





People matter survey

2024

Have your say

Overview

Result summary

Report overview

- · About your report
- Privacy and anonymity
- Survey's theoretical framework
- Your comparator group
- Your response rate

People outcomes

- Scorecard: engagement index
- Engagement
- Scorecard: satisfaction, stress, intention to stay, inclusion
- Satisfaction
- Work-related stress levels
- Work-related stress causes
- · Intention to stay

- Inclusion
- Scorecard: emotional effects of work
- Scorecard:
 negative behaviour
- Bullying
- Sexual harassmentDiscrimination
- Violence and agaression
- Satisfaction with complaint processes

Key differences

- Highest scoring
- Lowest scoringMost improved
- Most declined
- Biggest positive difference from your comparator
- Biggest negative difference from your comparator

Taking action

 Taking action questions

Detailed results

Senior leadership

 Senior leadership questions

Organisational climate

- Scorecard
- Organisational integrity
- Collaboration
- Safety climate

Workgroup climate

- Scorecard
- Quality service delivery
- Innovation
- Workgroup support
- Safe to speak up

Job and manager factors

- Scorecard
- Manager leadership
- Manager support
- Workload
- Learning and development
- Job enrichment
- Meaningful work
- Flexible working

Public sector values

- Scorecard
- Responsiveness
- Integrity
- Impartiality
- Accountability
- Respect
- Leadership
- Human rights

Topical questions

 Questions on topical issues including understanding the charter of human right and providing frank and impartial advice

Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring





About your report

The results in this report help your organisation build a positive workplace culture with integrity that live the public sector values.

Report contents

The visual on the right shows you what sections we've included in this report for your organisation's survey results.

Comparing data in this report

Your organisation took part in the survey in 2023 and 2022.

This means you'll be able to compare about 95% of this year's survey with your previous results.

Rounding of percentages

In this report, we round numbers up or down to their nearest whole percentage. This means some percentages may not add up to 100%.

Survey questions and definitions

Download Survey questions: Survey questions: People matter survey 2024 (DOCX, 83 pages) to see how we asked questions and defined concepts in the 2024 survey.

Overview

Report overview Pec

- About your report
- Privacy and anonymity
- Survey's theoretical framework
- Your comparator group
- Your response rate

People outcomes

Result summary

- Scorecard: engagement index
- Engagement
- Scorecard: satisfaction, stress, intention to stay, inclusion
- Satisfaction
- Work-related stress levels
- Work-related stress causes
- Intention to stay

- Inclusion
- Scorecard: emotional effects of work
- Scorecard: negative behaviour
- Bullying
- Sexual harassment
- DiscriminationViolence and aggression
- Satisfaction with complaint processes

Key differences

- Highest scoring
- Lowest scoring
- Most improvedMost declined

comparator

- Biggest positive
 difference from your
- Biggest negative difference from your comparator

Taking action

 Taking action questions

Detailed results

Senior leadership

• Senior leadership questions

Organisational climate

- Scorecard
- Organisational integrity
- Collaboration
- Safety climate

Workgroup climate

- leadership Scorecard
 - Quality service delivery
 - Innovation
 - Workgroup support
 - Safe to speak up

Job and manager factors

- Scorecard
- Manager leadership
- Manager support
- Workload
- Learning and development
- Job enrichment
- Meaningful work
- Flexible working

Public sector values

- Scorecard
- Responsiveness
- Integrity
- Impartiality
- Accountability
- RespectLeadership
- Human rights

Topical questions

 Questions on topical issues including understanding the charter of human right and providing frank and impartial advice

Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring





Privacy and anonymity

To protect you, we:

- use an anonymous survey link and everyone in your organisation receives the same survey link
- de-identify all survey response data provided to your organisation
- don't collect your name, date of birth or employee ID
- don't release employee experience results when fewer than 10 people in a work group have responded to the survey
- don't release employee experience results for demographic groups where organisations have fewer than 30 responses in total
- don't link the free-text comment reporting to any other survey information

Read more in our privacy policy.



Survey's theoretical framework

What this is

The framework provides an overview of the workplace factors and outcomes that the survey measures.

Why this is important

Based on theory and research, the framework focuses on core themes that help guide organisations in creating better workplaces.

We developed the framework in consultation with stakeholders from the public sector and Deakin University.

Our public sector values

The public sector values inform the professional and ethical conduct of everyone who works in the public sector.

As such, these values underpin the theoretical framework of the survey.

There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.

Senior leadership

- Lead the organisation
- · Set the culture
- Lead by example
- Actions influence outcomes

Organisation climate

- Organisational integrity
- Collaboration
- Safety climate

Workgroup climate

- Quality service delivery
- Innovation
- Workgroup support
- Safe to speak up

Job and manager

- Manager leadership
- Manager support
- Workload
- Learning and development
- Job enrichment
- Meaningful work
- · Flexible working

• Engagement

Outcomes

- Satisfaction
- Wellbeing work-related stress
- Wellbeing job related affect
- Intention to stay
- Acting on negative behaviours
- Inclusion

The public sector values that underpin the framework and all public sector organisations



Responsiveness



Integrity











Respect



Leadership



Human Rights

Your comparator group

What this is

This is a list of similar organisations to yours.

We try to make sure they're in the same industry your organisation is in.

Some organisations may not have taken part in the survey previously. This means your comparator group may be different to previous years.

How we use this in your report

In this report, we compare your organisation's survey results to your comparator group's results.

This is so you can compare how your organisation is doing in your industry or to similar organisations.

We refer to your comparator group in this report as 'comparator'.

Bendigo Kangan Institute

Box Hill Institute

Chisholm Institute

Gippsland Institute of TAFE

Gordon Institute of TAFE

Goulburn Ovens Institute of TAFE

Holmesglen Institute

Melbourne Polytechnic

Sunraysia Institute of TAFE

William Angliss Institute of TAFE

Wodonga Institute of TAFE

Your response rate

What this is

This is how many staff in your organisation did the survey in 2024.

Why this is important

The higher the response rate, the more your results will reflect how staff feel.

If less than 100 completed the survey, consider how much one person could change your results.

For example, if only 25 people did the survey, 1 person would account for 4% of any result.

In this example, if your survey result and comparator group result or previous survey result are within 4% of each other, there is very little difference in the results.

How to read this

The number in the brackets () shows how many staff completed the survey this year.

83% (286)		2024	
		83% (323)	
Comparator Public Sector	63% 42%	Comparator Public Sector	64% 65%



People matter survey

2024

Have your say

Overview

Result summary

Report overview

- · About your report
- Privacy and anonymity
- Survey's theoretical framework
- Your comparator group
- Your response rate

People outcomes

- Scorecard: engagement index
- Engagement
- Scorecard: satisfaction, stress, intention to stay, inclusion
- Satisfaction
- Work-related stress levels
- Work-related stress causes
- Intention to stay

- Inclusion
- Scorecard: emotional effects of work
- Scorecard: negative behaviourBullving
- Sexual harassment
- Discrimination
- Violence and aggression
- Satisfaction with complaint processes

Key differences

- Highest scoring
- Lowest scoring
- Most improved
- Most declined
- Biggest positive difference from your comparator
- Biggest negative difference from your comparator

Taking action

 Taking action questions

Detailed results

Senior leadership

 Senior leadership questions

Organisational climate

- Scorecard
- Organisational integrity
- Collaboration
- Safety climate

Workgroup climate

- Scorecard
- Quality service delivery
- Innovation
- Workgroup support
- Safe to speak up

Job and manager factors

- Scorecard
- Manager leadership
- Manager support
- Workload
- Learning and development
- Job enrichment
- Meaningful work
- Flexible working

Public sector values

- Scorecard
- Responsiveness
- Integrity
- Impartiality
- Accountability
- Respect
- Leadership
- Human rights

Topical questions

 Questions on topical issues including understanding the charter of human right and providing frank and impartial advice

Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring





Your employee engagement index

What is this

Engaged employees are committed to their organisation's goals and values, and motivated to contribute to organisational success.

The employee engagement index is a score out of 100. It is a weighting of all engagement question responses.

The weightings for each engagement response are:

- strongly agree is 100 points
- agree is 75 points
- neither agree nor disagree is 50 points
- disagree is 25 points
- strongly disagree is 0 points

Why this is important

High engagement may lead to greater satisfaction and lower absences, turnover and workplace stress.

2023 202		2024	2024			
70		69				
Comparator	66	Comparator	66			
Comparator	66	Comparator	66			
Public Sector	68	Public Sector	68			



Engagement question results 1 of 2

What is this

This is the overall sense of pride, attachment, inspiration, motivation and advocacy your employees have for your organisation.

Your group's engagement index

Your 2024 index is 69.

Why this is important

High engagement drives greater productivity, employee wellbeing and lower absences, turnover and workplace stress.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

75% of your staff who did the survey agreed or strongly agreed with 'I am proud to tell others I work for my organisation'.

Benchmark agree results Survey question Your results Neither agree nor disagree Disagree You Comparator Lowest Average Highest Agree 2022 2023 2024 6% 75% I am proud to tell others I work for my organisation 19% 9% 68% My organisation motivates me to help achieve its objectives 23% 10% 66% I would recommend my organisation as a good place to work 24% 11% 65% My organisation inspires me to do the best in my job 25%





Engagement question results 2 of 2

What is this

This is the overall sense of pride, attachment, inspiration, motivation and advocacy your employees have for your organisation.

Your group's engagement index

Your 2024 index is 69.

Why this is important

High engagement drives greater productivity, employee wellbeing and lower absences, turnover and workplace stress.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

55% of your staff who did the survey agreed or strongly agreed with 'I feel a strong personal attachment to my organisation'.

Survey question Your results Benchmark agree results Disagree Neither agree nor disagree 2022 2023 2024 Lowest Average Highest 12% 55% Strong personal attachment to

33%

I feel a strong personal attachment to my organisation

Scorecard: satisfaction, stress, intention to stay, inclusion

What is this

This scorecard provides overall results for satisfaction, high to severe work-related stress, intention to stay and inclusion.

There are more people outcomes scorecards throughout this report.

Why this is important

This page shows which outcomes are performing well and which outcomes you can look to improve.

How to read this

Each label represents a group of questions in the survey about people outcomes.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

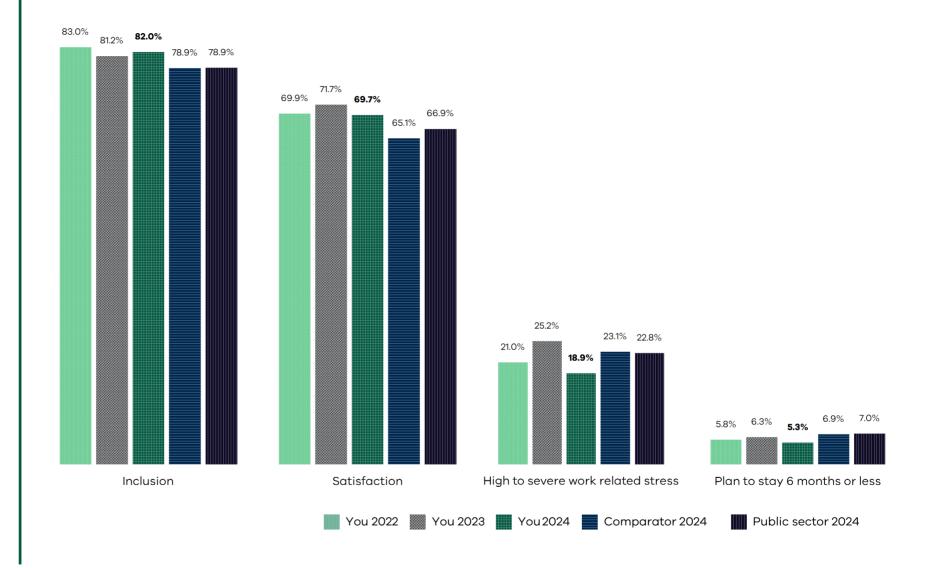
Example

In 2024:

 82.0% of your staff who did the survey responded positively to questions about Inclusion.

Compared to:

 78.9% of staff in your comparator group and 78.9% of staff across the public sector.





Satisfaction question results

What is this

This is how satisfied staff are with their iobs, work-life balance and career development.

Why this is important

High satisfaction may lead to improved engagement, performance and lower absences and turnover.

How to read this

Under 'Your results' see results for each question in descending order by most satisfied.

'Satisfied' combines responses for satisfied and very satisfied and 'Dissatisfied' combines responses for dissatisfied and very dissatisfied.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

78% of your staff who did the survey were satisfied or very satisfied with 'Considering everything, how satisfied are you with your current job'.

Survey question Your results Benchmark satisfied results Neither satisfied nor Dissatisfied You Comparator dissatisfied Satisfied Lowest Average Highest 2022 9% 78% Considering everything, how satisfied are you with your current job 12% 70% 14% How satisfied are you with the work/life balance in your current job 16% 61% 11% How satisfied are you with your career development within your current

organisation



Work-related stress levels

What is this

This is the level of stress experienced by employees in response to work-related factors.

Why this is important

Stress can negatively affect peoples health and wellbeing as well as their performance and behaviour.

How to read this

In this survey we asked staff to tell us their stress level.

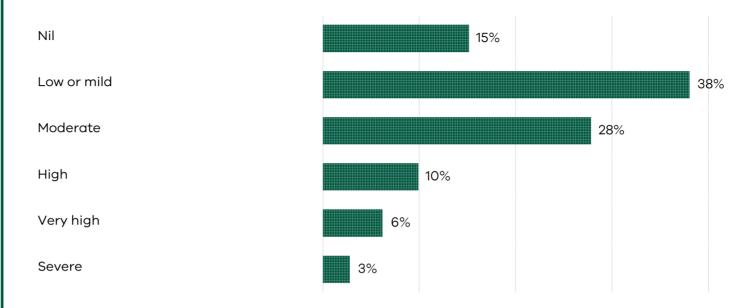
The graph at the top shows how staff in your group rated their current levels of work-related stress.

The numbers below show the percentage of staff in your group who said they experienced high to severe stress in 2024 compared to 2023, your comparator and the public sector.

Example

19% of your staff who did the survey said they had high to severe stress in 2024. This is compared to 23% of staff in your comparator group and 23% of staff across the public sector.

How would you rate your current level of work-related stress? (You 2024)



Reported levels of high to severe stress

2023		2024	
25%		19%	
Comparator	25%	Comparator	23%
Public Sector	24%	Public Sector	23%

Work-related stress causes

What is this

This is the main work-related causes of stress reported by staff.

Why this is important

Stress can negatively affect peoples health and wellbeing as well as their performance and behaviour.

How to read this

In the survey, we ask staff to tell us if they have experienced mild to severe stress at work, as shown in the visual above the table.

If they answer yes, we ask them to tell us what caused the stress. They can select more than one cause.

In descending order, the table shows the top 10 causes.

Example

85% of your staff who did the survey said they experienced mild to severe stress. Of that 85%, 48% said the top reason was 'Workload'.

274	49
85%	15%

Experienced some work-related stress Did not experience some work-related stress

Of those that experienced work related stress it was from	You 2023	You 2024	Comparator 2024	Public sector 2024
Workload	47%	48%	47%	47%
Time pressure	38%	42%	40%	42%
Social environment (e.g. relationships with colleagues, manager or senior leaders)	16%	16%	12%	11%
Dealing with clients, patients or stakeholders	15%	13%	15%	17%
Other	14%	13%	13%	13%
Competing home and work responsibilities	13%	13%	10%	13%
Unclear job expectations	12%	12%	14%	14%
Content, variety, or difficulty of work	11%	8%	10%	12%
Organisation or workplace change	9%	8%	12%	15%
Management of work (e.g. supervision, training, information, support)	14%	8%	12%	12%



Work-related stress

What is this

This is how manageable your staff feels their stress at your organisation.

Why this is important

Stress can negatively affect peoples health and wellbeing as well as their performance and behaviour.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

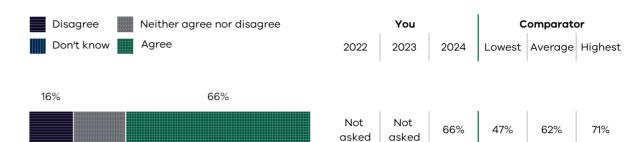
66% of your staff who did the survey said the amount of stress in their job was manageable.

Survey question

The amount of stress in my job is manageable

Your results

19%



Benchmark agree results



Intention to stay

What is this

This is what your staff intend to do with their careers in the near future.

Why this is important

In the public sector, we want to attract, keep, motivate and engage staff.

How to read this

In the survey, we ask staff to tell us how long they intend to work at their organisation.

Example

10% of your group who did the survey said they intended to work for your organisation for Over 6 months and up to 1 year.

Employees plan to work at your organisation for	You 2023	You 2024	Comparator 2024	Public sector 2024
6 months or less	6%	5%	7%	7%
Over 6 months and up to 1 year	6%	10%	9%	10%
Over 1 year and up to 3 years	22%	23%	25%	25%
Over 3 years and up to 5 years	17%	13%	16%	16%
Over 5 years	48%	49%	44%	42%



Inclusion question results

What is this

This is how many staff experience that they belong, and can be themselves, at work.

Why this is important

When people feel like they belong, they can bring their true selves and lived experience to their work and workplace. This leads to increased productivity, wellbeing and better outcomes for the community.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

86% of your staff who did the survey agreed or strongly agreed with 'I feel culturally safe at work'.

Survey question Your results Benchmark agree results Neither agree nor disagree Disagree You Comparator Lowest Average Highest Agree 2022 2024 6% 86% I feel culturally safe at work 8% 7% 85% I can be myself at work 8% 8% 75% I feel as if I belong at this organisation 18%

Inclusion - Barriers to success

What is this

This is a list of things that staff felt were barriers to their success at work.

Why this is important

These results can show areas of focus for improvement to enable employee success in the workplace.

How to read this

In the survey, we ask staff to select from a list, any barriers they have experienced and believe to have hindered their success at work. They can select more than one option.

In descending order, the table shows the top 10 answers.

Example

14% of your staff who did the survey said they have experienced barriers to success in the last 12 months due to 'My mental health'. Staff who experienced one or more barriers to success at work

96	227
30%	70%

Experienced particle neces		Bid flot experience dily er			
During the last 12 months, employees experienced barriers to their success due to	You 2023	You 2024	Comparator 2024	Public sector 2024	
My mental health	10%	14%	8%	8%	
My physical health	6%	9%	4%	4%	
My flexible working	9%	8%	5%	6%	
My age	7%	8%	6%	7%	
My caring responsibilities	9%	7%	5%	7%	
My sex	4%	4%	3%	5%	

Experienced barriers listed

Did not experience any of the barriers listed



Inclusion - Witnessed barriers to success

What is this

This is a list of things that staff witnessed were barriers to their success of other employees at work.

Why this is important

These results can show areas of focus for improvement to enable employee success in the workplace.

How to read this

In the survey, we ask staff to choose from a list, any barriers that they may have witnessed that hinder the success of other employees at work. They can select more than one option.

In descending order, the table shows the top 10 answers.

Example

12% of your staff who did the survey said they have witnessed barriers to success of other employees in the last 12 months due to 'Flexible working'. Staff who witnessed one or more barriers to success at work

Sex



4%

3%

5%

Witnessed barriers listed		Did not witness barriers listed			
During the last 12 months, employees witnessed barriers to the success of other employees due to their	You 2023	You 2024	Comparator 2024	Public sector 2024	
Flexible working	10%	12%	7%	8%	
Age	6%	11%	5%	6%	
Mental health	9%	11%	7%	7%	
Physical health	4%	7%	3%	3%	
Caring responsibilities	8%	7%	5%	7%	



Scorecard: emotional effects of work

What is this

This is the level of positive and negative feelings experienced by staff in the 3 months before the survey.

Why this is important

Positive feelings can lead to higher wellbeing and job satisfaction and a lower chance of burnout.

How to read this

Each label represents a question in the survey about emotional effects of work.

Each result is the percentage of staff who said they often, very often or always felt happy, enthusiastic, worried or miserable in the past 3 months.

You can compare these with your comparator group and the public sector.

Example

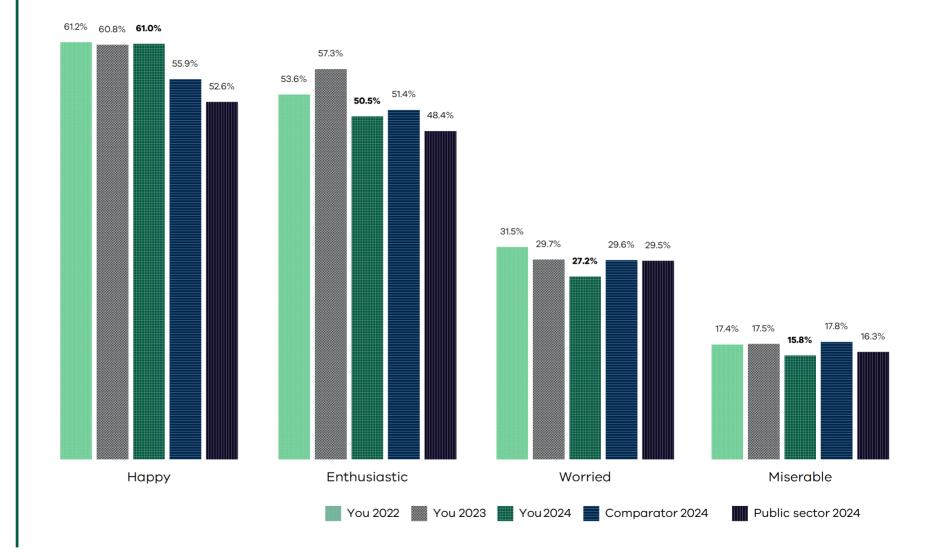
In 2024:

• 61.0% of your staff who did the survey said work made them feel happy.

Compared to:

• 55.9% of staff in your comparator group and 52.6% of staff across the public sector.

Thinking about the last three months, how often has work made you feel ...





Scorecard: negative behaviours

What is this

This is how many staff have experienced negative behaviours at work in the past 12 months.

Why this is important

Negative behaviours can be detrimental to health and wellbeing as well as performance and behaviour.

How to read this

Each label represents a question in the survey about negative behaviour.

Each result is the percentage of staff who said they experienced bullying, sexual harassment, discrimination or violence and aggression in the past 12 months.

You can compare these with your comparator group and the public sector.

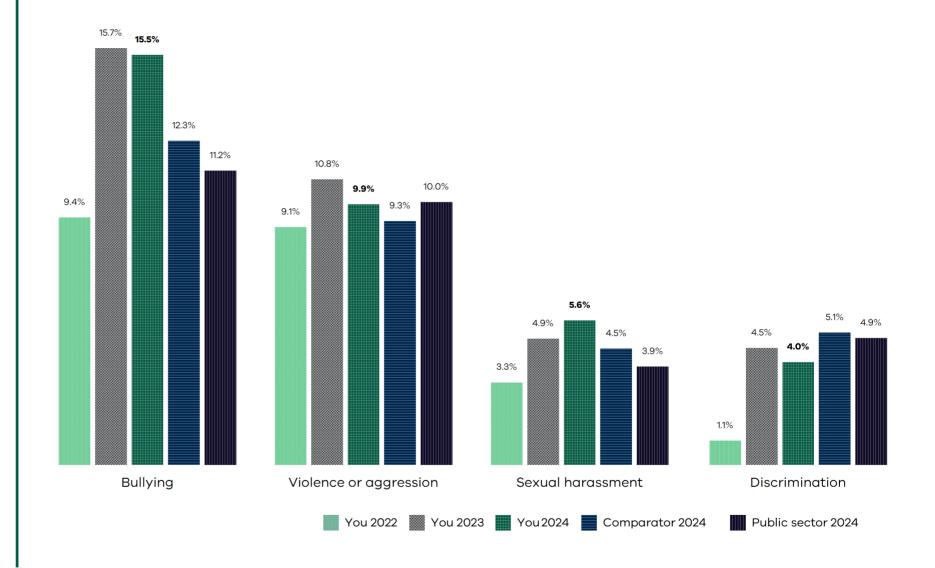
Example

In 2024:

• 15.5% of your staff who did the survey stated they experienced 'Bullying' in the last 12 months.

Compared to:

• 12.3% of staff in your comparator group and 11.2% of staff across the public sector.



Bullying

What is this

This is repeated unreasonable behaviour directed at an employee that creates a risk to their health and safety.

Why this is important

Bullying can have an immediate and longterm negative impact on those involved, including those who witness bullying.

How to read this

In the survey, we asked staff to tell us if they'd experienced bullying at work.

If they did, they could tell us with one or more answers what they experienced.

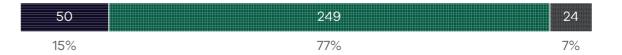
In descending order, the table shows the answers.

Example

15% of your staff who did the survey said they experienced bullying.

Of that 15%, 70% said the top type was 'Incivility (e.g. talking down to others, making demeaning remarks, not listening to somebody)'.

Have you experienced bullying at work in the last 12 months?



Experienced bullying Did not experience bullying Not sure

If you experienced bullying, what type of bullying did you experience?	You 2023	You 2024	Comparator 2024	Public sector 2024
Incivility (e.g. talking down to others, making demeaning remarks, not listening to somebody)	64%	70%	58%	69%
Exclusion or isolation	44%	62%	40%	46%
Withholding essential information for me to do my job	38%	44%	31%	33%
Intimidation and/or threats	24%	40%	33%	28%
Verbal abuse	36%	12%	27%	19%
Being assigned meaningless tasks unrelated to my job	7%	12%	14%	16%
Being given impossible assignment(s)	11%	10%	12%	11%
Other	11%	8%	13%	15%
Interference with my personal property and/or work equipment	4%	4%	7%	4%



Telling someone about the bullying

What is this

This is if staff told someone when they experienced bullying.

Why this is important

By understanding how staff report bullying, organisations can plan how to support and protect staff.

How to read this

In the survey, we asked staff to tell us if they'd experienced bullying at work. If they did, they could tell us with one or more answers who they told about it. In descending order, the table shows the answers.

Example

15% of your staff who did the survey said they experienced bullying, of which

- 52% said the top way they reported the bullying was 'Told a colleague'.
- 90% said they didn't submit a formal complaint.

Have you experienced bullying at work in the last 12 months?

50	249	24
15%	77%	7%

Experienced bullying	Did not experience bullying		Not sure	
Did you tell anyone about the bullying?	You 2023	You 2024	Comparator 2024	Public sector 2024
Told a colleague	40%	52%	37%	41%
Told a manager	53%	44%	48%	52%
Told a friend or family member	33%	40%	27%	34%
Told human resources	38%	34%	14%	14%
Told employee assistance program (EAP) or peer support	13%	14%	8%	12%
Submitted a formal complaint	16%	10%	12%	12%
Told the person the behaviour was not OK	20%	10%	12%	16%
Told someone else	22%	10%	10%	12%
I did not tell anyone about the bullying	7%	6%	18%	12%



Bullying - reasons for not submitting a formal complaint

What is this

This is why staff who experienced bullying chose not to submit a formal complaint.

Why this is important

By understanding this, organisations can plan how to support and protect staff.

How to read this

In the survey, we asked staff to tell us if they'd experienced bullying at work. We then asked them if they submitted a formal complaint. If they didn't, they could tell us with one or more answers why not. In descending order, the table shows the top 10 answers.

Example

90% of your staff who experienced bullying did not submit a formal complaint, of which:

• 60% said the top reason was 'I believed there would be negative consequences for my reputation'.

Did you submit a formal complaint? 45 10% 90% Submitted formal complaint Did not submit a formal complaint **Public sector** You You Comparator What was your reason for not submitting a formal complaint? 2024 2023 2024 2024 54% I believed there would be negative consequences for my reputation 42% 60% 49% I believed there would be negative consequences for my career 37% 49% 40% 45% I didn't think it would make a difference 37% 47% 52% 51% 21% I didn't feel safe to report the incident 22% 18% 13% I thought the complaint process would be embarrassing or difficult 5% 11% 10% 13% 11% 18% 16% Other 24% I didn't think it was serious enough 13% 7% 13% 16% I believed there would be negative consequences for the person I was 11% 7% 8% 10% going to complain about I didn't need to because I no longer had contact with the person(s) 5% 4% 5% 7% who bullied me

I didn't know how to make a complaint



5%

2%

5%

3%



Perpetrators of bullying

What is this

This is who staff have said are responsible for bullying.

Why this is important

Understanding where bullying happens means organisations can work out what action to take.

How to read this

In this year's survey, 15% of your staff said they experienced bullying.

If they did, they could tell us with one or more answers who the perpetrator was.

In descending order, the bar chart shows the perpetrators with the largest number of responses.

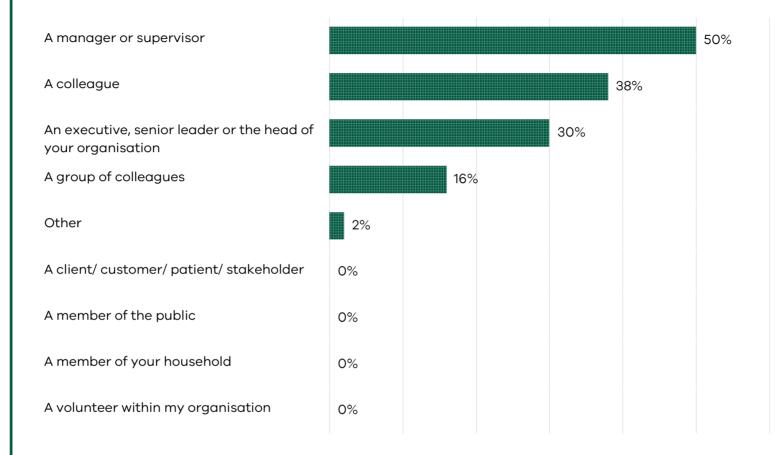
Each row is one perpetrator or group of perpetrators.

Example

15% of your staff who did the survey said they experienced bullying.

Of that 15%, 50% said it was by 'A manager or supervisor'.

50 people (15% of staff) experienced bullying (You 2024)





Relationship to perpetrator

What is this

This provides further detail on who staff have said are responsible for bullying within your organisation.

Why this is important

Understanding where bullying happens means organisations can work out what action to take.

How to read this

In this year's survey, 15% of your staff said they experienced bullying.

If they experienced bullying from within the organisation, they could tell us their relationship to the perpetrator.

The bar chart shows, in descending order, how many employees linked the bullying to different workplace relationships.

Example

15% of your staff who did the survey said they experienced bullying.

Of that 15%, 98% said it was by someone within the organisation.

Of that 98%, 63% said it was 'They were in my workgroup'.

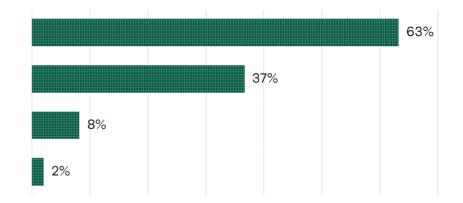
49 people (98% of staff who experienced bullying) experienced bullying from within your organisation (You 2024)

They were in my workgroup

They were my immediate manager or supervisor

They were outside my workgroup

They were someone I supervise or manage



Sexual harassment

What is this

This is non-consensual or unwelcome sexual behaviour that could cause an employee to feel offended, humiliated or intimidated.

Why this is important

Sexual harassment can have an immediate and long-term negative impact on those involved, including those who witness sexual harassment.

How to read this

In the survey, we asked staff to tell us if they'd experienced sexual harassment at work.

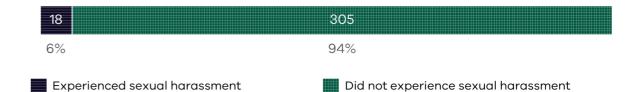
If they did, they could tell us with one or more answers what they experienced. In descending order, the table shows the top 10 answers.

Example

6% of your staff who did the survey said they experienced sexual harassment.

Of those, 78% said the top type was 'Intrusive questions about my private life or comments about my physical appearance'.

Have you experienced sexual harassment at work in the last 12 months?



Behaviours reported	You 2023	You 2024	Comparator 2024	Public sector 2024
Intrusive questions about my private life or comments about my physical appearance	64%	78%	40%	46%
Sexually suggestive comments or jokes that made me feel offended (in either a group or one on one situation)	57%	17%	45%	48%
Unwelcome touching, hugging, cornering or kissing	21%	11%	15%	17%
Inappropriate physical contact	29%	6%	12%	16%
Repeated or inappropriate advances on email, social networking websites or internet chat rooms by a work colleague	-	6%	2%	4%
Inappropriate staring or leering that made me feel intimidated	7%	6%	10%	14%
Any other unwelcome conduct of a sexual nature	-	6%	7%	8%



Response to sexual harassment

What is this

This is how staff responded when they experienced sexual harassment.

Why this is important

How staff respond when they experience sexual harassment may help organisations work out what action they need to take.

How to read this

In the survey, we asked staff to tell us if they'd experienced sexual harassment at work.

If they did, they could tell us with one or more answers how they responded. In descending order, the table shows the

top 10 answers.

Example

6% of your staff who did the survey said they experienced sexual harassment. Of those, 50% said the top response was 'Pretended it didn't bother me'. Have you experienced sexual harassment at work in the last 12 months?

18	305
6%	94%

Experienced sexual harassment

When the harassment happened to you, did you respond in any of the following ways?	You 2023	You 2024	Comparator 2024	Public sector 2024
Pretended it didn't bother me	36%	50%	33%	45%
Told a colleague	64%	28%	20%	25%
Avoided the person(s) by staying away from them	43%	22%	25%	37%
Took time off work	7%	17%	6%	7%
Told human resources	-	17%	3%	5%
Tried to laugh it off or forget about it	7%	11%	27%	39%
Avoided locations where the behaviour might occur	7%	11%	10%	15%
Told a friend or family member	36%	11%	17%	22%
Told a manager	21%	6%	19%	21%
Submitted a formal complaint	-	6%	4%	6%

Did not experience sexual harassment



Sexual harassment - reasons for not submitting a formal complaint

What is this

This is why staff who experienced sexual harassment chose not to submit a formal complaint.

Why this is important

By understanding this, organisations can work out what action to take.

How to read this

In the survey, we asked staff to tell us if they'd experienced sexual harassment at work. We then asked them if they submitted a formal complaint. If they did not, they could tell us with one or more answers why not. In descending order, the table shows the top 10 answers.

Example

94% of your staff who experienced sexual harassment did not submit a formal complaint, of which:

• 47% said the top reason was 'I didn't think it would make a difference'.

Did you submit a formal complaint?

1	17
6%	94%

Did not submit a formal complaint

What was your reason for not submitting a formal complaint?	You 2023	You 2024	Comparator 2024	Public sector 2024
I didn't think it would make a difference	36%	47%	45%	40%
I believed there would be negative consequences for my reputation	36%	24%	44%	39%
I believed there would be negative consequences for my career	21%	24%	37%	28%
I didn't think it was serious enough	43%	18%	32%	44%
I thought the complaint process would be embarrassing or difficult	7%	12%	8%	13%
I was advised not to	-	12%	10%	3%
I believed there would be negative consequences for the person I was going to complain about	7%	6%	10%	14%
I didn't need to because I no longer had contact with the person(s) who harassed me	21%	6%	5%	7%
I didn't feel safe to report the incident	14%	6%	10%	10%

Submitted formal complaint



Perpetrators of sexual harassment

What is this

This is who staff have said are responsible for sexual harassment.

Why this is important

Understanding where harassment happens means organisations can work out what action to take.

How to read this

In this year's survey, 6% of your staff said they experienced sexual harassment.

If they did, they could tell us with one or more answers who the perpetrator was.

In descending order, the bar chart shows the perpetrators with the largest number of responses.

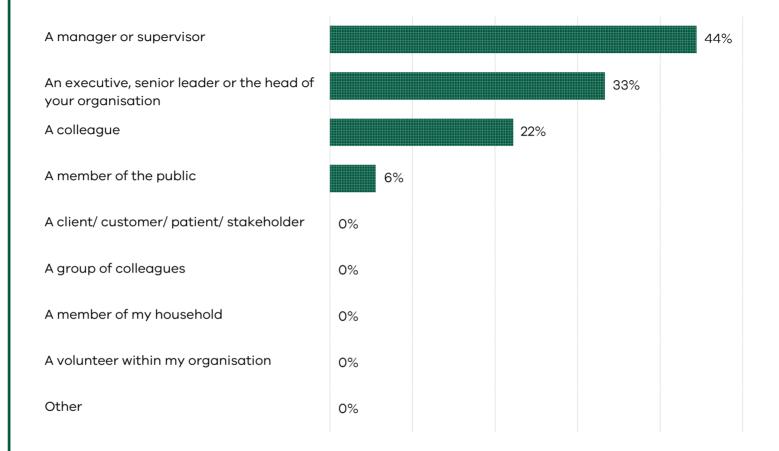
Each row is one perpetrator or group of perpetrators.

Example

6% of your staff who did the survey said they experienced sexual harassment.

Of that 6%, 44% said it was by 'A manager or supervisor'.

18 people (6% of staff) experienced sexual harassment (You 2024)





Relationship to perpetrator

What is this

This provides further detail on who staff have said are responsible for sexual harassment within your organisation.

Why this is important

Understanding where sexual harassment happens means organisations can work out what action to take.

How to read this

In this year's survey, 6% of your staff said they experienced sexual harassment.

If they experienced sexual harassment from within the organisation, they could tell us their relationship to the perpetrator.

The bar chart shows, in descending order, how many employees linked the sexual harassment to different workplace relationships.

Example

6% of your staff who did the survey said they experienced sexual harassment.

Of that 6%, 94% said it was by someone within the organisation.

Of that 94%, 47% said it was 'They were outside my workgroup'.

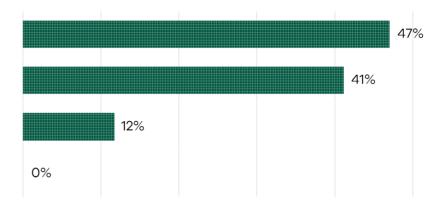
17 people (94% of staff who experienced harassment) experienced harassment from within your organisation (You 2024)

They were outside my workgroup

They were in my workgroup

They were my immediate manager or supervisor

They were someone I supervise or manage



Frequency of sexual harassment

What is this

This is how often staff experienced sexual harassment.

Why this is important

Understanding the frequency staff experienced sexual harassment may help organisations work out what action to take.

How to read this

In this year's survey, 6% of your staff said they experienced sexual harassment.

If they did, they could tell us how often they experienced this behaviour.

The graph shows how often staff were experiencing sexual harassment.

Example

6% of your staff who did the survey said they experienced sexual harassment.

Of that 6%, 0% said it was 'At least once a day'.

How often have you experienced the behaviour(s)? (You 2024)

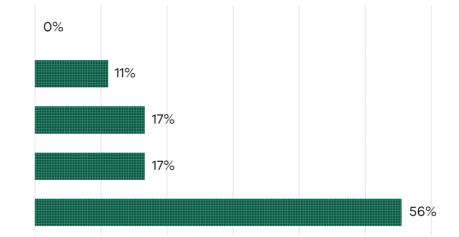
At least once a day

Once every few days

Once a week

Once a month

Less than once a month



Type of discrimination

What is this

This is what types of discrimination staff report experiencing in their organisation.

Why this is important

Understanding what types of discrimination happen means an organisation can work out what action to take.

How to read this

In the survey, we asked staff to tell us if they'd experienced discrimination.

If they did, they could tell us with one or more answers what they experienced.

In descending order, the table shows the top 10 types.

Example

4% of your staff who did the survey said they experienced discrimination.

Of that 4%, 46% said it was 'Opportunities for training or professional development'.

Have you experienced discrimination at work in the last 12 months?

13	272	38
4%	84%	12%

Experienced discrimination	Did not experience discrimination		Not sure	
If you experienced discrimination, what type of discrimination did you experience?	You 2023	You 2024	Comparator 2024	Public sector 2024
Opportunities for training or professional development	8%	46%	27%	24%
Opportunities for promotion	23%	38%	36%	40%
Denied flexible work arrangements or other adjustments	31%	31%	32%	20%
Opportunities for transfer/secondment	15%	23%	18%	16%
Employment security - threats of dismissal or termination	8%	23%	25%	13%
Access to leave	-	15%	15%	8%
Other	31%	15%	43%	38%
Pay or conditions offered by employer	-	8%	21%	12%



Telling someone about the discrimination

What is this

This is who staff told about the discrimination they experienced.

Why this is important

Understanding who staff tell about their discrimination can inform how organisations can support staff.

How to read this

In the survey, we asked staff to tell us if they'd experienced discrimination.

If they did, they could tell us with one or more answers who they told.

In descending order, the table shows the answers.

Example

4% of your staff who did the survey said they experienced discrimination, of which

- 38% said the top way they reported the discrimination was 'Told a manager'.
- 92% said they didn't submit a formal complaint.

Have you experienced discrimination at work in the last 12 months?

13	272	38
4%	84%	12%

Experienced discrimination	Did not experience discrimination		Not sure	
Did you tell anyone about the discrimination?	You 2023	You 2024	Comparator 2024	Public sector 2024
Told a manager	8%	38%	28%	32%
Told a colleague	46%	31%	31%	38%
Told a friend or family member	23%	31%	25%	31%
I did not tell anyone about the discrimination	23%	23%	34%	25%
Told someone else	15%	15%	10%	15%
Submitted a formal complaint	-	8%	8%	8%



Discrimination - reasons for not submitting a formal complaint

What is this

This is why staff who experienced discrimination chose not to submit a formal complaint.

Why this is important

By understanding this, organisations can work out what action to take.

How to read this

In the survey, we asked staff to tell us if they'd experienced discrimination at work. We then asked them if they submitted a formal complaint. If they did not, they could tell us with one or more answers why not. In descending order, the table shows the top 10 answers.

Example

92% of your staff who experienced discrimination did not submit a formal complaint, of which:

• 58% said the top reason was 'I didn't think it would make a difference'.

Did you submit a formal complaint? 12 92% 8% Submitted formal complaint Did not submit a formal complaint Comparator **Public sector** You You What was your reason for not submitting a formal complaint? 2024 2024 2023 2024 I didn't think it would make a difference 61% 59% 54% 58% I believed there would be negative consequences for my reputation 31% 50% 57% 56% I believed there would be negative consequences for my career 50% 51% 55% 38% I didn't feel safe to report the incident 23% 17% 17% 21% I believed there would be negative consequences for the person I was 8% 8% 9% 9% going to complain about I didn't need to because I no longer had contact with the person(s) 8% 2% 4% who discriminated against me I thought the complaint process would be embarrassing or difficult 23% 8% 11% 14% I was advised not to 8% 7% 5% Other 15% 8% 13% 11%





Perpetrators of discrimination

What is this

This is who staff have said are responsible for discrimination.

Why this is important

Understanding where discrimination happens means organisations can work out what action to take.

How to read this

In this year's survey, 4% of your staff said they experienced discrimination.

If they did, they could tell us with one or more answers who the perpetrator was. In descending order, the bar chart shows the perpetrators with the largest number of responses.

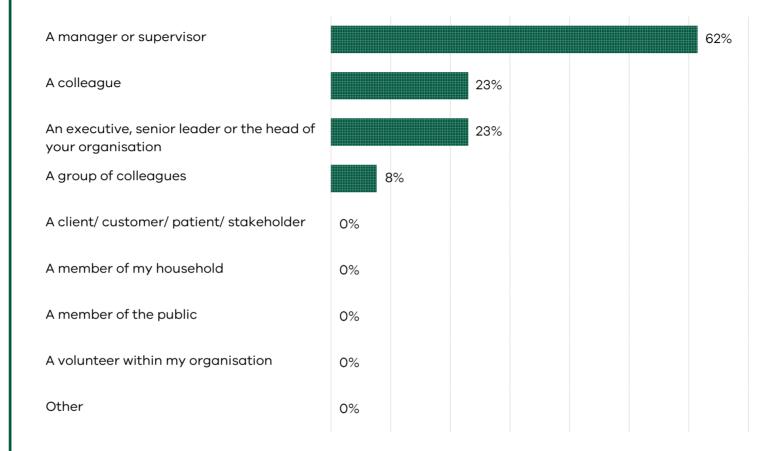
Each row is one perpetrator or group of perpetrators.

Example

4% of your staff who did the survey said they experienced discrimination.

Of that 4%, 62% said it was by 'A manager or supervisor'.

13 people (4% of staff) experienced discrimination (You 2024)





Relationship to perpetrator

What is this

This provides further detail on who staff have said are responsible for discrimination within your organisation.

Why this is important

Understanding where discrimination happens means organisations can work out what action to take.

How to read this

In this year's survey, 4% of your staff said they experienced discrimination.

If they experienced discrimination from within the organisation, they could tell us their relationship to the perpetrator.

The bar chart shows, in descending order, how many employees linked the discrimination to different workplace relationships.

Example

4% of your staff who did the survey said they experienced discrimination.

Of that 4%, 100% said it was by someone within the organisation.

Of that 100%, 62% said it was 'They were in my workgroup'.

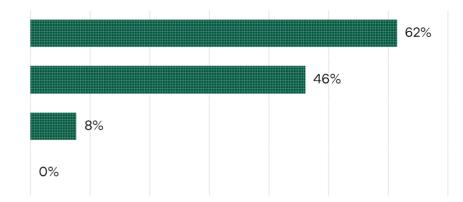
13 people (100% of staff who experienced discrimination) experienced discrimination from within your organisation (You 2024)

They were in my workgroup

They were my immediate manager or supervisor

They were outside my workgroup

They were someone I supervise or manage



Violence and aggression

What is this

This is when staff are abused, threatened or assaulted in a situation related to their work.

Why this is important

Violence and aggression can have an immediate and long-term negative impact on those involved, including those who witness violence and aggression.

How to read this

In the survey, we asked staff to tell us if they'd experienced violence or aggression. If they did, they could tell us with one or more answers what they experienced. In descending order, the table shows the answers.

Example

10% of your staff who did the survey said they experienced violence or aggression. Of that 10%, 72% said it was 'Intimidating behaviour'.

Have you experienced violence or aggression at work in the last 12 months?

32	280	11
10%	87%	3%

Experienced violence or aggression

Did not experience violence or aggression

Not sure aggression

If you experienced violence or aggression, what type did you experience?	You 2023	You 2024	Comparator 2024	Public sector 2024
Intimidating behaviour	84%	72%	74%	73%
Abusive language	42%	47%	60%	72%
Physical assault (e.g. spitting, hitting, pushing, tripping, grabbing, throwing objects)	3%	9%	5%	9%
Threats of violence	-	6%	16%	30%
Stalking, including cyber-stalking	-	6%	1%	2%
Other	6%	3%	7%	6%



Telling someone about violence and aggression

What is this

This is who staff told about what violence and aggression they experienced.

Why this is important

Understanding this means organisations can plan how to support and protect staff.

How to read this

In the survey, we asked staff to tell us if they'd experienced violence or aggression. If they did, they could tell us with one or more answers who they told.

In descending order, the table shows the answers.

Example

10% of your staff who did the survey said they experienced violence or aggression, of which

- 47% said the top way they reported the violence or agression was 'Told a manager'.
- 63% said they didn't submit a formal incident report

Have you experienced violence or aggression at work in the last 12 months?

32	280	11
10%	87%	3%

Experienced violence or aggression

Did not experience violence or
aggression

Not sure

Did you tell anyone about the incident?	You 2023	You 2024	Comparator 2024	Public sector 2024
Told a manager	61%	47%	58%	64%
Told human resources	29%	41%	12%	8%
Submitted a formal incident report	13%	38%	21%	29%
Told a colleague	32%	34%	37%	42%
Told a friend or family member	19%	19%	18%	20%
Told employee assistance program (EAP) or peer support	3%	13%	4%	6%
Told the person the behaviour was not OK	13%	13%	19%	21%
I did not tell anyone about the incident(s)	3%	9%	17%	9%
Told someone else	6%	6%	6%	6%



Violence and aggression - reasons for not submitting a formal incident report

What is this

This is why staff who experienced violence or aggression chose not to submit a formal incident report.

Why this is important

By understanding this, organisations can work out what action to take.

How to read this

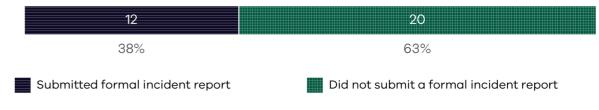
In the survey, we asked staff to tell us if they'd experienced violence or aggression at work. We then asked them if they submitted a formal incident report. If they did not, they could tell us with one or more answers why not. In descending order, the table shows the top 10 answers.

Example

63% of your staff who experienced violence or aggression did not submit a formal incident report, of which:

• 30% said the top reason was 'I didn't think it would make a difference'.

Did you submit a formal incident report?



What was your reason for not submitting a formal incident report?	You 2023	You 2024	Comparator 2024	Public sector 2024
I didn't think it would make a difference	41%	30%	44%	40%
I didn't think it was serious enough	19%	25%	22%	29%
I believed there would be negative consequences for my career	30%	25%	29%	19%
I believed there would be negative consequences for the person I was going to complain about	4%	20%	6%	5%
I didn't feel safe to report the incident	7%	20%	10%	9%
I believed there would be negative consequences for my reputation	26%	15%	32%	23%
Other	7%	15%	18%	20%
I didn't need to because I made the violence or aggression stop	15%	10%	9%	12%
I didn't know how to make a complaint	4%	5%	4%	4%



Perpetrators of violence and aggression

What is this

This is who staff have said are responsible for violence and aggression.

Why this is important

Understanding this means organisations can plan how to support and protect staff.

How to read this

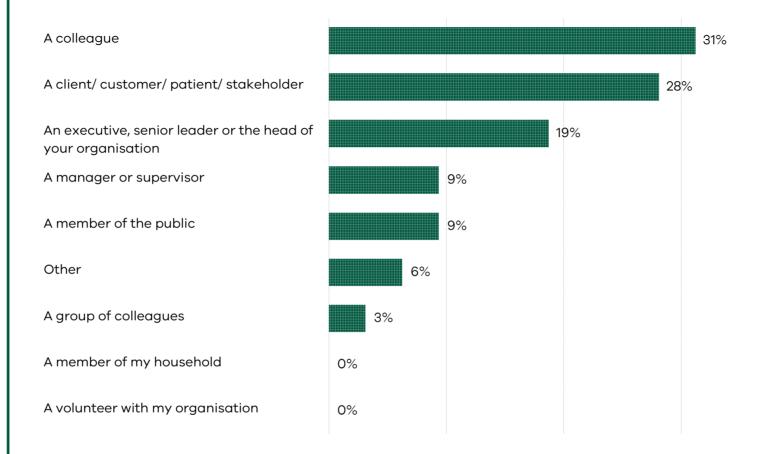
In the survey, we asked staff to tell us if they'd experienced violence or aggression. If they did, they could tell us with one or more answers who the perpetrator was. In descending order, the bar chart shows the perpetrators with the largest number of responses.

Each row is one perpetrator or group of perpetrators.

Example

10% of your staff who did the survey said they experienced violence or aggression.
Of that 10%, 31% said it was by 'A colleague'.

32 people (10% of staff) experienced violence or aggression (You 2024)





Relationship to perpetrator

What is this

This provides further detail on who staff have said are responsible for violence or aggression within your organisation.

Why this is important

Understanding where violence or aggression happens means organisations can work out what action to take.

How to read this

In this year's survey, 10% of your staff said they experienced violence or aggression. If they experienced violence or aggression from within the organisation, they could tell us their relationship to the perpetrator.

The bar chart shows, in descending order, how many employees linked the violence or aggression to different workplace relationships.

Example

10% of your staff who did the survey said they experienced violence or aggression. Of that 10%, 59% said it was by someone within the organisation.

Of that 59%, 58% said it was 'They were in my workgroup'.

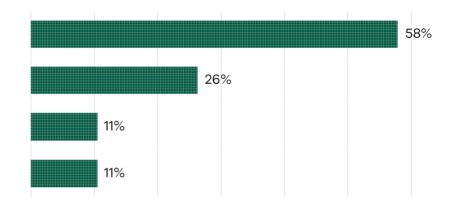
19 people (59% of staff who experienced violence or aggression) experienced violence or aggression from within your organisation (You 2024)

They were in my workgroup

They were outside my workgroup

They were my immediate manager or supervisor

They were someone I supervise or manage



Negative behaviour

Witnessing negative behaviours

What is this

This is where staff witnessed people acting in a negative way against a colleague.

Why this is important

Witnessing negative behaviour can still have a negative impact on the person, as it does on the victim.

How to read this

In the survey, we asked staff to tell us if they'd witnessed any negative behaviour at work.

They could tell us with one or more answers if they witnessed negative behaviour and what type they witnessed.

In descending order, the table shows the answers.

Example

23% of your staff who did the survey said they witnessed some negative behaviour at work.

77% said 'No, I have not witnessed any of the situations above'.

Have you witnessed any negative behaviour at work in the last 12 months?



Witnessed some negative beh	aviour	Did no	Did not witness some neg		
During the last 12 months in your current organisation, have you witnessed any of the following negative behaviours at work?	You 2023	You 2024	Comparator 2024	Public sector 2024	
No, I have not witnessed any of the situations above	76%	77%	81%	81%	
Bullying of a colleague	19%	18%	14%	14%	
Discrimination against a colleague	6%	10%	8%	8%	
Violence or aggression against a colleague	6%	3%	3%	3%	
Sexual harassment of a colleague	1%	1%	2%	1%	



Negative behaviour

Taking action when witnessing negative behaviours

What is this

This is what your staff did when they witnessed negative behaviour at work.

Why this is important

What staff do when they witness negative behaviour may help organisations understand what support their staff need.

How to read this

In the survey, we asked staff to tell us if they'd witnessed any negative behaviour at work.

If they did, they could tell us with one or more answers what action they took. In descending order, the table shows the answers.

Example

23% of your staff who did the survey witnessed negative behaviour, of which:

• 67% said the top action they took was 'Spoke to the person who experienced the behaviour'.

Have you witnessed any negative behaviour at work in the last 12 months?

73	250
23%	77%

Witnessed some negative behavior	essed some negative behaviour			ative behaviour
When you witnessed these behaviour(s), did you do any of the following?	You 2023	You 2024	Comparator 2024	Public sector 2024
Spoke to the person who experienced the behaviour	74%	67%	65%	71%

following:	2023	2024	2024	2024
Spoke to the person who experienced the behaviour	74%	67%	65%	71%
Told a manager	36%	38%	35%	40%
Told a colleague	23%	23%	19%	20%
Told human resources	-	19%	7%	8%
Told the person the behaviour was not OK	27%	15%	19%	19%



Negative behaviour - satisfaction with making a formal complaint

What is this

This is how satisfied a staff member was with how your organisation managed their complaint.

Why this is important

When staff submit a formal complaint for negative behaviours, they should feel your organisation will manage it effectively and professionally.

How to read this

Under 'Your results', see results for each type of negative behaviour in descending order by most satisfied.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

67% of staff were satisfied with the way your organisation handled their formal 'Violence or aggression' complaint.

Survey question

Were you satisfied with the way your formal complaint was handled

Violence or aggression

Your results



17%





Comparator

Benchmark satisfied results

2022	2023	2024	Lowest	Average	Highest
_	_	67%	30%	47%	63%

People matter survey

2024

Have your say

Overview

Result summary

Report overview

- · About your report
- Privacy and anonymity
- Survey's theoretical framework
- Your comparator group
- Your response rate

People outcomes

- Scorecard:
 engagement index
- Engagement
- Scorecard: satisfaction, stress, intention to stay, inclusion
- Satisfaction
- Work-related stress levels
- Work-related stress causes
- · Intention to stay

- Inclusion
- Scorecard: emotional effects of work
- Scorecard: negative behaviour
- Bullying
- Sexual harassment
- Discrimination
- Violence and aggression
- Satisfaction with complaint processes

Key differences

- · Highest scoring
- Lowest scoring
- Most improved
- Most declined
- Biggest positive difference from your comparator
- Biggest negative difference from your comparator

Taking action

 Taking action questions

Detailed results

Senior leadership

 Senior leadership questions

Organisational climate

- Scorecard
- Organisational integrity
- Collaboration
- Safety climate

Workgroup climate

- Scorecard
- Quality service delivery
- Innovation
- Workgroup support
- Safe to speak up

Job and manager factors

- Scorecard
- Manager leadership
- Manager support
- Workload
- Learning and development
- Job enrichment
- Meaningful work
- Flexible working

Public sector values

- Scorecard
- Responsiveness
- Integrity
- Impartiality
- Accountability
- Respect
- Leadership
- Human rights

Topical questions

 Questions on topical issues including understanding the charter of human right and providing frank and impartial advice

Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring





Highest scoring questions

What is this

These are the questions your group had the highest agreement or satisfaction with in 2024.

How to read this

Use this data to see where your group has the highest agreement or satisfaction with questions from the 2024 survey.

In this table, your score for this year is shown in the 'You 2024' column.

You can also compare your 2024 scores against your 2023 scores and your 2024 comparator group.

Example

On the first row 'Job enrichment', the 'You 2024' column shows 95% of your staff who did the survey agreed with 'I can use my skills and knowledge in my job'. In the 'Change from 2023' column, you have a - 0% change, which is a neutral trend.

Question group	Highest scoring questions	You 2024	Change from 2023	Comparator 2024
Job enrichment	I can use my skills and knowledge in my job	95%	-0%	92%
Meaningful work	I can make a worthwhile contribution at work	93%	+2%	91%
Job enrichment	I understand how my job helps my organisation achieve its goals	92%	-1%	90%
Meaningful work	I achieve something important through my work	91%	-2%	90%
Human rights	I understand how the Charter of Human Rights and Responsibilities applies to my work	89%	+1%	79%
Organisational integrity	My organisation encourages employees to act in ways that are consistent with human rights	88%	-1%	82%
Topical	I understand how the Code of Conduct for Victorian public sector employees applies to my work	87%	-4%	82%
Inclusion	I feel culturally safe at work	86%	+2%	84%
Inclusion	I can be myself at work	85%	+1%	82%
Organisational integrity	My organisation is committed to earning a high level of public trust	85%	+2%	71%



Lowest scoring questions

What is this

These are the questions your group had the lowest agreement or satisfaction with in 2024.

How to read this

Use this data to see where your group has the lowest agreement or satisfaction with questions from the 2024 survey.

In this table, your score for this year is shown in the 'You 2024' column.

You can also compare your 2024 scores against your 2023 scores and your 2024 comparator group.

Example

On the first row 'Safety climate', the 'You 2024' column shows 47% of your staff who did the survey agreed with 'All levels of my organisation are involved in the prevention of stress'. In the 'Change from 2023' column, you have a +2% change, which is a positive trend.

Question group	Lowest scoring questions	You 2024	Change from 2023	Comparator 2024
Safety climate	All levels of my organisation are involved in the prevention of stress	47%	+2%	45%
Safety climate	Senior leaders show support for stress prevention through involvement and commitment	48%	+1%	47%
Organisational integrity	I believe the promotion processes in my organisation are fair	48%	-7%	44%
Taking action	My organisation has made improvements based on the survey results from last year	48%	-1%	37%
Organisational integrity	I have an equal chance at promotion in my organisation	52%	-9%	45%
Safety climate	Senior leaders consider the psychological health of employees to be as important as productivity	53%	-1%	53%
Safety climate	My organisation has effective procedures in place to support employees who may experience stress	53%	+2%	51%
Learning and development	I am satisfied with the opportunities to progress in my organisation	54%	-6%	47%
Workload	I have enough time to do my job effectively	54%	+1%	55%
Engagement	I feel a strong personal attachment to my organisation	55%	-5%	58%



Most improved

What is this

This is where staff feel their group has most improved.

How to read this

Use this data to see if your organisation has a developing or changing trend.
In this table, your trend is shown in the 'Increase from 2023' column.

When you use this data, focus on the increase instead of individual numbers.

This is because the increase from 2023 shows you where the most positive changes are happening in your organisation.

Example

On the first row 'Flexible working', the 'You 2024' column shows 70% of your staff who did the survey agreed with 'I am confident that if I requested a flexible work arrangement, it would be given due consideration'.

In the 'Increase from 2023' column, you have a 10% increase, which is a positive trend.

Question group	Most improved from last year	You 2024	Increase from 2023	Comparator 2024	
Flexible working	I am confident that if I requested a flexible work arrangement, it would be given due consideration	70%	+10%	70%	
Safety climate	In my workplace, there is good communication about psychological safety issues that affect me	59%	+8%	51%	
Quality service delivery	My workgroup provides high quality advice and services	82%	+6%	76%	
Learning and I am satisfied with the way my learning and development development needs have been addressed in the last 12 months		61%	+5%	57%	
Innovation	My workgroup learns from failures and mistakes	75%	+4%	68%	
Workload	The workload I have is appropriate for the job that I do	60%	+3%	58%	
Manager support	I can discuss problems or issues with my manager	83%	+3%	81%	
Organisational integrity	I believe the recruitment processes in my organisation are fair	67%	+2%	60%	
Inclusion	I feel culturally safe at work	86%	+2%	84%	
Quality service delivery My workgroup acts fairly and without bias		77%	+2%	74%	



Most declined

What is this

This is where staff feel their group has most declined.

How to read this

Use this data to see if your organisation has a developing or changing trend.
In this table, your trend is shown in the 'Decrease from 2023' column.

When you use this data, focus on the decrease instead of individual numbers. This is because the decrease from 2023 shows you where the most negative changes are happening in your organisation.

Example

On the first row 'Organisational integrity', the 'You 2024' column shows 52% of your staff who did the survey agreed with 'I have an equal chance at promotion in my organisation'.

In the 'Decrease from 2023' column, you have a 9% decrease, which is a negative trend.

Question group	Largest decline from last year	You 2024	Decrease from 2023	Comparator 2024
Organisational integrity	I have an equal chance at promotion in my organisation	52%	-9%	45%
Safety climate	My organisation provides a physically safe work environment	83%	-8%	83%
Organisational integrity	I believe the promotion processes in my organisation are fair	48%	-7%	44%
Learning and I am satisfied with the opportunities to progress in my organisation		54%	-6%	47%
Satisfaction	How satisfied are you with your career development within your current organisation	61%	-6%	55%
Meaningful work	I get a sense of accomplishment from my work	83%	-6%	84%
Workgroup support	People in my workgroup appropriately manage conflicts of interest	69%	-5%	68%
Collaboration	I am able to work effectively with others outside my immediate workgroup	81%	-5%	79%
Engagement	I feel a strong personal attachment to my organisation	55%	-5%	58%
Collaboration Workgroups across my organisation willingly share information with each other		55%	-5%	54%



Biggest positive difference from comparator

What is this

This is where your staff have agreed more to a question compared to staff at similar organisations.

How to read this

Use this data to see where your organisation has the biggest positive difference with questions from the 2024 survey compared to your comparator group.

In this table, the difference to your comparator is shown in the 'Difference' column.

Example

On the first row 'Organisational integrity', the 'You 2024' column shows 85% of your staff who did the survey agreed with 'My organisation is committed to earning a high level of public trust'.

The 'Difference' column, shows that agreement for this question was 14% higher than in your comparator.

Question group	Biggest positive difference from comparator	You 2024	Difference	Comparator 2024
Organisational integrity	My organisation is committed to earning a high level of public trust	85%	+14%	71%
Taking action	My organisation has made improvements based on the survey results from last year	48%	+11%	37%
Human rights	I understand how the Charter of Human Rights and Responsibilities applies to my work	89%	+11%	79%
Taking action	I believe my organisation will make improvements based on the results of this year's survey	59%	+10%	49%
Safety climate	In my workplace, there is good communication about psychological safety issues that affect me	59%	+8%	51%
Organisational integrity	I believe the recruitment processes in my organisation are fair	67%	+8%	60%
Organisational integrity	I have an equal chance at promotion in my organisation	52%	+7%	45%
Engagement	My organisation motivates me to help achieve its objectives	68%	+7%	61%
Satisfaction	Considering everything, how satisfied are you with your current job	78%	+7%	72%
Learning and development	My organisation places a high priority on the learning and development of staff	65%	+7%	58%



Biggest negative difference from comparator

What is this

This is where your staff have agreed less to a question compared to staff at similar organisations.

How to read this

Use this data to see where your organisation has the biggest negative difference with questions from the 2024 survey compared to your comparator group.

In this table, the difference to your comparator is shown in the 'Difference' column.

Example

On the first row 'Safe to speak up', the 'You 2024' column shows 66% of your staff who did the survey agreed with 'I feel safe to challenge inappropriate behaviour at work'.

The 'Difference' column, shows that agreement for this question was 5% lower than in your comparator.

Question group	Biggest negative difference from comparator	You 2024	Difference	Comparator 2024
Safe to speak up	I feel safe to challenge inappropriate behaviour at work	66%	-5%	71%
Flexible working	My manager supports working flexibly	77%	-4%	81%
Organisational integrity	My organisation does not tolerate improper conduct	67%	-3%	70%
Engagement	I feel a strong personal attachment to my organisation	55%	-2%	58%
Organisational integrity	My organisation takes steps to eliminate bullying, harassment and discrimination	67%	-2%	70%
Workload	I have enough time to do my job effectively	54%	-1%	55%
Flexible working	I am confident that if I requested a flexible work arrangement, it would be given due consideration	70%	-1%	70%
Safe to speak up	People in my workgroup are able to bring up problems and tough issues	70%	-1%	71%
Workgroup support	People in my workgroup treat each other with respect	81%	-1%	82%
Meaningful work I get a sense of accomplishment from my work		83%	-1%	84%



People matter survey

2024

Have your say

Overview

Result summary

Report overview

- · About your report
- Privacy and anonymity
- Survey's theoretical framework
- Your comparator group
- Your response rate

People outcomes

- Scorecard: engagement index
- Engagement
- Scorecard: satisfaction, stress, intention to stay, inclusion
- Satisfaction
- Work-related stress levels
- Work-related stress causes
- · Intention to stay

- InclusionScorecard: emotional effects of work
- Scorecard: negative behaviour
- Bullying
- Sexual harassment
- Discrimination
- Violence and aggression
- Satisfaction with complaint processes

Key differences

- Highest scoring
- Lowest scoringMost improved
- Most declined
- Biggest positive difference from your comparator
- Biggest negative difference from your comparator

Taking action

 Taking action questions

Detailed results

Senior leadership

 Senior leadership questions

Organisational climate

- Scorecard
- Organisational integrity
- Collaboration
- Safety climate

Workgroup climate

- Scorecard
- Quality service delivery
- Innovation
- Workgroup support
- Safe to speak up

Job and manager factors

- Scorecard
- Manager leadership
- Manager support
- Workload
- Learning and development
- Job enrichment
- Meaningful work
- Flexible working

Public sector values

- Scorecard
- Responsiveness
- Integrity
- Impartiality
- Accountability
- Respect
- Leadership
- Human rights

Topical questions

 Questions on topical issues including understanding the charter of human right and providing frank and impartial advice

Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring





Taking action

What is this

This is how well staff feel their organisation takes action and makes improvements from your survey results.

Why this is important

If your organisation takes action as a result of survey results, your staff may feel their feedback is valuable.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

59% of your staff who did the survey agreed or strongly agreed with 'I believe my organisation will make improvements based on the results of this year's survey'.

Benchmark agree results Survey question Your results Neither agree nor disagree Disagree You Comparator Agree Don't know 2022 2023 Lowest Average Highest 12% 59% I believe my organisation will make improvements based on the results of this year's survey 29% 48%

My organisation has made improvements based on the survey results from last year

12%

26%



People matter survey

2024

Have your say

Overview

Result summary

Report overview

- · About your report
- Privacy and anonymity
- Survey's theoretical framework
- Your comparator group
- Your response rate

People outcomes

- Scorecard: engagement index
- Engagement
- Scorecard: satisfaction, stress, intention to stay, inclusion
- Satisfaction
- Work-related stress levels
- Work-related stress causes
- · Intention to stay

- Inclusion
- Scorecard: emotional effects of work
- Scorecard:
 negative behaviour
- Bullying
- Sexual harassment
- Discrimination
- Violence and aggression
- Satisfaction with complaint processes

Key differences

- Highest scoring
- Lowest scoring
- Most improved
- Most declined
 Riggest positive
- Biggest positive difference from your comparator
- Biggest negative difference from your comparator

Taking action

 Taking action questions

Detailed results

Senior leadership

 Senior leadership questions

Organisational climate

- Scorecard
- Organisational integrity
- Collaboration
- Safety climate

Workgroup climate

- Scorecard
- Quality service delivery
- Innovation
- Workgroup support
- Safe to speak up

Job and manager factors

- Scorecard
- Manager leadership
- Manager support
- Workload
- Learning and development
- Job enrichment
- Meaningful work
- Flexible working

Public sector values

- Scorecard
- Responsiveness
- Integrity
- Impartiality
- Accountability
- Respect
- Leadership
- Human rights

Topical questions

 Questions on topical issues including understanding the charter of human right and providing frank and impartial advice

Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring





Senior leadership

Senior leadership

What is this

This is how supported staff feel by senior leaders in their organisation and how well they believe senior leaders communicate.

Why this is important

Supportive senior leaders who communicate well mean staff may feel more connected to their work and organisation.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

64% of your staff who did the survey agreed or strongly agreed with 'Senior leaders model my organisation's values'.

Benchmark agree results Survey question Your results Neither agree nor disagree Disagree You Comparator Agree Don't know 2022 2023 2024 Lowest Average Highest 1% 64% Senior leaders model my organisation's values 20% 14% 2% 61% Senior leaders demonstrate honesty and integrity 14% 23% 2% 61% Senior leaders provide clear strategy and direction

15%

23%

People matter survey

2024

Have your say

Overview

Result summary

Report overview

- · About your report
- Privacy and anonymity
- Survey's theoretical framework
- Your comparator group
- Your response rate

People outcomes

- Scorecard: engagement index
- Engagement
- Scorecard: satisfaction, stress, intention to stay, inclusion
- Satisfaction
- Work-related stress levels
- Work-related stress causes
- · Intention to stay

Inclusion

- Scorecard: emotional effects of work
- Scorecard:
 negative behaviour
- Bullying
- Sexual harassmentDiscrimination
- Violence and agaression
- Satisfaction with complaint processes

Key differences

- Highest scoring
- Lowest scoring
- Most improved
- Most declinedBiggest positive
- difference from your comparator
- Biggest negative difference from your comparator

Taking action

 Taking action questions

Detailed results

Senior leadership

 Senior leadership questions

Organisational climate

- Scorecard
- Organisational integrity
- Collaboration
- Safety climate

Workgroup climate

- Scorecard
- Quality service delivery
- Innovation
- Workgroup support
- Safe to speak up

Job and manager factors

- Scorecard
- Manager leadership
- Manager support
- Workload
- Learning and development
- Job enrichment
- Meaningful work
- Flexible working

Public sector values

- Scorecard
- Responsiveness
- Integrity
- Impartiality
- Accountability
- Respect
- Leadership
- Human rights

Topical questions

 Questions on topical issues including understanding the charter of human right and providing frank and impartial advice

Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring





Scorecard

What is this

This scorecard provides overall results for each factor in the organisation climate part of the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about organisational climate. Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

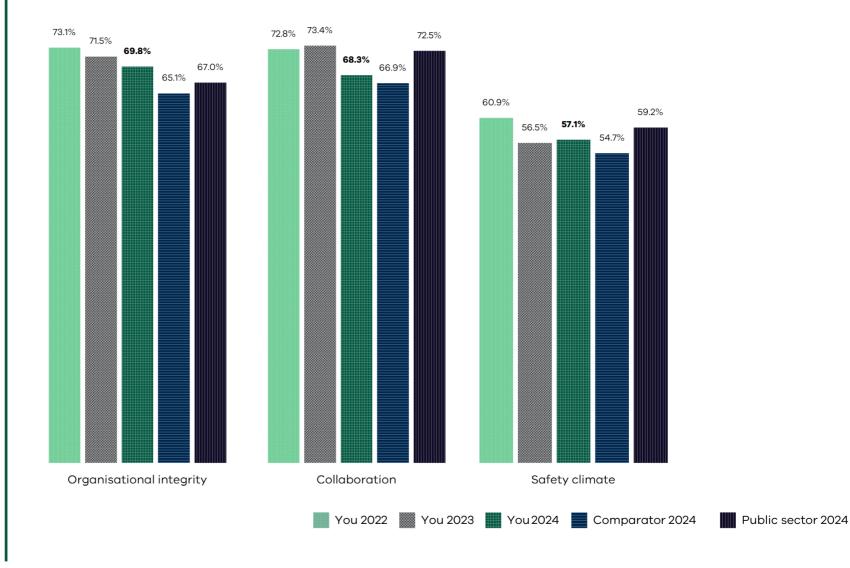
Example

In 2024:

• 69.8% of your staff who did the survey responded positively to questions about Organisational integrity.

Compared to:

• 65.1% of staff in your comparator group and 67.0% of staff across the public sector.



Organisational integrity 1 of 2

What is this

This is how much trust staff have in your organisation's ability to operate, implement policy and deliver services for Victorians.

Why this is important

We need the community to have high trust in how we work and what we do.

How to read this

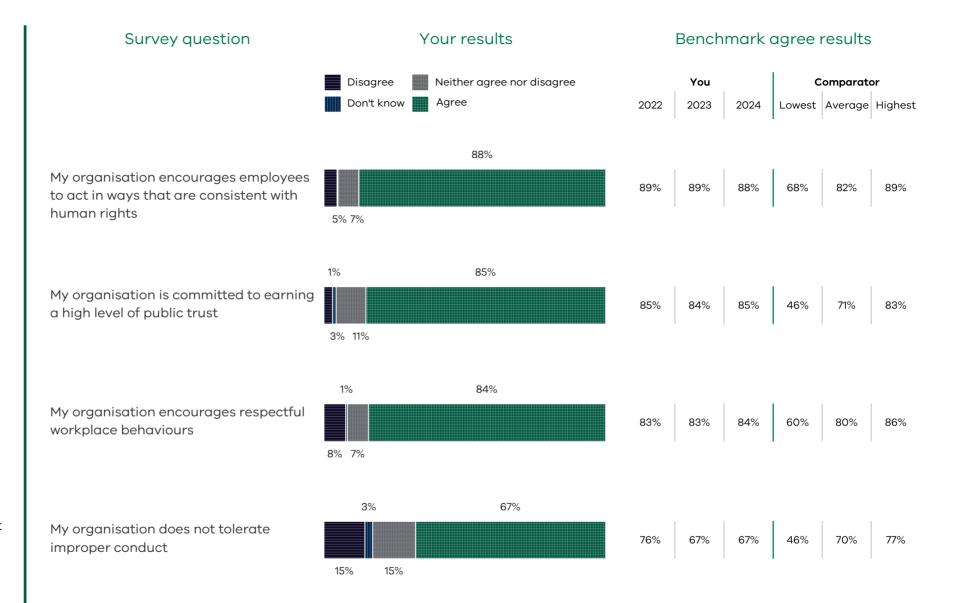
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

88% of your staff who did the survey agreed or strongly agreed with 'My organisation encourages employees to act in ways that are consistent with human rights'.





Organisational integrity 2 of 2

What is this

This is how much trust staff have in your organisation's ability to operate, implement policy and deliver services for Victorians.

Why this is important

We need the community to have high trust in how we work and what we do.

How to read this

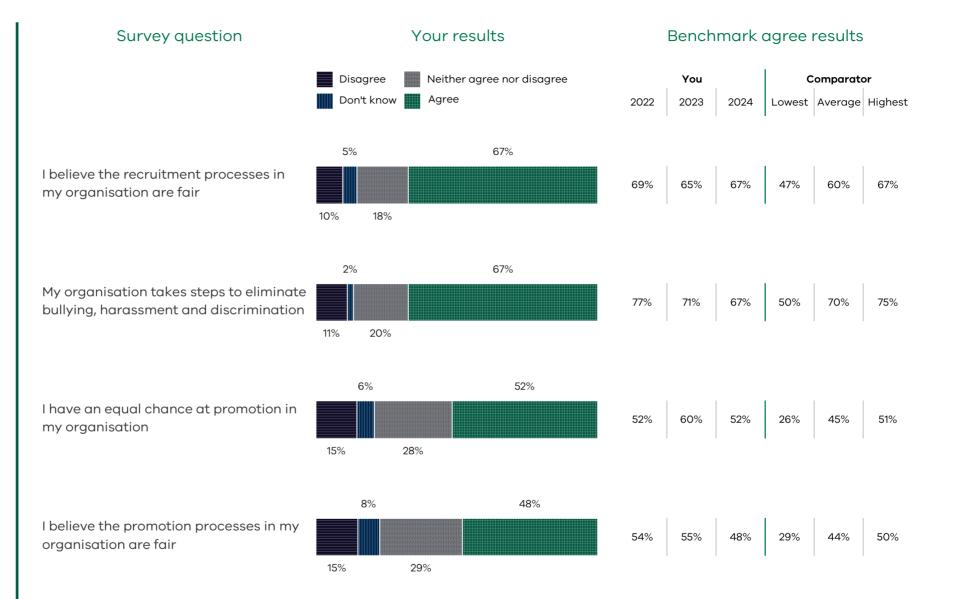
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

67% of your staff who did the survey agreed or strongly agreed with 'My organisation takes steps to eliminate bullying, harassment and discrimination'.





Collaboration

What is this

This shows how well the workgroups in your organisation work together and share information.

Why this is important

Improving these results can improve the cohesiveness of your organisation and allow for greater intra-organisational collaboration.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree. other

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

81% of your staff who did the survey agreed or strongly agreed with 'I am able to work effectively with others outside my immediate workgroup'.

Survey question Your results Benchmark agree results Neither agree nor disagree Disagree You Comparator Agree Don't know 2022 2023 2024 Lowest Average Highest 6% 81% I am able to work effectively with others outside my immediate workgroup 13% 3% 55% Workgroups across my organisation willingly share information with each

17%

25%

Safety climate 1 of 2

What is this

This is how well staff feel your organisation supports safety at work.

Why this is important

A safe workplace is a key outcome of Leading the way and the Victorian public sector mental health and wellbeing charter.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

83% of your staff who did the survey agreed or strongly agreed with 'My organisation provides a physically safe work environment'.

as important as productivity

Survey question Your results Benchmark agree results Neither agree nor disagree Disagree You Comparator Agree Don't know 2022 2023 2024 Lowest Average Highest 83% My organisation provides a physically safe work environment 9% 9% 14% 59% In my workplace, there is good communication about psychological safety issues that affect me 27% 4% 53% My organisation has effective procedures in place to support employees who may experience stress 21% 22% 20% 53% Senior leaders consider the psychological health of employees to be

27%





Safety climate 2 of 2

What is this

This is how well staff feel your organisation supports safety at work.

Why this is important

A safe workplace is a key outcome of Leading the way and the Victorian public sector mental health and wellbeing charter.

How to read this

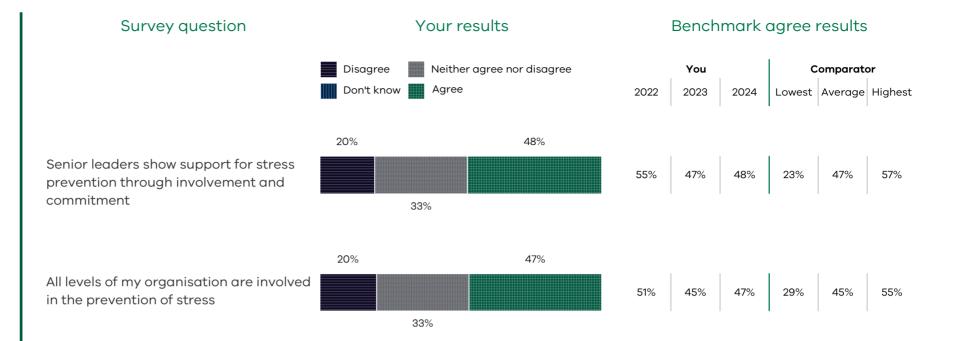
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

48% of your staff who did the survey agreed or strongly agreed with 'Senior leaders show support for stress prevention through involvement and commitment'.



People matter survey

2024

Have your say

Overview

Result summary

Report overview

- · About your report
- Privacy and anonymity
- Survey's theoretical framework
- Your comparator group
- Your response rate

People outcomes

- Scorecard: engagement index
- Engagement
- Scorecard: satisfaction, stress, intention to stay, inclusion
- Satisfaction
- Work-related stress levels
- Work-related stress causes
- · Intention to stay

- Inclusion
- Scorecard: emotional effects of work
- Scorecard:
 negative behaviour
- Bullying
- Sexual harassment
- Discrimination
- Violence and aggression
- Satisfaction with complaint processes

Key differences

- Highest scoring
- Lowest scoring
- Most improvedMost declined
- Biggest positive difference from your comparator
- Biggest negative difference from your comparator

Taking action

 Taking action questions

Detailed results

Senior leadership

 Senior leadership questions

Organisational climate

- Scorecard
- Organisational integrity
- Collaboration
- Safety climate

Workgroup climate

- Scorecard
- Quality service delivery
- Innovation
- · Workgroup support
- Safe to speak up

Job and manager factors

- Scorecard
- Manager leadership
- Manager support
- Workload
- Learning and development
- · Job enrichment
- Meaningful work
- · Flexible working

Public sector values

- Scorecard
- Responsiveness
- Integrity
- Impartiality
- Accountability
- Respect
- Leadership
- Human rights

Topical questions

 Questions on topical issues including understanding the charter of human right and providing frank and impartial advice

Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or
 Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring





Scorecard

What is this

This scorecard provides overall results for each factor in the workgroup climate part of the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about workgroup climate.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

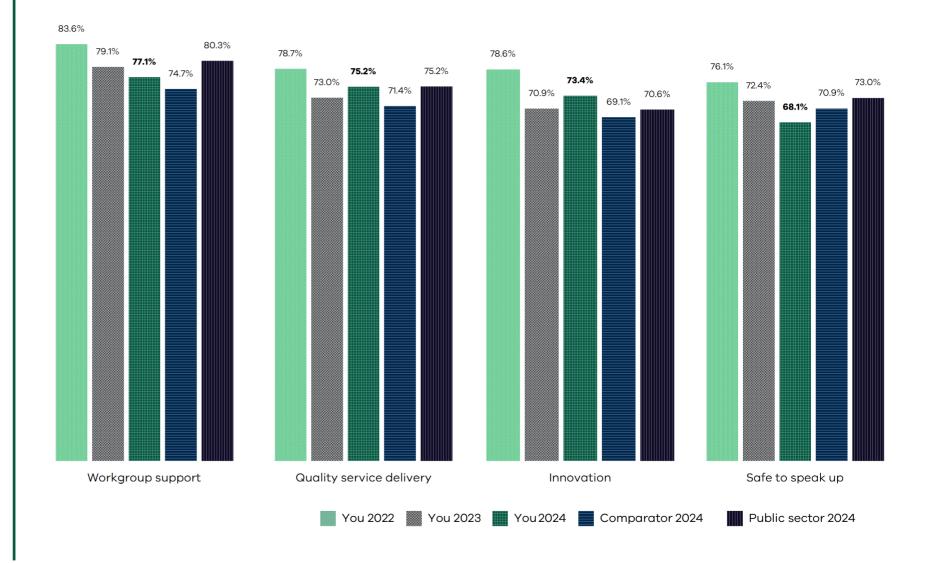
Example

In 2024:

 77.1% of your staff who did the survey responded positively to questions about Workgroup support.

Compared to:

• 74.7% of staff in your comparator group and 80.3% of staff across the public sector.



Quality service delivery

What is this

This is how well workgroups in your organisation operate to deliver quality services.

Why this is important

The public sector must provide highquality services in a timely way to meet the needs of Victorians.

Workgroups need to be motivated, make impartial decisions and have clear accountabilities.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

82% of your staff who did the survey agreed or strongly agreed with 'My workgroup provides high quality advice and services'.

Benchmark agree results Survey question Your results Neither agree nor disagree Disagree You Comparator Don't know Agree Lowest Average Highest 2022 2023 2024 1% 82% My workgroup provides high quality advice and services 7% 11% 1% 77% My workgroup acts fairly and without bias 13% 9% 72% 1% My workgroup has clear lines of responsibility 15% 70% My workgroup uses its resources well 12% 17%

Innovation

What is this

This is how well staff feel their workgroup innovates its operations.

Why this is important

Innovation can reduce costs, create public value and lead to higher quality services.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

75% of your staff who did the survey agreed or strongly agreed with 'My workgroup learns from failures and mistakes'.

Survey question Your results Benchmark agree results Neither agree nor disagree Disagree You Comparator Don't know 2023 Lowest Average Highest 1% 75% My workgroup learns from failures and mistakes 13% 11% 1% 73% My workgroup encourages employee creativity 10% 17% 1% 73% My workgroup is quick to respond to opportunities to do things better

10%

16%

Workgroup support 1 of 2

What is this

This is how well staff feel people work together and support each other in your organisation.

Why this is important

Collaboration can lead to higher team satisfaction, performance and effectiveness.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

81% of your staff who did the survey agreed or strongly agreed with 'People in my workgroup work together effectively to get the job done'.

Survey question Your results Benchmark agree results Disagree Neither agree nor disagree You Comparator Don't know 2023 Lowest Average Highest 81% People in my workgroup treat each other with respect 11% 8% 1% 81% People in my workgroup work together effectively to get the job done 11% 8% 2% 80% People in my workgroup are politically impartial in their work 5% 13% 1% 75% People in my workgroup are honest, open and transparent in their dealings 13% 11%

Workgroup support 2 of 2

What is this

This is how well staff feel people work together and support each other in your organisation.

Why this is important

Collaboration can lead to higher team satisfaction, performance and effectiveness.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

69% of your staff who did the survey agreed or strongly agreed with 'People in my workgroup appropriately manage conflicts of interest'.

Survey question

manage conflicts of interest

Your results

Benchmark agree results

Disagree Don't know	Neither agree nor disagree Agree	2022	You 2023	2024		Average	
3%	69%						
		80%	75%	69%	61%	68%	73%



10%

17%

Safe to speak up

What is this

This is how freely and confidently staff feel they can talk about issues without fear of retribution.

Why this is important

Organisations with psychologically safe cultures empower staff to report negative behaviour and integrity issues.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

70% of your staff who did the survey agreed or strongly agreed with 'People in my workgroup are able to bring up problems and tough issues'.

Survey question

Disagree Neither agree nor disagree Don't know Agree 13% 70%

17%

Your results

Benchmark agree results

	You	Comparator			
2022	2023	2024	Lowest	Average	Highes
		l	ı		
79%	75%	70%	63%	71%	76%
			•		

People in my workgroup are able to bring up problems and tough issues

I feel safe to challenge inappropriate behaviour at work



People matter survey

2024

Have your say

Overview

Result summary

Report overview

- · About your report
- Privacy and anonymity
- Survey's theoretical framework
- Your comparator group
- Your response rate

People outcomes

- Scorecard: engagement index
- Engagement
- Scorecard: satisfaction, stress, intention to stay, inclusion
- Satisfaction
- Work-related stress levels
- Work-related stress causes
- · Intention to stay

- Inclusion
- Scorecard: emotional effects of work
- Scorecard:
 negative behaviour
- Bullying
- Sexual harassment
- Discrimination
- Violence and aggression
- Satisfaction with complaint processes

Key differences

- Highest scoring
- Lowest scoring
- Most improved
- Most declined
- Biggest positive difference from your comparator
- Biggest negative difference from your comparator

Taking action

 Taking action questions

Detailed results

Senior leadership

 Senior leadership questions

Organisational climate

- Scorecard
- Organisational integrity
- Collaboration
- Safety climate

Workgroup climate

- Scorecard
- Quality service delivery
- Innovation
- Workgroup support
- Safe to speak up

Job and manager factors

- Scorecard
- Manager leadership
- Manager support
- Workload
- Learning and development
- · Job enrichment
- Meaningful work
- Flexible working

Public sector values

- Scorecard
- Responsiveness
- Integrity
- Impartiality
- Accountability
- Respect
- Leadership
- Human rights

Topical questions

 Questions on topical issues including understanding the charter of human right and providing frank and impartial advice

Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring





Scorecard 1 of 2

What is this

This scorecard provides overall results for each job and manager factor in the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about job and manager factors.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

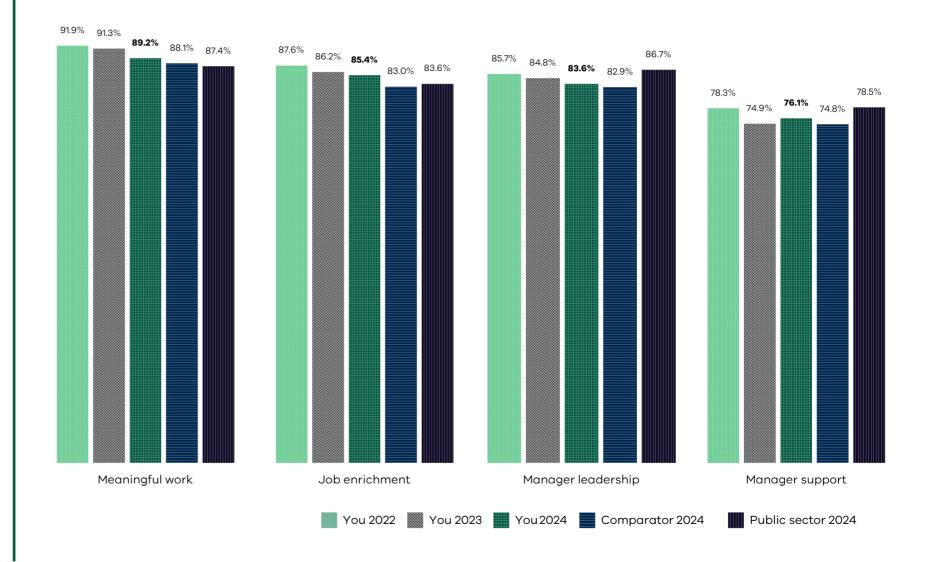
Example

In 2024:

 89.2% of your staff who did the survey responded positively to questions about Meaningful work.

Compared to:

• 88.1% of staff in your comparator group and 87.4% of staff across the public sector.



Scorecard 2 of 2

What is this

This scorecard provides overall results for each job and manager factor in the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about job and manager factors.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

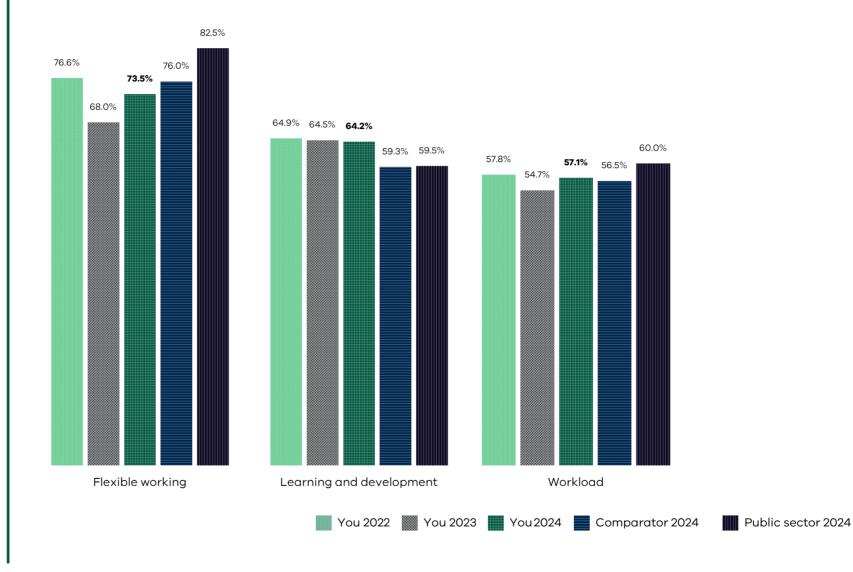
Example

In 2024:

 73.5% of your staff who did the survey responded positively to questions about Flexible working.

Compared to:

 76.0% of staff in your comparator group and 82.5% of staff across the public sector.



Manager leadership

What is this

This is how well staff perceive their direct managers lead.

Why this is important

Great managers can foster the right environment for staff engagement.

They can act as role models for your organisation's strategy and values.

How to read this

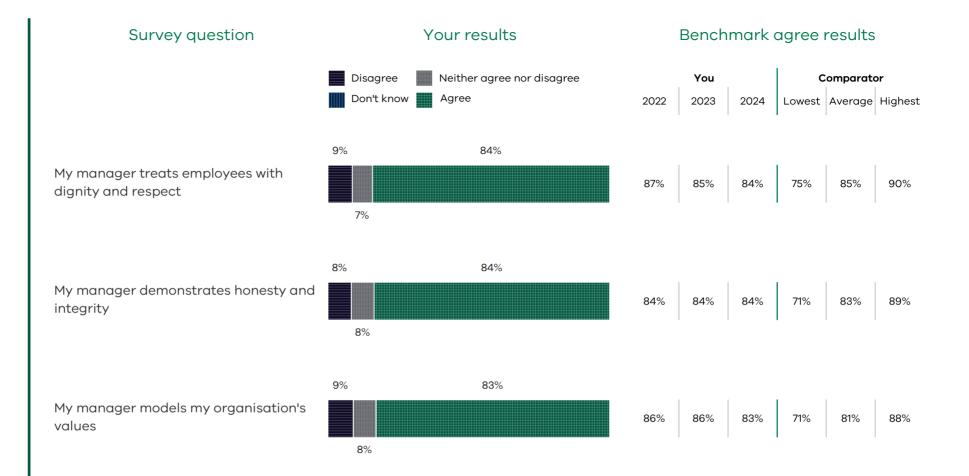
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

84% of your staff who did the survey agreed or strongly agreed with 'My manager treats employees with dignity and respect'.



Manager support 1 of 2

What is this

This is how supported staff feel by their direct manager.

Why this is important

Supportive managers can give staff clarity, appreciation and positive feedback and coaching.

This can lead to higher satisfaction, performance and capacity to do work.

How to read this

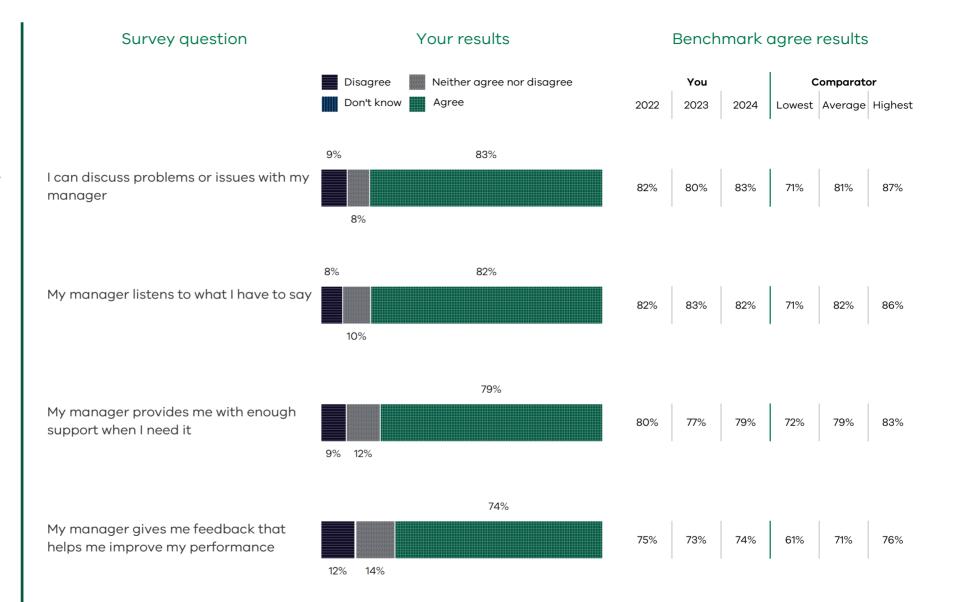
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

83% of your staff who did the survey agreed or strongly agreed with 'I can discuss problems or issues with my manager'.



Manager support 2 of 2

What is this

This is how supported staff feel by their direct manager.

Why this is important

Supportive managers can give staff clarity, appreciation and positive feedback and coaching.

This can lead to higher satisfaction, performance and capacity to do work.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

63% of your staff who did the survey agreed or strongly agreed with 'I receive meaningful recognition when I do good work'.

Survey question Your results Benchmark agree results Disagree Neither agree nor disagree 2022 2023 2024 Lowest Average Highest 16% 63% I receive meaningful recognition when I do good work 71% 62% 63% 44% 61% 67%

21%

Workload

What is this

This is how staff feel about workload and time pressure.

Why this is important

Workload and time pressure are the most prominent causes of work-related stress.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

60% of your staff who did the survey agreed or strongly agreed with 'The workload I have is appropriate for the job that I do'.

Survey question Your results Benchmark agree results Neither agree nor disagree Disagree You Comparator Agree 2023 Lowest Average Highest 21% 60% The workload I have is appropriate for the job that I do 19% 24% 54% I have enough time to do my job effectively

22%



Learning and development

What is this

This is how well staff feel they can learn and grow in your organisation.

Why this is important

Good learning and career development can build engagement, efficiency and capability in organisations. It may also help staff retention.

How to read this

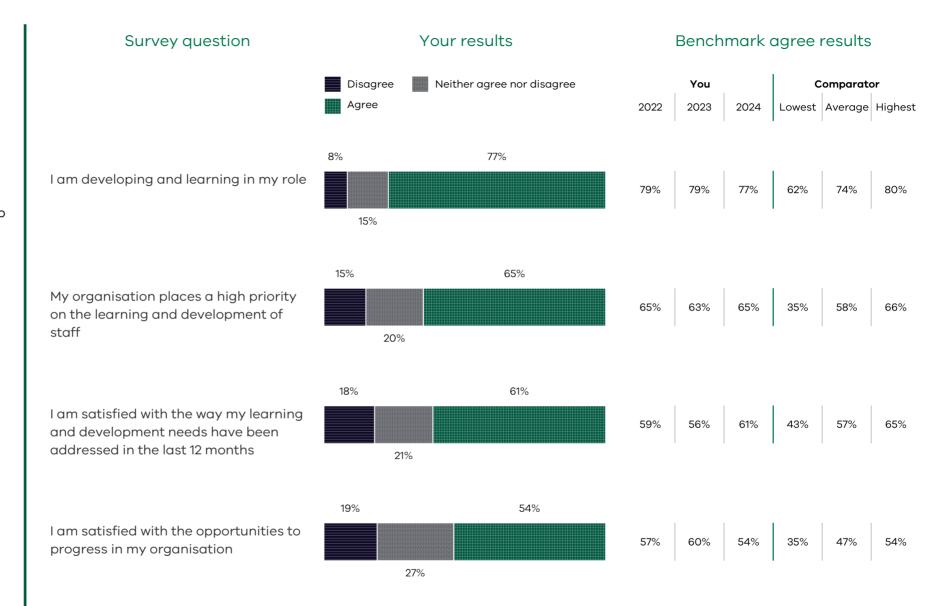
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

77% of your staff who did the survey agreed or strongly agreed with 'I am developing and learning in my role'.



Job enrichment 1 of 2

What is this

This is how staff feel about their autonomy at work and role clarity.

Why this is important

Job enrichment is one of the main drivers of employee engagement and workplace wellbeing.

How to read this

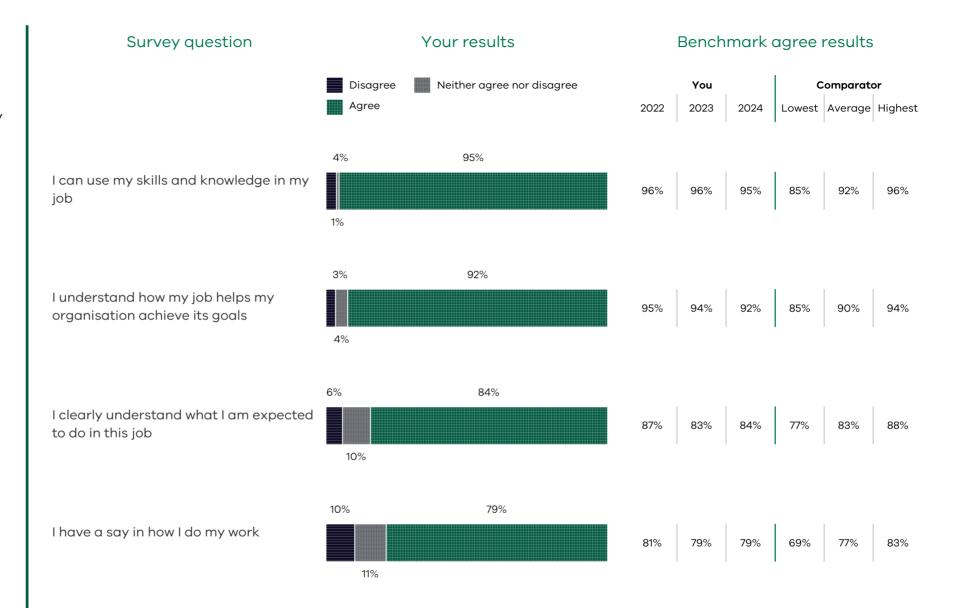
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

95% of your staff who did the survey agreed or strongly agreed with 'I can use my skills and knowledge in my job'.





Job enrichment 2 of 2

What is this

This is how staff feel about their autonomy at work and role clarity.

Why this is important

Job enrichment is one of the main drivers of employee engagement and workplace wellbeing.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

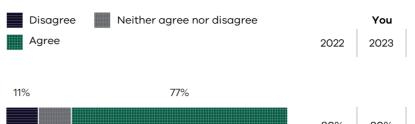
77% of your staff who did the survey agreed or strongly agreed with 'I have the authority to do my job effectively'.

Survey question

I have the authority to do my job effectively

Your results

12%



Benchmark agree results

Comparator

2022	2023	2024	Lowest	Average	Highest
			ı		ı
80%	80%	77%	59%	74%	80%

Meaningful work

What is this

This is how staff feel about their contribution and how worthwhile their work is.

Why this is important

Staff who feel their work is meaningful can help achieve individual, team and organisational outcomes.

How to read this

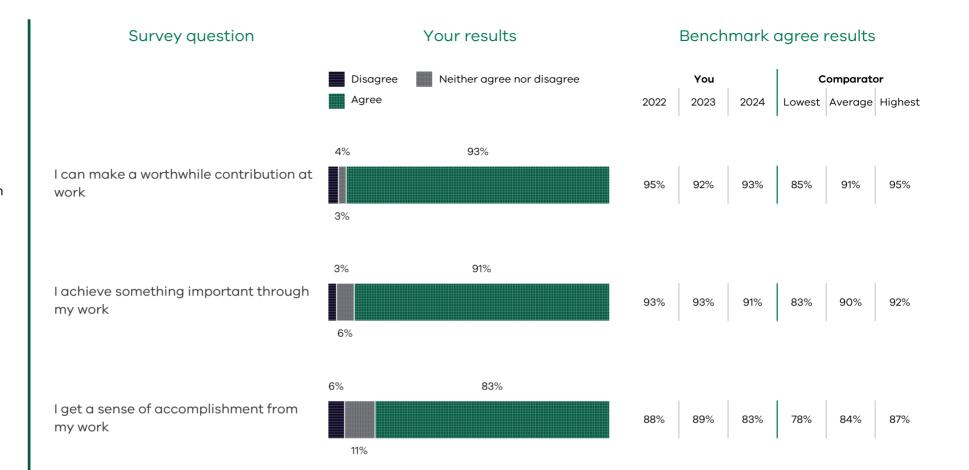
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

93% of your staff who did the survey agreed or strongly agreed with 'I can make a worthwhile contribution at work'.



Flexible working

What is this

This is how well your organisation supports staff to work flexibly.

Why this is important

Supporting flexible working can improve employee wellbeing.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

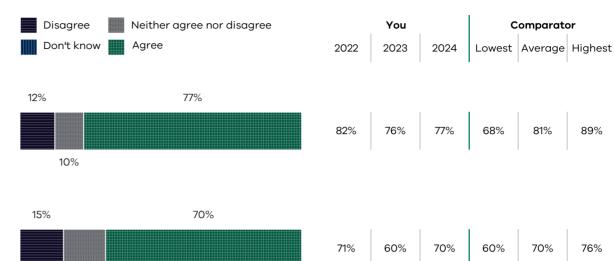
77% of your staff who did the survey agreed or strongly agreed with 'My manager supports working flexibly'.

Survey question

Your results

15%

Benchmark agree results



I am confident that if I requested a flexible work arrangement, it would be given due consideration

My manager supports working flexibly

People matter survey

2024

Have your say

Overview

Result summary

Report overview

- · About your report
- Privacy and anonymity
- Survey's theoretical framework
- Your comparator group
- Your response rate

People outcomes

- Scorecard: engagement index
- Engagement
- Scorecard: satisfaction, stress, intention to stay, inclusion
- Satisfaction
- Work-related stress levels
- Work-related stress causes
- Intention to stay

- Inclusion
- Scorecard: emotional effects of work
- Scorecard:
 negative behaviour
- Bullying
- Sexual harassment
- Discrimination
- Violence and aggression
- Satisfaction with complaint processes

Key differences

- Highest scoring
- Lowest scoring
- Most improved
- Most declined
- Biggest positive difference from your comparator
- Biggest negative difference from your comparator

Taking action

 Taking action questions

Detailed results

Senior leadership

 Senior leadership questions

Organisational climate

- Scorecard
- Organisational integrity
- Collaboration
- · Safety climate

Workgroup climate

- Scorecard
- Quality service delivery
- Innovation
- Workgroup support
- Safe to speak up

Job and manager factors

- Scorecard
- Manager leadership
- Manager support
- Workload
- Learning and development
- Job enrichment
- Meaningful work
- Flexible working

Public sector values

- Scorecard
- Responsiveness
- Integrity
- Impartiality
- Accountability
- Respect
- Leadership
- Human rights

Topical questions

 Questions on topical issues including understanding the charter of human right and providing frank and impartial advice

Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or
 Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring





Scorecard 1 of 2

What is this

This is a set of 7 values that form the basis for the professional and ethical conduct of everyone who works in the public sector.

Why this is important

There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.

How to read this

Each label represents a group of questions in the survey about public sector values.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

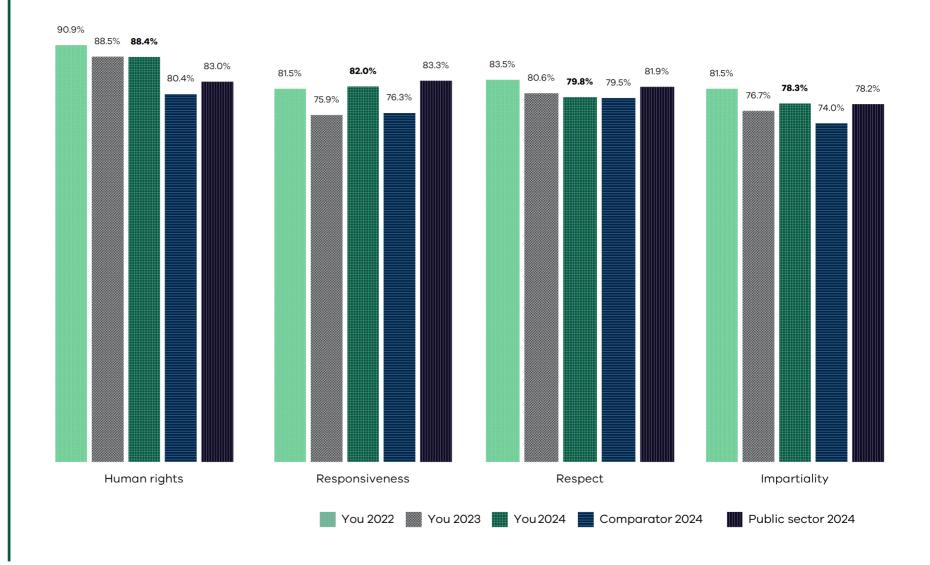
Example

In 2024:

 88.4% of your staff who did the survey responded positively to questions about Human rights.

Compared to:

 80.4% of staff in your comparator group and 83.0% of staff across the public sector.





Scorecard 2 of 2

What is this

This is a set of 7 values that form the basis for the professional and ethical conduct of everyone who works in the public sector.

Why this is important

There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.

How to read this

Each label represents a group of questions in the survey about public sector values.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

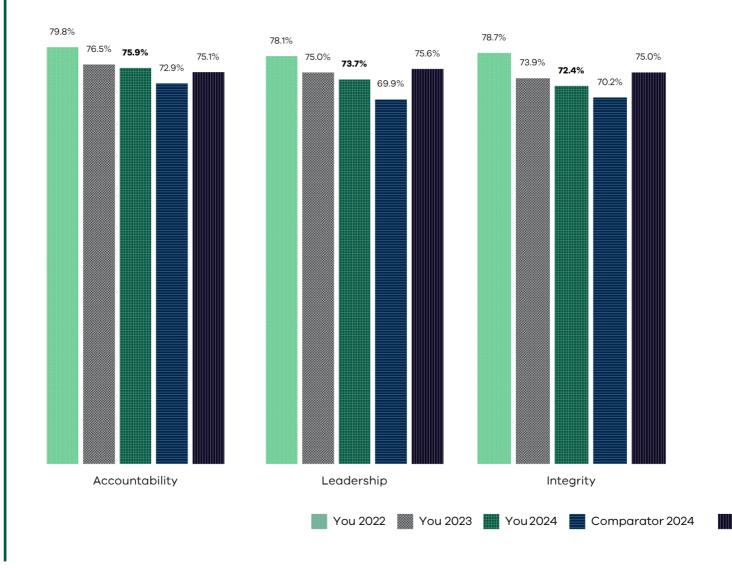
Example

In 2024:

 75.9% of your staff who did the survey responded positively to questions about Accountability.

Compared to:

 72.9% of staff in your comparator group and 75.1% of staff across the public sector.



Public sector 2024

Responsiveness

What is this

This is how responsive your staff feel they are to the community.

Why this is important

Staff need to feel they can adapt to the changing demands and circumstances of our clients and stakeholders.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

82% of your staff who did the survey agreed or strongly agreed with 'My workgroup provides high quality advice and services'.

Survey question

Disagree Neither agree nor disagree Don't know Agree 1% 82%

7% 11%

Your results

Benchmark agree results

You			Comparator			
2022	2023	2024	Lowest	Average	Highest	
			'		'	
82%	76%	82%	69%	76%	83%	

My workgroup provides high quality advice and services

Integrity 1 of 2

What is this

Integrity is being honest and transparent, conducting ourselves properly and using our powers responsibly.

Why this is important

The Victorian community needs high trust in how everyone in the public sector works and what they do.

How to read this

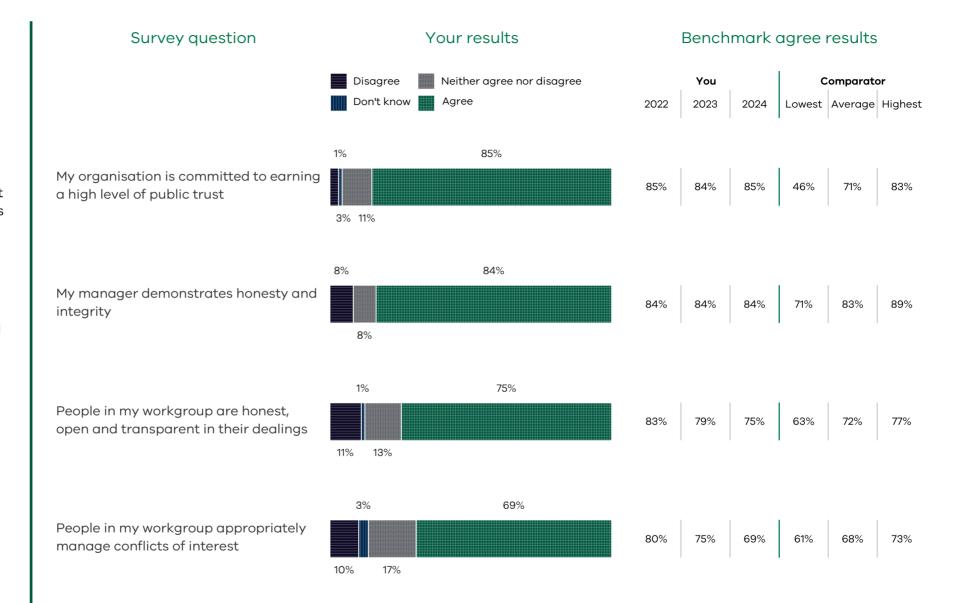
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

85% of your staff who did the survey agreed or strongly agreed with 'My organisation is committed to earning a high level of public trust'.





Integrity 2 of 2

What is this

Integrity is being honest and transparent, conducting ourselves properly and using our powers responsibly.

Why this is important

The Victorian community needs high trust in how everyone in the public sector works and what they do.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

67% of your staff who did the survey agreed or strongly agreed with 'My organisation does not tolerate improper conduct'.

Survey question

Your results

Benchmark agree results

Disagree	Neither agree nor disagree
Don't know	Agree

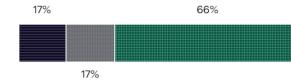
67%

3%



My organisation does not tolerate improper conduct







Senior leaders demonstrate honesty and integrity

I feel safe to challenge inappropriate

behaviour at work



69%	60%	61%	35%	58%	72%

Impartiality

What is this

Impartiality is how your staff feel an organisation makes informed decisions and provides stable advice on merit, without bias, favouritism or self interest.

Why this is important

We all have an obligation to be impartial and make objective and fair decisions that are open to scrutiny.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

80% of your staff who did the survey agreed or strongly agreed with 'People in my workgroup are politically impartial in their work'.

Survey question Your results Benchmark agree results Neither agree nor disagree Disagree You Comparator Don't know 2023 Lowest Average Highest 2% 80% People in my workgroup are politically impartial in their work 5% 13% 1% 77% My workgroup acts fairly and without bias

9%

13%

Accountability 1 of 2

What is this

Accountability is if your staff feel they work to clear objectives in a transparent manner and can accept responsibility for decisions.

Why this is important

As we all make decisions on behalf of Victorians, we must be accountable in the resources we use.

How to read this

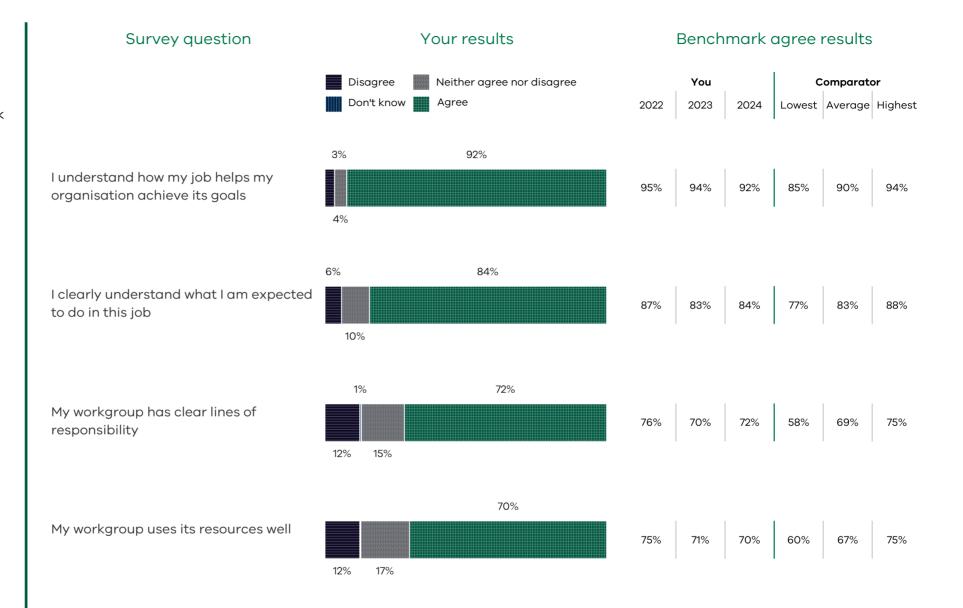
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

92% of your staff who did the survey agreed or strongly agreed with 'I understand how my job helps my organisation achieve its goals'.





Accountability 2 of 2

What is this

Accountability is if your staff feel they work to clear objectives in a transparent manner and can accept responsibility for decisions.

Why this is important

As we all make decisions on behalf of Victorians, we must be accountable in the resources we use.

How to read this

Under 'Your results' see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

61% of your staff who did the survey agreed or strongly agreed with 'Senior leaders provide clear strategy and direction'.

Survey question

Disagree Neither agree nor disagree Don't know Agree 2% 61%

15%

23%

Your results

Benchmark agree results

You			c	omparato	or	
	2022	2023	2024	Lowest	Average	Highes
	66%	65%	61%	31%	56%	65%

Senior leaders provide clear strategy and direction

Respect 1 of 2

What is this

Respect is how your staff feel they're treated in the workplace and community.

Why this is important

All staff need to treat their colleagues and Victorians with respect.

How to read this

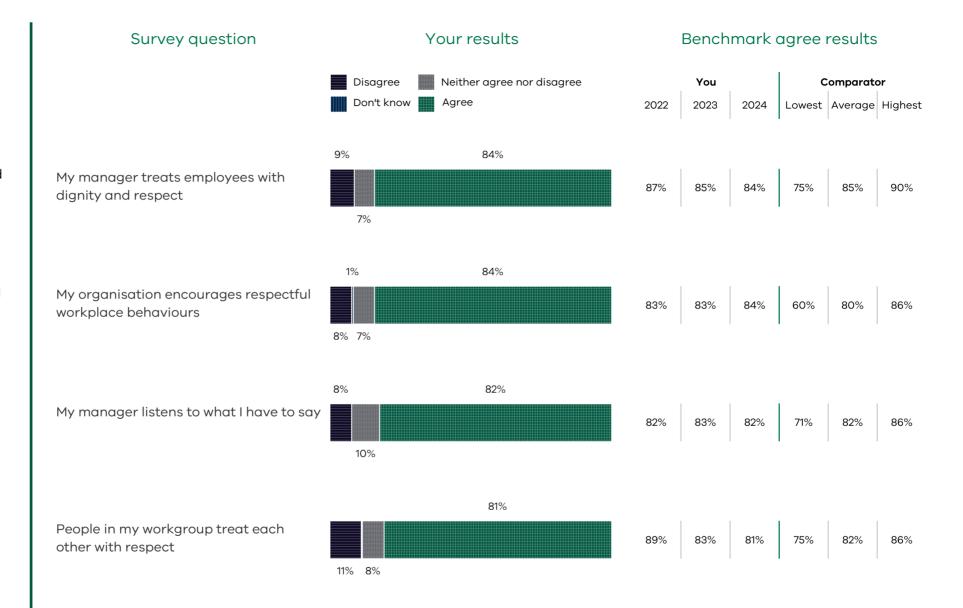
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

84% of your staff who did the survey agreed or strongly agreed with 'My manager treats employees with dignity and respect'.



Respect 2 of 2

What is this

Respect is how your staff feel they're treated in the workplace and community.

Why this is important

All staff need to treat their colleagues and Victorians with respect.

How to read this

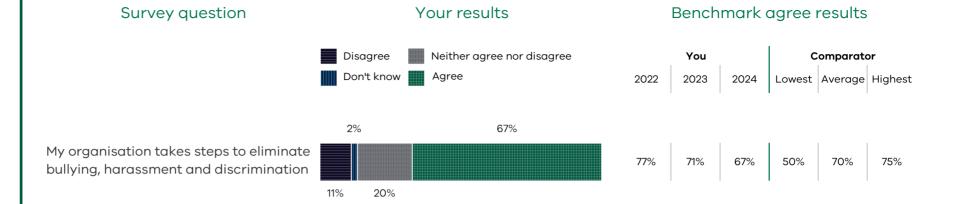
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

67% of your staff who did the survey agreed or strongly agreed with 'My organisation takes steps to eliminate bullying, harassment and discrimination'.



Leadership

What is this

Leadership is how your staff feel an organisation implements and promotes the public sector values.

Why this is important

Good leadership plays a role in the development of workplace culture.

It also gives Victorians confidence that staff in the public sector behave to a high standard.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

83% of your staff who did the survey agreed or strongly agreed with 'My manager models my organisation's values'.

Survey question Your results Benchmark agree results Neither agree nor disagree Disagree You Comparator Don't know 2023 Lowest Average Highest 9% 83% My manager models my organisation's values 8% 1% 64% Senior leaders model my organisation's values

20%

14%

Human rights

What is this

Human rights is how your staff feel their organisation upholds basic human rights.

Why this is important

Using the Victorian Charter of Human Rights, organisations must consider human rights in how they work and act.

How to read this

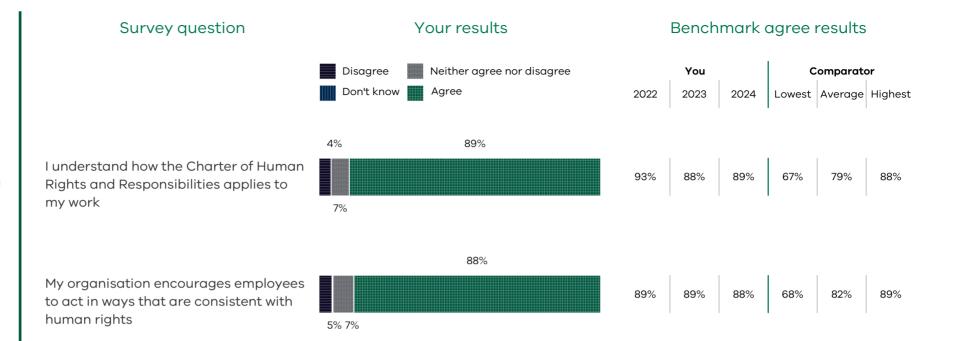
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

89% of your staff who did the survey agreed or strongly agreed with 'I understand how the Charter of Human Rights and Responsibilities applies to my work'.



People matter survey

2024

Have your say

Overview

Result summary

Report overview

- · About your report
- Privacy and anonymity
- Survey's theoretical framework
- Your comparator group
- Your response rate

People outcomes

- Scorecard: engagement index
- Engagement
- Scorecard: satisfaction, stress, intention to stay, inclusion
- Satisfaction
- Work-related stress levels
- Work-related stress causes
- · Intention to stay

- Inclusion
- Scorecard: emotional effects of work
- Scorecard:
 negative behaviour
- Bullying
- Sexual harassmentDiscrimination
- Violence and aggression
- Satisfaction with complaint processes

Key differences

- Highest scoring
- Lowest scoring
- Most improvedMost declined
- Biggest positive
- difference from your comparator
- Biggest negative difference from your comparator

Taking action

 Taking action questions

Detailed results

Senior leadership

 Senior leadership questions

Organisational climate

- Scorecard
- Organisational integrity
- Collaboration
- Safety climate

Workgroup climate

- Scorecard
- Quality service delivery
- Innovation
- Workgroup support
- Safe to speak up

Job and manager factors

- Scorecard
 - Manager leadership
 - Manager support
 - Workload
 - Learning and development
 - Job enrichment
 - Meaningful work
 - Flexible working

Public sector values

- Scorecard
- Responsiveness
- Integrity
- Impartiality
- Accountability
- Respect
- Leadership
- Human rights

Topical questions

 Questions on topical issues including understanding the charter of human right and providing frank and impartial advice

Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring





Topical questions

Topical questions

What is this

This is a group of survey questions that don't fit into our existing factor groups.

Why this is important

Answers to these questions provide useful information to help you understand your employees.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

87% of your staff who did the survey agreed or strongly agreed with 'I understand how the Code of Conduct for Victorian public sector employees applies to my work'.

Survey question Your results Benchmark agree results Neither agree nor disagree Disagree You Comparator Don't know 2023 2022 Lowest Average Highest 2% 87% Lunderstand how the Code of Conduct for Victorian public sector employees applies to my work 3% 8% 3% 79% I am proud to work in the public sector Not

18%

asked

People matter survey

2024

Have your say

Overview

Result summary

Report overview

- · About your report
- Privacy and anonymity
- Survey's theoretical framework
- Your comparator group
- Your response rate

People outcomes

- Scorecard: engagement index
- Engagement
- Scorecard: satisfaction, stress, intention to stay, inclusion
- Satisfaction
- Work-related stress levels
- Work-related stress causes
- · Intention to stay

- Inclusion
- Scorecard: emotional effects of work
- Scorecard:
 negative behaviour
- Bullying
- Sexual harassmentDiscrimination
- Violence and agaression
- Satisfaction with complaint processes

Key differences

- Highest scoring
- Lowest scoring
- Most improved
- Most declined
- Biggest positive difference from your comparator
- Biggest negative difference from your comparator

Taking action

 Taking action questions

Detailed results

Senior leadership

 Senior leadership questions

Organisational climate

- Scorecard
- Organisational integrity
- Collaboration
- Safety climate

Workgroup climate

- Scorecard
- Quality service delivery
- Innovation
- Workgroup support
- Safe to speak up

Job and manager factors

- Scorecard
- Manager leadership
- Manager support
- Workload
- Learning and development
- Job enrichment
- Meaningful work
- Flexible working

Public sector values

- Scorecard
- Responsiveness
- Integrity
- Impartiality
- Accountability
- Respect
- Leadership
- Human rights

Topical questions

 Questions on topical issues including understanding the charter of human right and providing frank and impartial advice

Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or
 Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring





Age, gender, variations in sex characteristics and sexual orientation

What is this

This is how staff describe their age, gender, variations in sex characteristics and sexual orientation.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

- de-identify all survey response data provided to your organisation
- don't release employee experience results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee experience results for demographic groups where organisations have fewer than 30 responses in total

Age	(n)	%
15-34 years	83	26%
35-54 years	137	42%
55+ years	85	26%
Prefer not to say	18	6%
Gender	(n)	%
Woman	194	60%
Man	101	31%
Prefer not to say	23	7%
Non-binary and I use a different term	5	2%
Are you trans, non-binary or gender diverse?	(n)	%
Yes	4	1%
No	286	89%
Prefer not to say	33	10%

To your knowledge, do you have innate variation(s) of sex characteristics (often (n) called intersex)? % 0% Yes 0 Nο 283 88% Don't know 3% 11 Prefer not to say 9% 29 How do you describe your sexual

orientation?	(n)	%
Straight (heterosexual)	243	75%
Prefer not to say	50	15%
Asexual	10	3%
Gay or lesbian	6	2%
Bisexual	5	2%
Pansexual	5	2%
Don't know	3	1%
I use a different term	1	0%



Aboriginal and/or Torres Strait Islander employees

What is this

This is staff who identify as Aboriginal and/or Torres Strait Islander.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

- de-identify all survey response data provided to your organisation
- don't release employee experience results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee experience results for demographic groups where organisations have fewer than 30 responses in total.

Aboriginal and/or Torres Strait Islander	(n)	%
Yes	5	2%
Non Aboriginal and/or Torres Strait Islander	303	94%
Prefer not to say	15	5%



Disability

What is this

This is staff who identify as a person with disability and how they share that information.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

This is staff who identify as a person with disability and how they share that information.

The (n) column shows the number of respondents in each category.

- de-identify all survey response data provided to your organisation
- don't release employee experience results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee experience results for demographic groups where organisations have fewer than 30 responses in total.

Are you a person with disability?	(n)	%
Yes	29	9%
No	272	84%
Prefer not to say	22	7%

Have you shared your disability information within your organisation (e.g. to your manager or Human			
Resources staff)?	(n)	<u>%</u>	
Yes	19	66%	
No	10	34%	
Prefer not to say	0	0%	

Which statement most accurately reflects your decision not to share your disability information within	(n)	%
your organisation? I do not require any adjustments to be made to perform my role	(n)	40%
My disability does not impact on my ability to perform my role	3	30%
I feel that sharing my disability information will reflect negatively on me	2	20%
Other	1	10%



Cultural diversity 1 of 2

What is this

These are the personal characteristics of staff.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

- de-identify all survey response data provided to your organisation
- don't release employee experience results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee experience results for demographic groups where organisations have fewer than 30 responses in total

Country of birth	(n)	%
Born in Australia	281	87%
Not born in Australia	26	8%
Prefer not to say	16	5%

If you speak another language with your family or community, what language(s) do		
you speak?	(n)	%
Other	6	55%
Sinhalese	2	18%
Hindi	2	18%
Cantonese	1	9%
Mandarin	1	9%
Telugu	1	9%
Auslan	0	0%
Macedonian	0	0%
Greek	0	0%
Italian	0	0%
Malayalam	0	0%
Turkish	0	0%

Language other than English spoken with family or community	(n)	%
Yes	11	3%
No	298	92%
Prefer not to say	14	4%

If you speak another language with your family or community, what language(s) do		
you speak?	(n)	%
Punjabi	0	0%
Australian Indigenous Language	0	0%
Tamil	0	0%
Urdu	0	0%
Arabic	0	0%
Gujarati	0	0%
Vietnamese	0	0%
Spanish	0	0%
Persian	0	0%
Filipino	0	0%
Tagalog	0	0%



Cultural diversity 2 of 2

What is this

This is the cultural identity and religion of staff.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

- de-identify all survey response data provided to your organisation
- don't release employee experience results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee experience results for demographic groups where organisations have fewer than 30 responses in total

Cultural identity	(n)	%
Australian	276	85%
English, Irish, Scottish and/or Welsh	24	7%
Prefer not to say	22	7%
European (including Western, Eastern and South-Eastern European, and Scandinavian)	6	2%
East and/or South-East Asian	4	1%
South Asian	3	1%
Aboriginal and/or Torres Strait Islander	3	1%
New Zealander	3	1%
North American	2	1%
Other	2	1%
Maori	1	0%
African	1	0%
Pacific Islander	1	0%
Middle Eastern	0	0%
Central Asian	0	0%
Central and/or South American	0	0%

Religion	(n)	%
No religion	180	56%
Christianity	95	29%
Prefer not to say	35	11%
Other	7	2%
Buddhism	3	1%
Hinduism	2	1%
Islam	1	0%
Sikhism	0	0%
Judaism	0	0%



Employment characteristics 1 of 2

What is this

These are the employment characteristics of staff.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

- de-identify all survey response data provided to your organisation
- don't release employee experience results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee experience results for demographic groups where organisations have fewer than 30 responses in total

Working arrangement	(n)	%
Full-Time	202	63%
Part-Time	121	37%
Gross base salary (ongoing/fixed term only)	(n)	%
Below \$80k	147	52%
\$80k to \$120k	103	36%
\$120k to \$160k	11	4%
\$160k to \$200k	0	0%
\$200k or more	1	0%
Prefer not to say	23	8%
Organisational tenure	(n)	%
<1 year	57	18%
1 to less than 2 years	63	20%
2 to less than 5 years	76	24%
5 to less than 10 years	69	21%
10 to less than 20 years	39	12%
More than 20 years	19	6%

Management responsibility	(n)	%
Non-manager	276	85%
Other manager	29	9%
Manager of other manager(s)	18	6%
Employment type	(n)	%
Ongoing and executive	235	73%
Fixed term	44	14%
Other	44	14%
Frontline worker	(n)	%
No	195	60%
Yes	128	40%



Employment characteristics 2 of 2

What is this

These are the employment characteristics of staff.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

- de-identify all survey response data provided to your organisation
- don't release employee experience results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee experience results for demographic groups where organisations have fewer than 30 responses in total

Primary workplace location over the last 3 months	(n)	%
Large regional city	163	50%
Rural	153	47%
Other	7	2%
Melbourne: Suburbs	0	0%
Melbourne CBD	0	0%

What have been your main places of work over the last 3-months?	(n)	%
Your employer's office	212	66%
A frontline or service delivery location	74	23%
Home or private location	27	8%
A shared office space (where two or more organisations share the same workspace)	46	14%
Isolated or remote location/s where access to communications and help from others is difficult	11	3%
Other	11	3%

Flexible work	(n)	%
I do not use any flexible work arrangements	143	44%
Part-time	72	22%
Flexible start and finish times	71	22%
Working from an alternative location (e.g. home, hub/shared work space)	55	17%
Working more hours over fewer days	20	6%
Using leave (including annual leave, long- service leave, personal leave, leave without pay and/or personal leave) to work flexible hours	18	6%
Shift swap	12	4%
Job sharing	9	3%
Other	6	2%
Purchased leave	4	1%
Study leave	3	1%



Adjustments

What is this

These are adjustments staff requested to perform in their role.

Why this is important

This shows organisations how flexible they are in adjusting for staff.

How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

- de-identify all survey response data provided to your organisation
- don't release employee experience results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee experience results for demographic groups where organisations have fewer than 30 responses in total

Have you requested any of the following adjustments at work?	(n)	%
No, I have not requested adjustments	219	68%
Flexible working arrangements	75	23%
Physical modifications or improvements to the workplace	43	13%
Career development support strategies	9	3%
Job redesign or role sharing	4	1%
Other	3	1%
Accessible communications technologies	2	1%

Why did you make this request?	(n)	<u>%</u>
Health	43	41%
Work-life balance	37	36%
Caring responsibilities	30	29%
Family responsibilities	18	17%
Other	14	13%
Disability	9	9%
Study commitments	3	3%

What was your experience with making this request? The adjustments I needed were made and the process was satisfactory The adjustments I needed were not made The adjustments I needed were made but the process was unsatisfactory 9 9%



Caring

What is this

These are staff-reported caring responsibilities.

Why this is important

This shows organisations what caring responsibilities their staff have.

How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

- de-identify all survey response data provided to your organisation
- don't release employee experience results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee experience results for demographic groups where organisations have fewer than 30 responses in total

Caring responsibilities	(n)	%
None of the above	131	41%
Secondary school aged child(ren)	63	20%
Primary school aged child(ren)	47	15%
Frail or aged person(s)	36	11%
Child(ren) - younger than preschool age	29	9%
Prefer not to say	26	8%
Person(s) with disability	21	7%
Person(s) with a medical condition	18	6%
Preschool aged child(ren)	16	5%
Other	14	4%
Person(s) with a mental illness	13	4%







vpsc.vic.gov.au/peoplemattersurvey