

A photograph of two women in a brightly lit room with colorful decorations. One woman, with long dark hair in a ponytail and glasses on her head, is seen from the back. The other woman, with long brown hair, is smiling and looking towards the first woman. The background is filled with various colorful items, possibly children's artwork or decorations.

People Matter Survey

2024

Have your say

People matter survey

2024

Have your say

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Senior leadership	Workgroup climate	Job and manager factors	Public sector values	Topical questions	Demographics
<ul style="list-style-type: none">Senior leadership questions	<ul style="list-style-type: none">ScorecardQuality service deliveryInnovationWorkgroup supportSafe to speak up	<ul style="list-style-type: none">ScorecardManager leadershipManager supportWorkloadLearning and developmentJob enrichmentMeaningful workFlexible working	<ul style="list-style-type: none">ScorecardResponsivenessIntegrityImpartialityAccountabilityRespectLeadershipHuman rights	<ul style="list-style-type: none">Questions on topical issues including understanding the charter of human right and providing frank and impartial advice	<ul style="list-style-type: none">Age, gender, variations in sex characteristics and sexual orientationAboriginal and/or Torres Strait IslanderDisabilityCultural diversityEmploymentAdjustmentsCaring
Organisational climate <ul style="list-style-type: none">ScorecardOrganisational integrityCollaborationSafety climate				Custom questions <ul style="list-style-type: none">Questions requested by your organisation	



Report overview

About your report

The results in this report help your organisation build a positive workplace culture with integrity that live the public sector values.

Report contents

The visual on the right shows you what sections we've included in this report for your organisation's survey results.

Comparing data in this report

Your organisation took part in the survey in 2023 and 2022.

This means you'll be able to compare about 93% of this year's survey with your previous results.

Rounding of percentages

In this report, we round numbers up or down to their nearest whole percentage. This means some percentages may not add up to 100%.

Survey questions and definitions

Download Survey questions: [Survey questions: People matter survey 2024 \(DOCX, 83 pages\)](#) to see how we asked questions and defined concepts in the 2024 survey.

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- Innovation
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Job and manager factors

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- Manager leadership
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- Workload
- Learning and development
- Job enrichment
- Meaningful work
- Flexible working

Public sector values

- Scorecard
- Responsiveness
- Integrity
- Impartiality
- Accountability
- Respect
- Leadership
- Human rights

Topical questions

- Questions on topical issues including understanding the charter of human right and providing frank and impartial advice

Custom questions

- Questions requested by your organisation

Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring

Report overview

Privacy and anonymity

To protect you, we:

- use an anonymous survey link and everyone in your organisation receives the same survey link
- de-identify all survey response data provided to your organisation
- don't collect your name, date of birth or employee ID
- don't release employee experience results when fewer than 10 people in a work group have responded to the survey
- don't release employee experience results for demographic groups where organisations have fewer than 30 responses in total
- don't link the free-text comment reporting to any other survey information

Read more in [our privacy policy](#).

Report overview

Survey's theoretical framework

What this is

The framework provides an overview of the workplace factors and outcomes that the survey measures.

Why this is important

Based on theory and research, the framework focuses on core themes that help guide organisations in creating better workplaces.

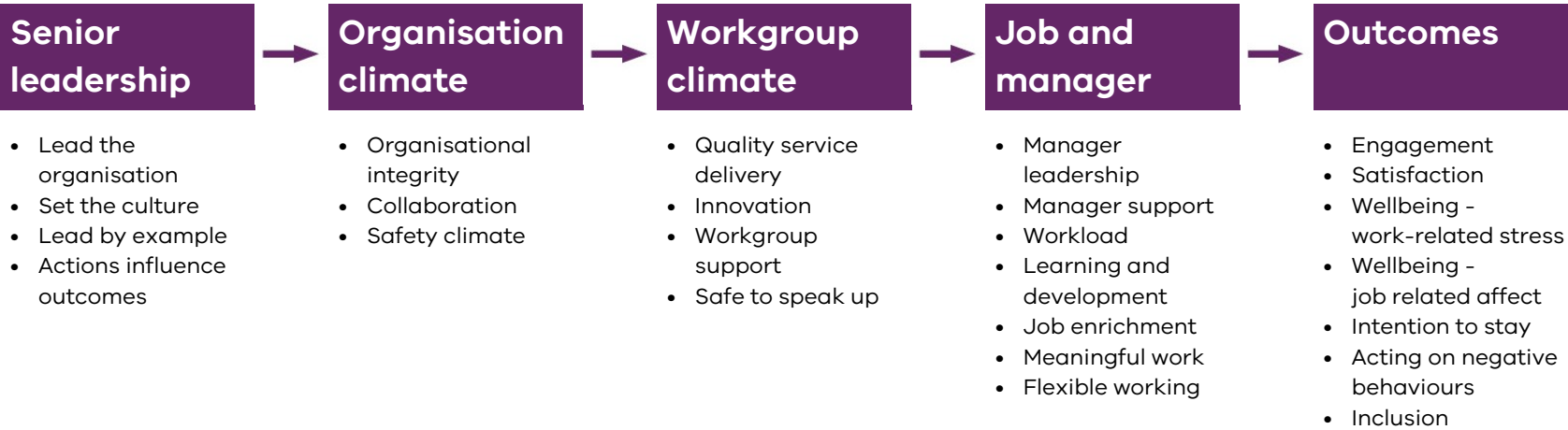
We developed the framework in consultation with stakeholders from the public sector and Deakin University.

Our public sector values

The public sector values inform the professional and ethical conduct of everyone who works in the public sector.

As such, these values underpin the theoretical framework of the survey.

There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.



The public sector values that underpin the framework and all public sector organisations



Report overview

Your comparator group

What this is

This is a list of similar organisations to yours.

We try to make sure they're in the same industry your organisation is in.

Some organisations may not have taken part in the survey previously. This means your comparator group may be different to previous years.

How we use this in your report

In this report, we compare your organisation's survey results to your comparator group's results.

This is so you can compare how your organisation is doing in your industry or to similar organisations.

We refer to your comparator group in this report as 'comparator'.

- Department of Education
- Department of Energy, Environment and Climate Action
- Department of Families, Fairness and Housing
- Department of Government Services
- Department of Health
- Department of Jobs, Skills, Industry and Regions
- Department of Justice and Community Safety
- Department of Transport and Planning
- Department of Treasury and Finance
- State Revenue Office



Report overview

Your response rate

What this is

This is how many staff in your organisation did the survey in 2024.

Why this is important

The higher the response rate, the more your results will reflect how staff feel. If less than 100 completed the survey, consider how much one person could change your results.

For example, if only 25 people did the survey, 1 person would account for 4% of any result. In this example, if your survey result and comparator group result or previous survey result are within 4% of each other, there is very little difference in the results.

How to read this

The number in the brackets () shows how many staff completed the survey this year.

2023

91%
(469)

Comparator 64%
Public Sector 42%

2024

85%
(479)

Comparator 64%
Public Sector 65%

People matter survey

2024

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- Employment
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- Caring



People outcomes

Your employee engagement index

What is this

Engaged employees are committed to their organisation's goals and values, and motivated to contribute to organisational success.

The employee engagement index is a score out of 100. It is a weighting of all engagement question responses.

The weightings for each engagement response are:

- strongly agree is 100 points
- agree is 75 points
- neither agree nor disagree is 50 points
- disagree is 25 points
- strongly disagree is 0 points

Why this is important

High engagement may lead to greater satisfaction and lower absences, turnover and workplace stress.

2023

74

Comparator 67
Public Sector 68

2024

72

Comparator 67
Public Sector 68

People outcomes

Engagement question results 1 of 2

What is this

This is the overall sense of pride, attachment, inspiration, motivation and advocacy your employees have for your organisation.

Your group's engagement index

Your 2024 index is 72.

Why this is important

High engagement drives greater productivity, employee wellbeing and lower absences, turnover and workplace stress.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

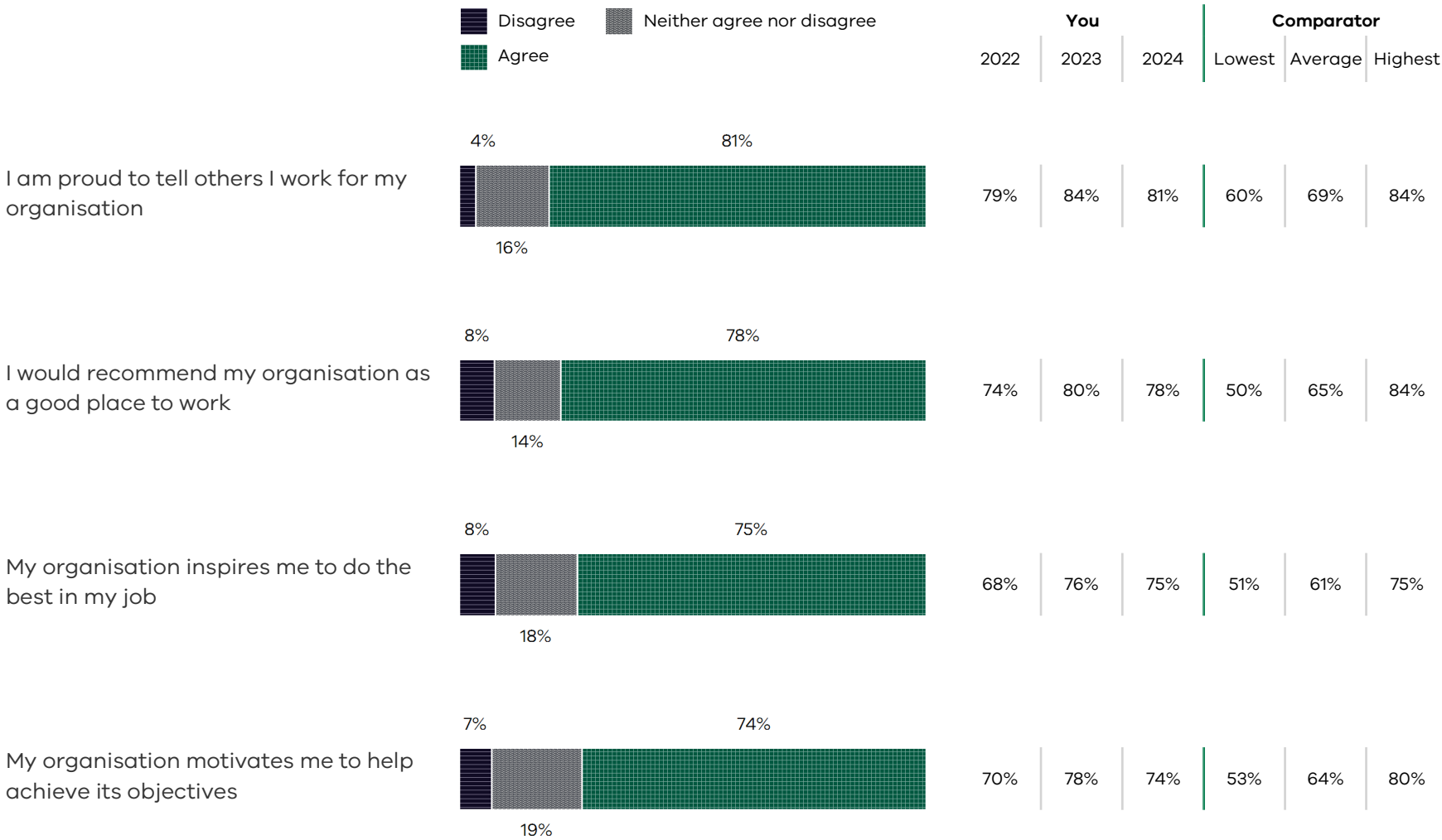
Example

81% of your staff who did the survey agreed or strongly agreed with 'I am proud to tell others I work for my organisation'.

Survey question

Your results

Benchmark agree results



8%

78%

14%

I would recommend my organisation as a good place to work

74%

80%

78%

50%

65%

84%

8%

75%

18%

My organisation inspires me to do the best in my job

68%

76%

75%

51%

61%

75%

7%

74%

19%

My organisation motivates me to help achieve its objectives

70%

78%

74%

53%

64%

80%

People outcomes

Engagement question results 2 of 2

What is this

This is the overall sense of pride, attachment, inspiration, motivation and advocacy your employees have for your organisation.

Your group's engagement index

Your 2024 index is 72.

Why this is important

High engagement drives greater productivity, employee wellbeing and lower absences, turnover and workplace stress.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.
'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.
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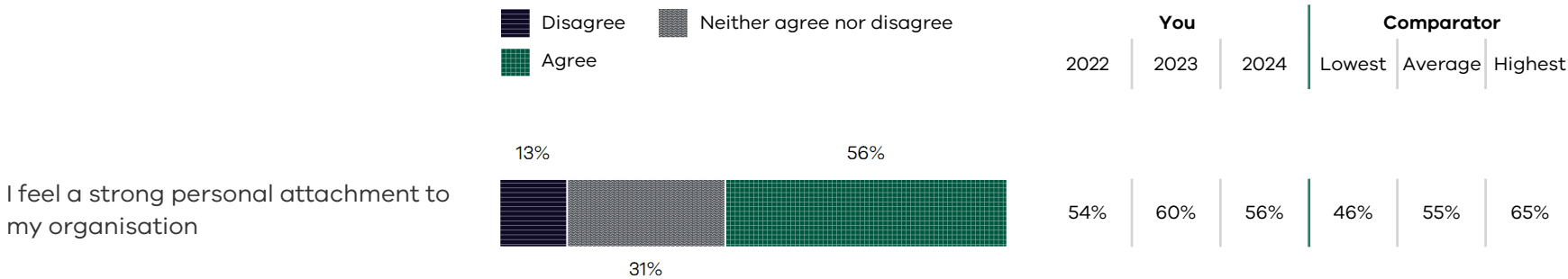
Example

56% of your staff who did the survey agreed or strongly agreed with 'I feel a strong personal attachment to my organisation'.

Survey question

Your results

Benchmark agree results



People outcomes

Scorecard: satisfaction, stress, intention to stay, inclusion

What is this

This scorecard provides overall results for satisfaction, high to severe work-related stress, intention to stay and inclusion. There are more people outcomes scorecards throughout this report.

Why this is important

This page shows which outcomes are performing well and which outcomes you can look to improve.

How to read this

Each label represents a group of questions in the survey about people outcomes. Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

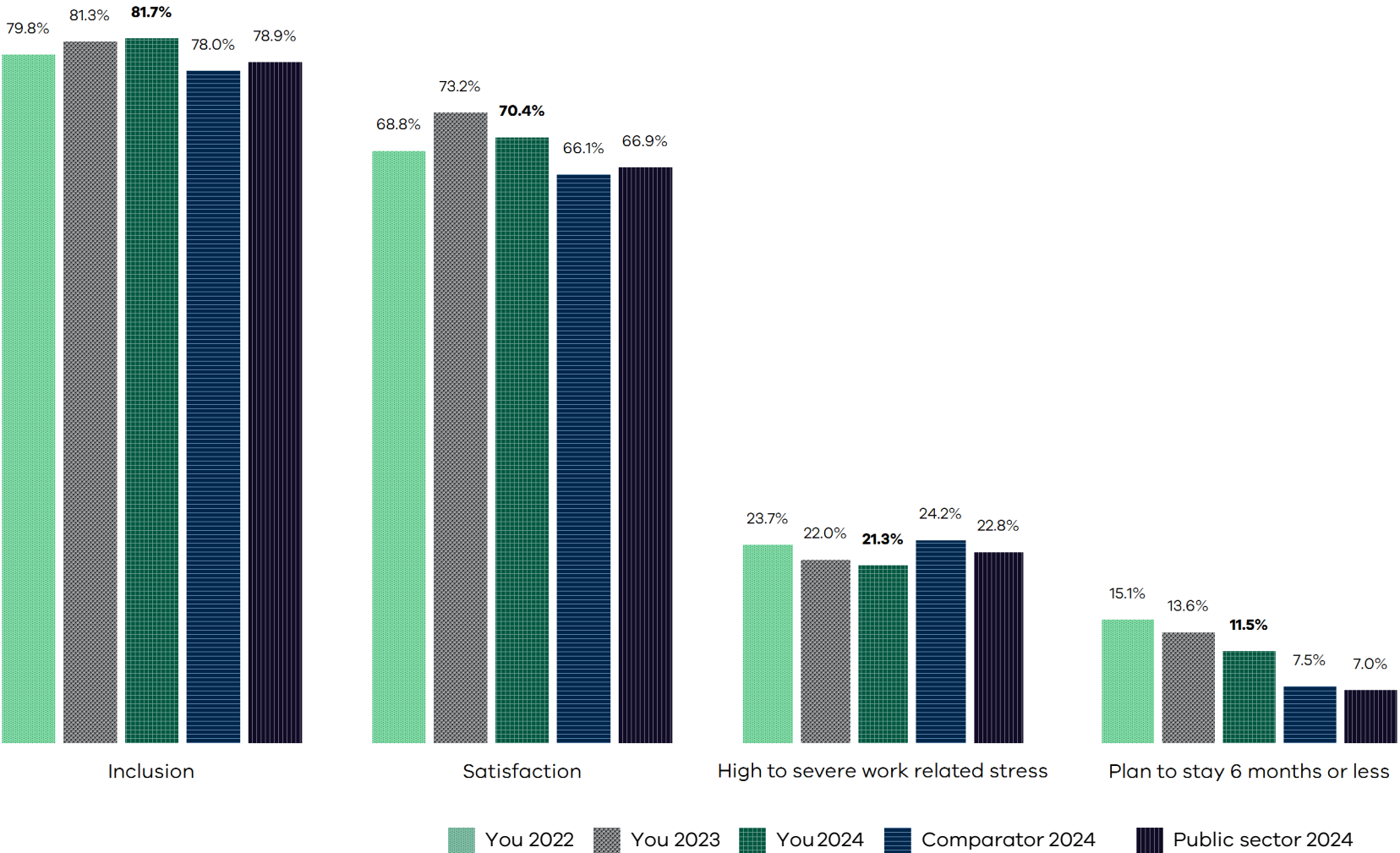
Example

In 2024:

- 81.7% of your staff who did the survey responded positively to questions about Inclusion.

Compared to:

- 78.0% of staff in your comparator group and 78.9% of staff across the public sector.



People outcomes

Satisfaction question results

What is this

This is how satisfied staff are with their jobs, work-life balance and career development.

Why this is important

High satisfaction may lead to improved engagement, performance and lower absences and turnover.

How to read this

Under 'Your results' see results for each question in descending order by most satisfied.

'Satisfied' combines responses for satisfied and very satisfied and 'Dissatisfied' combines responses for dissatisfied and very dissatisfied.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

77% of your staff who did the survey were satisfied or very satisfied with 'Considering everything, how satisfied are you with your current job'.

Survey question

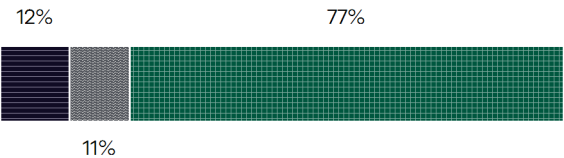
Your results

Benchmark satisfied results



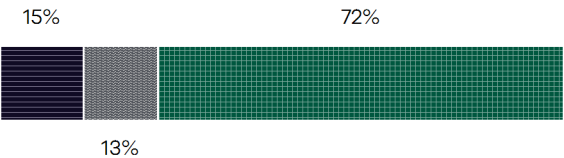
You			Comparator		
2022	2023	2024	Lowest	Average	Highest

Considering everything, how satisfied are you with your current job



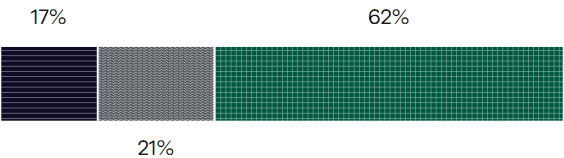
73%	79%	77%	63%	71%	81%
-----	-----	-----	-----	-----	-----

How satisfied are you with the work/life balance in your current job



74%	75%	72%	64%	71%	86%
-----	-----	-----	-----	-----	-----

How satisfied are you with your career development within your current organisation



60%	66%	62%	46%	56%	66%
-----	-----	-----	-----	-----	-----

People outcomes

Work-related stress levels

What is this

This is the level of stress experienced by employees in response to work-related factors.

Why this is important

Stress can negatively affect peoples health and wellbeing as well as their performance and behaviour.

How to read this

In this survey we asked staff to tell us their stress level.

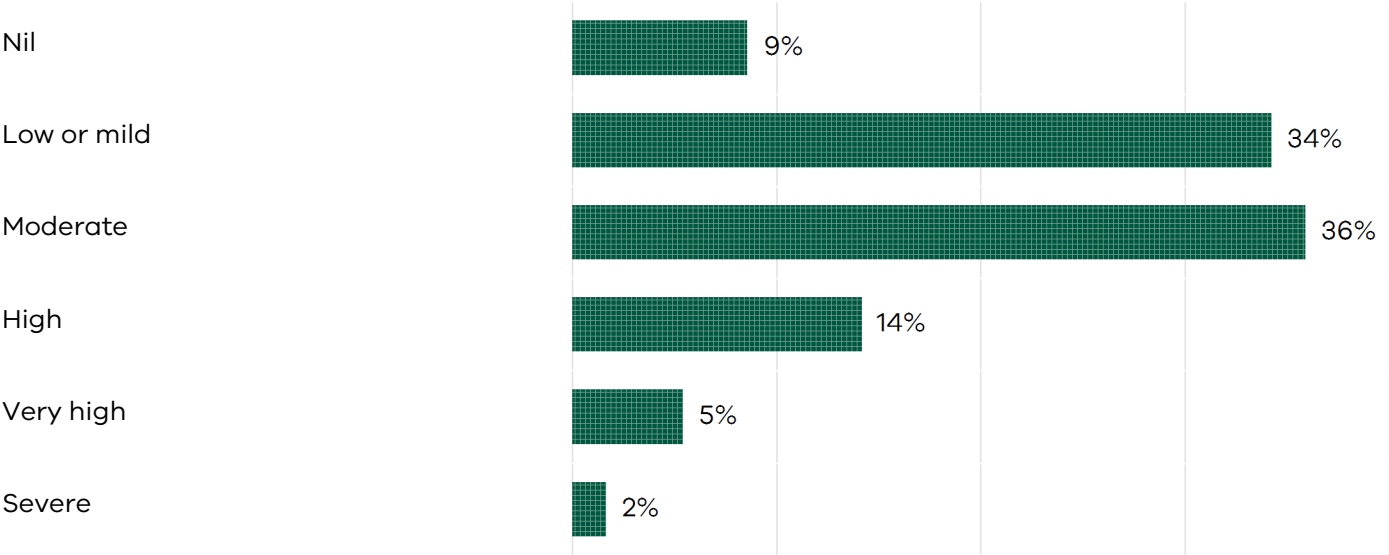
The graph at the top shows how staff in your group rated their current levels of work-related stress.

The numbers below show the percentage of staff in your group who said they experienced high to severe stress in 2024 compared to 2023, your comparator and the public sector.

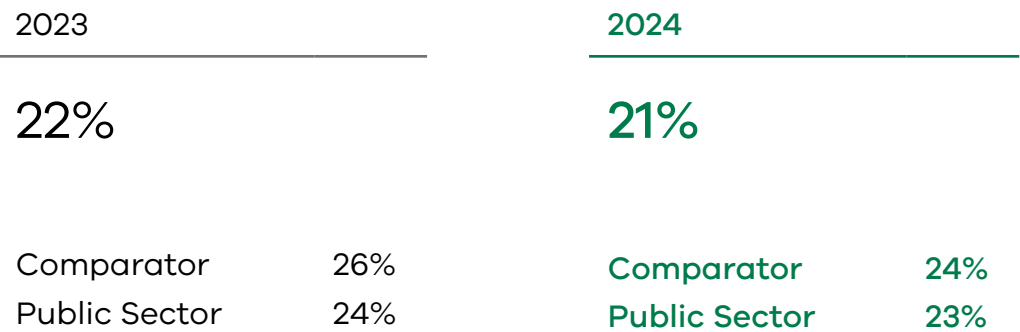
Example

21% of your staff who did the survey said they had high to severe stress in 2024. This is compared to 24% of staff in your comparator group and 23% of staff across the public sector.

How would you rate your current level of work-related stress? (You 2024)



Reported levels of high to severe stress



People outcomes

Work-related stress causes

What is this

This is the main work-related causes of stress reported by staff.

Why this is important

Stress can negatively affect peoples health and wellbeing as well as their performance and behaviour.

How to read this

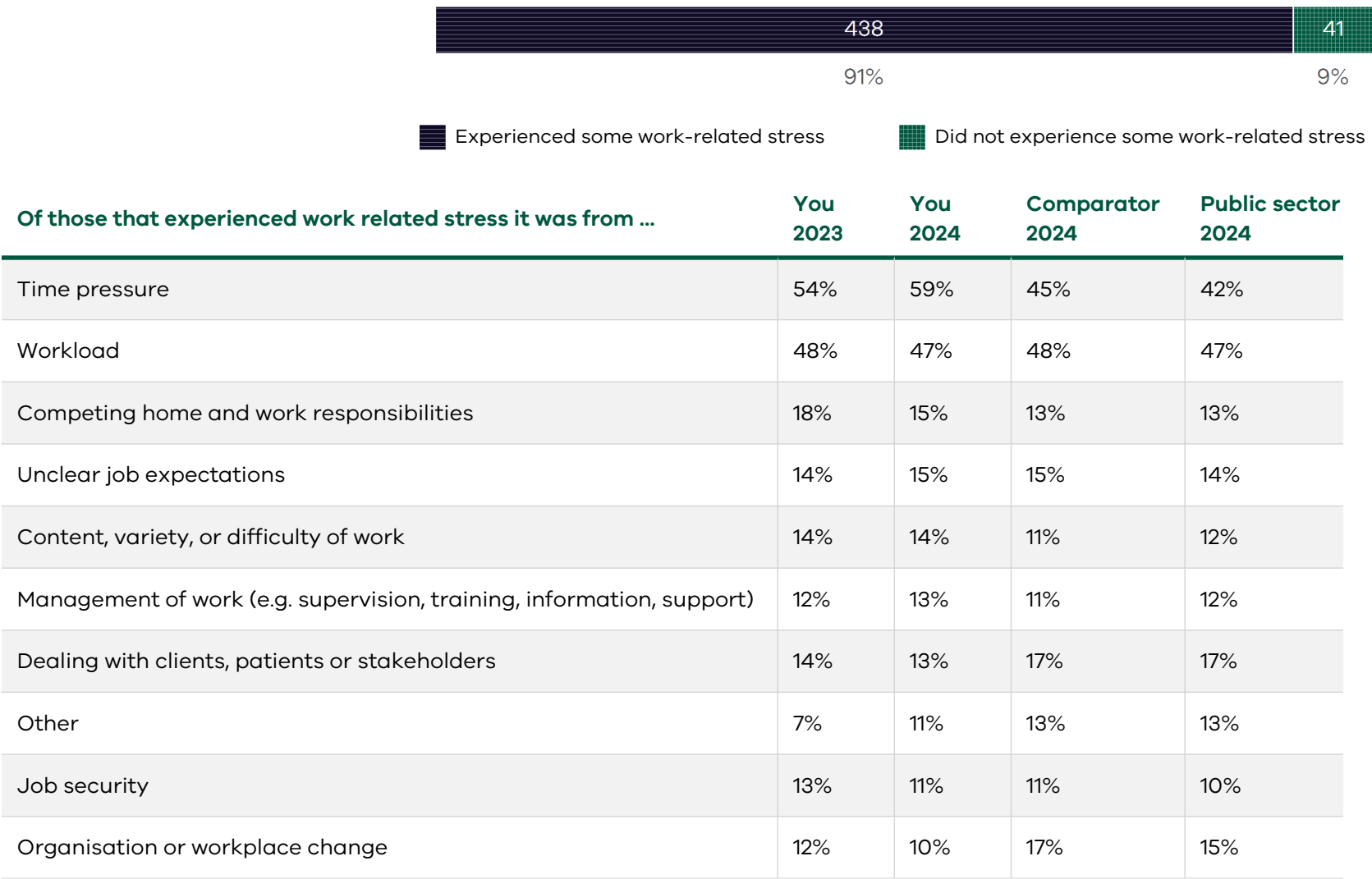
In the survey, we ask staff to tell us if they have experienced mild to severe stress at work, as shown in the visual above the table.

If they answer yes, we ask them to tell us what caused the stress. They can select more than one cause.

In descending order, the table shows the top 10 causes.

Example

91% of your staff who did the survey said they experienced mild to severe stress. Of that 91%, 59% said the top reason was 'Time pressure'.



People outcomes

Work-related stress

What is this

This is how manageable your staff feels their stress at your organisation.

Why this is important

Stress can negatively affect peoples health and wellbeing as well as their performance and behaviour.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

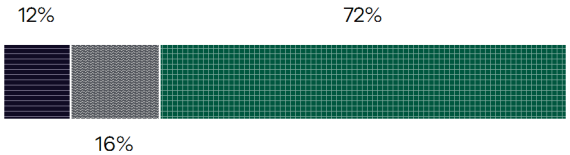
Example

72% of your staff who did the survey said the amount of stress in their job was manageable.

Survey question

The amount of stress in my job is manageable

Your results



Benchmark agree results

2022	You			Comparator		
	2023	2024		Lowest	Average	Highest
	Not asked	Not asked	72%	55%	63%	78%

People outcomes

Intention to stay

What is this

This is what your staff intend to do with their careers in the near future.

Why this is important

In the public sector, we want to attract, keep, motivate and engage staff.

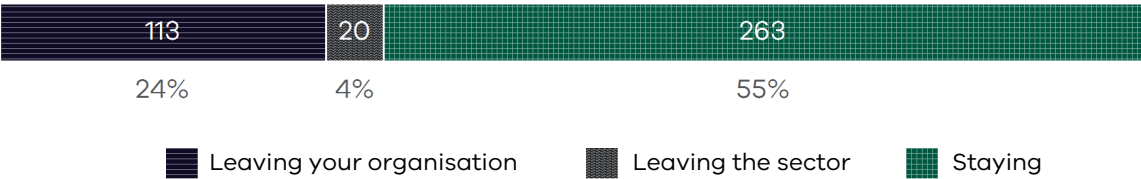
How to read this

In the survey, we ask staff to tell us how long they intend to work at their organisation.

Example

18% of your group who did the survey said they intended to work for your organisation for Over 6 months and up to 1 year.

What is your likely career plan for the next 2 years?



Employees plan to work at your organisation for...	You 2023	You 2024	Comparator 2024	Public sector 2024
6 months or less	14%	11%	7%	7%
Over 6 months and up to 1 year	17%	18%	10%	10%
Over 1 year and up to 3 years	42%	38%	25%	25%
Over 3 years and up to 5 years	11%	20%	15%	16%
Over 5 years	17%	13%	42%	42%

People outcomes

Intention to stay factors

What is this

These factors influence your employee's decision to stay working in the VPS the most.

Why this is important

Knowing what influences your employees decision to stay working in the VPS helps you understand their motivations and what's important to them.

How to read this

In the survey, we ask employees to tell us what factors influence their decision to stay working in the VPS.

The table shows the top 10 factors in order of influence for your employees.

We've also included the results from your comparator and the VPS.

Example

69% of respondents said 'Type/nature of work (e.g. interesting, challenging, specialised, autonomous)' influenced their decision the most.

Which factors most influence your decision to stay working in the VPS?	You 2024	Comparator 2024	VPS 2024
Type/nature of work (e.g. interesting, challenging, specialised, autonomous)	69%	55%	56%
Non-monetary employment conditions (e.g. leave, flexible work arrangements, other benefits)	67%	61%	62%
Remuneration (e.g. salary, superannuation)	62%	55%	55%
Workplace relationships with colleagues	59%	54%	53%
Job security	52%	54%	53%
Service to the Victorian public	49%	39%	40%
Belief in the purpose and objectives of the VPS	41%	30%	30%
Inclusive work environment	40%	32%	32%
Quality of leadership (e.g. supportive, clear communication)	36%	29%	30%
Location of work	33%	40%	39%

People outcomes

Inclusion question results

What is this

This is how many staff experience that they belong, and can be themselves, at work.

Why this is important

When people feel like they belong, they can bring their true selves and lived experience to their work and workplace. This leads to increased productivity, wellbeing and better outcomes for the community.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

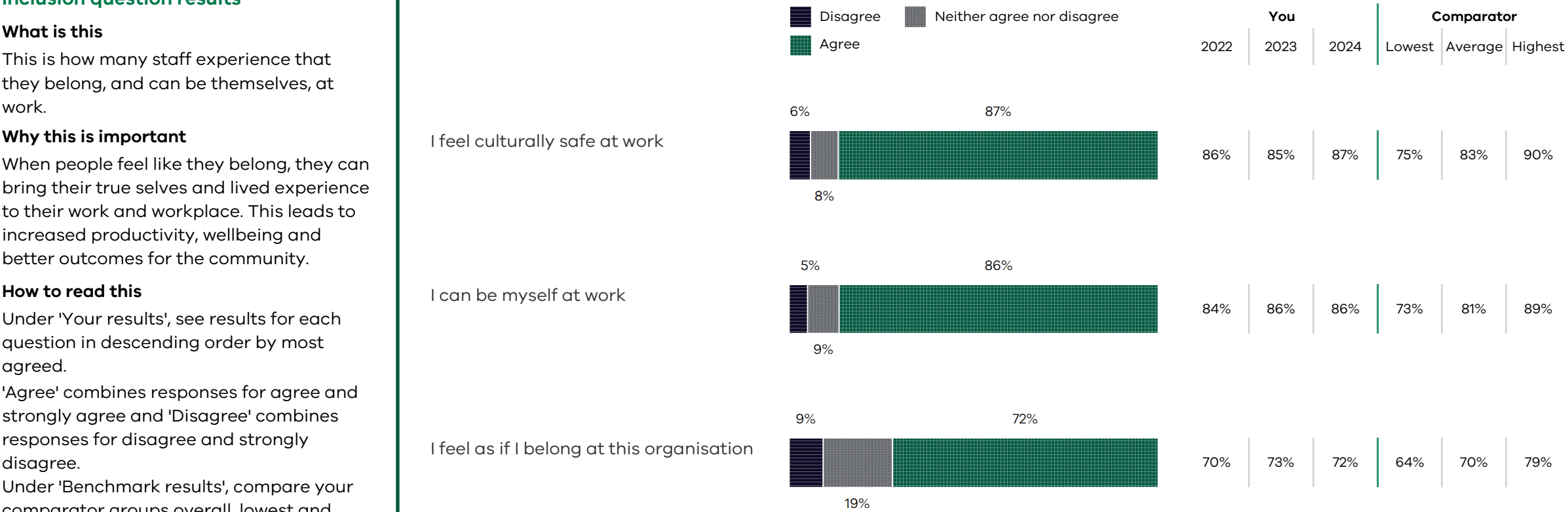
Example

87% of your staff who did the survey agreed or strongly agreed with 'I feel culturally safe at work'.

Survey question

Your results

Benchmark agree results



People outcomes

Inclusion - Barriers to success

What is this

This is a list of things that staff felt were barriers to their success at work.

Why this is important

These results can show areas of focus for improvement to enable employee success in the workplace.

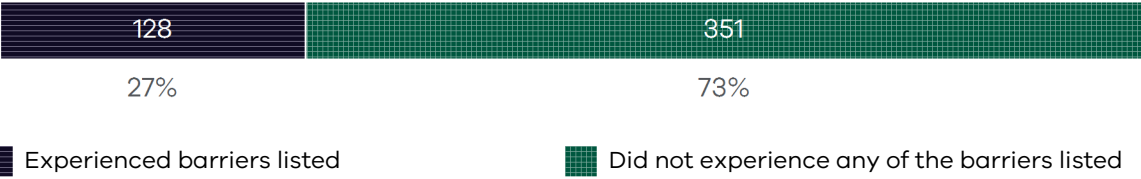
How to read this

In the survey, we ask staff to select from a list, any barriers they have experienced and believe to have hindered their success at work. They can select more than one option.
In descending order, the table shows the top 10 answers.

Example

8% of your staff who did the survey said they have experienced barriers to success in the last 12 months due to 'My mental health'.

Staff who experienced one or more barriers to success at work



During the last 12 months, employees experienced barriers to their success due to ...	You 2023	You 2024	Comparator 2024	Public sector 2024
My mental health	9%	8%	8%	8%
My flexible working	6%	8%	7%	6%
My caring responsibilities	7%	7%	8%	7%
My age	7%	6%	8%	7%
My disability	-	4%	3%	2%
My cultural background	4%	3%	3%	3%
My political belief	-	3%	1%	1%
My sex	3%	3%	5%	5%

People outcomes

Inclusion - Witnessed barriers to success

What is this

This is a list of things that staff witnessed were barriers to their success of other employees at work.

Why this is important

These results can show areas of focus for improvement to enable employee success in the workplace.

How to read this

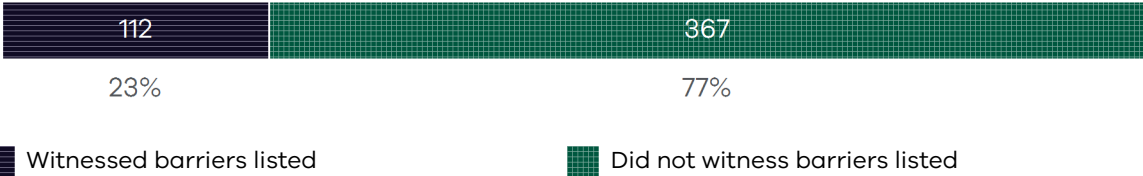
In the survey, we ask staff to choose from a list, any barriers that they may have witnessed that hinder the success of other employees at work. They can select more than one option.

In descending order, the table shows the top 10 answers.

Example

8% of your staff who did the survey said they have witnessed barriers to success of other employees in the last 12 months due to 'Flexible working'.

Staff who witnessed one or more barriers to success at work



During the last 12 months, employees witnessed barriers to the success of other employees due to their ...	You 2023	You 2024	Comparator 2024	Public sector 2024
Flexible working	10%	8%	9%	8%
Caring responsibilities	9%	7%	8%	7%
Mental health	5%	5%	7%	7%
Cultural background	5%	5%	5%	4%
Age	6%	5%	6%	6%
Disability	2%	4%	3%	2%
Aboriginal and/or Torres Strait Islander status	3%	3%	1%	1%
Sex	4%	3%	5%	5%
Physical health	-	3%	3%	3%

People outcomes

Scorecard: emotional effects of work

What is this

This is the level of positive and negative feelings experienced by staff in the 3 months before the survey.

Why this is important

Positive feelings can lead to higher wellbeing and job satisfaction and a lower chance of burnout.

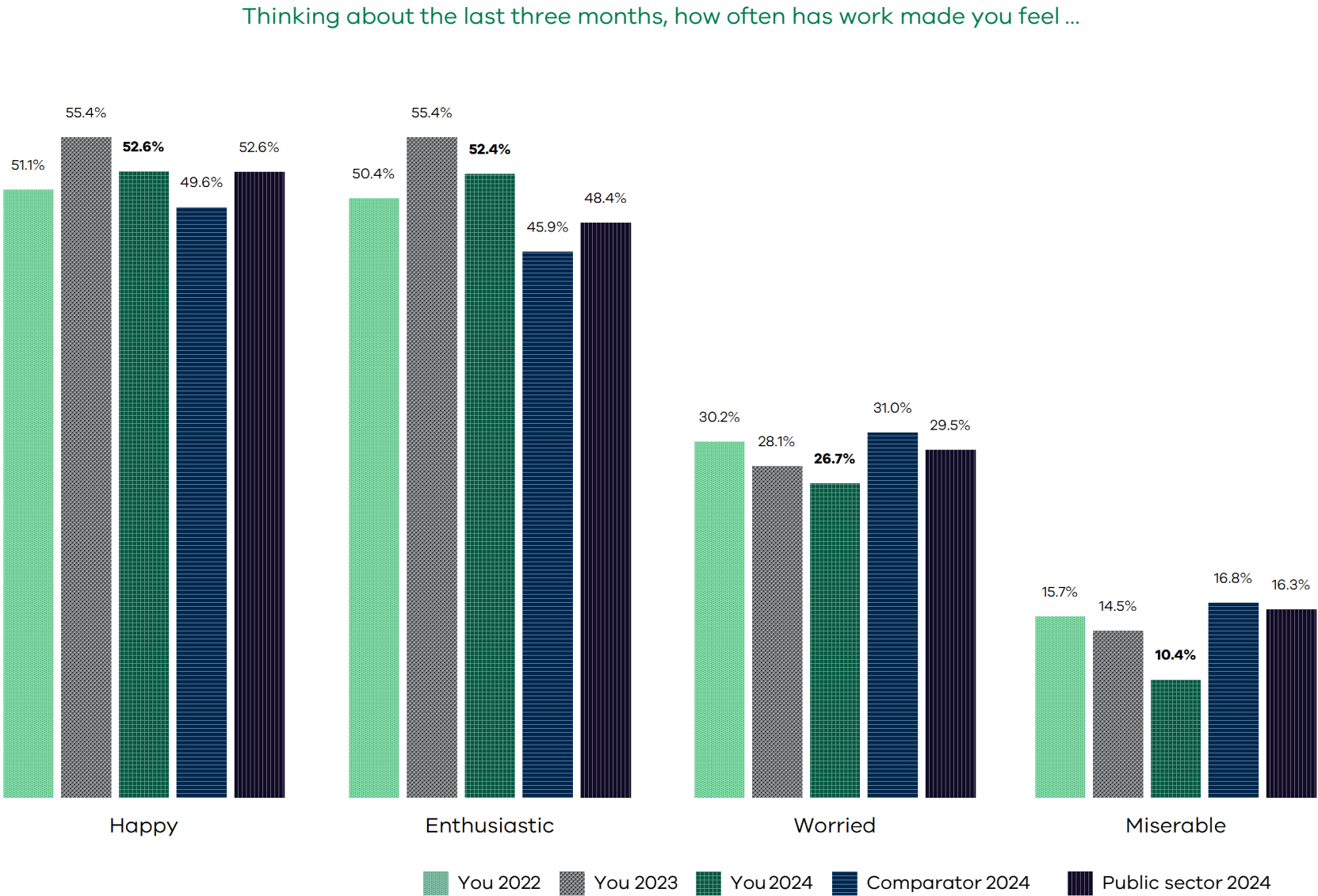
How to read this

Each label represents a question in the survey about emotional effects of work. Each result is the percentage of staff who said they often, very often or always felt happy, enthusiastic, worried or miserable in the past 3 months.

You can compare these with your comparator group and the public sector.

Example

- In 2024:
- 52.6% of your staff who did the survey said work made them feel happy.
- Compared to:
- 49.6% of staff in your comparator group and 52.6% of staff across the public sector.



People outcomes

Scorecard: negative behaviours

What is this

This is how many staff have experienced negative behaviours at work in the past 12 months.

Why this is important

Negative behaviours can be detrimental to health and wellbeing as well as performance and behaviour.

How to read this

Each label represents a question in the survey about negative behaviour. Each result is the percentage of staff who said they experienced bullying, sexual harassment, discrimination or violence and aggression in the past 12 months.

You can compare these with your comparator group and the public sector.

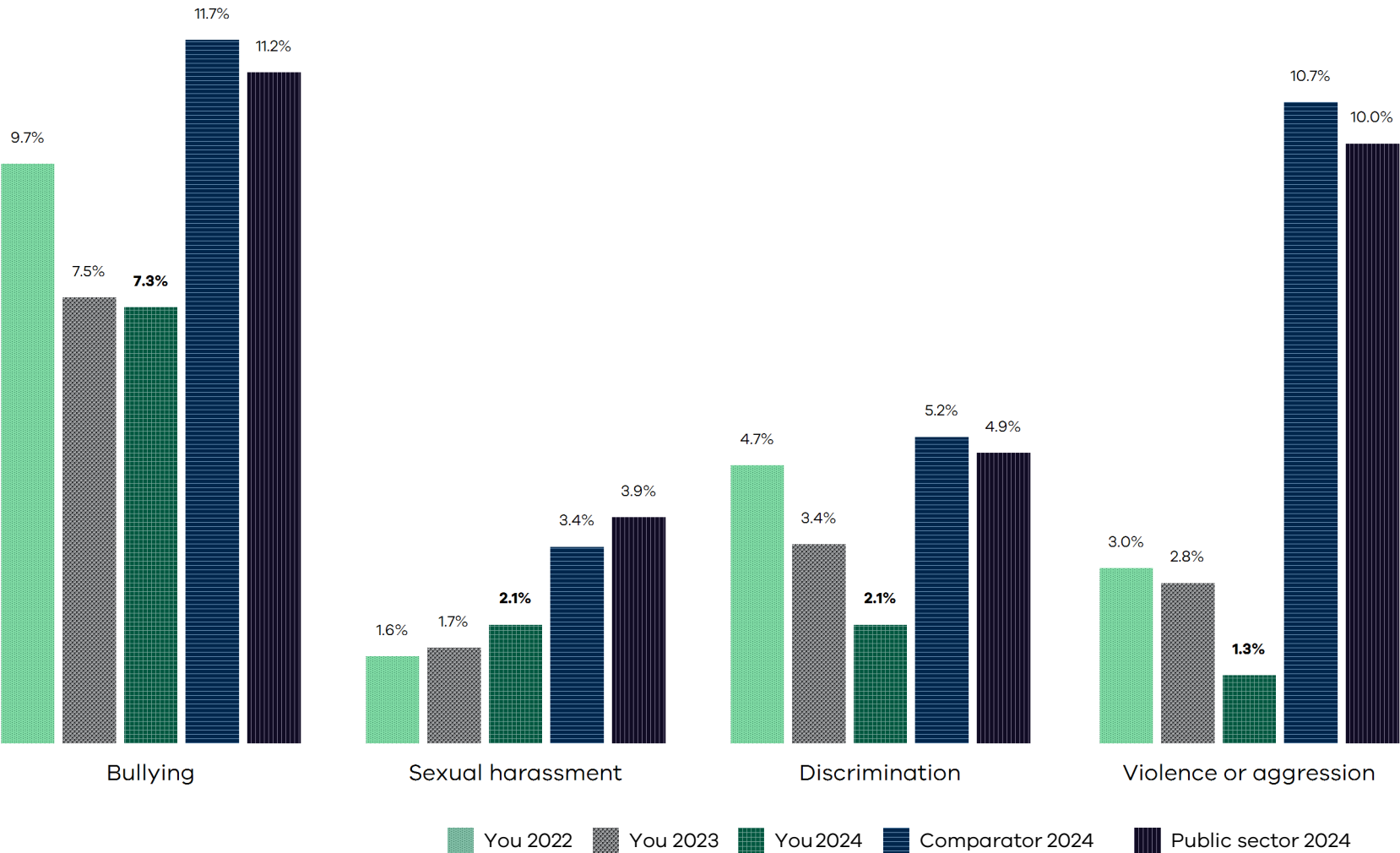
Example

In 2024:

- 7.3% of your staff who did the survey stated they experienced 'Bullying' in the last 12 months.

Compared to:

- 11.7% of staff in your comparator group and 11.2% of staff across the public sector.



People outcomes

Bullying

What is this

This is repeated unreasonable behaviour directed at an employee that creates a risk to their health and safety.

Why this is important

Bullying can have an immediate and longterm negative impact on those involved, including those who witness bullying.

How to read this

In the survey, we asked staff to tell us if they'd experienced bullying at work. If they did, they could tell us with one or more answers what they experienced. In descending order, the table shows the answers.

Example

7% of your staff who did the survey said they experienced bullying. Of that 7%, 77% said the top type was 'Incivility (e.g. talking down to others, making demeaning remarks, not listening to somebody)'.



Experienced bullying Did not experience bullying Not sure

If you experienced bullying, what type of bullying did you experience?	You 2023	You 2024	Comparator 2024	Public sector 2024
Incivility (e.g. talking down to others, making demeaning remarks, not listening to somebody)	80%	77%	70%	69%
Exclusion or isolation	46%	57%	47%	46%
Withholding essential information for me to do my job	49%	43%	34%	33%
Intimidation and/or threats	17%	14%	26%	28%
Being assigned meaningless tasks unrelated to my job	9%	14%	17%	16%
Verbal abuse	9%	11%	17%	19%
Being given impossible assignment(s)	20%	11%	13%	11%
Other	-	6%	14%	15%

People outcomes

Telling someone about the bullying

What is this

This is if staff told someone when they experienced bullying.

Why this is important

By understanding how staff report bullying, organisations can plan how to support and protect staff.

How to read this

In the survey, we asked staff to tell us if they'd experienced bullying at work. If they did, they could tell us with one or more answers who they told about it. In descending order, the table shows the answers.

Example

- 7% of your staff who did the survey said they experienced bullying, of which
- 54% said the top way they reported the bullying was 'Told a manager'.
 - 94% said they didn't submit a formal complaint.



Experienced bullying Did not experience bullying Not sure

Did you tell anyone about the bullying?	You 2023	You 2024	Comparator 2024	Public sector 2024
Told a manager	63%	54%	54%	52%
Told a friend or family member	46%	46%	34%	34%
Told a colleague	49%	43%	43%	41%
Told the person the behaviour was not OK	6%	20%	17%	16%
Told human resources	26%	17%	10%	14%
Told employee assistance program (EAP) or peer support	9%	17%	14%	12%
I did not tell anyone about the bullying	3%	14%	11%	12%
Told someone else	11%	9%	11%	12%
Submitted a formal complaint	9%	6%	12%	12%

People outcomes

Bullying - reasons for not submitting a formal complaint

What is this

This is why staff who experienced bullying chose not to submit a formal complaint.

Why this is important

By understanding this, organisations can plan how to support and protect staff.

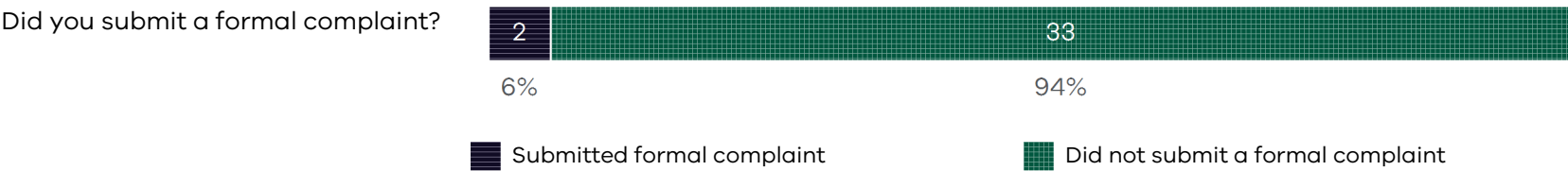
How to read this

In the survey, we asked staff to tell us if they'd experienced bullying at work. We then asked them if they submitted a formal complaint. If they didn't, they could tell us with one or more answers why not. In descending order, the table shows the top 10 answers.

Example

94% of your staff who experienced bullying did not submit a formal complaint, of which:

- 55% said the top reason was 'I didn't think it would make a difference'.



What was your reason for not submitting a formal complaint?	You 2023	You 2024	Comparator 2024	Public sector 2024
I didn't think it would make a difference	34%	55%	50%	51%
I believed there would be negative consequences for my reputation	56%	52%	55%	54%
I believed there would be negative consequences for my career	53%	45%	46%	45%
I thought the complaint process would be embarrassing or difficult	25%	21%	14%	13%
I didn't need to because I no longer had contact with the person(s) who bullied me	9%	18%	7%	7%
I didn't think it was serious enough	22%	15%	17%	16%
I didn't feel safe to report the incident	13%	15%	22%	21%
Other	22%	15%	16%	16%
I didn't know who to talk to	6%	12%	5%	5%
I was advised not to	3%	9%	5%	5%

People outcomes

Perpetrators of bullying

What is this

This is who staff have said are responsible for bullying.

Why this is important

Understanding where bullying happens means organisations can work out what action to take.

How to read this

In this year's survey, 7% of your staff said they experienced bullying.

If they did, they could tell us with one or more answers who the perpetrator was.

In descending order, the bar chart shows the perpetrators with the largest number of responses.

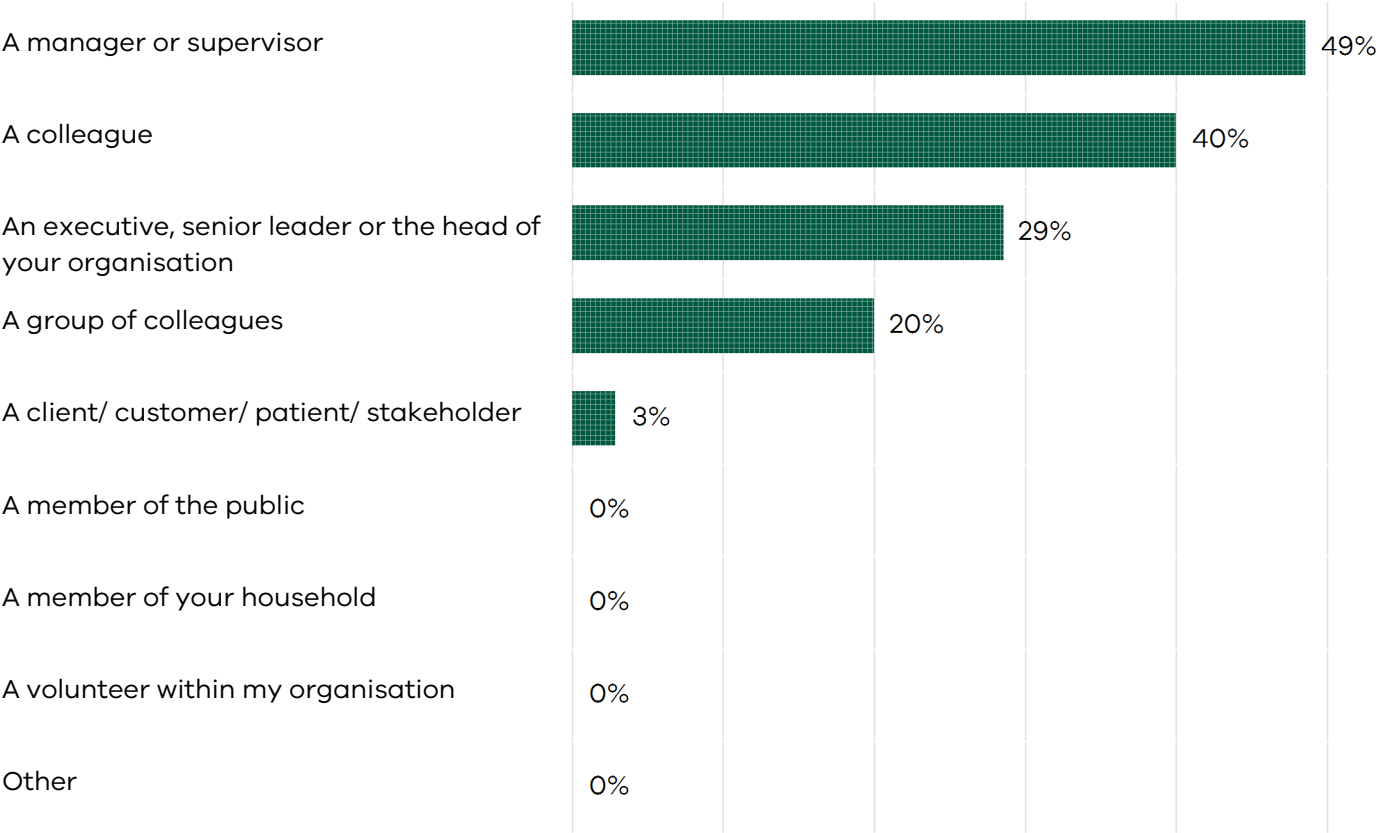
Each row is one perpetrator or group of perpetrators.

Example

7% of your staff who did the survey said they experienced bullying.

Of that 7%, 49% said it was by 'A manager or supervisor'.

35 people (7% of staff) experienced bullying (You 2024)



People outcomes

Relationship to perpetrator

What is this

This provides further detail on who staff have said are responsible for bullying within your organisation.

Why this is important

Understanding where bullying happens means organisations can work out what action to take.

How to read this

In this year's survey, 7% of your staff said they experienced bullying.

If they experienced bullying from within the organisation, they could tell us their relationship to the perpetrator.

The bar chart shows, in descending order, how many employees linked the bullying to different workplace relationships.

Example

7% of your staff who did the survey said they experienced bullying.

Of that 7%, 100% said it was by someone within the organisation.

Of that 100%, 60% said it was 'They were in my workgroup'.

35 people (100% of staff who experienced bullying) experienced bullying from within your organisation (You 2024)

They were in my workgroup

60%

They were my immediate manager or supervisor

49%

They were outside my workgroup

26%

They were someone I supervise or manage

11%

People outcomes

Sexual harassment

What is this

This is non-consensual or unwelcome sexual behaviour that could cause an employee to feel offended, humiliated or intimidated.

Why this is important

Sexual harassment can have an immediate and long-term negative impact on those involved, including those who witness sexual harassment.

How to read this

In the survey, we asked staff to tell us if they'd experienced sexual harassment at work.

If they did, they could tell us with one or more answers what they experienced.

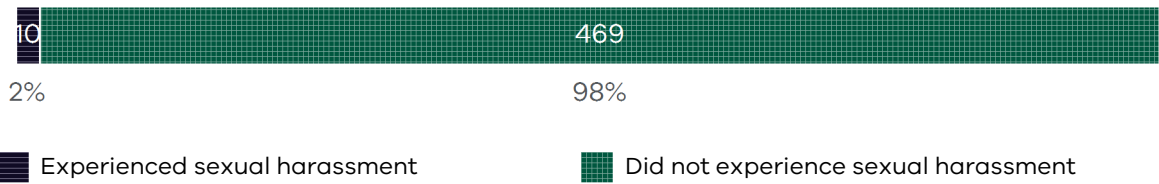
In descending order, the table shows the top 10 answers.

Example

2% of your staff who did the survey said they experienced sexual harassment.

Of those, 50% said the top type was 'Intrusive questions about my private life or comments about my physical appearance'.

Have you experienced sexual harassment at work in the last 12 months?



Behaviours reported

Behaviours reported	You 2023	You 2024	Comparator 2024	Public sector 2024
Intrusive questions about my private life or comments about my physical appearance	-	50%	50%	46%
Sexually suggestive comments or jokes that made me feel offended (in either a group or one on one situation)	-	40%	49%	48%
Unwelcome touching, hugging, cornering or kissing	-	10%	17%	17%
Inappropriate physical contact	-	10%	16%	16%
Repeated or inappropriate invitations to go out on dates	-	10%	4%	5%
Repeated or inappropriate advances on email, social networking websites or internet chat rooms by a work colleague	-	10%	4%	4%
Sexually explicit email or SMS message	-	10%	1%	2%
Inappropriate staring or leering that made me feel intimidated	-	10%	14%	14%
Any other unwelcome conduct of a sexual nature	-	10%	7%	8%

People outcomes

Response to sexual harassment

What is this

This is how staff responded when they experienced sexual harassment.

Why this is important

How staff respond when they experience sexual harassment may help organisations work out what action they need to take.

How to read this

In the survey, we asked staff to tell us if they'd experienced sexual harassment at work.

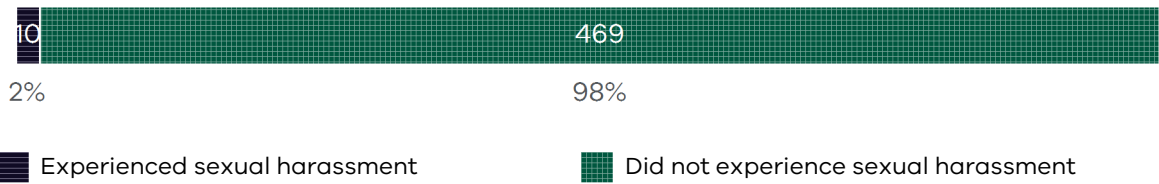
If they did, they could tell us with one or more answers how they responded.

In descending order, the table shows the top 10 answers.

Example

2% of your staff who did the survey said they experienced sexual harassment. Of those, 90% said the top response was 'Tried to laugh it off or forget about it'.

Have you experienced sexual harassment at work in the last 12 months?



When the harassment happened to you, did you respond in any of the following ways?

	You 2023	You 2024	Comparator 2024	Public sector 2024
--	----------	----------	-----------------	--------------------

Tried to laugh it off or forget about it	-	90%	40%	39%
Pretended it didn't bother me	-	70%	47%	45%
Avoided the person(s) by staying away from them	-	40%	38%	37%
Told a colleague	-	30%	25%	25%
Told the person the behaviour was not OK	-	20%	20%	19%
Told a friend or family member	-	20%	21%	22%
Told someone else	-	20%	7%	8%
Avoided locations where the behaviour might occur	-	10%	16%	15%
Told a manager	-	10%	22%	21%
Other	-	10%	4%	5%

People outcomes

Sexual harassment - reasons for not submitting a formal complaint

What is this

This is why staff who experienced sexual harassment chose not to submit a formal complaint.

Why this is important

By understanding this, organisations can work out what action to take.

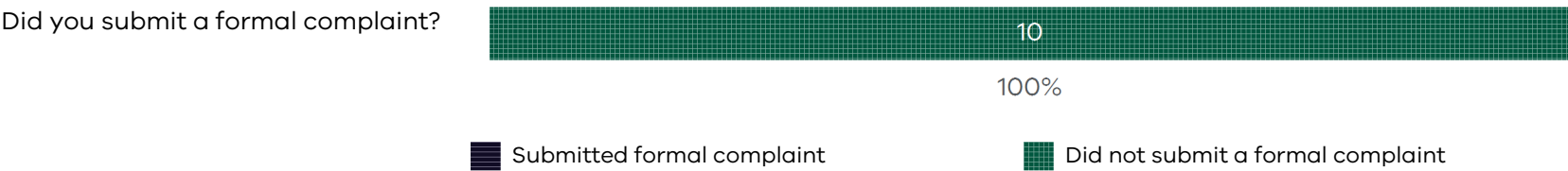
How to read this

In the survey, we asked staff to tell us if they'd experienced sexual harassment at work. We then asked them if they submitted a formal complaint. If they did not, they could tell us with one or more answers why not. In descending order, the table shows the top 10 answers.

Example

100% of your staff who experienced sexual harassment did not submit a formal complaint, of which:

- 80% said the top reason was 'I didn't think it was serious enough'.



What was your reason for not submitting a formal complaint?	You 2023	You 2024	Comparator 2024	Public sector 2024
I didn't think it was serious enough	-	80%	47%	44%
I didn't think it would make a difference	-	40%	38%	40%
I believed there would be negative consequences for my reputation	-	20%	38%	39%
I believed there would be negative consequences for my career	-	20%	26%	28%
I believed there would be negative consequences for the person I was going to complain about	-	10%	14%	14%
I thought the complaint process would be embarrassing or difficult	-	10%	13%	13%
I didn't feel safe to report the incident	-	10%	10%	10%

People outcomes

Perpetrators of sexual harassment

What is this

This is who staff have said are responsible for sexual harassment.

Why this is important

Understanding where harassment happens means organisations can work out what action to take.

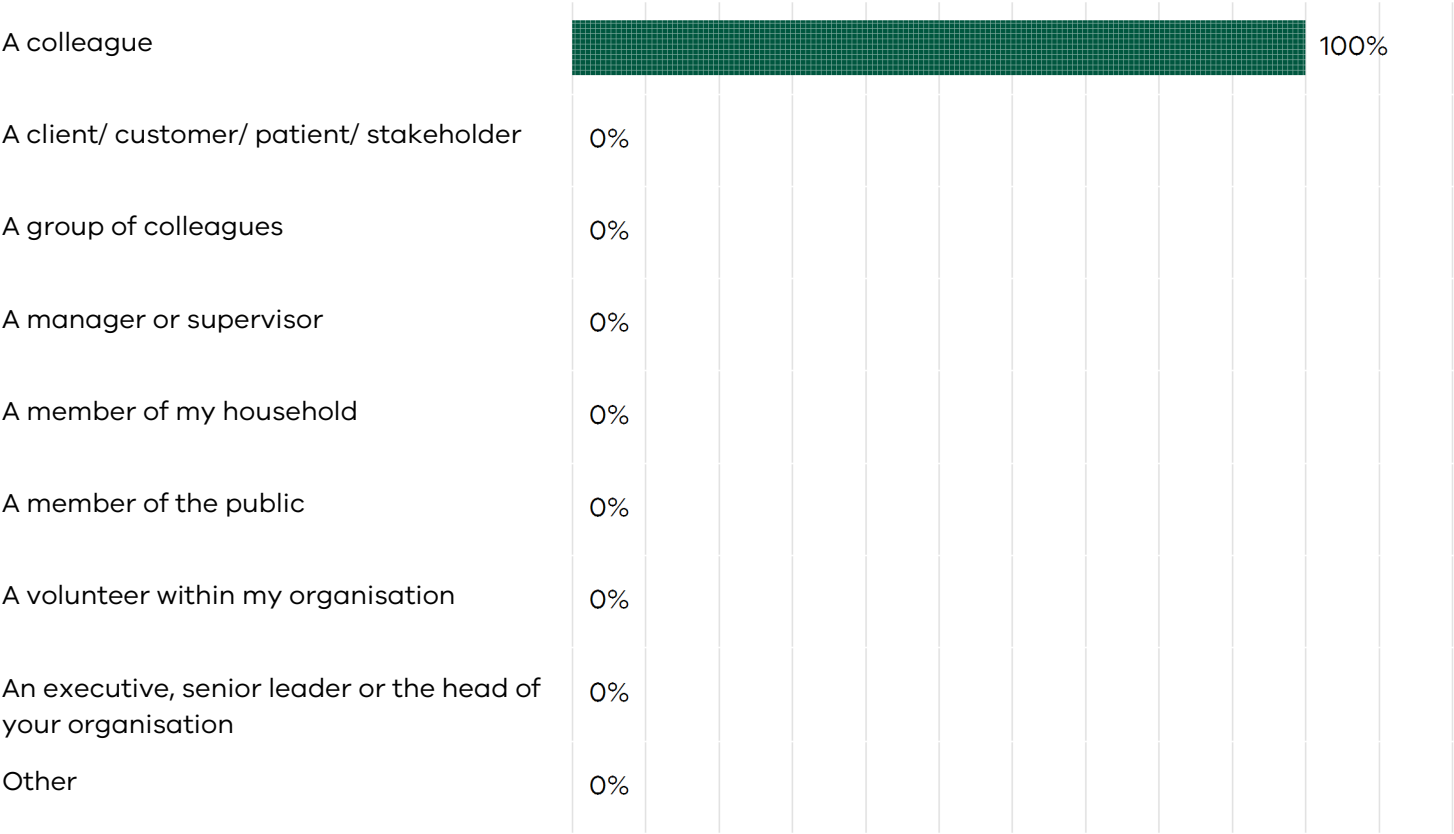
How to read this

In this year’s survey, 2% of your staff said they experienced sexual harassment. If they did, they could tell us with one or more answers who the perpetrator was. In descending order, the bar chart shows the perpetrators with the largest number of responses. Each row is one perpetrator or group of perpetrators.

Example

2% of your staff who did the survey said they experienced sexual harassment. Of that 2%, 100% said it was by 'A colleague'.

10 people (2% of staff) experienced sexual harassment (You 2024)



People outcomes

Relationship to perpetrator

What is this

This provides further detail on who staff have said are responsible for sexual harassment within your organisation.

Why this is important

Understanding where sexual harassment happens means organisations can work out what action to take.

How to read this

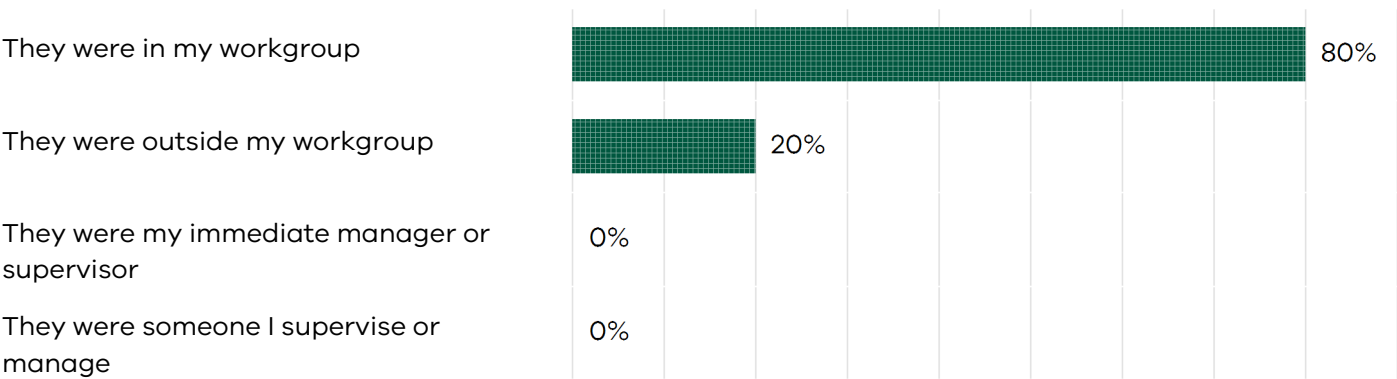
In this year's survey, 2% of your staff said they experienced sexual harassment. If they experienced sexual harassment from within the organisation, they could tell us their relationship to the perpetrator.

The bar chart shows, in descending order, how many employees linked the sexual harassment to different workplace relationships.

Example

2% of your staff who did the survey said they experienced sexual harassment. Of that 2%, 100% said it was by someone within the organisation. Of that 100%, 80% said it was 'They were in my workgroup'.

10 people (100% of staff who experienced harassment) experienced harassment from within your organisation (You 2024)



People outcomes

Frequency of sexual harassment

What is this

This is how often staff experienced sexual harassment.

Why this is important

Understanding the frequency staff experienced sexual harassment may help organisations work out what action to take.

How to read this

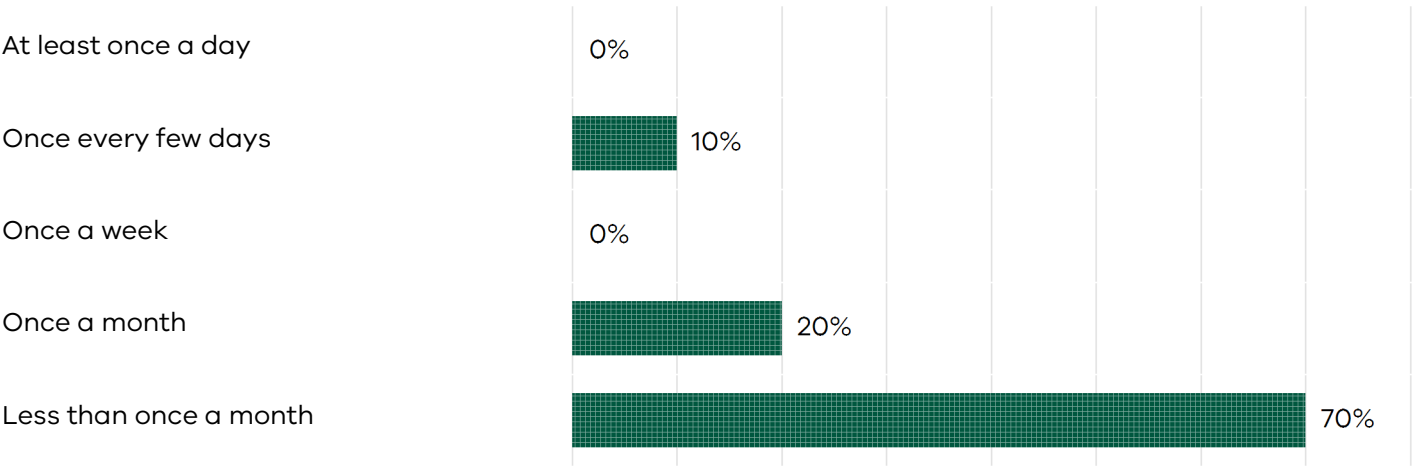
In this year's survey, 2% of your staff said they experienced sexual harassment. If they did, they could tell us how often they experienced this behaviour.

The graph shows how often staff were experiencing sexual harassment.

Example

2% of your staff who did the survey said they experienced sexual harassment. Of that 2%, 0% said it was 'At least once a day'.

How often have you experienced the behaviour(s)? (You 2024)



People outcomes

Type of discrimination

What is this

This is what types of discrimination staff report experiencing in their organisation.

Why this is important

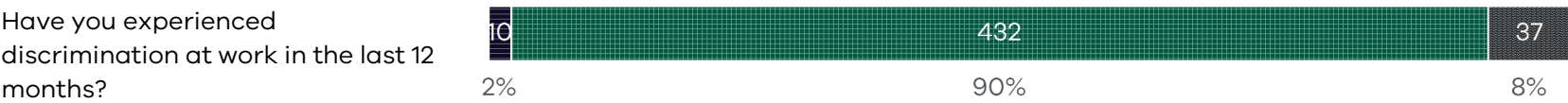
Understanding what types of discrimination happen means an organisation can work out what action to take.

How to read this

In the survey, we asked staff to tell us if they'd experienced discrimination. If they did, they could tell us with one or more answers what they experienced. In descending order, the table shows the top 10 types.

Example

2% of your staff who did the survey said they experienced discrimination. Of that 2%, 80% said it was 'Opportunities for promotion'.



Experienced discrimination Did not experience discrimination Not sure

If you experienced discrimination, what type of discrimination did you experience?	You 2023	You 2024	Comparator 2024	Public sector 2024
Opportunities for promotion	38%	80%	41%	40%
Opportunities for transfer/secondment	25%	30%	17%	16%
Employment security - threats of dismissal or termination	6%	30%	12%	13%
Other	44%	20%	39%	38%
Opportunities for training or professional development	25%	10%	21%	24%

People outcomes

Telling someone about the discrimination

What is this

This is who staff told about the discrimination they experienced.

Why this is important

Understanding who staff tell about their discrimination can inform how organisations can support staff.

How to read this

In the survey, we asked staff to tell us if they'd experienced discrimination.

If they did, they could tell us with one or more answers who they told.

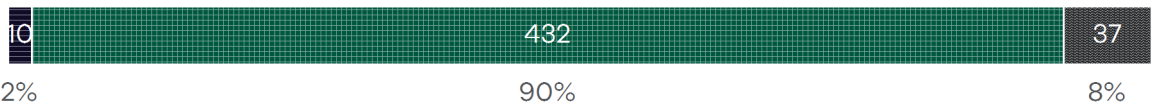
In descending order, the table shows the answers.

Example

2% of your staff who did the survey said they experienced discrimination, of which

- 40% said the top way they reported the discrimination was 'Told a manager'.
- 90% said they didn't submit a formal complaint.

Have you experienced discrimination at work in the last 12 months?



Experienced discrimination Did not experience discrimination Not sure

Did you tell anyone about the discrimination?

	You 2023	You 2024	Comparator 2024	Public sector 2024
Told a manager	31%	40%	33%	32%
Told human resources	25%	40%	9%	11%
Told a colleague	44%	20%	41%	38%
Told employee assistance program (EAP) or peer support	6%	20%	12%	10%
Told a friend or family member	31%	20%	32%	31%
Submitted a formal complaint	6%	10%	8%	8%
Told the person the behaviour was not OK	6%	10%	10%	9%
Told someone else	-	10%	13%	15%
I did not tell anyone about the discrimination	31%	10%	23%	25%

People outcomes

Perpetrators of discrimination

What is this

This is who staff have said are responsible for discrimination.

Why this is important

Understanding where discrimination happens means organisations can work out what action to take.

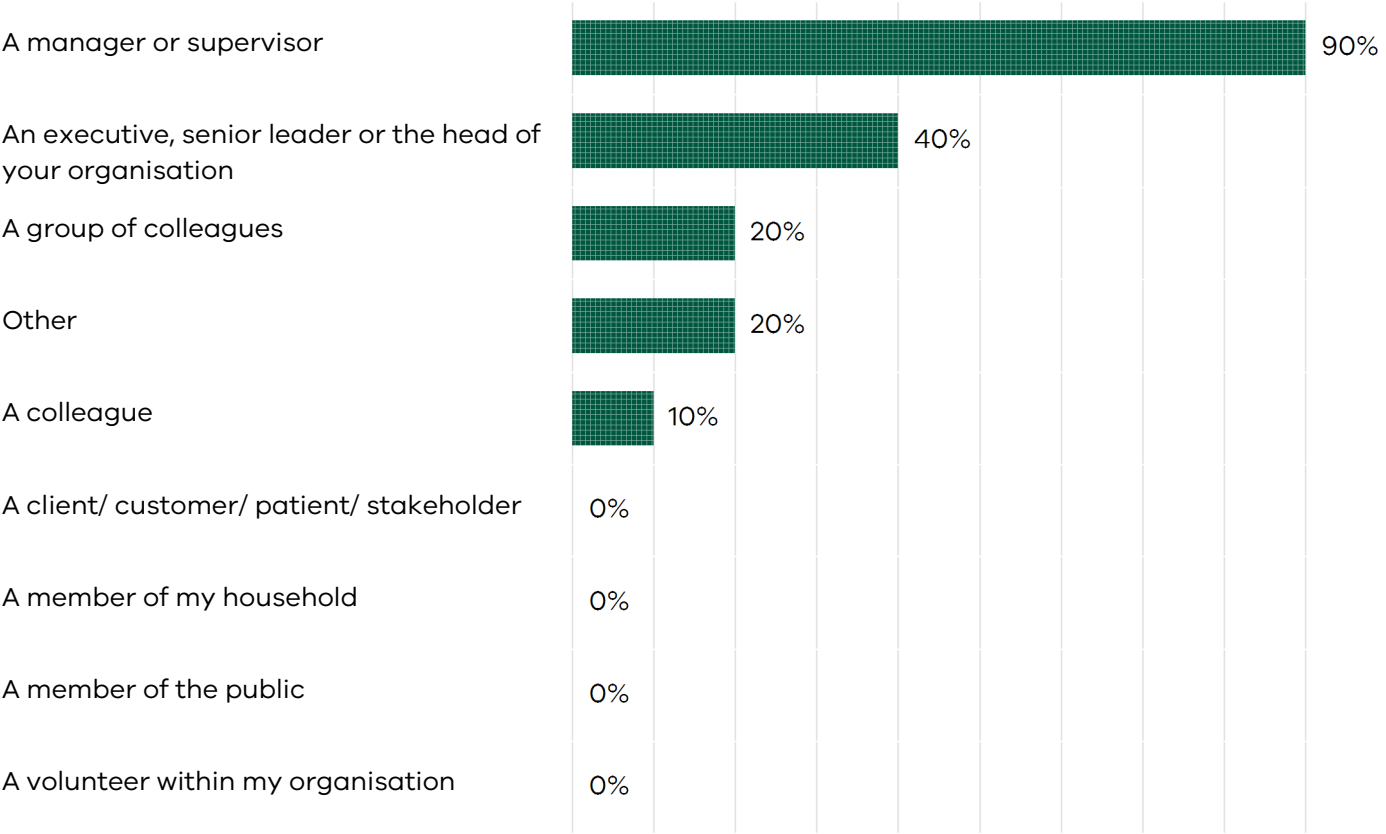
How to read this

In this year's survey, 2% of your staff said they experienced discrimination. If they did, they could tell us with one or more answers who the perpetrator was. In descending order, the bar chart shows the perpetrators with the largest number of responses. Each row is one perpetrator or group of perpetrators.

Example

2% of your staff who did the survey said they experienced discrimination. Of that 2%, 90% said it was by 'A manager or supervisor'.

10 people (2% of staff) experienced discrimination (You 2024)



People outcomes

Violence and aggression

What is this

This is when staff are abused, threatened or assaulted in a situation related to their work.

Why this is important

Violence and aggression can have an immediate and long-term negative impact on those involved, including those who witness violence and aggression.

Why there is no data here

We've not published the results for this section because less than 10 people said they experienced violence or aggression. We do this to protect the respondents.



Negative behaviour

Witnessing negative behaviours

What is this

This is where staff witnessed people acting in a negative way against a colleague.

Why this is important

Witnessing negative behaviour can still have a negative impact on the person, as it does on the victim.

How to read this

In the survey, we asked staff to tell us if they'd witnessed any negative behaviour at work.

They could tell us with one or more answers if they witnessed negative behaviour and what type they witnessed.

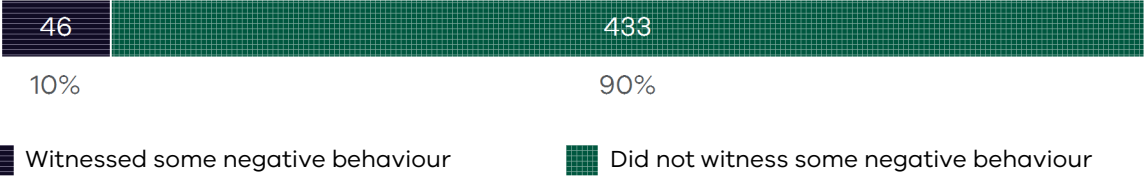
In descending order, the table shows the answers.

Example

10% of your staff who did the survey said they witnessed some negative behaviour at work.

90% said 'No, I have not witnessed any of the situations above'.

Have you witnessed any negative behaviour at work in the last 12 months?



During the last 12 months in your current organisation, have you witnessed any of the following negative behaviours at work?	You 2023	You 2024	Comparator 2024	Public sector 2024
No, I have not witnessed any of the situations above	86%	90%	80%	81%
Bullying of a colleague	9%	7%	14%	14%
Discrimination against a colleague	6%	3%	8%	8%
Violence or aggression against a colleague	0%	1%	4%	3%
Sexual harassment of a colleague	0%	0%	1%	1%

Negative behaviour

Taking action when witnessing negative behaviours

What is this

This is what your staff did when they witnessed negative behaviour at work.

Why this is important

What staff do when they witness negative behaviour may help organisations understand what support their staff need.

How to read this

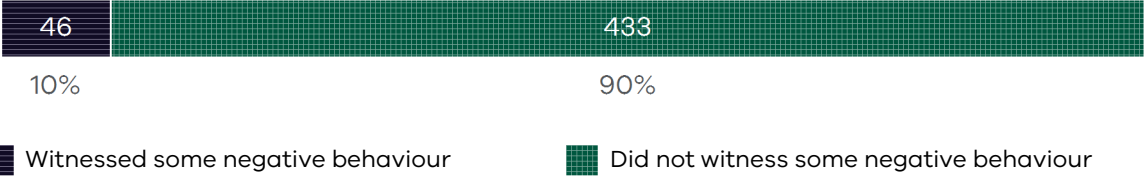
In the survey, we asked staff to tell us if they'd witnessed any negative behaviour at work. If they did, they could tell us with one or more answers what action they took. In descending order, the table shows the answers.

Example

10% of your staff who did the survey witnessed negative behaviour, of which:

- 76% said the top action they took was 'Spoke to the person who experienced the behaviour'.

Have you witnessed any negative behaviour at work in the last 12 months?



When you witnessed these behaviour(s), did you do any of the following?	You 2023	You 2024	Comparator 2024	Public sector 2024
Spoke to the person who experienced the behaviour	72%	76%	73%	71%
Told a manager	36%	54%	42%	40%

People matter survey

2024

Have your say

Overview

Result summary

Report overview

- About your report
- Privacy and anonymity
- Survey's theoretical framework
- Your comparator group
- Your response rate

People outcomes

- Scorecard: engagement index
- Engagement
- Scorecard: satisfaction, stress, intention to stay, inclusion
- Satisfaction
- Work-related stress levels
- Work-related stress causes
- Intention to stay
- Inclusion
- Scorecard: emotional effects of work
- Scorecard: negative behaviour
- Bullying
- Sexual harassment
- Discrimination
- Violence and aggression

Key differences

- Highest scoring
- Lowest scoring
- Most improved
- Most declined
- Biggest positive difference from your comparator
- Biggest negative difference from your comparator

Taking action

- Taking action questions

Detailed results

Senior leadership	Workgroup climate	Job and manager factors	Public sector values	Topical questions	Demographics
<ul style="list-style-type: none">• Senior leadership questions <p>Organisational climate</p> <ul style="list-style-type: none">• Scorecard• Organisational integrity• Collaboration• Safety climate	<ul style="list-style-type: none">• Scorecard• Quality service delivery• Innovation• Workgroup support• Safe to speak up	<ul style="list-style-type: none">• Scorecard• Manager leadership• Manager support• Workload• Learning and development• Job enrichment• Meaningful work• Flexible working	<ul style="list-style-type: none">• Scorecard• Responsiveness• Integrity• Impartiality• Accountability• Respect• Leadership• Human rights	<ul style="list-style-type: none">• Questions on topical issues including understanding the charter of human right and providing frank and impartial advice <p>Custom questions</p> <ul style="list-style-type: none">• Questions requested by your organisation	<ul style="list-style-type: none">• Age, gender, variations in sex characteristics and sexual orientation• Aboriginal and/or Torres Strait Islander• Disability• Cultural diversity• Employment• Adjustments• Caring



Key differences

Highest scoring questions

What is this

These are the questions your group had the highest agreement or satisfaction with in 2024.

How to read this

Use this data to see where your group has the highest agreement or satisfaction with questions from the 2024 survey.

In this table, your score for this year is shown in the 'You 2024' column.

You can also compare your 2024 scores against your 2023 scores and your 2024 comparator group.

Example

On the first row 'Topical', the 'You 2024' column shows 98% of your staff who did the survey agreed with 'I understand how the Code of Conduct for Victorian public sector employees applies to my work'. In the 'Change from 2023' column, you have a +6% change, which is a positive trend.

Question group	Highest scoring questions	You 2024	Change from 2023	Comparator 2024
Topical	I understand how the Code of Conduct for Victorian public sector employees applies to my work	98%	+6%	94%
Quality service delivery	My workgroup provides high quality advice and services	95%	-0%	84%
Job enrichment	I understand how my job helps my organisation achieve its goals	93%	+1%	91%
Safety climate	My organisation provides a physically safe work environment	93%	+1%	86%
Flexible working	My manager supports working flexibly	93%	+2%	88%
Manager leadership	My manager treats employees with dignity and respect	92%	+3%	89%
Manager leadership	My manager demonstrates honesty and integrity	92%	+2%	88%
Organisational integrity	My organisation encourages respectful workplace behaviours	92%	+3%	83%
Meaningful work	I can make a worthwhile contribution at work	92%	-0%	91%
Workgroup support	People in my workgroup work together effectively to get the job done	91%	+4%	84%

Key differences

Lowest scoring questions

What is this

These are the questions your group had the lowest agreement or satisfaction with in 2024.

How to read this

Use this data to see where your group has the lowest agreement or satisfaction with questions from the 2024 survey.

In this table, your score for this year is shown in the 'You 2024' column.

You can also compare your 2024 scores against your 2023 scores and your 2024 comparator group.

Example

On the first row 'Taking action', the 'You 2024' column shows 41% of your staff who did the survey agreed with 'My organisation has made improvements based on the survey results from last year'. In the 'Change from 2023' column, you have a -3% change, which is a negative trend.

Question group	Lowest scoring questions	You 2024	Change from 2023	Comparator 2024
Taking action	My organisation has made improvements based on the survey results from last year	41%	-3%	33%
Safety climate	My organisation has effective procedures in place to support employees who may experience stress	47%	+4%	50%
Safety climate	All levels of my organisation are involved in the prevention of stress	49%	-1%	45%
Organisational integrity	I believe the promotion processes in my organisation are fair	49%	-0%	45%
Learning and development	I am satisfied with the opportunities to progress in my organisation	50%	-7%	50%
Organisational integrity	I have an equal chance at promotion in my organisation	52%	-5%	48%
Engagement	I feel a strong personal attachment to my organisation	56%	-4%	55%
Safety climate	In my workplace, there is good communication about psychological safety issues that affect me	56%	+2%	55%
Taking action	I believe my organisation will make improvements based on the results of this year's survey	56%	-6%	47%
Safety climate	Senior leaders show support for stress prevention through involvement and commitment	58%	-1%	53%

Key differences

Most improved

What is this

This is where staff feel their group has most improved.

How to read this

Use this data to see if your organisation has a developing or changing trend.

In this table, your trend is shown in the 'Increase from 2023' column.

When you use this data, focus on the increase instead of individual numbers.

This is because the increase from 2023 shows you where the most positive changes are happening in your organisation.

Example

On the first row 'Topical', the 'You 2024' column shows 98% of your staff who did the survey agreed with 'I understand how the Code of Conduct for Victorian public sector employees applies to my work'. In the 'Increase from 2023' column, you have a 6% increase, which is a positive trend.

Question group	Most improved from last year	You 2024	Increase from 2023	Comparator 2024
Topical	I understand how the Code of Conduct for Victorian public sector employees applies to my work	98%	+6%	94%
Manager support	My manager provides me with enough support when I need it	86%	+5%	83%
Workgroup support	People in my workgroup appropriately manage conflicts of interest	84%	+5%	77%
Organisational integrity	My organisation takes steps to eliminate bullying, harassment and discrimination	71%	+4%	66%
Safety climate	My organisation has effective procedures in place to support employees who may experience stress	47%	+4%	50%
Workgroup support	People in my workgroup work together effectively to get the job done	91%	+4%	84%
Quality service delivery	My workgroup has clear lines of responsibility	80%	+3%	73%
Organisational integrity	My organisation encourages respectful workplace behaviours	92%	+3%	83%
Workgroup support	People in my workgroup are honest, open and transparent in their dealings	87%	+3%	79%
Job enrichment	I clearly understand what I am expected to do in this job	86%	+3%	82%

Key differences

Most declined

What is this

This is where staff feel their group has most declined.

How to read this

Use this data to see if your organisation has a developing or changing trend.

In this table, your trend is shown in the 'Decrease from 2023' column.

When you use this data, focus on the decrease instead of individual numbers.

This is because the decrease from 2023 shows you where the most negative changes are happening in your organisation.

Example

On the first row 'Learning and development', the 'You 2024' column shows 50% of your staff who did the survey agreed with 'I am satisfied with the opportunities to progress in my organisation'.

In the 'Decrease from 2023' column, you have a 7% decrease, which is a negative trend.

Question group	Largest decline from last year	You 2024	Decrease from 2023	Comparator 2024
Learning and development	I am satisfied with the opportunities to progress in my organisation	50%	-7%	50%
Topical	I am confident that if I requested to go on secondment to support urgent government work, it would be given due consideration	77%	-7%	67%
Taking action	I believe my organisation will make improvements based on the results of this year's survey	56%	-6%	47%
Engagement	My organisation motivates me to help achieve its objectives	74%	-5%	64%
Organisational integrity	I have an equal chance at promotion in my organisation	52%	-5%	48%
Collaboration	Workgroups across my organisation willingly share information with each other	74%	-5%	63%
Engagement	I feel a strong personal attachment to my organisation	56%	-4%	55%
Learning and development	My organisation places a high priority on the learning and development of staff	60%	-4%	56%
Satisfaction	How satisfied are you with your career development within your current organisation	62%	-4%	56%
Engagement	I am proud to tell others I work for my organisation	81%	-4%	69%

Key differences

Biggest positive difference from comparator

What is this

This is where your staff have agreed more to a question compared to staff at similar organisations.

How to read this

Use this data to see where your organisation has the biggest positive difference with questions from the 2024 survey compared to your comparator group.

In this table, the difference to your comparator is shown in the 'Difference' column.

Example

On the first row 'Engagement', the 'You 2024' column shows 75% of your staff who did the survey agreed with 'My organisation inspires me to do the best in my job'.

The 'Difference' column, shows that agreement for this question was 14% higher than in your comparator.

Question group	Biggest positive difference from comparator	You 2024	Difference	Comparator 2024
Engagement	My organisation inspires me to do the best in my job	75%	+14%	61%
Engagement	I would recommend my organisation as a good place to work	78%	+13%	65%
Senior leadership	Senior leaders model my organisation's values	81%	+13%	68%
Senior leadership	Senior leaders demonstrate honesty and integrity	81%	+13%	69%
Engagement	I am proud to tell others I work for my organisation	81%	+12%	69%
Senior leadership	Senior leaders provide clear strategy and direction	72%	+12%	60%
Collaboration	Workgroups across my organisation willingly share information with each other	74%	+11%	63%
Quality service delivery	My workgroup provides high quality advice and services	95%	+10%	84%
Engagement	My organisation motivates me to help achieve its objectives	74%	+10%	64%
Organisational integrity	My organisation is committed to earning a high level of public trust	84%	+10%	74%

Key differences

Biggest negative difference from comparator

What is this

This is where your staff have agreed less to a question compared to staff at similar organisations.

How to read this

Use this data to see where your organisation has the biggest negative difference with questions from the 2024 survey compared to your comparator group.

In this table, the difference to your comparator is shown in the 'Difference' column.

Example

On the first row 'Safety climate', the 'You 2024' column shows 47% of your staff who did the survey agreed with 'My organisation has effective procedures in place to support employees who may experience stress'.

The 'Difference' column, shows that agreement for this question was 3% lower than in your comparator.

Question group	Biggest negative difference from comparator	You 2024	Difference	Comparator 2024
Safety climate	My organisation has effective procedures in place to support employees who may experience stress	47%	-3%	50%
Meaningful work	I achieve something important through my work	88%	-1%	88%
Learning and development	I am satisfied with the opportunities to progress in my organisation	50%	-0%	50%

People matter survey

2024

Have your say

Overview			
Result summary			
Report overview	People outcomes		Taking action
<ul style="list-style-type: none">About your reportPrivacy and anonymitySurvey's theoretical frameworkYour comparator groupYour response rate	<ul style="list-style-type: none">Scorecard: engagement indexEngagementScorecard: satisfaction, stress, intention to stay, inclusionSatisfactionWork-related stress levelsWork-related stress causesIntention to stay	<ul style="list-style-type: none">InclusionScorecard: emotional effects of workScorecard: negative behaviourBullyingSexual harassmentDiscriminationViolence and aggression	<ul style="list-style-type: none">Highest scoringLowest scoringMost improvedMost declinedBiggest positive difference from your comparatorBiggest negative difference from your comparator
<div>Taking action questions</div>			

Detailed results					
Senior leadership	Workgroup climate	Job and manager factors	Public sector values	Topical questions	Demographics
<ul style="list-style-type: none">Senior leadership questions <div>Organisational climate</div> <ul style="list-style-type: none">ScorecardOrganisational integrityCollaborationSafety climate	<ul style="list-style-type: none">ScorecardQuality service deliveryInnovationWorkgroup supportSafe to speak up	<ul style="list-style-type: none">ScorecardManager leadershipManager supportWorkloadLearning and developmentJob enrichmentMeaningful workFlexible working	<ul style="list-style-type: none">ScorecardResponsivenessIntegrityImpartialityAccountabilityRespectLeadershipHuman rights	<ul style="list-style-type: none">Questions on topical issues including understanding the charter of human right and providing frank and impartial advice <div>Custom questions</div> <ul style="list-style-type: none">Questions requested by your organisation	<ul style="list-style-type: none">Age, gender, variations in sex characteristics and sexual orientationAboriginal and/or Torres Strait IslanderDisabilityCultural diversityEmploymentAdjustmentsCaring



Taking action

What is this

This is how well staff feel their organisation takes action and makes improvements from your survey results.

Why this is important

If your organisation takes action as a result of survey results, your staff may feel their feedback is valuable.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.
'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

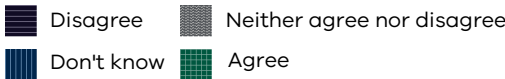
Example

56% of your staff who did the survey agreed or strongly agreed with 'I believe my organisation will make improvements based on the results of this year's survey'.

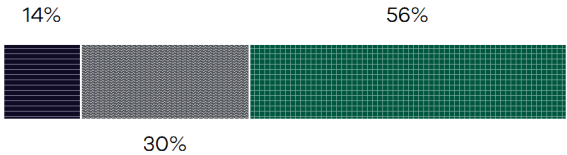
Survey question

Your results

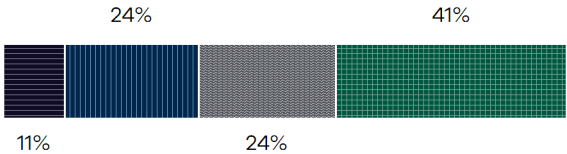
Benchmark agree results



I believe my organisation will make improvements based on the results of this year's survey



My organisation has made improvements based on the survey results from last year



2022	You			Comparator		
	2023	2024		Lowest	Average	Highest
	57%	62%	56%	36%	47%	66%
	37%	44%	41%	19%	33%	53%

People matter survey

2024

Have your say

Overview

Result summary

Report overview

- About your report
- Privacy and anonymity
- Survey's theoretical framework
- Your comparator group
- Your response rate

People outcomes

- Scorecard: engagement index
- Engagement
- Scorecard: satisfaction, stress, intention to stay, inclusion
- Satisfaction
- Work-related stress levels
- Work-related stress causes
- Intention to stay
- Inclusion
- Scorecard: emotional effects of work
- Scorecard: negative behaviour
- Bullying
- Sexual harassment
- Discrimination
- Violence and aggression

Key differences

- Highest scoring
- Lowest scoring
- Most improved
- Most declined
- Biggest positive difference from your comparator
- Biggest negative difference from your comparator

Taking action

- Taking action questions

Detailed results

Senior leadership

- Senior leadership questions

Organisational climate

- Scorecard
- Organisational integrity
- Collaboration
- Safety climate

Workgroup climate

- Scorecard
- Quality service delivery
- Innovation
- Workgroup support
- Safe to speak up

Job and manager factors

- Scorecard
- Manager leadership
- Manager support
- Workload
- Learning and development
- Job enrichment
- Meaningful work
- Flexible working

Public sector values

- Scorecard
- Responsiveness
- Integrity
- Impartiality
- Accountability
- Respect
- Leadership
- Human rights

Topical questions

- Questions on topical issues including understanding the charter of human right and providing frank and impartial advice

Custom questions

- Questions requested by your organisation

Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring

Senior leadership

Senior leadership

What is this

This is how supported staff feel by senior leaders in their organisation and how well they believe senior leaders communicate.

Why this is important

Supportive senior leaders who communicate well mean staff may feel more connected to their work and organisation.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

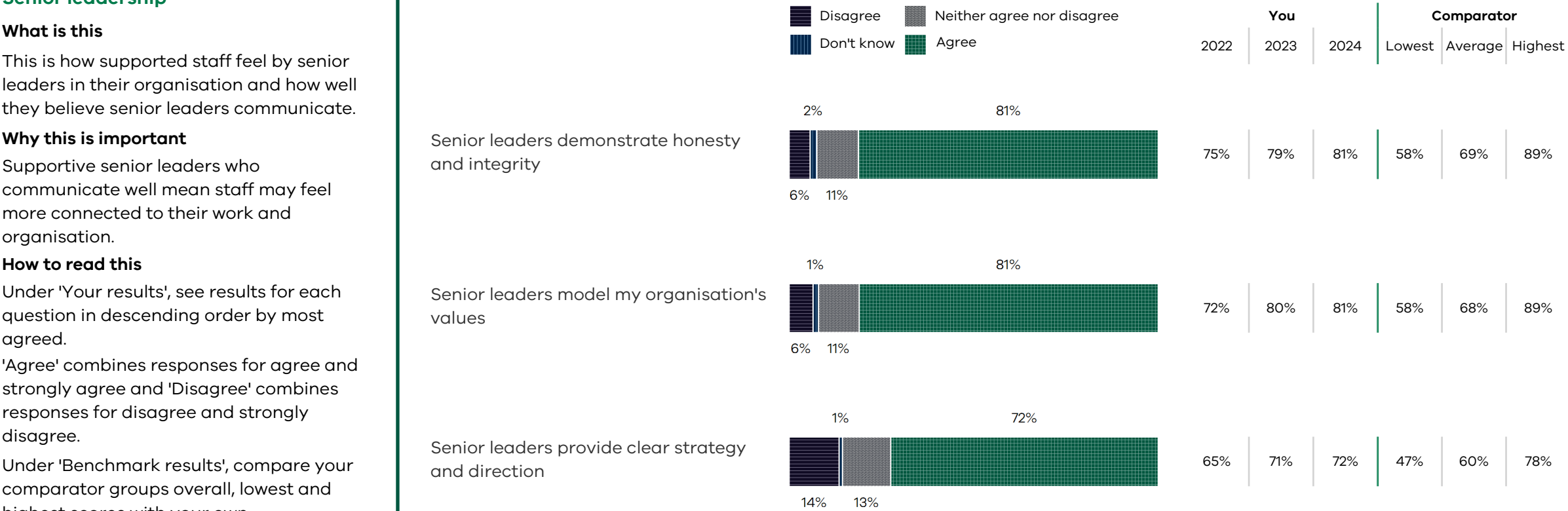
Example

81% of your staff who did the survey agreed or strongly agreed with 'Senior leaders demonstrate honesty and integrity'.

Survey question

Your results

Benchmark agree results



People matter survey

2024

Have your say

Overview

Report overview

- About your report
- Privacy and anonymity
- Survey's theoretical framework
- Your comparator group
- Your response rate

Result summary

People outcomes

- Scorecard: engagement index
- Engagement
- Scorecard: satisfaction, stress, intention to stay, inclusion
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- Highest scoring
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- Biggest positive difference from your comparator
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- Taking action questions

Detailed results

Senior leadership

- Senior leadership questions

Organisational climate

- Scorecard
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- Safety climate

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Custom questions

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Demographics

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- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring



Organisational climate

Scorecard

What is this

This scorecard provides overall results for each factor in the organisation climate part of the survey's theoretical framework.

Why this is important

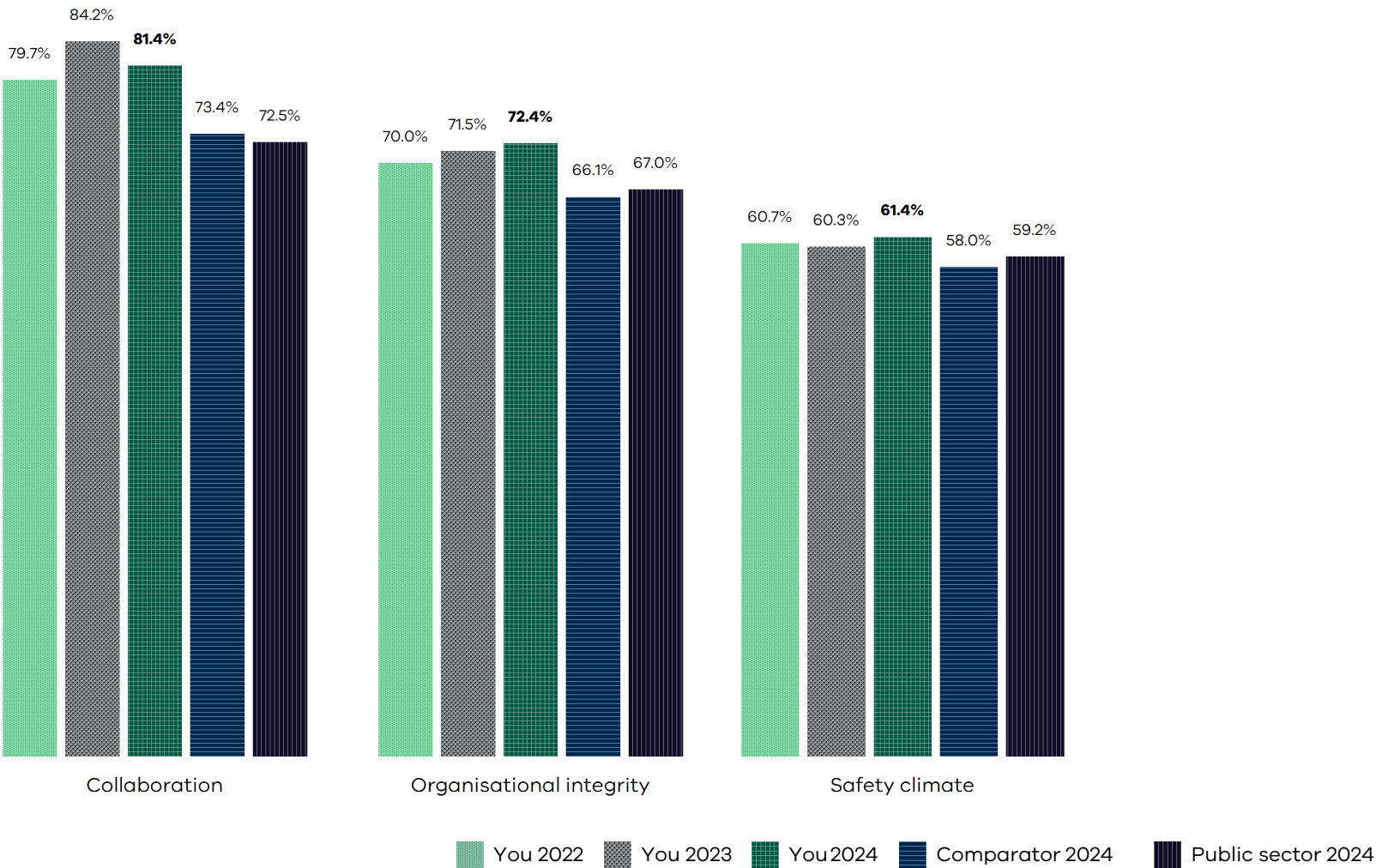
This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about organisational climate. Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

Example

- In 2024:
- 81.4% of your staff who did the survey responded positively to questions about Collaboration.
- Compared to:
- 73.4% of staff in your comparator group and 72.5% of staff across the public sector.



Organisational climate

Organisational integrity 1 of 2

What is this

This is how much trust staff have in your organisation's ability to operate, implement policy and deliver services for Victorians.

Why this is important

We need the community to have high trust in how we work and what we do.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

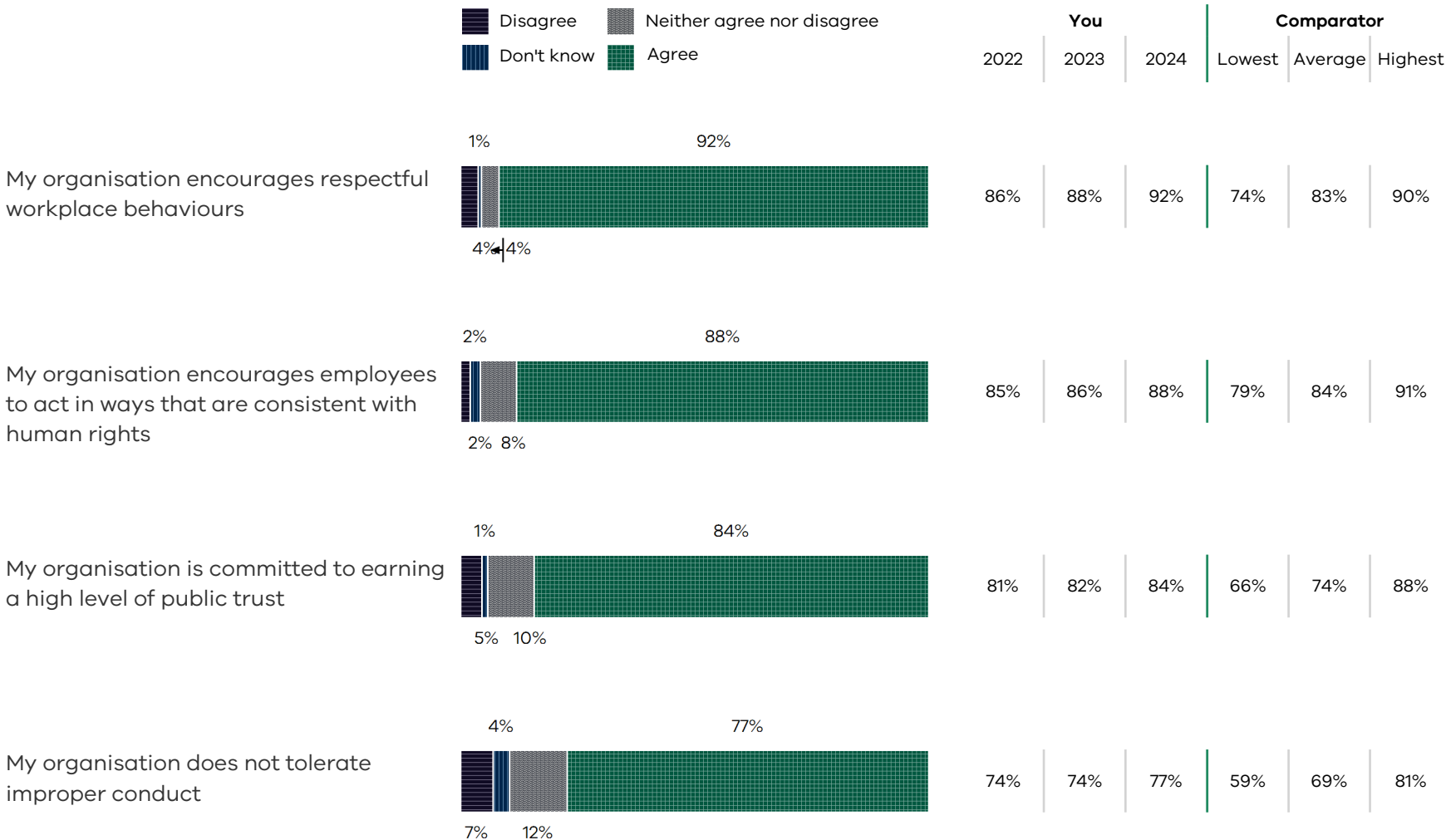
Example

92% of your staff who did the survey agreed or strongly agreed with 'My organisation encourages respectful workplace behaviours'.

Survey question

Your results

Benchmark agree results



Organisational climate

Organisational integrity 2 of 2

What is this

This is how much trust staff have in your organisation's ability to operate, implement policy and deliver services for Victorians.

Why this is important

We need the community to have high trust in how we work and what we do.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

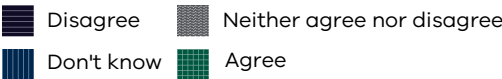
Example

71% of your staff who did the survey agreed or strongly agreed with 'My organisation takes steps to eliminate bullying, harassment and discrimination'.

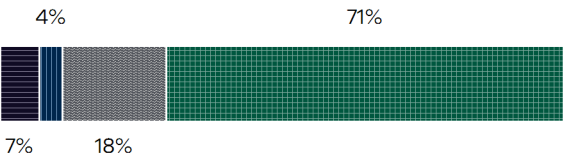
Survey question

Your results

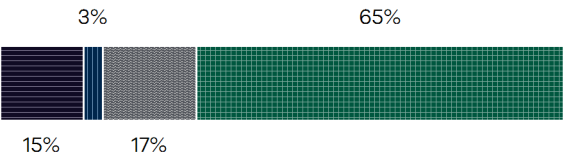
Benchmark agree results



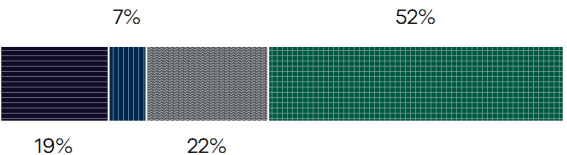
My organisation takes steps to eliminate bullying, harassment and discrimination



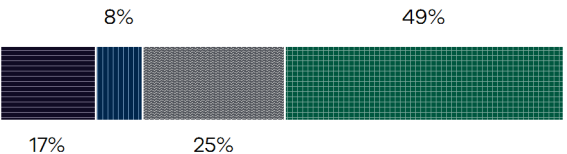
I believe the recruitment processes in my organisation are fair



I have an equal chance at promotion in my organisation



I believe the promotion processes in my organisation are fair



2022	You			Comparator		
	2023	2024		Lowest	Average	Highest
	67%	66%	71%	56%	66%	74%
	64%	67%	65%	49%	59%	70%
	54%	57%	52%	40%	48%	57%
	48%	50%	49%	37%	45%	56%

Organisational climate

Collaboration

What is this

This shows how well the workgroups in your organisation work together and share information.

Why this is important

Improving these results can improve the cohesiveness of your organisation and allow for greater intra-organisational collaboration.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

89% of your staff who did the survey agreed or strongly agreed with 'I am able to work effectively with others outside my immediate workgroup'.

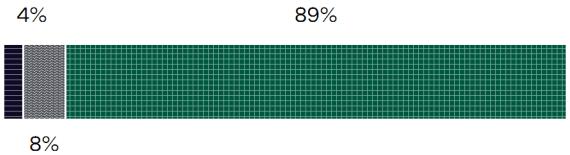
Survey question

Your results

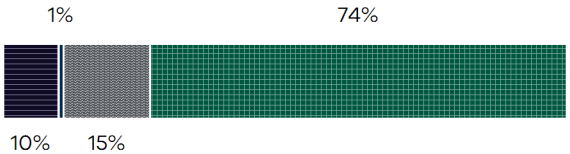
Benchmark agree results



I am able to work effectively with others outside my immediate workgroup



Workgroups across my organisation willingly share information with each other



	You			Comparator		
	2022	2023	2024	Lowest	Average	Highest
I am able to work effectively with others outside my immediate workgroup	88%	90%	89%	80%	84%	86%
Workgroups across my organisation willingly share information with each other	72%	78%	74%	55%	63%	71%

Organisational climate

Safety climate 1 of 2

What is this

This is how well staff feel your organisation supports safety at work.

Why this is important

A safe workplace is a key outcome of Leading the way and the Victorian public sector mental health and wellbeing charter.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

93% of your staff who did the survey agreed or strongly agreed with 'My organisation provides a physically safe work environment'.

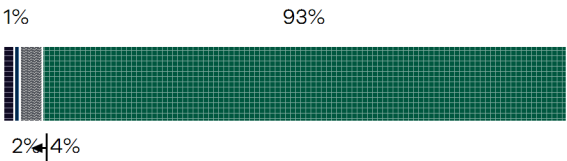
Survey question

Your results

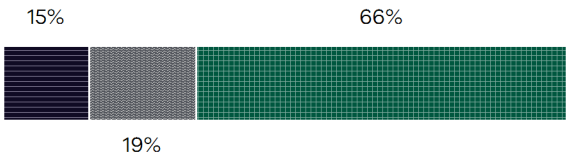
Benchmark agree results



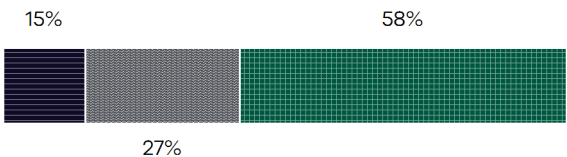
My organisation provides a physically safe work environment



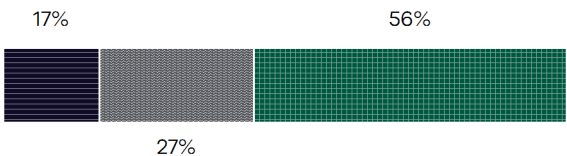
Senior leaders consider the psychological health of employees to be as important as productivity



Senior leaders show support for stress prevention through involvement and commitment



In my workplace, there is good communication about psychological safety issues that affect me



2022	You			Comparator		
	2023	2024		Lowest	Average	Highest
	87%	93%	93%	76%	86%	95%
	65%	64%	66%	49%	59%	75%
	59%	59%	58%	44%	53%	70%
	53%	53%	56%	46%	55%	63%

Organisational climate

Safety climate 2 of 2

What is this

This is how well staff feel your organisation supports safety at work.

Why this is important

A safe workplace is a key outcome of Leading the way and the Victorian public sector mental health and wellbeing charter.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

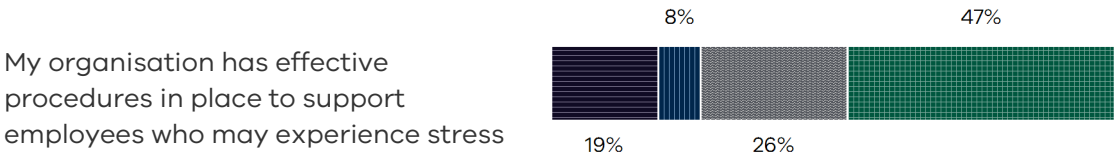
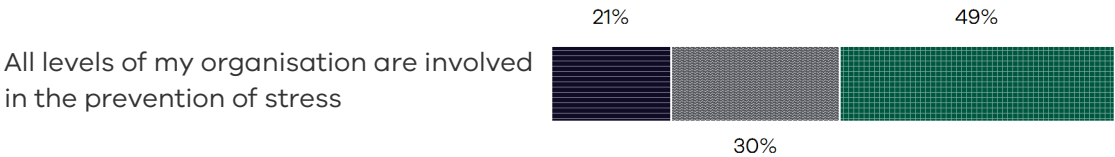
Example

49% of your staff who did the survey agreed or strongly agreed with 'All levels of my organisation are involved in the prevention of stress'.

Survey question

Your results

Benchmark agree results



	You			Comparator		
	2022	2023	2024	Lowest	Average	Highest
All levels of my organisation are involved in the prevention of stress	51%	50%	49%	35%	45%	61%
My organisation has effective procedures in place to support employees who may experience stress	49%	43%	47%	43%	50%	61%

People matter survey

2024

Have your say

Overview

Report overview

- About your report
- Privacy and anonymity
- Survey's theoretical framework
- Your comparator group
- Your response rate

Result summary

People outcomes

- Scorecard: engagement index
- Engagement
- Scorecard: satisfaction, stress, intention to stay, inclusion
- Satisfaction
- Work-related stress levels
- Work-related stress causes
- Intention to stay
- Inclusion
- Scorecard: emotional effects of work
- Scorecard: negative behaviour
- Bullying
- Sexual harassment
- Discrimination
- Violence and aggression

Key differences

- Highest scoring
- Lowest scoring
- Most improved
- Most declined
- Biggest positive difference from your comparator
- Biggest negative difference from your comparator

Taking action

- Taking action questions

Detailed results

Senior leadership

- Senior leadership questions

Organisational climate

- Scorecard
- Organisational integrity
- Collaboration
- Safety climate

Workgroup climate

- Scorecard
- Quality service delivery
- Innovation
- Workgroup support
- Safe to speak up

Job and manager factors

- Scorecard
- Manager leadership
- Manager support
- Workload
- Learning and development
- Job enrichment
- Meaningful work
- Flexible working

Public sector values

- Scorecard
- Responsiveness
- Integrity
- Impartiality
- Accountability
- Respect
- Leadership
- Human rights

Topical questions

- Questions on topical issues including understanding the charter of human right and providing frank and impartial advice

Custom questions

- Questions requested by your organisation

Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring



Workgroup climate

Scorecard

What is this

This scorecard provides overall results for each factor in the workgroup climate part of the survey's theoretical framework.

Why this is important

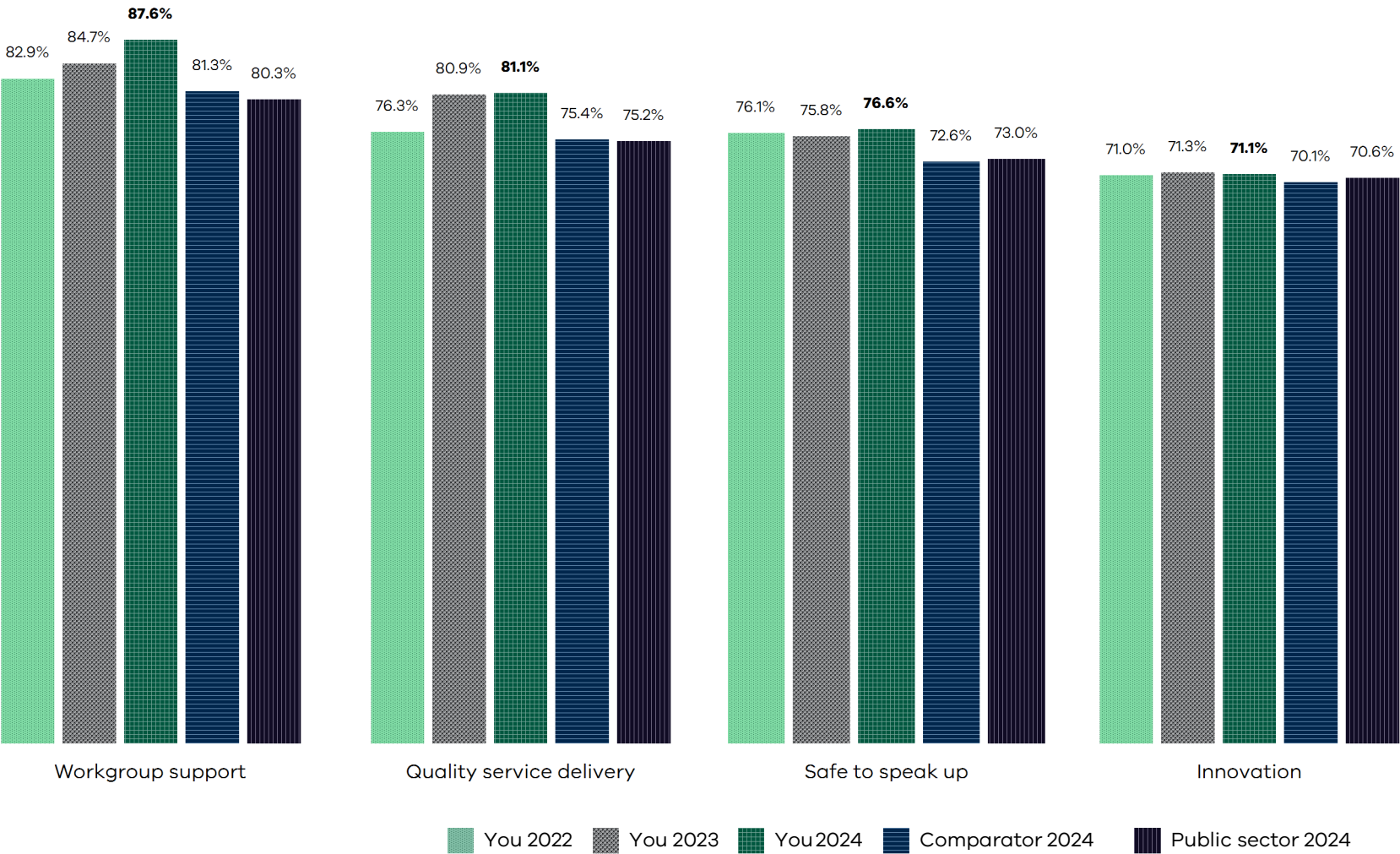
This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about workgroup climate. Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

Example

- In 2024:
- 87.6% of your staff who did the survey responded positively to questions about Workgroup support
- Compared to:
- 81.3% of staff in your comparator group and 80.3% of staff across the public sector.



Workgroup climate

Quality service delivery

What is this

This is how well workgroups in your organisation operate to deliver quality services.

Why this is important

The public sector must provide highquality services in a timely way to meet the needs of Victorians.

Workgroups need to be motivated, make impartial decisions and have clear accountabilities.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

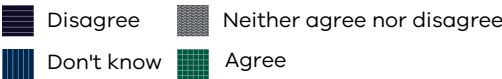
Example

95% of your staff who did the survey agreed or strongly agreed with 'My workgroup provides high quality advice and services'.

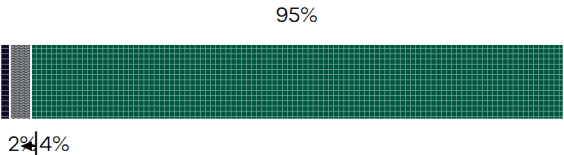
Survey question

Your results

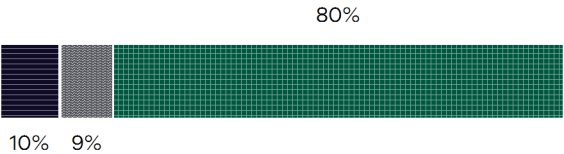
Benchmark agree results



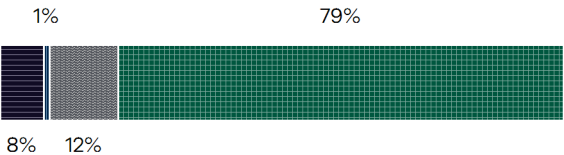
My workgroup provides high quality advice and services



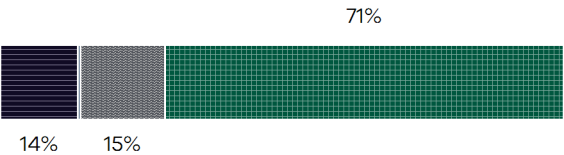
My workgroup has clear lines of responsibility



My workgroup acts fairly and without bias



My workgroup uses its resources well



2022	You			Comparator		
	2023	2024		Lowest	Average	Highest

88%	95%	95%	74%	84%	93%
-----	-----	-----	-----	-----	-----

72%	77%	80%	66%	73%	82%
-----	-----	-----	-----	-----	-----

78%	79%	79%	65%	76%	84%
-----	-----	-----	-----	-----	-----

66%	73%	71%	58%	68%	75%
-----	-----	-----	-----	-----	-----

Workgroup climate

Innovation

What is this

This is how well staff feel their workgroup innovates its operations.

Why this is important

Innovation can reduce costs, create public value and lead to higher quality services.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.
'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

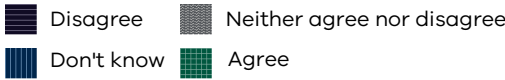
Example

72% of your staff who did the survey agreed or strongly agreed with 'My workgroup learns from failures and mistakes'.

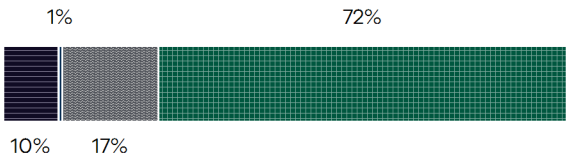
Survey question

Your results

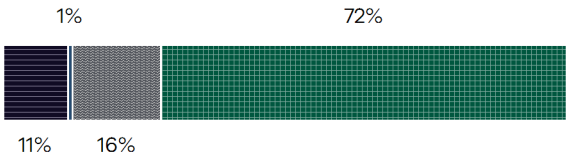
Benchmark agree results



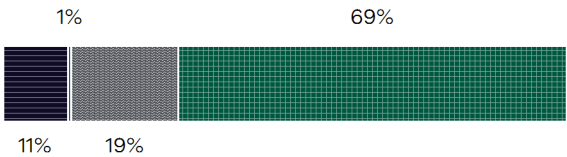
My workgroup learns from failures and mistakes



My workgroup is quick to respond to opportunities to do things better



My workgroup encourages employee creativity



You			Comparator		
2022	2023	2024	Lowest	Average	Highest
72%	74%	72%	62%	71%	77%
72%	71%	72%	61%	72%	76%
69%	69%	69%	58%	68%	75%

Workgroup climate

Workgroup support 1 of 2

What is this

This is how well staff feel people work together and support each other in your organisation.

Why this is important

Collaboration can lead to higher team satisfaction, performance and effectiveness.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

91% of your staff who did the survey agreed or strongly agreed with 'People in my workgroup work together effectively to get the job done'.

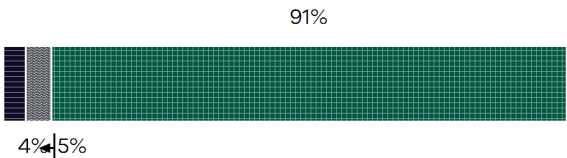
Survey question

Your results

Benchmark agree results



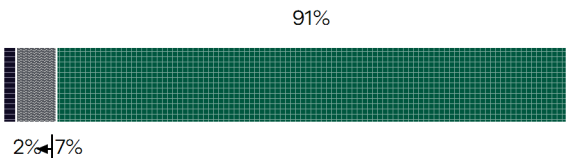
People in my workgroup work together effectively to get the job done



You			Comparator		
2022	2023	2024	Lowest	Average	Highest

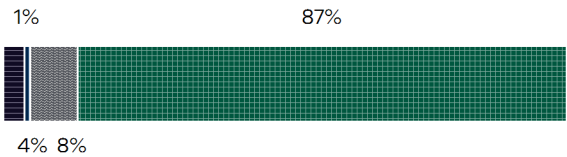
85%	87%	91%	77%	84%	92%
-----	-----	-----	-----	-----	-----

People in my workgroup treat each other with respect



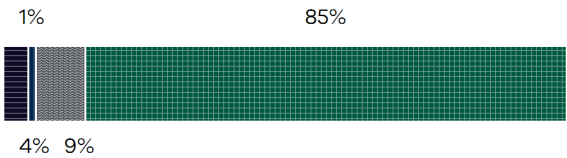
88%	89%	91%	76%	85%	93%
-----	-----	-----	-----	-----	-----

People in my workgroup are honest, open and transparent in their dealings



82%	84%	87%	69%	79%	91%
-----	-----	-----	-----	-----	-----

People in my workgroup are politically impartial in their work



83%	84%	85%	73%	82%	92%
-----	-----	-----	-----	-----	-----

Workgroup climate

Workgroup support 2 of 2

What is this

This is how well staff feel people work together and support each other in your organisation.

Why this is important

Collaboration can lead to higher team satisfaction, performance and effectiveness.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

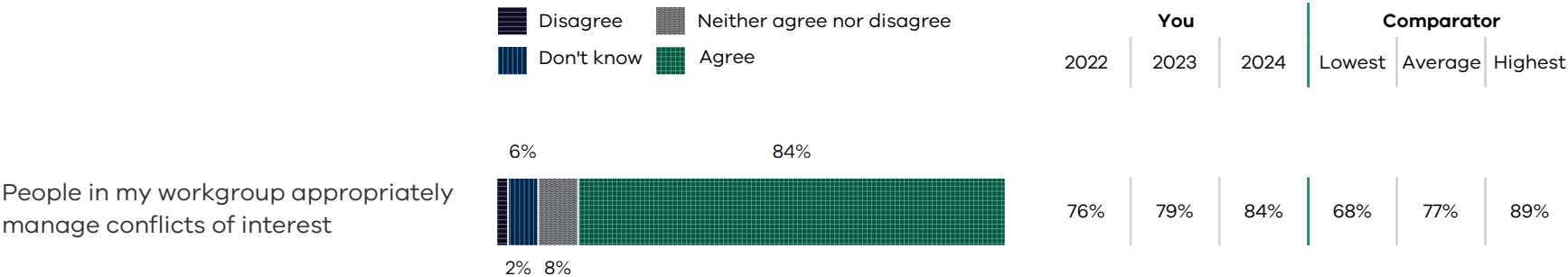
Example

84% of your staff who did the survey agreed or strongly agreed with 'People in my workgroup appropriately manage conflicts of interest'.

Survey question

Your results

Benchmark agree results



Workgroup climate

Safe to speak up

What is this

This is how freely and confidently staff feel they can talk about issues without fear of retribution.

Why this is important

Organisations with psychologically safe cultures empower staff to report negative behaviour and integrity issues.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

78% of your staff who did the survey agreed or strongly agreed with 'People in my workgroup are able to bring up problems and tough issues'.

Survey question

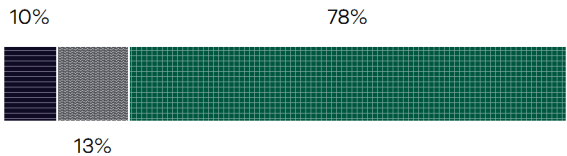
Your results

Benchmark agree results



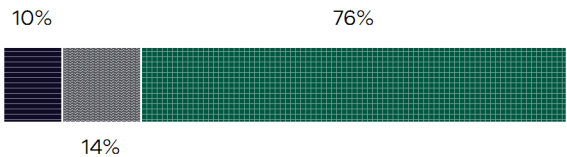
2022	You		2024	Comparator		
	2023			Lowest	Average	Highest

People in my workgroup are able to bring up problems and tough issues



76%	75%	78%	66%	75%	83%
-----	-----	-----	-----	-----	-----

I feel safe to challenge inappropriate behaviour at work



76%	77%	76%	63%	70%	82%
-----	-----	-----	-----	-----	-----

People matter survey

2024

Have your say

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- Respect
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- Human rights

Topical questions

- Questions on topical issues including understanding the charter of human right and providing frank and impartial advice

Custom questions

- Questions requested by your organisation

Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring



Job and manager factors

Scorecard 1 of 2

What is this

This scorecard provides overall results for each job and manager factor in the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about job and manager factors.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

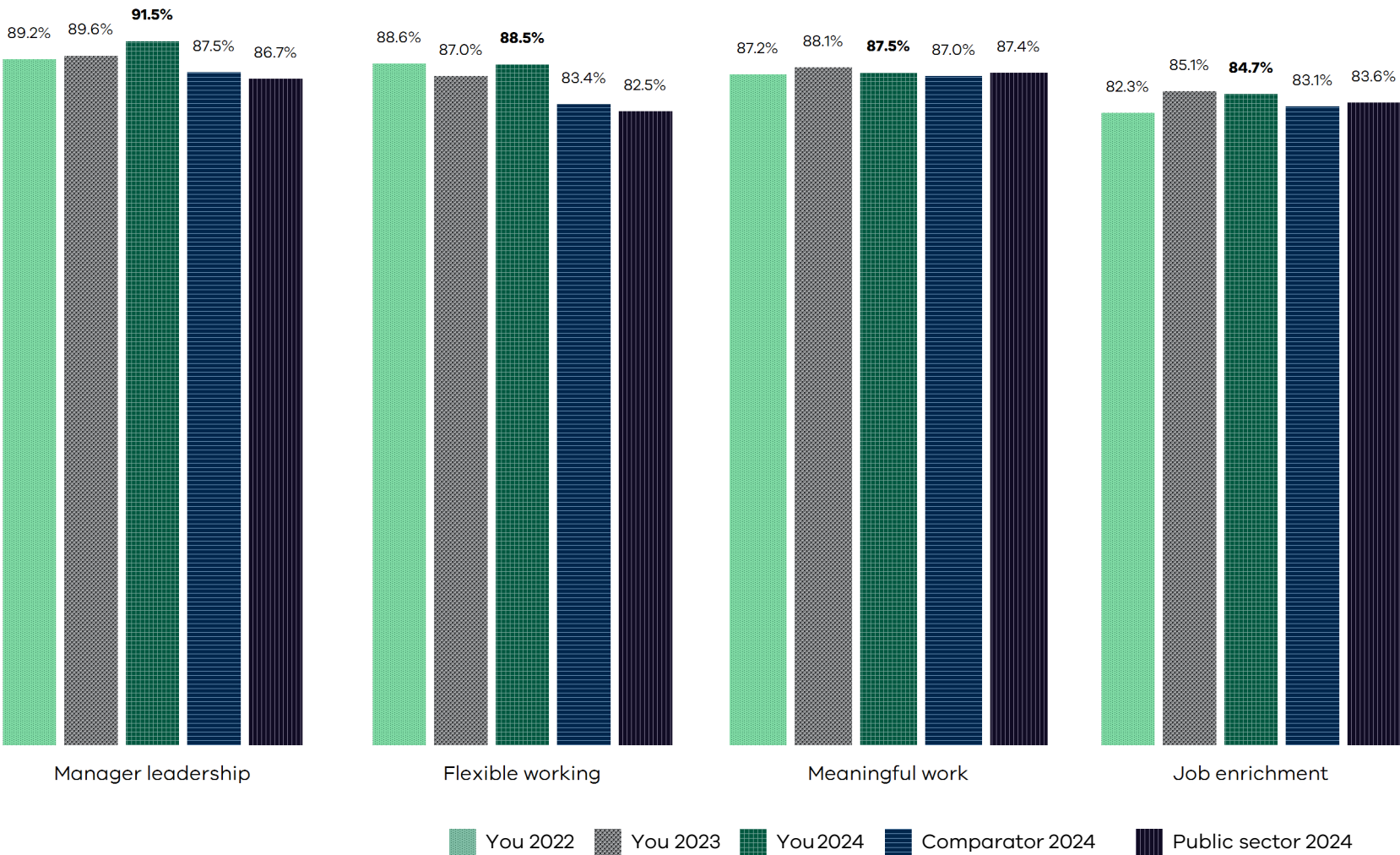
Example

In 2024:

- 91.5% of your staff who did the survey responded positively to questions about Manager leadership.

Compared to:

- 87.5% of staff in your comparator group and 86.7% of staff across the public sector.



Job and manager factors

Scorecard 2 of 2

What is this

This scorecard provides overall results for each job and manager factor in the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about job and manager factors.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

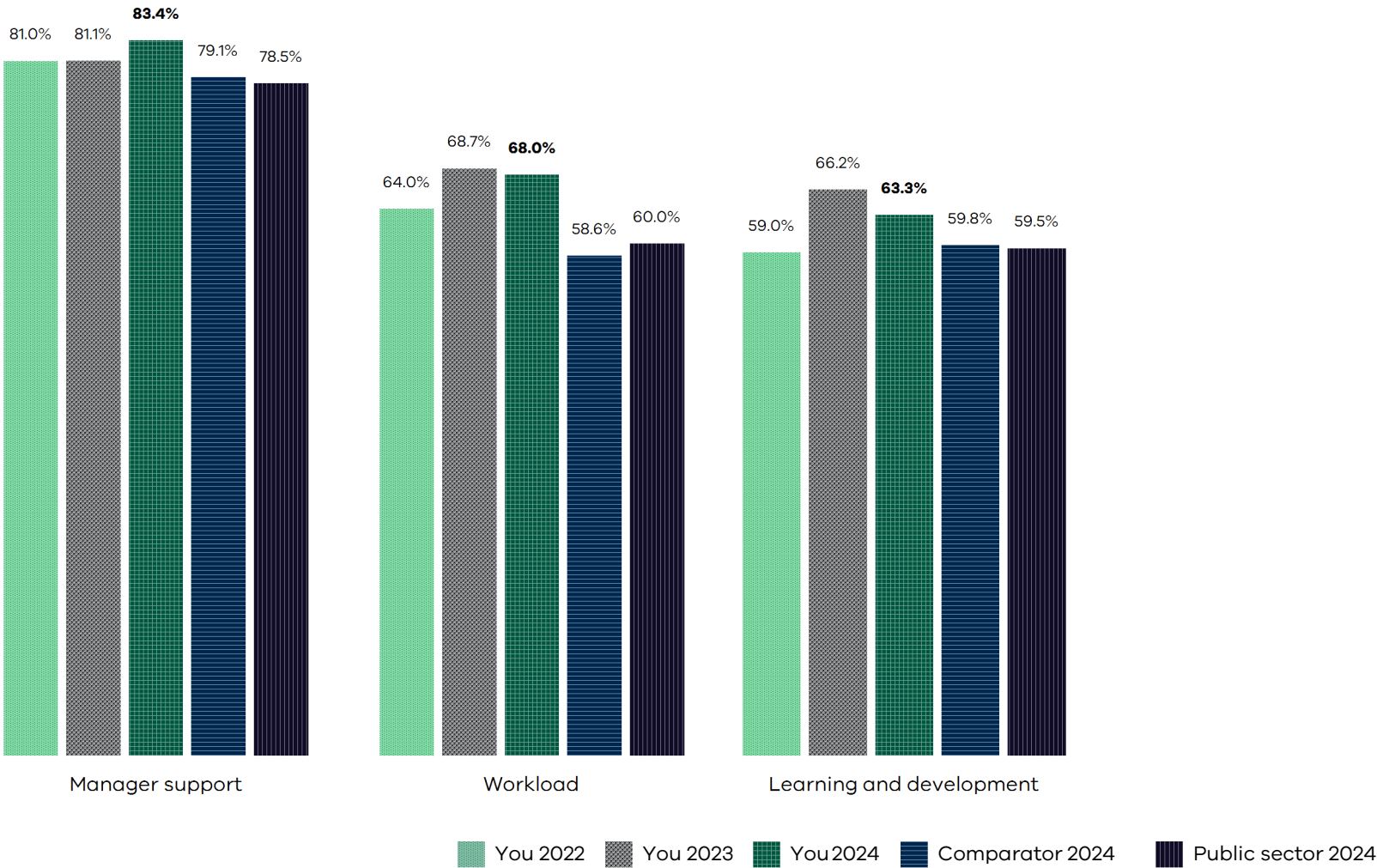
Example

In 2024:

- 83.4% of your staff who did the survey responded positively to questions about Manager support.

Compared to:

- 79.1% of staff in your comparator group and 78.5% of staff across the public sector.



Job and manager factors

Manager leadership

What is this

This is how well staff perceive their direct managers lead.

Why this is important

Great managers can foster the right environment for staff engagement. They can act as role models for your organisation’s strategy and values.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.
'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.
Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

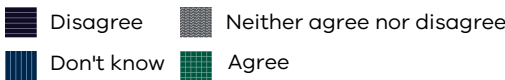
Example

92% of your staff who did the survey agreed or strongly agreed with 'My manager treats employees with dignity and respect'.

Survey question

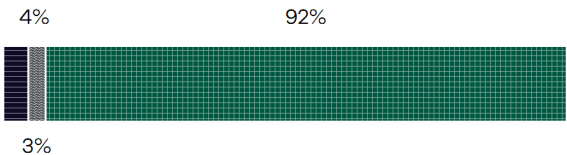
Your results

Benchmark agree results



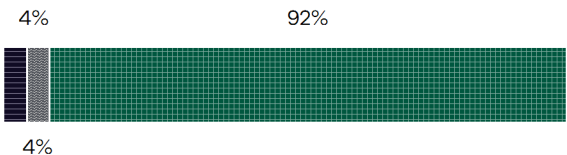
2022	You		2024	Comparator		
	2023			Lowest	Average	Highest

My manager treats employees with dignity and respect



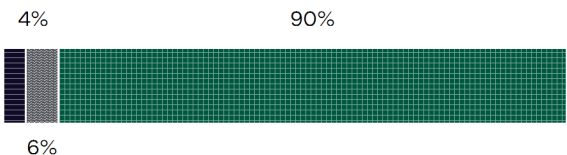
91%	90%	92%	82%	89%	95%
-----	-----	-----	-----	-----	-----

My manager demonstrates honesty and integrity



89%	90%	92%	79%	88%	94%
-----	-----	-----	-----	-----	-----

My manager models my organisation's values



87%	89%	90%	79%	86%	93%
-----	-----	-----	-----	-----	-----

Job and manager factors

Manager support 1 of 2

What is this

This is how supported staff feel by their direct manager.

Why this is important

Supportive managers can give staff clarity, appreciation and positive feedback and coaching.

This can lead to higher satisfaction, performance and capacity to do work.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

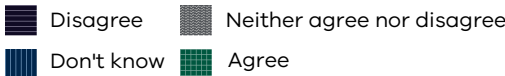
Example

89% of your staff who did the survey agreed or strongly agreed with 'My manager listens to what I have to say'.

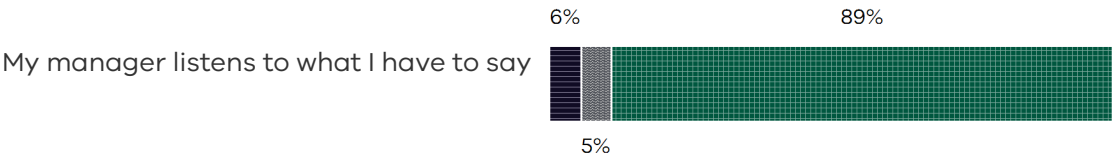
Survey question

Your results

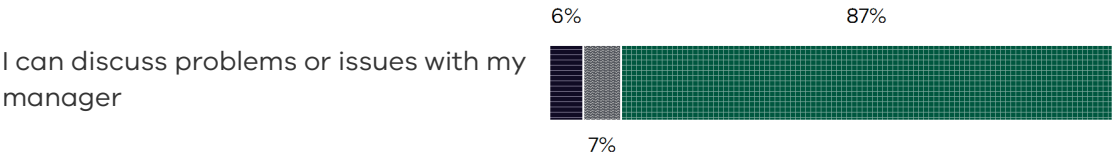
Benchmark agree results



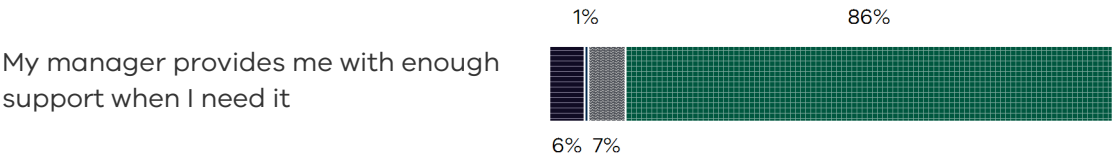
You			Comparator		
2022	2023	2024	Lowest	Average	Highest



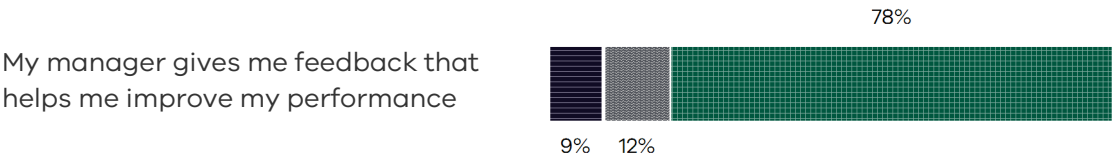
87%	88%	89%	78%	86%	92%
-----	-----	-----	-----	-----	-----



85%	85%	87%	77%	84%	90%
-----	-----	-----	-----	-----	-----



84%	81%	86%	75%	83%	89%
-----	-----	-----	-----	-----	-----



75%	76%	78%	69%	76%	85%
-----	-----	-----	-----	-----	-----

Job and manager factors

Manager support 2 of 2

What is this

This is how supported staff feel by their direct manager.

Why this is important

Supportive managers can give staff clarity, appreciation and positive feedback and coaching.

This can lead to higher satisfaction, performance and capacity to do work.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

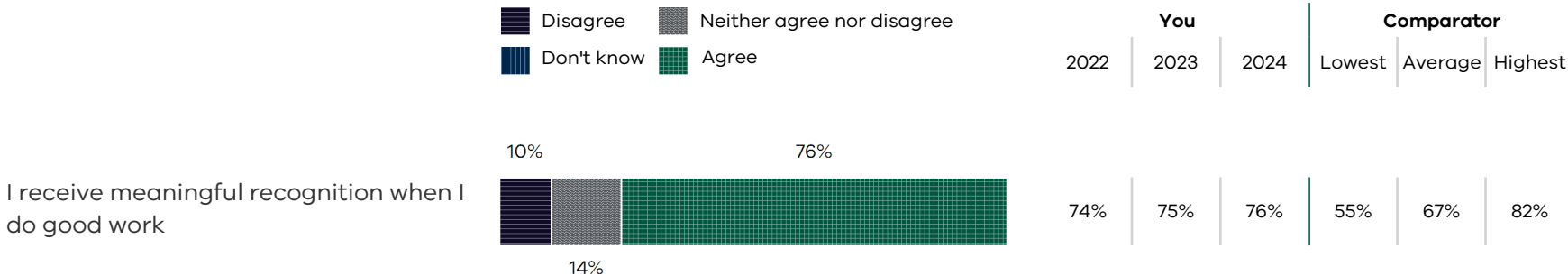
Example

76% of your staff who did the survey agreed or strongly agreed with 'I receive meaningful recognition when I do good work'.

Survey question

Your results

Benchmark agree results



Job and manager factors

Workload

What is this

This is how staff feel about workload and time pressure.

Why this is important

Workload and time pressure are the most prominent causes of work-related stress.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

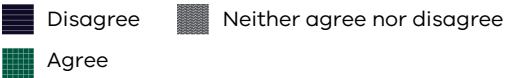
Example

70% of your staff who did the survey agreed or strongly agreed with 'The workload I have is appropriate for the job that I do'.

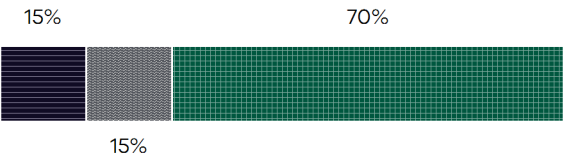
Survey question

Your results

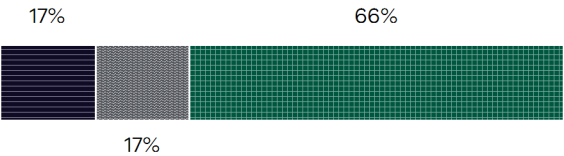
Benchmark agree results



The workload I have is appropriate for the job that I do



I have enough time to do my job effectively



	You			Comparator		
	2022	2023	2024	Lowest	Average	Highest
The workload I have is appropriate for the job that I do	65%	72%	70%	53%	60%	76%
I have enough time to do my job effectively	63%	65%	66%	47%	57%	73%

Job and manager factors

Learning and development

What is this

This is how well staff feel they can learn and grow in your organisation.

Why this is important

Good learning and career development can build engagement, efficiency and capability in organisations. It may also help staff retention.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

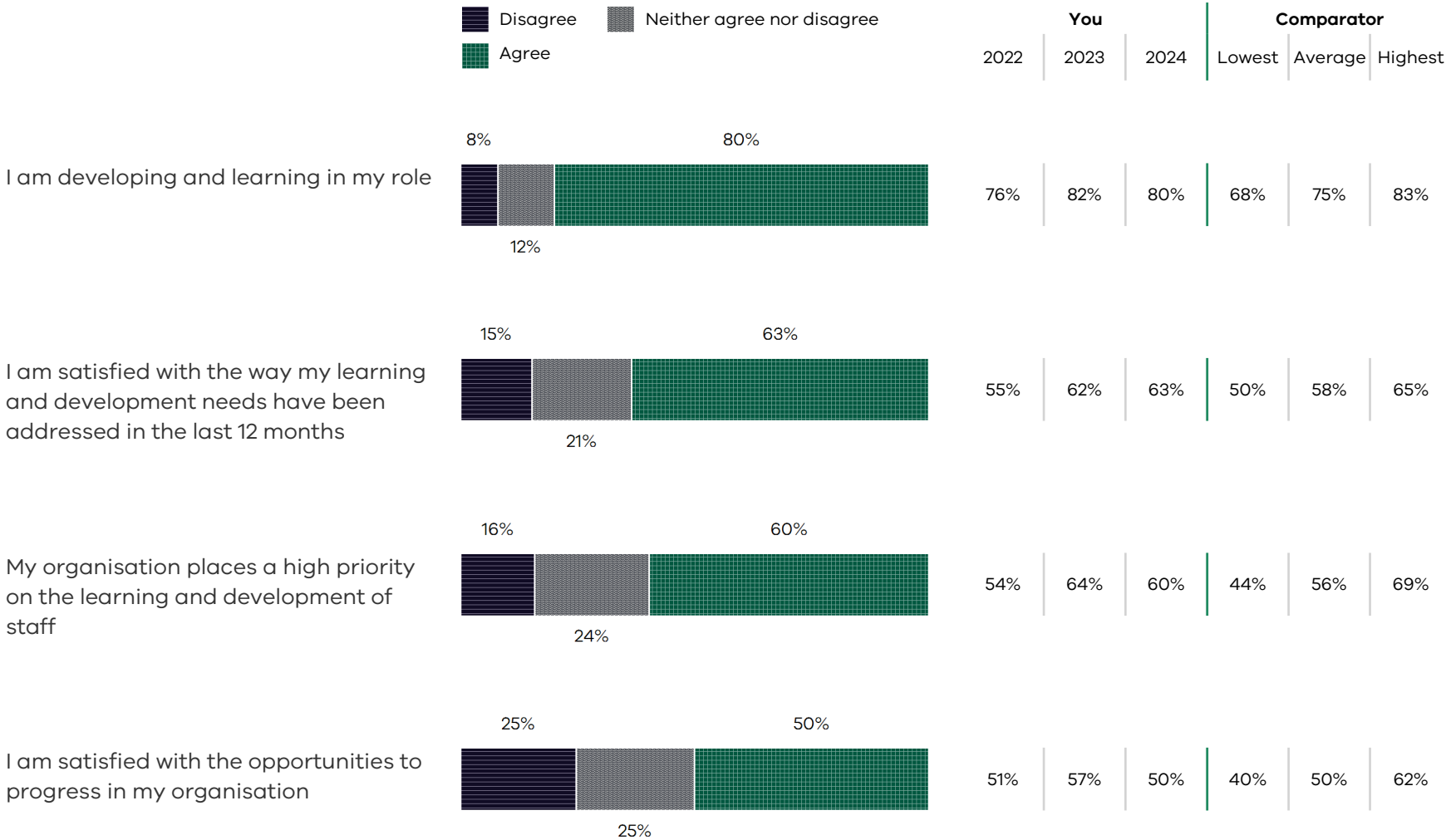
Example

80% of your staff who did the survey agreed or strongly agreed with 'I am developing and learning in my role'.

Survey question

Your results

Benchmark agree results



Job and manager factors

Job enrichment 1 of 2

What is this

This is how staff feel about their autonomy at work and role clarity.

Why this is important

Job enrichment is one of the main drivers of employee engagement and workplace wellbeing.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

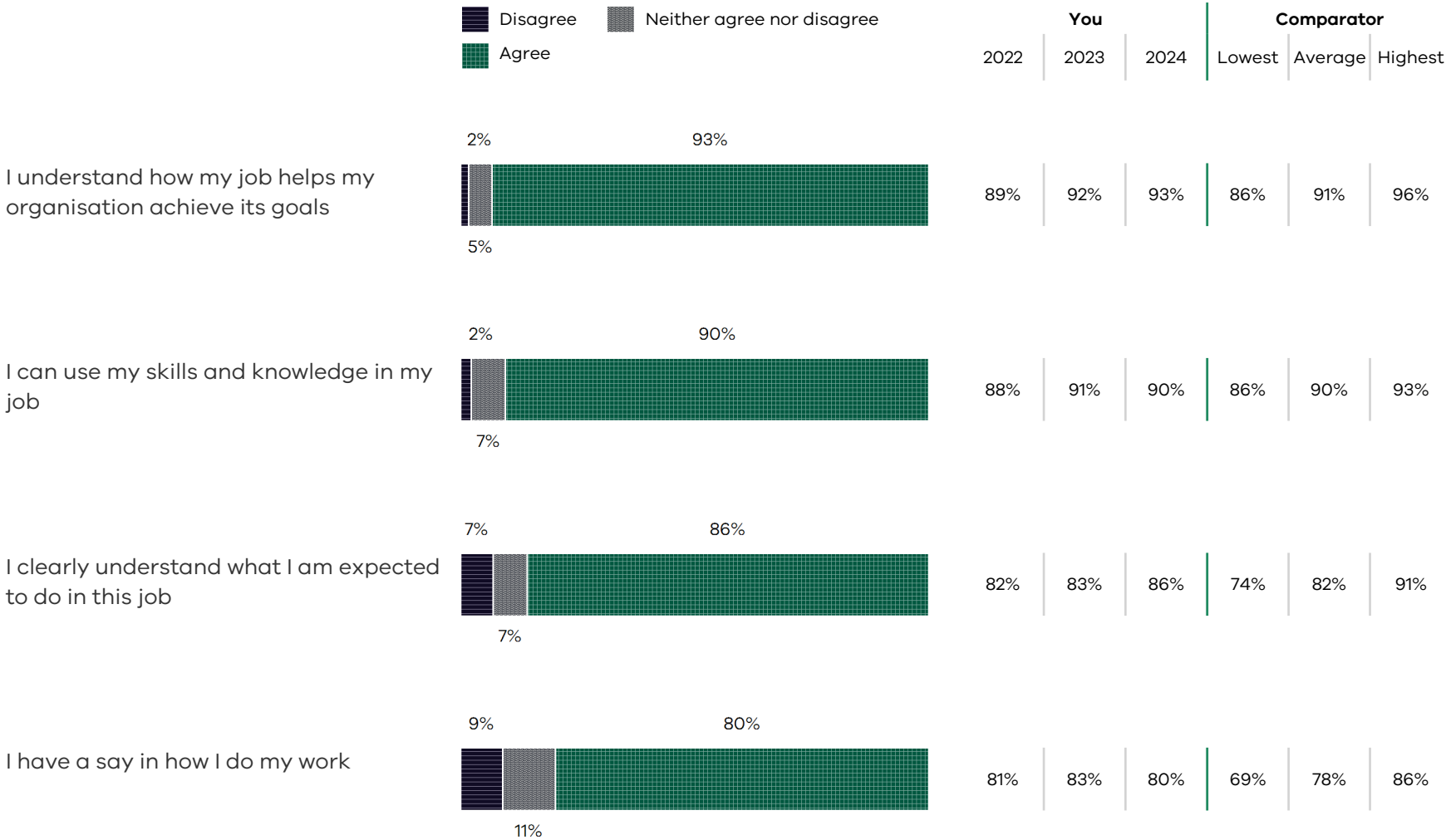
Example

93% of your staff who did the survey agreed or strongly agreed with 'I understand how my job helps my organisation achieve its goals'.

Survey question

Your results

Benchmark agree results



Job and manager factors

Job enrichment 2 of 2

What is this

This is how staff feel about their autonomy at work and role clarity.

Why this is important

Job enrichment is one of the main drivers of employee engagement and workplace wellbeing.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

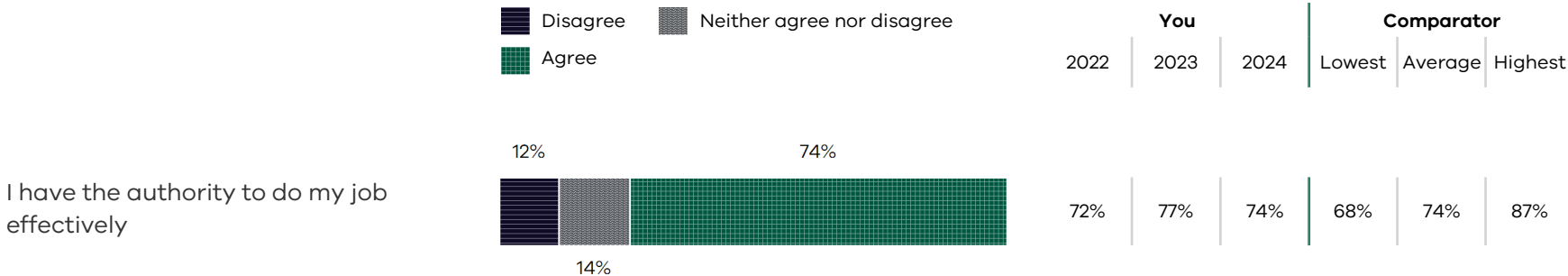
Example

74% of your staff who did the survey agreed or strongly agreed with 'I have the authority to do my job effectively'.

Survey question

Your results

Benchmark agree results



Job and manager factors

Meaningful work

What is this

This is how staff feel about their contribution and how worthwhile their work is.

Why this is important

Staff who feel their work is meaningful can help achieve individual, team and organisational outcomes.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.
'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

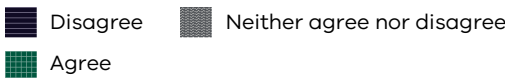
Example

92% of your staff who did the survey agreed or strongly agreed with 'I can make a worthwhile contribution at work'.

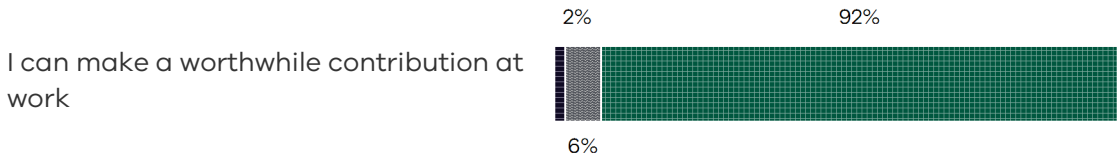
Survey question

Your results

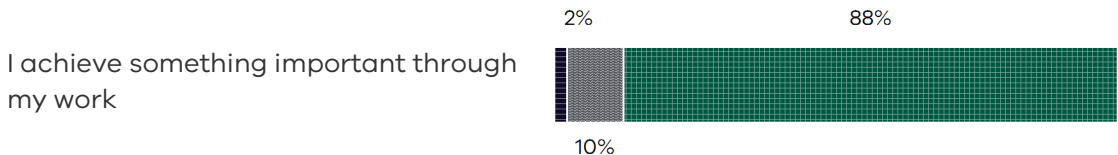
Benchmark agree results



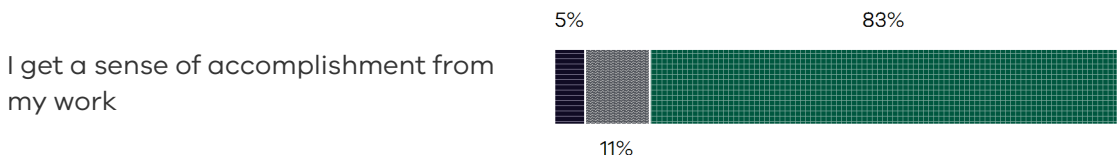
You			Comparator		
2022	2023	2024	Lowest	Average	Highest



91%	92%	92%	88%	91%	94%
-----	-----	-----	-----	-----	-----



88%	88%	88%	83%	88%	92%
-----	-----	-----	-----	-----	-----



82%	84%	83%	77%	82%	85%
-----	-----	-----	-----	-----	-----

Job and manager factors

Flexible working

What is this

This is how well your organisation supports staff to work flexibly.

Why this is important

Supporting flexible working can improve employee wellbeing.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

93% of your staff who did the survey agreed or strongly agreed with 'My manager supports working flexibly'.

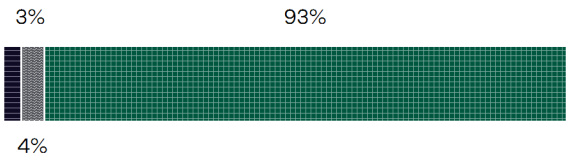
Survey question

Your results

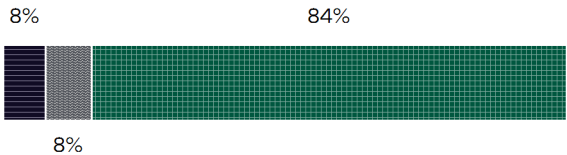
Benchmark agree results



My manager supports working flexibly



I am confident that if I requested a flexible work arrangement, it would be given due consideration



2022	You			Comparator		
	2023	2024		Lowest	Average	Highest
	91%	90%	93%	78%	88%	97%
	86%	84%	84%	66%	79%	92%

People matter survey

2024

Have your say

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- Inclusion
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- Scorecard: negative behaviour
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- Discrimination
- Violence and aggression

Key differences

- Highest scoring
- Lowest scoring
- Most improved
- Most declined
- Biggest positive difference from your comparator
- Biggest negative difference from your comparator

Taking action

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Public sector values

- Scorecard
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- Integrity
- Impartiality
- Accountability
- Respect
- Leadership
- Human rights

Topical questions

- Questions on topical issues including understanding the charter of human right and providing frank and impartial advice

Custom questions

- Questions requested by your organisation

Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring



Public sector values

Scorecard 1 of 2

What is this

This is a set of 7 values that form the basis for the professional and ethical conduct of everyone who works in the public sector.

Why this is important

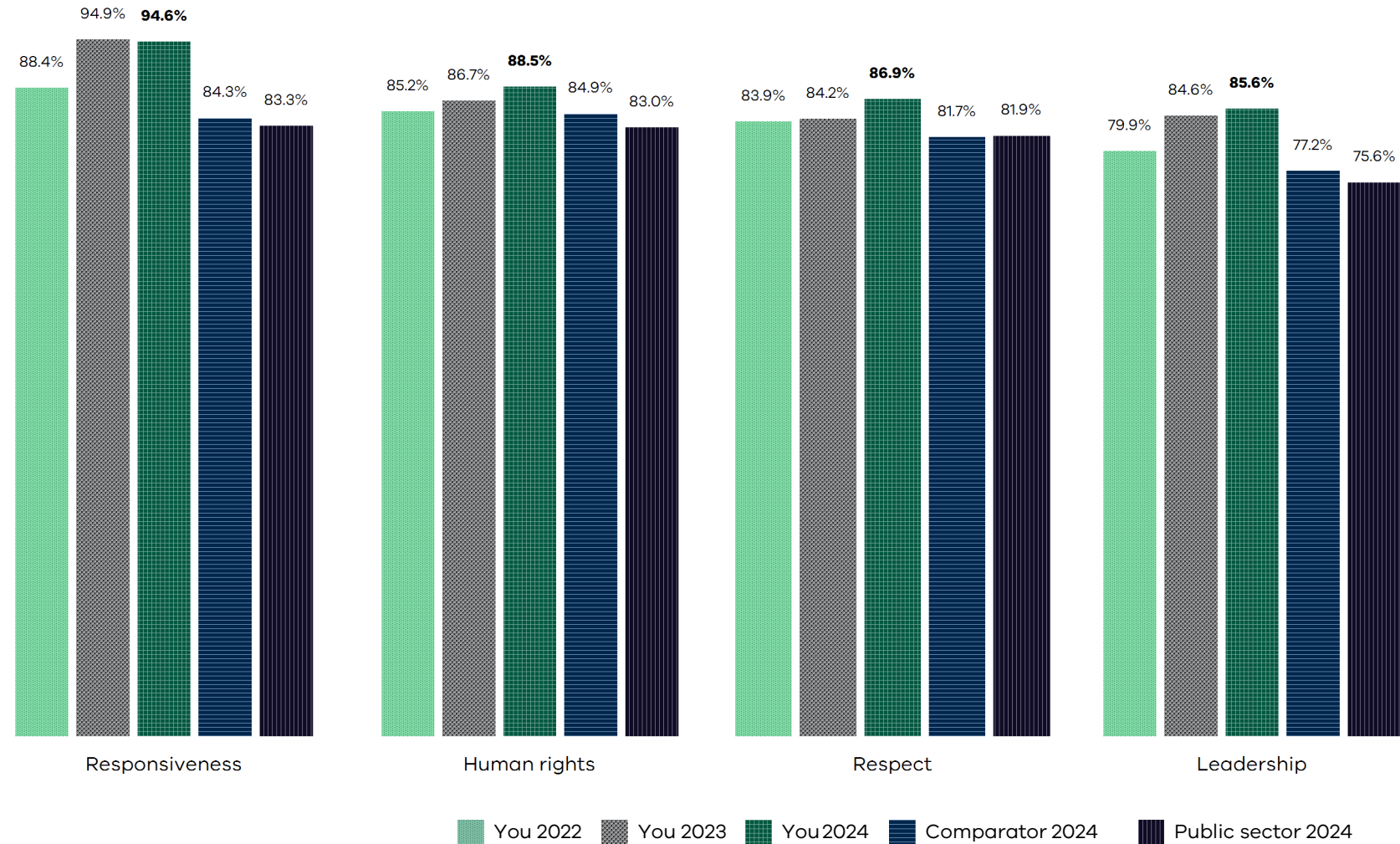
There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.

How to read this

Each label represents a group of questions in the survey about public sector values. Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

Example

- In 2024:
- 94.6% of your staff who did the survey responded positively to questions about Responsiveness.
- Compared to:
- 84.3% of staff in your comparator group and 83.3% of staff across the public sector.



Public sector values

Scorecard 2 of 2

What is this

This is a set of 7 values that form the basis for the professional and ethical conduct of everyone who works in the public sector.

Why this is important

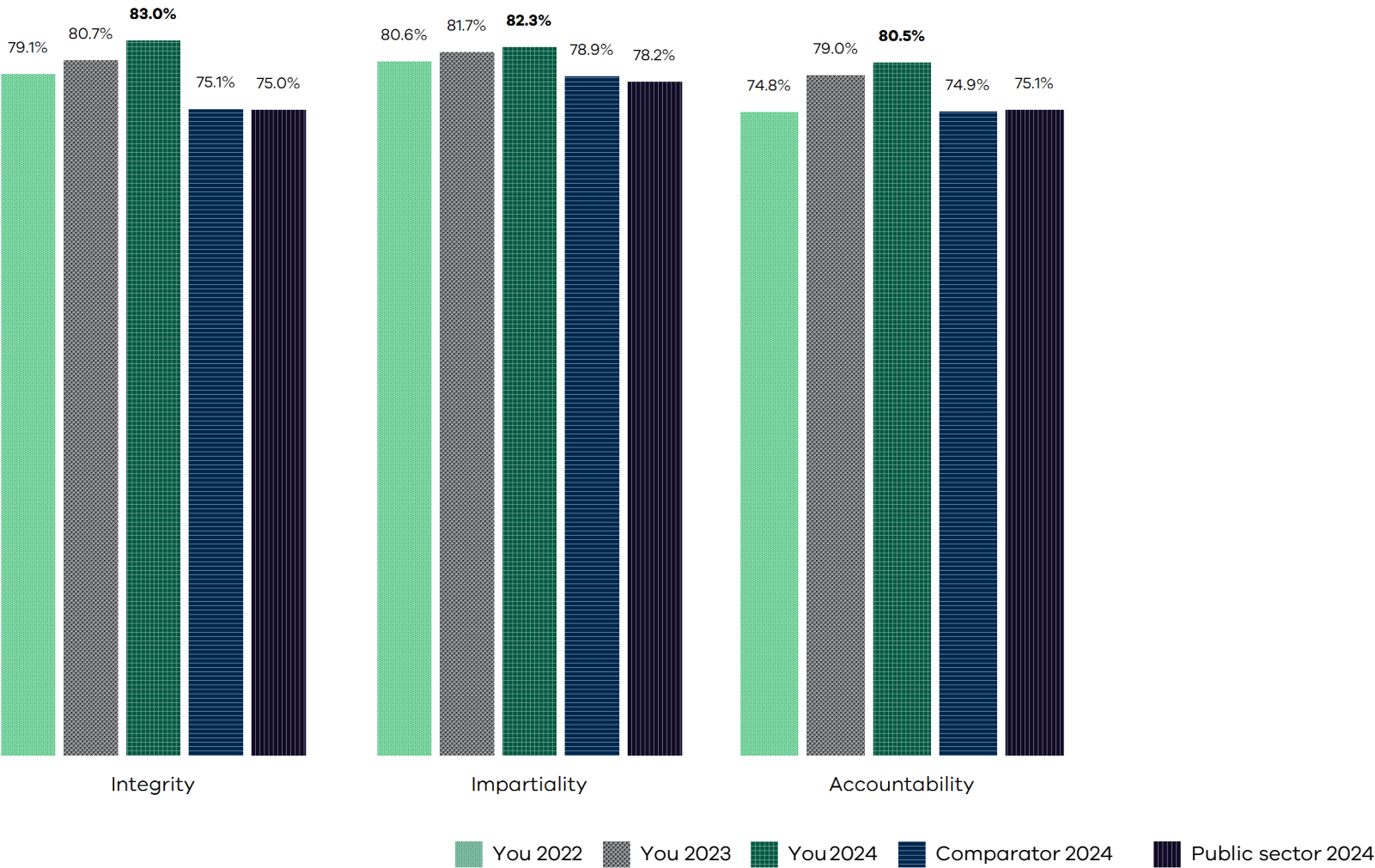
There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.

How to read this

Each label represents a group of questions in the survey about public sector values. Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

Example

- In 2024:
- 83.0% of your staff who did the survey responded positively to questions about Integrity.
- Compared to:
- 75.1% of staff in your comparator group and 75.0% of staff across the public sector.



Public sector values

Responsiveness

What is this

This is how responsive your staff feel they are to the community.

Why this is important

Staff need to feel they can adapt to the changing demands and circumstances of our clients and stakeholders.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

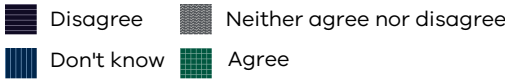
Example

95% of your staff who did the survey agreed or strongly agreed with 'My workgroup provides high quality advice and services'.

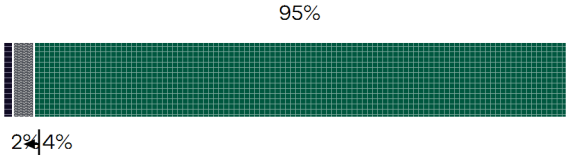
Survey question

Your results

Benchmark agree results



My workgroup provides high quality advice and services



You			Comparator		
2022	2023	2024	Lowest	Average	Highest
88%	95%	95%	74%	84%	93%

Public sector values

Integrity 1 of 2

What is this

Integrity is being honest and transparent, conducting ourselves properly and using our powers responsibly.

Why this is important

The Victorian community needs high trust in how everyone in the public sector works and what they do.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.
'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

92% of your staff who did the survey agreed or strongly agreed with 'My manager demonstrates honesty and integrity'.

Survey question

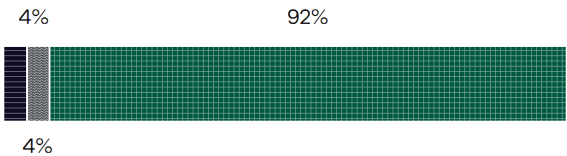
Your results

Benchmark agree results



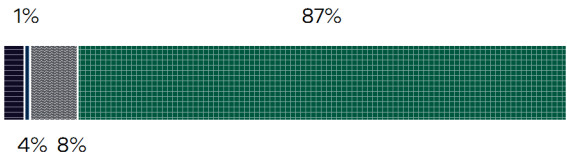
You			Comparator		
2022	2023	2024	Lowest	Average	Highest

My manager demonstrates honesty and integrity



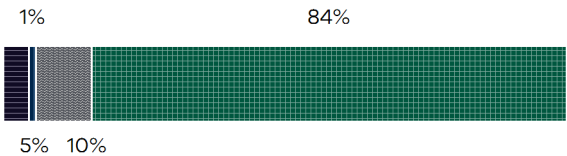
89%	90%	92%	79%	88%	94%
-----	-----	-----	-----	-----	-----

People in my workgroup are honest, open and transparent in their dealings



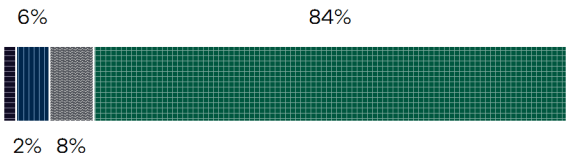
82%	84%	87%	69%	79%	91%
-----	-----	-----	-----	-----	-----

My organisation is committed to earning a high level of public trust



81%	82%	84%	66%	74%	88%
-----	-----	-----	-----	-----	-----

People in my workgroup appropriately manage conflicts of interest



76%	79%	84%	68%	77%	89%
-----	-----	-----	-----	-----	-----

Public sector values

Integrity 2 of 2

What is this

Integrity is being honest and transparent, conducting ourselves properly and using our powers responsibly.

Why this is important

The Victorian community needs high trust in how everyone in the public sector works and what they do.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

81% of your staff who did the survey agreed or strongly agreed with 'Senior leaders demonstrate honesty and integrity'.

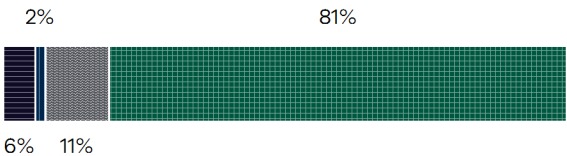
Survey question

Your results

Benchmark agree results



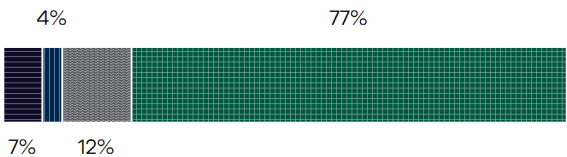
Senior leaders demonstrate honesty and integrity



You			Comparator		
2022	2023	2024	Lowest	Average	Highest

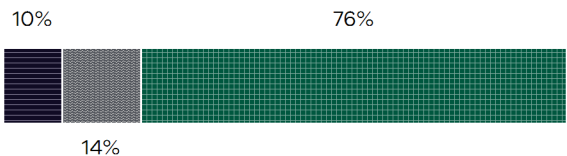
75%	79%	81%	58%	69%	89%
-----	-----	-----	-----	-----	-----

My organisation does not tolerate improper conduct



74%	74%	77%	59%	69%	81%
-----	-----	-----	-----	-----	-----

I feel safe to challenge inappropriate behaviour at work



76%	77%	76%	63%	70%	82%
-----	-----	-----	-----	-----	-----

Public sector values

Impartiality

What is this

Impartiality is how your staff feel an organisation makes informed decisions and provides stable advice on merit, without bias, favouritism or self interest.

Why this is important

We all have an obligation to be impartial and make objective and fair decisions that are open to scrutiny.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

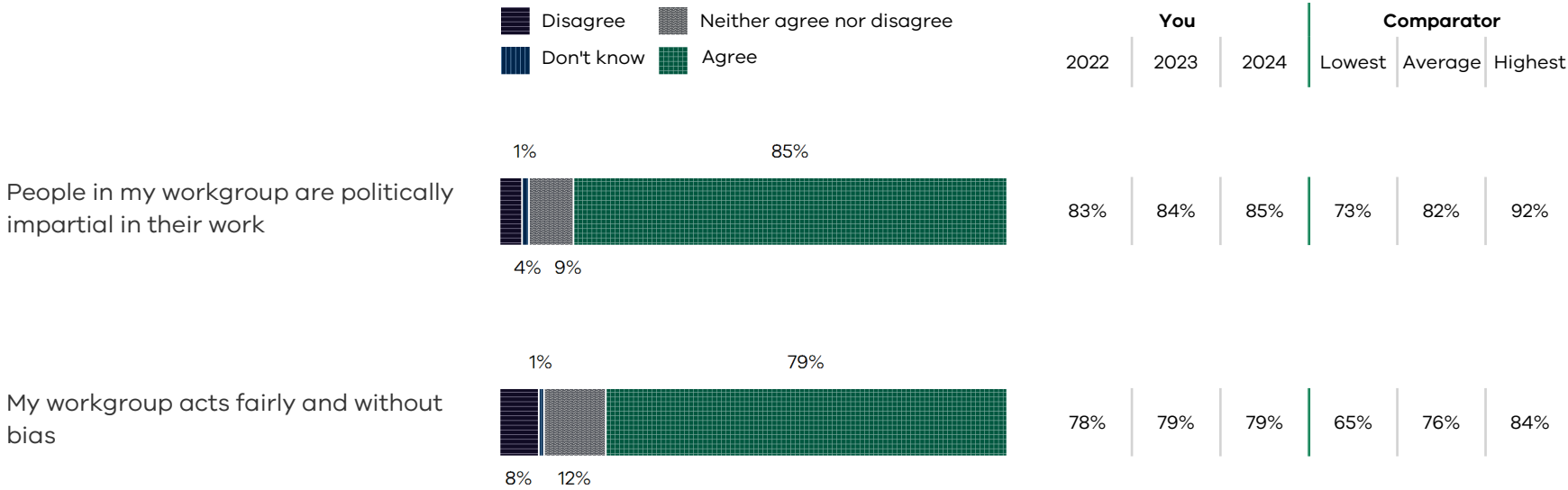
Example

85% of your staff who did the survey agreed or strongly agreed with 'People in my workgroup are politically impartial in their work'.

Survey question

Your results

Benchmark agree results



Public sector values

Accountability 1 of 2

What is this

Accountability is if your staff feel they work to clear objectives in a transparent manner and can accept responsibility for decisions.

Why this is important

As we all make decisions on behalf of Victorians, we must be accountable in the resources we use.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

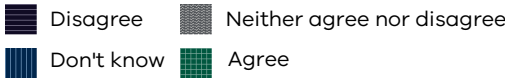
Example

93% of your staff who did the survey agreed or strongly agreed with 'I understand how my job helps my organisation achieve its goals'.

Survey question

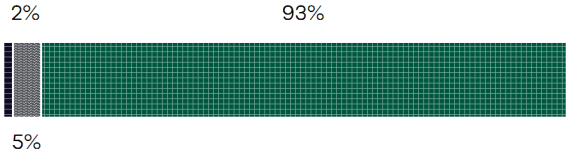
Your results

Benchmark agree results



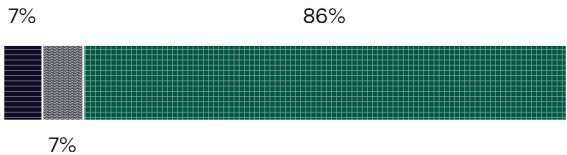
You			Comparator		
2022	2023	2024	Lowest	Average	Highest

I understand how my job helps my organisation achieve its goals



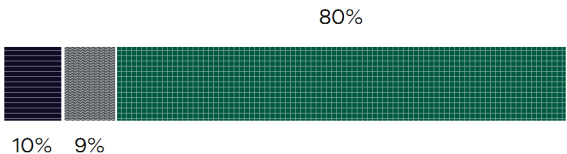
89%	92%	93%	86%	91%	96%
-----	-----	-----	-----	-----	-----

I clearly understand what I am expected to do in this job



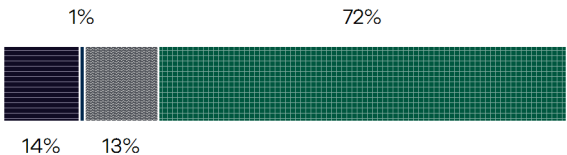
82%	83%	86%	74%	82%	91%
-----	-----	-----	-----	-----	-----

My workgroup has clear lines of responsibility



72%	77%	80%	66%	73%	82%
-----	-----	-----	-----	-----	-----

Senior leaders provide clear strategy and direction



65%	71%	72%	47%	60%	78%
-----	-----	-----	-----	-----	-----

Public sector values

Accountability 2 of 2

What is this

Accountability is if your staff feel they work to clear objectives in a transparent manner and can accept responsibility for decisions.

Why this is important

As we all make decisions on behalf of Victorians, we must be accountable in the resources we use.

How to read this

Under 'Your results' see results for each question in descending order by most agreed.
'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

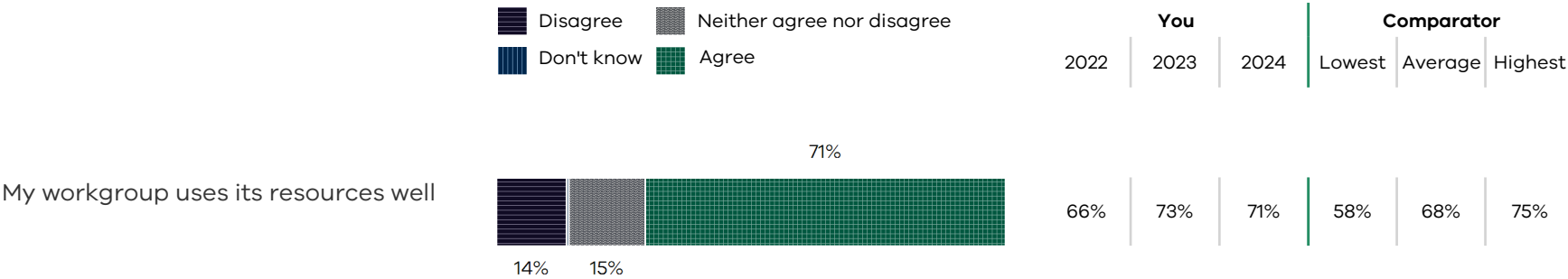
Example

71% of your staff who did the survey agreed or strongly agreed with 'My workgroup uses its resources well'.

Survey question

Your results

Benchmark agree results



Public sector values

Respect 1 of 2

What is this

Respect is how your staff feel they're treated in the workplace and community.

Why this is important

All staff need to treat their colleagues and Victorians with respect.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

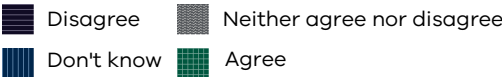
Example

92% of your staff who did the survey agreed or strongly agreed with 'My manager treats employees with dignity and respect'.

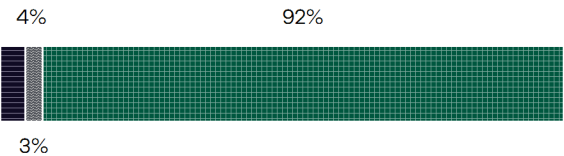
Survey question

Your results

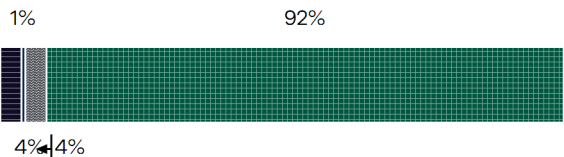
Benchmark agree results



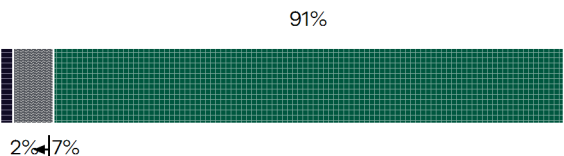
My manager treats employees with dignity and respect



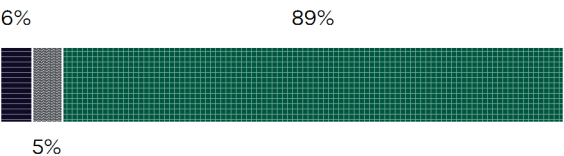
My organisation encourages respectful workplace behaviours



People in my workgroup treat each other with respect



My manager listens to what I have to say



2022	You		2024	Comparator		
	2023			Lowest	Average	Highest

91%	90%	92%	82%	89%	95%
-----	-----	-----	-----	-----	-----

86%	88%	92%	74%	83%	90%
-----	-----	-----	-----	-----	-----

88%	89%	91%	76%	85%	93%
-----	-----	-----	-----	-----	-----

87%	88%	89%	78%	86%	92%
-----	-----	-----	-----	-----	-----

Public sector values

Respect 2 of 2

What is this

Respect is how your staff feel they're treated in the workplace and community.

Why this is important

All staff need to treat their colleagues and Victorians with respect.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.
'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.
Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

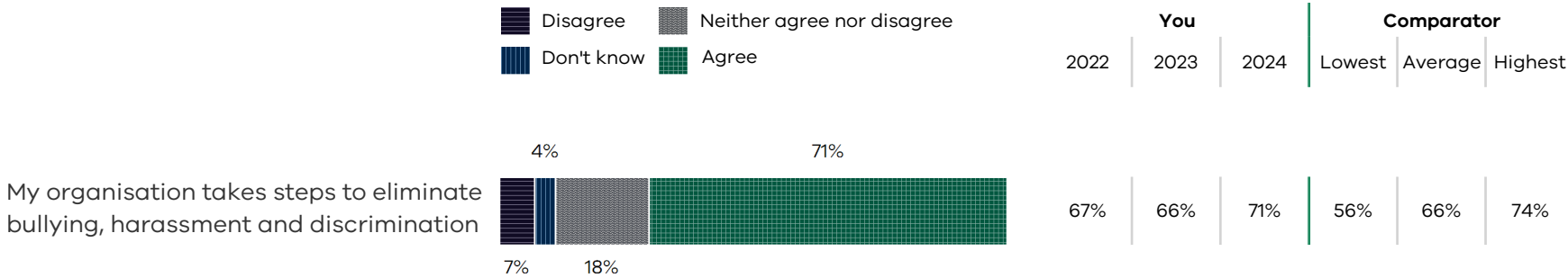
Example

71% of your staff who did the survey agreed or strongly agreed with 'My organisation takes steps to eliminate bullying, harassment and discrimination'.

Survey question

Your results

Benchmark agree results



Public sector values

Leadership

What is this

Leadership is how your staff feel an organisation implements and promotes the public sector values.

Why this is important

Good leadership plays a role in the development of workplace culture. It also gives Victorians confidence that staff in the public sector behave to a high standard.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

90% of your staff who did the survey agreed or strongly agreed with 'My manager models my organisation's values'.

Survey question

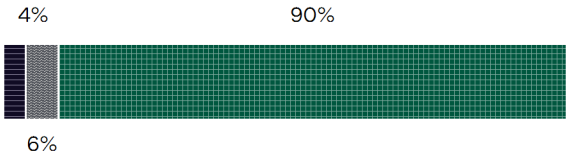
Your results

Benchmark agree results



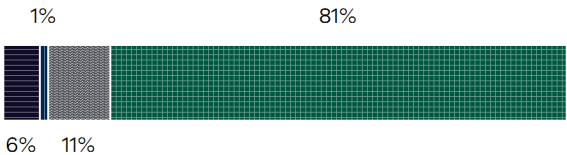
You			Comparator		
2022	2023	2024	Lowest	Average	Highest

My manager models my organisation's values



87%	89%	90%	79%	86%	93%
-----	-----	-----	-----	-----	-----

Senior leaders model my organisation's values



72%	80%	81%	58%	68%	89%
-----	-----	-----	-----	-----	-----

Public sector values

Human rights

What is this

Human rights is how your staff feel their organisation upholds basic human rights.

Why this is important

Using the Victorian Charter of Human Rights, organisations must consider human rights in how they work and act.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

89% of your staff who did the survey agreed or strongly agreed with 'I understand how the Charter of Human Rights and Responsibilities applies to my work'.

Survey question

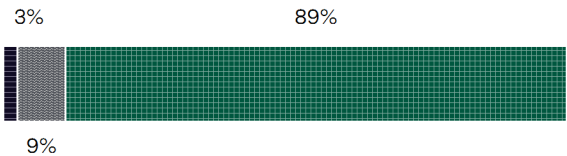
Your results

Benchmark agree results



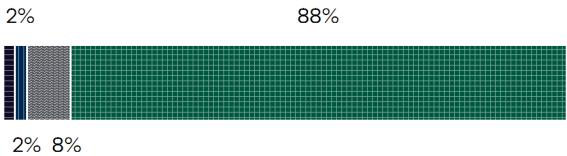
You			Comparator		
2022	2023	2024	Lowest	Average	Highest

I understand how the Charter of Human Rights and Responsibilities applies to my work



86%	87%	89%	80%	85%	92%
-----	-----	-----	-----	-----	-----

My organisation encourages employees to act in ways that are consistent with human rights



85%	86%	88%	79%	84%	91%
-----	-----	-----	-----	-----	-----

People matter survey

2024

Have your say

Overview

Report overview

- About your report
- Privacy and anonymity
- Survey's theoretical framework
- Your comparator group
- Your response rate

Result summary

People outcomes

- Scorecard: engagement index
- Engagement
- Scorecard: satisfaction, stress, intention to stay, inclusion
- Satisfaction
- Work-related stress levels
- Work-related stress causes
- Intention to stay
- Inclusion
- Scorecard: emotional effects of work
- Scorecard: negative behaviour
- Bullying
- Sexual harassment
- Discrimination
- Violence and aggression

Key differences

- Highest scoring
- Lowest scoring
- Most improved
- Most declined
- Biggest positive difference from your comparator
- Biggest negative difference from your comparator

Taking action

- Taking action questions

Detailed results

Senior leadership

- Senior leadership questions

Organisational climate

- Scorecard
- Organisational integrity
- Collaboration
- Safety climate

Workgroup climate

- Scorecard
- Quality service delivery
- Innovation
- Workgroup support
- Safe to speak up

Job and manager factors

- Scorecard
- Manager leadership
- Manager support
- Workload
- Learning and development
- Job enrichment
- Meaningful work
- Flexible working

Public sector values

- Scorecard
- Responsiveness
- Integrity
- Impartiality
- Accountability
- Respect
- Leadership
- Human rights

Topical questions

- Questions on topical issues including understanding the charter of human right and providing frank and impartial advice

Custom questions

- Questions requested by your organisation

Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring



Topical questions

Topical questions1 of 2

What is this

This is a group of survey questions that don't fit into our existing factor groups.

Why this is important

Answers to these questions provide useful information to help you understand your employees.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

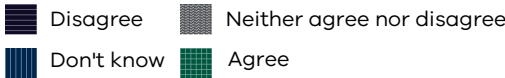
Example

98% of your staff who did the survey agreed or strongly agreed with 'I understand how the Code of Conduct for Victorian public sector employees applies to my work'.

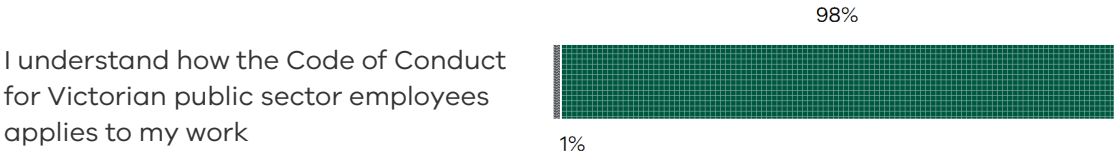
Survey question

Your results

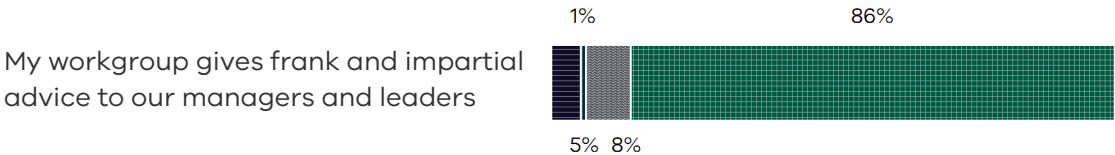
Benchmark agree results



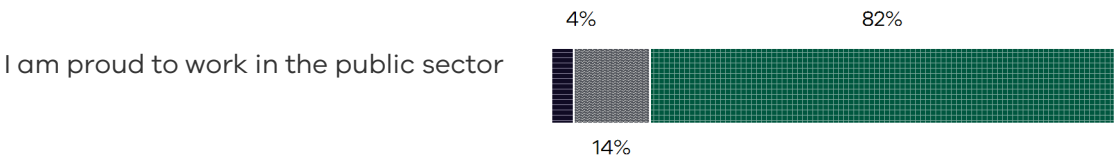
2022	You		Comparator		
	2023	2024	Lowest	Average	Highest



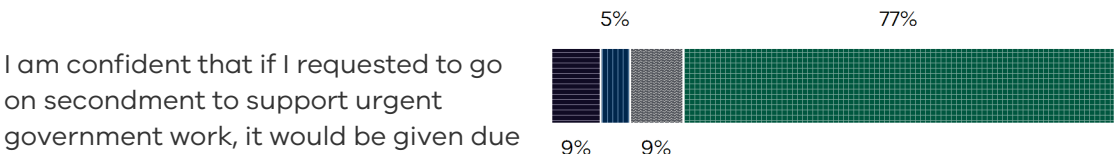
Not asked	93%	98%	91%	94%	96%
-----------	-----	-----	-----	-----	-----



Not asked	Not asked	86%	64%	73%	88%
-----------	-----------	-----	-----	-----	-----



Not asked	Not asked	82%	75%	79%	86%
-----------	-----------	-----	-----	-----	-----



Not asked	84%	77%	54%	67%	77%
-----------	-----	-----	-----	-----	-----

Topical questions

Frank and impartial advice to ministers

What is this

This is the percentage of employees that feel their workgroup gives frank and impartial advice to ministers.

Why this is important

Integrity is one of the public sector values. Providing frank and impartial advice to ministers is one way we demonstrate integrity.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

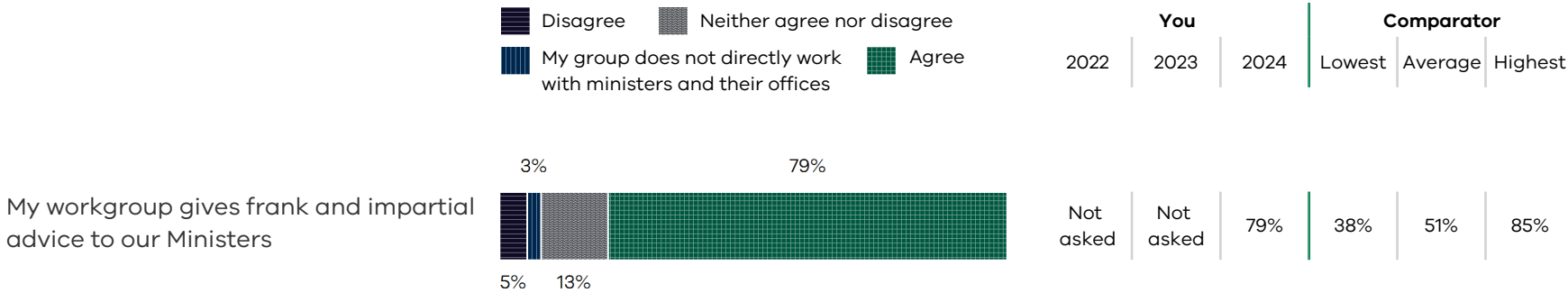
Example

79% of your staff who did the survey agreed or strongly agreed with 'My workgroup gives frank and impartial advice to our Ministers'.

Survey question

Your results

Benchmark agree results



People matter survey

2024

Have your say

Overview

Report overview

- About your report
- Privacy and anonymity
- Survey's theoretical framework
- Your comparator group
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Result summary

People outcomes

- Scorecard: engagement index
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- Discrimination
- Violence and aggression

Key differences

- Highest scoring
- Lowest scoring
- Most improved
- Most declined
- Biggest positive difference from your comparator
- Biggest negative difference from your comparator

Taking action

- Taking action questions

Detailed results

Senior leadership

- Senior leadership questions

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- Safety climate

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- Quality service delivery
- Innovation
- Workgroup support
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- Meaningful work
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- Human rights

Topical questions

- Questions on topical issues including understanding the charter of human right and providing frank and impartial advice

Custom questions

- Questions requested by your organisation

Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring



Custom questions

What is this

Your organisation asked 6 custom questions as part of the 2024 survey.

Why this is important

By asking custom questions, organisations make the survey more meaningful to their needs.

How to read this

Under 'Your results' in descending order, you can see the percentage of staff who responded favourably to each question. In this report, 'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

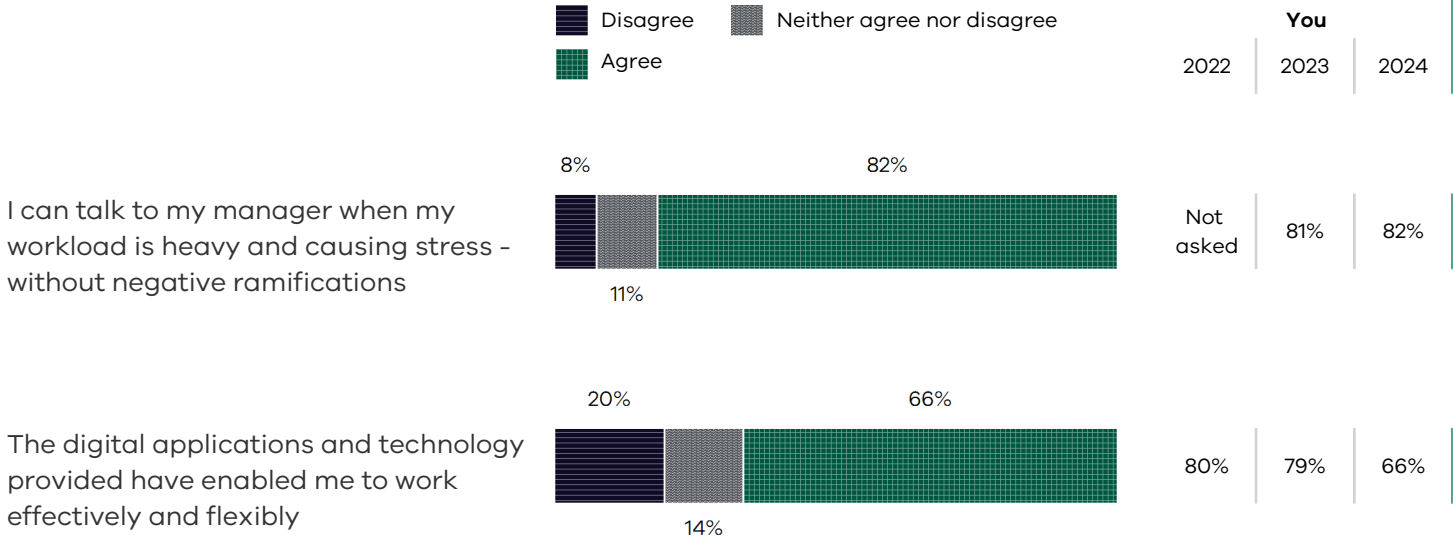
Example

82% of staff who did the survey responded favourably to 'I can talk to my manager when my workload is heavy and causing stress - without negative ramifications'.

Survey question

Your results

Benchmark agree results



Custom questions

What is this

Your organisation asked 6 custom questions as part of the 2024 survey.

Why this is important

By asking custom questions, organisations make the survey more meaningful to their needs.

How to read this

Under 'Your results' in descending order, you can see the percentage of staff who responded favourably to each question. Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

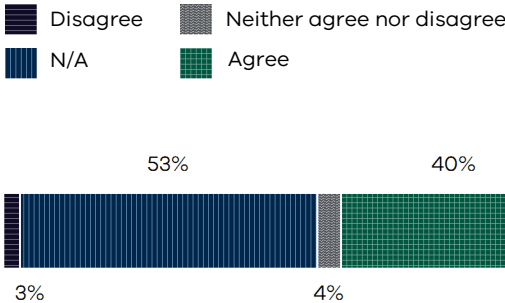
Example

40% of staff who did the survey responded favourably to 'As a manager, I feel well equipped to have conversations relating to flexible working with my staff'.

Survey question

As a manager, I feel well equipped to have conversations relating to flexible working with my staff

Your results



Benchmark favourable results

You		
2022	2023	2024
Not asked	Not asked	40%

Custom questions

What is this

Your organisation asked 6 custom questions as part of the 2024 survey.

Why this is important

By asking custom questions, organisations make the survey more meaningful to their needs.

How to read this

The table shows you responses to the question 'Thinking about your work-related stress due to workload and/or time pressure, what would help better manage your workload within deadlines?'.

Example

45% of staff who did the survey responded 'Adequate lead time for completing urgent tasks' to the question.

Thinking about your work-related stress due to workload and/or time pressure, what would help better manage your workload within deadlines?

	You 2023	You 2024
Adequate lead time for completing urgent tasks	37%	45%
Reduced competing priorities	35%	35%
Adequate time to complete tasks	22%	28%
Prioritisation of workload	22%	25%
Improved systems to support the work	13%	20%
Less approval layers	20%	20%
Decreased meetings	15%	19%
Not covering for other colleagues	12%	15%
Not covering for underperforming employees	13%	14%
Improved line management	12%	13%

Custom questions

What is this

Your organisation asked 6 custom questions as part of the 2024 survey.

Why this is important

By asking custom questions, organisations make the survey more meaningful to their needs.

How to read this

The table shows you responses to the question 'What is your likely career plan for the next 2 years?'.

Example

41% of staff who did the survey responded 'Continue to work in my current workgroup within my organisation' to the question.

What is your likely career plan for the next 2 years?

	You 2023	You 2024
Continue to work in my current workgroup within my organisation	45%	41%
Don't know	14%	17%
Move to another Victorian public sector organisation	15%	16%
Work in a different workgroup within my organisation	9%	11%
Move to another public service organisation	8%	7%
Stay at my organisation - Other	3%	3%
Leave my organisation - Other	2%	2%
Move to a private sector organisation	3%	1%
Take a career break	1%	0%
Retire	0%	0%

Custom questions

What is this

Your organisation asked 6 custom questions as part of the 2024 survey.

Why this is important

By asking custom questions, organisations make the survey more meaningful to their needs.

How to read this

The table shows you responses to the question 'What major factors are influencing your plan to leave your organisation?'.

Example

55% of staff who did the survey responded 'Opportunity to broaden experience' to the question.

What major factors are influencing your plan to leave your organisation?

	You 2023	You 2024		You 2023	You 2024
Opportunity to broaden experience	49%	55%	Limited involvement in decisions affecting my job and career	14%	10%
Opportunity to seek/take a promotion elsewhere	41%	47%	Poor relationship with my colleagues and/or manager	10%	10%
Limited future career opportunities at my organisation	26%	38%	Desire to relocate interstate or overseas	3%	8%
Limited opportunities to gain further experience at my organisation	19%	29%	Lack of organisational stability	15%	8%
End of contract/secondment	17%	18%	Better location/reduced travel time	2%	5%
Limited recognition for doing a good job	13%	18%	Limited flexible work arrangements to manage (e.g.) family/caring commitments	8%	4%
Better remuneration	26%	17%	Other	9%	3%
Excessive workload	18%	17%			
Lack of confidence in senior leadership	18%	17%			
Limited developmental/educational opportunities at my organisation	11%	17%			
Poor organisational culture	18%	14%			
My interests do not match my job role	9%	13%			

People matter survey

2024

Have your say

Overview

Report overview

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- Violence and aggression

Key differences

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- Taking action questions

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- Job enrichment
- Meaningful work
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Public sector values

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Topical questions

- Questions on topical issues including understanding the charter of human right and providing frank and impartial advice

Custom questions

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Demographics

- Age, gender, variations in sex characteristics and sexual orientation
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- Cultural diversity
- Employment
- Adjustments
- Caring



Demographics

Age, gender, variations in sex characteristics and sexual orientation

What is this

This is how staff describe their age, gender, variations in sex characteristics and sexual orientation.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

- de-identify all survey response data provided to your organisation
- don't release employee experience results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee experience results for demographic groups where organisations have fewer than 30 responses in total

Age	(n)	%
15-34 years	202	42%
35-54 years	216	45%
55+ years	14	3%
Prefer not to say	47	10%

Gender	(n)	%
Woman	289	60%
Man	138	29%
Prefer not to say	46	10%
Non-binary and I use a different term	6	1%

Are you trans, non-binary or gender diverse?	(n)	%
Yes	6	1%
No	429	90%
Prefer not to say	44	9%

To your knowledge, do you have innate variation(s) of sex characteristics (often called intersex)?

	(n)	%
Yes	2	0%
No	432	90%
Don't know	3	1%
Prefer not to say	42	9%

How do you describe your sexual orientation?

	(n)	%
Straight (heterosexual)	310	65%
Prefer not to say	85	18%
Bisexual	36	8%
Gay or lesbian	26	5%
I use a different term	11	2%
Pansexual	5	1%
Don't know	4	1%
Asexual	2	0%

Demographics

Aboriginal and/or Torres Strait Islander employees

What is this

This is staff who identify as Aboriginal and/or Torres Strait Islander.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.
The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

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Aboriginal and/or Torres Strait Islander	(n)	%
Yes	19	4%
Non Aboriginal and/or Torres Strait Islander	430	90%
Prefer not to say	30	6%

Identified as Aboriginal and/or Torres Strait Islander on your organisations HR system?	(n)	%
Yes	17	89%
No	2	11%
Don't know	0	0%
Prefer not to say	0	0%

Demographics

Disability

What is this

This is staff who identify as a person with disability and how they share that information.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

This is staff who identify as a person with disability and how they share that information.

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Are you a person with disability?	(n)	%
Yes	55	11%
No	383	80%
Prefer not to say	41	9%

Have you shared your disability information within your organisation (e.g. to your manager or Human Resources staff)?	(n)	%
Yes	33	60%
No	20	36%
Prefer not to say	2	4%

Which statement most accurately reflects your decision not to share your disability information within your organisation?	(n)	%
I do not require any adjustments to be made to perform my role	7	35%
I feel that sharing my disability information will reflect negatively on me	7	35%
My disability does not impact on my ability to perform my role	3	15%
Other	3	15%

Demographics

Cultural diversity 1 of 2

What is this

These are the personal characteristics of staff.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

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Country of birth	(n)	%
Born in Australia	354	74%
Not born in Australia	87	18%
Prefer not to say	38	8%

If you speak another language with your family or community, what language(s) do you speak?	(n)	%
Other	34	38%
Mandarin	9	10%
Spanish	6	7%
Cantonese	6	7%
Italian	6	7%
Sinhalese	5	6%
Greek	5	6%
Hindi	5	6%
Vietnamese	4	4%
Arabic	4	4%
Tamil	3	3%
Turkish	3	3%

Language other than English spoken with family or community	(n)	%
Yes	89	19%
No	346	72%
Prefer not to say	44	9%

If you speak another language with your family or community, what language(s) do you speak?	(n)	%
Australian Indigenous Language	1	1%
Macedonian	1	1%
Telugu	1	1%
Urdu	1	1%
Persian	1	1%
Gujarati	1	1%
Auslan	0	0%
Filipino	0	0%
Punjabi	0	0%
Malayalam	0	0%
Tagalog	0	0%

Demographics

Cultural diversity 2 of 2

What is this

This is the cultural identity and religion of staff.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

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Cultural identity	(n)	%
Australian	307	64%
English, Irish, Scottish and/or Welsh	68	14%
Prefer not to say	61	13%
European (including Western, Eastern and South-Eastern European, and Scandinavian)	42	9%
East and/or South-East Asian	28	6%
Other	20	4%
Aboriginal and/or Torres Strait Islander	19	4%
New Zealander	18	4%
South Asian	13	3%
Middle Eastern	7	1%
Central and/or South American	4	1%
Central Asian	4	1%
African	4	1%
Pacific Islander	4	1%
North American	1	0%
Maori	0	0%

Religion	(n)	%
No religion	311	65%
Prefer not to say	68	14%
Christianity	65	14%
Islam	11	2%
Other	8	2%
Hinduism	6	1%
Buddhism	5	1%
Judaism	5	1%
Sikhism	0	0%

Demographics

Employment characteristics 1 of 2

What is this

These are the employment characteristics of staff.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

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Working arrangement	(n)	%
Full-Time	418	87%
Part-Time	61	13%

Gross base salary (ongoing/fixed term only)	(n)	%
Below \$80k	31	6%
\$80k to \$120k	218	46%
\$120k to \$160k	100	21%
\$160k to \$200k	39	8%
\$200k or more	49	10%
Prefer not to say	42	9%

Organisational tenure	(n)	%
<1 year	132	28%
1 to less than 2 years	99	21%
2 to less than 5 years	140	29%
5 to less than 10 years	81	17%
10 to less than 20 years	20	4%
More than 20 years	7	1%

Management responsibility	(n)	%
Non-manager	300	63%
Other manager	96	20%
Manager of other manager(s)	83	17%

Employment type	(n)	%
Ongoing and executive	337	70%
Fixed term	134	28%
Other	8	2%

Frontline worker	(n)	%
No	466	97%
Yes	13	3%

Demographics

Employment characteristics 2 of 2

What is this

These are the employment characteristics of staff.

Why this is important

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How to read this

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Primary workplace location over the last 3 months	(n)	%
Melbourne CBD	375	78%
Melbourne: Suburbs	76	16%
Large regional city	14	3%
Rural	11	2%
Other	3	1%

What have been your main places of work over the last 3-months?	(n)	%
Your employer's office	421	88%
A frontline or service delivery location	1	0%
Home or private location	364	76%
A shared office space (where two or more organisations share the same workspace)	27	6%
Isolated or remote location/s where access to communications and help from others is difficult	1	0%
Other	3	1%

Flexible work	(n)	%
Working from an alternative location (e.g. home, hub/shared work space)	301	63%
Flexible start and finish times	170	35%
I do not use any flexible work arrangements	76	16%
Working more hours over fewer days	67	14%
Part-time	50	10%
Using leave (including annual leave, long-service leave, personal leave, leave without pay and/or personal leave) to work flexible hours	24	5%
Study leave	15	3%
Job sharing	13	3%
Purchased leave	9	2%
Other	7	1%
Shift swap	1	0%

Demographics

Adjustments

What is this

These are adjustments staff requested to perform in their role.

Why this is important

This shows organisations how flexible they are in adjusting for staff.

How to read this

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Have you requested any of the following adjustments at work?

	(n)	%
No, I have not requested adjustments	292	61%
Flexible working arrangements	175	37%
Physical modifications or improvements to the workplace	20	4%
Job redesign or role sharing	4	1%
Career development support strategies	4	1%
Accessible communications technologies	2	0%
Other	1	0%

Why did you make this request?

	(n)	%
Work-life balance	101	54%
Caring responsibilities	61	33%
Health	51	27%
Family responsibilities	47	25%
Disability	21	11%
Other	14	7%
Study commitments	13	7%

What was your experience with making this request?

	(n)	%
The adjustments I needed were made and the process was satisfactory	159	85%
The adjustments I needed were made but the process was unsatisfactory	19	10%
The adjustments I needed were not made	9	5%

Demographics

Caring

What is this

These are staff-reported caring responsibilities.

Why this is important

This shows organisations what caring responsibilities their staff have.

How to read this

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Caring responsibilities	(n)	%
None of the above	223	47%
Primary school aged child(ren)	78	16%
Prefer not to say	55	11%
Secondary school aged child(ren)	53	11%
Child(ren) - younger than preschool age	41	9%
Frail or aged person(s)	33	7%
Preschool aged child(ren)	32	7%
Person(s) with a mental illness	21	4%
Person(s) with a medical condition	19	4%
Person(s) with disability	19	4%
Other	11	2%



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