





People matter survey

2024

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 Questions requested by your organisation

Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring





About your report

The results in this report help your organisation build a positive workplace culture with integrity that live the public sector values.

Report contents

The visual on the right shows you what sections we've included in this report for your organisation's survey results.

Rounding of percentages

In this report, we round numbers up or down to their nearest whole percentage. This means some percentages may not add up to 100%.

Survey questions and definitions

Download Survey questions: Survey questions: People matter survey 2024 (DOCX, 83 pages) to see how we asked questions and defined concepts in the 2024 survey.

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Privacy and anonymity

To protect you, we:

- use an anonymous survey link and everyone in your organisation receives the same survey link
- de-identify all survey response data provided to your organisation
- don't collect your name, date of birth or employee ID
- don't release employee experience results when fewer than 10 people in a work group have responded to the survey
- don't release employee experience results for demographic groups where organisations have fewer than 30 responses in total
- don't link the free-text comment reporting to any other survey information

Read more in our privacy policy.



Survey's theoretical framework

What this is

The framework provides an overview of the workplace factors and outcomes that the survey measures.

Why this is important

Based on theory and research, the framework focuses on core themes that help guide organisations in creating better workplaces.

We developed the framework in consultation with stakeholders from the public sector and Deakin University.

Our public sector values

The public sector values inform the professional and ethical conduct of everyone who works in the public sector.

As such, these values underpin the theoretical framework of the survey.

There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.

Senior leadership

- Lead the organisation
- · Set the culture
- Lead by example
- Actions influence outcomes

Organisation climate

- Organisational integrity
- Collaboration
- Safety climate

Workgroup climate

- Quality service delivery
- Innovation
- Workgroup support
- Safe to speak up

Job and manager

- Manager leadership
- Manager support
- Workload
- Learning and development
- Job enrichment
- Meaningful work
- · Flexible working

• Engagement

Outcomes

- Satisfaction
- Wellbeing work-related stress
- Wellbeing job related affect
- Intention to stay
- Acting on negative behaviours
- Inclusion

The public sector values that underpin the framework and all public sector organisations



Responsiveness



Integrity











Respect



Leadership



Human Rights

Your comparator group

What this is

This is a list of similar organisations to yours.

We try to make sure they're in the same industry your organisation is in.

Some organisations may not have taken part in the survey previously. This means your comparator group may be different to previous years.

How we use this in your report

In this report, we compare your organisation's survey results to your comparator group's results.

This is so you can compare how your organisation is doing in your industry or to similar organisations.

We refer to your comparator group in this report as 'comparator'.

Accident Compensation Conciliation Service

Architects Registration Board of Victoria

Cladding Safety Victoria

Dairy Food Safety Victoria

Veterinary Practitioners Registration Board

Victorian Building Authority

Your response rate

What this is

This is how many staff in your organisation did the survey in 2024.

Why this is important

The higher the response rate, the more your results will reflect how staff feel.

If less than 100 completed the survey, consider how much one person could change your results.

For example, if only 25 people did the survey, 1 person would account for 4% of any result.

In this example, if your survey result and comparator group result or previous survey result are within 4% of each other, there is very little difference in the results.

How to read this

The number in the brackets () shows how many staff completed the survey this year.

2024

75%

(43)

Comparator 82% Public Sector 65%



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2024

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Your employee engagement index

What is this

Engaged employees are committed to their organisation's goals and values, and motivated to contribute to organisational success.

The employee engagement index is a score out of 100. It is a weighting of all engagement question responses.

The weightings for each engagement response are:

- strongly agree is 100 points
- agree is 75 points
- neither agree nor disagree is 50 points
- disagree is 25 points
- strongly disagree is 0 points

Why this is important

High engagement may lead to greater satisfaction and lower absences, turnover and workplace stress.

2024

80

Comparator 65
Public Sector 68





Engagement question results 1 of 2

What is this

This is the overall sense of pride, attachment, inspiration, motivation and advocacy your employees have for your organisation.

Your group's engagement index

Your 2024 index is 80.

Why this is important

High engagement drives greater productivity, employee wellbeing and lower absences, turnover and workplace stress.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

91% of your staff who did the survey agreed or strongly agreed with 'I would recommend my organisation as a good place to work'.

Survey question Your results Neither agree nor disagree Disagree Agree 5% 91% I would recommend my organisation as a good place to work 5% 2% 86% I am proud to tell others I work for my organisation 12% 5% 84% My organisation inspires me to do the best in my job 12% 5% 84% My organisation motivates me to help achieve its objectives

12%

Benchmark agree results

You	С	omparato	or
2024	Lowest	omparato Average	Highest
		60%	
86%	50%	58%	90%
84%	50%	63%	81%
84%	50%	65%	100%

Engagement question results 2 of 2

What is this

This is the overall sense of pride. attachment, inspiration, motivation and advocacy your employees have for your organisation.

Your group's engagement index

Your 2024 index is 80.

Why this is important

High engagement drives greater productivity, employee wellbeing and lower absences, turnover and workplace stress.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

79% of your staff who did the survey agreed or strongly agreed with 'I feel a strong personal attachment to my organisation'.

Survey question

Your results



I feel a strong personal attachment to my organisation

Benchmark agree results

You	Comparator				
2024	Lowest	Average	Highest		
ı					
79%	47%	54%	84%		



Scorecard: satisfaction, stress, intention to stay, inclusion

What is this

This scorecard provides overall results for satisfaction, high to severe work-related stress, intention to stay and inclusion.

There are more people outcomes scorecards throughout this report.

Why this is important

This page shows which outcomes are performing well and which outcomes you can look to improve.

How to read this

Each label represents a group of questions in the survey about people outcomes.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

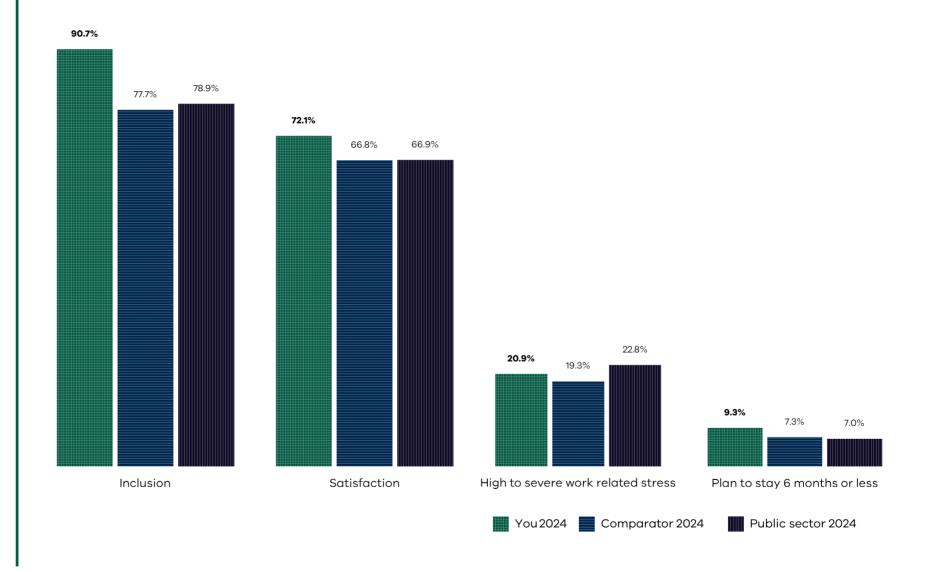
Example

In 2024:

 90.7% of your staff who did the survey responded positively to questions about Inclusion.

Compared to:

 77.7% of staff in your comparator group and 78.9% of staff across the public sector.



Satisfaction question results

What is this

This is how satisfied staff are with their jobs, work-life balance and career development.

Why this is important

High satisfaction may lead to improved engagement, performance and lower absences and turnover.

How to read this

Under 'Your results' see results for each question in descending order by most satisfied.

'Satisfied' combines responses for satisfied and very satisfied and 'Dissatisfied' combines responses for dissatisfied and very dissatisfied.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

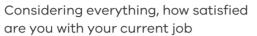
Example

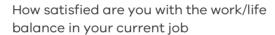
88% of your staff who did the survey were satisfied or very satisfied with 'Considering everything, how satisfied are you with your current job'.

Survey question

Your results

Dissatisfied Neither satisfied nor dissatisfied

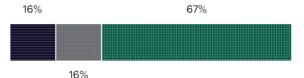




How satisfied are you with your career development within your current organisation

5% 88%







35%

Benchmark satisfied results

You	С	omparato	or
2024	Lowest	Average	Highes
	'	72%	
67%	48%	80%	100%
60%	40%	49%	63%

Work-related stress levels

What is this

This is the level of stress experienced by employees in response to work-related factors.

Why this is important

Stress can negatively affect peoples health and wellbeing as well as their performance and behaviour.

How to read this

In this survey we asked staff to tell us their stress level.

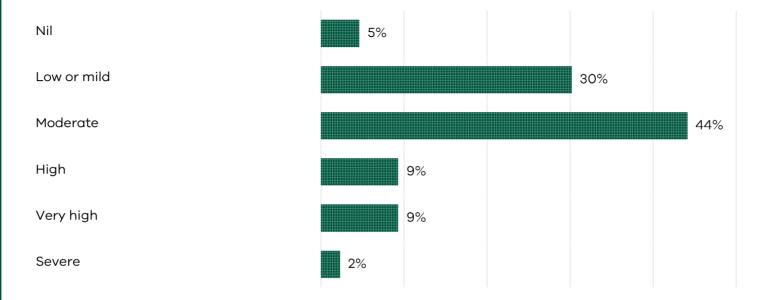
The graph at the top shows how staff in your group rated their current levels of work-related stress.

The numbers below show the percentage of staff in your group who said they experienced high to severe stress in 2024 compared to your comparator and the public sector.

Example

21% of your staff who did the survey said they had high to severe stress in 2024. This is compared to 19% of staff in your comparator group and 23% of staff across the public sector.

How would you rate your current level of work-related stress? (You 2024)



Reported levels of high to severe stress

2024

21%

Comparator 19% Public Sector 23%

Work-related stress causes

What is this

This is the main work-related causes of stress reported by staff.

Why this is important

Stress can negatively affect peoples health and wellbeing as well as their performance and behaviour.

How to read this

In the survey, we ask staff to tell us if they have experienced mild to severe stress at work, as shown in the visual above the table.

If they answer yes, we ask them to tell us what caused the stress. They can select more than one cause.

In descending order, the table shows the top 10 causes.

Example

95% of your staff who did the survey said they experienced mild to severe stress. Of that 95%, 61% said the top reason was 'Time pressure'.

41	2	
95%	5°	%

Experienced some work-related stress

Did not experience some work-related stress

Of those that experienced work related stress it was from	You 2024	Comparator 2024	Public sector 2024
Time pressure	61%	38%	42%
Workload	51%	48%	47%
Unclear job expectations	22%	16%	14%
Content, variety, or difficulty of work	17%	12%	12%
Dealing with clients, patients or stakeholders	17%	14%	17%
Competing home and work responsibilities	17%	8%	13%
Organisation or workplace change	12%	14%	15%
Job security	10%	9%	10%
Technology or equipment	7%	12%	8%
Management of work (e.g. supervision, training, information, support)	5%	13%	12%



Work-related stress

What is this

This is how manageable your staff feels their stress at your organisation.

Why this is important

Stress can negatively affect peoples health and wellbeing as well as their performance and behaviour.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

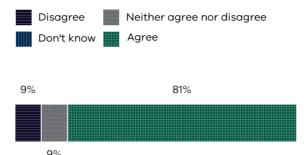
Example

81% of your staff who did the survey said the amount of stress in their job was manageable.

Survey question

The amount of stress in my job is manageable

Your results



Benchmark agree results

You	Comparator					
2024	Lowest	Average	Highest			
,						
81%	43%	68%	100%			

Intention to stay

What is this

This is what your staff intend to do with their careers in the near future.

Why this is important

In the public sector, we want to attract, keep, motivate and engage staff.

How to read this

In the survey, we ask staff to tell us how long they intend to work at their organisation.

Example

14% of your group who did the survey said they intended to work for your organisation for Over 6 months and up to 1 year.

Employees plan to work at your organisation for	You 2024	Comparator 2024	Public sector 2024
6 months or less	9%	7%	7%
Over 6 months and up to 1 year	14%	15%	10%
Over 1 year and up to 3 years	44%	29%	25%
Over 3 years and up to 5 years	21%	16%	16%
Over 5 years	12%	33%	42%



Inclusion question results

What is this

This is how many staff experience that they belong, and can be themselves, at work.

Why this is important

When people feel like they belong, they can bring their true selves and lived experience to their work and workplace. This leads to increased productivity, wellbeing and better outcomes for the community.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

95% of your staff who did the survey agreed or strongly agreed with 'I can be myself at work'.

Survey question Your results Neither agree nor disagree Disagree Agree 5% 95% I can be myself at work 2% 93% I feel culturally safe at work 5% 84% I feel as if I belong at this organisation 12%

Benchmark agree results

You	c	omparato	or
2024	Lowest	Average	Highest
		80%	
93%	75%	83%	92%
84%	61%	70%	89%

Inclusion - Barriers to success

What is this

This is a list of things that staff felt were barriers to their success at work.

Why this is important

These results can show areas of focus for improvement to enable employee success in the workplace.

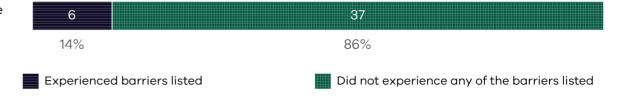
How to read this

In the survey, we ask staff to select from a list, any barriers they have experienced and believe to have hindered their success at work. They can select more than one option.

Why there are no further details

We've not published the results for individual response options.
We do this to protect participant anonymity.

Staff who experienced one or more barriers to success at work





Inclusion - Witnessed barriers to success

What is this

This is a list of things that staff witnessed were barriers to their success of other employees at work.

Why this is important

These results can show areas of focus for improvement to enable employee success in the workplace.

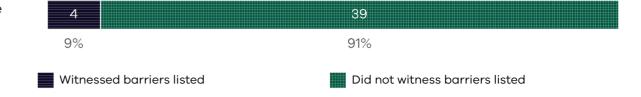
How to read this

In the survey, we ask staff to choose from a list, any barriers that they may have witnessed that hinder the success of other employees at work. They can select more than one option.

Why there are no further details

We've not published the results for individual response options.
We do this to protect participant anonymity.

Staff who witnessed one or more barriers to success at work





Scorecard: emotional effects of work

What is this

This is the level of positive and negative feelings experienced by staff in the 3 months before the survey.

Why this is important

Positive feelings can lead to higher wellbeing and job satisfaction and a lower chance of burnout.

How to read this

Each label represents a question in the survey about emotional effects of work.

Each result is the percentage of staff who said they often, very often or always felt happy, enthusiastic, worried or miserable in the past 3 months.

You can compare these with your comparator group and the public sector.

Example

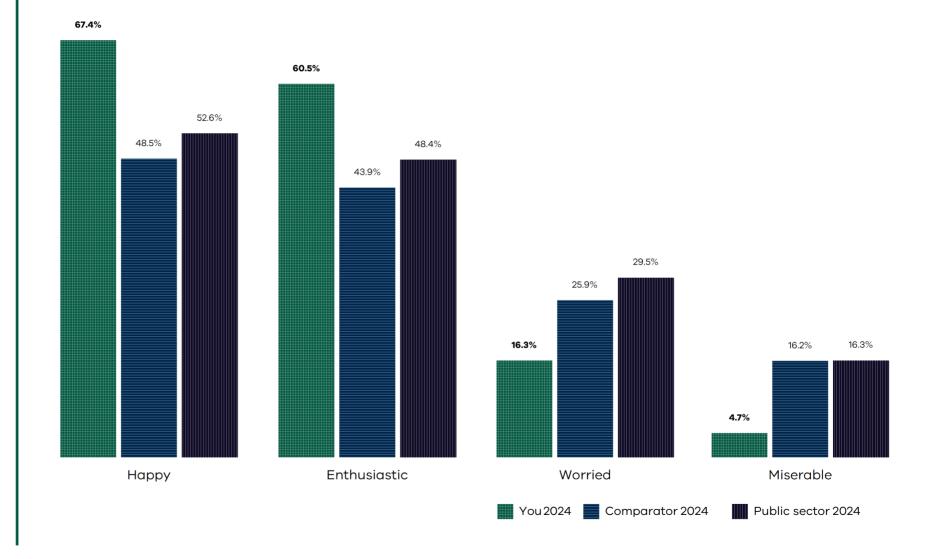
In 2024:

• 67.4% of your staff who did the survey said work made them feel happy.

Compared to:

• 48.5% of staff in your comparator group and 52.6% of staff across the public sector.

Thinking about the last three months, how often has work made you feel ...





Scorecard: negative behaviours

What is this

This is how many staff have experienced negative behaviours at work in the past 12 months.

Why this is important

Negative behaviours can be detrimental to health and wellbeing as well as performance and behaviour.

How to read this

Each label represents a question in the survey about negative behaviour.
Each result is the percentage of staff who said they experienced bullying, sexual harassment, discrimination or violence and aggression in the past 12 months.

You can compare these with your comparator group and the public sector.

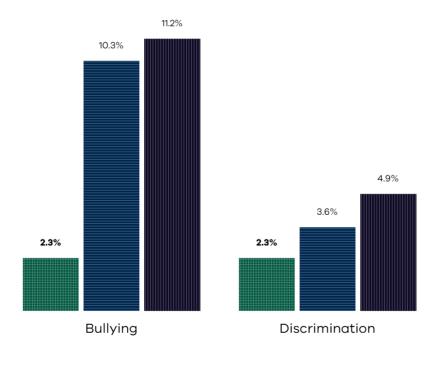
Example

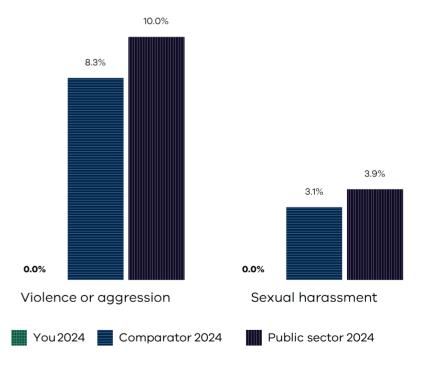
In 2024:

• 2.3% of your staff who did the survey stated they experienced 'Bullying' in the last 12 months.

Compared to:

• 10.3% of staff in your comparator group and 11.2% of staff across the public sector.







Bullying

What is this

This is repeated unreasonable behaviour directed at an employee that creates a risk to their health and safety.

Why this is important

Bullying can have an immediate and longterm negative impact on those involved, including those who witness bullying.

Why there is no data here

We've not published the results for this section because less than 10 people said they experienced bullying.

We do this to protect the respondents.

Sexual harassment

What is this

This is non-consensual or unwelcome sexual behaviour that could cause an employee to feel offended, humiliated or intimidated.

Why this is important

Sexual harassment can have an immediate and long-term negative impact on those involved, including those who witness sexual harassment.

Why there is no data here

We've not published the results for this section because less than 10 people said they experienced sexual harassment.
We do this to protect the respondents.

Discrimination

What is this

Discrimination is when a person treats, or proposes to treat, a person unfavourably because of their personal characteristics, such as their age or gender, or other attributes.

Why this is important

Staff expect to have a safe and inclusive working environment to work in that is free of discrimination.

Why there is no data here

We've not published the results for this section because less than 10 people said they experienced discrimination.
We do this to protect the respondents.

Violence and aggression

What is this

This is when staff are abused, threatened or assaulted in a situation related to their work.

Why this is important

Violence and aggression can have an immediate and long-term negative impact on those involved, including those who witness violence and aggression.

Why there is no data here

We've not published the results for this section because less than 10 people said they experienced violence or aggression. We do this to protect the respondents.

Negative behaviour

Witnessing negative behaviours

What is this

This is where staff witnessed people acting in a negative way against a colleague.

Why this is important

Witnessing negative behaviour can still have a negative impact on the person, as it does on the victim.

How to read this

In the survey, we asked staff to tell us if they'd witnessed any negative behaviour at work.

They could tell us with one or more answers if they witnessed negative behaviour and what type they witnessed.

In descending order, the table shows the answers.

Example

5% of your staff who did the survey said they witnessed some negative behaviour at work.

95% said 'No, I have not witnessed any of the situations above'.

During the last 12 months in your of witnessed any of the following neg	2 41					
months?	5%		95%	95%		
	Witnessed some negative beha	aviour	Did not witne	ess some negative	behaviour	
During the last 12 months in your cu witnessed any of the following nega		You 2024	Comparator 2024	Public sector 2024		
No, I have not witnessed any of the s	situations above	95%	84%	81%		
Bullying of a colleague		5%	11%	14%		



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Highest scoring questions

What is this

These are the questions your group had the highest agreement or satisfaction with in 2024.

How to read this

Use this data to see where your group has the highest agreement or satisfaction with questions from the 2024 survey.

In this table, your score for this year is shown in the 'You 2024' column.

You can also compare your 2024 scores against your 2024 comparator group.

Example

On the first row 'Manager leadership', the 'You 2024' column shows 98% of your staff who did the survey agreed with 'My manager treats employees with dignity and respect'.

Question group	Highest scoring questions	You 2024	Comparator 2024
Manager leadership	My manager treats employees with dignity and respect	98%	87%
Manager leadership	My manager demonstrates honesty and integrity	98%	85%
Job enrichment	I understand how my job helps my organisation achieve its goals	95%	91%
Inclusion	I can be myself at work	95%	80%
Flexible working	My manager supports working flexibly	95%	88%
Organisational integrity	My organisation is committed to earning a high level of public trust	95%	78%
Meaningful work	I can make a worthwhile contribution at work	93%	90%
Inclusion	I feel culturally safe at work	93%	83%
Quality service delivery	My workgroup provides high quality advice and services	93%	82%
Workgroup support	People in my workgroup treat each other with respect	93%	85%



Lowest scoring questions

What is this

These are the questions your group had the lowest agreement or satisfaction with in 2024.

How to read this

Use this data to see where your group has the lowest agreement or satisfaction with questions from the 2024 survey.

In this table, your score for this year is shown in the 'You 2024' column.

You can also compare your 2024 scores against your 2024 comparator group.

Example

On the first row 'Organisational integrity', the 'You 2024' column shows 35% of your staff who did the survey agreed with 'I believe the promotion processes in my organisation are fair'.

Question group	Lowest scoring questions	You 2024	Comparator 2024
Organisational integrity	I believe the promotion processes in my organisation are fair	35%	44%
Learning and development	I am satisfied with the way my learning and development needs have been addressed in the last 12 months	37%	53%
Organisational integrity	I have an equal chance at promotion in my organisation	40%	45%
Learning and development	I am satisfied with the opportunities to progress in my organisation	51%	45%
Learning and development	My organisation places a high priority on the learning and development of staff	51%	51%
Topical	I am confident that if I requested to go on secondment to support urgent government work, it would be given due consideration	51%	56%
Safety climate	My organisation has effective procedures in place to support employees who may experience stress	58%	53%
Satisfaction	How satisfied are you with your career development within your current organisation	60%	49%
Quality service delivery	My workgroup has clear lines of responsibility	63%	72%
Satisfaction	How satisfied are you with the work/life balance in your current job	67%	80%



Biggest positive difference from comparator

What is this

This is where your staff have agreed more to a question compared to staff at similar organisations.

How to read this

Use this data to see where your organisation has the biggest positive difference with questions from the 2024 survey compared to your comparator group.

In this table, the difference to your comparator is shown in the 'Difference' column.

Example

On the first row 'Engagement', the 'You 2024' column shows 91% of your staff who did the survey agreed with 'I would recommend my organisation as a good place to work'.

The 'Difference' column, shows that agreement for this question was 30% higher than in your comparator.

Question group	Biggest positive difference from comparator	You 2024	Difference	Comparator 2024
Engagement	I would recommend my organisation as a good place to work	91%	+30%	60%
Engagement	I am proud to tell others I work for my organisation	86%	+28%	58%
Taking action	I believe my organisation will make improvements based on the results of this year's survey	86%	+28%	58%
Engagement	I feel a strong personal attachment to my organisation	79%	+25%	54%
Senior leadership	Senior leaders provide clear strategy and direction	81%	+23%	58%
Safety climate	Senior leaders consider the psychological health of employees to be as important as productivity	84%	+22%	62%
Senior leadership	Senior leaders model my organisation's values	84%	+21%	63%
Innovation	My workgroup encourages employee creativity	86%	+21%	65%
Senior leadership	Senior leaders demonstrate honesty and integrity	86%	+21%	65%
Engagement	My organisation inspires me to do the best in my job	84%	+20%	63%



Biggest negative difference from comparator

What is this

This is where your staff have agreed less to a question compared to staff at similar organisations.

How to read this

Use this data to see where your organisation has the biggest negative difference with questions from the 2024 survey compared to your comparator group.

In this table, the difference to your comparator is shown in the 'Difference' column.

Example

On the first row 'Learning and development', the 'You 2024' column shows 37% of your staff who did the survey agreed with 'I am satisfied with the way my learning and development needs have been addressed in the last 12 months'. The 'Difference' column, shows that agreement for this question was 15% lower than in your comparator.

Question group	Biggest negative difference from comparator	You 2024	Difference	Comparator 2024
Learning and development	I am satisfied with the way my learning and development needs have been addressed in the last 12 months	37%	-15%	53%
Satisfaction	How satisfied are you with the work/life balance in your current job	67%	-12%	80%
Organisational integrity	I believe the promotion processes in my organisation are fair	35%	-9%	44%
Quality service delivery	My workgroup has clear lines of responsibility	63%	-9%	72%
Job enrichment	I have the authority to do my job effectively	67%	-9%	76%
Topical	I understand how the Code of Conduct for Victorian public sector employees applies to my work	81%	-8%	90%
Organisational integrity	I have an equal chance at promotion in my organisation	40%	-6%	45%
Topical	I am confident that if I requested to go on secondment to support urgent government work, it would be given due consideration	51%	-4%	56%
Manager support	My manager gives me feedback that helps me improve my performance	70%	-4%	74%
Job enrichment	I clearly understand what I am expected to do in this job	79%	-3%	82%



People matter survey

2024

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Scorecard: emotional

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Questions on topical

issues including understanding the charter of human right and providing frank and impartial advice

Custom questions

• Questions requested by your organisation

Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring





Taking action

What is this

This is how well staff feel their organisation takes action and makes improvements from your survey results.

Why this is important

If your organisation takes action as a result of survey results, your staff may feel their feedback is valuable.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

86% of your staff who did the survey agreed or strongly agreed with 'My organisation has made improvements based on the survey results from last year.

Survey question

I believe my organisation will make

this year's survey

Your results





Benchmark agree results

You	Comparator			
2024	Lowest	Average	Highest	
'				
86%	39%	58%	100%	

People matter survey

2024

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Key differences

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Scorecard:

Bullvina

Scorecard: emotional

negative behaviour

· Sexual harassment

Discrimination

Violence and

agaression

effects of work

- Manager leadership
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Public sector values

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Topical questions

Questions on topical

issues including understanding the charter of human right and providing frank and impartial advice

Custom questions

 Questions requested by your organisation

Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring





Senior leadership

Senior leadership

What is this

This is how supported staff feel by senior leaders in their organisation and how well they believe senior leaders communicate.

Why this is important

Supportive senior leaders who communicate well mean staff may feel more connected to their work and organisation.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

86% of your staff who did the survey agreed or strongly agreed with 'Senior leaders demonstrate honesty and integrity'.

Survey question Your results Neither agree nor disagree Disagree Agree Don't know 86% Senior leaders demonstrate honesty and integrity 2% 12% 84% Senior leaders model my organisation's values 2% 14% 81% Senior leaders provide clear strategy

and direction



Benchmark agree results

You	Comparator Lowest Average Highest			
2024	Lowest	Average	Highest	
		65%		
84%	35%	63%	100%	
81%	34%	58%	100%	



People matter survey

2024

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- Lowest scoring
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Scorecard:

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Scorecard: emotional

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Discrimination

Violence and

agaression

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Topical questions

 Questions on topical issues including understanding the charter of human right and providing frank and impartial advice

Custom questions

• Questions requested by your organisation

Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
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- Adjustments
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Scorecard

What is this

This scorecard provides overall results for each factor in the organisation climate part of the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about organisational climate. Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

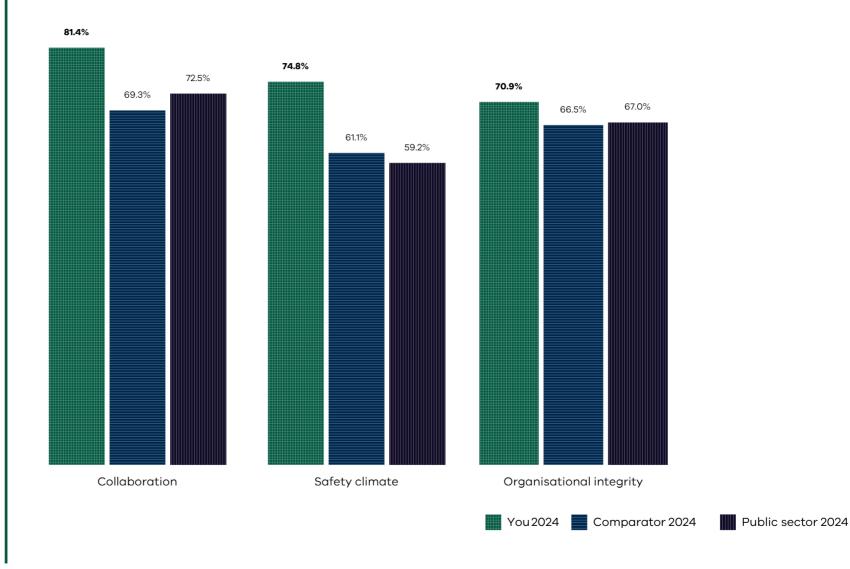
Example

In 2024:

 81.4% of your staff who did the survey responded positively to questions about Collaboration.

Compared to:

• 69.3% of staff in your comparator group and 72.5% of staff across the public sector.





Organisational integrity 1 of 2

What is this

This is how much trust staff have in your organisation's ability to operate, implement policy and deliver services for Victorians.

Why this is important

We need the community to have high trust in how we work and what we do.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

95% of your staff who did the survey agreed or strongly agreed with 'My organisation is committed to earning a high level of public trust'.



You	Comparator Lowest Average Highes		
2024	Lowest	Average	Highest
		78%	
93%	69%	83%	100%
88%	70%	84%	100%
77%	61%	70%	100%



Organisational integrity 2 of 2

What is this

This is how much trust staff have in your organisation's ability to operate, implement policy and deliver services for Victorians.

Why this is important

We need the community to have high trust in how we work and what we do.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

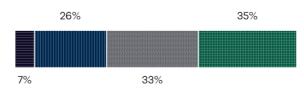
Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

72% of your staff who did the survey agreed or strongly agreed with 'My organisation takes steps to eliminate bullying, harassment and discrimination'.

Survey question Your results Neither agree nor disagree Disagree Agree Don't know 7% 72% My organisation takes steps to eliminate bullying, harassment and discrimination 14% 67% 12% I believe the recruitment processes in my organisation are fair 14% 23% 40% I have an equal chance at promotion in my organisation 9% 28%

I believe the promotion processes in my organisation are fair



You	Comparator Lowest Average Highest		
2024	Lowest	Average	Highest
		70%	
67%	40%	57%	90%
40%	20%	45%	60%
35%	20%	44%	63%

Collaboration

What is this

This shows how well the workgroups in your organisation work together and share information.

Why this is important

Improving these results can improve the cohesiveness of your organisation and allow for greater intra-organisational collaboration.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

88% of your staff who did the survey agreed or strongly agreed with 'I am able to work effectively with others outside my immediate workgroup'.

Survey question

I am able to work effectively with others outside my immediate workgroup

other

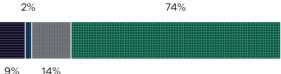
Your results







9%



You	Comparator Lowest Average Highest			
2024	Lowest	Average	Highest	
		80%		
74%	49%	59%	100%	

Safety climate 1 of 2

What is this

This is how well staff feel your organisation supports safety at work.

Why this is important

A safe workplace is a key outcome of Leading the way and the Victorian public sector mental health and wellbeing charter.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

93% of your staff who did the survey agreed or strongly agreed with 'My organisation provides a physically safe work environment'.

Survey question

Your results



93%



84%

Senior leaders consider the psychological health of employees to be as important as productivity

My organisation provides a physically

safe work environment

commitment



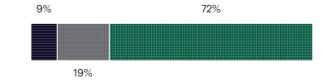
7%

9%

In my workplace, there is good communication about psychological safety issues that affect me

5% 74%





You	С	omparato	or
2024	Lowest	Average	Highes
93%	83%	89%	100%
84%	35%	62%	90%
74%	32%	55%	90%
72%	32%	55%	74%

Safety climate 2 of 2

What is this

This is how well staff feel your organisation supports safety at work.

Why this is important

A safe workplace is a key outcome of Leading the way and the Victorian public sector mental health and wellbeing charter.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

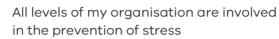
67% of your staff who did the survey agreed or strongly agreed with 'All levels of my organisation are involved in the prevention of stress'.

Survey question

Your results



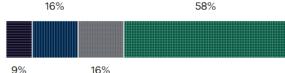
14%





67%

My organisation has effective procedures in place to support employees who may experience stress



You	c	omparato	or
2024	Lowest	Average	Highest
67%	36%	51%	63%
58%	32%	53%	70%



People matter survey

2024

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Scorecard: emotional

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 Questions on topical issues including understanding the charter of human right and providing frank and impartial advice

Custom questions

• Questions requested by your organisation

Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or
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- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring





Scorecard

What is this

This scorecard provides overall results for each factor in the workgroup climate part of the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about workgroup climate.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

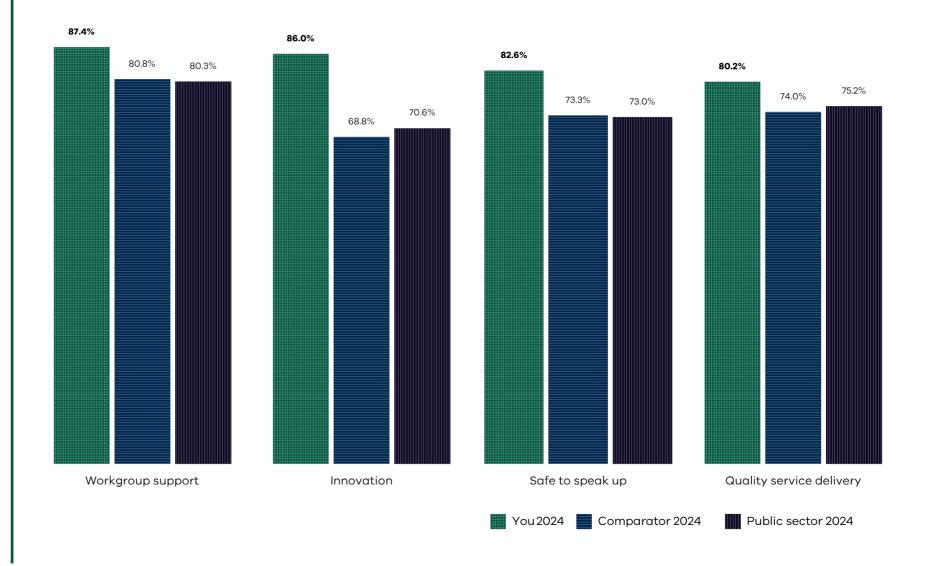
Example

In 2024:

 87.4% of your staff who did the survey responded positively to questions about Workgroup support.

Compared to:

• 80.8% of staff in your comparator group and 80.3% of staff across the public sector.



Quality service delivery

What is this

This is how well workgroups in your organisation operate to deliver quality services.

Why this is important

The public sector must provide highquality services in a timely way to meet the needs of Victorians.

Workgroups need to be motivated, make impartial decisions and have clear accountabilities.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

93% of your staff who did the survey agreed or strongly agreed with 'My workgroup provides high quality advice and services'.

Survey question

My workgroup provides high quality

My workgroup has clear lines of

responsibility

advice and services

bias

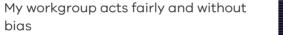
Neither agree nor disagree Disagree Don't know Agree

93%

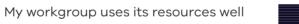
Your results



88%



77%





5% 7%

63%



Benchmark agree results

You

You	٠	omparate	זכ
2024	Lowest	Average	Highest
93%	69%	82%	100%
88%	50%	78%	100%

Comparator

77%	42%	65%	909

63%	58%	72%	100%

Innovation

What is this

This is how well staff feel their workgroup innovates its operations.

Why this is important

Innovation can reduce costs, create public value and lead to higher quality services.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

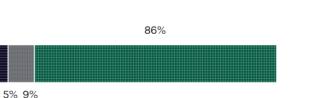
Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

mistakes

Example

86% of your staff who did the survey agreed or strongly agreed with 'My workgroup is quick to respond to opportunities to do things better'.

Survey question Your results Neither agree nor disagree Disagree Don't know 86% My workgroup encourages employee creativity 2% 12% 2% 86% My workgroup is quick to respond to opportunities to do things better 2%9% 86% My workgroup learns from failures and



You	c	omparato	or
2024	Lowest	Average	Highest
	•	65%	
86%	53%	71%	100%
86%	50%	70%	100%

Workgroup support 1 of 2

What is this

This is how well staff feel people work together and support each other in your organisation.

Why this is important

Collaboration can lead to higher team satisfaction, performance and effectiveness.

How to read this

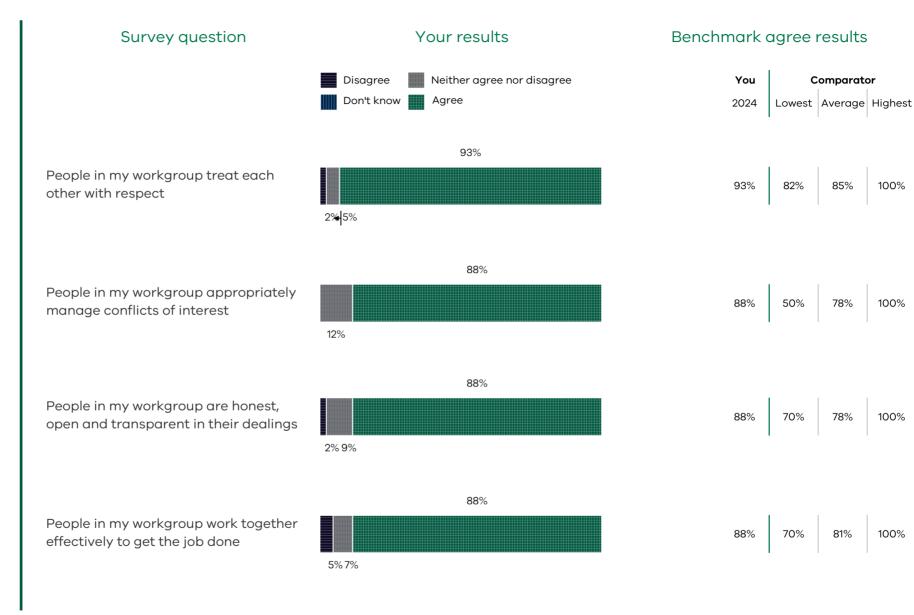
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

93% of your staff who did the survey agreed or strongly agreed with 'People in my workgroup treat each other with respect'.



Comparator

Workgroup support 2 of 2

What is this

This is how well staff feel people work together and support each other in your organisation.

Why this is important

Collaboration can lead to higher team satisfaction, performance and effectiveness.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

79% of your staff who did the survey agreed or strongly agreed with 'People in my workgroup are politically impartial in their work'.

Survey question

People in my workgroup are politically

impartial in their work

Your results



79%



You	Comparator			
2024	Lowest	Average	Highest	
1 1 1				
79%	70%	82%	100%	

Safe to speak up

What is this

This is how freely and confidently staff feel they can talk about issues without fear of retribution.

Why this is important

Organisations with psychologically safe cultures empower staff to report negative behaviour and integrity issues.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

86% of your staff who did the survey agreed or strongly agreed with 'I feel safe to challenge inappropriate behaviour at work'.

Survey question

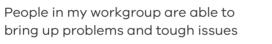
I feel safe to challenge inappropriate

behaviour at work

Disagree Neither agree nor disagree Don't know Agree 9% 86%

79%

Your results



9%

12%

You	Comparator Lowest Average Highest			
2024	Lowest	Average	Highest	
86%	48%	70%	100%	
79%	50%	76%	100%	

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2024

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- Work-related stress levels
- Work-related stress causes
- · Intention to stay

Key differences

- Highest scoring
- Lowest scoring
- Biggest positive difference from your comparator
- Biggest negative difference from your comparator

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Workgroup climate

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- Workgroup support
- Safe to speak up

Job and manager factors

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Inclusion

Scorecard:

Bullvina

Scorecard: emotional

negative behaviour

· Sexual harassment

Discrimination

Violence and

agaression

effects of work

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- Manager support
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- Human rights

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Questions on topical

issues including understanding the charter of human right and providing frank

Custom questions

 Questions requested by your organisation

- and impartial advice
- Disability
- Cultural diversity

Demographics

variations in sex

characteristics and

Torres Strait Islander

sexual orientation

Aboriginal and/or

· Age, gender,

- Employment
- Adjustments
- Caring





Scorecard 1 of 2

What is this

This scorecard provides overall results for each job and manager factor in the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about job and manager factors.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

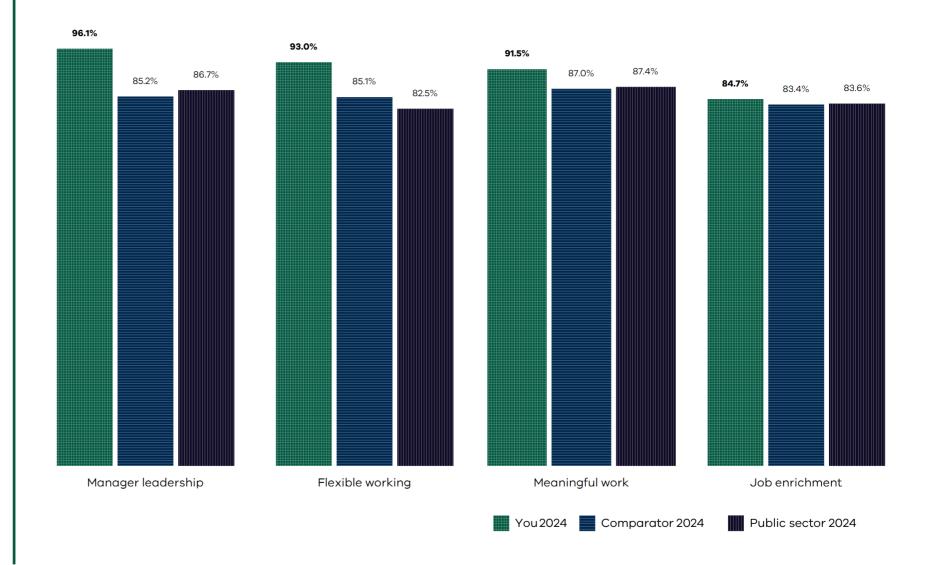
Example

In 2024:

• 96.1% of your staff who did the survey responded positively to questions about Manager leadership.

Compared to:

• 85.2% of staff in your comparator group and 86.7% of staff across the public sector.



Scorecard 2 of 2

What is this

This scorecard provides overall results for each job and manager factor in the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about job and manager factors.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

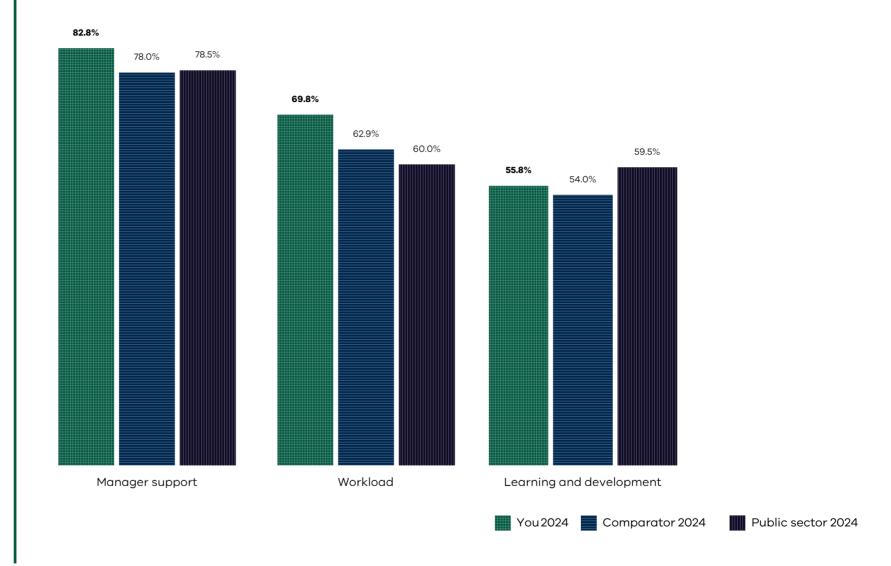
Example

In 2024:

 82.8% of your staff who did the survey responded positively to questions about Manager support.

Compared to:

• 78.0% of staff in your comparator group and 78.5% of staff across the public sector.



Manager leadership

What is this

This is how well staff perceive their direct managers lead.

Why this is important

Great managers can foster the right environment for staff engagement.

They can act as role models for your organisation's strategy and values.

How to read this

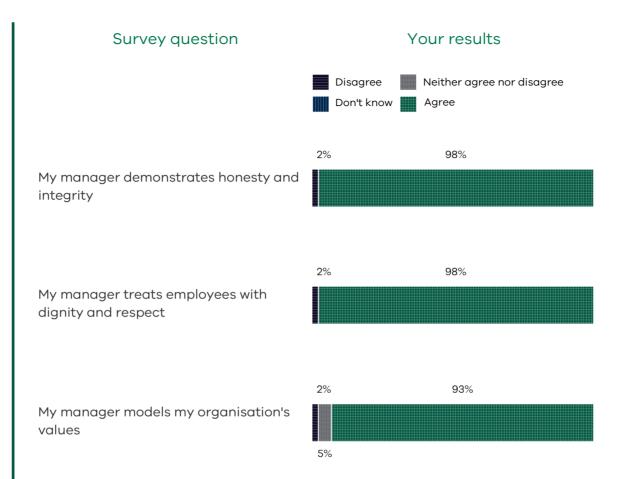
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

98% of your staff who did the survey agreed or strongly agreed with 'My manager treats employees with dignity and respect'.



You	С	omparato	or
2024	Lowest	Average	Highest
		85%	
98%	72%	87%	100%
93%	68%	83%	100%

Manager support 1 of 2

What is this

This is how supported staff feel by their direct manager.

Why this is important

Supportive managers can give staff clarity, appreciation and positive feedback and coaching.

This can lead to higher satisfaction, performance and capacity to do work.

How to read this

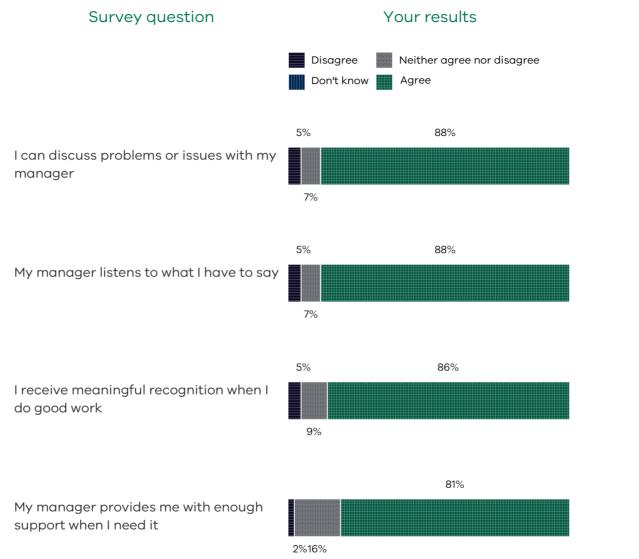
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

88% of your staff who did the survey agreed or strongly agreed with 'My manager listens to what I have to say'.



You	c	omparato	or
2024	Lowest	omparato Average	Highest
88%	70%	83%	100%
88%	71%	85%	100%
86%	49%	66%	100%
81%	67%	82%	100%

Manager support 2 of 2

What is this

This is how supported staff feel by their direct manager.

Why this is important

Supportive managers can give staff clarity, appreciation and positive feedback and coaching.

This can lead to higher satisfaction, performance and capacity to do work.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

70% of your staff who did the survey agreed or strongly agreed with 'My manager gives me feedback that helps me improve my performance'.

Survey question

Disagree Neither agree nor disagree Don't know Agree

Your results

My manager gives me feedback that helps me improve my performance

70%

You	Comparator		
2024	Lowest	Average	Highest
'			
70%	40%	74%	89%

Workload

What is this

This is how staff feel about workload and time pressure.

Why this is important

Workload and time pressure are the most prominent causes of work-related stress.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

70% of your staff who did the survey agreed or strongly agreed with 'The workload I have is appropriate for the job that I do'.

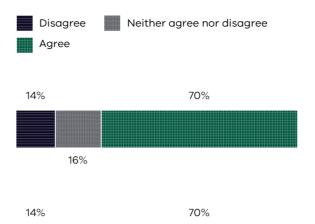
Survey question

I have enough time to do my job

The workload I have is appropriate for the job that I do

effectively

Your results



16%

You	Comparator Lowest Average Highest			
2024	Lowest	Average	Highest	
70%	ı	62%		
70%	35%	64%	100%	

Learning and development

What is this

This is how well staff feel they can learn and grow in your organisation.

Why this is important

Good learning and career development can build engagement, efficiency and capability in organisations. It may also help staff retention.

How to read this

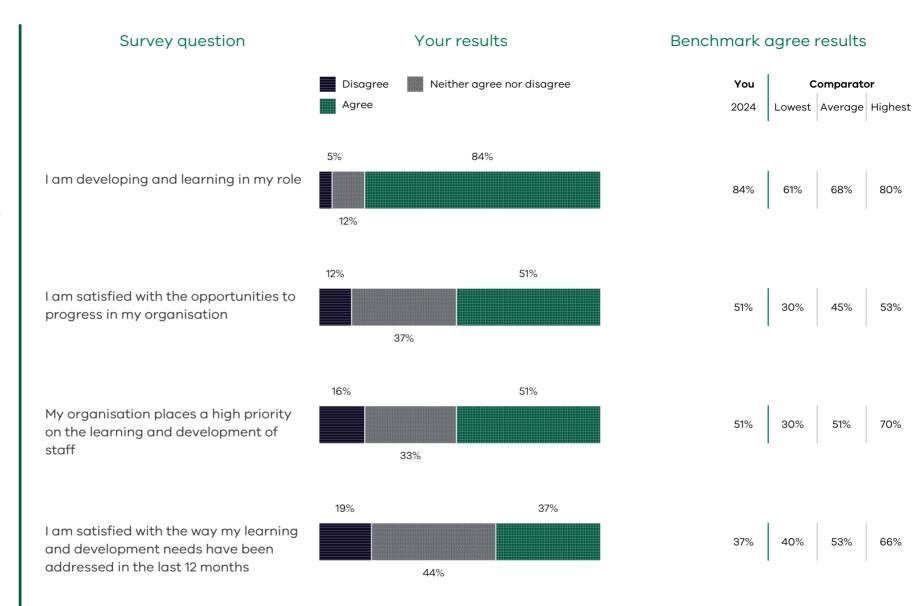
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

84% of your staff who did the survey agreed or strongly agreed with 'I am developing and learning in my role'.



Job enrichment 1 of 2

What is this

This is how staff feel about their autonomy at work and role clarity.

Why this is important

Job enrichment is one of the main drivers of employee engagement and workplace wellbeing.

How to read this

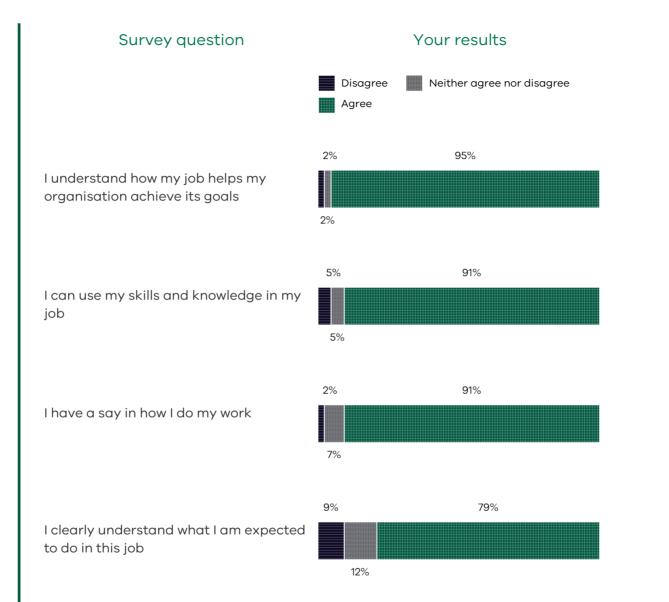
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

95% of your staff who did the survey agreed or strongly agreed with 'I understand how my job helps my organisation achieve its goals'.



You	c	omparato	or
2024	Lowest	Average	Highest
		91%	
91%	88%	91%	100%
91%	56%	77%	100%
79%	73%	82%	100%

Job enrichment 2 of 2

What is this

This is how staff feel about their autonomy at work and role clarity.

Why this is important

Job enrichment is one of the main drivers of employee engagement and workplace wellbeing.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

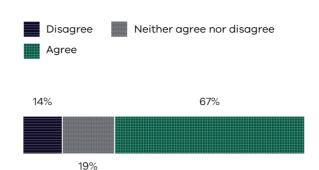
Example

67% of your staff who did the survey agreed or strongly agreed with 'I have the authority to do my job effectively'.

Survey question

I have the authority to do my job

effectively



Your results

You	Comparator			
2024	Lowest	Average	Highest	
1 1 1				
67%	58%	76%	100%	

Meaningful work

What is this

This is how staff feel about their contribution and how worthwhile their work is.

Why this is important

Staff who feel their work is meaningful can help achieve individual, team and organisational outcomes.

How to read this

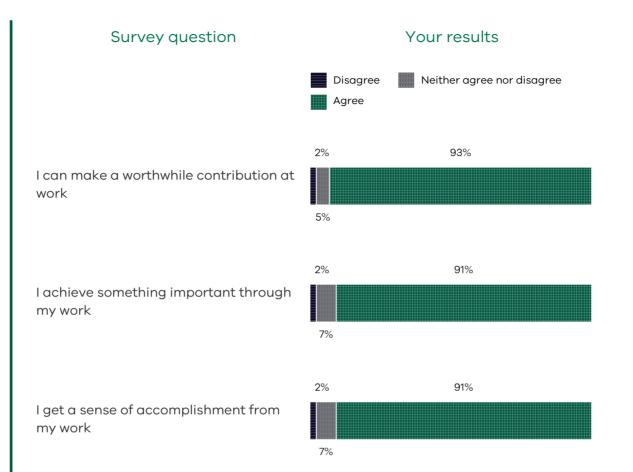
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

93% of your staff who did the survey agreed or strongly agreed with 'I can make a worthwhile contribution at work'.



You	Comparator Lowest Average Highest		
2024	Lowest	Average	Highest
		90%	
91%	84%	89%	100%
91%	80%	82%	89%



Flexible working

What is this

This is how well your organisation supports staff to work flexibly.

Why this is important

Supporting flexible working can improve employee wellbeing.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

95% of your staff who did the survey agreed or strongly agreed with 'My manager supports working flexibly'.

Survey question

Your results

Disagree Neither agree nor disagree Don't know Agree

My manager supports working flexibly

I am confident that if I requested a flexible work arrangement, it would be given due consideration

2% 95% 2%

91%

7%

2%

You	Comparator		
2024	Lowest	Average	Highest
95%	73%	88%	100%
91%	54%	82%	100%

People matter survey

2024

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- Your comparator group
- Your response rate

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- Scorecard: satisfaction, stress, intention to stay, inclusion
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- Work-related stress causes
- Intention to stay

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- Lowest scoring
- Biggest positive difference from your comparator
- Biggest negative difference from your comparator

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- Scorecard
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- Innovation
- Workgroup support
- Safe to speak up

Job and manager factors

Scorecard

Inclusion

Scorecard:

Bullvina

Scorecard: emotional

negative behaviour

· Sexual harassment

Discrimination

Violence and

agaression

effects of work

- Manager leadership
- Manager support
- Workload
- Learning and development
- Job enrichment
- Meaningful work
- Flexible working

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- Scorecard
- Responsiveness
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- Impartiality
- Accountability
- Respect
- Leadership
- Human rights

Topical questions

 Questions on topical issues including understanding the charter of human right and providing frank and impartial advice

Custom questions

• Questions requested by your organisation

Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring





Scorecard 1 of 2

What is this

This is a set of 7 values that form the basis for the professional and ethical conduct of everyone who works in the public sector.

Why this is important

There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.

How to read this

Each label represents a group of questions in the survey about public sector values.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

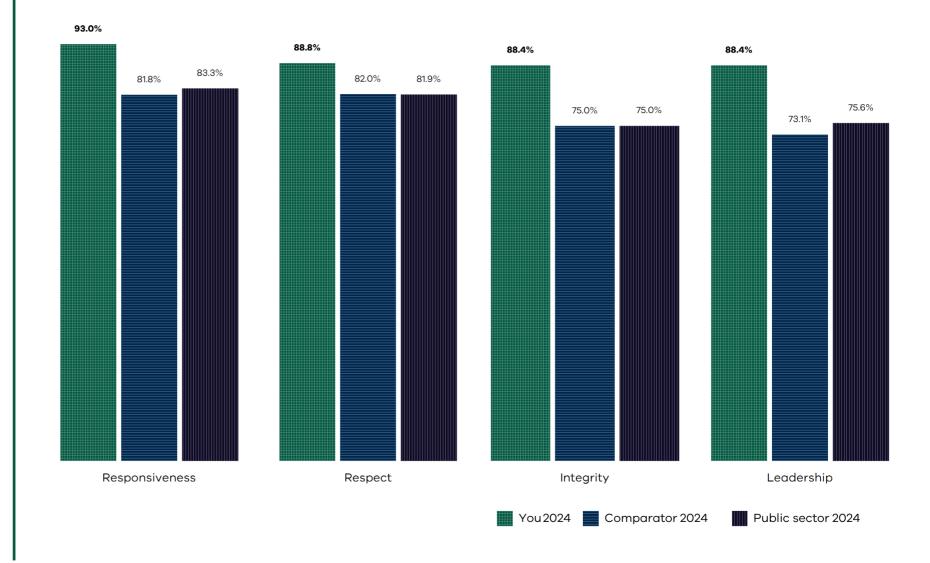
Example

In 2024:

 93.0% of your staff who did the survey responded positively to questions about Responsiveness.

Compared to:

• 81.8% of staff in your comparator group and 83.3% of staff across the public sector.





Scorecard 2 of 2

What is this

This is a set of 7 values that form the basis for the professional and ethical conduct of everyone who works in the public sector.

Why this is important

There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.

How to read this

Each label represents a group of questions in the survey about public sector values.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

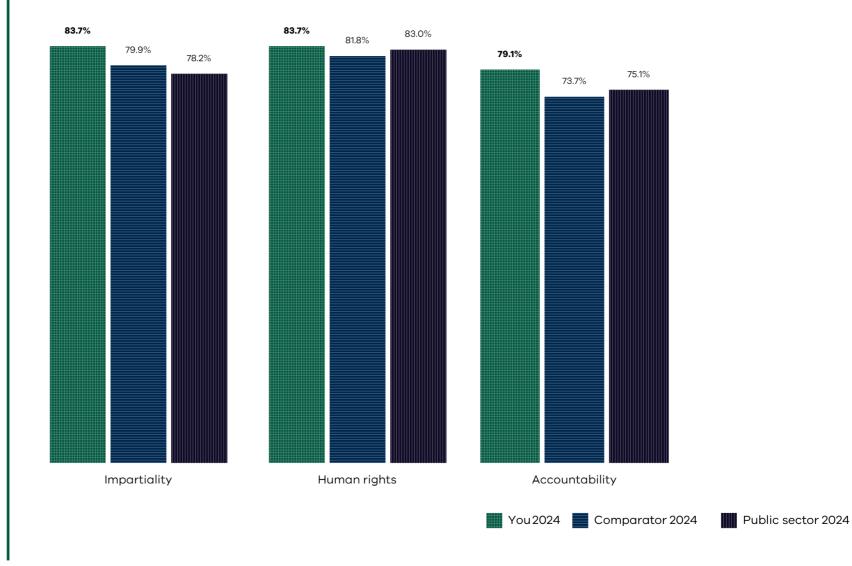
Example

In 2024:

 83.7% of your staff who did the survey responded positively to questions about Human rights.

Compared to:

• 81.8% of staff in your comparator group and 83.0% of staff across the public sector.





Responsiveness

What is this

This is how responsive your staff feel they are to the community.

Why this is important

Staff need to feel they can adapt to the changing demands and circumstances of our clients and stakeholders.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

93% of your staff who did the survey agreed or strongly agreed with 'My workgroup provides high quality advice and services'.

Survey question

My workgroup provides high quality

advice and services

Your results



93%



You	Comparator		
2024	Lowest	Average	Highest
'			
93%	69%	82%	100%

Integrity 1 of 2

What is this

Integrity is being honest and transparent, conducting ourselves properly and using our powers responsibly.

Why this is important

The Victorian community needs high trust in how everyone in the public sector works and what they do.

How to read this

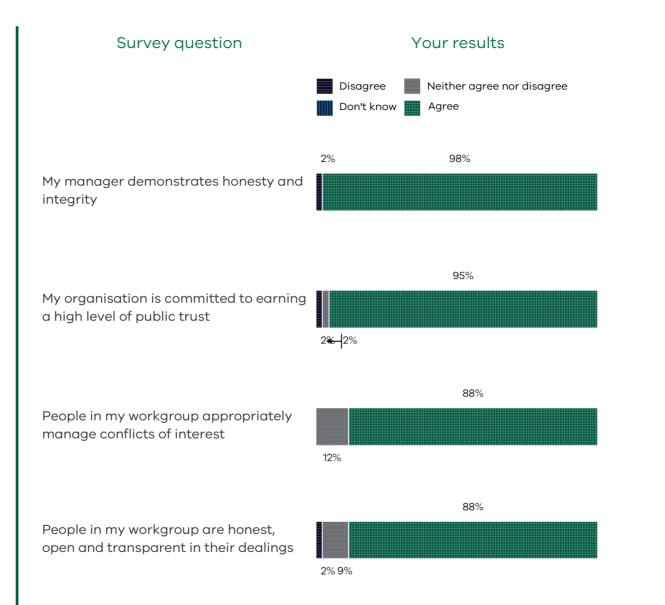
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

98% of your staff who did the survey agreed or strongly agreed with 'My manager demonstrates honesty and integrity'.





You	Comparator Lowest Average Highes		
2024	Lowest	Average	Highest
		85%	
95%	62%	78%	100%
88%	50%	78%	100%
88%	70%	78%	100%



Integrity 2 of 2

What is this

Integrity is being honest and transparent, conducting ourselves properly and using our powers responsibly.

Why this is important

The Victorian community needs high trust in how everyone in the public sector works and what they do.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

86% of your staff who did the survey agreed or strongly agreed with 'I feel safe to challenge inappropriate behaviour at work'.

Survey question

Disagree Neither agree nor disagree Don't know Agree

Your results

I feel safe to challenge inappropriate behaviour at work

Senior leaders demonstrate honesty

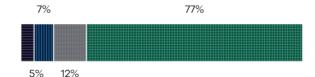
My organisation does not tolerate improper conduct

and integrity

9% 86%



86%



You	Comparator Lowest Average Highes		
2024	Lowest	Average	Highes
		70%	
86%	41%	65%	100%
77%	61%	70%	100%

Impartiality

What is this

Impartiality is how your staff feel an organisation makes informed decisions and provides stable advice on merit, without bias, favouritism or self interest.

Why this is important

We all have an obligation to be impartial and make objective and fair decisions that are open to scrutiny.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

88% of your staff who did the survey agreed or strongly agreed with 'My workgroup acts fairly and without bias'.

Survey question Your results Disagree Neither agree nor disagree Agree 88% My workgroup acts fairly and without bias 5% 7%

You	Comparator			
2024	Lowest	Average	Highest	
88%	50%	78%	100%	
79%	70%	82%	100%	



Accountability 1 of 2

What is this

Accountability is if your staff feel they work to clear objectives in a transparent manner and can accept responsibility for decisions.

Why this is important

As we all make decisions on behalf of Victorians, we must be accountable in the resources we use.

How to read this

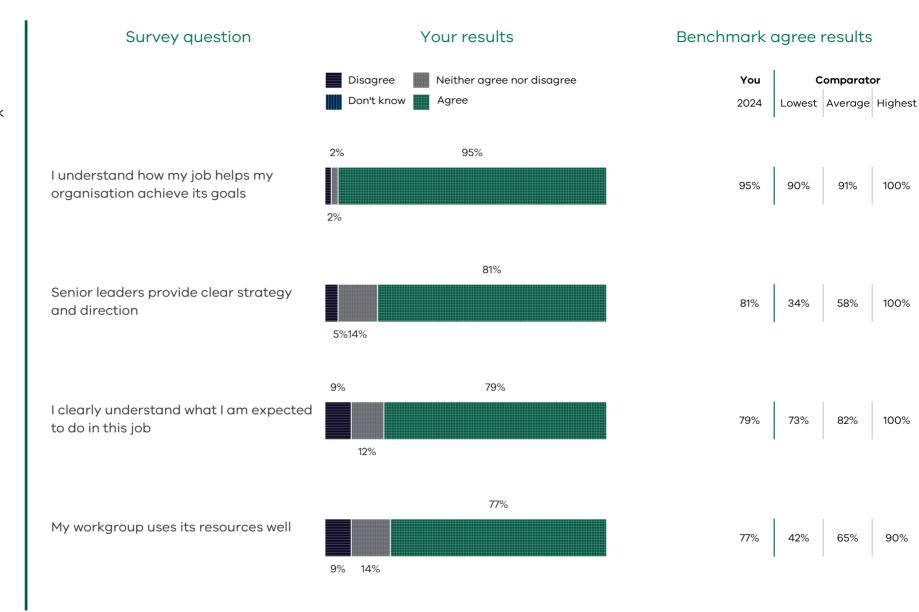
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

95% of your staff who did the survey agreed or strongly agreed with 'I understand how my job helps my organisation achieve its goals'.



Accountability 2 of 2

What is this

Accountability is if your staff feel they work to clear objectives in a transparent manner and can accept responsibility for decisions.

Why this is important

As we all make decisions on behalf of Victorians, we must be accountable in the resources we use.

How to read this

Under 'Your results' see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

63% of your staff who did the survey agreed or strongly agreed with 'My workgroup has clear lines of responsibility'.

Survey question

My workgroup has clear lines of responsibility

Your results



63%



You	Comparator		
2024	Lowest	Average	Highest
	•		
63%	58%	72%	100%

Respect 1 of 2

What is this

Respect is how your staff feel they're treated in the workplace and community.

Why this is important

All staff need to treat their colleagues and Victorians with respect.

How to read this

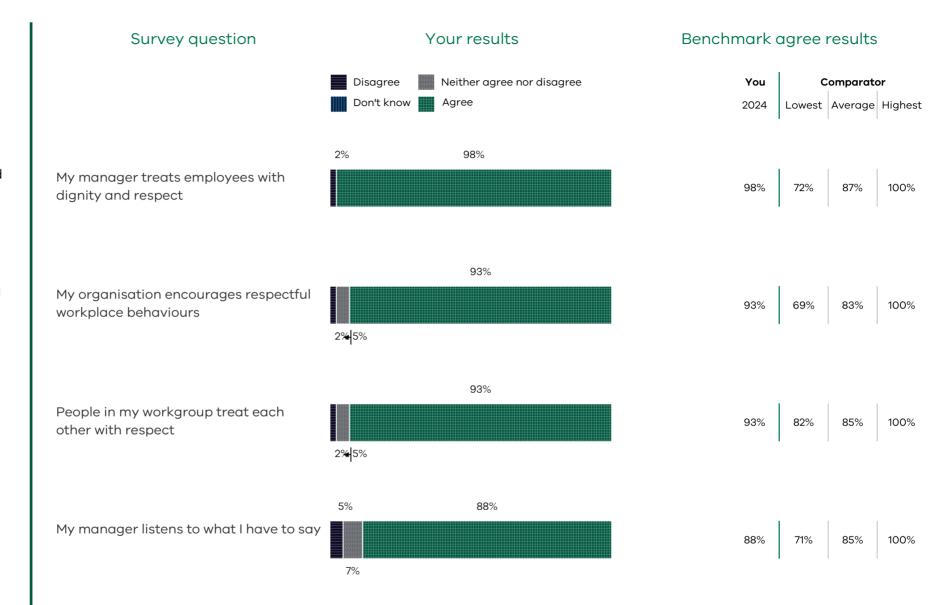
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

98% of your staff who did the survey agreed or strongly agreed with 'My manager treats employees with dignity and respect'.





Public sector values

Respect 2 of 2

What is this

Respect is how your staff feel they're treated in the workplace and community.

Why this is important

All staff need to treat their colleagues and Victorians with respect.

How to read this

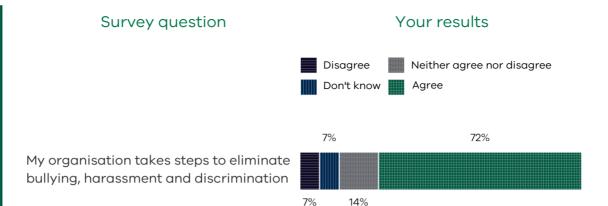
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

72% of your staff who did the survey agreed or strongly agreed with 'My organisation takes steps to eliminate bullying, harassment and discrimination'.



You	Comparator		
2024	Lowest	Average	Highest
'			
72%	58%	70%	90%

Public sector values

Leadership

What is this

Leadership is how your staff feel an organisation implements and promotes the public sector values.

Why this is important

Good leadership plays a role in the development of workplace culture.

It also gives Victorians confidence that staff in the public sector behave to a high standard.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

values

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

93% of your staff who did the survey agreed or strongly agreed with 'My manager models my organisation's values'.

Survey question Pour results Disagree Neither agree nor disagree Don't know Agree 2% 93% My manager models my organisation's values 5% 84% Senior leaders model my organisation's

2% 14%

You	Comparator Lowest Average Highest		
2024	Lowest	Average	Highest
93%		83%	
84%	35%	63%	100%

Public sector values

Human rights

What is this

Human rights is how your staff feel their organisation upholds basic human rights.

Why this is important

Using the Victorian Charter of Human Rights, organisations must consider human rights in how they work and act.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

88% of your staff who did the survey agreed or strongly agreed with 'My organisation encourages employees to act in ways that are consistent with human rights'.

Survey question Your results Neither agree nor disagree Disagree Don't know 7% 88% My organisation encourages employees to act in ways that are consistent with human rights 2% 2% 12% 79% Lunderstand how the Charter of Human Rights and Responsibilities applies to my work 9%

You	С	omparato	or
2024	Lowest	Average	Highest
,		84%	
79%	70%	79%	84%

People matter survey

2024

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- Scorecard: satisfaction, stress, intention to stay, inclusion
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- · Intention to stay

Key differences

- · Highest scoring
- Lowest scoring
- Biggest positive difference from your comparator
- Biggest negative difference from your comparator

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 Taking action questions

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 Senior leadership questions

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- Collaboration
- Safety climate

Workgroup climate

- Scorecard
- Quality service delivery
- Innovation
- Workgroup support
- Safe to speak up

Job and manager factors

Scorecard

Inclusion

Scorecard:

Bullvina

Scorecard: emotional

negative behaviour

· Sexual harassment

Discrimination

Violence and

agaression

effects of work

- Manager leadership
- Manager support
- Workload
- Learning and development
- Job enrichment
- Meaningful work
- Flexible working

Public sector values

- Scorecard
- Responsiveness
- Integrity
- Impartiality
- Accountability
- Respect
- Leadership
- Human rights

Topical questions

 Questions on topical issues including understanding the charter of human right and providing frank and impartial advice

Custom questions

• Questions requested by your organisation

Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or
 Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring





Topical questions

Topical questions

What is this

This is a group of survey questions that don't fit into our existing factor groups.

Why this is important

Answers to these questions provide useful information to help you understand your employees.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

81% of your staff who did the survey agreed or strongly agreed with 'I understand how the Code of Conduct for Victorian public sector employees applies to my work'.

Survey question

Your results

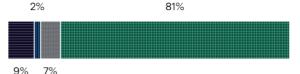
Neither agree nor disagree

72%



Disagree

9%



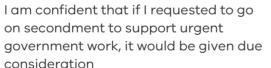
I am proud to work in the public sector

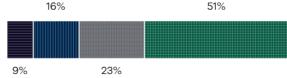
Lunderstand how the Code of Conduct

for Victorian public sector employees

applies to my work







You	С	omparato	or
2024	Lowest	Average	Highest
		90%	
72%	76%	79%	100%
51%	39%	56%	62%

People matter survey

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- Work-related stress causes
- Intention to stay

Key differences

- Highest scoring
- Lowest scoring
- · Biggest positive difference from your comparator
- · Biggest negative difference from your comparator

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 Taking action questions

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• Senior leadership **questions**

Organisational climate

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- Organisational integrity
- Collaboration
- · Safety climate

Workgroup climate

- Scorecard
- · Quality service delivery
- Innovation
- Workgroup support
- Safe to speak up

Job and manager factors

Scorecard

Inclusion

Scorecard:

Bullvina

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Discrimination

Violence and

agaression

effects of work

- Manager leadership
- Manager support
- Workload
- Learning and development
- Job enrichment
- Meaninaful work
- Flexible working

Public sector values

- Scorecard
- Responsiveness
- Integrity
- Impartiality
- Accountability
- Respect
- Leadership
- Human rights

Topical questions

 Questions on topical issues including understanding the charter of human right and providing frank

and impartial advice

Custom questions

· Questions requested by your organisation

· Cultural diversity

Demographics

· Age, gender,

variations in sex

characteristics and

Torres Strait Islander

sexual orientation

Aboriginal and/or

- Employment
- Adjustments
- Caring

Disability





Custom questions

What is this

Your organisation asked 4 custom questions as part of the 2024 survey.

Why this is important

By asking custom questions, organisations make the survey more meaningful to their needs.

How to read this

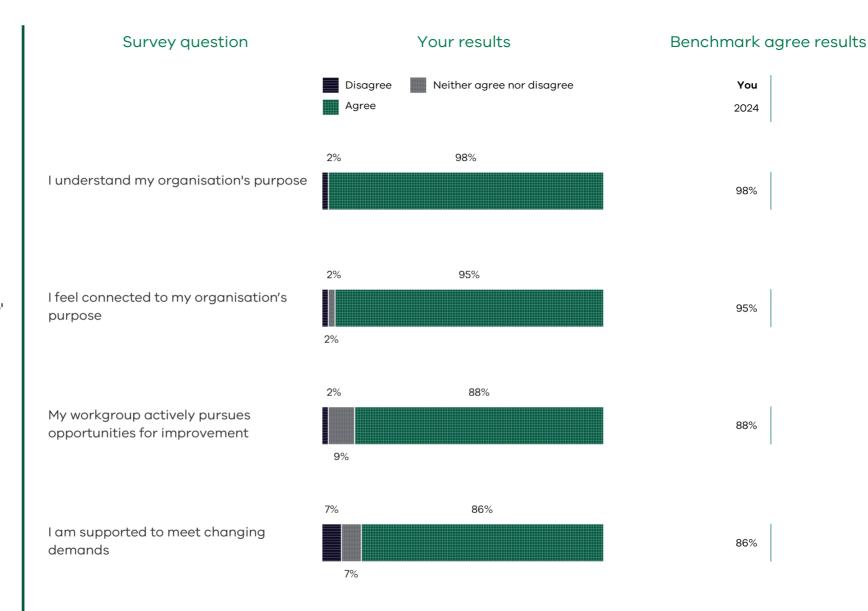
Under 'Your results' in descending order, you can see the percentage of staff who responded favourably to each question.

In this report, 'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

98% of staff who did the survey responded favourably to 'I understand my organisation's purpose'.



People matter survey

2024

Have your say

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- Scorecard: satisfaction, stress, intention to stay, inclusion
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- · Intention to stay

Key differences

- · Highest scoring
- Lowest scoring
- Biggest positive difference from your comparator
- Biggest negative difference from your comparator

Taking action

 Taking action questions

Detailed results

Senior leadership

 Senior leadership questions

Organisational climate

- Scorecard
- Organisational integrity
- Collaboration
- Safety climate

Workgroup climate

- Scorecard
- Quality service delivery
- Innovation
- Workgroup support
- Safe to speak up

Job and manager factors

Scorecard

Inclusion

Scorecard:

Bullvina

Scorecard: emotional

negative behaviour

· Sexual harassment

Discrimination

Violence and

agaression

effects of work

- Manager leadership
- Manager support
- Workload
- Learning and development
- Job enrichment
- Meaningful work
- Flexible working

Public sector values

- Scorecard
- Responsiveness
- Integrity
- Impartiality
- Accountability
- Respect
- Leadership
- Human rights

Topical questions

 Questions on topical issues including understanding the charter of human right and providing frank

and impartial advice

Custom questions

 Questions requested by your organisation Aboriginal and/or
 Torres Strait Islander

variations in sex

characteristics and

sexual orientation

Demographics

Age, gender,

- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring





Age, gender, variations in sex characteristics and sexual orientation

What is this

This is how staff describe their age, gender, variations in sex characteristics and sexual orientation.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

- de-identify all survey response data provided to your organisation
- don't release employee experience results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee experience results for demographic groups where organisations have fewer than 30 responses in total

Age	(n)	%
15-34 years	8	19%
35-54 years	31	72%
55+ years	1	2%
Prefer not to say	3	7%
Gender	(n)	%
Woman	22	51%
Man	17	40%
Prefer not to say	4	9%
Non-binary and I use a different term	0	0%
Are you trans, non-binary or gender diverse?	(n)	%
Yes	2	5%
No	38	88%
Prefer not to say	3	7%

To your knowledge, do you have innate variation(s) of sex characteristics (often		
called intersex)?	(n)	%
Yes	1	2%
No	37	86%
Don't know	0	0%
Prefer not to say	5	12%
How do you describe your sexual		
orientation?	(n)	<u>%</u>
Straight (heterosexual)	31	72%

orientation?	(n)	%
Straight (heterosexual)	31	72%
Prefer not to say	6	14%
I use a different term	2	5%
Gay or lesbian	2	5%
Pansexual	1	2%
Bisexual	1	2%
Asexual	0	0%
Don't know	0	0%



Aboriginal and/or Torres Strait Islander employees

What is this

This is staff who identify as Aboriginal and/or Torres Strait Islander.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

- de-identify all survey response data provided to your organisation
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Aboriginal and/or Torres Strait Islander		%
Yes	0	0%
Non Aboriginal and/or Torres Strait Islander	40	93%
Prefer not to say	3	7%



Disability

What is this

This is staff who identify as a person with disability and how they share that information.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

This is staff who identify as a person with disability and how they share that information.

The (n) column shows the number of respondents in each category.

- de-identify all survey response data provided to your organisation
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Are you a person with disability?	(n)	%
Yes	4	9%
No	36	84%
Prefer not to say	3	7%



Cultural diversity 1 of 2

What is this

These are the personal characteristics of staff.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

- de-identify all survey response data provided to your organisation
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- don't release employee experience results for demographic groups where organisations have fewer than 30 responses in total

Country of birth	(n)	%
Born in Australia	26	60%
Not born in Australia	11	26%
Prefer not to say	6	14%

If you speak another language with your family or community, what language(s) do	(n)	%
you speak? Other	4	36%
Cantonese	2	18%
Spanish	2	18%
Vietnamese	1	9%
Mandarin	1	9%
Turkish	1	9%
Greek	1	9%
Hindi	1	9%
Australian Indigenous Language	0	0%
Tagalog	0	0%
Punjabi	0	0%
Arabic	0	0%

Language other than English spoken with family or community	(n)	%
Yes	11	26%
No	27	63%
Prefer not to say	5	12%

If you speak another language with your family or community, what language(s) do		
you speak?	(n)	%
Italian	0	0%
Gujarati	0	0%
Tamil	0	0%
Auslan	0	0%
Filipino	0	0%
Malayalam	0	0%
Macedonian	0	0%
Telugu	0	0%
Sinhalese	0	0%
Urdu	0	0%
Persian	0	0%



Cultural diversity 2 of 2

What is this

This is the cultural identity and religion of staff.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

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Cultural identity	(n)	%
Australian	29	67%
Prefer not to say	5	12%
European (including Western, Eastern and South-Eastern European, and Scandinavian)	5	12%
South Asian	3	7%
English, Irish, Scottish and/or Welsh	2	5%
East and/or South-East Asian	2	5%
Other	1	2%
Middle Eastern	1	2%
Central and/or South American	1	2%
North American	1	2%
Maori	0	0%
Aboriginal and/or Torres Strait Islander	0	0%
Pacific Islander	0	0%
Central Asian	0	0%
African	0	0%
New Zealander	0	0%

Religion	(n)	%
No religion	27	63%
Christianity	6	14%
Prefer not to say	5	12%
Islam	2	5%
Other	2	5%
Buddhism	1	2%
Judaism	0	0%
Hinduism	0	0%
Sikhism	0	0%



Employment characteristics 1 of 2

What is this

These are the employment characteristics of staff.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

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Working arrangement	(n)	%
Full-Time	41	95%
Part-Time	2	5%
Gross base salary (ongoing/fixed term only)	(n)	%
Below \$80k	0	0%
\$80k to \$120k	3	8%
\$120k to \$160k	8	20%
\$160k to \$200k	6	15%
\$200k or more	15	38%
Prefer not to say	8	20%
Organisational tenure	(n)	%
<1 year	34	79%
1 to less than 2 years	6	14%
2 to less than 5 years	1	2%
5 to less than 10 years	1	2%
10 to less than 20 years	1	2%
More than 20 years	0	0%

Management responsibility	(n)	%
Non-manager	27	63%
Manager of other manager(s)	12	28%
Other manager	4	9%
Employment type	(n)	%
Ongoing and executive	24	56%
Fixed term	15	35%
Other	4	9%
Frontline worker	(n)	%
No	42	98%
Yes	1	2%



Employment characteristics 2 of 2

What is this

These are the employment characteristics of staff.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

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Primary workplace location over the last 3 months	(n)	%
Melbourne CBD	41	95%
Melbourne: Suburbs	1	2%
Large regional city	1	2%
Other	0	0%
Rural	0	0%

What have been your main places of work over the last 3-months?	(n)	%
Your employer's office	41	95%
A frontline or service delivery location	1	2%
Home or private location	32	74%
A shared office space (where two or more organisations share the same workspace)	4	9%
Isolated or remote location/s where access to communications and help from others is difficult	0	0%
Other	0	0%

Flexible work	(n)	%
Working from an alternative location (e.g. home, hub/shared work space)	27	63%
Flexible start and finish times	16	37%
I do not use any flexible work arrangements	11	26%
Using leave (including annual leave, long- service leave, personal leave, leave without pay and/or personal leave) to work flexible hours	3	7%
Working more hours over fewer days	3	7%
Part-time	2	5%
Purchased leave	1	2%
Study leave	0	0%
Shift swap	0	0%
Other	0	0%
Job sharing	0	0%



Adjustments

What is this

These are adjustments staff requested to perform in their role.

Why this is important

This shows organisations how flexible they are in adjusting for staff.

How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

- de-identify all survey response data provided to your organisation
- don't release employee experience results when fewer than 10 people in a demographic group have responded to the survey
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Have you requested any of the following adjustments at work?	(n)	%
No, I have not requested adjustments	40	93%
Flexible working arrangements	3	7%
Other	0	0%
Job redesign or role sharing	0	0%
Career development support strategies	0	0%
Accessible communications technologies	0	0%
Physical modifications or improvements to the workplace	0	0%



Caring

What is this

These are staff-reported caring responsibilities.

Why this is important

This shows organisations what caring responsibilities their staff have.

How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

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- don't release employee experience results for demographic groups where organisations have fewer than 30 responses in total

Caring responsibilities	(n)	%
None of the above	14	33%
Primary school aged child(ren)	10	23%
Secondary school aged child(ren)	7	16%
Child(ren) - younger than preschool age	6	14%
Prefer not to say	4	9%
Frail or aged person(s)	4	9%
Preschool aged child(ren)	3	7%
Person(s) with a medical condition	2	5%
Other	1	2%
Person(s) with a mental illness	1	2%
Person(s) with disability	0	0%







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