People Matter Survey



Have your say

Department of Treasury and Finance 2024 people matter survey results report



Victorian Public Sector Commission



People matter survey

2024



Result summary

People outcomes

- Scorecard:
 - engagement index Engagement
- Scorecard: satisfaction, stress,
 - intention to stay, inclusion
 - Satisfaction
 - Work-related stress levels
 - Work-related stress causes
 - Intention to stay
- negative behaviour Bullving Sexual harassment
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Inclusion

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Demographics

Age, gender,

variations in sex

characteristics and

Torres Strait Islander

sexual orientation

- Employment
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Disability

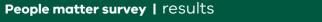
 Caring • Questions requested by your organisation

Victorian

Public Sector

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ICTORIA State Government





- Respect
- Accountability

Job and manager

- Learning and
 - development
- Meaninaful work

- Job enrichment
- Flexible working
- - - Leadership

 Questions on topical issues including

understanding the charter of human right Aboriginal and/or

About your report

The results in this report help your organisation build a positive workplace culture with integrity that live the public sector values.

Report contents

The visual on the right shows you what sections we've included in this report for your organisation's survey results.

Comparing data in this report

Your organisation took part in the survey in 2023 and 2022.

This means you'll be able to compare about 93% of this year's survey with your previous results.

Rounding of percentages

In this report, we round numbers up or down to their nearest whole percentage. This means some percentages may not add up to 100%.

Survey questions and definitions

Download Survey questions: Survey questions: People matter survey 2024 (DOCX, 83 pages) to see how we asked questions and defined concepts in the 2024 survey.

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- Discrimination
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- Highest scoring
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Most improved

- Biggest positive
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Senior leadership	Workgroup climate	Job and manager factors	Public sector values	Topical questions	Demographics
 Senior leadership questions Organisational climate Scorecard Organisational integrity Collaboration Safety climate 	 Scorecard Quality service delivery Innovation Workgroup support Safe to speak up 	 Scorecard Manager leadership Manager support Workload Learning and development Job enrichment Meaningful work Flexible working 	 Scorecard Responsiveness Integrity Impartiality Accountability Respect Leadership Human rights 	 Questions on topical issues including understanding the charter of human right and providing frank and impartial advice Custom questions Questions requested by your organisation 	 Age, gender, variations in sex characteristics and sexual orientation Aboriginal and/or Torres Strait Islander Disability Cultural diversity Employment Adjustments Caring

Victorian **Public Sector** Commission





Privacy and anonymity

To protect you, we:

- use an anonymous survey link and everyone in your organisation receives the same survey link
- de-identify all survey response data provided to your organisation
- don't collect your name, date of birth or employee ID
- don't release employee experience results when fewer than 10 people in a work group have responded to the survey
- don't release employee experience results for demographic groups where organisations have fewer than 30 responses in total
- don't link the free-text comment reporting to any other survey information

Read more in our privacy policy.



Survey's theoretical framework

What this is

The framework provides an overview of the workplace factors and outcomes that the survey measures.

Why this is important

Based on theory and research, the framework focuses on core themes that help guide organisations in creating better workplaces.

We developed the framework in consultation with stakeholders from the public sector and Deakin University.

Our public sector values

The public sector values inform the professional and ethical conduct of everyone who works in the public sector.

As such, these values underpin the theoretical framework of the survey.

There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.

Senior leadership	Organisation climate	Workgroup climate	Job and manager	Outcomes
 Lead the organisation Set the culture Lead by example Actions influence outcomes 	 Organisational integrity Collaboration Safety climate 	 Quality service delivery Innovation Workgroup support Safe to speak up 	 Manager leadership Manager support Workload Learning and development Job enrichment Meaningful work 	 Engagement Satisfaction Wellbeing - work-related stress Wellbeing - job related affect Intention to stay Acting on negative

Flexible working

- Acting on negative behaviours
- Inclusion

The public sector values that underpin the framework and all public sector organisations



Responsiveness







Integrity





Respect



Leadership





Human Rights





Your comparator group

What this is

This is a list of similar organisations to yours.

We try to make sure they're in the same industry your organisation is in. Some organisations may not have taken part in the survey previously. This means your comparator group may be different to previous years.

How we use this in your report

In this report, we compare your organisation's survey results to your comparator group's results.

This is so you can compare how your organisation is doing in your industry or to similar organisations.

We refer to your comparator group in this report as 'comparator'.

Department of Education

Department of Energy, Environment and Climate Action

Department of Families, Fairness and Housing

Department of Government Services

Department of Health

Department of Jobs, Skills, Industry and Regions

Department of Justice and Community Safety

Department of Premier and Cabinet

Department of Transport and Planning

State Revenue Office

Your response rate

What this is

This is how many staff in your organisation did the survey in 2024.

Why this is important

The higher the response rate, the more your results will reflect how staff feel. If less than 100 completed the survey, consider how much one person could change your results.

For example, if only 25 people did the survey, 1 person would account for 4% of any result.

In this example, if your survey result and comparator group result or previous survey result are within 4% of each other, there is very little difference in the results.

How to read this

The number in the brackets () shows how many staff completed the survey this year.

2023		2024
76% (452)		81% (548)
Comparator Public Sector	64% 42%	Comparator Public Sector



64%

65%



People matter survey

2024

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- Work-related stress levels
- Work-related stress
- causes
- Intention to stay

Workgroup climate

Scorecard

deliverv

Innovation

• Quality service

Workgroup support

• Safe to speak up

Key differences

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- Lowest scoring
- Most improved
- Most declined
- **Biggest** positive difference from your comparator
- **Biggest negative** difference from your

comparator

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factors

Inclusion

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Bullving

Scorecard: emotional

negative behaviour

Sexual harassment

Discrimination

agaression

Violence and

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- Job and manager
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- Manager support
- Workload
- Learning and
 - development

Manager leadership

- Job enrichment
- Meaninaful work
- Flexible working

Scorecard

Public sector values

- Impartiality
- Accountability
- Human rights
- Age, gender, variations in sex characteristics and charter of human right sexual orientation

Demographics

- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Adjustments
- Caring





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- Integrity
- - - Leadership
- and impartial advice

Topical questions

Questions on topical

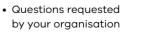
understanding the

and providing frank

issues including

- - Employment

- Respect
- - - - **Custom questions**





Your employee engagement index

What is this

Engaged employees are committed to their organisation's goals and values, and motivated to contribute to organisational success.

The employee engagement index is a score out of 100. It is a weighting of all engagement question responses.

The weightings for each engagement response are:

- strongly agree is 100 points
- agree is 75 points
- neither agree nor disagree is 50 points
- disagree is 25 points
- strongly disagree is 0 points

Why this is important

High engagement may lead to greater satisfaction and lower absences, turnover and workplace stress.

2023		2024
75		74
Comparator	67	Comparator
Public Sector	68	Public Sector

67





Engagement question results 1 of 2

What is this

This is the overall sense of pride, attachment, inspiration, motivation and advocacy your employees have for your organisation.

Your group's engagement index

Your 2024 index is 74.

Why this is important

High engagement drives greater productivity, employee wellbeing and lower absences, turnover and workplace stress.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

84% of your staff who did the survey agreed or strongly agreed with 'I would recommend my organisation as a good place to work'.







Engagement question results 2 of 2

What is this

This is the overall sense of pride, attachment, inspiration, motivation and advocacy your employees have for your organisation.

Your group's engagement index

Your 2024 index is 74.

Why this is important

High engagement drives greater productivity, employee wellbeing and lower absences, turnover and workplace stress.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

58% of your staff who did the survey agreed or strongly agreed with 'I feel a strong personal attachment to my organisation'.

Survey question Your results Benchmark agree results Neither agree nor disagree Disagree You Comparator Agree 2022 2023 2024 Lowest Average Highest 14% 58% I feel a strong personal attachment to 62% 64% 58% 46% 55% 65% my organisation

28%







Scorecard: satisfaction, stress, intention to stay, inclusion

What is this

This scorecard provides overall results for satisfaction, high to severe work-related stress, intention to stay and inclusion. There are more people outcomes scorecards throughout this report.

Why this is important

This page shows which outcomes are performing well and which outcomes you can look to improve.

How to read this

Each label represents a group of questions in the survey about people outcomes. Each result is the overall percentage of

positive responses for your organisation, comparator and public sector.

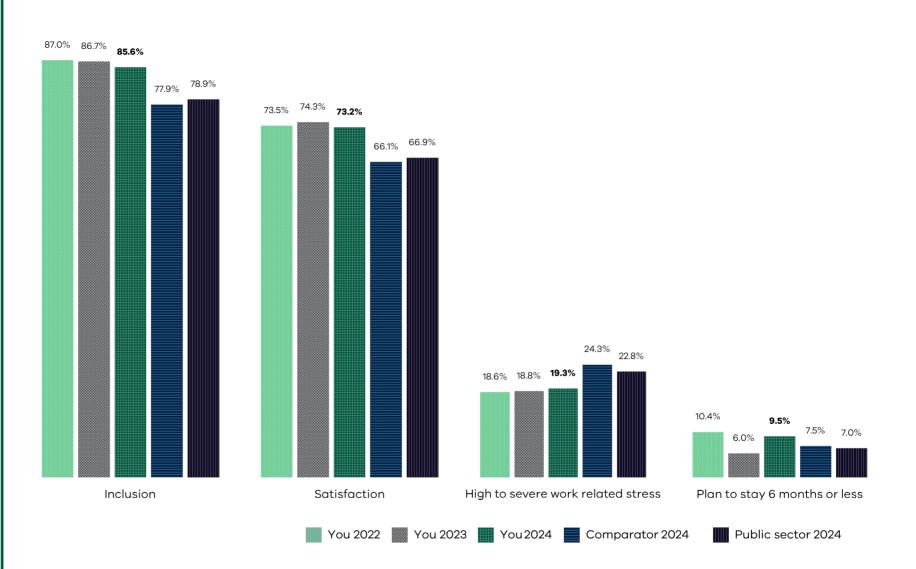
Example

In 2024:

 85.6% of your staff who did the survey responded positively to questions about Inclusion.

Compared to:

• 77.9% of staff in your comparator group and 78.9% of staff across the public sector.







Satisfaction question results

What is this

This is how satisfied staff are with their iobs, work-life balance and career development.

Why this is important

High satisfaction may lead to improved engagement, performance and lower absences and turnover.

How to read this

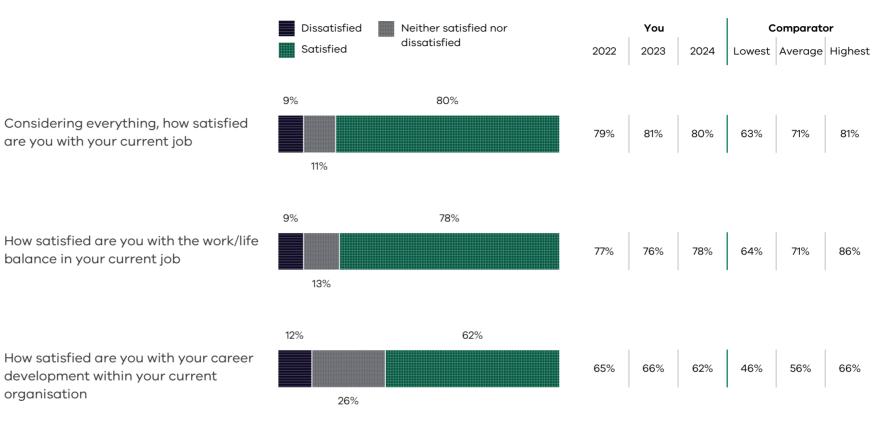
Under 'Your results' see results for each question in descending order by most satisfied.

'Satisfied' combines responses for satisfied and very satisfied and 'Dissatisfied' combines responses for dissatisfied and very dissatisfied.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

80% of your staff who did the survey were satisfied or very satisfied with 'Considering everything, how satisfied are you with your current job'.







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Your results

Survey question

organisation

Benchmark satisfied results

Work-related stress levels

What is this

This is the level of stress experienced by employees in response to work-related factors.

Why this is important

Stress can negatively affect peoples health and wellbeing as well as their performance and behaviour.

How to read this

In this survey we asked staff to tell us their stress level.

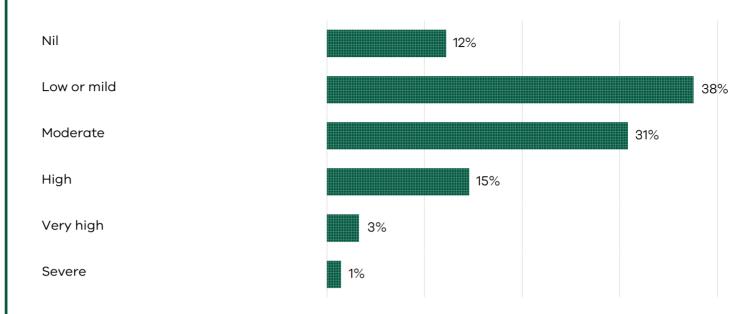
The graph at the top shows how staff in your group rated their current levels of work-related stress.

The numbers below show the percentage of staff in your group who said they experienced high to severe stress in 2024 compared to 2023, your comparator and the public sector.

Example

19% of your staff who did the survey said they had high to severe stress in 2024. This is compared to 24% of staff in your comparator group and 23% of staff across the public sector.

How would you rate your current level of work-related stress? (You 2024)



Reported levels of high to severe stress

2023		2024	
19%		19%	
Comparator Public Sector	26% 24%	Comparator Public Sector	24% 23%





Work-related stress causes

What is this

This is the main work-related causes of stress reported by staff.

Why this is important

Stress can negatively affect peoples health and wellbeing as well as their performance and behaviour.

How to read this

In the survey, we ask staff to tell us if they have experienced mild to severe stress at work, as shown in the visual above the table.

If they answer yes, we ask them to tell us what caused the stress. They can select more than one cause.

In descending order, the table shows the top 10 causes.

Example

88% of your staff who did the survey said they experienced mild to severe stress. Of that 88%, 63% said the top reason was 'Time pressure'.

Experienced some work-related str		ss Did not experience some work-related stre			
Of those that experienced work related stress it was from	You 2023	You 2024	Comparator 2024	Public sector 2024	
Time pressure	58%	63%	45%	42%	
Workload	48%	47%	48%	47%	
Unclear job expectations	19%	17%	15%	14%	
Dealing with clients, patients or stakeholders	18%	17%	17%	17%	
Competing home and work responsibilities	15%	12%	13%	13%	
Content, variety, or difficulty of work	16%	11%	12%	12%	
Technology or equipment	8%	10%	6%	8%	
Other	5%	9%	13%	13%	
Management of work (e.g. supervision, training, information, support)	10%	9%	12%	12%	
Social environment (e.g. relationships with colleagues, manager or senior leaders)	7%	8%	10%	11%	





Experienced some work-related stress

Did not experience some work-related stress

Work-related stress

What is this

This is how manageable your staff feels their stress at your organisation.

Why this is important

Stress can negatively affect peoples health and wellbeing as well as their performance and behaviour.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

78% of your staff who did the survey said the amount of stress in their job was manageable.

Survey question

The amount of stress in my job is

manageable

Your results

Benchmark agree results

н.

	Disagree	Neither agree nor disagree		You		c	omparate	or
	Don't know	Agree	2022	2023	2024	Lowest	Average	Highest
8%		78%						
			Not asked	Not asked	78%	55%	63%	77%

13%





Intention to stay

What is this

This is what your staff intend to do with their careers in the near future.

Why this is important

In the public sector, we want to attract, keep, motivate and engage staff.

How to read this

In the survey, we ask staff to tell us how long they intend to work at their organisation.

Example

13% of your group who did the survey said they intended to work for your organisation for Over 6 months and up to 1 year.

Employees plan to work at your organisation for	You 2023	You 2024	Comparator 2024	Public sector 2024
6 months or less	6%	9%	7%	7%
Over 6 months and up to 1 year	14%	13%	10%	10%
Over 1 year and up to 3 years	40%	37%	25%	25%
Over 3 years and up to 5 years	19%	18%	15%	16%
Over 5 years	22%	23%	41%	42%



Intention to stay factors

What is this

These factors influence your employee's decision to stay working in the VPS the most.

Why this is important

Knowing what influences your employees decision to stay working in the VPS helps you understand their motivations and what's important to them.

How to read this

In the survey, we ask employees to tell us what factors influence their decision to stay working in the VPS.

The table shows the top 10 factors in order of influence for your employees. We've also included the results from your comparator and the VPS.

Example

63% of respondents said 'Non-monetary employment conditions (e.g. leave, flexible work arrangements, other benefits) influenced their decision the most.

Which factors most influence your decision to stay working in the VPS?	You 2024	Comparator 2024	VPS 2024
Non-monetary employment conditions (e.g. leave, flexible work arrangements, other benefits)	63%	61%	62%
Type/nature of work (e.g. interesting, challenging, specialised, autonomous)	63%	56%	56%
Remuneration (e.g. salary, superannuation)	53%	55%	55%
Workplace relationships with colleagues	52%	54%	53%
Job security	52%	54%	53%
Service to the Victorian public	49%	39%	40%
Belief in the purpose and objectives of the VPS	39%	30%	30%
Inclusive work environment	37%	32%	32%
Quality of leadership (e.g. supportive, clear communication)	33%	29%	30%
Career progression opportunities	29%	25%	25%





Inclusion question results

What is this

This is how many staff experience that they belong, and can be themselves, at work.

Why this is important

When people feel like they belong, they can bring their true selves and lived experience to their work and workplace. This leads to increased productivity, wellbeing and better outcomes for the community.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

90% of your staff who did the survey agreed or strongly agreed with 'I feel culturally safe at work'.

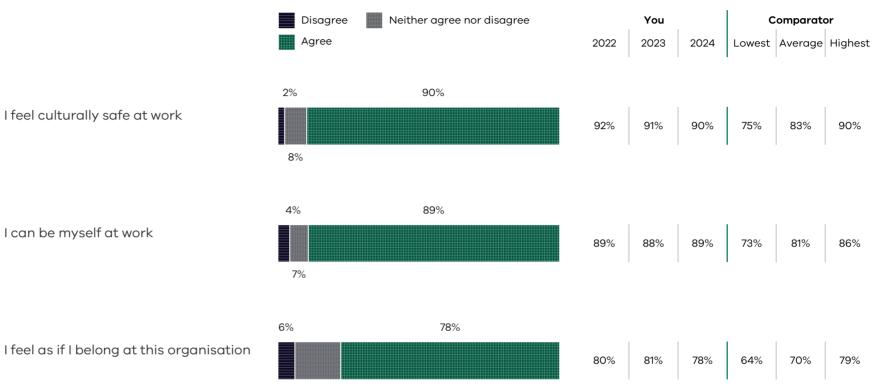
Survey question

I feel culturally safe at work

I can be myself at work



Benchmark agree results



16%





Inclusion - Barriers to success

What is this

This is a list of things that staff felt were barriers to their success at work.

Why this is important

These results can show areas of focus for improvement to enable employee success in the workplace.

How to read this

In the survey, we ask staff to select from a list, any barriers they have experienced and believe to have hindered their success at work. They can select more than one option.

In descending order, the table shows the top 10 answers.

Example

6% of your staff who did the survey said they have experienced barriers to success in the last 12 months due to 'My mental health'.

Staff who experienced one or more barriers to success at work	118		4:	30	
	22%		78	3%	
	Experienced barriers listed		Did not	experience any of	the barriers listed
During the last 12 months, employees success due to	experienced barriers to their	You 2023	You 2024	Comparator 2024	Public sector 2024
My mental health		6%	6%	8%	8%
My caring responsibilities		6%	6%	8%	7%
My sex		4%	5%	5%	5%
Myage		4%	5%	8%	7%
My flexible working		6%	4%	7%	6%
My physical health		2%	4%	4%	4%
My cultural background		-	3%	3%	3%
My disability		-	3%	3%	2%







What is this

This is a list of things that staff witnessed were barriers to their success of other employees at work.

Inclusion - Witnessed barriers to

Why this is important

People outcomes

These results can show areas of focus for improvement to enable employee success in the workplace.

How to read this

In the survey, we ask staff to choose from a list, any barriers that they may have witnessed that hinder the success of other employees at work. They can select more than one option.

In descending order, the table shows the top 10 answers.

Example

5% of your staff who did the survey said they have witnessed barriers to success of other employees in the last 12 months due to 'Caring responsibilities'.

Staff who wi barriers to su

Staff who witnessed one or more barriers to success at work	86		462					
burners to success at work	16%		84%					
	Witnessed barriers listed		Did no	t witness barriers li	sted			
During the last 12 months, employees witnessed barriers to the success of other employees due to their		You 2023	You 2024	Comparator 2024	Public sector 2024			
Caring responsibilities		5%	5%	8%	7%			
Sex		4%	5%	5%	5%			
Flexible working		4%	4%	9%	8%			
Age		4%	3%	6%	6%			
Cultural background		-	3%	5%	4%			
Mental health		4%	2%	7%	7%			





Scorecard: emotional effects of work

What is this

This is the level of positive and negative feelings experienced by staff in the 3 months before the survey.

Why this is important

Positive feelings can lead to higher wellbeing and job satisfaction and a lower chance of burnout.

How to read this

Each label represents a question in the survey about emotional effects of work. Each result is the percentage of staff who said they often, very often or always felt happy, enthusiastic, worried or miserable in the past 3 months.

You can compare these with your comparator group and the public sector.

Example

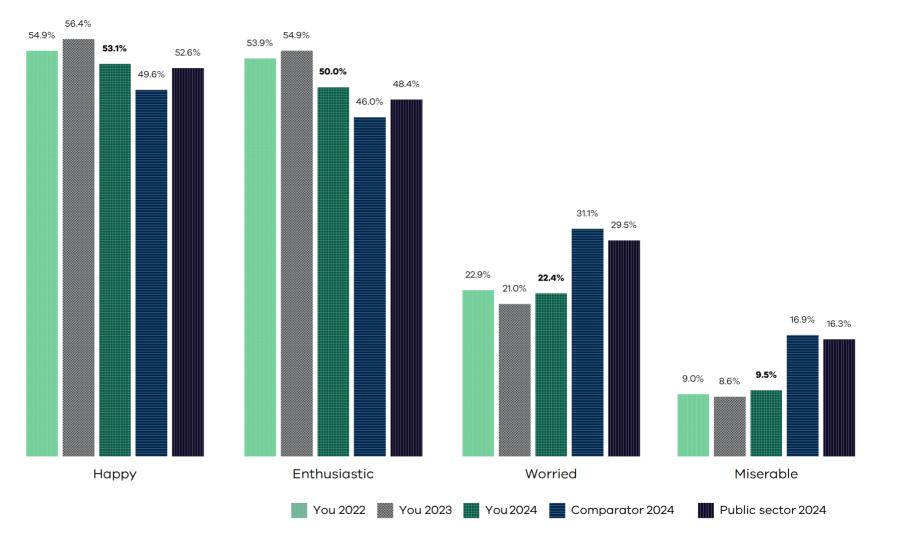
In 2024:

• 53.1% of your staff who did the survey said work made them feel happy.

Compared to:

• 49.6% of staff in your comparator group and 52.6% of staff across the public sector.









Scorecard: negative behaviours

What is this

This is how many staff have experienced negative behaviours at work in the past 12 months.

Why this is important

Negative behaviours can be detrimental to health and wellbeing as well as performance and behaviour.

How to read this

Each label represents a question in the survey about negative behaviour. Each result is the percentage of staff who said they experienced bullying, sexual harassment, discrimination or violence and aggression in the past 12 months.

You can compare these with your comparator group and the public sector.

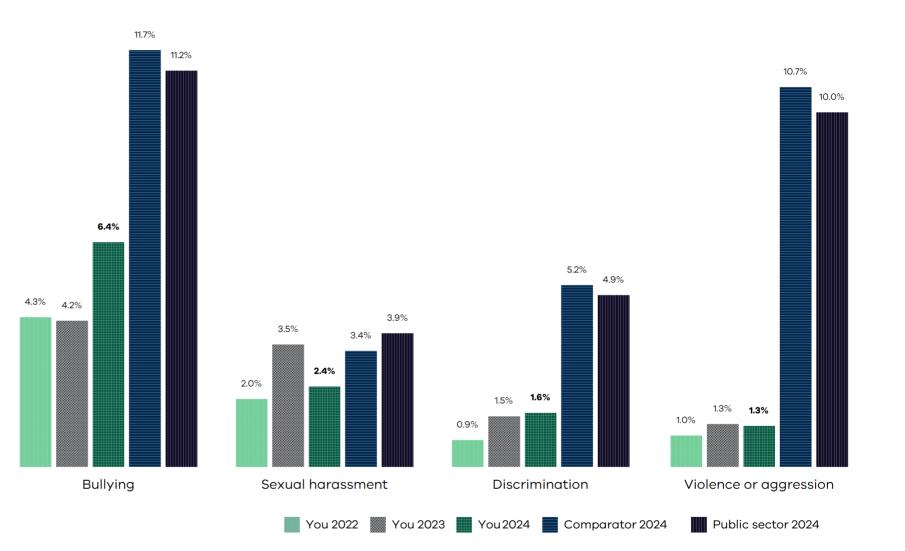
Example

In 2024:

• 6.4% of your staff who did the survey stated they experienced 'Bullying' in the last 12 months.

Compared to:

• 11.7% of staff in your comparator group and 11.2% of staff across the public sector.







Bullying

What is this

This is repeated unreasonable behaviour directed at an employee that creates a risk to their health and safety.

Why this is important

Bullying can have an immediate and longterm negative impact on those involved, including those who witness bullying.

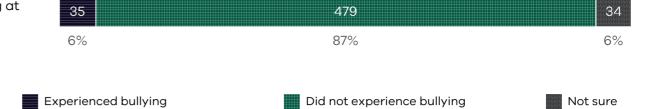
How to read this

In the survey, we asked staff to tell us if they'd experienced bullying at work. If they did, they could tell us with one or more answers what they experienced. In descending order, the table shows the answers.

Example

6% of your staff who did the survey said they experienced bullying.

Of that 6%, 74% said the top type was 'Incivility (e.g. talking down to others, making demeaning remarks, not listening to somebody)'. Have you experienced bullying at work in the last 12 months?



If you experienced bullying, what type of bullying did you experience?	You 2023	You 2024	Comparator 2024	Public sector 2024
Incivility (e.g. talking down to others, making demeaning remarks, not listening to somebody)	74%	74%	70%	69%
Intimidation and/or threats	11%	26%	26%	28%
Withholding essential information for me to do my job	26%	26%	34%	33%
Being given impossible assignment(s)	11%	23%	13%	11%
Exclusion or isolation	21%	20%	47%	46%
Verbal abuse	16%	17%	17%	19%
Other	16%	14%	14%	15%
Being assigned meaningless tasks unrelated to my job	11%	11%	17%	16%





Telling someone about the bullying

What is this

This is if staff told someone when they experienced bullying.

Why this is important

By understanding how staff report bullying, organisations can plan how to support and protect staff.

How to read this

In the survey, we asked staff to tell us if they'd experienced bullying at work. If they did, they could tell us with one or more answers who they told about it. In descending order, the table shows the answers.

Example

6% of your staff who did the survey said they experienced bullying, of which

- 51% said the top way they reported the bullying was 'Told a manager'.
- 91% said they didn't submit a formal complaint.

Have you experienced bullying at work in the last 12 months?	35 6%		479 87%		34 6%
-	Experienced bullying	Did r	not experienc	ce bullying	Not sure
Did you tell anyone about the bullyi	ng?	You 2023	You 2024	Comparator 2024	Public sector 2024
Told a manager		47%	51%	54%	52%
Told a colleague		47%	40%	43%	41%
Told a friend or family member		42%	31%	34%	34%
Told human resources		32%	23%	10%	14%
Told the person the behaviour was r	not OK	32%	20%	17%	16%
I did not tell anyone about the bullyi	ng	5%	17%	11%	12%
Told employee assistance program	(EAP) or peer support	5%	11%	14%	12%
Submitted a formal complaint		5%	9%	12%	12%
Told someone else		-	9%	11%	12%





People matter survey | results

People outcomes

Bullying - reasons for not submitting a formal complaint

What is this

This is why staff who experienced bullying chose not to submit a formal complaint.

Why this is important

By understanding this, organisations can plan how to support and protect staff.

How to read this

In the survey, we asked staff to tell us if they'd experienced bullying at work. We then asked them if they submitted a formal complaint. If they didn't, they could tell us with one or more answers why not. In descending order, the table shows the top 10 answers.

Example

91% of your staff who experienced bullying did not submit a formal complaint, of which:

• 63% said the top reason was " believed there would be negative consequences for my reputation'.

Did you submit a forma	l complaint?
------------------------	--------------



What was your reason for not submitting a formal complaint?	You 2023	You 2024	Comparator 2024	Public sector 2024
I believed there would be negative consequences for my reputation	44%	63%	55%	54%
I didn't think it would make a difference	39%	44%	50%	51%
I believed there would be negative consequences for my career	39%	44%	46%	45%
I didn't think it was serious enough	33%	38%	17%	16%
I thought the complaint process would be embarrassing or difficult	6%	19%	14%	13%
Other	11%	19%	16%	16%
I didn't feel safe to report the incident	6%	16%	22%	21%
I believed there would be negative consequences for the person I was going to complain about	11%	13%	10%	10%
I didn't need to because I no longer had contact with the person(s) who bullied me	6%	13%	8%	7%
I didn't need to because I made the bullying stop	11%	9%	6%	5%



Perpetrators of bullying

What is this

This is who staff have said are responsible for bullying.

Why this is important

Understanding where bullying happens means organisations can work out what action to take.

How to read this

In this year's survey, 6% of your staff said they experienced bullying.

If they did, they could tell us with one or more answers who the perpetrator was. In descending order, the bar chart shows the perpetrators with the largest number of responses.

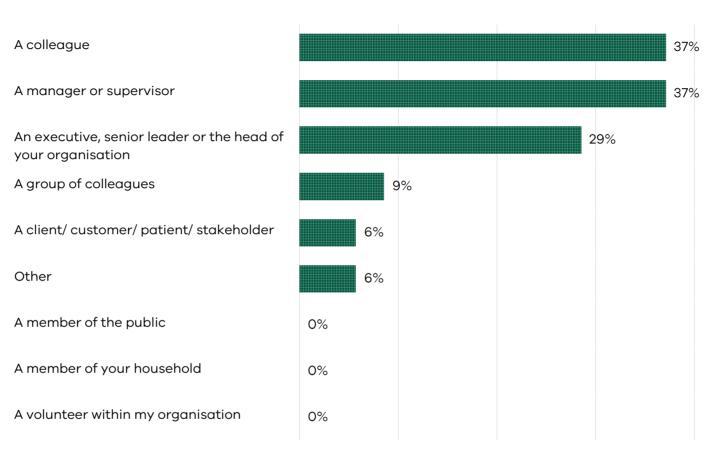
Each row is one perpetrator or group of perpetrators.

Example

6% of your staff who did the survey said they experienced bullying.

Of that 6%, 37% said it was by 'A colleague'.

35 people (6% of staff) experienced bullying (You 2024)







Relationship to perpetrator

What is this

This provides further detail on who staff have said are responsible for bullying within your organisation.

Why this is important

Understanding where bullying happens means organisations can work out what action to take.

How to read this

In this year's survey, 6% of your staff said they experienced bullying.

If they experienced bullying from within the organisation, they could tell us their relationship to the perpetrator.

The bar chart shows, in descending order, how many employees linked the bullying to different workplace relationships.

Example

6% of your staff who did the survey said they experienced bullying.

Of that 6%, 97% said it was by someone within the organisation.

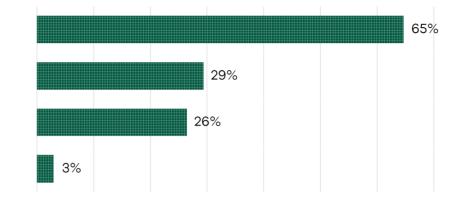
Of that 97%, 65% said it was 'They were in my workgroup'.

34 people (97% of staff who experienced bullying) experienced bullying from within your organisation (You 2024)

They were my immediate manager or supervisor

They were outside my workgroup

They were someone I supervise or manage





They were in my workgroup

Sexual harassment

What is this

This is non-consensual or unwelcome sexual behaviour that could cause an employee to feel offended, humiliated or intimidated.

Why this is important

Sexual harassment can have an immediate and long-term negative impact on those involved, including those who witness sexual harassment.

How to read this

In the survey, we asked staff to tell us if they'd experienced sexual harassment at work.

If they did, they could tell us with one or more answers what they experienced. In descending order, the table shows the top 10 answers.

Example

2% of your staff who did the survey said they experienced sexual harassment. Of those, 38% said the top type was 'Intrusive questions about my private life or comments about my physical appearance'. Have you experienced sexual harassment at work in the last 12 months?

13	535
2%	98%
Experienced sexual harassment	Did not experience sexual harassment

Public sector You You Comparator **Behaviours** reported 2024 2023 2024 2024 Sexually suggestive comments or jokes that made me feel offended 44% 49% 48% 38% (in either a group or one on one situation) Intrusive questions about my private life or comments about my 50% 38% 50% 46% physical appearance Unwelcome touching, hugging, cornering or kissing 19% 23% 17% 17% Inappropriate physical contact 6% 23% 16% 16% Sexual gestures, indecent exposure or inappropriate display of the 15% 4% 4% _ body Inappropriate staring or leering that made me feel intimidated 19% 15% 14% 14% Repeated or inappropriate invitations to go out on dates 13% 8% 4% 5% Any other unwelcome conduct of a sexual nature 6% 8% 8% 7%



People matter survey | results

People outcomes

Response to sexual harassment

What is this

This is how staff responded when they experienced sexual harassment.

Why this is important

How staff respond when they experience sexual harassment may help organisations work out what action they need to take.

How to read this

In the survey, we asked staff to tell us if they'd experienced sexual harassment at work.

If they did, they could tell us with one or more answers how they responded. In descending order, the table shows the top 10 answers.

Example

2% of your staff who did the survey said they experienced sexual harassment. Of those, 62% said the top response was 'Tried to laugh it off or forget about it'. Have you experienced sexual harassment at work in the last 12 months?

13	535
2%	98%
Experienced sexual harassment	Did not experience sexual harassment

When the harassment happened to you, did you respond in any of the Comparator Public sector You You following ways? 2023 2024 2024 2024 Tried to laugh it off or forget about it 39% 63% 62% 41% Pretended it didn't bother me 54% 47% 45% 44% Avoided the person(s) by staying away from them 50% 38% 38% 37% Told a colleague 25% 31% 25% 25% Told a friend or family member 44% 31% 21% 22% Avoided locations where the behaviour might occur 38% 23% 16% 15% Told a manager 19% 8% 22% 21% 13% 8% 4% 5% Told human resources Other 8% 4% 5% _





Sexual harassment - reasons for not submitting a formal complaint

Did vou submit a formal complaint?

What is this

This is why staff who experienced sexual harassment chose not to submit a formal complaint.

Why this is important

By understanding this, organisations can work out what action to take.

How to read this

In the survey, we asked staff to tell us if they'd experienced sexual harassment at work. We then asked them if they submitted a formal complaint. If they did not, they could tell us with one or more answers why not. In descending order, the table shows the top 10 answers.

Example

100% of your staff who experienced sexual harassment did not submit a formal complaint, of which:

• 69% said the top reason was 'I didn't think it was serious enough'.

		13				
100%						
Submitted formal complaint	Submitted formal complaint		Did not submit a formal complaint			
What was your reason for not submitting a formal complaint?	You 2023	You 2024	Comparator 2024	Public sector 2024		
I didn't think it was serious enough	67%	69%	47%	44%		
I believed there would be negative consequences for my reputation	47%	62%	37%	39%		
I believed there would be negative consequences for my career	27%	38%	26%	28%		
I didn't think it would make a difference	33%	23%	38%	40%		
I thought the complaint process would be embarrassing or difficult	-	23%	13%	13%		
I believed there would be negative consequences for the person I was going to complain about	20%	15%	14%	14%		
I didn't feel safe to report the incident	-	15%	10%	10%		
Other	-	15%	11%	12%		





Perpetrators of sexual harassment

What is this

This is who staff have said are responsible for sexual harassment.

Why this is important

Understanding where harassment happens means organisations can work out what action to take.

How to read this

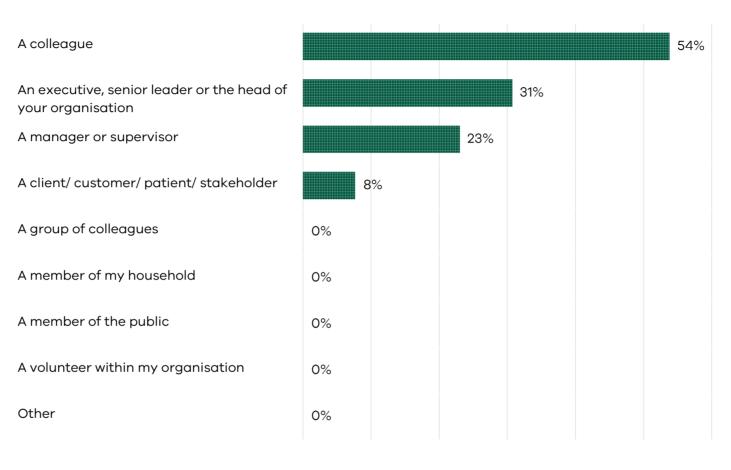
In this year's survey, 2% of your staff said they experienced sexual harassment. If they did, they could tell us with one or more answers who the perpetrator was. In descending order, the bar chart shows the perpetrators with the largest number of responses.

Each row is one perpetrator or group of perpetrators.

Example

2% of your staff who did the survey said they experienced sexual harassment. Of that 2%, 54% said it was by 'A colleague'.

13 people (2% of staff) experienced sexual harassment (You 2024)







Relationship to perpetrator

What is this

This provides further detail on who staff have said are responsible for sexual harassment within your organisation.

Why this is important

Understanding where sexual harassment happens means organisations can work out what action to take.

How to read this

In this year's survey, 2% of your staff said they experienced sexual harassment. If they experienced sexual harassment from within the organisation, they could tell us their relationship to the perpetrator.

The bar chart shows, in descending order, how many employees linked the sexual harassment to different workplace relationships.

Example

2% of your staff who did the survey said they experienced sexual harassment. Of that 2%, 92% said it was by someone within the organisation.

Of that 92%, 58% said it was 'They were outside my workgroup'.

12 people (92% of staff who experienced harassment) experienced harassment from within your organisation (You 2024)

They were outside my workgroup

They were in my workgroup

They were my immediate manager or supervisor

They were someone I supervise or manage







Frequency of sexual harassment

What is this

This is how often staff experienced sexual harassment.

Why this is important

Understanding the frequency staff experienced sexual harassment may help organisations work out what action to take.

How to read this

In this year's survey, 2% of your staff said they experienced sexual harassment. If they did, they could tell us how often they experienced this behaviour. The graph shows how often staff were experiencing sexual harassment.

Example

2% of your staff who did the survey said they experienced sexual harassment. Of that 2%, 0% said it was 'At least once a day'.

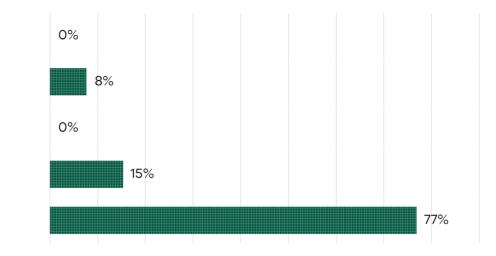
How often have you experienced the behaviour(s)? (You 2024)

At least once a day Once every few days

Once a week

Once a month

Less than once a month







Discrimination

What is this

Discrimination is when a person treats, or proposes to treat, a person unfavourably because of their personal characteristics, such as their age or gender, or other attributes.

Why this is important

Staff expect to have a safe and inclusive working environment to work in that is free of discrimination.

Why there is no data here

We've not published the results for this section because less than 10 people said they experienced discrimination. We do this to protect the respondents.



Violence and aggression

What is this

This is when staff are abused, threatened or assaulted in a situation related to their work.

Why this is important

Violence and aggression can have an immediate and long-term negative impact on those involved, including those who witness violence and aggression.

Why there is no data here

We've not published the results for this section because less than 10 people said they experienced violence or aggression. We do this to protect the respondents.











Negative behaviour

Witnessing negative behaviours

What is this

This is where staff witnessed people acting in a negative way against a colleague.

Why this is important

Witnessing negative behaviour can still have a negative impact on the person, as it does on the victim.

How to read this

In the survey, we asked staff to tell us if they'd witnessed any negative behaviour at work.

They could tell us with one or more answers if they witnessed negative behaviour and what type they witnessed.

In descending order, the table shows the answers.

Example

10% of your staff who did the survey said they witnessed some negative behaviour at work.

90% said 'No, I have not witnessed any of the situations above'.

Have you witnessed any negative behaviour at work in the last 12 months?

54	494
10%	90%

Witnessed some negative behaviour

Did not witness some negative behaviour

During the last 12 months in your current organisation, have you witnessed any of the following negative behaviours at work?	You 2023	You 2024	Comparator 2024	Public sector 2024
No, I have not witnessed any of the situations above	92%	90%	80%	81%
Bullying of a colleague	4%	7%	14%	14%
Discrimination against a colleague	4%	3%	8%	8%
Violence or aggression against a colleague	0%	1%	4%	3%
Sexual harassment of a colleague	1%	1%	1%	1%



Negative behaviour

Taking action when witnessing negative behaviours

What is this

This is what your staff did when they witnessed negative behaviour at work.

Why this is important

What staff do when they witness negative behaviour may help organisations understand what support their staff need.

How to read this

In the survey, we asked staff to tell us if they'd witnessed any negative behaviour at work.

If they did, they could tell us with one or more answers what action they took. In descending order, the table shows the answers.

Example

10% of your staff who did the survey witnessed negative behaviour, of which:

• 76% said the top action they took was 'Spoke to the person who experienced the behaviour'. Have you witnessed any negative behaviour at work in the last 12 months?

54	494	
10%	90%	

Witnessed some negative behaviour

Did not witness some negative behaviour

When you witnessed these behaviour(s), did you do any of the following?	You 2023	You 2024	Comparator 2024	Public sector 2024
Spoke to the person who experienced the behaviour	78%	76%	73%	71%
Told a manager	47%	43%	42%	40%
Told a colleague	33%	20%	21%	20%





People matter survey

2024

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- Lowest scoring
- Most improved
- Most declined
- **Biggest** positive difference from your
- comparator **Biggest negative**
- difference from your comparator

- **Taking action**
- Taking action questions

- **Detailed results**
- **Senior leadership**
- Senior leadership questions

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- Scorecard • Quality service
 - deliverv

Workgroup climate

- Innovation
- Workgroup support • Safe to speak up
- Workload Learning and

Scorecard

factors

- development
- Job enrichment
- Meaninaful work

Public sector values

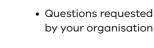
- Scorecard Responsiveness
- Integrity Impartiality
 - Accountability

- Human rights

- **Topical questions Demographics**
 - Age, gender, variations in sex characteristics and sexual orientation Aboriginal and/or
 - Torres Strait Islander Disability
 - Cultural diversity
 - Employment
 - Adjustments
 - Caring
 - Victorian **Public Sector** Commission



ICTORIA



Custom questions

Job and manager

Manager leadership

Manager support

Scorecard: emotional

negative behaviour

Sexual harassment

Discrimination

agaression

Violence and

effects of work

Scorecard:

Bullving

- Flexible working
- Respect
- - - Leadership

- and impartial advice

Questions on topical issues including understanding the

charter of human right and providing frank

Highest scoring questions

What is this

These are the questions your group had the highest agreement or satisfaction with in 2024.

How to read this

Use this data to see where your group has the highest agreement or satisfaction with questions from the 2024 survey.

In this table, your score for this year is shown in the 'You 2024' column.

You can also compare your 2024 scores against your 2023 scores and your 2024 comparator group.

Example

On the first row 'Flexible working', the 'You 2024' column shows 97% of your staff who did the survey agreed with 'My manager supports working flexibly'. In the 'Change from 2023' column, you have a +2% change, which is a positive trend.

Question group	Highest scoring questions	You 2024	Change from 2023	Comparator 2024
Flexible working	My manager supports working flexibly	97%	+2%	88%
Manager leadership	My manager treats employees with dignity and respect	95%	+1%	89%
Manager leadership	My manager demonstrates honesty and integrity	94%	-0%	87%
Workgroup support	People in my workgroup treat each other with respect	93%	-1%	85%
Meaningful work	I can make a worthwhile contribution at work	93%	-0%	91%
Quality service delivery	My workgroup provides high quality advice and services	93%	-1%	84%
Topical	I understand how the Code of Conduct for Victorian public sector employees applies to my work	93%	+3%	94%
Manager leadership	My manager models my organisation's values	93%	+0%	86%
Job enrichment	I understand how my job helps my organisation achieve its goals	93%	-0%	91%
Manager support	My manager listens to what I have to say	92%	-0%	86%





Lowest scoring questions

What is this

These are the questions your group had the lowest agreement or satisfaction with in 2024.

How to read this

Use this data to see where your group has the lowest agreement or satisfaction with questions from the 2024 survey.

In this table, your score for this year is shown in the 'You 2024' column.

You can also compare your 2024 scores against your 2023 scores and your 2024 comparator group.

Example

On the first row 'Taking action', the 'You 2024' column shows 44% of your staff who did the survey agreed with 'My organisation has made improvements based on the survey results from last year'. In the 'Change from 2023' column, you have a -6% change, which is a negative trend.

Question group	Lowest scoring questions	You 2024	Change from 2023	Comparator 2024
Taking action	My organisation has made improvements based on the survey results from last year	44%	-6%	33%
Learning and development	I am satisfied with the opportunities to progress in my organisation	53%	-6%	50%
Safety climate	My organisation has effective procedures in place to support employees who may experience stress	55%	-1%	50%
Organisational integrity	I believe the promotion processes in my organisation are fair	56%	-2%	45%
Organisational integrity	I have an equal chance at promotion in my organisation	57%	-6%	48%
Engagement	I feel a strong personal attachment to my organisation	58%	-6%	55%
Learning and development	I am satisfied with the way my learning and development needs have been addressed in the last 12 months	59%	-6%	58%
Taking action	I believe my organisation will make improvements based on the results of this year's survey	59%	-7%	46%
Safety climate	All levels of my organisation are involved in the prevention of stress	61%	-1%	45%
Learning and development	My organisation places a high priority on the learning and development of staff	61%	-7%	56%





Most improved

What is this

This is where staff feel their group has most improved.

How to read this

Use this data to see if your organisation has a developing or changing trend. In this table, your trend is shown in the 'Increase from 2023' column.

When you use this data, focus on the increase instead of individual numbers. This is because the increase from 2023 shows you where the most positive changes are happening in your organisation.

Example

On the first row 'Workgroup support', the 'You 2024' column shows 89% of your staff who did the survey agreed with 'People in my workgroup appropriately manage conflicts of interest'.

In the 'Increase from 2023' column, you have a 4% increase, which is a positive trend.

Question group	Most improved from last year	You 2024	Increase from 2023	Comparator 2024
Workgroup support	People in my workgroup appropriately manage conflicts of interest	89%	+4%	77%
Workgroup support	People in my workgroup are politically impartial in their work	92%	+3%	81%
Senior leadership	Senior leaders model my organisation's values	89%	+3%	68%
Topical	I understand how the Code of Conduct for Victorian public sector employees applies to my work	93%	+3%	94%
Organisational integrity	My organisation does not tolerate improper conduct	81%	+3%	69%
Manager support	I receive meaningful recognition when I do good work	82%	+2%	67%
Satisfaction	How satisfied are you with the work/life balance in your current job	78%	+2%	71%
Flexible working	My manager supports working flexibly	97%	+2%	88%
Manager support	My manager provides me with enough support when I need it	89%	+2%	83%
Flexible working	I am confident that if I requested a flexible work arrangement, it would be given due consideration	92%	+1%	79%

Vau

Incrasco

Comparator





Most declined

What is this

This is where staff feel their group has most declined.

How to read this

Use this data to see if your organisation has a developing or changing trend. In this table, your trend is shown in the 'Decrease from 2023' column.

When you use this data, focus on the decrease instead of individual numbers. This is because the decrease from 2023 shows you where the most negative changes are happening in your organisation.

Example

On the first row 'Taking action', the 'You 2024' column shows 59% of your staff who did the survey agreed with "I believe my organisation will make improvements based on the results of this year's survey'. In the 'Decrease from 2023' column, you have a 7% decrease, which is a negative trend.

Question group	Largest decline from last year	You 2024	Decrease from 2023	Comparator 2024
Taking action	I believe my organisation will make improvements based on the results of this year's survey	59%	-7%	46%
Topical	I am confident that if I requested to go on secondment to support urgent government work, it would be given due consideration	76%	-7%	67%
Learning and development	My organisation places a high priority on the learning and development of staff	61%	-7%	56%
Engagement	I feel a strong personal attachment to my organisation	58%	-6%	55%
Taking action	My organisation has made improvements based on the survey results from last year	44%	-6%	33%
Organisational integrity	I have an equal chance at promotion in my organisation	57%	-6%	48%
Learning and development	I am satisfied with the opportunities to progress in my organisation	53%	-6%	50%
Learning and development	I am satisfied with the way my learning and development needs have been addressed in the last 12 months	59%	-6%	58%
Satisfaction	How satisfied are you with your career development within your current organisation	62%	-4%	56%
Organisational integrity	I believe the recruitment processes in my organisation are fair	70%	-4%	59%





Biggest positive difference from comparator

What is this

This is where your staff have agreed more to a question compared to staff at similar organisations.

How to read this

Use this data to see where your organisation has the biggest positive difference with questions from the 2024 survey compared to your comparator group.

In this table, the difference to your comparator is shown in the 'Difference' column.

Example

On the first row 'Senior leadership', the 'You 2024' column shows 89% of your staff who did the survey agreed with 'Senior leaders demonstrate honesty and integrity'.

The 'Difference' column, shows that agreement for this question was 21% higher than in your comparator.

Question group	Biggest positive difference from comparator	You 2024	Difference	Comparator 2024
Senior leadership	Senior leaders demonstrate honesty and integrity	89%	+21%	68%
Senior leadership	Senior leaders model my organisation's values	89%	+21%	68%
Engagement	I would recommend my organisation as a good place to work	84%	+19%	65%
Senior leadership	Senior leaders provide clear strategy and direction	78%	+17%	60%
Safety climate	Senior leaders show support for stress prevention through involvement and commitment	70%	+17%	53%
Engagement	My organisation motivates me to help achieve its objectives	80%	+16%	64%
Safety climate	Senior leaders consider the psychological health of employees to be as important as productivity	75%	+16%	59%
Safety climate	All levels of my organisation are involved in the prevention of stress	61%	+16%	45%
Engagement	I am proud to tell others I work for my organisation	84%	+15%	69%
Manager support	I receive meaningful recognition when I do good work	82%	+15%	67%





Biggest negative difference from comparator

What is this

This is where your staff have agreed less to a question compared to staff at similar organisations.

How to read this

Use this data to see where your organisation has the biggest negative difference with questions from the 2024 survey compared to your comparator group.

In this table, the difference to your comparator is shown in the 'Difference' column.

Example

On the first row 'Topical', the 'You2024' column shows 93% of your staff who did the survey agreed with 'I understand how the Code of Conduct for Victorian public sector employees applies to my work'. The 'Difference' column, shows that agreement for this question was 1% lower than in your comparator.

Question group	Biggest negative difference from comparator	You 2024	Difference	Comparator 2024
Topical	I understand how the Code of Conduct for Victorian public sector employees applies to my work	93%	-1%	94%



People matter survey

2024

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- Work-related stress levels
- Work-related stress causes

Workgroup climate

Scorecard

deliverv

Innovation

• Quality service

Workgroup support

• Safe to speak up

Intention to stay

Key differences

- Highest scoring
- Lowest scoring
- Most improved
- Most declined
- Biggest positive difference from your

comparator

- Sexual harassment comparator
- Discrimination • Biggest negative Violence and difference from your

- - Taking action questions

Taking action

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 Manager leadership Manager support

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Topical questions

Demographics

- Questions on topical Age, gender, issues including variations in sex understanding the characteristics and charter of human right sexual orientation Aboriginal and/or
 - **Torres Strait Islander**
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- Caring • Questions requested
- by your organisation



People matter survey | results



- Job enrichment

- Flexible working

Respect

- - Leadership
- - and providing frank

Custom questions

and impartial advice

Disability



Scorecard

Taking action

What is this

This is how well staff feel their organisation takes action and makes improvements from your survey results.

Why this is important

If your organisation takes action as a result of survey results, your staff may feel their feedback is valuable.

How to read this

Under 'Your results', see results for each question in descending order by most aareed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

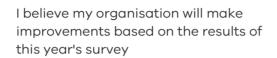
59% of your staff who did the survey agreed or strongly agreed with "I believe my organisation will make improvements based on the results of this year's survey'.

Survey question

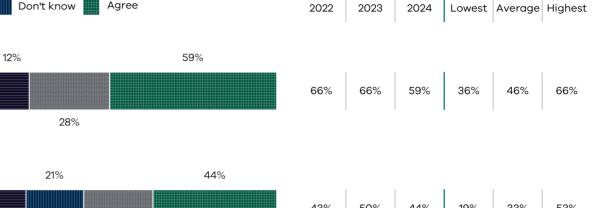


Benchmark agree results





My organisation has made improvements based on the survey results from last year



25%

11%





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- Scorecard:
- satisfaction, stress, intention to stay,
- inclusion Satisfaction
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- Work-related stress causes
- Intention to stay

Key differences

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- Lowest scoring
- Most improved
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comparator

comparator

 Biggest positive difference from your

difference from your

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• Scorecard: emotional

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Taking action

Have your say

2024

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Senior leadership	Workgroup climate	Job and manager factors	Public sector values	Topical questions	Demographics
Senior leadership questions	ScorecardQuality service delivery	ScorecardManager leadershipManager support	ScorecardResponsivenessIntegrity	 Questions on topical issues including understanding the 	 Age, gender, variations in sex characteristics and
Organisational climate	InnovationWorkgroup supportSafe to speak up	WorkloadLearning and development	ImpartialityAccountabilityRespect	charter of human right and providing frank and impartial advice	sexual orientation • Aboriginal and/or Torres Strait Islander
ScorecardOrganisational		 Job enrichment Meaningful work 	LeadershipHuman rights		 Disability Cultural diversity
integrity • Collaboration		Flexible working		Custom questions	EmploymentAdjustments
 Safety climate 				 Questions requested 	Caring

Victorian **Public Sector** Commission

by your organisation





People matter survey | results

Senior leadership

Senior leadership

What is this

This is how supported staff feel by senior leaders in their organisation and how well they believe senior leaders communicate.

Why this is important

Supportive senior leaders who communicate well mean staff may feel more connected to their work and organisation.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

89% of your staff who did the survey agreed or strongly agreed with 'Senior leaders demonstrate honesty and integrity'.

Survey question

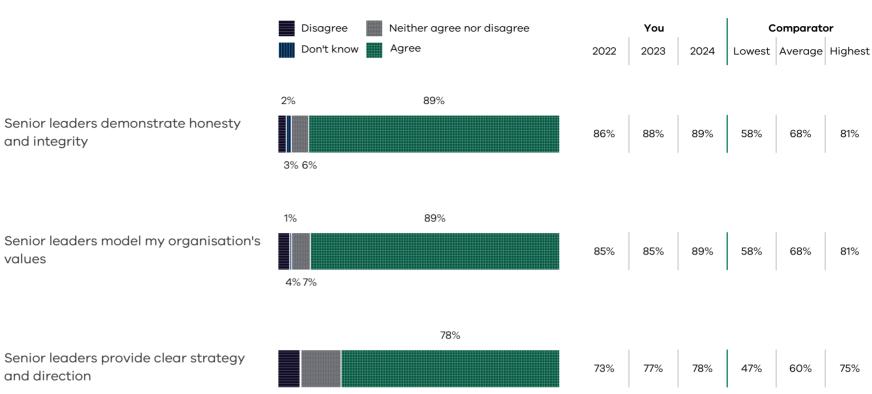
and integrity

values

and direction

Your results

Benchmark agree results



8% 14%





People matter survey

Overview

Result summary

People outcomes

engagement index

satisfaction, stress,

intention to stay,

Report overview

- About your report
- Privacy and anonymity

• Survey's theoretical framework

- Your comparator group
- Your response rate
- inclusion Satisfaction Work-related stress

Scorecard:

Scorecard:

Engagement

- levels Work-related stress
 - causes
- Intention to stay

Key differences

- Highest scoring
- Lowest scoring
- Most improved
 - Most declined
 - Biggest positive difference from your
- comparator Sexual harassment
 - Biggest negative
 - difference from your comparator

- **Taking action**
- Taking action
- questions

Have your say

2024

Senior leadership	Workgroup climate	Job and manager factors	Public sector values	Topical questions	Demographics
Senior leadership questions	 Scorecard Quality service delivery 	 Scorecard Manager leadership Manager support 	ScorecardResponsivenessIntegrity	Questions on topical issues including understanding the	• Age, gender, variations in sex characteristics a
Organisational climate • Scorecard • Organisational	 Innovation Workgroup support Safe to speak up 	 Learning and development Job enrichment L 	 Impartiality Accountability Respect Leadership Human rights 	charter of human right and providing frank and impartial advice	 sexual orientation Aboriginal and/or Torres Strait Islar Disability Cultural diversity Employment
integrityCollaboration				Custom questions	AdjustmentsCaring
Safety climate				 Questions requested by your organisation 	5

Inclusion

Scorecard:

Discrimination

Violence and

aggression

Bullying

• Scorecard: emotional

negative behaviour

effects of work





- ons in sex teristics and
 - orientation nal and/or Strait Islander

- ity
- al diversity
- ment
- nents



Scorecard

What is this

This scorecard provides overall results for each factor in the organisation climate part of the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about organisational climate. Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

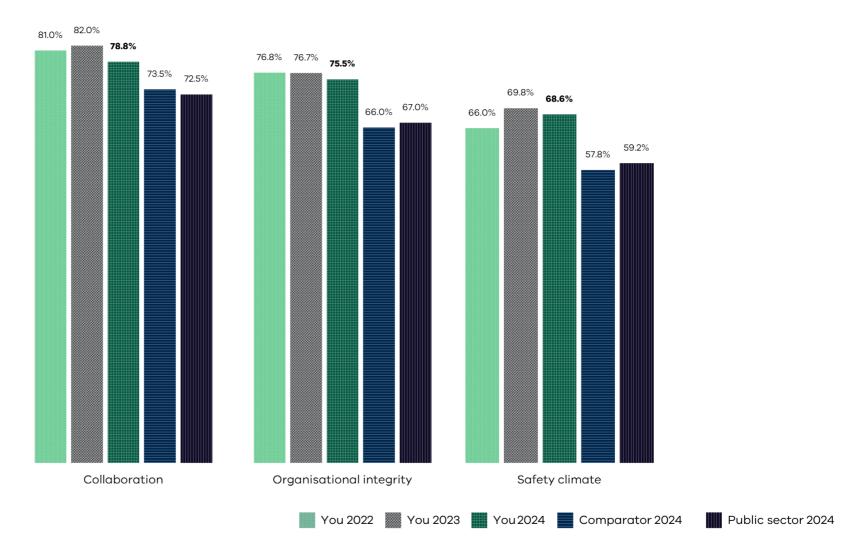
Example

In 2024:

• 78.8% of your staff who did the survey responded positively to questions about Collaboration.

Compared to:

• 73.5% of staff in your comparator group and 72.5% of staff across the public sector.







People matter survey | results

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Victorian

Public Sector Commission



question in descending order by most 'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly

disagree.

agreed.

What is this

Victorians.

Why this is important

How to read this

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Organisational climate

Organisational integrity 1 of 2

organisation's ability to operate,

in how we work and what we do.

This is how much trust staff have in your

implement policy and deliver services for

We need the community to have high trust

Under 'Your results', see results for each

Example

90% of your staff who did the survey agreed or strongly agreed with 'My organisation encourages respectful workplace behaviours'.

Survey question

human rights

Organisational integrity 2 of 2

This is how much trust staff have in your organisation's ability to operate, implement policy and deliver services for Victorians.

Why this is important

We need the community to have high trust in how we work and what we do.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

73% of your staff who did the survey agreed or strongly agreed with 'My organisation takes steps to eliminate bullying, harassment and discrimination'.

Survey question Your results Neither agree nor disagree Disaaree You Comparator Agree Don't know 2022 2023 2024 Lowest Average Highest 5% 73% My organisation takes steps to eliminate 73% 56% 77% 75% bullving, harassment and discrimination 7% 14% 3% 70% I believe the recruitment processes in 49% 73% 74% 70% my organisation are fair 9% 18% 7% 57% I have an equal chance at promotion in 57% 40% 57% 63% my organisation

23%

13%

I believe the promotion processes in my organisation are fair







Benchmark agree results

66%

59%

48%

74%

67%

57%

Collaboration

What is this

This shows how well the workgroups in your organisation work together and share information.

Why this is important

Improving these results can improve the cohesiveness of your organisation and allow for greater intra-organisational collaboration.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

86% of your staff who did the survey agreed or strongly agreed with 'I am able to work effectively with others outside my immediate workgroup'.

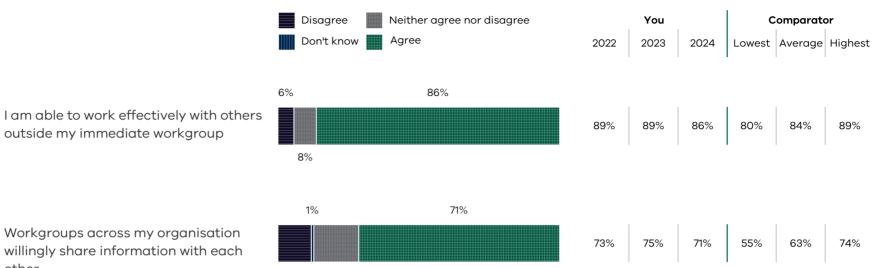
Survey question

outside my immediate workgroup

other

Your results

Benchmark agree results



12% 16%





Safety climate 1 of 2

What is this

This is how well staff feel your organisation supports safety at work.

Why this is important

A safe workplace is a key outcome of Leading the way and the Victorian public sector mental health and wellbeing charter.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

89% of your staff who did the survey agreed or strongly agreed with 'My organisation provides a physically safe work environment'.

Survey question Your results Benchmark agree results Neither agree nor disagree Disaaree You Comparator Agree Don't know Lowest Average Highest 2022 2023 2024 89% My organisation provides a physically 89% 91% 89% 76% 95% 86% safe work environment 6%5% 75% 9% Senior leaders consider the 49% 67% 72% 75% 75% 59% psychological health of employees to be as important as productivity 16% 9% 70% Senior leaders show support for stress 67% 70% 70% 44% 53% 63% prevention through involvement and commitment 21% 13% 62% In my workplace, there is good 56% 65% 62% 46% 55% 63% communication about psychological

25%

safety issues that affect me



People matter survey | results

55

Safety climate 2 of 2

What is this

This is how well staff feel your organisation supports safety at work.

Why this is important

A safe workplace is a key outcome of Leading the way and the Victorian public sector mental health and wellbeing charter.

How to read this

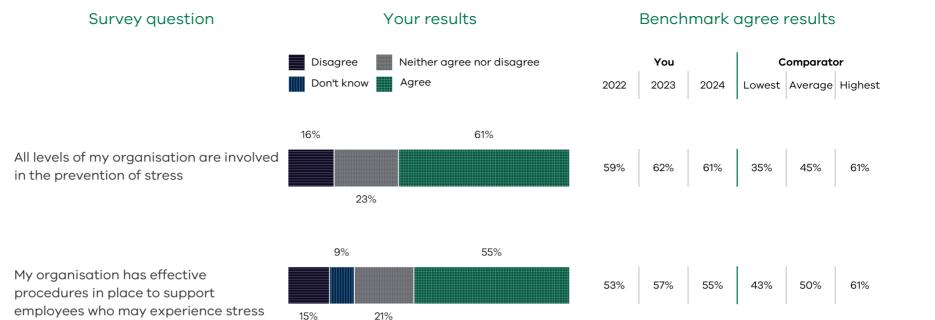
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

61% of your staff who did the survey agreed or strongly agreed with 'All levels of my organisation are involved in the prevention of stress'.









People matter survey

2024

Have your say

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- Scorecard:
- satisfaction, stress, intention to stay,
- inclusion Satisfaction
- Work-related stress levels
- Work-related stress causes
- Intention to stay

Key differences

- Highest scoring
- Lowest scoring
- Most improved
 - Most declined
 - difference from your
- Sexual harassment
- Discrimination Violence and aggression

• Scorecard: emotional

negative behaviour

effects of work

Inclusion

Scorecard:

Bullying

- Biggest positive
 - comparator
- Biggest negative
- difference from your comparator

- **Taking action**
- Taking action
- questions

Victorian **Public Sector** Commission



People matter survey | results

Detailed results

Senior leadership	Workgroup climate	Job and manager factors	Public sector values	Topical questions	Demographics
 Senior leadership questions Organisational climate Scorecard Organisational integrity Collaboration Safety climate 	 Scorecard Quality service delivery Innovation Workgroup support Safe to speak up 	 Scorecard Manager leadership Manager support Workload Learning and development Job enrichment Meaningful work Flexible working 	 Scorecard Responsiveness Integrity Impartiality Accountability Respect Leadership Human rights 	 Questions on topical issues including understanding the charter of human right and providing frank and impartial advice Custom questions Questions requested 	 Age, gender, variations in sex characteristics and sexual orientation Aboriginal and/or Torres Strait Islander Disability Cultural diversity Employment Adjustments Caring
				by your organisation	

. . --



Workgroup climate

Scorecard

What is this

This scorecard provides overall results for each factor in the workgroup climate part of the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about workgroup climate. Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

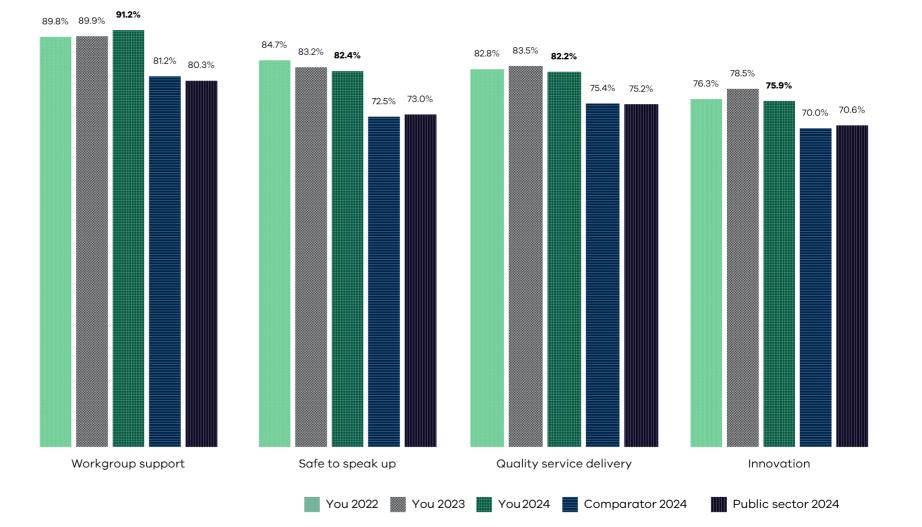
Example

In 2024:

• 91.2% of your staff who did the survey responded positively to questions about Workgroup support.

Compared to:

• 81.2% of staff in your comparator group and 80.3% of staff across the public sector.









agreed. 'Agree' combines responses for agree and responses for disagree and strongly

accountabilities.

Under 'Your results', see results for each question in descending order by most

strongly agree and 'Disagree' combines disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and

Example

93% of your staff who did the survey agreed or strongly agreed with 'My workgroup provides high quality advice and services'.

Workgroup climate

Quality service delivery

What is this

This is how well workgroups in your organisation operate to deliver quality services.

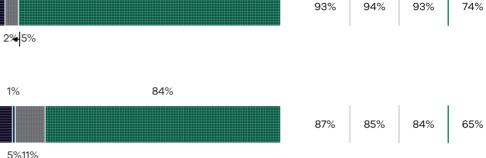
Why this is important

The public sector must provide highquality services in a timely way to meet the needs of Victorians.

Workgroups need to be motivated, make impartial decisions and have clear

How to read this

highest scores with your own.



80%

Your results

93%

Agree

Disaaree

12%

15%

Don't know

Neither agree nor disagree



73%

80% 80% 80% 66% 73% 82%

My workgroup uses its resources well

My workgroup has clear lines of

Survey question

My workgroup provides high quality

My workgroup acts fairly and without

advice and services

bias

responsibility

75% 73% 58% 71% 68% 75%

> Victorian **Public Sector** Commission



Benchmark agree results

2024

Comparator

Lowest Average Highest

84%

76%

95%

83%

You

2023

2022

Workgroup climate

Innovation

What is this

This is how well staff feel their workgroup innovates its operations.

Why this is important

Innovation can reduce costs, create public value and lead to higher quality services.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

77% of your staff who did the survey agreed or strongly agreed with 'My workgroup learns from failures and mistakes'.

Survey question Your results Benchmark agree results Neither agree nor disagree Disaaree You Comparator Agree Don't know 2023 2022 2024 Lowest Average Highest 1% 77% My workgroup learns from failures and 62% 71% 77% 79% 77% 76% mistakes 8% 14% 76% My workgroup is quick to respond to 76% 76% 61% 76% 79% 71% opportunities to do things better 8% 15% 75% My workgroup encourages employee 75% 58% 76% 78% 68% 72% creativity 8% 17%





People matter survey | results

1% 91% 3% 5%

Workgroup climate

Workgroup support 1 of 2

What is this

This is how well staff feel people work together and support each other in your organisation.

Why this is important

Collaboration can lead to higher team satisfaction, performance and effectiveness.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

93% of your staff who did the survey agreed or strongly agreed with 'People in my workgroup treat each other with respect'.

Survey question Your results Benchmark agree results Disaaree Neither agree nor disagree You Comparator Don't know Agree 2023 2022 2024 Lowest Average Highest 93% People in my workgroup treat each 95% 94% 93% 76% 85% 91% other with respect 3%4% 3% 92% People in my workgroup are politically 91% 88% 92% 73% 81% 86% impartial in their work 1% 4% 92% People in my workgroup work together 90% 92% 92% 77% 91% 84% effectively to get the job done 3⁄* 5% People in my workgroup are honest, 91% 69% 87% 91% 91% 79% open and transparent in their dealings



61

Workgroup climate

Workgroup support 2 of 2

What is this

This is how well staff feel people work together and support each other in your organisation.

Why this is important

Collaboration can lead to higher team satisfaction, performance and effectiveness.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

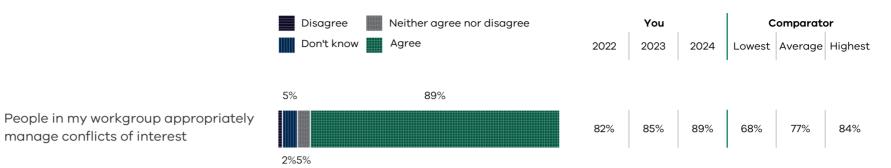
Example

89% of your staff who did the survey agreed or strongly agreed with 'People in my workgroup appropriately manage conflicts of interest'.

Survey question

Your results

Benchmark agree results



Victorian Public Sector Commission





Workgroup climate

Safe to speak up

What is this

This is how freely and confidently staff feel they can talk about issues without fear of retribution.

Why this is important

Organisations with psychologically safe cultures empower staff to report negative behaviour and integrity issues.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

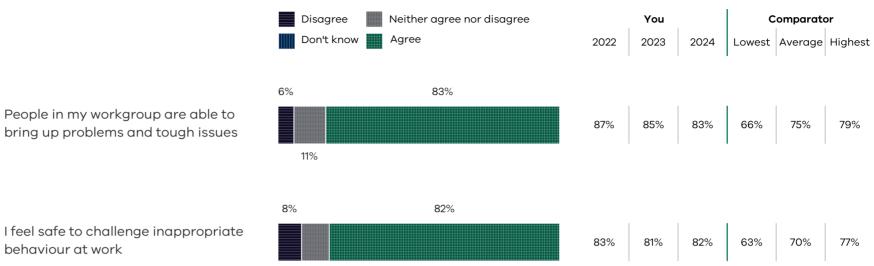
83% of your staff who did the survey agreed or strongly agreed with 'People in my workgroup are able to bring up problems and tough issues'.

Survey question

behaviour at work

Your results

Benchmark agree results



10%





People matter survey

2024

Have your say

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Detailed results

Senior leadership

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 - engagement index Engagement
- Scorecard:
- satisfaction, stress, intention to stay,
- inclusion Satisfaction
- Work-related stress
- levels
- Work-related stress causes
- Intention to stay

Key differences

- Highest scoring
- Lowest scoring
- Most improved
- Most declined
- Biggest positive difference from your
- Sexual harassment comparator
 - Biggest negative
 - difference from your comparator

- **Taking action**
- Taking action
- questions

 Age, gender, variations in sex characteristics and sexual orientation Aboriginal and/or

Demographics

- Torres Strait Islander Disability
- Cultural diversity
- Employment
- Adjustments
- Caring • Questions requested
 - Victorian **Public Sector** Commission



- Senior leadership questions
 - Organisational
 - climate
 - Scorecard
 - Organisational integrity
 - Collaboration
 - Safety climate

- Scorecard • Quality service deliverv
- Innovation
- Workgroup support

Workgroup climate

- Safe to speak up

factors Scorecard Manager leadership

Inclusion

Scorecard:

Discrimination

Violence and

agaression

Bullving

Scorecard: emotional

negative behaviour

effects of work

- Manager support
- Workload

Job and manager

- Learning and
- development

- Integrity
- Impartiality
- Accountability
- Respect

- and impartial advice

 - by your organisation





- Scorecard Responsiveness

- Job enrichment
- Meaninaful work

- Flexible working
- - - - Leadership
 - Human rights

Public sector values

and providing frank

Topical questions

Questions on topical

understanding the

charter of human right

issues including

Custom questions

Scorecard 1 of 2

What is this

This scorecard provides overall results for each job and manager factor in the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about job and manager factors.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

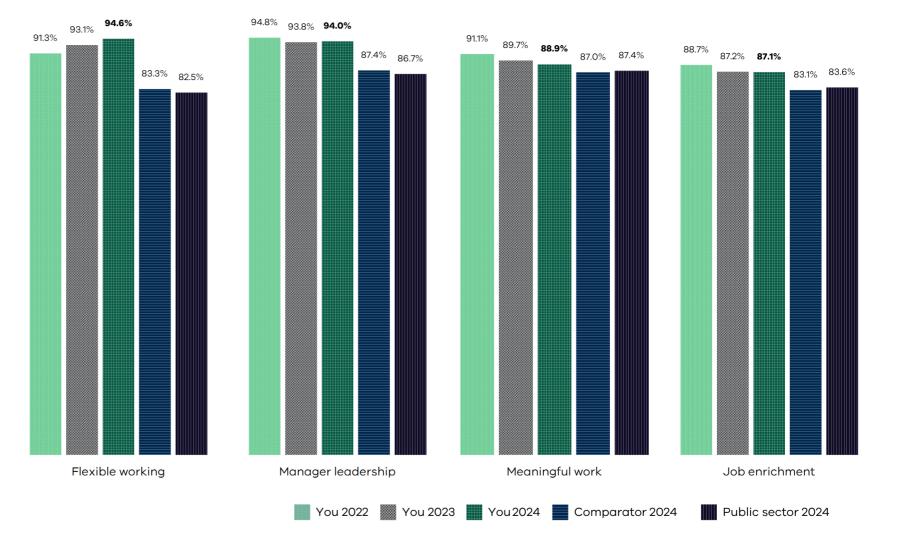
Example

In 2024:

• 94.6% of your staff who did the survey responded positively to questions about Flexible working.

Compared to:

• 83.3% of staff in your comparator group and 82.5% of staff across the public sector.





Scorecard 2 of 2

What is this

This scorecard provides overall results for each job and manager factor in the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about job and manager factors.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

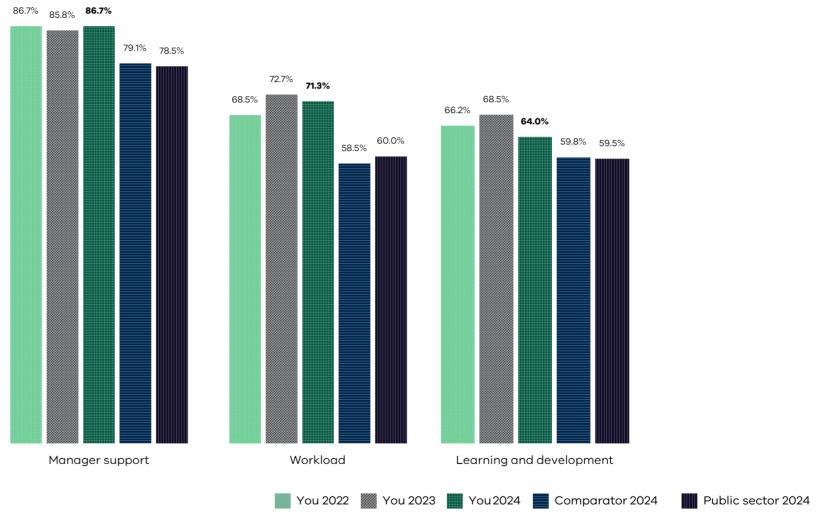
Example

In 2024:

• 86.7% of your staff who did the survey responded positively to questions about Manager support.

Compared to:

• 79.1% of staff in your comparator group and 78.5% of staff across the public sector.







Manager leadership

What is this

This is how well staff perceive their direct managers lead.

Why this is important

Great managers can foster the right environment for staff engagement. They can act as role models for your organisation's strategy and values.

dignity and respect

integrity

values

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

95% of your staff who did the survey agreed or strongly agreed with 'My manager treats employees with dignity and respect'.

Survey question Your results Benchmark agree results Neither agree nor disagree Disaaree You Comparator Agree Don't know 2023 2022 2024 Lowest Average Highest 2% 95% My manager treats employees with 95% 92% 96% 95% 82% 89% 2% 3% 94% My manager demonstrates honesty and 95% 94% 94% 79% 87% 92% 3% 3% 93% My manager models my organisation's 93% 92% 93% 79% 90% 86% 4%







Manager support 1 of 2

What is this

This is how supported staff feel by their direct manager.

Why this is important

Supportive managers can give staff clarity, appreciation and positive feedback and coaching.

This can lead to higher satisfaction, performance and capacity to do work.

How to read this

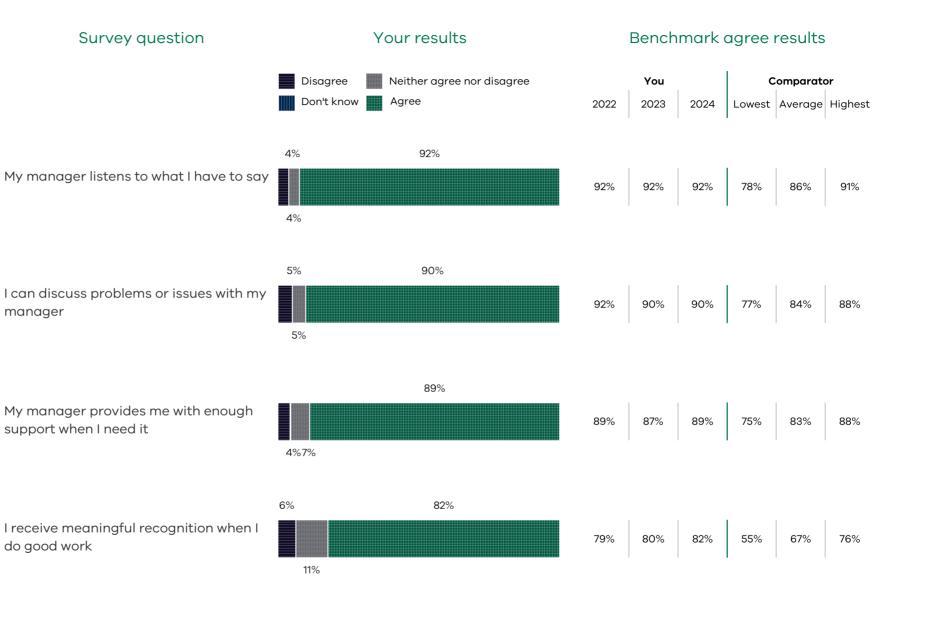
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

92% of your staff who did the survey agreed or strongly agreed with 'My manager listens to what I have to say'.





68

Manager support 2 of 2

What is this

This is how supported staff feel by their direct manager.

Why this is important

Supportive managers can give staff clarity, appreciation and positive feedback and coaching.

This can lead to higher satisfaction, performance and capacity to do work.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

80% of your staff who did the survey agreed or strongly agreed with 'My manager gives me feedback that helps me improve my performance'.

Survey question Your results Benchmark agree results Neither agree nor disagree Disaaree You Comparator Agree Don't know 2022 2023 2024 Lowest Average Highest 80% My manager gives me feedback that 81% 80% 80% 69% 85% 76% helps me improve my performance

8% 11%







Workload

What is this

This is how staff feel about workload and time pressure.

Why this is important

Workload and time pressure are the most prominent causes of work-related stress.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

71% of your staff who did the survey agreed or strongly agreed with 'I have enough time to do my job effectively'.

Survey question

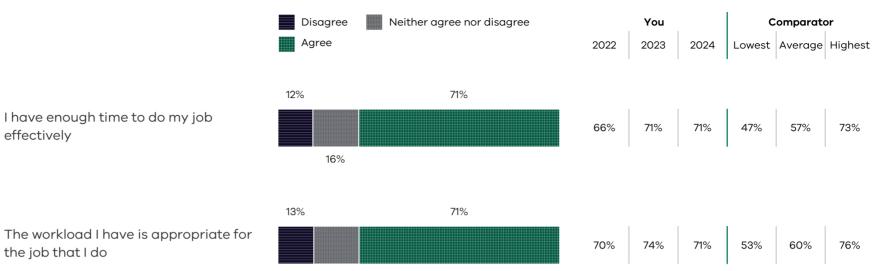
I have enough time to do my job

effectively

the job that I do

Your results

Benchmark agree results



16%







Learning and development

What is this

This is how well staff feel they can learn and grow in your organisation.

Why this is important

Good learning and career development can build engagement, efficiency and capability in organisations. It may also help staff retention.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

staff

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

83% of your staff who did the survey agreed or strongly agreed with 'I am developing and learning in my role'.

Survey question Your results Benchmark agree results Neither agree nor disagree Disaaree You Comparator Agree 2023 2022 2024 Lowest Average Highest 6% 83% I am developing and learning in my role 82% 83% 68% 83% 83% 75% 11% 16% 61% My organisation places a high priority 65% 67% 61% 44% 56% 69% on the learning and development of 23% 14% 59% I am satisfied with the way my learning 63% 65% 59% 50% 58% 65% and development needs have been addressed in the last 12 months 27% 22% 53% I am satisfied with the opportunities to 58% 53% 56% 40% 50% 62% progress in my organisation

26%





Job enrichment 1 of 2

What is this

This is how staff feel about their autonomy at work and role clarity.

Why this is important

Job enrichment is one of the main drivers of employee engagement and workplace wellbeing.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

93% of your staff who did the survey agreed or strongly agreed with " understand how my job helps my organisation achieve its goals'.

Survey question

organisation achieve its goals

I have a say in how I do my work

job

to do in this job

Your results

Benchmark agree results







Job and manager factors

Job enrichment 2 of 2

What is this

This is how staff feel about their autonomy at work and role clarity.

Why this is important

Job enrichment is one of the main drivers of employee engagement and workplace wellbeing.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

80% of your staff who did the survey agreed or strongly agreed with "I have the authority to do my job effectively'.

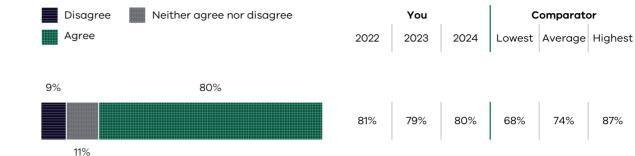
Survey question

I have the authority to do my job

effectively

Your results

Benchmark agree results







Job and manager factors

Meaningful work

What is this

This is how staff feel about their contribution and how worthwhile their work is.

Why this is important

Staff who feel their work is meaningful can help achieve individual, team and organisational outcomes.

work

my work

my work

How to read this

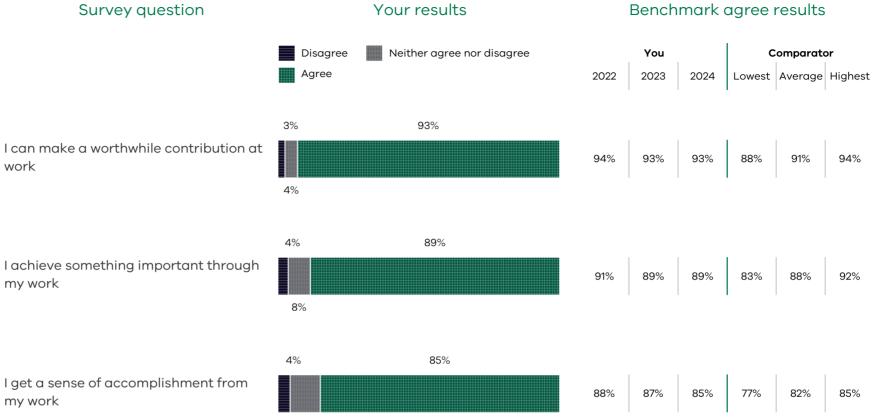
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

93% of your staff who did the survey agreed or strongly agreed with "I can make a worthwhile contribution at work'.



11%







Job and manager factors

Flexible working

What is this

This is how well your organisation supports staff to work flexibly.

Why this is important

Supporting flexible working can improve employee wellbeing.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

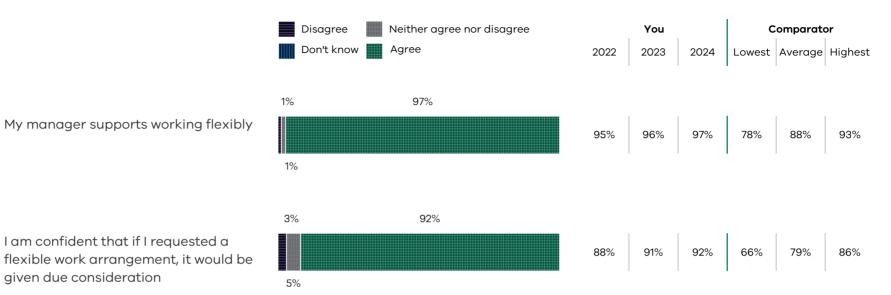
97% of your staff who did the survey agreed or strongly agreed with 'My manager supports working flexibly'.

Survey question

given due consideration

Your results

Benchmark agree results







People matter survey

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- Your response rate

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- engagement index Engagement
- Scorecard:
- satisfaction, stress, intention to stay,
- inclusion Satisfaction
- Work-related stress levels
- Work-related stress causes
- Intention to stay

Workgroup climate

Key differences

- Highest scoring
- Lowest scoring
- Most improved
- Most declined
- Biggest positive difference from your
- - Biggest negative
 - comparator

Public sector values

- **Taking action**
- Taking action

Topical questions

questions

· Age, gender, variations in sex characteristics and sexual orientation

Demographics

- **Torres Strait Islander**
- Cultural diversity
- Adjustments
- Caring Questions requested

Victorian

Public Sector

Commission

ICTORIA State Government

 Senior leadership questions Scorecard Quality service delivery Innovation Workgroup support Safe to speak up Scorecard Manager leadership Manager support Workload Learning and development Job enrichment Job enrichment Heaningful work Flexible working Human rights Guestions on topical issues including understanding the charter of human rig and providing frank and impartial advice Collaboration Safety climate
--

People matter survey | results

Aboriginal and/or

- and impartial advice
 - Disability

 - Employment

agaression

Job and manager

factors

Scorecard: emotional

effects of work

 Sexual harassment • Discrimination Violence and

Inclusion

Scorecard:

- Bullving
- negative behaviour
- comparator
- difference from your

Have your say

2024

- **Detailed results**

Senior leadership

Scorecard 1 of 2

What is this

This is a set of 7 values that form the basis for the professional and ethical conduct of everyone who works in the public sector.

Why this is important

There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.

How to read this

Each label represents a group of questions in the survey about public sector values. Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

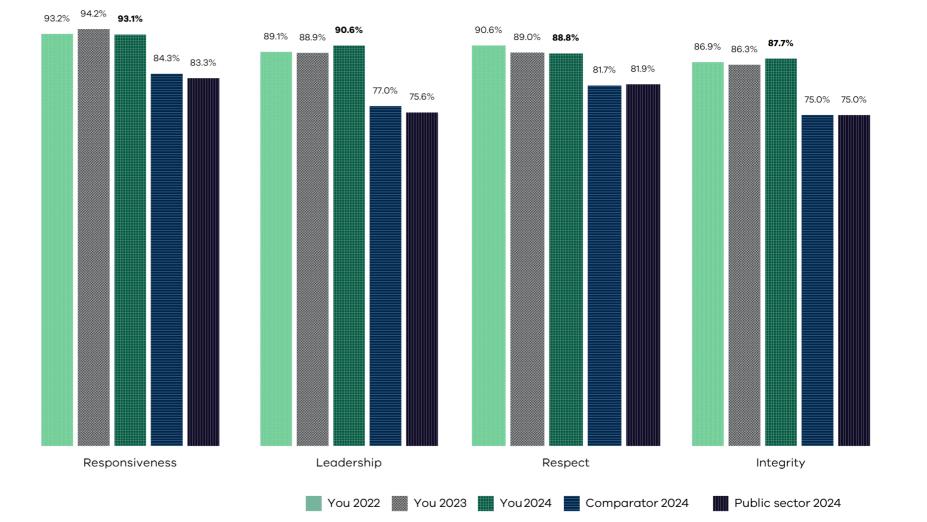
Example

In 2024:

• 93.1% of your staff who did the survey responded positively to questions about Responsiveness.

Compared to:

• 84.3% of staff in your comparator group and 83.3% of staff across the public sector.







77

Scorecard 2 of 2

What is this

This is a set of 7 values that form the basis for the professional and ethical conduct of everyone who works in the public sector.

Why this is important

There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.

How to read this

Each label represents a group of questions in the survey about public sector values. Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

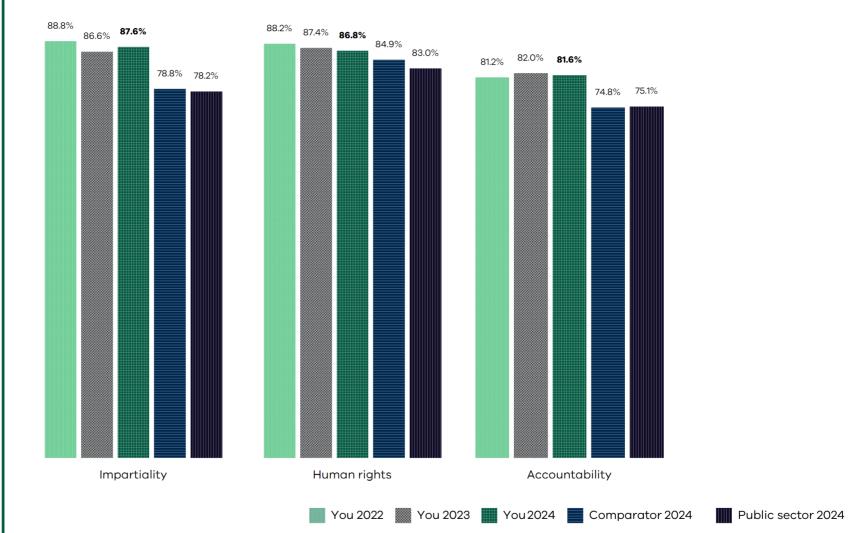
Example

In 2024:

• 87.6% of your staff who did the survey responded positively to questions about Impartiality.

Compared to:

• 78.8% of staff in your comparator group and 78.2% of staff across the public sector.







Responsiveness

What is this

This is how responsive your staff feel they are to the community.

Why this is important

Staff need to feel they can adapt to the changing demands and circumstances of our clients and stakeholders.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

93% of your staff who did the survey agreed or strongly agreed with 'My workgroup provides high quality advice and services'.

Survey question Your results Benchmark agree results Neither agree nor disagree Disaaree You Comparator Agree Don't know 2023 2022 2024 Lowest Average Highest 93% My workgroup provides high quality 93% 94% 93% 74% 95% 84% advice and services

2% 5%





conducting ourselves properly and using our powers responsibly.

What is this

Integrity 1 of 2

Why this is important

Public sector values

The Victorian community needs high trust in how everyone in the public sector works and what they do.

Integrity is being honest and transparent,

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and stronaly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

94% of your staff who did the survey agreed or strongly agreed with 'My manager demonstrates honesty and integrity'.

Survey question

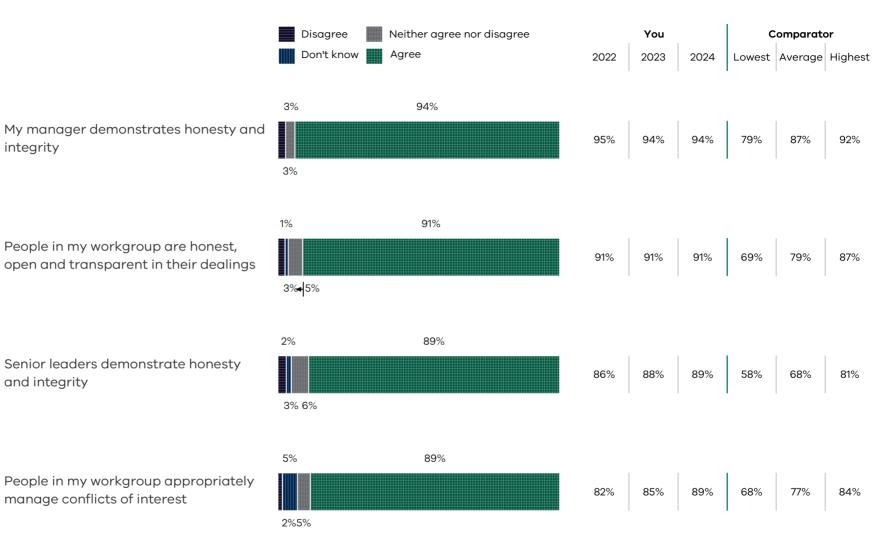
integrity

and integrity

manage conflicts of interest

Your results

Benchmark agree results







80

Integrity 2 of 2

What is this

Integrity is being honest and transparent, conducting ourselves properly and using our powers responsibly.

Why this is important

The Victorian community needs high trust in how everyone in the public sector works and what they do.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

88% of your staff who did the survey agreed or strongly agreed with 'My organisation is committed to earning a high level of public trust'.









Impartiality

What is this

Impartiality is how your staff feel an organisation makes informed decisions and provides stable advice on merit, without bias, favouritism or self interest.

Why this is important

We all have an obligation to be impartial and make objective and fair decisions that are open to scrutiny.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

bias

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

92% of your staff who did the survey agreed or strongly agreed with 'People in my workgroup are politically impartial in their work'.

Survey question Your results Neither agree nor disagree Disaaree You Agree Don't know 2023 2022 2024 3% 92% People in my workgroup are politically 91% 88% 92% impartial in their work 1% 4%



5%11%







Benchmark agree results

73%

Comparator

Lowest Average Highest

81%

76%

86%

83%

Accountability 1 of 2

What is this

Accountability is if your staff feel they work to clear objectives in a transparent manner and can accept responsibility for decisions.

Why this is important

As we all make decisions on behalf of Victorians, we must be accountable in the resources we use.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

93% of your staff who did the survey agreed or strongly agreed with " understand how my job helps my organisation achieve its goals'.

Survey question

I understand how my job helps my

organisation achieve its goals

My workgroup has clear lines of

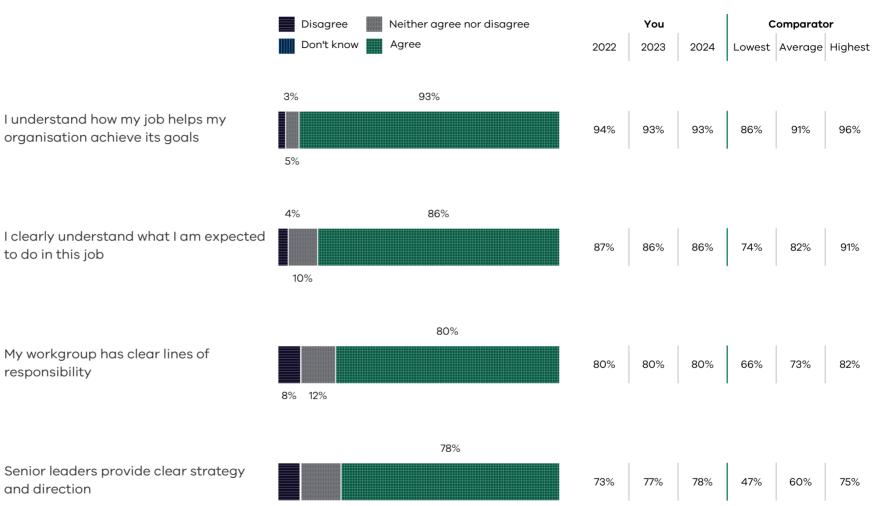
to do in this job

responsibility

and direction

Your results

Benchmark agree results



8% 14%





Accountability 2 of 2

What is this

Accountability is if your staff feel they work to clear objectives in a transparent manner and can accept responsibility for decisions.

Why this is important

As we all make decisions on behalf of Victorians, we must be accountable in the resources we use.

How to read this

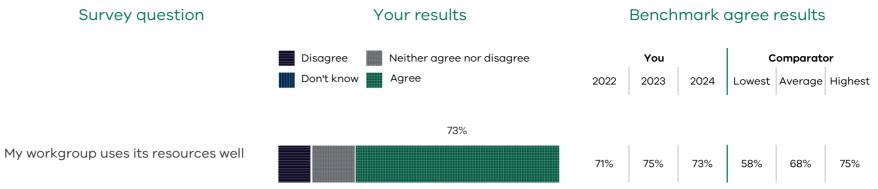
Under 'Your results' see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

73% of your staff who did the survey agreed or strongly agreed with 'My workgroup uses its resources well.



15% 12%





Respect 1 of 2

What is this

Respect is how your staff feel they're treated in the workplace and community.

Why this is important

All staff need to treat their colleagues and Victorians with respect.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

95% of your staff who did the survey agreed or strongly agreed with 'My manager treats employees with dignity and respect'.







People matter survey | results

85

Public sector values Survey question Your results Benchmark agree results Respect 2 of 2 Neither agree nor disagree Disaaree You Comparator Agree Don't know 2023 2022 2024 Lowest Average Highest Respect is how your staff feel they're treated in the workplace and community. Why this is important 5% 73% All staff need to treat their colleagues and My organisation takes steps to eliminate 56% 77% 75% 73% 66% 74% Victorians with respect. bullying, harassment and discrimination

14%

7%

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

What is this

How to read this

73% of your staff who did the survey agreed or strongly agreed with 'My organisation takes steps to eliminate bullying, harassment and discrimination'.







People matter survey | results

Public sector values

Leadership

What is this

Leadership is how your staff feel an organisation implements and promotes the public sector values.

Why this is important

Good leadership plays a role in the development of workplace culture. It also gives Victorians confidence that staff in the public sector behave to a high standard.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

93% of your staff who did the survey agreed or strongly agreed with 'My manager models my organisation's values'.

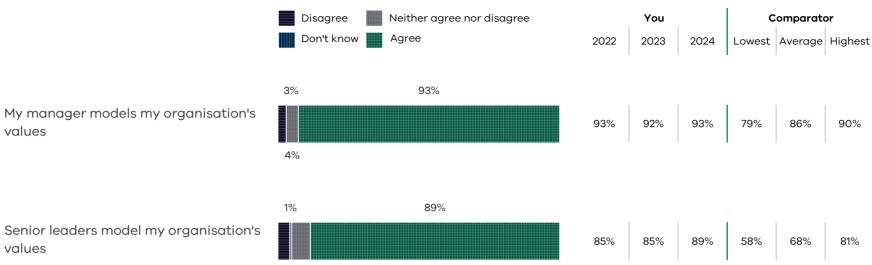
Survey question

values

values

Your results

Benchmark agree results



4%7%





highest scores with your own. Example

88% of your staff who did the survey agreed or strongly agreed with 'My in ways that are consistent with human

Public sector values

Human rights

What is this

Human rights is how your staff feel their organisation upholds basic human rights.

Why this is important

Using the Victorian Charter of Human Rights, organisations must consider human rights in how they work and act.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and

organisation encourages employees to act rights'.

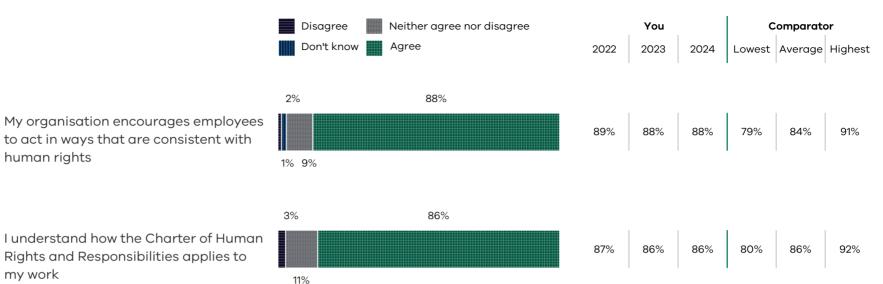
Survey question

human rights

my work

Your results

Benchmark agree results









People matter survey

2024

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Report overview

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 Survey's theoretical framework

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- Your response rate

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- Engagement
- Scorecard:
- satisfaction, stress, intention to stay,
- inclusion Satisfaction
- Work-related stress levels
- Work-related stress causes
- Intention to stay

Key differences

- Highest scoring
- Lowest scoring
- Most improved
 - Most declined
 - Biggest positive difference from your
- Sexual harassment
- Discrimination Violence and agaression

Scorecard: emotional

negative behaviour

effects of work

Inclusion

Scorecard:

Bullving

- comparator
- Biggest negative
 - difference from your comparator

- **Taking action**
- Taking action
- questions

Senior leadership Workgroup climate Job and manager **Topical questions Demographics** Public sector values factors Senior leadership Scorecard Scorecard Scorecard Questions on topical Age, gender, questions • Quality service Manager leadership Responsiveness issues including variations in sex deliverv understanding the characteristics and Manager support Integrity charter of human right Innovation Workload Impartiality sexual orientation Organisational and providing frank Aboriginal and/or Workgroup support Learning and Accountability Torres Strait Islander climate • Safe to speak up development Respect and impartial advice • Disability Job enrichment Leadership Scorecard Meaninaful work • Human rights Cultural diversity • Organisational Flexible working Employment integrity **Custom questions** Adjustments Collaboration Caring • Safety climate • Questions requested by your organisation





Detailed results



Topical questions

Topical questions1 of 2

What is this

This is a group of survey questions that don't fit into our existing factor groups.

Why this is important

Answers to these questions provide useful information to help you understand your employees.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

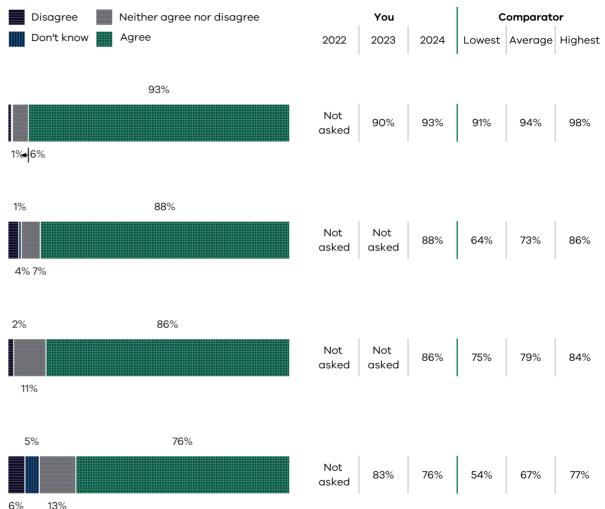
Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

93% of your staff who did the survey agreed or strongly agreed with " understand how the Code of Conduct for Victorian public sector employees applies to my work'.

Survey question Your results Disaaree Neither agree nor disagree Don't know Agree 93% Lunderstand how the Code of Conduct for Victorian public sector employees applies to my work 1% 6% 1% 88% My workgroup gives frank and impartial advice to our managers and leaders 4%7% 2% 86% I am proud to work in the public sector 11%

I am confident that if I requested to go on secondment to support urgent government work, it would be given due consideration





Benchmark agree results



People matter survey | results

Topical questions

Frank and impartial advice to ministers

What is this

This is the percentage of employees that feel their workgroup gives frank and impartial advice to ministers.

Why this is important

Integrity is one of the public sector values. Providing frank and impartial advice to ministers is one way we demonstrate integrity.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

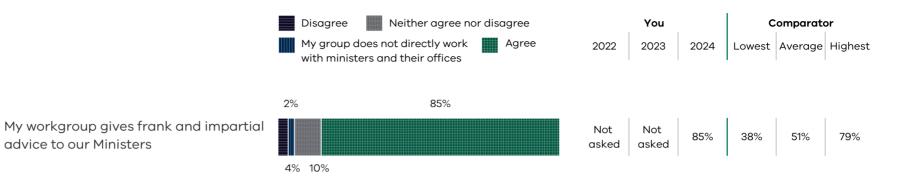
Example

85% of your staff who did the survey agreed or strongly agreed with 'My workgroup gives frank and impartial advice to our Ministers'.

Survey question

Your results

Benchmark agree results







People matter survey

2024

Have your say

People matter survey | results

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- Work-related stress
- levels Work-related stress
 - causes
- Intention to stay

Key differences

- Highest scoring
- Lowest scoring
- Most improved
 - Most declined
 - Biggest positive difference from your
- Sexual harassment comparator
 - Biggest negative
 - difference from your comparator

- **Taking action**
- Taking action
- questions

 Age, gender, variations in sex

Demographics

sexual orientation Aboriginal and/or Torres Strait Islander

characteristics and

- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring
- Questions requested by your organisation
 - Victorian **Public Sector** Commission



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Detailed results

Senior leadership questions

Senior leadership

Organisational

- Scorecard
- Organisational integrity

- climate

- Collaboration
- Safety climate

 Scorecard • Quality service deliverv

Workgroup climate

- Innovation
- Workgroup support • Safe to speak up

factors

Scorecard

Inclusion

Scorecard:

Discrimination

Violence and

agaression

Bullving

Scorecard: emotional

negative behaviour

effects of work

- Scorecard Manager leadership Responsiveness
- Manager support
- Workload
- Learning and
- Meaninaful work
- Flexible working

- development
- Job enrichment

Job and manager

Integrity

- Impartiality

- Accountability
- - Human rights
 - **Custom questions**

- Respect
 - Leadership

Public sector values

- issues including understanding the

Topical questions

Questions on topical

- charter of human right and providing frank
- and impartial advice

What is this

Your organisation asked 5 custom auestions as part of the 2024 survey.

Why this is important

By asking custom questions, organisations make the survey more meaningful to their needs.

How to read this

Under 'Your results' in descending order, you can see the percentage of staff who responded favourably to each question.

In this report, 'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

89% of staff who did the survey responded favourably to 'My manager is aware of my workload and key priorities'.

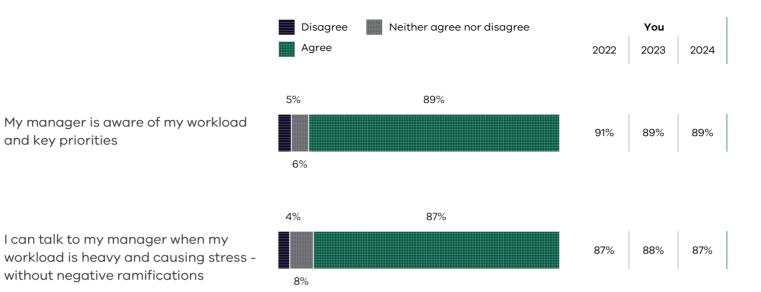
Survey question

and key priorities

without negative ramifications

Your results

Benchmark agree results









What is this

Your organisation asked 5 custom questions as part of the 2024 survey.

Why this is important

By asking custom questions, organisations make the survey more meaningful to their needs.

How to read this

Under 'Your results' in descending order, you can see the percentage of staff who responded favourably to each question.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

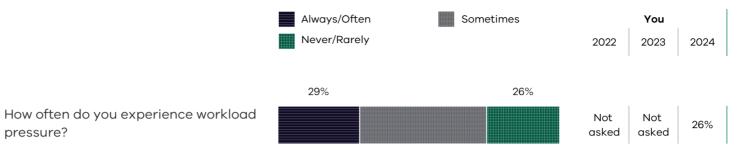
26% of staff who did the survey responded favourably to 'How often do you experience workload pressure?[.]

Survey question

pressure?

Your results

Benchmark favourable results



45%





What is this

Your organisation asked5 custom questions as part of the 2024 survey.

Why this is important

By asking custom questions, organisations make the survey more meaningful to their needs.

How to read this

The table shows you responses to the question 'Over the last month, please rate your level of wellbeing'.

Example

52% of staff who did the survey responded 'Positive' to the question.

Over the last month, please rate your level of wellbeing	You 2023	You 2024
Positive	53%	52%
I'm coping	23%	26%
Very positive	14%	14%
Negative	8%	6%
Very negative	2%	2%







What is this

Your organisation asked5 custom questions as part of the 2024 survey.

Why this is important

By asking custom questions, organisations make the survey more meaningful to their needs.

How to read this

The table shows you responses to the question 'What are the main causes of your workload pressure?'.

Example

66% of staff who did the survey responded 'Tight deadlines' to the question.

	You 2024
Tight deadlines	66%
Insufficient staffing	32%
Reliance on people outside my team to progress my work	31%
Authorising environment, i.e. too many layers of review	22%
Technology	14%
Manual processes	11%
Organisational change	9%
Reliance on people within my team to progress my work	9%
Leadership	8%
Lack of capability in my team	7%
Other	7%
Lack of autonomy	6%

What are the main causes of your workload pressure?

You
2024Repetitive work5%Insufficient training to do my job4%Constant changes to my role3%





People matter survey

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Key differences

- Highest scoring
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- Most improved
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- Sexual harassment

Scorecard: emotional

effects of work

 Discrimination Violence and agaression

Inclusion

Scorecard:

Bullving

- Biggest positive difference from your
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Senior leadership Workgroup climate Job and manager **Topical questions Demographics** Public sector values factors Senior leadership Scorecard Scorecard Scorecard Questions on topical Age, gender, questions • Quality service Manager leadership Responsiveness issues including variations in sex deliverv understanding the characteristics and Manager support Integrity charter of human right Innovation Workload Impartiality sexual orientation Organisational and providing frank Aboriginal and/or Workgroup support Learning and Accountability climate • Safe to speak up development Respect and impartial advice Torres Strait Islander • Disability Job enrichment Leadership Scorecard Meaninaful work • Human rights Cultural diversity • Organisational Flexible working Employment integrity **Custom questions** • Adjustments Collaboration Caring • Safety climate • Questions requested by your organisation



2024





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Age, gender, variations in sex characteristics and sexual orientation

What is this

This is how staff describe their age, gender, variations in sex characteristics and sexual orientation.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey. The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

- de-identify all survey response data provided to your organisation
- don't release employee experience results when fewer than 10 people in a demographic group have responded to the survey

No

Prefer not to say

• don't release employee experience results for demographic groups where organisations have fewer than 30 responses in total

Age	(n)	%
15-34 years	246	45%
35-54 years	212	39%
55+ years	23	4%
Prefer not to say	67	12%
Gender	(n)	%
Woman	240	44%
Man	240	44%
Prefer not to say	66	12%
Non-binary and I use a different term	2	0%
Are you trans, non-binary or gender		
diverse?	(n)	%
Yes	4	1%

called intersex)?	(n)	%
Yes	0	0%
No	480	88%
Don't know	6	1%
Prefer not to say	62	11%
How do you describe your sexual	(p)	0/

To your knowledge, do you have innate variation(s) of sex characteristics (often

87%

12%

479

65

How do you describe your sexual orientation?	(n)	%
Straight (heterosexual)	377	69%
Prefer not to say	104	19%
Bisexual	24	4%
Gay or lesbian	23	4%
Asexual	8	1%
Pansexual	5	1%
l use a different term	4	1%
Don't know	3	1%





Aboriginal and/or Torres Strait Islander employees

What is this

This is staff who identify as Aboriginal and/or Torres Strait Islander.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey. The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

- de-identify all survey response data provided to your organisation
- don't release employee experience results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee experience results for demographic groups where organisations have fewer than 30 responses in total.

Aboriginal and/or Torres Strait Islander	(n)	%
Yes	2	0%
Non Aboriginal and/or Torres Strait Islander	507	93%
Prefer not to say	39	7%





Disability

What is this

This is staff who identify as a person with disability and how they share that information.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

This is staff who identify as a person with disability and how they share that information.

The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

- de-identify all survey response data provided to your organisation
- don't release employee experience results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee experience results for demographic groups where organisations have fewer than 30 responses in total.

Are you a person with disability?	(n)	%
Yes	36	7%
No	459	84%
Prefer not to say	53	10%

Have you shared your disability information within your organisation (e.g. to your manager or Human

Resources staff)?	(n)	%
Yes	18	50%
No	15	42%
Prefer not to say	3	8%

Which statement most accurately reflects your decision not to share your disability information within

your organisation?	(n)	%
I feel that sharing my disability information will reflect negatively on me	5	33%
My disability does not impact on my ability to perform my role	5	33%
Other	3	20%
I do not require any adjustments to be made to perform my role	2	13%





Cultural diversity 1 of 2

What is this

These are the personal characteristics of staff.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey. The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

- de-identify all survey response data provided to your organisation
- don't release employee experience results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee experience results for demographic groups where organisations have fewer than 30 responses in total

Country of birth	(n)	%
Born in Australia	363	66%
Not born in Australia	108	20%
Prefer not to say	77	14%

If you speak another language with your family or community, what language(s) do

you speak?	(n)	%
Other	36	27%
Mandarin	30	22%
Cantonese	21	16%
Hindi	10	7%
Vietnamese	9	7%
Italian	8	6%
Greek	7	5%
Spanish	6	4%
Tamil	4	3%
Sinhalese	4	3%
Arabic	3	2%
Turkish	3	2%

Language other than English spoken with family or community (n)

		<i>,</i> ,,
Yes	134	24%
No	351	64%
Prefer not to say	63	11%

If you speak another language with your family or community, what language(s) do

Gujarati21%Telugu21%Urdu21%Punjabi21%Malayalam11%Filipino11%Macedonian11%Persian11%Auslan00%Tagalog0%0%	you speak?	(n)	%
Urdu21%Punjabi21%Malayalam11%Filipino11%Macedonian11%Persian11%Auslan00%Tagalog00%	Gujarati	2	1%
Punjabi21%Malayalam1%1%Filipino11%Macedonian11%Persian11%Auslan00%Tagalog0%0%	Telugu	2	1%
Malayalam11%Filipino11%Macedonian11%Macedonian11%Persian11%Auslan00%Tagalog00%	Urdu	2	1%
Filipino1Macedonian1Macedonian1%Persian1%Auslan0%Tagalog0%	Punjabi	2	1%
Macedonian11%Persian11%Auslan00%Tagalog00%	Malayalam	1	1%
Persian11%Auslan00%Tagalog0%0%	Filipino	1	1%
Auslan00%Tagalog0%0%	Macedonian	1	1%
Tagalog 0%	Persian	1	1%
	Auslan	0	0%
Australian Indigenous Language 0 0%	Tagalog	0	0%
	Australian Indigenous Language	0	0%





%

Cultural diversity 2 of 2

What is this

This is the cultural identity and religion of staff.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey. The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

- de-identify all survey response data provided to your organisation
- don't release employee experience results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee experience results for demographic groups where organisations have fewer than 30 responses in total

Cultural identity	(n)	%
Australian	343	63%
Prefer not to say	85	16%
East and/or South-East Asian	75	14%
European (including Western, Eastern and South-Eastern European, and Scandinavian)	54	10%
English, Irish, Scottish and/or Welsh	53	10%
South Asian	27	5%
Other	13	2%
New Zealander	9	2%
Central Asian	7	1%
Middle Eastern	5	1%
African	4	1%
Central and/or South American	4	1%
North American	2	0%
Aboriginal and/or Torres Strait Islander	2	0%
Pacific Islander	1	0%
Maori	1	0%

Religion	(n)	%
No religion	297	54%
Christianity	110	20%
Prefer not to say	100	18%
Hinduism	15	3%
Islam	9	2%
Buddhism	8	1%
Other	5	1%
Judaism	4	1%
Sikhism	0	0%



These are the employment characteristics of staff.

Employment characteristics 1 of 2

Why this is important

Demographics

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey. The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

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Working arrangement	(n)	%
Full-Time	477	87%
Part-Time	71	13%

Gross base salary (ongoing/fixed term only)	(n)	%
Below \$80k	55	10%
\$80k to \$120k	188	34%
\$120k to \$160k	133	24%
\$160k to \$200k	49	9%
\$200k or more	49	9%
Prefer not to say	72	13%
Organisational tenure	(n)	%
Organisational tenure <1 year	(n) 95	% 17%
<1 year	95	17%
<1 year 1 to less than 2 years	95 87	17% 16%

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3%

More than 20 years

Management responsibility	(n)	%
Non-manager	348	64%
Other manager	111	20%
Manager of other manager(s)	89	16%

Employment type	(n)	%
Ongoing and executive	468	85%
Fixed term	72	13%
Other	8	1%

Frontline worker	(n)	%
No	541	99%
Yes	7	1%





Employment characteristics 2 of 2

What is this

These are the employment characteristics of staff.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

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Primary workplace location over the last 3 months	(n)	%
Melbourne CBD	450	82%
Melbourne: Suburbs	88	16%
Large regional city	4	1%
Other	4	1%
Rural	2	0%

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What have been your main places of work over the last 3-months?	(n)	%
Your employer's office	506	92%
A frontline or service delivery location	0	0%
Home or private location	428	78%
A shared office space (where two or more organisations share the same workspace)	4	1%
Isolated or remote location/s where access to communications and help from others is difficult	0	0%
Other	4	1%

Flexible work	(n)	%
Working from an alternative location (e.g. home, hub/shared work space)	300	55%
Flexible start and finish times	173	32%
I do not use any flexible work arrangements	126	23%
Part-time	59	11%
Working more hours over fewer days	39	7%
Using leave (including annual leave, long- service leave, personal leave, leave without pay and/or personal leave) to work flexible hours	28	5%
Study leave	21	4%
Job sharing	9	2%
Other	8	1%
Purchased leave	7	1%
Shift swap	2	0%





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Adjustments

What is this

These are adjustments staff requested to perform in their role.

Why this is important

This shows organisations how flexible they are in adjusting for staff.

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Have you requested any of the following adjustments at work?	(n)	%
No, I have not requested adjustments	392	72%
Flexible working arrangements	131	24%
Physical modifications or improvements to the workplace	37	7%
Job redesign or role sharing	6	1%
Career development support strategies	4	1%
Other	3	1%
Accessible communications technologies	1	0%

Why did you make this request?	(n)	%
Work-life balance	69	44%
Caring responsibilities	50	32%
Health	42	27%
Family responsibilities	30	19%
Disability	12	8%
Other	10	6%
Study commitments	9	6%

What was your experience with making this

request?	(n)	%
The adjustments I needed were made and the process was satisfactory	135	87%
The adjustments I needed were made but the process was unsatisfactory	11	7%
The adjustments I needed were not made	10	6%





Caring

What is this

These are staff-reported caring responsibilities.

Why this is important

This shows organisations what caring responsibilities their staff have.

How to read this

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Caring responsibilities	(n)	%
None of the above	264	48%
Primary school aged child(ren)	87	16%
Prefer not to say	70	13%
Secondary school aged child(ren)	53	10%
Child(ren) - younger than preschool age	52	9%
Frail or aged person(s)	42	8%
Preschool aged child(ren)	35	6%
Person(s) with disability	20	4%
Person(s) with a medical condition	16	3%
Person(s) with a mental illness	14	3%
Other	6	1%







Victorian Public Sector Commission



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