





People matter survey

2023

Have your say

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 Questions on topical issues, includes additional questions that support the Gender Equality Act 2020

Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring





About your report

The results in this report help your organisation build a positive workplace culture with integrity that live the public sector values.

Report contents

The visual on the right shows you what sections we've included in this report for your organisation's survey results.

Comparing data in this report

Your organisation took part in the survey in 2021 and 2022.

This means you'll be able to compare about 90% of this year's survey with your previous results.

Rounding of percentages

In this report, we round numbers up or down to their nearest whole percentage.

This means some percentages may not add up to 100%.

Survey questions and definitions

Download Survey questions: Survey questions: People matter survey 2023 (DOCX, 83 pages) to see how we asked questions and defined concepts in the 2023 survey

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Privacy and anonymity

To protect you, we:

- use an anonymous survey link and everyone in your organisation receives the same survey link
- de-identify all survey response data provided to your organisation
- don't collect your name, date of birth or employee ID
- don't release employee experience results when fewer than 10 people in a work group have responded to the survey
- don't release employee experience results for demographic groups where organisations have fewer than 30 responses in total
- don't link the free-text comment reporting to any other survey information

Read more in our privacy policy.



Survey's theoretical framework

What this is

The framework provides an overview of the workplace factors and outcomes that the survey measures.

Why this is important

Based on theory and research, the framework focuses on core themes that help guide organisations in creating better workplaces.

We developed the framework in consultation with stakeholders from the public sector and Deakin University.

Our public sector values

The public sector values inform the professional and ethical conduct of everyone who works in the public sector.

As such, these values underpin the theoretical framework of the survey.

There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.

Senior leadership

- Lead the organisation
- Set the culture
- Lead by example
- Actions influence outcomes

Organisation climate

- Organisational integrity
- Safety climate
- Patient safety climate
- Collaboration

Workgroup climate

- Quality service delivery
- Innovation
- Workgroup support
- Safe to speak up

Job and manager

- Manager leadership
- Manager support
- Workload
- Learning and development
- Job enrichment
- Meaningful work
- Flexible working

Engagement

Outcomes

- Satisfaction
- Wellbeing –
 work-related stress
- Wellbeing –
 job-related affect
- Intention to stay
- Acting on negative behaviours
- Inclusion

The public sector values that underpin the framework and all public sector organisations



Responsiveness



Integrity



Impartiality



Accountability



Respect



Leadership



Human Rights





Your comparator group

What this is

This is a list of similar organisations to yours.

We try to make sure they're in the same industry your organisation is in.

Some organisations may not have taken part in the survey previously. This means your comparator group may be different to previous years.

How we use this in your report

In this report, we compare your organisation's survey results to your comparator group's results.

This is so you can compare how your organisation is doing in your industry or to similar organisations.

We refer to your comparator group in this report as 'comparator'.

Breakthrough Victoria

Health Purchasing Victoria

Launch Victoria

Melbourne Market Authority

Parliament of Victoria

Port of Hastings Corporation

Ports Victoria

State Trustees Limited

V/Line Corporation

VET Development Centre

VETASSESS

Victoria Legal Aid

Victorian Institute of Teaching

Victorian Rail Track Corporation

VITS LanguageLink

Yoorrook Justice Commission



Your response rate

What this is

This is how many staff in your organisation did the survey in 2023.

Why this is important

The higher the response rate, the more your results will reflect how staff feel.

If less than 100 completed the survey, consider how much one person could change your results.

For example, if only 25 people did the survey, 1 person would account for 4% of any result.

In this example, if your survey result and comparator group result or previous survey result are within 4% of each other, there is very little difference in the results.

How to read this

The number in the brackets () shows how many staff completed the survey this year.

We've also expressed this as a percentage of all the staff who work in your organisation.

2022		2023	
72% (172)		78% (192)	
Comparator	55%	Comparator	60%

Public Sector

57%

42%

Public Sector



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2023

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• Taking action questions

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 Questions on topical issues, includes additional questions that support the Gender Equality Act 2020

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Scorecard: employee engagement index

What this is

Engaged employees are committed to their organisation's goals and values, and motivated to contribute to organisational success.

The employee engagement index is a score out of 100. It is a weighting of all engagement question responses.

The weightings for each engagement response are:

- strongly agree is 100 points
- agree is 75 points
- neither agree nor disagree is 50 points
- disagree is 25 points
- strongly disagree is 0 points

Why this is important

High engagement may lead to greater satisfaction and lower absences, turnover and workplace stress.

2022		2023		
	75		72	
	Comparator	67	Comparator	69
	Public Sector	68	Public Sector	67



Engagement question results 1 of 2

What this is

This is the overall sense of pride, attachment, inspiration, motivation and advocacy your employees have for your organisation.

Your organisation's engagement index

Your 2023 index is 72.

Why this is important

High engagement drives greater productivity, employee wellbeing and lower absences, turnover and workplace stress.

How to read this

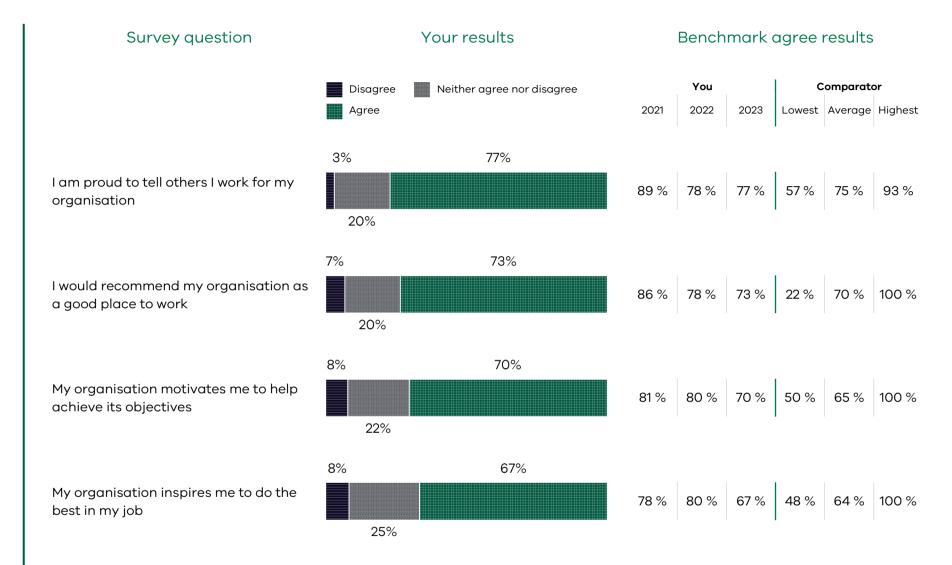
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

77% of your staff who did the survey agreed or strongly agreed with 'I am proud to tell others I work for my organisation'.







Engagement question results 2 of 2

What this is

This is the overall sense of pride, attachment, inspiration, motivation and advocacy your employees have for your organisation.

Your organisation's engagement index

Your 2023 index is 72.

Why this is important

High engagement drives greater productivity, employee wellbeing and lower absences, turnover and workplace stress.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

61% of your staff who did the survey agreed or strongly agreed with 'I feel a strong personal attachment to my organisation'.

Survey question Your results Benchmark agree results You Comparator Neither agree nor disagree Disagree 2021 2022 2023 Lowest Average Highest Agree 8% 61% I feel a strong personal attachment to my organisation

31%





Scorecard: satisfaction, stress, intention to stay, inclusion

What this is

This scorecard provides overall results for satisfaction, high to severe work-related stress, intention to stay and inclusion.

There are more people outcomes scorecards throughout this report.

Why this is important

This page shows which outcomes are performing well and which outcomes you can look to improve.

How to read this

Each label represents a group of questions in the survey about people outcomes.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

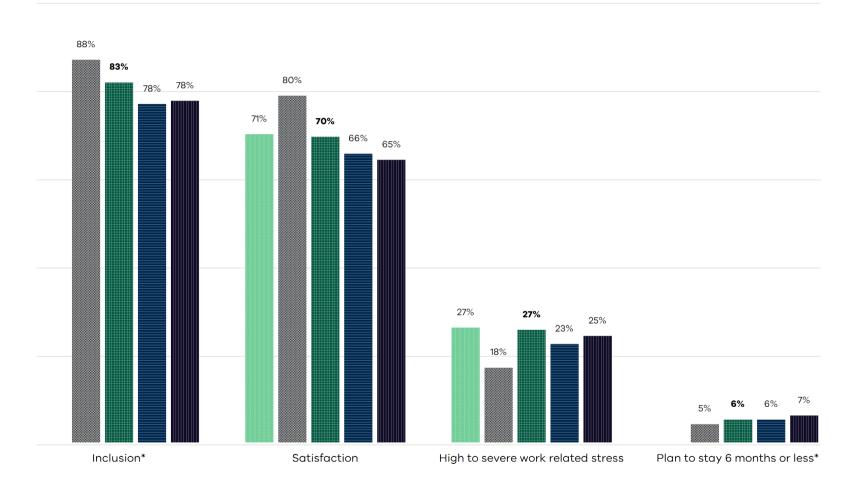
Example

In 2023:

 83% of your staff who did the survey responded positively to questions about Inclusion which is down from 88% in 2022.

Compared to:

• 78% of staff at your comparator and 78% of staff across the public sector.



*We can't compare some data here because one or more questions were not asked in a previous survey



Satisfaction question results

What this is

This is how satisfied staff are with their jobs, work-life balance and career development.

Why this is important

High satisfaction may lead to improved engagement, performance and lower absences and turnover.

How to read this

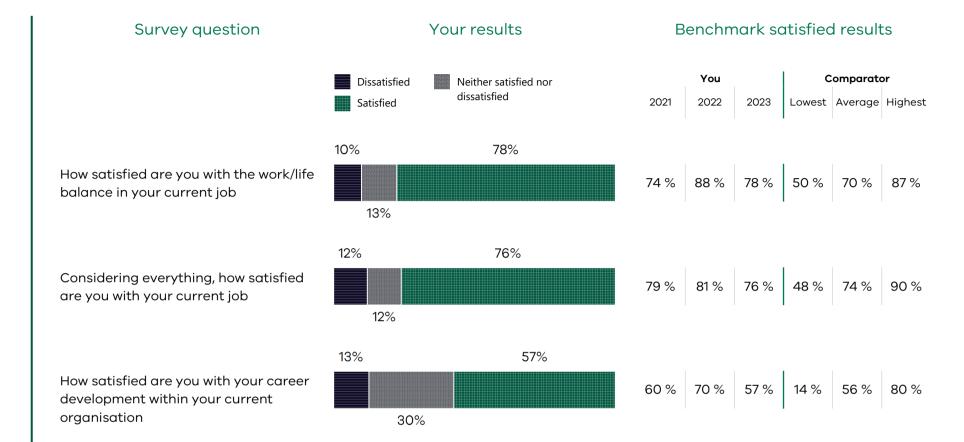
Under 'Your results', see results for each question in descending order by most satisfied.

'Satisfied' combines responses for satisfied and very satisfied and 'Dissatisfied' combines responses for dissatisfied and very dissatisfied.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

78% of your staff who did the survey were satisfied or very satisfied with 'How satisfied are you with the work/life balance in your current job'.







Work-related stress levels

What this is

This is the level of stress experienced by employees in response to work-related factors.

Why this is important

Stress can negatively affect peoples health and wellbeing as well as their performance and behaviour.

How to read this

In this survey we asked staff to tell us their stress level.

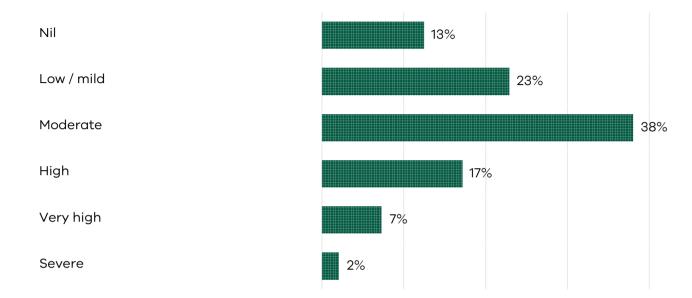
The graph at the top shows how staff in your organisation rated their current levels of work-related stress.

The numbers below show the percentage of staff in your organisation who said they experienced high to severe stress in 2023 compared to 2022 and your comparator.

Example

27% of your staff who did the survey said they had high to severe stress in 2023. This is compared to 23% of staff in your comparator group and 25% of staff across the public sector.

How would you rate your current level of work-related stress? (You 2023)



Reported levels of high to severe stress

2022	2023
18%	27%

Comparator	23%	Comparator	23%
Public Sector	25%	Public Sector	25%

Work-related stress causes

What this is

This is the main work-related causes of stress reported by staff.

Why this is important

Stress can negatively affect peoples health and wellbeing as well as their performance and behaviour.

How to read this

In the survey, we ask staff to tell us if they have experienced mild to severe stress at work, as shown in the visual above the table.

If they answer yes, we ask them to tell us what caused the stress. They can select more than one cause.

In descending order, the table shows the top 10 causes.

Example

88% of your staff who did the survey said they experienced mild to severe stress.

Of that 88%, 57% said the top reason was 'Workload'.

168	24
88%	13%

Experienced some work-related stress

Did not experience some work-related stress

Of those that experienced work related stress it was from	You 2022	You 2023	Comparator 2023	Public sector 2023
Workload	51%	57%	46%	49%
Time pressure	49%	54%	43%	41%
Dealing with clients, patients or stakeholders	14%	18%	19%	15%
Content, variety, or difficulty of work	11%	17%	13%	11%
Competing home and work responsibilities	16%	13%	11%	14%
Unclear job expectations	11%	12%	13%	14%
Management of work (e.g. supervision, training, information, support)	7%	11%	14%	13%
Social environment (e.g. relationships with colleagues, manager and/or senior leaders)	7%	11%	10%	11%
Technology or equipment	0%	9%	7%	8%
Job security	6%	8%	7%	11%





Intention to stay

What this is

This is what your staff intend to do with their careers in the near future.

Why this is important

In the public sector, we want to attract, keep, motivate and engage staff.

How to read this

In the survey, we ask staff to tell us how long they intend to work at their organisation.

Example

8% of your staff who did the survey said they intended to work for your organisation for Over 6 months and up to 1 year.

Logving	VALIE	organisation
		OLGGINSGROU

Leaving the sector
9



Employees plan to work at your organisation for	You 2022	You 2023	Comparator 2023	Public sector 2023
6 months or less	5%	6%	6%	7%
Over 6 months and up to 1 year	12%	8%	9%	10%
Over 1 year and up to 3 years	30%	32%	22%	24%
Over 3 years and up to 5 years	18%	18%	14%	15%
Over 5 years	34%	36%	49%	45%

Inclusion question results

What this is

This is how included staff feel in their workplace.

Why this is important

When people feel like they belong, they can bring their true selves and lived experience to their work and workplace. This leads to increased productivity, wellbeing and better outcomes for the community.

How to read this

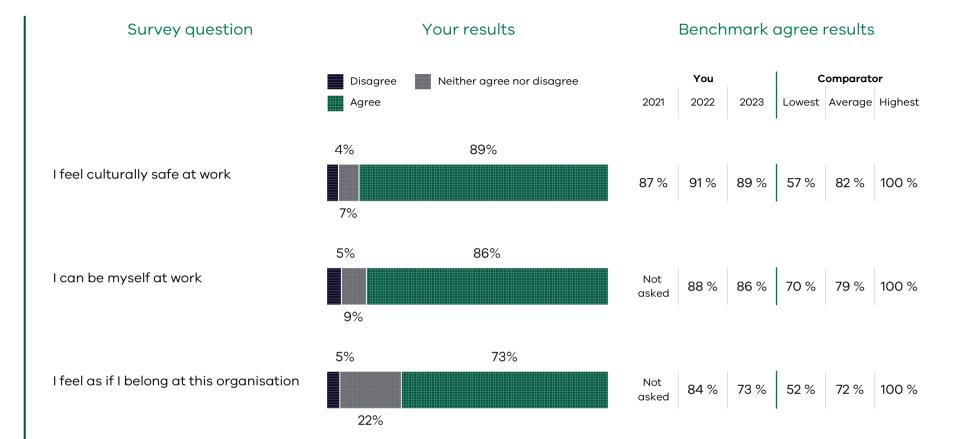
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

89% of your staff who did the survey agreed or strongly agreed with 'I feel culturally safe at work'.







Inclusion - Barriers to success

What this is

This is a list of things that staff felt were barriers to their success at work.

Why this is important

These results can show areas of focus for improvement to enable employee success in the workplace.

How to read this

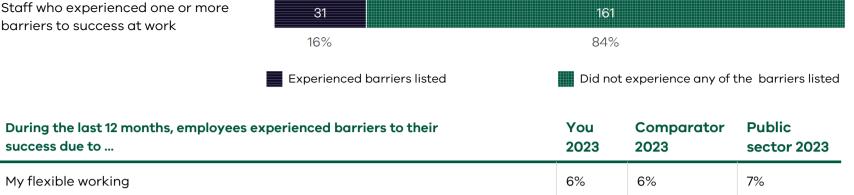
In the survey, we ask staff to select from a list, any barriers they have experienced and believe to have hindered their success at work. They can select more than one barrier.

In descending order, the table shows to top 10 answers.

Example

6% of your staff who did the survey said they have experienced barriers to success in the last 12 months due to 'My flexible working'.

Staff who experienced one or more barriers to success at work





Inclusion - Witnessed barriers to success

What this is

This is a list of things that staff witnessed were barriers to their success of other employees at work.

Why this is important

These results can show areas of focus for improvement to enable employee success in the workplace.

How to read this

In the survey, we ask staff to choose from a list, any barriers that they may have witnessed that hinder the success of other employees at work. They can select more than one barrier.

In descending order, the table shows to top 10 answers.

Example

6% of your staff who did the survey said they have experienced barriers to success in the last 12 months due to 'Flexible working'.

Mental health

Staff who witnessed one or more barriers to success at work	30	162		
barriers to success at work	16%	84%		
	Witnessed barriers listed	Did no	t witness barriers lis	ted
During the last 12 months, employees witnessed barriers to the success of other employees due to their		You 2023	Comparator 2023	Public sector 2023
Flexible working		6%	8%	10%

6%

7%

8%



Scorecard: emotional effects of work

What this is

This is the level of positive and negative feelings experienced by staff in the 3 months before the survey.

Why this is important

Positive feelings can lead to higher wellbeing and job satisfaction and a lower chance of burnout.

How to read this

Each label represents a question in the survey about emotional effects of work.

Each result is the percentage of staff who said they often, very often or always felt happy, enthusiastic, worried or miserable in the past 3 months.

You can compare these with your comparator and the public sector.

Example

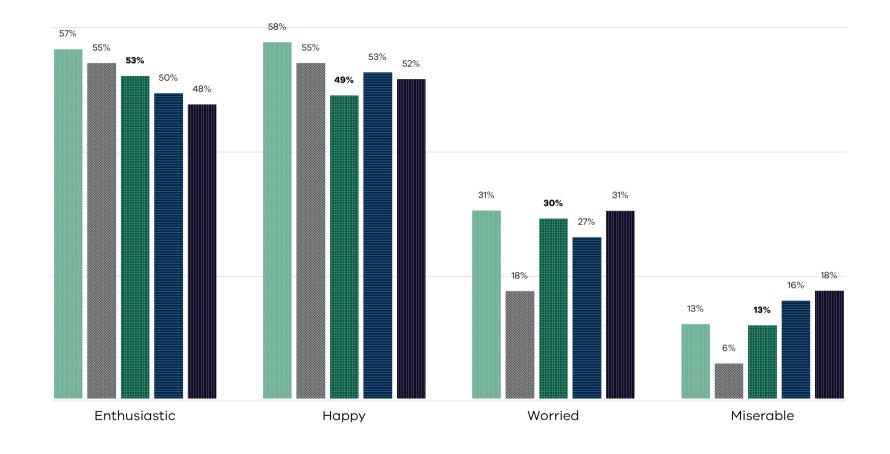
In 2023:

 49% of your staff who did the survey said work made them feel happy in 2023, which is down from 55% in 2022

Compared to:

53% of staff at your comparator and52% of staff across the public sector.

Thinking about the last three months, how often has work made you feel ...



You 2022 You 2023 Comparator 2023

Public sector 2023

Scorecard: negative behaviours

What this is

This is how many staff have experienced negative behaviours at work in the past 12 months.

Why this is important

Negative behaviours can be detrimental to health and wellbeing as well as performance and behaviour.

How to read this

Each label represents a question in the survey about negative behaviour.

Each result is the percentage of staff who said they experienced bullying, sexual harassment, discrimination or violence and aggression in the past 12 months.

You can compare these with your comparator and the public sector.

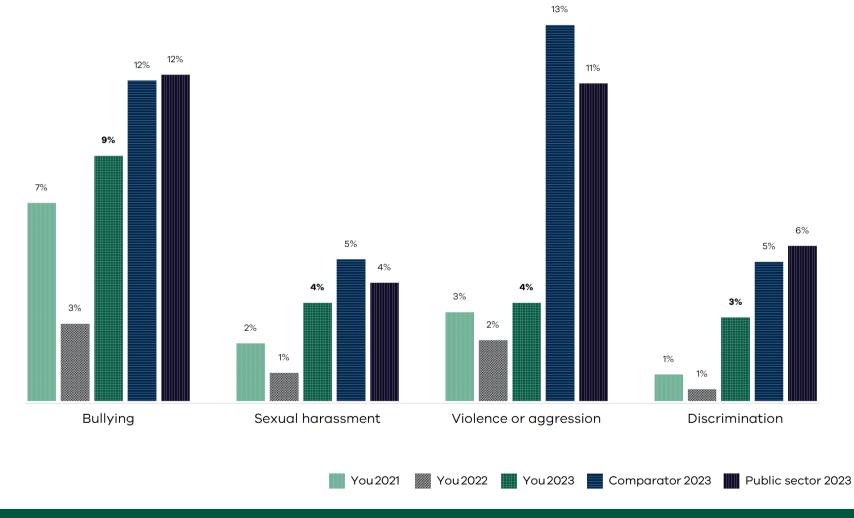
Example

In 2023:

 9% of your staff who did the survey stated they experienced 'Bullying' in the last 12 months which is up from 3% in 2022.

Compared to:

• 12% of staff at your comparator and 12% of staff across the public sector.



Bullying

What this is

This is repeated unreasonable behaviour directed at an employee that creates a risk to their health and safety.

Why this is important

Bullying can have an immediate and longterm negative impact on those involved, including those who witness bullying.

How to read this

In the survey, we asked staff to tell us if they'd experienced bullying at work.

If they did, they could tell us with one or more answers what they experienced.

In descending order, the table shows the answers.

Example

9% of your staff who did the survey said they experienced bullying.

Of that 9%, 76% said the top type was 'Incivility (e.g. talking down to others, making demeaning remarks, not listening to somebody)'.

Have you experienced bullying at work in the last 12 months?

Other



6%

Did not experience bullying

If you experienced bullying, what type of bullying did you experience?	You 2023	Comparator 2023	Public sector 2023
Incivility (e.g. talking down to others, making demeaning remarks, not listening to somebody)	76%	69%	71%
Exclusion or isolation	47%	45%	45%
Withholding essential information for me to do my job	29%	29%	30%
Being assigned meaningless tasks unrelated to my job	24%	13%	16%
Intimidation and/or threats	24%	28%	29%
Verbal abuse	24%	25%	20%
Interference with my personal property and/or work equipment	6%	4%	6%

Experienced bullying



16%



16%

Not sure

Telling someone about the bullying

What this is

This is if staff told someone when they experienced bullying.

Why this is important

By understanding how staff report bullying, organisations can plan how to support and protect staff.

How to read this

In the survey, we asked staff to tell us if they'd experienced bullying at work.

If they did, they could tell us with one or more answers who they told about it.

In descending order, the table shows the answers.

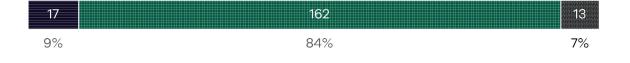
Example

9% of your staff who did the survey said they experienced bullying, of which

- 53% said the top way they reported the bullying was 'Told a colleague'.
- 82% said they didn't submit a formal complaint.

Have you experienced bullying at work in the last 12 months?

Told employee assistance program (EAP) or peer support



Did not experience bullying

Did you tell anyone about the bullying?	You 2023	Comparator 2023	Public sector 2023
Told a colleague	53%	37%	41%
Told a friend or family member	47%	32%	36%
Told a manager	41%	46%	50%
Told Human Resources	29%	14%	13%
I did not tell anyone about the bullying	18%	14%	12%
Submitted a formal complaint	18%	13%	12%
Told someone else	18%	13%	13%
Told the person the behaviour was not OK	12%	16%	17%

Experienced bullying



9%

6%



10%

Not sure

Bullying - reasons for not submitting a formal complaint

What this is

This is why staff who experienced bullying chose not to submit a formal complaint.

Why this is important

By understanding this, organisations can plan how to support staff.

How to read this

In the survey, we asked staff to tell us if they'd experienced bullying at work. We then asked them if they submitted a formal complaint. If they didn't, they could tell us with one or more answers why not. In descending order, the table shows the top 10 answers.

Example

82% of your staff who experienced bullying did not submit a formal complaint, of which:

 64% said the top reason was 'I believed there would be negative consequences for my reputation'. Did you submit a formal complaint?



Submitted formal complaint Did not submit a formal complaint

What was your reason for not submitting a formal complaint?	You 2023	Comparator 2023	Public sector 2023
I believed there would be negative consequences for my reputation	64%	53%	55%
I didn't think it would make a difference	50%	49%	51%
I believed there would be negative consequences for my career	43%	44%	45%
I didn't need to because I no longer had contact with the person(s) who bullied me	21%	5%	7%
I didn't think it was serious enough	21%	16%	16%
I believed there would be negative consequences for the person I was going to complain about	7%	10%	10%
I didn't feel safe to report the incident	7%	18%	19%
I didn't know how to make a complaint	7%	6%	6%
I didn't know who to talk to	7%	5%	5%





Perpetrators of bullying

What this is

This is who staff have said are responsible for bullying.

Why this is important

Understanding where bullying happens means organisations can work out what action to take.

How to read this

In this year's survey, 9% of your staff said they experienced bullying.

If they did, they could tell us with one or more answers who the perpetrator was.

In descending order, the bar chart shows the perpetrators with the largest number of responses.

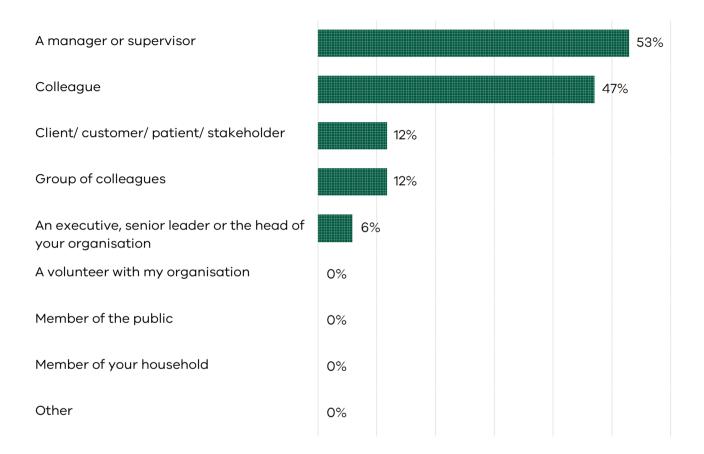
Each row is one perpetrator or group of perpetrators.

Example

9% of your staff who did the survey said they experienced bullying.

Of that 9%, 53% said it was by 'A manager or supervisor'.

17 people (9% of staff) experienced bullying (You2023)





Relationship to perpetrator

What this is

This provides further detail on who staff have said are responsible for bullying within your organisation.

Why this is important

Understanding where bullying happens means organisations can work out what action to take.

How to read this

In this year's survey, 9% of your staff said they experienced bullying.

If they experienced bullying from within the organisation, they could tell us their relationship to the perpetrator.

The bar chart shows, in descending order, how many employees linked the bullying to different workplace relationships.

Example

9% of your staff who did the survey said they experienced bullying.

Of that 9%, 100% said it was by someone within the organisation.

Of that 100%, 47% said it was 'They were in my workgroup'.

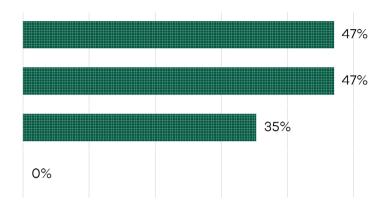
17 people (100% of staff who experienced bullying) experienced bullying from within your organisation (You2023)

They were in my workgroup

They were outside my workgroup

They were my immediate manager or supervisor

They were someone I supervise or manage



Sexual harassment

What this is

This is non-consensual or unwelcome sexual behaviour that could cause an employee to feel offended, humiliated or intimidated.

Why this is important

Sexual harassment can have an immediate and long-term negative impact on those involved, including those who witness sexual harassment.

Why there is no data here

We've not published the results for this section because less than 10 people said they experienced sexual harassment.

We do this to protect the respondents.

Discrimination

What this is

Discrimination is when a person treats, or proposes to treat, a person unfavourably because of their personal characteristics, such as their age or gender, or other attributes.

Why this is important

Staff expect to have a safe and inclusive working environment to work in that is free of discrimination.

Why there is no data here

We've not published the results for this section because less than 10 people said they experienced discrimination.

We do this to protect the respondents.

Violence and aggression

What this is

This is when staff are abused, threatened or assaulted in a situation related to their work.

Why this is important

Violence and aggression can have an immediate and long-term negative impact of those involved, including those who witness violence and aggression.

Why there is no data here

We've not published the results for this section because less than 10 people said they experienced violence or aggression. We do this to protect the respondents.

Negative behaviour

Witnessing negative behaviours

What this is

This is where staff witnessed people acting in a negative way against a colleague.

Why this is important

Witnessing negative behaviour can still have a negative impact on the person, as it does on the victim.

How to read this

In the survey, we asked staff to tell us if they'd witnessed any negative behaviour at work.

They could tell us with one or more answers if they witnessed negative behaviour and what type they witnessed.

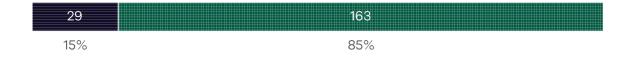
In descending order, the table shows the answers.

Example

15% of your staff who did the survey said they witnessed some negative behaviour at work.

85% said they witnessed No, I have not witnessed any of the situations above'.

Have you witnessed any negative behaviour at work in the last 12 months?



During the last 12 months in your current organisation, have you witnessed any of the following negative behaviours at work?		Comparator 2023	Public sector 2023
No, I have not witnessed any of the situations above	85%	81%	81%
Bullying of a colleague	13%	12%	13%
Discrimination against a colleague	4%	8%	7%
Violence or aggression against a colleague	2%	4%	3%
Sexual harassment of a colleague	1%	2%	1%

Witnessed some negative behaviour

Did not witness some negative behaviour



Negative behaviour

Taking action when witnessing negative behaviours

What this is

This is what your staff did when they witnessed negative behaviour at work.

Why this is important

What staff do when they witness negative behaviour may help organisations understand what support their staff need.

How to read this

In the survey, we asked staff to tell us if they'd witnessed any negative behaviour at work

If they did, they could tell us with one or more answers what action they took.

The table shows the answers in descending order.

Example

15% of your staff who did the survey witnessed negative behaviour, of which:

- 76% said the top action they took was 'Spoke to the person who experienced the behaviour'.
- 3% took no action.

Have you witnessed any negative behaviour at work in the last 12 months?



Witnessed some negative behaviour	Did not witness some negative behaviour

When you witnessed the above behaviour(s), did you do any of the following?	You 2023	Comparator 2023	Public sector 2023
Spoke to the person who experienced the behaviour	76%	66%	69%
Told a manager	52%	34%	38%
Told a colleague	24%	19%	19%
Spoke to the person who behaved in a negative way	21%	16%	17%
Told the person the behaviour was not OK	21%	20%	20%
Told Human Resources	10%	9%	7%
Submitted a formal complaint	3%	5%	5%
Took no action	3%	12%	8%





People matter survey

2023

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 Questions on topical issues, includes additional questions that support the Gender Equality Act 2020

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- Age, gender, variations in sex characteristics and sexual orientation
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- Caring





Highest scoring questions

What this is

These are the questions your organisation had the highest agreement or satisfaction with in 2023.

How to read this

Use this data to see where your organisation has the highest agreement or satisfaction with questions from the 2023 survey.

In this table, your score for this year is shown in the 'you 2023 column'.

You can also compare your 2023 scores against your 2022 scores and your 2023 comparator group.

Example

On the first row 'Safety climate', the 'You 2023' column shows 94% of your staff agreed with 'My organisation provides a physically safe work environment'. In the 'Change from 2022' column, you have a 3% decrease, which is a negative trend.

Question group	Highest scoring questions	You 2023	Change from 2022	Comparator 2023
Safety climate	My organisation provides a physically safe work environment	94%	-3%	87%
Flexible working	My manager supports working flexibly	93%	-5%	82%
Manager leadership	My manager treats employees with dignity and respect	93%	-4%	86%
Meaningful work	I can make a worthwhile contribution at work	93%	-2%	91%
Job enrichment	I understand how my job helps my organisation achieve its goals	91%	-3%	93%
Job enrichment	I can use my skills and knowledge in my job	91%	-5%	91%
Manager leadership	My manager demonstrates honesty and integrity	91%	-6%	84%
Meaningful work	I achieve something important through my work	90%	-4%	88%
Organisational integrity	My organisation encourages employees to act in ways that are consistent with human rights	90%	-3%	85%
Organisational integrity	My organisation encourages respectful workplace behaviours	90%	-5%	84%



Lowest scoring questions

What this is

These are the questions your organisation had the lowest agreement or satisfaction with in 2023.

How to read this

Use this data to see where your organisation has the lowest agreement or satisfaction with questions from the 2023 survey.

In this table, your score for this year is shown in the 'you 2023 column'.

You can also compare your 2023 scores against your 2022 scores and your 2023 comparator group.

Example

On the first row 'Taking action', the 'You 2023' column shows 41% of your staff agreed with 'My organisation has made improvements based on the survey results from last year'.

In the 'Change from 2022' column, you have a 5% decrease, which is a negative trend.

Question subgroup	Lowest scoring questions	You 2023	Change from 2022	Comparator 2023
Taking action	My organisation has made improvements based on the survey results from last year	41%	-5%	38%
Organisational integrity	I believe the promotion processes in my organisation are fair	45%	-9%	44%
Learning and development	I am satisfied with the opportunities to progress in my organisation	49%	-8%	49%
Organisational integrity	I have an equal chance at promotion in my organisation	54%	-4%	49%
Workload	I have enough time to do my job effectively	55%	-13%	60%
Safety climate	All levels of my organisation are involved in the prevention of stress	55%	-9%	49%
Collaboration	Workgroups across my organisation willingly share information with each other	56%	-9%	59%
Other questions	My workgroup gives frank and fearless advice to our managers and leaders (including the Minister, where applicable)	56%	Not asked in 2022	54%
Satisfaction	How satisfied are you with your career development within your current organisation	57%	-13%	56%
Workload	The workload I have is appropriate for the job that I do	59%	-13%	63%



Most improved

What this is

This is where staff feel their organisation has most improved.

How to read this

Use this data to see if your organisation has a developing or changing trend.

In this table, your trend is shown in the 'Increase from 2022' column.

When you use this data, focus on the increase instead of individual numbers.

This is because the increase from 2022 shows you where the most positive changes are happening in your organisation.

Example

On the first row 'Innovation', the 'You 2023' column shows 82% of your staff agreed with 'My workgroup learns from failures and mistakes'.

In the 'Increase from 2022' column, you have a 2% increase, which is a positive trend.

Question group	Most improved from last year	You 2023	Increase from 2022	Comparator 2023
Innovation	My workgroup learns from failures and mistakes	82%	+2%	69%
Organisational integrity	I believe the recruitment processes in my organisation are fair	72%	+1%	59%
Organisational integrity	My organisation takes steps to eliminate bullying, harassment and discrimination	80%	+1%	72%
Safety climate	In my workplace, there is good communication about psychological safety issues that affect me	70%	+1%	56%



Most declined

What this is

This is where staff feel their organisation has most declined.

How to read this

Use this data to see if your organisation has a developing or changing trend.

In this table, your trend is shown in the 'Decrease from 2022' column.

When you use this data, focus on the decrease instead of individual numbers.

This is because the decrease from 2022 shows you where the most negative changes are happening in your organisation.

Example

On the first row 'Engagement', the 'You 2023' column shows 67% of your staff agreed with 'My organisation inspires me to do the best in my job'.

In the 'Decrease from 2022' column, you have a 14% decrease, which is a negative trend.

Question subgroup	Largest decline from last year	You 2023	Decrease from 2022	Comparator 2023
Engagement	My organisation inspires me to do the best in my job	67%	-14%	64%
Satisfaction	How satisfied are you with your career development within your current organisation	57%	-13%	56%
Workload	I have enough time to do my job effectively	55%	-13%	60%
Workload	The workload I have is appropriate for the job that I do	59%	-13%	63%
Quality service delivery	My workgroup acts fairly and without bias	80%	-10%	74%
Inclusion	I feel as if I belong at this organisation	73%	-10%	72%
Satisfaction	How satisfied are you with the work/life balance in your current job	78%	-10%	70%
Manager support	My manager gives me feedback that helps me improve my performance	75%	-10%	72%
Safety climate	Senior leaders consider the psychological health of employees to be as important as productivity	69%	-10%	58%
Engagement	My organisation motivates me to help achieve its objectives	70%	-9%	65%



Key differences

Biggest positive difference from comparator

What this is

This is where your staff have agreed more to a question compared to staff at similar organisations.

How to read this

Use this data to see where your organisation has the biggest positive difference with questions from the 2023 survey compared to your comparator group.

In this table, the difference to your comparator is shown in the 'difference' column.

Example

On the first row 'Flexible working', the 'You 2023' column shows 88% of your staff agreed with 'I am confident that if I requested a flexible work arrangement, it would be given due consideration'.

The 'difference' column, shows that agreement for this question was 16 percentage points higher in your organisation than in your comparator.

Question group	Biggest positive difference from comparator	You 2023	Difference	Comparator 2023
Flexible working	I am confident that if I requested a flexible work arrangement, it would be given due consideration	88%	+16%	72%
Other questions	I am confident that if I requested to go on secondment to support urgent government work, it would be given due consideration	79%	+15%	64%
Innovation	My workgroup encourages employee creativity	79%	+15%	64%
Safety climate	In my workplace, there is good communication about psychological safety issues that affect me	70%	+14%	56%
Organisational integrity	I believe the recruitment processes in my organisation are fair	72%	+14%	59%
Innovation	My workgroup learns from failures and mistakes	82%	+12%	69%
Flexible working	My manager supports working flexibly	93%	+11%	82%
Safety climate	Senior leaders consider the psychological health of employees to be as important as productivity	69%	+11%	58%
Senior leadership	Senior leaders demonstrate honesty and integrity	75%	+11%	64%
Job enrichment	I have a say in how I do my work	86%	+11%	76%



Key differences

Biggest negative difference from comparator

What this is

This is where your staff have agreed less to a question compared to staff at similar organisations.

How to read this

Use this data to see where your organisation has the biggest negative difference with questions from the 2023 survey compared to your comparator group.

In this table, the difference to your comparator is shown in the 'difference' column.

Example

On the first row 'Workload', the 'You 2023' column shows 55% of your staff agreed with 'I have enough time to do my job effectively'.

The 'difference' column, shows that agreement for this question was 5 percentage points lower in your organisation than in your comparator.

Question subgroup	Biggest negative difference from comparator	You 2023	Difference	Comparator 2023
Workload	I have enough time to do my job effectively	55%	-5%	60%
Workload	The workload I have is appropriate for the job that I do	59%	-4%	63%
Collaboration	I am able to work effectively with others outside my immediate workgroup	80%	-4%	84%
Collaboration	Workgroups across my organisation willingly share information with each other	56%	-3%	59%
Quality service delivery	My workgroup has clear lines of responsibility	70%	-3%	73%
Job enrichment	I understand how my job helps my organisation achieve its goals	91%	-1%	93%
Engagement	I feel a strong personal attachment to my organisation	61%	-1%	62%
Job enrichment	I can use my skills and knowledge in my job	91%	0%	91%



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2023

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 Questions on topical issues, includes additional questions that support the Gender Equality Act 2020

Demographics

- Age, gender, variations in sex characteristics and sexual orientation
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- Disability
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- Employment
- Adjustments
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Taking action

What this is

This is how well staff feel their organisation takes action and makes improvements from your survey results.

Why this is important

If your organisation takes action as a result of survey results, your staff may feel their feedback is valuable.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

61% of your staff who did the survey agreed or strongly agreed with 'I believe my organisation will make improvements based on the results of this survey'.

Survey question Your results Benchmark agree results You Comparator Neither agree nor disagree Disagree Don't know 2021 2022 2023 Lowest Average Highest 8% 61% I believe my organisation will make improvements based on the results of this survey 31% 21% 41% My organisation has made improvements based on the survey results from last year 9% 29%



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Senior leadership

Senior leadership

What this is

This is how supported staff feel by senior leaders in their organisation and how well they believe senior leaders communicate.

Why this is important

Supportive senior leaders who communicate well mean staff may feel more connected to their work and organisation.

How to read this

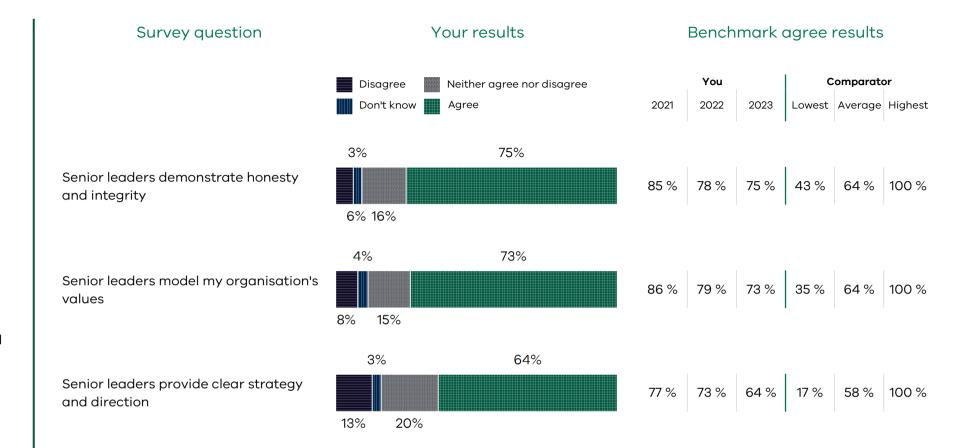
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

75% of your staff who did the survey agreed or strongly agreed with 'Senior leaders demonstrate honesty and integrity'.







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Scorecard

What this is

This scorecard provides overall results for each factor in the organisation climate part of the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about organisational climate.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

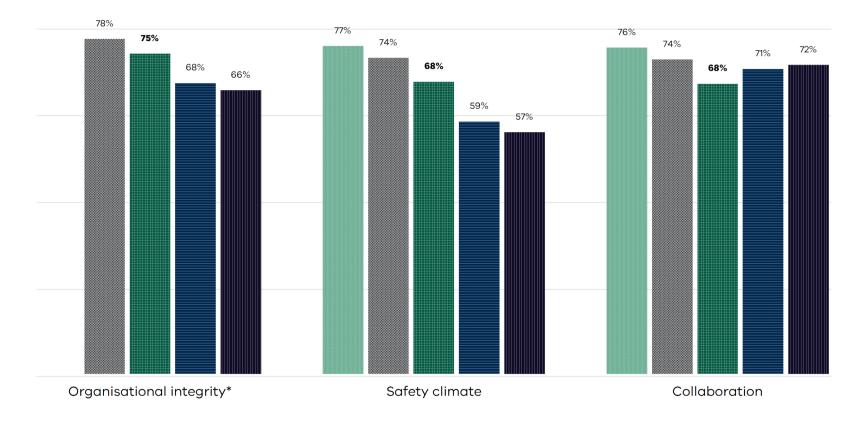
Example

In 2023:

 75% of your staff who did the survey responded positively to questions about Organisational integrity which is down from 78% in 2022.

Compared to:

 68% of staff at your comparator and 66% of staff across the public sector.



*We can't compare some data here because one or more questions were not asked in a previous survey

You 2021 You 2022 You 2023 Comparator 2023 Public sector 2023

Organisational integrity 1 of 2

What this is

This is how much trust staff have in your organisation's ability to operate, implement policy and deliver services for Victorians.

Why this is important

We need the community to have high trust in how we work and what we do.

How to read this

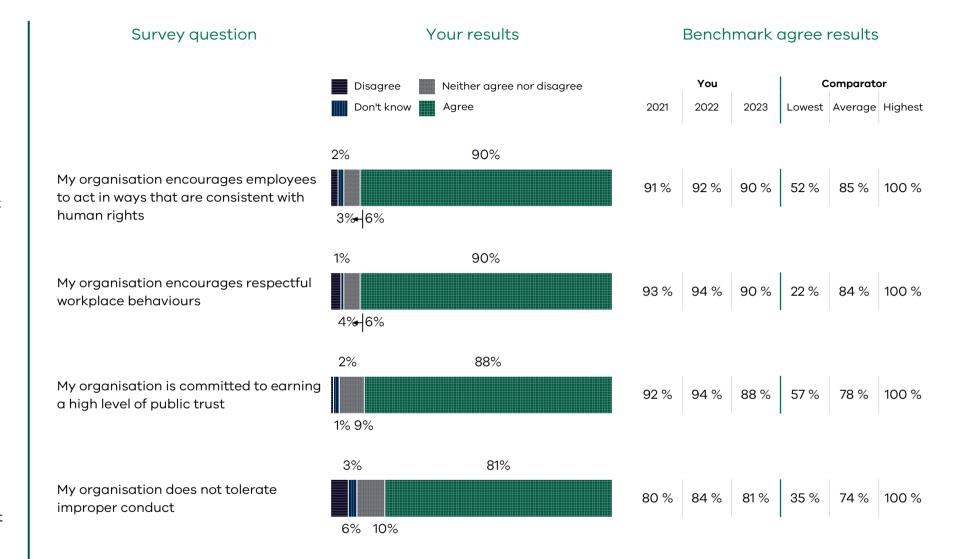
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

90% of your staff who did the survey agreed or strongly agreed with 'My organisation encourages employees to act in ways that are consistent with human rights'.







Organisational integrity 2 of 2

What this is

This is how much trust staff have in your organisation's ability to operate, implement policy and deliver services for Victorians.

Why this is important

We need the community to have high trust in how we work and what we do.

How to read this

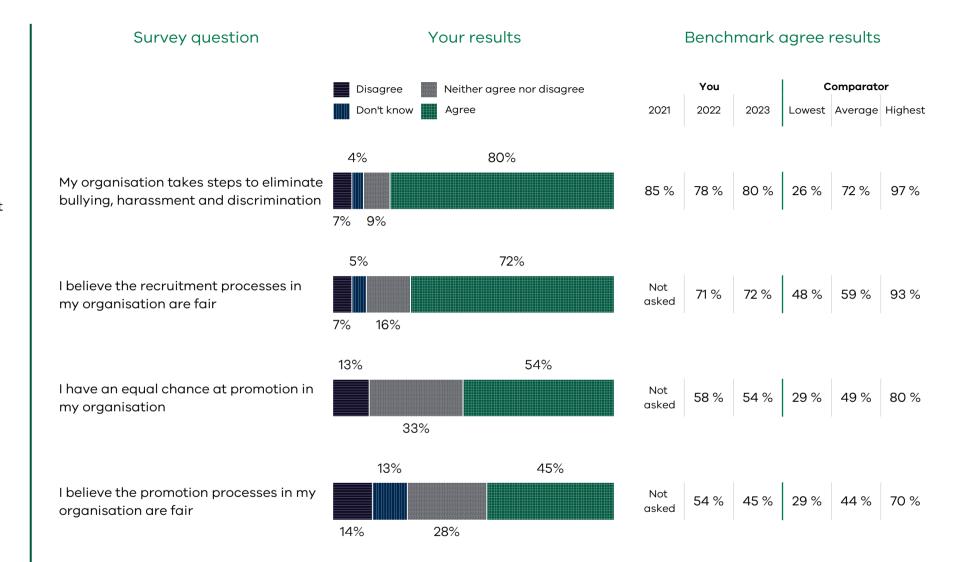
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

80% of your staff who did the survey agreed or strongly agreed with 'My organisation takes steps to eliminate bullying, harassment and discrimination'.







Collaboration

What this is

This shows how well the workgroups in your organisation work together and share information.

Why this is important

Improving these results can improve the cohesiveness of your organisation and allow for greater intra-organisational collaboration.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

80% of your staff who did the survey agreed or strongly agreed with 'I am able to work effectively with others outside my immediate workgroup'.

Survey question Your results Benchmark agree results You Comparator Neither agree nor disagree Disagree Don't know 2021 2022 2023 Lowest Average Highest 7% 80% I am able to work effectively with others outside my immediate workgroup 13% 3% 56% Workgroups across my organisation willingly share information with each other 19% 23%



Safety climate 1 of 2

What this is

This is how well staff feel your organisation supports safety at work.

Why this is important

A safe workplace is a key outcome of Leading the way and the Victorian public sector mental health and wellbeing charter.

How to read this

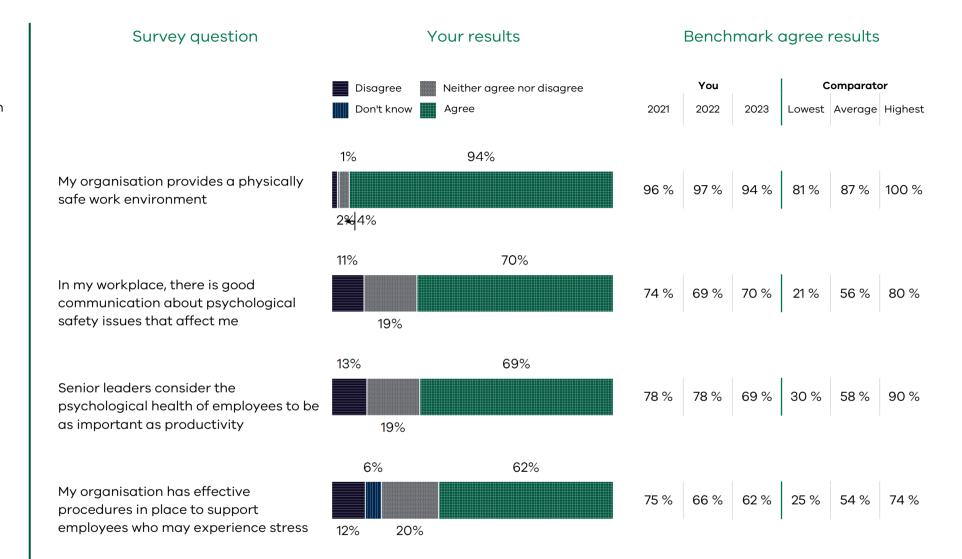
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

94% of your staff who did the survey agreed or strongly agreed with 'My organisation provides a physically safe work environment'.







Safety climate 2 of 2

What this is

This is how well staff feel your organisation supports safety at work.

Why this is important

A safe workplace is a key outcome of Leading the way and the Victorian public sector mental health and wellbeing charter.

How to read this

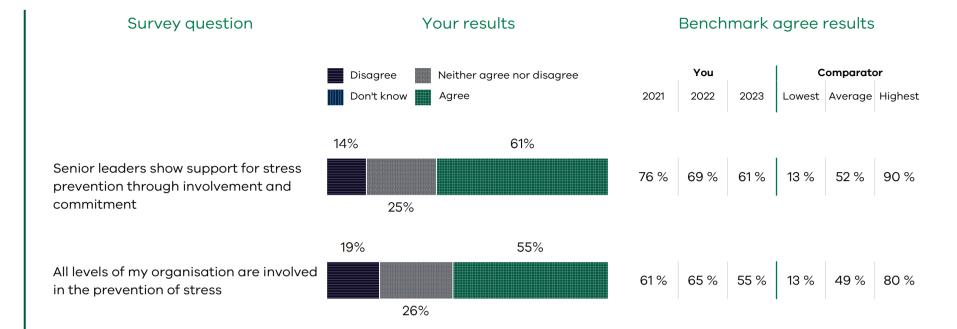
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

61% of your staff who did the survey agreed or strongly agreed with 'Senior leaders show support for stress prevention through involvement and commitment'.



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 Questions on topical issues, includes additional questions that support the Gender Equality Act 2020

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Scorecard

What this is

This scorecard provides overall results for each factor in the workgroup climate part of the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about workgroup climate.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

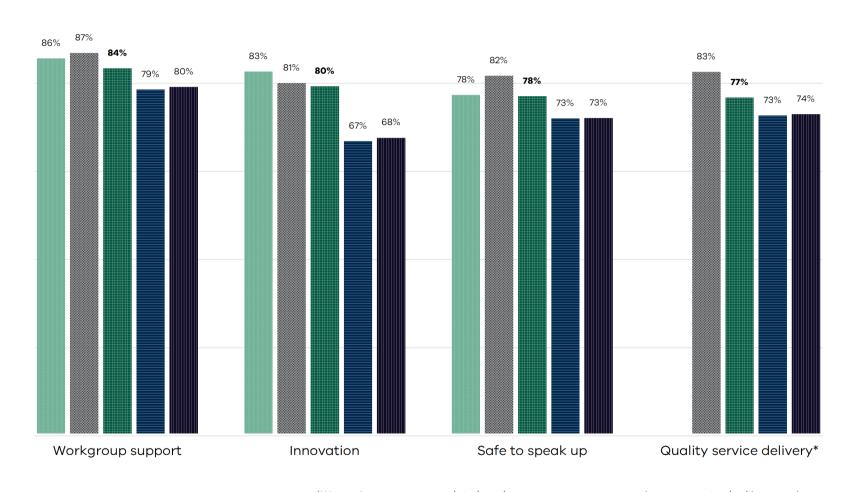
Example

In 2023:

 84% of your staff who did the survey responded positively to questions about Workgroup support which is down from 87% in 2022.

Compared to:

• 79% of staff at your comparator and 80% of staff across the public sector.



*We can't compare some data here because one or more questions were not asked in a previous survey





Quality service delivery

What this is

This is how well workgroups in your organisation operate to deliver quality services.

Why this is important

The public sector must provide highquality services in a timely way to meet the needs of Victorians.

Workgroups need to be motivated, make impartial decisions and have clear accountabilities.

How to read this

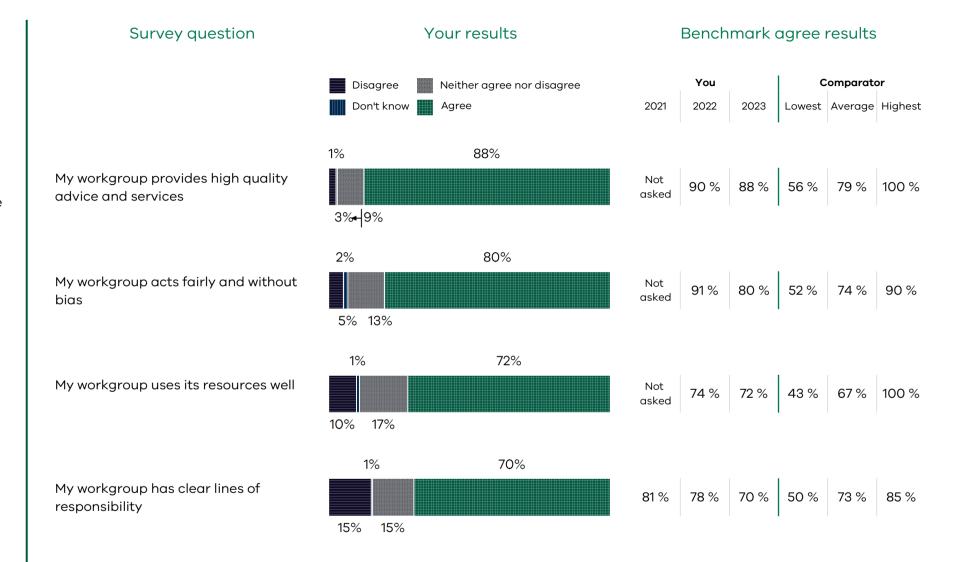
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

88% of your staff who did the survey agreed or strongly agreed with 'My workgroup provides high quality advice and services'.







Innovation

What this is

This is how well staff feel their workgroup innovates its operations.

Why this is important

Innovation can reduce costs, create public value and lead to higher engagement.

How to read this

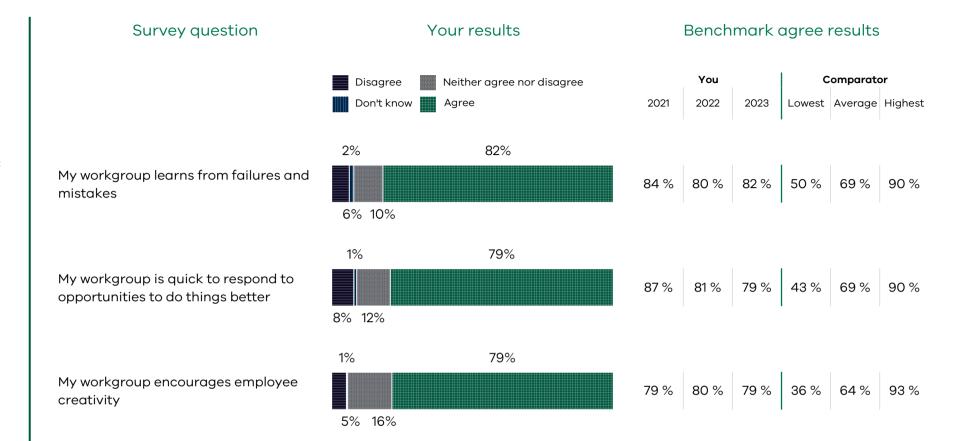
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

82% of your staff who did the survey agreed or strongly agreed with 'My workgroup learns from failures and mistakes'.



Workgroup support 1 of 2

What this is

This is how well staff feel people work together and support each other in your organisation.

Why this is important

Collaboration can lead to higher team satisfaction, performance and effectiveness.

How to read this

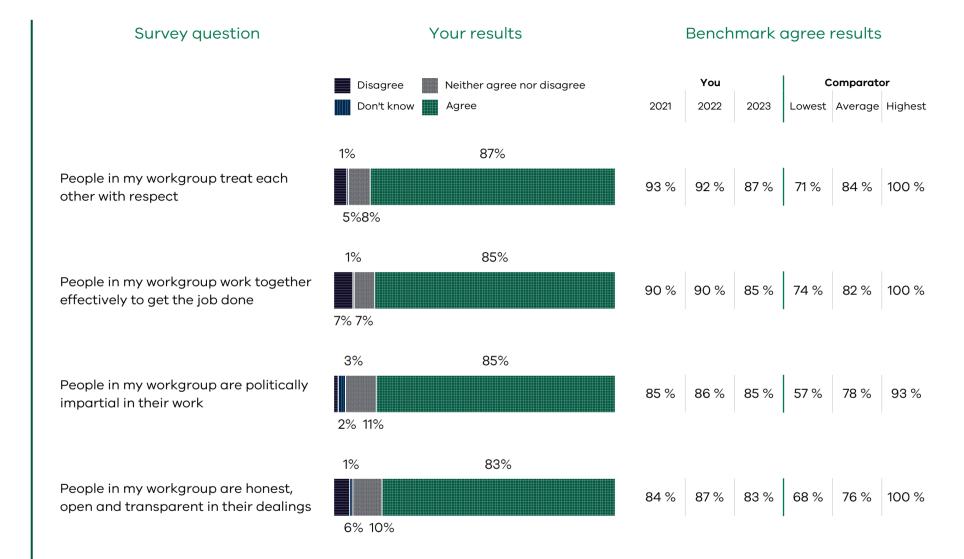
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

87% of your staff who did the survey agreed or strongly agreed with 'People in my workgroup treat each other with respect'.





Workgroup support 2 of 2

What this is

This is how well staff feel people work together and support each other in your organisation.

Why this is important

Collaboration can lead to higher team satisfaction, performance and effectiveness.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

80% of your staff who did the survey agreed or strongly agreed with 'People in my workgroup appropriately manage conflicts of interest'.

Survey question Your results Benchmark agree results You Comparator Neither agree nor disagree Disagree Don't know Agree 2021 2022 2023 Lowest Average Highest 4% 80% People in my workgroup appropriately manage conflicts of interest

5%11%

Safe to speak up

What this is

This is how freely and confidently staff feel they can talk about issues without fear of retribution.

Why this is important

Organisations with psychologically safe cultures empower staff to report negative behaviour and integrity issues.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

I feel safe to challenge inappropriate

behaviour at work

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

83% of your staff who did the survey agreed or strongly agreed with 'People in my workgroup are able to bring up problems and tough issues'.

Survey question Your results Benchmark agree results You Comparator Neither agree nor disagree Disagree Don't know Agree 2021 2022 2023 Lowest Average Highest 5% 83% People in my workgroup are able to bring up problems and tough issues 12% 8% 72%

19%

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- · Highest scoring
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 Questions on topical issues, includes additional questions that support the Gender Equality Act 2020

Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring





Scorecard 1 of 2

What this is

This scorecard provides overall results for each job and manager factor in the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about job and manager factors.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

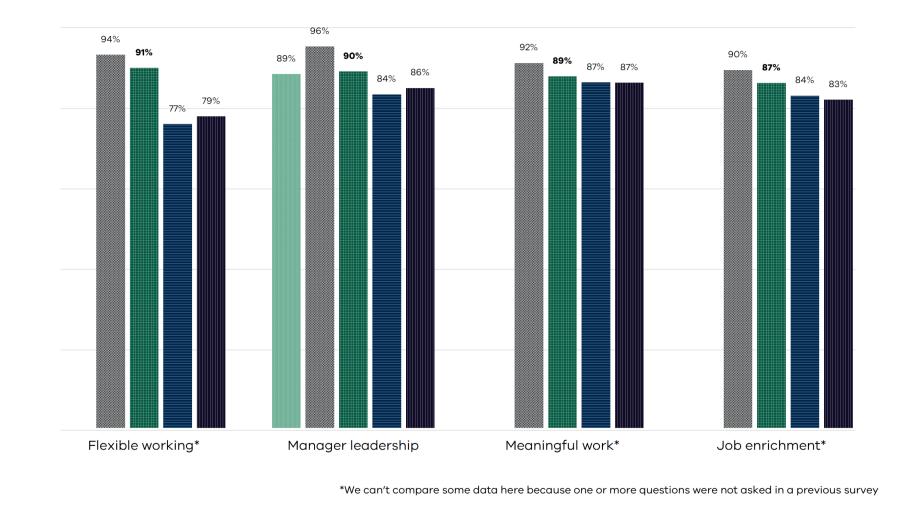
Example

In 2023:

 91% of your staff who did the survey responded positively to questions about Flexible working.

Compared to:

• 77% of staff at your comparator and 79% of staff across the public sector.





You 2022 You 2023 Comparator 2023 Public sector 2023

Scorecard 2 of 2

What this is

This scorecard provides overall results for each job and manager factor in the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about job and manager factors.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

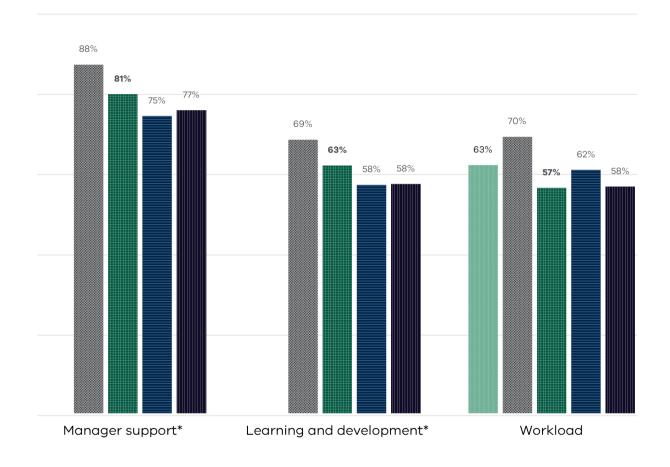
Example

In 2023:

 81% of your staff who did the survey responded positively to questions about Manager support.

Compared to:

• 75% of staff at your comparator and 77% of staff across the public sector.



*We can't compare some data here because one or more questions were not asked in a previous survey

You 2021 You 2022 You 2023 Comparator 2023 Public sector 2023

Manager leadership

What this is

This is how well staff perceive their direct managers lead.

Why this is important

Great managers can foster the right environment for staff engagement.

They can act as role models for your organisation's strategy and values.

How to read this

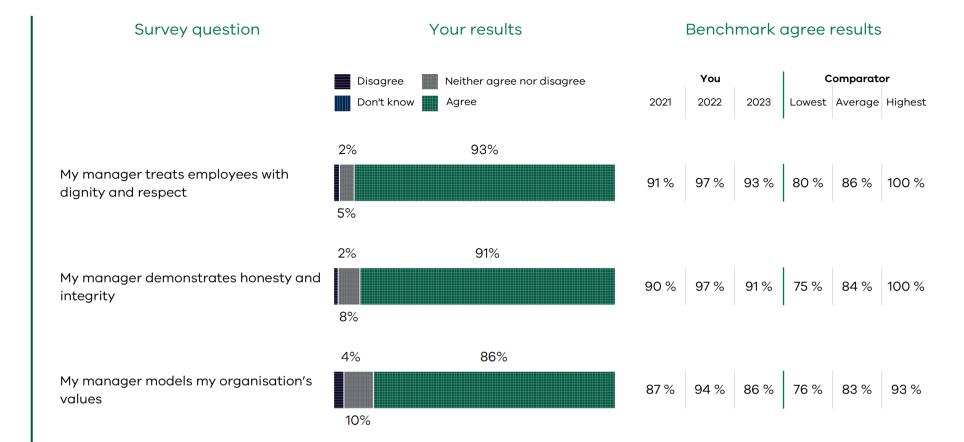
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

93% of your staff who did the survey agreed or strongly agreed with 'My manager treats employees with dignity and respect'.







Manager support 1 of 2

What this is

This is how supported staff feel by their direct manager.

Why this is important

Supportive managers can give staff clarity, appreciation and positive feedback and coaching.

This can lead to higher satisfaction, performance and capacity to do work.

How to read this

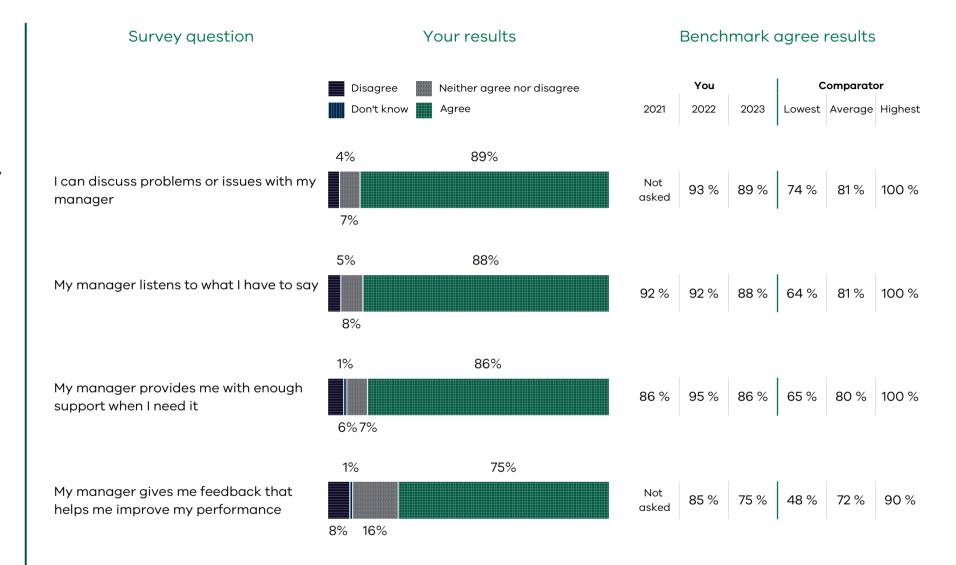
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

89% of your staff who did the survey agreed or strongly agreed with 'I can discuss problems or issues with my manager'.







Manager support 2 of 2

What this is

This is how supported staff feel by their direct manager.

Why this is important

Supportive managers can give staff clarity, appreciation and positive feedback and coaching.

This can lead to higher satisfaction, performance and capacity to do work.

How to read this

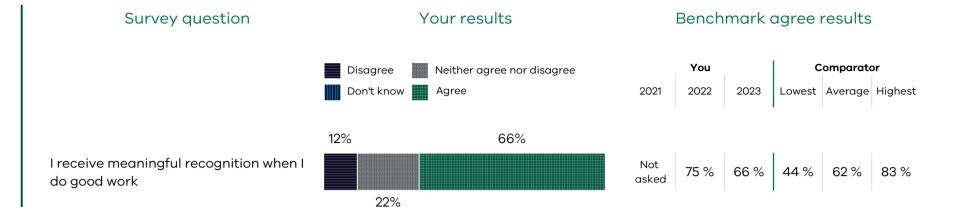
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

66% of your staff who did the survey agreed or strongly agreed with 'I receive meaningful recognition when I do good work'.



Workload

What this is

This is how staff feel about workload and time pressure.

Why this is important

Workload and time pressure are the most prominent causes of work-related stress.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

59% of your staff who did the survey agreed or strongly agreed with 'The workload I have is appropriate for the job that I do'.

Survey question Your results Benchmark agree results You Comparator Neither agree nor disagree Disagree Agree 2021 2022 2023 Lowest Average Highest 26% 59% The workload I have is appropriate for the job that I do 15% 26% 55% I have enough time to do my job effectively 19%

Learning and development

What this is

This is how well staff feel they can learn and grow in your organisation.

Why this is important

Good learning and career development can build engagement, efficiency and capability in organisations. It may also help staff retention.

How to read this

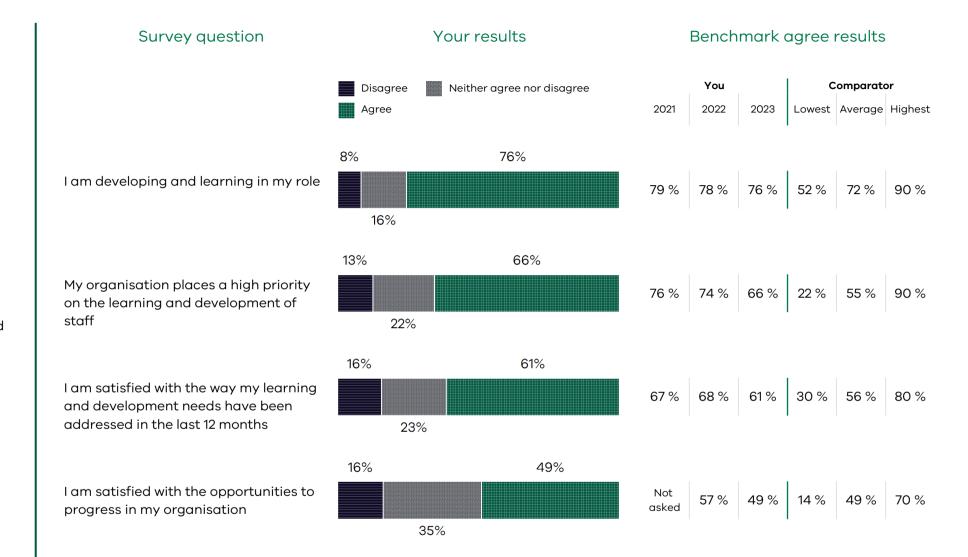
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

76% of your staff who did the survey agreed or strongly agreed with 'I am developing and learning in my role'.







Job enrichment 1 of 2

What this is

This is how staff feel about their autonomy at work and role clarity.

Why this is important

Job enrichment is one of the main drivers of employee engagement and workplace wellbeing.

How to read this

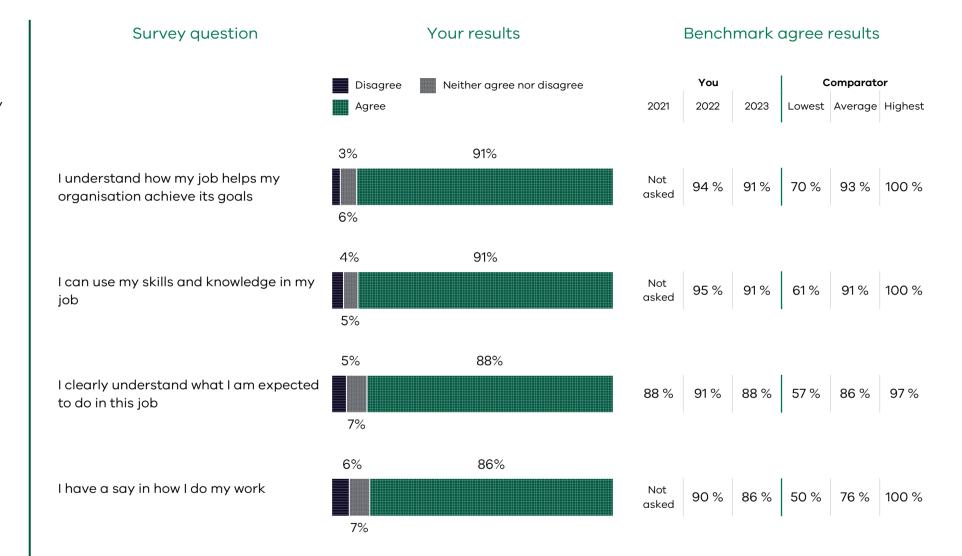
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

91% of your staff who did the survey agreed or strongly agreed with 'I understand how my job helps my organisation achieve its goals'.







Job enrichment 2 of 2

What this is

This is how staff feel about their autonomy at work and role clarity.

Why this is important

Job enrichment is one of the main drivers of employee engagement and workplace wellbeing.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

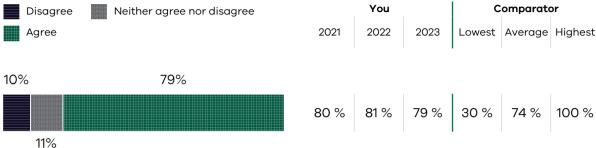
79% of your staff who did the survey agreed or strongly agreed with 'I have the authority to do my job effectively'.

Survey question

Neither agree nor disagree Disagree Agree

Your results

Benchmark agree results



I have the authority to do my job effectively

Meaningful work

What this is

This is how staff feel about their contribution and how worthwhile their work is.

Why this is important

Staff who feel their work is meaningful can help achieve individual, team and organisational outcomes.

How to read this

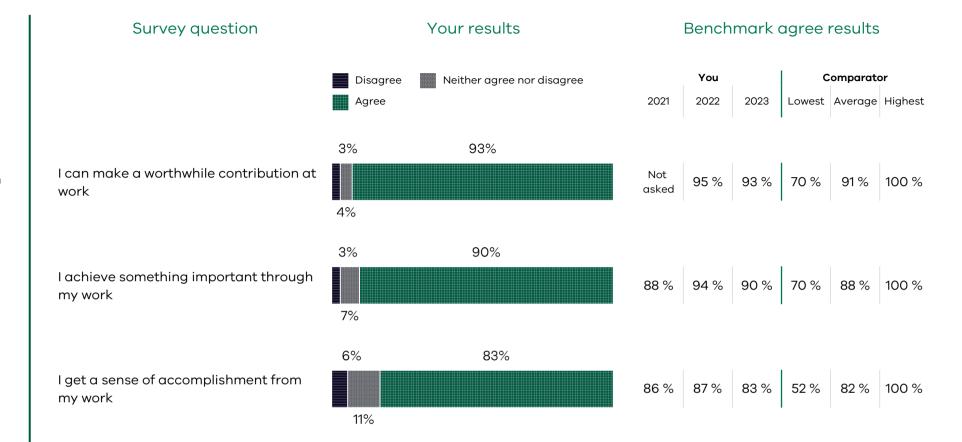
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

93% of your staff who did the survey agreed or strongly agreed with 'I can make a worthwhile contribution at work'.







Flexible working

What this is

This is how well you organisation supports staff to work flexibly.

Why this is important

Supporting flexible working can improve employee wellbeing.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

93% of your staff who did the survey agreed or strongly agreed with 'My manager supports working flexibly'.

Survey question Your results Benchmark agree results You Comparator Neither agree nor disagree Disagree Don't know 2021 2022 2023 Lowest Average Highest 3% 93% My manager supports working flexibly 4% 4% 88% I am confident that if I requested a flexible work arrangement, it would be given due consideration 8%



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- Violence and aggression

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- · Highest scoring
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- Biggest positive difference from comparator
- Biggest negative difference from comparator

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 Questions on topical issues, includes additional questions that support the Gender Equality Act 2020

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- Adjustments
- Caring





Public sector values

Scorecard 1 of 2

What this is

This is a set of 7 values that form the basis for the professional and ethical conduct of everyone who works in the public sector.

Why this is important

There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.

How to read this

Each label represents a group of questions in the survey about public sector values.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

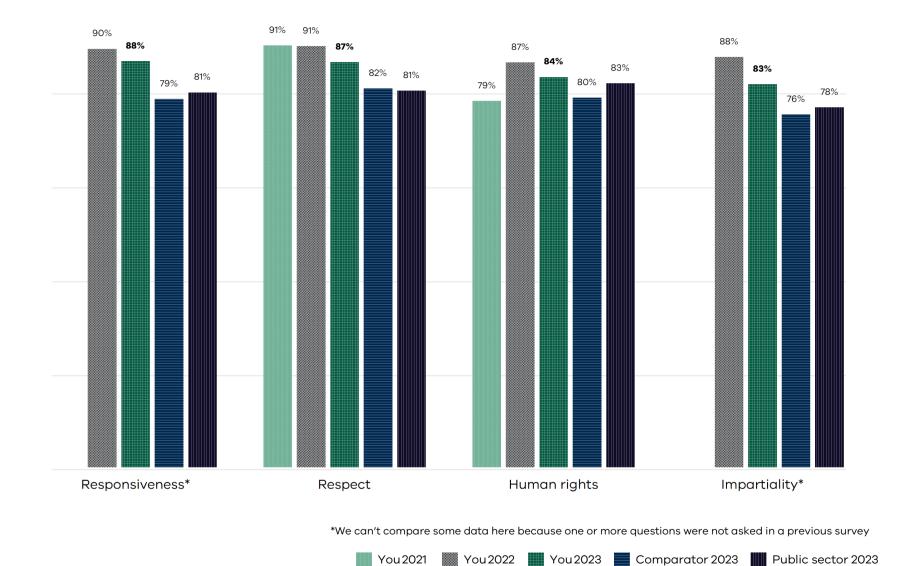
Example

In 2023:

 88% of your staff who did the survey responded positively to questions about Responsiveness, which is down 3% in 2022.

Compared to:

• 79% of staff at your comparator and 81% of staff across the public sector.





Public sector values

Scorecard 2 of 2

What this is

This is a set of 7 values that form the basis for the professional and ethical conduct of everyone who works in the public sector.

Why this is important

There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.

How to read this

Each label represents a group of questions in the survey about public sector values.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

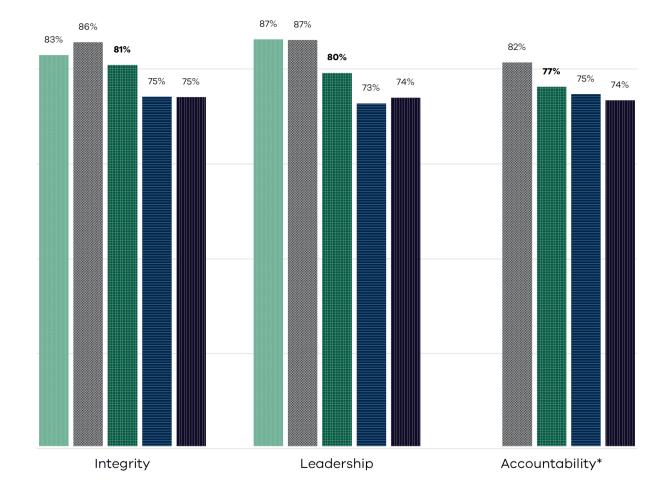
Example

In 2023:

 81% of your staff who did the survey responded positively to questions about Integrity, which is down 5% in 2022.

Compared to:

• 75% of staff at your comparator and 75% of staff across the public sector.



*We can't compare some data here because one or more questions were not asked in a previous survey

You 2021 You 2022 You 2023 Comparator 2023 Public sector 2023

Public sector values

Responsiveness

What this is

This is how responsive your staff feel they are to the community.

Why this is important

Staff need to feel they can adapt to the changing demands and circumstances of our clients and stakeholders.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

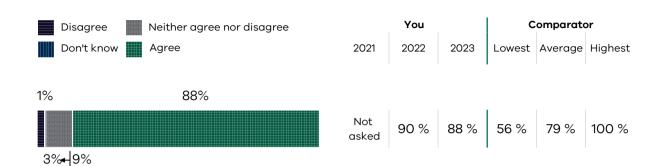
Example

88% of staff who did the survey agreed or strongly agreed with 'My workgroup provides high quality advice and services'.

Survey question

Your results

Benchmark agree results



My workgroup provides high quality advice and services

Integrity 1 of 2

What this is

Integrity is being honest and transparent, conducting ourselves properly and using our powers responsibly.

Why this is important

The Victorian community need high trust in how everyone in the public sector works and what they do.

How to read this

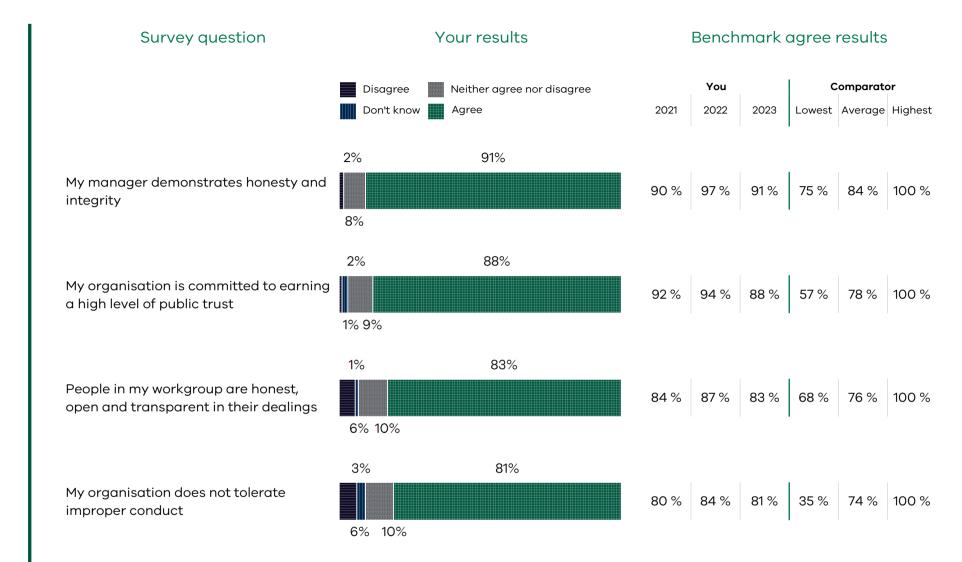
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

91% of staff who did the survey agreed or strongly agreed with 'My manager demonstrates honesty and integrity'.







Integrity 2 of 2

What this is

Integrity is being honest and transparent, conducting ourselves properly and using our powers responsibly.

Why this is important

The Victorian community need high trust in how everyone in the public sector works and what they do.

How to read this

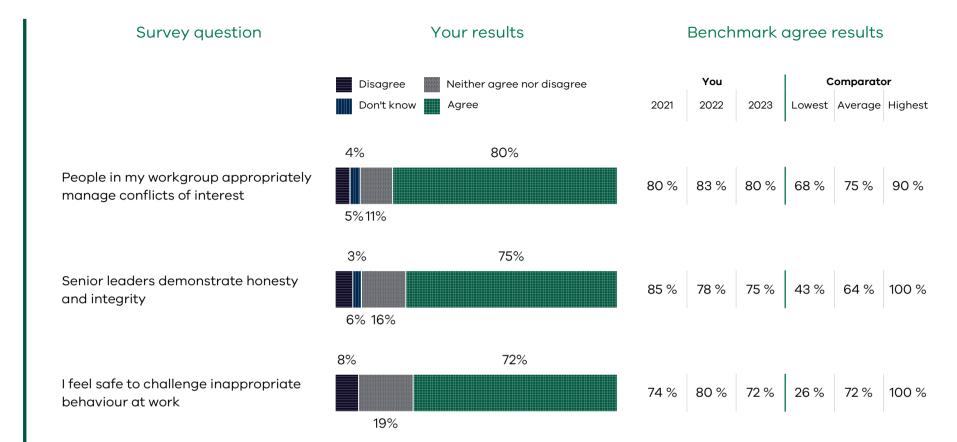
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

80% of staff who did the survey agreed or strongly agreed with 'People in my workgroup appropriately manage conflicts of interest'.



Impartiality

What this is

Impartiality is how your staff feel an organisation makes informed decisions and provides stable advice on merit, without bias, favouritism or self interest.

Why this is important

We all have an obligation to be impartial and make objective and fair decisions that are open to scrutiny.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

85% of staff who did the survey agreed or strongly agreed with 'People in my workgroup are politically impartial in their work'.

Survey question Your results Benchmark agree results You Comparator Neither agree nor disagree 2021 2022 2023 Lowest Average Highest 3% 85% People in my workgroup are politically impartial in their work 2% 11% 2% 80% My workgroup acts fairly and without asked bias 5% 13%

Accountability 1 of 2

What this is

Accountability is if your staff feel they work to clear objectives in a transparent manner and can accept responsibility for decisions.

Why this is important

As we all make decisions on behalf of Victorians, we must be accountable in the resources we use.

How to read this

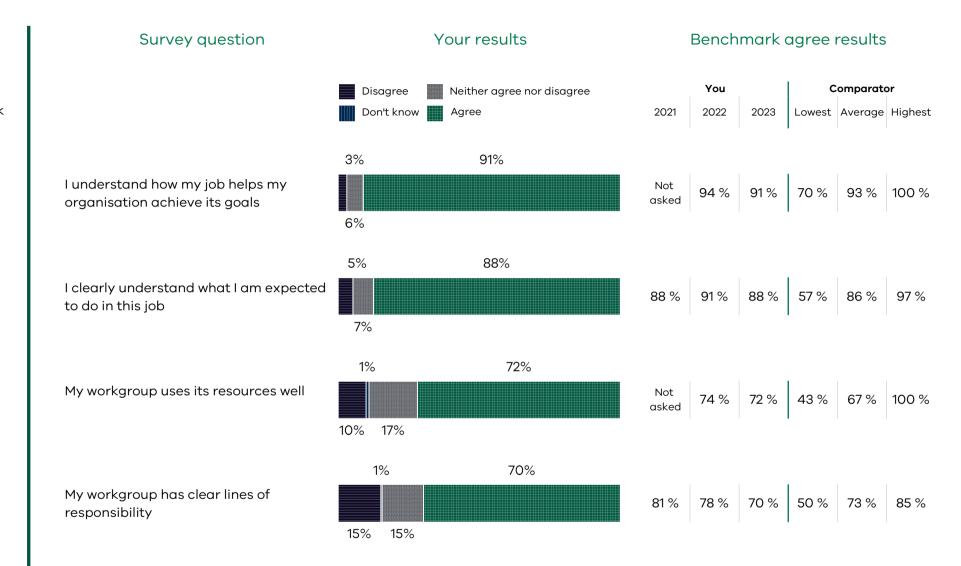
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

91% of staff who did the survey agreed or strongly agreed with 'I understand how my job helps my organisation achieve its goals'.







Accountability 2 of 2

What this is

Accountability is if your staff feel they work to clear objectives in a transparent manner and can accept responsibility for decisions.

Why this is important

As we all make decisions on behalf of Victorians, we must be accountable in the resources we use.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

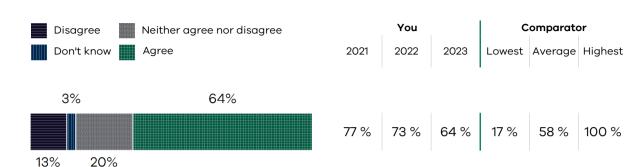
Example

64% of staff who did the survey agreed or strongly agreed with 'Senior leaders provide clear strategy and direction'.

Survey question

Your results

Benchmark agree results



Senior leaders provide clear strategy and direction

Respect 1 of 2

What this is

Respect is how your staff feel they're treated in the workplace and community.

Why this is important

All staff need to treat their colleagues and Victorians with respect.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

93% of staff who did the survey agreed or strongly agreed with 'My manager treats employees with dignity and respect'.







Respect 2 of 2

What this is

Respect is how your staff feel they're treated in the workplace and community.

Why this is important

All staff need to treat their colleagues and Victorians with respect.

How to read this

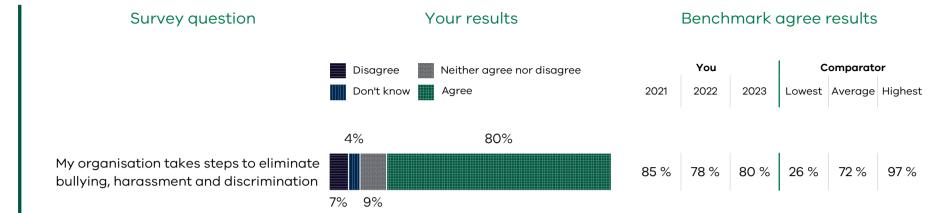
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

80% of staff who did the survey agreed or strongly agreed with 'My organisation takes steps to eliminate bullying, harassment and discrimination'.



Leadership

What this is

Leadership is how your staff feel an organisation implements and promotes the public sector values.

Why this is important

Good leadership plays a role in the development of workplace culture.

It also gives Victorians confidence that staff in the public sector behave to a high standard.

How to read this

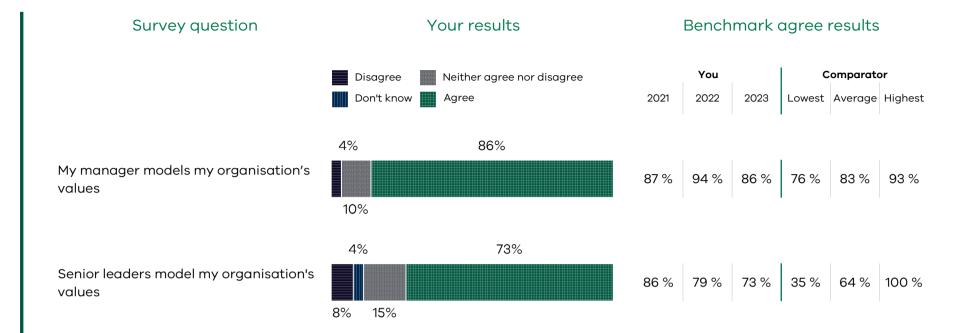
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

86% of staff who did the survey agreed or strongly agreed with 'My manager models my organisation's values'.





Human rights

What this is

Human rights is how your staff feel their organisation upholds basic human rights.

Why this is important

Using the Victorian Charter of Human Rights, organisations must consider human rights in how they work and act.

How to read this

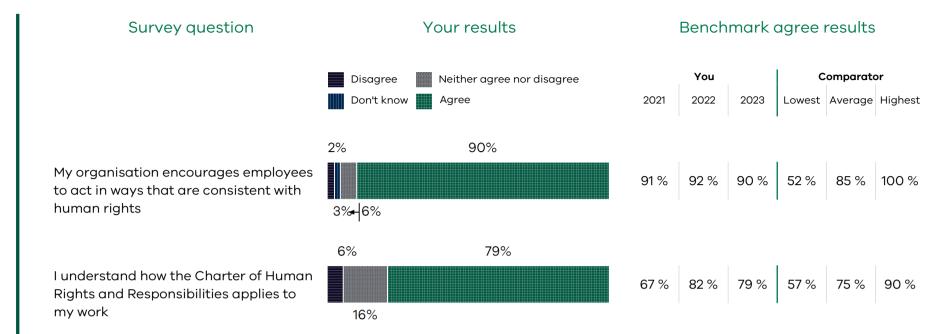
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

90% of staff who did the survey agreed or strongly agreed with 'My organisation encourages employees to act in ways that are consistent with human rights'.





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Topical questions

 Questions on topical issues, includes additional questions that support the Gender Equality Act 2020

Custom questions

 Questions requested by your organisation

Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- · Disability
- Cultural diversity
- Employment
- Adjustments
- Caring





Topical questions

What this is

These are additional questions to support Workplace Gender Audits, in addition to existing survey questions on gender equality.

Detailed results for all gender equality questions are provided to your Human Resources area in separate Excel reports..

Why this is important

Under the Gender Equality Act 2020, organisations have obligations to promote gender equality in the workplace.

How to read this

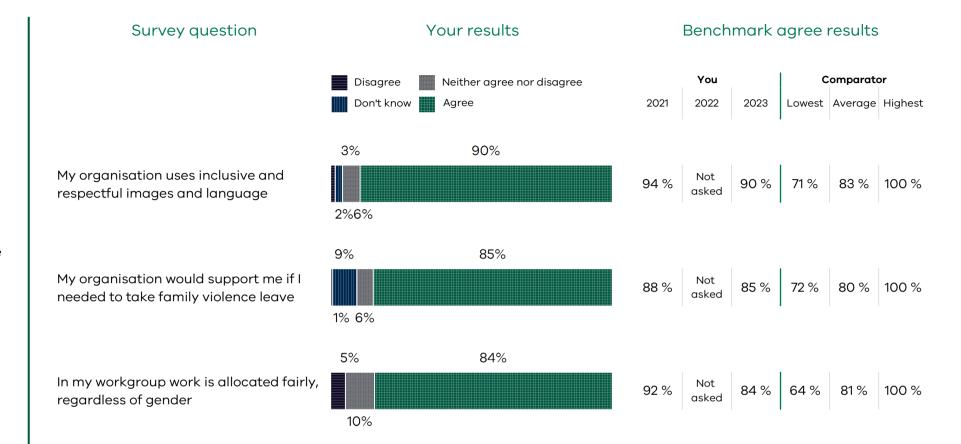
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

90% of your staff who did the survey agreed or strongly agreed with 'My organisation uses inclusive and respectful images and language'.







Topical questions

What this is

Results for additional questions that gather data on whole of Government sector issues.

Why this is important

The People matter survey is an efficient way to gather data on public sector issues, avoiding additional surveys.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

advice to our managers and leaders

6%

27%

(including the Minister, where

applicable)

Example

89% of your staff who did the survey agreed or strongly agreed with 'I understand how the Code of Conduct for Victorian public sector employees applies to my work'.

Survey question Your results Benchmark agree results You Comparator Neither agree nor disagree Disagree Don't know Agree 2021 2022 2023 Lowest Average Highest 1% 89% Lunderstand how the Code of Conduct Not asked for Victorian public sector employees asked applies to my work 2% 8% 9% 79% I am confident that if I requested to go asked on secondment to support urgent government work, it would be given due 3% 9% consideration 11% 56% My workgroup gives frank and fearless



asked



People matter survey

2023

Have your say

Overview

Result summary

Report overview

- · About your report
- Privacy and anonymity
- Survey's theoretical framework
- Your comparator group
- · Your response rate

People outcomes

- Scorecard: engagement index
- Engagement
- Scorecard: satisfaction, stress, intention to stay, inclusion
- Satisfaction
- Work-related stress levels
- Work-related stress causes
- Intention to stay

Inclusion

- Scorecard: emotional effects of work
- Scorecard: negative behaviour
- Bullying
- Sexual harassment
- Discrimination
- Violence and aggression

Key differences

- · Highest scoring
- · Lowest scoring
- Most improved
- Most declined
- Biggest positive difference from comparator
- Biggest negative difference from comparator

Taking action

• Taking action questions

Detailed results

Senior leadership

 Senior leadership questions

Organisational climate

- Scorecard
- Organisational integrity
- Collaboration
- Safety climate

Workgroup climate

- Scorecard
- Quality service delivery
- Innovation
- · Workgroup support
- · Safe to speak up

Job and manager factors

- Scorecard
- Manager leadership
- Manager support
- Workload
- Learning and development
- · Job enrichment
- Meaningful work
- Flexible working

Public sector values

- Scorecard
- Responsiveness
- · Integrity
- Impartiality
- Accountability
- Respect
- Leadership
- Human rights

Topical questions

 Questions on topical issues, includes additional questions that support the Gender Equality Act 2020

Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring





Age, gender, variations in sex characteristics and sexual orientation

What this is

This is how staff describe their age, gender, variations in sex characteristics and sexual orientation.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

To protect you, we:

- de-identify all survey response data provided to your organisation
- don't release employee experience results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee experience results for demographic groups where organisations have fewer than 30 responses in total.

Age	(n)	<u>%</u>
15-34 years	34	18%
35-54 years	95	49%
55+ years	31	16%
Prefer not to say	32	17%

How would you describe your gender?	(n)	%
Woman	90	47%
Man	71	37%
Prefer not to say	31	16%
Are you trans, non-binary or gender diverse?	(n)	%

Are you trans, non-binary or gender diverse?	(n)	%
No	171	89%
Prefer not to say	21	11%

To your knowledge, do you have innate variation(s) of sex characteristics (often called intersex)?*

How do you describe your sexual

Don't know

called intersex)?*	(n)	%
No	167	87%
Don't know	2	1%
Prefer not to say	23	12%

orientation?	(n)	%
Straight (heterosexual)	144	75%
Prefer not to say	33	17%
Gay or lesbian	9	5%
Asexual	3	2%
Bisexual	1	1%
Pansexual	1	1%



Aboriginal and/or Torres Strait Islander employees

What this is

This is staff who identify as Aboriginal and/or Torres Strait Islander.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

- de-identify all survey response data provided to your organisation
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Aboriginal and/or Torres Strait Islander	(n)	%
Yes	0	0%
Non Aboriginal and/or Torres Strait Islander	177	92%
Prefer not to say	15	8%



Disability

What this is

This is staff who identify as a person with disability and how they share that information.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

information

Each table shows the breakdown of responses from your survey.
This is staff who identify as a person with disability and how they share that

The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

- de-identify all survey response data provided to your organisation
- don't release employee experience results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee experience results for demographic groups where organisations have fewer than 30 responses in total.

Do you identify as a person with a disability?	(n)	%
Yes	10	5%
No	172	90%
Prefer not to say	10	5%

If so, have you shared your disability information within your organisation (e.g. to your manager or Human Resources staff)?		%
Yes	7	70%
No	3	30%



Cultural diversity 1 of 2

What this is

These are the personal characteristics of staff.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

To protect you, we:

- de-identify all survey response data provided to your organisation
- don't release employee experience results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee experience results for demographic groups where organisations have fewer than 30 responses in total.

Country of birth	(n)	%
Born in Australia	113	59%
Not born in Australia	43	22%
Prefer not to say	36	19%

If you speak another language with your family or community, what language(s)	(-)	9/
do you speak?	(n)	%
Other	17	34%
Hindi	9	18%
Mandarin	6	12%
Cantonese	5	10%
Greek	5	10%
Italian	3	6%
Vietnamese	3	6%
Sinhalese	2	4%
Tagalog	2	4%
Urdu	2	4%
Gujarati	1	2%

2%

1

Macedonian

Language other than English spoken with family or community	(n)	%
Yes	50	26%
No	113	59%
Prefer not to say	29	15%

If you speak another language with your family or community, what language(s)		
do you speak?	(n)	%
Malayalam	1	2%
Persian (excluding Dari)	1	2%
Turkish	1	2%



Cultural diversity 2 of 2

What this is

This is the cultural identity and religion of staff.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

- de-identify all survey response data provided to your organisation
- don't release employee experience results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee experience results for demographic groups where organisations have fewer than 30 responses in total.

Cultural identity	(n)	%
Australian	107	56%
Prefer not to say	32	17%
European (including Western, Eastern and South-Eastern Europe, and Scandinavia)	28	15%
English, Irish, Scottish and/or Welsh	23	12%
East and/or South-East Asian	18	9%
South Asian	11	6%
Middle Eastern	4	2%
North American	2	1%
Other	2	1%
New Zealander	1	1%
African	1	1%
Central Asian	1	1%

Religion	(n)	%
No religion	78	41%
Christianity	61	32%
Prefer not to say	36	19%
Hinduism	9	5%
Other	4	2%
Buddhism	3	2%
Islam	1	1%



Employment characteristics 1 of 2

What this is

These are the employment characteristics of staff.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

- de-identify all survey response data provided to your organisation
- don't release employee experience results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee experience results for demographic groups where organisations have fewer than 30 responses in total.

Working arrangement	(n)	%
Full-Time	169	88%
Part-Time	23	12%
Gross base salary (ongoing/fixed term only)	(n)	%
Prefer not to say	31	17%
Below \$80k	5	3%
\$80k to \$120k	50	27%
\$120k to \$160k	55	29%
\$160k to \$200k	25	13%
\$200k or more	21	11%
Organisational tenure	(n)	%
<1 year	47	24%
1 to less than 2 years	24	13%
2 to less than 5 years	63	33%
5 to less than 10 years	34	18%
10 to less than 20 years	23	12%
More than 20 years	1	1%

Management responsibility	(n)	%
Non-manager	137	71%
Other manager	33	17%
Manager of other manager(s)	22	11%
manager of other manager(s)	22	11/0
Employment type	(n)	%
		1170
Employment type	(n)	%



Employment characteristics 2 of 2

What this is

These are the employment characteristics of staff.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

- de-identify all survey response data provided to your organisation
- don't release employee experience results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee experience results for demographic groups where organisations have fewer than 30 responses in total.

Primary workplace location over the last 3 months	(n)	%
Melbourne CBD	113	59%
Melbourne: Suburbs	69	36%
Large regional city	4	2%
Rural	4	2%
Other	2	1%
What have been your main places of		
work over the last 3-months?	(n)	%
-	(n) 157	% 82%
work over the last 3-months?	1	1
work over the last 3-months? Your employer's office	157	82%
work over the last 3-months? Your employer's office A frontline or service delivery location	157	82%

Flexible work	(n)	%
Working from an alternative location (e.g. home, hub/shared work space)	125	65%
Flexible start and finish times	79	41%
No, I do not use any flexible work arrangements	43	22%
Part-time	20	10%
Working more hours over fewer days	9	5%
Purchased leave	9	5%
Using leave to work flexible hours	9	5%
Study leave	4	2%
Other	2	1%



Adjustments

What this is

These are adjustments staff requested to perform in their role.

Why this is important

This shows organisations how flexible they are in adjusting for staff.

How to read this

Each demographic area shows the breakdown of responses from your survey results

The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

To protect you, we:

- de-identify all survey response data provided to your organisation
- don't release employee experience results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee experience results for demographic groups where organisations have fewer than 30 responses in total.

Have you requested any of the following adjustments at work?*	(n)	%
No, I have not requested adjustments	145	76%
Flexible working arrangements	35	18%
Physical modifications or improvements to the workplace	16	8%
Career development support strategies	4	2%
Accessible communications technologies	3	2%
Job redesign or role sharing	2	1%

Why did you make this request?	(n)	%
Work-life balance	21	45%
Health	19	40%
Caring responsibilities	12	26%
Family responsibilities	9	19%
Disability	4	9%
Study commitments	4	9%
Other	3	6%

What was your experience with making the request? The adjustments I needed were made and the process was satisfactory The adjustments I needed were made but the process was unsatisfactory The adjustments I needed were not made 6 13%



Caring

What this is

These are staff-reported caring responsibilities.

Why this is important

This shows organisations what caring responsibilities their staff have.

How to read this

Each demographic area shows the breakdown of responses from your survey results.

The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

- de-identify all survey response data provided to your organisation
- don't release employee experience results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee experience results for demographic groups where organisations have fewer than 30 responses in total.

Caring responsibility	(n)	%
None of the above	64	33%
Secondary school aged child(ren)	37	19%
Prefer not to say	30	16%
Primary school aged child(ren)	27	14%
Child(ren) - younger than preschool age	23	12%
Frail or aged person(s)	22	11%
Preschool aged child(ren)	15	8%
Person(s) with disability	7	4%
Person(s) with a medical condition	7	4%
Other	5	3%
Person(s) with a mental illness	3	2%







vpsc.vic.gov.au/peoplemattersurvey