

Game Management Authority 2023 people matter survey results report



Victorian Public Sector Commission



People matter survey



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Age, gender,

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- Meaningful work
- Flexible working

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About your report

The results in this report help your organisation build a positive workplace culture with integrity that live the public sector values

Report contents

The visual on the right shows you what sections we've included in this report for your organisation's survey results.

Comparing data in this report

Your organisation took part in the survey in 2021 and 2022.

This means you'll be able to compare about 92% of this year's survey with your previous results.

Rounding of percentages

In this report, we round numbers up or down to their nearest whole percentage.

This means some percentages may not add up to 100%.

Survey questions and definitions

Download Survey questions: Survey questions: People matter survey 2023 (DOCX, 83 pages) to see how we asked questions and defined concepts in the 2023 survey

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Taking action

 Taking action auestions

- Demographics
- Questions on topical Age, gender, variations in sex issues, includes additional auestions characteristics and sexual orientation that support the Gender Equality Act

Topical questions

2020

- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring

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People matter survey | results

- Senior leadership Workgroup climate
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Senior leadership

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climate

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- Meaningful work
- Flexible working

- Public sector values

- Impartiality
- Accountability

- Responsiveness
- Integrity
- Respect
- Leadership
- Human rights

- Scorecard

Privacy and anonymity

To protect you, we:

- use an anonymous survey link and everyone in your organisation receives the same survey link
- de-identify all survey response data provided to your organisation
- don't collect your name, date of birth or employee ID
- don't release employee experience results when fewer than 10 people in a work group have responded to the survey
- don't release employee experience results for demographic groups where organisations have fewer than 30 responses in total
- don't link the free-text comment reporting to any other survey information

Read more in our privacy policy.





Survey's theoretical framework

What this is

The framework provides an overview of the workplace factors and outcomes that the survey measures.

Why this is important

Based on theory and research, the framework focuses on core themes that help guide organisations in creating better workplaces.

We developed the framework in consultation with stakeholders from the public sector and Deakin University.

Our public sector values

The public sector values inform the professional and ethical conduct of everyone who works in the public sector.

As such, these values underpin the theoretical framework of the survey.

There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.

Senior leadership		ganisation nate	-	Workgroup climate	-	Job and manager	-	Outcomes
 Lead the organisation Set the culture Lead by example Actions influence outcomes 	inte • Safe • Pati clim	anisational egrity ety climate ient safety nate laboration		 Quality service delivery Innovation Workgroup support Safe to speak up 		 Manager leadership Manager support Workload Learning and development Job enrichment Meaningful work Flexible working 		 Engagement Satisfaction Wellbeing – work-related stress Wellbeing – job-related affect Intention to stay Acting on negative behaviours

Inclusion

The public sector values that underpin the framework and all public sector organisations



Responsiveness



Integrity



Impartiality



Accountability



Respect



Leadership











Your comparator group1 of 2

What this is

This is a list of similar organisations to yours.

We try to make sure they're in the same industry your organisation is in.

Some organisations may not have taken part in the survey previously. This means your comparator group may be different to previous years.

How we use this in your report

In this report, we compare your organisation's survey results to your comparator group's results.

This is so you can compare how your organisation is doing in your industry or to similar organisations.

We refer to your comparator group in this report as 'comparator'.

CenlTex

Commission for Children and Young People

Court Services Victoria

Emergency Services Superannuation Board

Essential Services Commission

Family Violence Prevention Agency

Independent Broad-based Anticorruption Commission

Infrastructure Victoria

Labour Hire Licensing Authority

Major Transport Infrastructure Authority

Office of Public Prosecutions

Office of the Chief Parliamentary Counsel

Office of the Governor Victoria

Office of the Legal Services Commissioner

Office of the Ombudsman Victoria

Office of the Victorian Electoral Commissioner

Office of the Victorian Government Architect

Office of the Victorian Information Commissioner

Office of the Victorian Inspectorate Portable Long Service Authority

Public Record Office Victoria

Safe Transport Victoria

Safer Care Victoria

Service Victoria

Suburban Rail Loop Authority

Victorian Auditor-General's Office

Victorian Disability Worker Commission

Victorian Equal Opportunity and Human Rights Commission

Victorian Fisheries Authority

Victorian Gambling and Casino Control Commission



Your comparator group2 of 2

What this is

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Victorian Government Solicitor's Office

Victorian Public Sector Commission

Victorian Responsible Gambling Foundation

Victorian Skills Authority

Wage Inspectorate Victoria



Your response rate

What this is

This is how many staff in your organisation did the survey in 2023.

Why this is important

The higher the response rate, the more your results will reflect how staff feel.

If less than 100 completed the survey, consider how much one person could change your results.

For example, if only 25 people did the survey, 1 person would account for 4% of any result.

In this example, if your survey result and comparator group result or previous survey result are within 4% of each other, there is very little difference in the results.

How to read this

The number in the brackets () shows how many staff completed the survey this year. We've also expressed this as a percentage of all the staff who work in your organisation.

2022	
86% (31)	
Comparator Public Sector	52% 42%

Comparator59%Public Sector57%



People matter survey

2023

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- Torres Strait Islander Disability
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variations in sex

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Aboriginal and/or

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- Employment
- Adjustments
- Caring





- Job enrichment
- Meaningful work
- Flexible working



Scorecard: employee engagement index

What this is

Engaged employees are committed to their organisation's goals and values, and motivated to contribute to organisational success.

The employee engagement index is a score out of 100. It is a weighting of all engagement question responses.

The weightings for each engagement response are:

- strongly agree is 100 points ٠
- agree is 75 points ٠
- neither agree nor disagree is 50 ٠ points
- disagree is 25 points ٠
- strongly disagree is 0 points ٠

Why this is important

High engagement may lead to greater satisfaction and lower absences, turnover and workplace stress.

2022		2023
81		75
Comparator	73	Compara
Public Sector	68	Public Se

Comparator	71
Public Sector	67



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People outcomes

Engagement question results 1 of 2

What this is

This is the overall sense of pride, attachment, inspiration, motivation and advocacy your employees have for your organisation.

Your organisation's engagement index

Your 2023 index is 75.

Why this is important

High engagement drives greater productivity, employee wellbeing and lower absences, turnover and workplace stress.

a good place to work

achieve its objectives

best in my job

organisation

How to read this

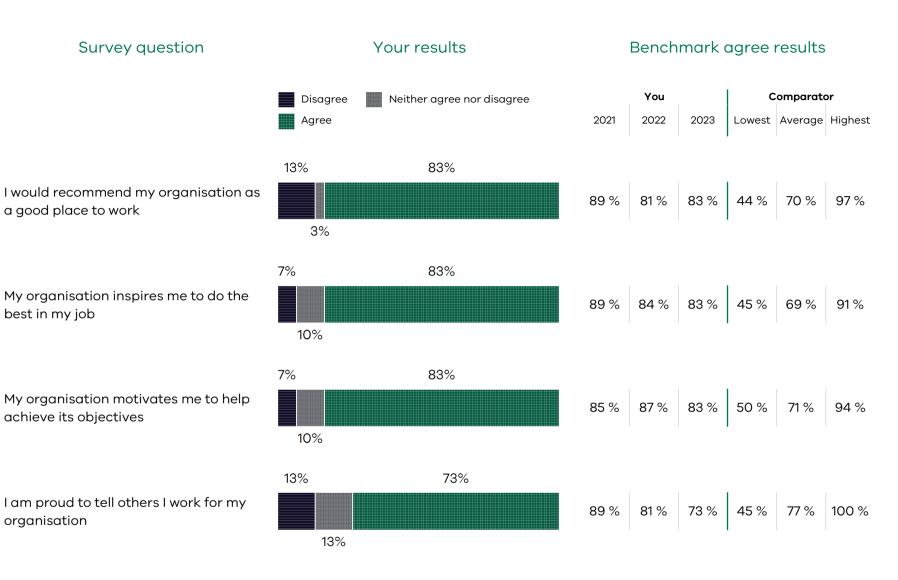
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

83% of your staff who did the survey agreed or strongly agreed with "I would recommend my organisation as a good place to work'.





Commission



Engagement question results 2 of 2

What this is

This is the overall sense of pride, attachment, inspiration, motivation and advocacy your employees have for your organisation.

Your organisation's engagement index

Your 2023 index is 75.

Why this is important

High engagement drives greater productivity, employee wellbeing and lower absences, turnover and workplace stress.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

70% of your staff who did the survey agreed or strongly agreed with 'I feel a strong personal attachment to my organisation'.

Survey question You Comparator Neither agree nor disagree Disagree 2021 2022 2023 Lowest Average Highest Agree 17% 70% I feel a strong personal attachment to 85 % 74 % 70 % 45 % 91% 60 % my organisation 13%



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Your results

Benchmark agree results

Scorecard: satisfaction, stress, intention to stay, inclusion

What this is

This scorecard provides overall results for satisfaction, high to severe work-related stress, intention to stay and inclusion.

There are more people outcomes scorecards throughout this report.

Why this is important

This page shows which outcomes are performing well and which outcomes you can look to improve.

How to read this

Each label represents a group of questions in the survey about people outcomes.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

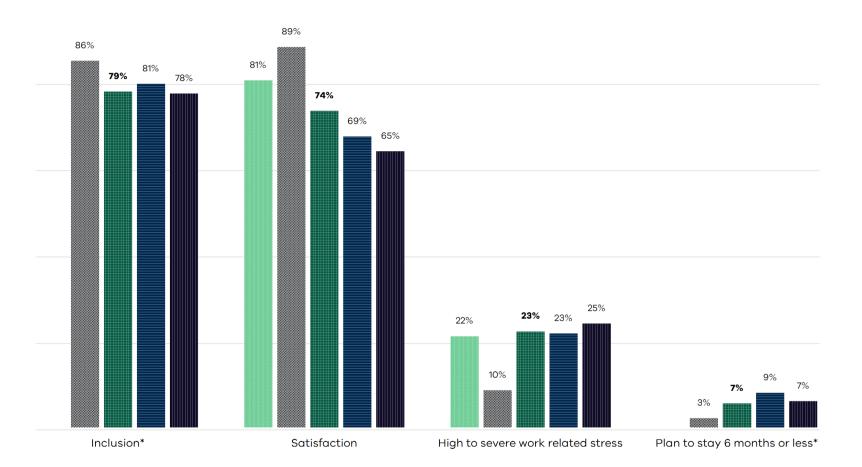
Example

In 2023:

• 79% of your staff who did the survey responded positively to questions about Inclusion which is down from 86% in 2022.

Compared to:

• 81% of staff at your comparator and 78% of staff across the public sector.



*We can't compare some data here because one or more questions were not asked in a previous survey

You 2022 You 2023 Comparator 2023 Public sector 2023 You 2021



People matter survey | results

People outcomes

Satisfaction question results

What this is

This is how satisfied staff are with their jobs, work-life balance and career development.

Why this is important

High satisfaction may lead to improved engagement, performance and lower absences and turnover.

How to read this

Under 'Your results', see results for each question in descending order by most satisfied.

'Satisfied' combines responses for satisfied and very satisfied and 'Dissatisfied' combines responses for dissatisfied and very dissatisfied.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

83% of your staff who did the survey were satisfied or very satisfied with 'Considering everything, how satisfied are you with your current job'.

Dissatisfied Neither satisfied nor dissatisfied Satisfied 13% Considering everything, how satisfied are you with your current job 13% 3% 3% 13% 77% How satisfied are you with the work/life 13%

Survey question

balance in your current job

How satisfied are you with your career

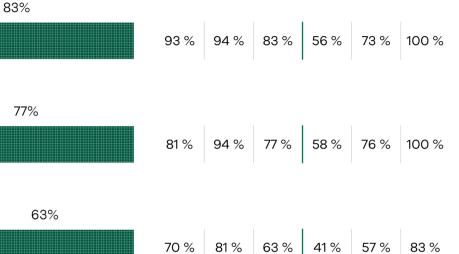
development within your current

organisation

10%

20%

17%



You

2022

2021

Your results

Benchmark satisfied results

2023

Victorian

Public Sector Commission Comparator

Lowest Average Highest

Work-related stress levels

What this is

This is the level of stress experienced by employees in response to work-related factors.

Why this is important

Stress can negatively affect peoples health and wellbeing as well as their performance and behaviour.

How to read this

In this survey we asked staff to tell us their stress level.

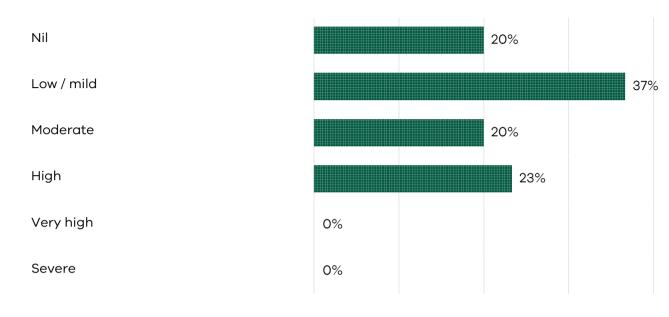
The graph at the top shows how staff in your organisation rated their current levels of work-related stress.

The numbers below show the percentage of staff in your organisation who said they experienced high to severe stress in 2023 compared to 2022 and your comparator.

Example

23% of your staff who did the survey said they had high to severe stress in 2023. This is compared to 23% of staff in your comparator group and 25% of staff across the public sector.

How would you rate your current level of work-related stress? (You 2023)



Reported levels of high to severe stress

2022		2023	
10%		23%	
Comparator Public Sector	21% 25%	Comparator Public Sector	23% 25%





Work-related stress causes

What this is

This is the main work-related causes of stress reported by staff.

Why this is important

Stress can negatively affect peoples health and wellbeing as well as their performance and behaviour.

How to read this

In the survey, we ask staff to tell us if they have experienced mild to severe stress at work, as shown in the visual above the table.

If they answer yes, we ask them to tell us what caused the stress. They can select more than one cause.

In descending order, the table shows the top 10 causes.

Example

80% of your staff who did the survey said they experienced mild to severe stress.

Of that 80%, 38% said the top reason was 'Job security'.

Of those that experienced work related stress it was from	You 2022	You 2023	Comparator 2023	Public sector 2023
Job security	4%	38%	15%	11%
Other	26%	25%	10%	12%
Competing home and work responsibilities	17%	21%	13%	14%
Content, variety, or difficulty of work	0%	21%	14%	11%
Organisation or workplace change	13%	17%	12%	12%
Incivility, bullying, harassment or discrimination	0%	13%	5%	6%
Physical environment	4%	13%	2%	3%
Time pressure	22%	13%	42%	41%
Workload	26%	13%	45%	49%
Dealing with clients, patients or stakeholders	17%	8%	17%	15%





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24 6 80% 20%

Experienced some work-related stress

Did not experience some work-related stress

Intention to stay

What this is

This is what your staff intend to do with their careers in the near future.

Why this is important

In the public sector, we want to attract, keep, motivate and engage staff.

How to read this

In the survey, we ask staff to tell us how long they intend to work at their organisation.

Example

7% of your staff who did the survey said they intended to work for your organisation for Over 6 months and up to 1 year.

Employees plan to work at your organisation for	You 2022	You 2023	Comparator 2023	Public sector 2023
6 months or less	3%	7%	9%	7%
Over 6 months and up to 1 year	6%	7%	13%	10%
Over 1 year and up to 3 years	29%	27%	31%	24%
Over 3 years and up to 5 years	23%	17%	16%	15%
Over 5 years	39%	43%	31%	45%



What this is

This is how included staff feel in their workplace.

Why this is important

People outcomes

When people feel like they belong, they can bring their true selves and lived experience to their work and workplace. This leads to increased productivity, wellbeing and better outcomes for the community.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

80% of your staff who did the survey agreed or strongly agreed with "I can be myself at work'.

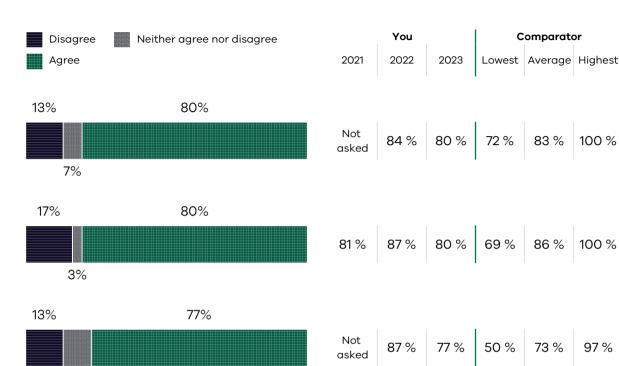
Inclusion question results

I can be myself at work

I feel culturally safe at work

I feel as if I belong at this organisation

Survey question



Your results

10%



Benchmark agree results

83 %

100 %

97 %



Inclusion - Barriers to success

What this is

This is a list of things that staff felt were barriers to their success at work.

Why this is important

These results can show areas of focus for improvement to enable employee success in the workplace.

How to read this

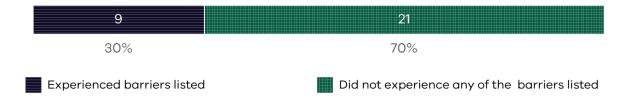
In the survey, we ask staff to select from a list, any barriers they have experienced and believe to have hindered their success at work. They can select more than one option.

Why there are no further details

Results for response options with fewer than 10 responses have been suppressed to protect participant anonymity.

No response option has 10 or more responses.

Staff who experienced one or more barriers to success at work







Inclusion - Witnessed barriers to success

What this is

This is a list of things that staff witnessed were barriers to their success of other employees at work.

Why this is important

These results can show areas of focus for improvement to enable employee success in the workplace.

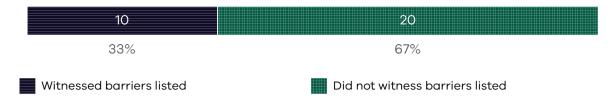
How to read this

n the survey, we ask staff to choose from a list, any barriers that they may have witnessed that hinder the success of other employees at work. They can select more than one option.

Why there are no further details

Results for response options with fewer than 10 responses have been suppressed to protect participant anonymity. No response option has 10 or more responses

Staff who witnessed one or more barriers to success at work







Scorecard: emotional effects of work

What this is

This is the level of positive and negative feelings experienced by staff in the 3 months before the survey.

Why this is important

Positive feelings can lead to higher wellbeing and job satisfaction and a lower chance of burnout.

How to read this

Each label represents a question in the survey about emotional effects of work.

Each result is the percentage of staff who said they often, very often or always felt happy, enthusiastic, worried or miserable in the past 3 months.

You can compare these with your comparator and the public sector.

Example

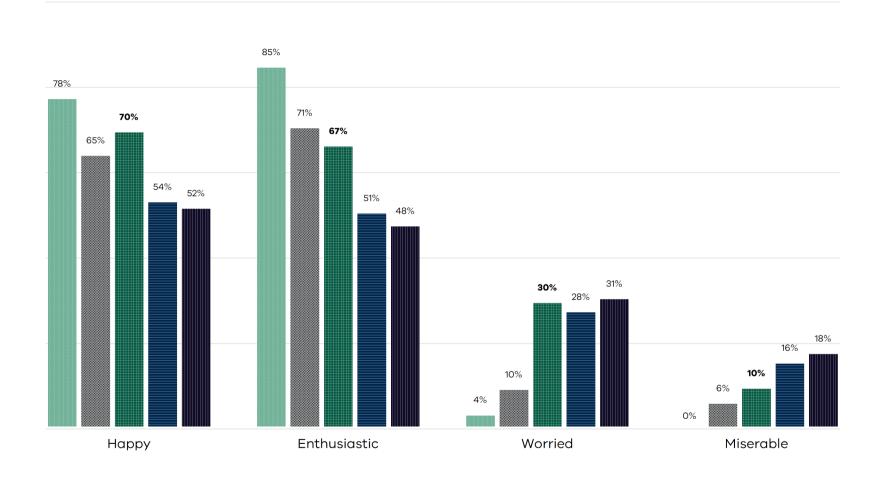
In 2023:

• 70% of your staff who did the survey said work made them feel happy in 2023, which is up from 65% in 2022

Compared to:

• 54% of staff at your comparator and 52% of staff across the public sector.

Thinking about the last three months, how often has work made you feel ...



You 2021 🖉 You 2022 🚺 You 2023 🚺 Comparator 2023 🚮 Public sector 2023



Scorecard: negative behaviours

What this is

This is how many staff have experienced negative behaviours at work in the past 12 months.

Why this is important

Negative behaviours can be detrimental to health and wellbeing as well as performance and behaviour.

How to read this

Each label represents a question in the survey about negative behaviour.

Each result is the percentage of staff who said they experienced bullying, sexual harassment, discrimination or violence and aggression in the past 12 months.

You can compare these with your comparator and the public sector.

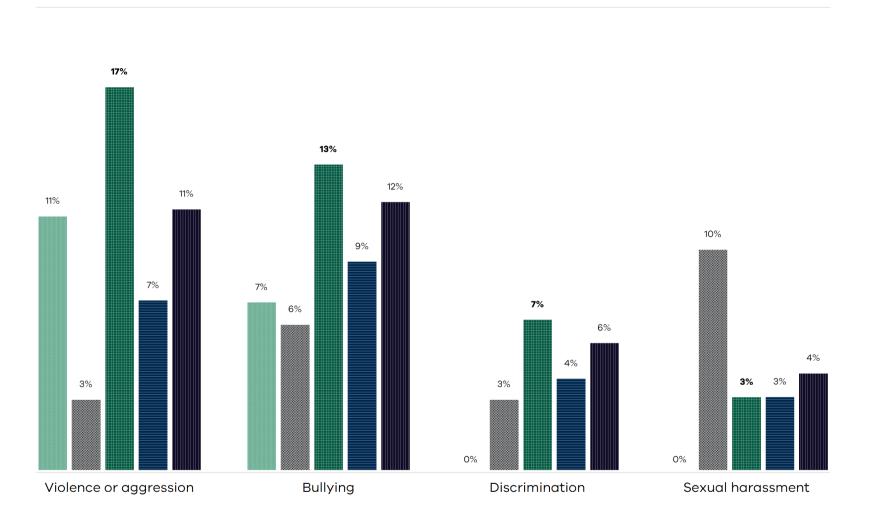
Example

In 2023:

• 17% of your staff who did the survey stated they experienced 'Violence or aggression' in the last 12 months which is up from 3% in 2022.

Compared to:

• 7% of staff at your comparator and 11% of staff across the public sector.



You 2021

💹 You 2022 📕 You 2023 📕 Comparator 2023 📕 Public sector 2023





Bullying

What this is

This is repeated unreasonable behaviour directed at an employee that creates a risk to their health and safety.

Why this is important

Bullying can have an immediate and longterm negative impact on those involved, including those who witness bullying.

Why there is no data here

We've not published the results for this section because less than 10 people said they experienced bullying.

We do this to protect the respondents.





Sexual harassment

What this is

This is non-consensual or unwelcome sexual behaviour that could cause an employee to feel offended, humiliated or intimidated.

Why this is important

Sexual harassment can have an immediate and long-term negative impact on those involved, including those who witness sexual harassment.

Why there is no data here

We've not published the results for this section because less than 10 people said they experienced sexual harassment. We do this to protect the respondents.



Discrimination

What this is

Discrimination is when a person treats, or proposes to treat, a person unfavourably because of their personal characteristics, such as their age or gender, or other attributes.

Why this is important

Staff expect to have a safe and inclusive working environment to work in that is free of discrimination.

Why there is no data here

We've not published the results for this section because less than 10 people said they experienced discrimination. We do this to protect the respondents.



Violence and aggression

What this is

This is when staff are abused, threatened or assaulted in a situation related to their work.

Why this is important

Violence and aggression can have an immediate and long-term negative impact of those involved, including those who witness violence and aggression.

Why there is no data here

We've not published the results for this section because less than 10 people said they experienced violence or aggression. We do this to protect the respondents.







This is where staff witnessed people acting in a negative way against a colleague.

Why this is important

What this is

Negative behaviour

Witnessing negative behaviour can still have a negative impact on the person, as it does on the victim.

How to read this

In the survey, we asked staff to tell us if they'd witnessed any negative behaviour at work.

They could tell us with one or more answers if they witnessed negative behaviour and what type they witnessed. In descending order, the table shows the answers.

Example

13% of your staff who did the survey said they witnessed some negative behaviour at work.

87% said they witnessed No, I have not witnessed any of the situations above'. Have you witnessed any negative behaviour at work in the last 12 months?

4	26
13%	87%

Witnessed some negative behaviour

Did not witness some negative behaviour

During the last 12 months in your current organisation, have you witnessed any of the following negative behaviours at work?	You 2023	Comparator 2023	Public sector 2023
No, I have not witnessed any of the situations above	87%	85%	81%
Discrimination against a colleague	10%	6%	7%
Bullying of a colleague	7%	11%	13%
Violence or aggression against a colleague	7%	2%	3%
Sexual harassment of a colleague	3%	1%	1%



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- Meaningful work
- Flexible working

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- Impartiality
- Accountability

issues, includes additional questions

> that support the Gender Equality Act 2020

Questions on topical

- Disability
 - Cultural diversity

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variations in sex

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- Caring







Respect

- Human rights

Highest scoring questions

What this is

These are the questions your organisation had the highest agreement or satisfaction with in 2023.

How to read this

Use this data to see where your organisation has the highest agreement or satisfaction with questions from the 2023 survey.

In this table, your score for this year is shown in the 'you 2023 column'.

You can also compare your 2023 scores against your 2022 scores and your 2023 comparator group.

Example

On the first row 'Other questions', the 'You 2023' column shows 97% of your staff agreed with 'I understand how the Code of Conduct for Victorian public sector employees applies to my work'. This question was not asked in 2022.

Question group	Highest scoring questions	You 2023	Change from 2022	Comparator 2023
Other questions	I understand how the Code of Conduct for Victorian public sector employees applies to my work	97%	Not asked in 2022	91%
Job enrichment	I understand how my job helps my organisation achieve its goals	93%	0%	92%
Human rights	I understand how the Charter of Human Rights and Responsibilities applies to my work	90%	+6%	78%
Job enrichment	I can use my skills and knowledge in my job	90%	-10%	90%
Manager leadership	My manager treats employees with dignity and respect	90%	0%	90%
Organisational integrity	My organisation encourages respectful workplace behaviours	90%	+3%	86%
Gender equality supporting measures	In my workgroup work is allocated fairly, regardless of gender	90%	Not asked in 2022	86%
Job enrichment	I have the authority to do my job effectively	87%	-7%	75%
Manager leadership	My manager demonstrates honesty and integrity	87%	-4%	90%
Manager leadership	My manager models my organisation's values	87%	-4%	87%





Lowest scoring questions

What this is

These are the questions your organisation had the lowest agreement or satisfaction with in 2023. -

How to read this

Use this data to see where your organisation has the lowest agreement or satisfaction with questions from the 2023 survey.

In this table, your score for this year is shown in the 'you 2023 column'.

You can also compare your 2023 scores against your 2022 scores and your 2023 comparator group.

Example

trend.

On the first row 'Learning and development', the 'You 2023' column shows 43% of your staff agreed with 'I am satisfied with the opportunities to progress in my organisation'. In the 'Change from 2022' column, you have a 8% decrease, which is a negative

Question subgroup	Lowest scoring questions	You 2023	Change from 2022	Comparator 2023
Learning and development	I am satisfied with the opportunities to progress in my organisation	43%	-8%	46%
Organisational integrity	I have an equal chance at promotion in my organisation	50%	-8%	52%
Collaboration	Workgroups across my organisation willingly share information with each other	57%	+2%	65%
Safety climate	In my workplace, there is good communication about psychological safety issues that affect me	57%	-5%	58%
Safety climate	My organisation has effective procedures in place to support employees who may experience stress	60%	-1%	54%
Taking action	My organisation has made improvements based on the survey results from last year	60%	+2%	40%
Learning and development	I am developing and learning in my role	63%	-17%	76%
Organisational integrity	My organisation takes steps to eliminate bullying, harassment and discrimination	63%	-11%	72%
Safety climate	All levels of my organisation are involved in the prevention of stress	63%	+12%	54%
Safety climate	Senior leaders consider the psychological health of employees to be as important as productivity	63%	-11%	65%





Key differences	5
------------------------	---

Most improved

What this is

This is where staff feel their organisation has most improved.

How to read this

Use this data to see if your organisation has a developing or changing trend. In this table, your trend is shown in the 'Increase from 2022' column.

When you use this data, focus on the increase instead of individual numbers.

This is because the increase from 2022 shows you where the most positive changes are happening in your organisation.

Example

On the first row 'Safety climate', the 'You 2023' column shows 63% of your staff agreed with 'All levels of my organisation are involved in the prevention of stress'. In the 'Increase from 2022' column, you have a 12% increase, which is a positive trend.

Question group	Most improved from last year	You 2023	Increase from 2022	Comparator 2023
Safety climate	All levels of my organisation are involved in the prevention of stress	63%	+12%	54%
Human rights	I understand how the Charter of Human Rights and Responsibilities applies to my work	90%	+6%	78%
Collaboration	I am able to work effectively with others outside my immediate workgroup	87%	+6%	85%
Safe to speak up	People in my workgroup are able to bring up problems and tough issues	80%	+6%	78%
Organisational integrity	My organisation encourages respectful workplace behaviours	90%	+3%	86%
Workgroup support	People in my workgroup work together effectively to get the job done	87%	+3%	86%
Engagement	I would recommend my organisation as a good place to work	83%	+3%	70%
Innovation	My workgroup is quick to respond to opportunities to do things better	80%	+3%	75%
Innovation	My workgroup learns from failures and mistakes	80%	+3%	74%
Senior leadership	Senior leaders model my organisation's values	80%	+3%	71%





Most declined

What this is

This is where staff feel their organisation has most declined.

How to read this

Use this data to see if your organisation has a developing or changing trend. In this table, your trend is shown in the 'Decrease from 2022' column.

When you use this data, focus on the decrease instead of individual numbers.

This is because the decrease from 2022 shows you where the most negative changes are happening in your organisation.

Example

On the first row 'Satisfaction', the 'You 2023' column shows 63% of your staff were satisfied with 'How satisfied are you with your career development within your current organisation'.

In the 'Decrease from 2022' column, you have a 17% decrease, which is a negative trend.

Question subgroup	Largest decline from last year	You 2023	Decrease from 2022	Comparator 2023
Satisfaction	How satisfied are you with your career development within your current organisation	63%	-17%	57%
Learning and development	I am developing and learning in my role	63%	-17%	76%
Learning and development	My organisation places a high priority on the learning and development of staff	67%	-17%	60%
Flexible working	I am confident that if I requested a flexible work arrangement, it would be given due consideration	70%	-17%	81%
Satisfaction	How satisfied are you with the work/life balance in your current job	77%	-17%	76%
Flexible working	My manager supports working flexibly	77%	-14%	90%
Job enrichment	I have a say in how I do my work	80%	-14%	79%
Organisational integrity	My organisation takes steps to eliminate bullying, harassment and discrimination	63%	-11%	72%
Safety climate	Senior leaders consider the psychological health of employees to be as important as productivity	63%	-11%	65%
Organisational integrity	My organisation does not tolerate improper conduct	70%	-11%	75%





Biggest positive difference from comparator

What this is

This is where your staff have agreed more to a question compared to staff at similar organisations.

How to read this

Use this data to see where your organisation has the biggest positive difference with questions from the 2023 survey compared to your comparator group.

In this table, the difference to your comparator is shown in the 'difference' column.

Example

On the first row 'Taking action', the 'You 2023' column shows 60% of your staff agreed with 'My organisation has made improvements based on the survey results from last year'.

The 'difference' column, shows that agreement for this question was 20 percentage points higher in your organisation than in your comparator.

Question group	Biggest positive difference from comparator	You 2023	Difference	Comparator 2023
Taking action	My organisation has made improvements based on the survey results from last year	60%	+20%	40%
Organisational integrity	I believe the promotion processes in my organisation are fair	67%	+20%	47%
Organisational integrity	I believe the recruitment processes in my organisation are fair	83%	+18%	65%
Workload	I have enough time to do my job effectively	80%	+16%	64%
Engagement	My organisation inspires me to do the best in my job	83%	+15%	69%
Other questions	My workgroup gives frank and fearless advice to our managers and leaders (including the Minister, where applicable)	73%	+13%	60%
Engagement	I would recommend my organisation as a good place to work	83%	+13%	70%
Engagement	My organisation motivates me to help achieve its objectives	83%	+12%	71%
Human rights	I understand how the Charter of Human Rights and Responsibilities applies to my work	90%	+12%	78%
Job enrichment	I have the authority to do my job effectively	87%	+12%	75%





Biggest negative difference from comparator

What this is

This is where your staff have agreed less to a question compared to staff at similar organisations.

How to read this

Use this data to see where your organisation has the biggest negative difference with questions from the 2023 survey compared to your comparator group.

In this table, the difference to your comparator is shown in the 'difference' column.

Example

On the first row 'Flexible working', the 'You 2023' column shows 77% of your staff agreed with 'My manager supports working flexibly'.

The 'difference' column, shows that agreement for this question was 13 percentage points lower in your organisation than in your comparator.

Question subgroup	Biggest negative difference from comparator	You 2023	Difference	Comparator 2023
Flexible working	My manager supports working flexibly	77%	-13%	90%
Learning and development	I am developing and learning in my role	63%	-13%	76%
Flexible working	I am confident that if I requested a flexible work arrangement, it would be given due consideration	70%	-11%	81%
Gender equality supporting measures	My organisation would support me if I needed to take family violence leave	73%	-10%	84%
Workgroup support	People in my workgroup treat each other with respect	80%	-8%	88%
Organisational integrity	My organisation takes steps to eliminate bullying, harassment and discrimination	63%	-8%	72%
Collaboration	Workgroups across my organisation willingly share information with each other	57%	-8%	65%
Safety climate	My organisation provides a physically safe work environment	83%	-8%	91%
Inclusion	I feel culturally safe at work	80%	-6%	86%
Meaningful work	I achieve something important through my work	83%	-5%	89%





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Questions on topical issues, includes

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 - 2020
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- Job enrichment





- Respect

- Leadership

Topical questions

Demographics Age, gender,

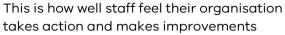
variations in sex

characteristics and

Torres Strait Islander

sexual orientation

Aboriginal and/or



Why this is important

from your survey results.

Taking action

What this is

If your organisation takes action as a result of survey results, your staff may feel their feedback is valuable.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

63% of your staff who did the survey agreed or strongly agreed with "I believe my organisation will make improvements based on the results of this survey'.

Survey question

I believe my organisation will make

improvements based on the survey

My organisation has made

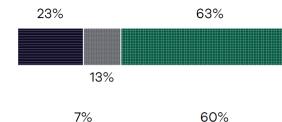
results from last year

this survey

improvements based on the results of



Neither agree nor disagree Disaaree Don't know Agree







7%







Benchmark agree results

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- Workload
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Public sector values

Scorecard

- Responsiveness

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 - Leadership
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Topical questions

Questions on topical issues, includes additional auestions

that support the Gender Equality Act 2020

- Disability
- Cultural diversity

Demographics

variations in sex

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Age, gender,

- Employment
- Adjustments
- Caring







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- Manager support
- Job enrichment
- Meaningful work

- Flexible working





- Integrity Impartiality
- - Accountability

Senior leadership

Senior leadership

What this is

This is how supported staff feel by senior leaders in their organisation and how well they believe senior leaders communicate.

values

and integrity

and direction

Why this is important

Supportive senior leaders who communicate well mean staff may feel more connected to their work and organisation.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

80% of your staff who did the survey agreed or strongly agreed with 'Senior leaders model my organisation's values'.









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comparator

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Biggest negative

difference from

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- Job enrichment
- Meaningful work
- Flexible working

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- Integrity
- - Accountability

- Impartiality
- Respect
- Leadership
 - Human rights

Topical questions

Questions on topical issues, includes additional auestions that support the

- Gender Equality Act 2020
- Disability
- Cultural diversity

Demographics

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Scorecard

What this is

This scorecard provides overall results for each factor in the organisation climate part of the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about organisational climate. Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

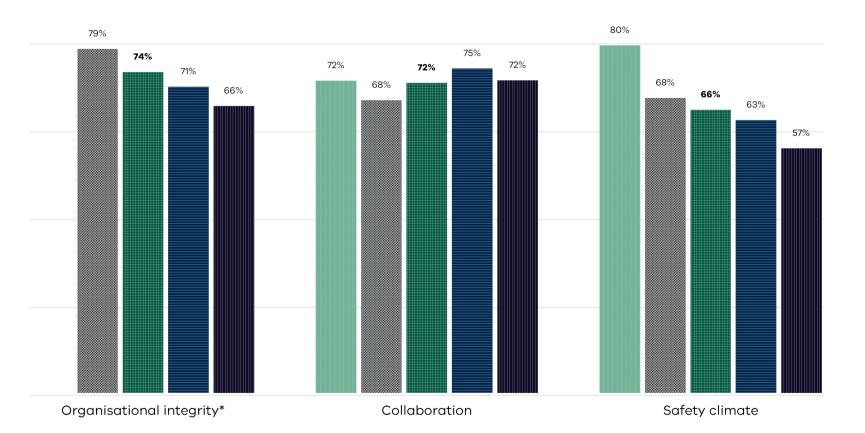
Example

In 2023:

74% of your staff who did the survey • responded positively to questions about Organisational integrity which is down from 79% in 2022.

Compared to:

• 71% of staff at your comparator and 66% of staff across the public sector.



*We can't compare some data here because one or more questions were not asked in a previous survey

You 2022 You 2023 Comparator 2023 Public sector 2023 You 2021







Organisational integrity 1 of 2

What this is

This is how much trust staff have in your organisation's ability to operate, implement policy and deliver services for Victorians.

Why this is important

We need the community to have high trust in how we work and what we do.

How to read this

Under 'Your results', see results for each auestion in descending order by most agreed.

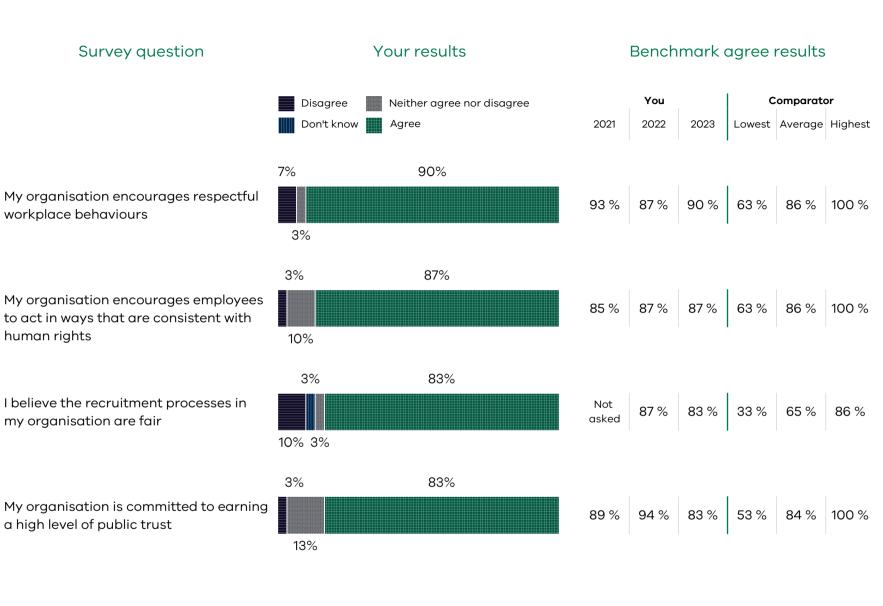
'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

human rights

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

90% of your staff who did the survey agreed or strongly agreed with 'My organisation encourages respectful workplace behaviours'.





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Under 'Your results', see results for each auestion in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

70% of your staff who did the survey agreed or strongly agreed with 'My organisation does not tolerate improper conduct'.

Organisational integrity 2 of 2 What this is

This is how much trust staff have in your organisation's ability to operate, implement policy and deliver services for Victorians.

Organisational climate

Why this is important

We need the community to have high trust in how we work and what we do.

How to read this

I believe the promotion processes in my organisation are fair

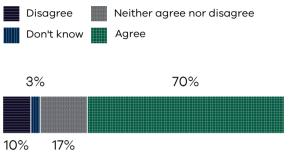
> My organisation takes steps to eliminate bullying, harassment and discrimination

My organisation does not tolerate

improper conduct

Survey question

I have an equal chance at promotion in my organisation



67%

63%

50%

10%

10%

17%

23%

20%

33%

7%

Your results

Benchmark agree results

	You		Comparator Lowest Average Highest			
2021	2022	2023	Lowest	Average	Highest	
				75 %		
Not asked	68 %	67 %	32 %	47 %	71 %	
78 %	74 %	63 %	50 %	72 %	91 %	
Not asked	58 %	50 %	38 %	52 %	74 %	





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Collaboration

What this is

This shows how well the workgroups in your organisation work together and share information.

Why this is important

Improving these results can improve the cohesiveness of your organisation and allow for greater intra-organisational collaboration.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

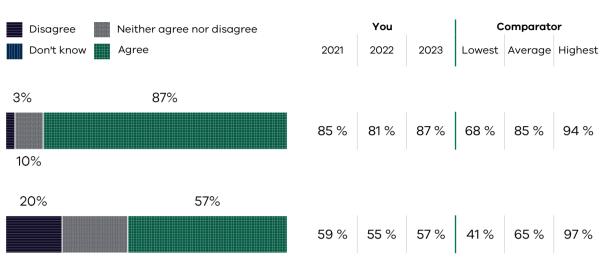
Example

87% of your staff who did the survey agreed or strongly agreed with 'I am able to work effectively with others outside my immediate workgroup'.



Workgroups across my organisation willingly share information with each other

Survey question



23%

Your results







Benchmark agree results

Safety climate 1 of 2

What this is

This is how well staff feel your organisation supports safety at work.

Why this is important

A safe workplace is a key outcome of Leading the way and the Victorian public sector mental health and wellbeing charter.

How to read this

Under 'Your results', see results for each auestion in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

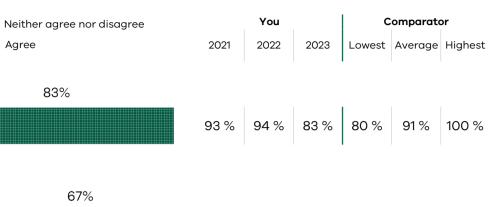
Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

83% of your staff who did the survey agreed or strongly agreed with 'My organisation provides a physically safe work environment'.

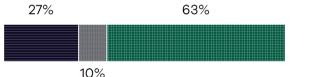
Disagree 📕 Don't know 📕 Agree 10% My organisation provides a physically safe work environment 7% 20% Senior leaders show support for stress prevention through involvement and

13%





Benchmark agree results



Your results

83%

67%





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in the prevention of stress

All levels of my organisation are involved

commitment

Survey question

Senior leaders consider the psychological health of employees to be as important as productivity

Safety climate 2 of 2

What this is

This is how well staff feel your organisation supports safety at work.

Why this is important

A safe workplace is a key outcome of Leading the way and the Victorian public sector mental health and wellbeing charter.

How to read this

Under 'Your results', see results for each auestion in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

60% of your staff who did the survey agreed or strongly agreed with 'My organisation has effective procedures in place to support employees who may experience stress'.

Survey question

My organisation has effective

procedures in place to support

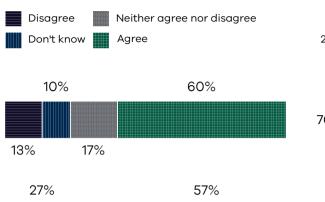
In my workplace, there is good

safety issues that affect me

employees who may experience stress

communication about psychological

Your results



17%

Benchmark agree results

disagree		You		с	omparato	or	
	2021	2022	2023	Lowest	Average	Highest	
0 0							
	70 %	61 %	60 %	34 %	54 %	80 %	
%							
	70 %	61 %	57 %	32 %	58 %	89 %	







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Questions on topical issues, includes additional auestions

Gender Equality Act 2020

- Disability
- Cultural diversity

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variations in sex

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- Workload
- development

Job and manager

- Job enrichment
- Meaningful work
- Flexible working

- Leadership

- that support the

Workgroup climate

Scorecard

What this is

This scorecard provides overall results for each factor in the workgroup climate part of the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about workgroup climate. Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

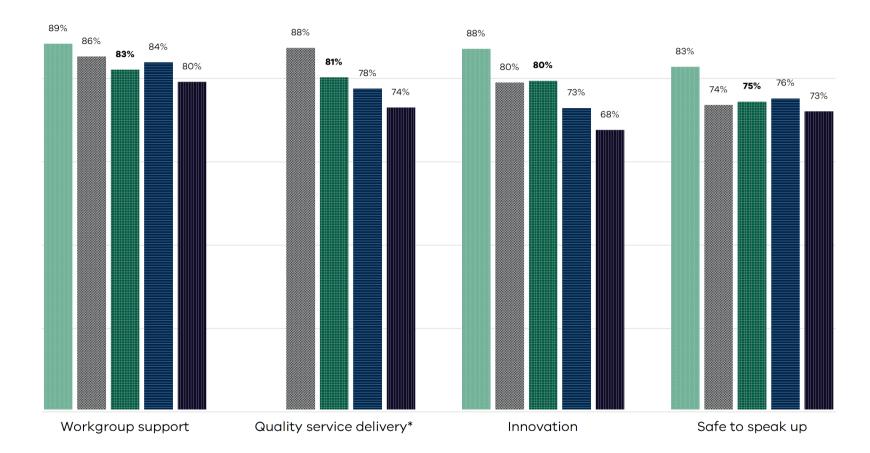
Example

In 2023:

83% of your staff who did the survey • responded positively to questions about Workgroup support which is down from 86% in 2022.

Compared to:

• 84% of staff at your comparator and 80% of staff across the public sector.



*We can't compare some data here because one or more questions were not asked in a previous survey

You 2021

You 2022 You 2023 Comparator 2023 Public sector 2023





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Workgroup climate

Quality service delivery

What this is

This is how well workgroups in your organisation operate to deliver quality services.

Why this is important

The public sector must provide highquality services in a timely way to meet the needs of Victorians.

Workgroups need to be motivated, make impartial decisions and have clear accountabilities.

How to read this

Under 'Your results', see results for each auestion in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

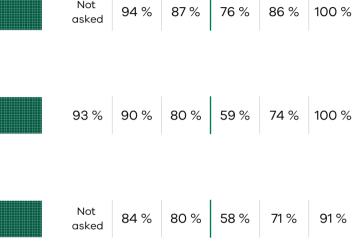
Example

87% of your staff who did the survey agreed or strongly agreed with 'My workgroup provides high quality advice and services'.

Don't know 7% My workgroup provides high quality advice and services 7% 3% My workgroup has clear lines of responsibility

My workgroup uses its resources well

My workgroup acts fairly and without bias



You

2022

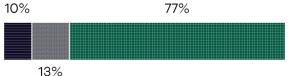
2021

Benchmark agree results

2023

Comparator

Lowest Average Highest



Not asked	84 %	77 %	69 %	81 %	100 %



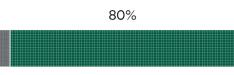


Survey question

Your results

Agree

Neither agree nor disagree



87%

17%

7%

13%

Disaaree

80%

77%

Workgroup climate

Innovation

What this is

This is how well staff feel their workgroup innovates its operations.

Why this is important

Innovation can reduce costs, create public value and lead to higher engagement.

How to read this

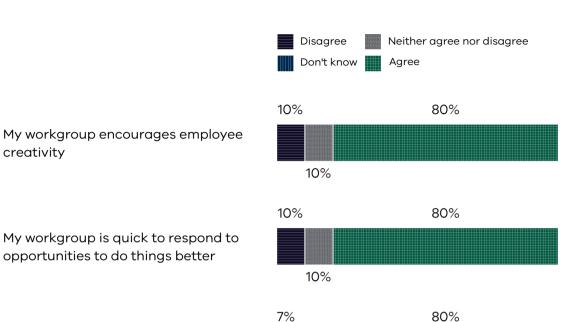
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

80% of your staff who did the survey agreed or strongly agreed with 'My workgroup encourages employee creativity'.



13%

Your results

Survey question

My workgroup learns from failures and

creativity

mistakes



ee nor disagree	You			Comparator Lowest Average Highest			
	2021	2022	2023	Lowest	Average	Highest	
%					71 %		
%	96 %	77 %	80 %	61 %	75 %	85 %	
%	96 %	77 %	80 %	61 %	74 %	89 %	





auestion in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

87% of your staff who did the survey agreed or strongly agreed with 'People in my workgroup work together effectively to get the job done'.

Workgroup support 1 of 2 What this is

This is how well staff feel people work together and support each other in your organisation.

Why this is important

Workgroup climate

Collaboration can lead to higher team satisfaction, performance and effectiveness.

How to read this

Under 'Your results', see results for each

Example

Survey question

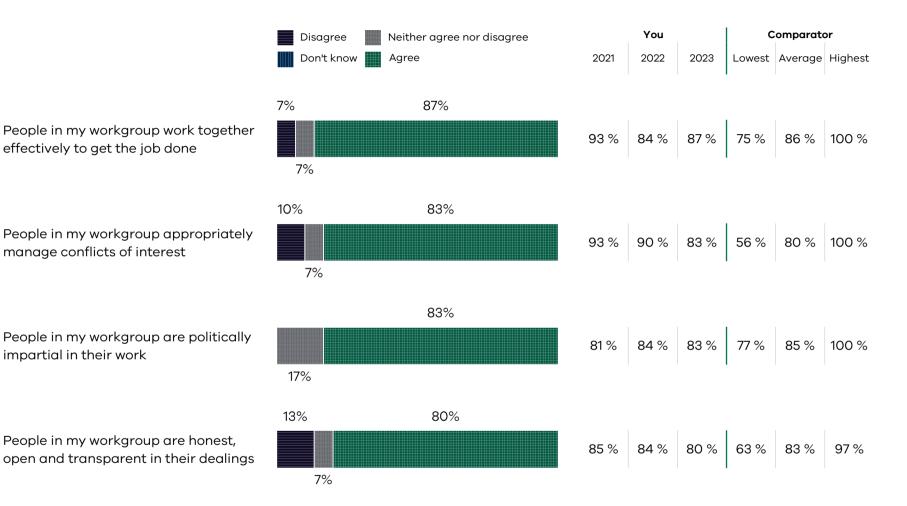
effectively to get the job done

manage conflicts of interest

impartial in their work

Your results

Benchmark agree results







Workgroup climate Workgroup support 2 of 2

What this is

This is how well staff feel people work together and support each other in your organisation.

Why this is important

Collaboration can lead to higher team satisfaction, performance and effectiveness.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

80% of your staff who did the survey agreed or strongly agreed with 'People in my workgroup treat each other with respect'.

Survey question

People in my workgroup treat each

other with respect

Your results

7%

Benchmark agree results

	Disagree	Neither agree nor disagree		You		c	omparato	or
	Don't know	Agree	2021	2022	2023	Lowest	Average	Highest
7%		80%						
			93 %	87 %	80 %	75 %	88 %	100 %
	13%							

Victorian **Public Sector** Commission



agreed.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

80% of your staff who did the survey agreed or strongly agreed with 'People in my workgroup are able to bring up problems and tough issues'.

Workgroup climate

Safe to speak up

What this is

This is how freely and confidently staff feel they can talk about issues without fear of retribution.

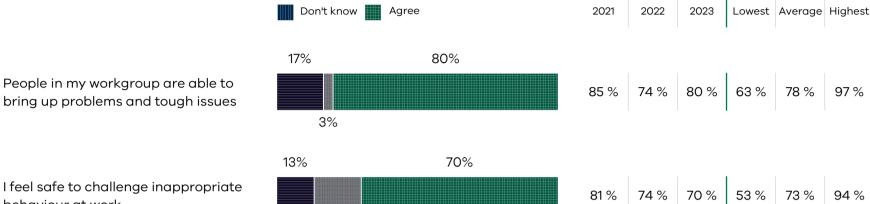
Why this is important

Organisations with psychologically safe cultures empower staff to report negative behaviour and integrity issues.

How to read this

Under 'Your results', see results for each auestion in descending order by most

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.



17%

Disaaree

Your results

Neither agree nor disagree

Survey question

behaviour at work

Benchmark agree results

Comparator

97 %

94 %

You





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2023

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- Your response rate
- Satisfaction • Work-related stress levels

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- Work-related stress causes
- Intention to stay

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Highest scoring

Biggest positive

comparator

comparator

difference from

Biggest negative

difference from

- Scorecard: emotional Lowest scoring
- effects of work Most improved Most declined
- Scorecard: negative behaviour
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 Senior leadership auestions

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Workgroup climate

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- Scorecard
- Manager leadership
- Workload
- Learning and
- development
- Meaningful work

Public sector values

Scorecard

- Responsiveness
- Impartiality
 - Accountability

- Flexible working

Topical questions

- - Leadership
 - Human rights

Questions on topical issues, includes additional questions

that support the Gender Equality Act 2020

- Disability
 - Cultural diversity

Demographics

variations in sex

characteristics and

Torres Strait Islander

sexual orientation

Aboriginal and/or

Age, gender,

- Employment
- Adjustments
- Caring







- Integrity

- Manager support
- Job enrichment
- Respect



Scorecard 1 of 2

What this is

This scorecard provides overall results for each job and manager factor in the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about job and manager factors.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

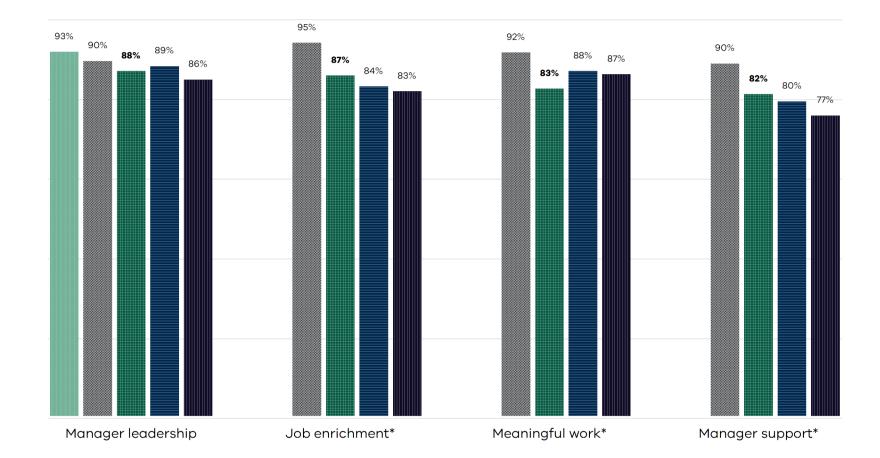
Example

In 2023:

88% of your staff who did the survey • responded positively to questions about Manager leadership.

Compared to:

• 89% of staff at your comparator and 86% of staff across the public sector.



*We can't compare some data here because one or more questions were not asked in a previous survey

You 2022 You 2023 Comparator 2023 Public sector 2023 You 2021







Scorecard 2 of 2

What this is

This scorecard provides overall results for each job and manager factor in the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about job and manager factors.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

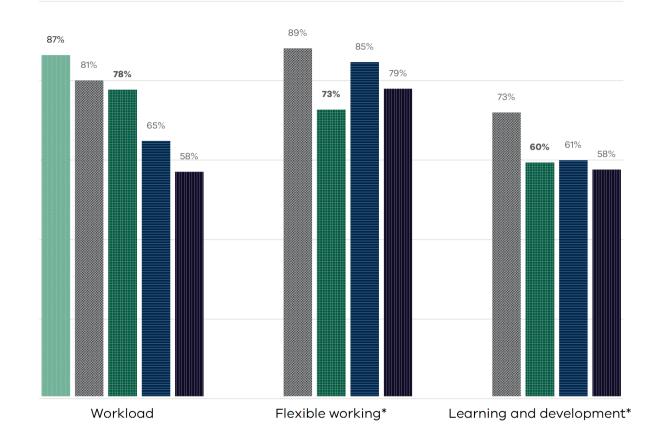
Example

In 2023:

78% of your staff who did the survey • responded positively to questions about Workload.

Compared to:

• 65% of staff at your comparator and 58% of staff across the public sector.



*We can't compare some data here because one or more questions were not asked in a previous survey

You 2022 You 2023 Comparator 2023 Public sector 2023 You 2021







Manager leadership

What this is

This is how well staff perceive their direct managers lead.

Why this is important

Great managers can foster the right environment for staff engagement.

They can act as role models for your organisation's strategy and values.

How to read this

Under 'Your results', see results for each auestion in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

integrity

values

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

90% of your staff who did the survey agreed or strongly agreed with 'My manager treats employees with dignity and respect'.







Manager support 1 of 2

What this is

This is how supported staff feel by their direct manager.

Why this is important

Supportive managers can give staff clarity, appreciation and positive feedback and coaching.

This can lead to higher satisfaction, performance and capacity to do work.

How to read this

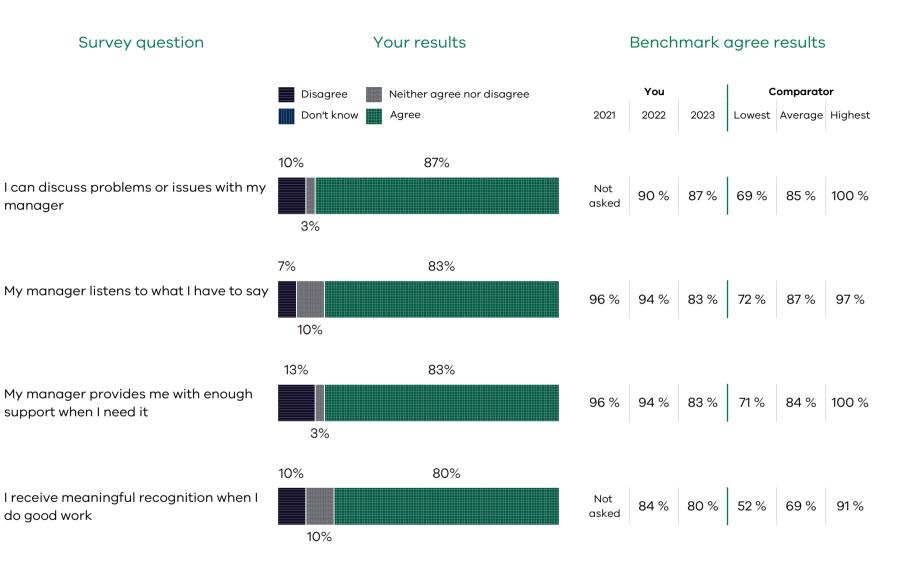
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

87% of your staff who did the survey agreed or strongly agreed with 'I can discuss problems or issues with my manager'.







Manager support 2 of 2

What this is

This is how supported staff feel by their direct manager.

Why this is important

Supportive managers can give staff clarity, appreciation and positive feedback and coaching.

This can lead to higher satisfaction, performance and capacity to do work.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

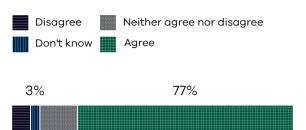
77% of your staff who did the survey agreed or strongly agreed with 'My manager gives me feedback that helps me improve my performance'.

Survey question

My manager gives me feedback that

helps me improve my performance

Your results



	You		Comparator				
2021	2021 2022 2023			Lowest Average Hig			
			I				
Not asked	87 %	77 %	62 %	76 %	96 %		

. .

7% 13%





Benchmark agree results

Workload

What this is

This is how staff feel about workload and time pressure.

Why this is important

Workload and time pressure are the most prominent causes of work-related stress.

How to read this

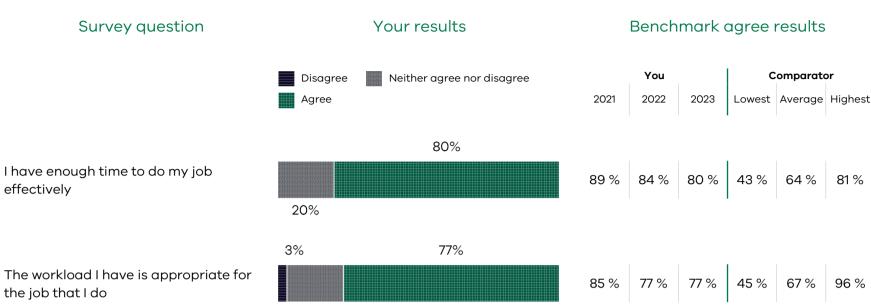
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

80% of your staff who did the survey agreed or strongly agreed with "I have enough time to do my job effectively'.



20%





Learning and development

What this is

This is how well staff feel they can learn and grow in your organisation.

Why this is important

Good learning and career development can build engagement, efficiency and capability in organisations. It may also help staff retention.

How to read this

Under 'Your results', see results for each auestion in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

67% of your staff who did the survey agreed or strongly agreed with "I am satisfied with the way my learning and development needs have been addressed in the last 12 months'.

Survey question

I am satisfied with the way my learning

My organisation places a high priority

on the learning and development of

progress in my organisation

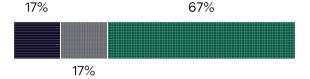
staff

and development needs have been

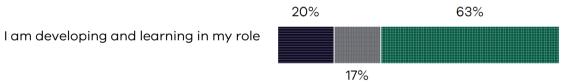
addressed in the last 12 months

Your results

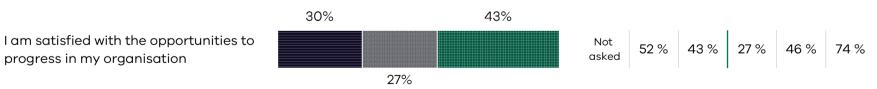
You Comparator Neither agree nor disagree Disaaree Agree 2021 2022 2023 Lowest Average Highest 23% 67% 81 % 74 % 67 % 39 % 60 % 10%



67 % 93 % 84 % 32 % 60 % 100 %











91 %

60

Benchmark agree results

Job enrichment 1 of 2

What this is

This is how staff feel about their autonomy at work and role clarity.

Why this is important

Job enrichment is one of the main drivers of employee engagement and workplace wellbeing.

How to read this

Under 'Your results', see results for each auestion in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

93% of your staff who did the survey agreed or strongly agreed with " understand how my job helps my organisation achieve its goals'.

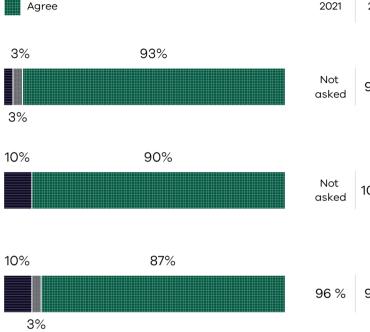
Disagree Agree 3% I understand how my job helps my organisation achieve its goals 3% 10%

Survey question

I can use my skills and knowledge in my job

I have the authority to do my job effectively

to do in this job



Neither agree nor disagree

Your results

Benchmark agree results You Comparator 2022 2023 Lowest Average Highest

Not asked	94 %	93 %	82 %	92 %	100 %

Not asked	100 %	90 %	79 %	90 %	100 %
uskeu					

100 % 96 % 94 % 87 % 57 % 75 %

7% 83% I clearly understand what I am expected 93 % 94 % 83 % 62 % 10%





100 %

83 %

People matter survey | results

Job enrichment 2 of 2

What this is

This is how staff feel about their autonomy at work and role clarity.

Why this is important

Job enrichment is one of the main drivers of employee engagement and workplace wellbeing.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

80% of your staff who did the survey agreed or strongly agreed with 'I have a say in how I do my work'.

Survey question

I have a say in how I do my work

Your results

Neither agree nor disagree Disagree 📕 Agree 7% 80% 13%

	You		Comparator			
2021	2022	022 2023 Lowe		Average	Highest	
Not asked	94 %	80 %	63 %	79 %	94 %	
asked	94 /0	80 %	03 /8	19 /0	94 /0	

Benchmark agree results







Meaningful work

What this is

This is how staff feel about their contribution and how worthwhile their work is.

Why this is important

Staff who feel their work is meaninaful can help achieve individual, team and organisational outcomes.

work

my work

my work

How to read this

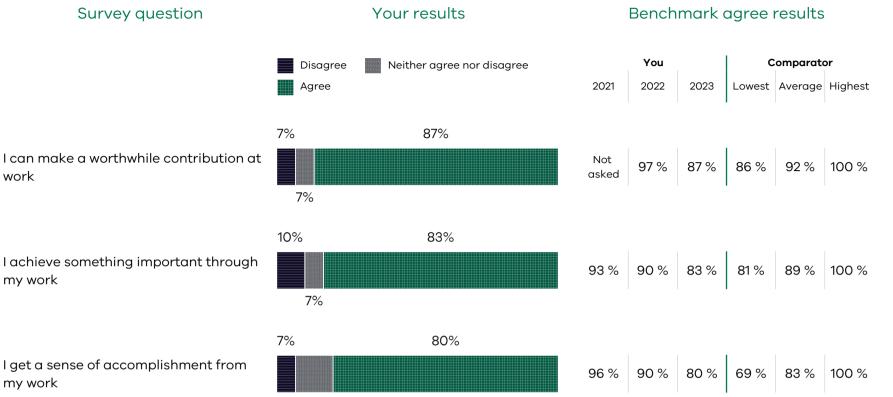
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

87% of your staff who did the survey agreed or strongly agreed with "I can make a worthwhile contribution at work'.



13%





Flexible working

What this is

This is how well you organisation supports staff to work flexibly.

Why this is important

Supporting flexible working can improve employee wellbeing.

How to read this

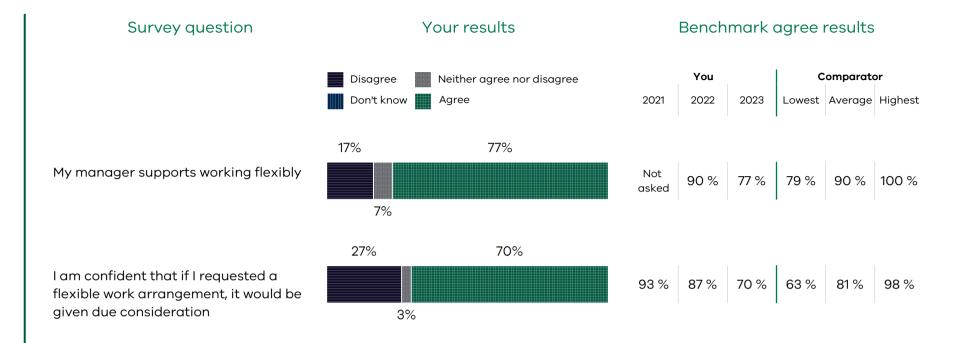
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

77% of your staff who did the survey agreed or strongly agreed with 'My manager supports working flexibly'.







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- Work-related stress causes
- Intention to stay

Key differences

Highest scoring

Biggest positive

comparator

comparator

difference from

Biggest negative

difference from

- Scorecard: emotional Lowest scoring
- effects of work Most improved Most declined
- Scorecard: negative behaviour
- Bullying
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- Discrimination Violence and aggression

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 Senior leadership auestions

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- Organisational integrity
- Collaboration
- Safety climate

Workgroup climate

- Scorecard • Quality service
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- Workgroup support
- Safe to speak up

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values

- Scorecard Manager leadership
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- Learning and
- development
- Job enrichment
- Meaningful work
- Flexible working

Public sector

Scorecard

- Responsiveness
- Integrity
- Impartiality
 - Accountability Respect

Leadership

Human rights



2020

additional questions

Gender Equality Act

that support the

Demographics

- Age, gender, variations in sex characteristics and sexual orientation Aboriginal and/or
 - Torres Strait Islander
 - Disability
 - Cultural diversity
 - Employment
 - Adjustments
 - Caring







Scorecard 1 of 2

What this is

This is a set of 7 values that form the basis for the professional and ethical conduct of everyone who works in the public sector.

Why this is important

There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.

How to read this

Each label represents a group of questions in the survey about public sector values. Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

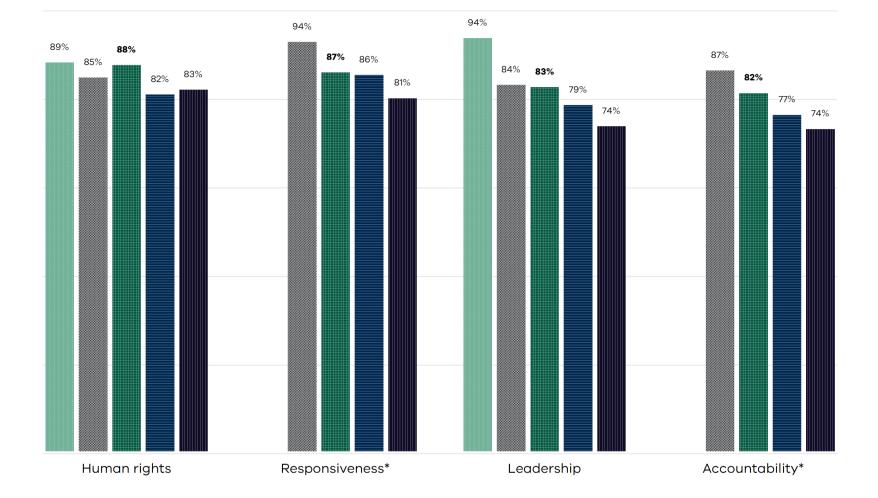
Example

In 2023:

88% of your staff who did the survey • responded positively to questions about Human rights , which is up 3% in 2022.

Compared to:

• 82% of staff at your comparator and 83% of staff across the public sector.



*We can't compare some data here because one or more questions were not asked in a previous survey

You 2021

You 2022 You 2023 Comparator 2023 Public sector 2023





Scorecard 2 of 2

What this is

This is a set of 7 values that form the basis for the professional and ethical conduct of everyone who works in the public sector.

Why this is important

There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.

How to read this

Each label represents a group of questions in the survey about public sector values. Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

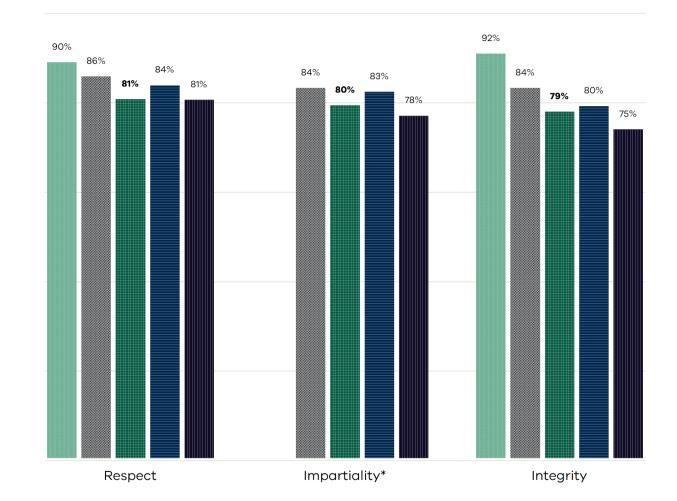
Example

In 2023:

81% of your staff who did the survey • responded positively to questions about Respect, which is down 5% in 2022.

Compared to:

• 84% of staff at your comparator and 81% of staff across the public sector.



*We can't compare some data here because one or more questions were not asked in a previous survey

You 2021

You 2022 You 2023 Comparator 2023 Public sector 2023





Responsiveness

What this is

This is how responsive your staff feel they are to the community.

Why this is important

Staff need to feel they can adapt to the changing demands and circumstances of our clients and stakeholders.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

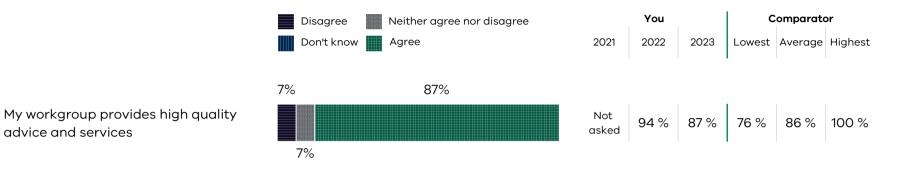
87% of staff who did the survey agreed or strongly agreed with 'My workgroup provides high quality advice and services'.

Survey question

advice and services

Your results

Benchmark agree results









What this is

Integrity is being honest and transparent, conducting ourselves properly and using our powers responsibly.

Why this is important

The Victorian community need high trust in how everyone in the public sector works and what they do.

How to read this

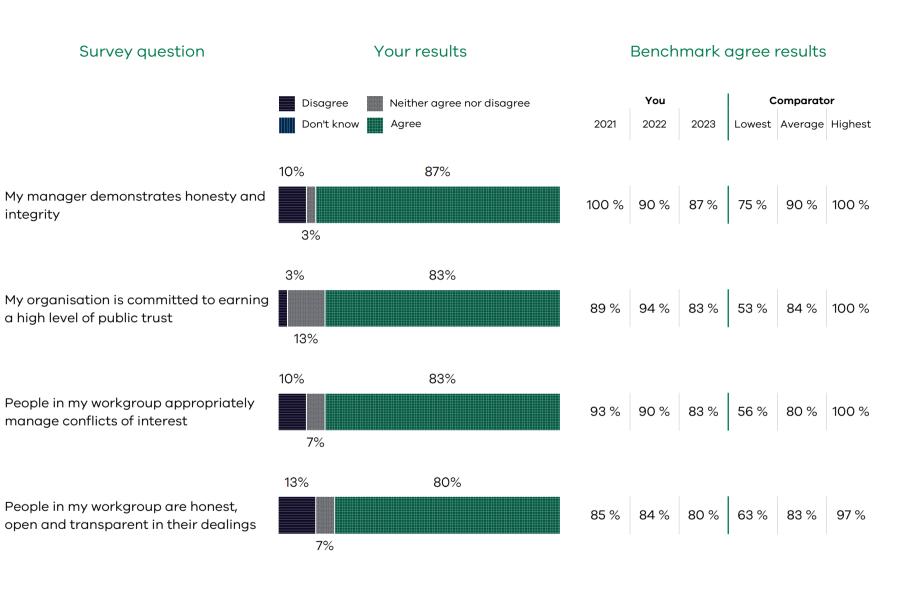
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

87% of staff who did the survey agreed or strongly agreed with 'My manager demonstrates honesty and integrity'.







Integrity 2 of 2

What this is

Integrity is being honest and transparent, conducting ourselves properly and using our powers responsibly.

Why this is important

The Victorian community need high trust in how everyone in the public sector works and what they do.

How to read this

Under 'Your results', see results for each auestion in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

77% of staff who did the survey agreed or strongly agreed with 'Senior leaders demonstrate honesty and integrity'.

Survey question

and integrity

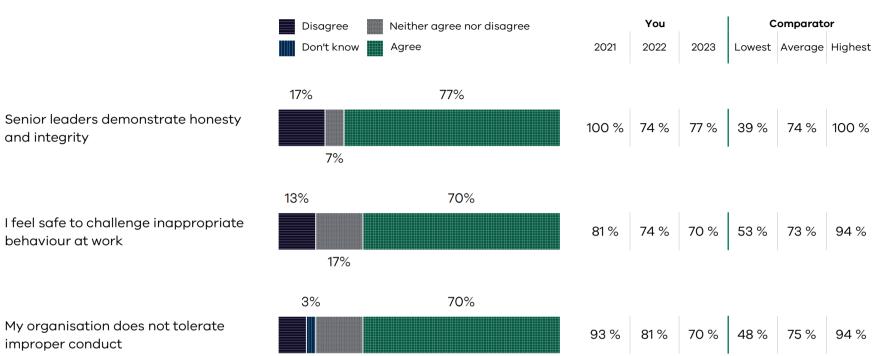
behaviour at work

improper conduct

My organisation does not tolerate

Your results

Benchmark agree results



10% 17%





Impartiality

What this is

Impartiality is how your staff feel an organisation makes informed decisions and provides stable advice on merit, without bias, favouritism or self interest.

Why this is important

We all have an obligation to be impartial and make objective and fair decisions that are open to scrutiny.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

bias

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

83% of staff who did the survey agreed or strongly agreed with 'People in my workgroup are politically impartial in their work'.

Survey question Your results Benchmark agree results You Comparator Neither agree nor disagree Disaaree Agree 2021 2022 2023 Lowest Average Highest Don't know 83% People in my workgroup are politically 81 % 84 % 83 % 85 % 100 % 77 % impartial in their work 17% 10% 77% My workgroup acts fairly and without Not 84 % 77 % 69 % 81 % asked 13%





71

100 %

Accountability 1 of 2 $\,$

What this is

Accountability is if your staff feel they work to clear objectives in a transparent manner and can accept responsibility for decisions.

Why this is important

As we all make decisions on behalf of Victorians, we must be accountable in the resources we use.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

93% of staff who did the survey agreed or strongly agreed with 'I understand how my job helps my organisation achieve its goals'.

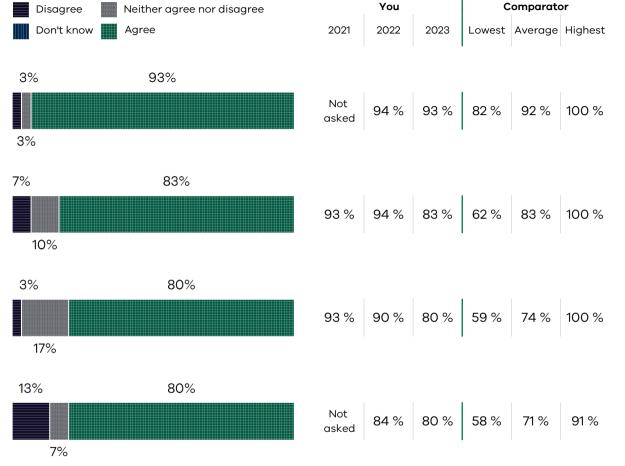
Survey question

I understand how my job helps my organisation achieve its goals

I clearly understand what I am expected to do in this job

My workgroup has clear lines of responsibility

My workgroup uses its resources well



Your results



Benchmark agree results

72

Accountability 2 of 2

What this is

Accountability is if your staff feel they work to clear objectives in a transparent manner and can accept responsibility for decisions.

Why this is important

As we all make decisions on behalf of Victorians, we must be accountable in the resources we use.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

73% of staff who did the survey agreed or strongly agreed with 'Senior leaders provide clear strategy and direction'.

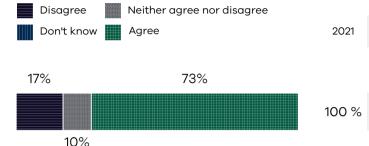
Survey question

Senior leaders provide clear strategy

and direction

Your results

Benchmark agree results



You		Comparator			
2021	2022	2023	Lowest	Average	Highest
100 %	74 %	73 %	34 %	65 %	100 %





Respect 1 of 2

What this is

Respect is how your staff feel they're treated in the workplace and community.

Why this is important

All staff need to treat their colleagues and Victorians with respect.

How to read this

Under 'Your results', see results for each auestion in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

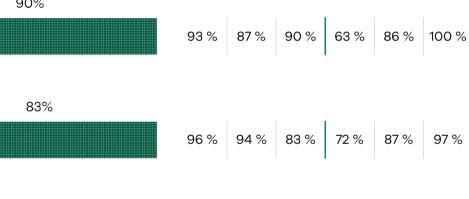
90% of staff who did the survey agreed or strongly agreed with 'My manager treats employees with dignity and respect'.

Survey question Your results Neither agree nor disagree Disaaree Don't know Agree 7% 90% My manager treats employees with dignity and respect 3% 7% 90% My organisation encourages respectful workplace behaviours 3% 7% 83%

10%

My manager listens to what I have to say

People in my workgroup treat each other with respect



You

2022

2021

7% 80% 87 % 80 % 75 % 93 % 88 % 100 % 13%







Benchmark agree results

89 % 90 % 90 % 75 % 90 % 100 %

2023

Comparator

Lowest Average Highest

Respect 2 of 2

What this is

Respect is how your staff feel they're treated in the workplace and community.

Why this is important

All staff need to treat their colleagues and Victorians with respect.

How to read this

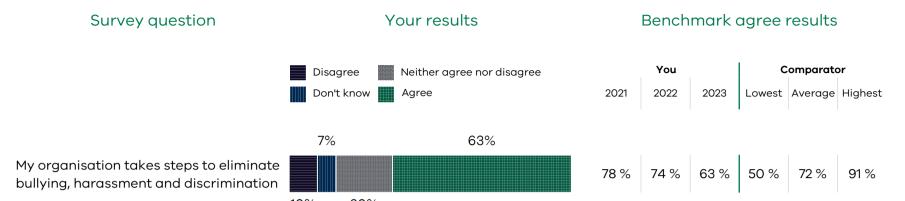
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

63% of staff who did the survey agreed or strongly agreed with 'My organisation takes steps to eliminate bullying, harassment and discrimination'.



10% 20%





Leadership

What this is

Leadership is how your staff feel an organisation implements and promotes the public sector values.

Why this is important

Good leadership plays a role in the development of workplace culture.

It also gives Victorians confidence that staff in the public sector behave to a high standard.

values

values

How to read this

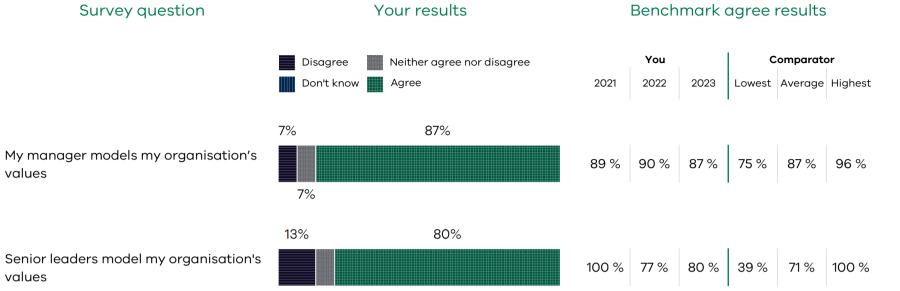
Under 'Your results', see results for each auestion in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

87% of staff who did the survey agreed or strongly agreed with 'My manager models my organisation's values'.



7%



People matter survey | results

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Under 'Benchmark results', compare your

Example

90% of staff who did the survey agreed or strongly agreed with "I understand how the Charter of Human Rights and Responsibilities applies to my work'.

Public sector values

Human rights

What this is

Human rights is how your staff feel their organisation upholds basic human rights.

Why this is important

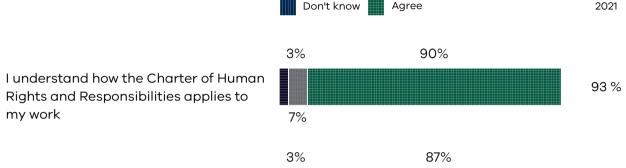
Using the Victorian Charter of Human Rights, organisations must consider human rights in how they work and act.

How to read this

Under 'Your results', see results for each auestion in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

comparator groups overall, lowest and highest scores with your own.



Disaaree

Survey question

My organisation encourages employees

to act in ways that are consistent with

my work

human rights

85 % 87 % 87 % 63 % 86 % 100 % 10%





Your results

Neither agree nor disagree

Benchmark agree results

2023

90 %

63 %

Comparator

Lowest Average Highest

78 %

95 %

You

2022

84 %

People matter survey

2023

Have your say

Overview

Result summary

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engagement index

satisfaction, stress,

intention to stay,

Scorecard:

Report overview

- About your report
- Privacy and

anonymity

- Engagement Scorecard:
- Survey's theoretical
- framework Your comparator group
- Your response rate
- Work-related stress levels

inclusion

Satisfaction

- Work-related stress causes
- Intention to stay

Key differences

Highest scoring

difference from

Biggest negative

difference from

comparator

comparator

- Scorecard: emotional Lowest scoring
- effects of work Most improved Most declined
- Scorecard: negative behaviour Biggest positive
- Bullying
- Sexual harassment
- Discrimination Violence and aggression

Inclusion

- **Taking action**
 - Taking action questions

Detailed results

Senior leadership

 Senior leadership auestions

Organisational

- climate
- Scorecard
- Organisational integrity
- Collaboration
- Safety climate

Workgroup climate

- Scorecard • Quality service
 - delivery
- Innovation
- Workgroup support • Safe to speak up

Job and manager factors

- Scorecard
- Manager leadership
- Manager support
- Workload
- Learning and development

- Public sector values
- Scorecard
- Responsiveness
- - Accountability
- Job enrichment
- Meaningful work
- Flexible working

- Integrity

- Respect
 - - - Questions requested
 - by your organisation



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People matter survey | results



- Impartiality



- Leadership Human rights
- Gender Equality Act 2020

Topical questions

Questions on topical

additional auestions

issues, includes

that support the

- Cultural diversity **Custom auestions**
 - Employment Adjustments Caring

Disability

Demographics

variations in sex

characteristics and

Torres Strait Islander

sexual orientation

Aboriginal and/or

Age, gender,

People matter survey | results



My organisation would support me if I

needed to take family violence leave

Survey question

Topical questions

What this is

These are additional questions to support Workplace Gender Audits, in addition to existing survey questions on gender equality.

Detailed results for all gender equality auestions are provided to your Human Resources area in separate Excel reports..

Why this is important

Under the Gender Equality Act 2020, organisations have obligations to promote gender equality in the workplace.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

90% of your staff who did the survey agreed or strongly agreed with 'In my workgroup work is allocated fairly, regardless of gender'.

Agree Don't know 3% 90% In my workgroup work is allocated fairly, reaardless of aender 7% 3% 83% My organisation uses inclusive and respectful images and language

13%

Disaaree

20% 73%

Your results

3% 3%

Neither agree nor disagree	You		Comparator Lowest Average Highest			
Agree	2021	2022	2023	Lowest	Average	Highest
90%		Not asked				
83%	85 %	Not asked	83 %	63 %	87 %	100 %
73%						
	78 %	Not asked	73 %	63 %	84 %	100 %



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Benchmark agree results

Topical questions

What this is

Results for additional questions that gather data on whole of Government sector issues.

Why this is important

The People matter survey is an efficient way to gather data on public sector issues, avoiding additional surveys.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

97% of your staff who did the survey agreed or strongly agreed with 'I understand how the Code of Conduct for Victorian public sector employees applies to my work'.

Survey question

I understand how the Code of Conduct

My workgroup gives frank and fearless

I am confident that if I requested to go

government work, it would be given due

on secondment to support urgent

advice to our managers and leaders

(including the Minister, where

for Victorian public sector employees

applies to my work

applicable)

consideration



Disagree Neither agree nor disagree





73%



7% 67%

17% 10%

3%

Not Not 97 % 78 % 91 % 100 % asked asked

2023

You

2022

2021

Not asked	Not asked	73 %	44 %	60 %	88 %	
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Comparator

Lowest Average Highest

People matter survey

2023

Have your say

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- **Taking action**
 - Taking action questions

Detailed results

Senior leadership

 Senior leadership auestions

Organisational

- climate
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factors Scorecard

- Manager leadership Manager support
- Workload
- Learning and

Job and manager

- development
- Job enrichment
- Meaningful work
- Flexible working

- Public sector values
- Scorecard
- Responsiveness
- Integrity
- Impartiality
 - Accountability

Leadership

- Respect
- - Human rights

Topical auestions

 Questions on topical issues, includes additional auestions that support the Gender Equality Act

2020

- Disability
- Cultural diversity

Demographics

variations in sex

characteristics and

Torres Strait Islander

sexual orientation

Aboriginal and/or

Age, gender,

- Employment
- Adjustments
- Caring

Victorian **Public Sector** Commission





Age, gender, variations in sex characteristics and sexual orientation

What this is

This is how staff describe their age, gender, variations in sex characteristics and sexual orientation.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

To protect you, we:

- de-identify all survey response data provided to your organisation
- don't release employee experience results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee experience results for demographic groups where organisations have fewer than 30 responses in total.

Age	(n)	%
15-34 years	3	10%
35-54 years	18	60%
55+ years	3	10%
Prefer not to say	6	20%

How would you describe your gender?	(n)	%
Man	18	60%
Prefer not to say	7	23%
Woman	4	13%
Non-binary and I use a different term	1	3%

Are you trans, non-binary or gender

diverse?	(n)	%
No	25	83%
Prefer not to say	5	17%

To your knowledge, do you have innate variation(s) of sex characteristics (often

called intersex)?*	(n)	%
No	25	83%
Don't know	1	3%
Prefer not to say	4	13%

How do you describe your sexual

orientation?	(n)	%
Straight (heterosexual)	25	83%
Prefer not to say	3	10%
Asexual	1	3%
Don't know	1	3%



Aboriginal and/or Torres Strait Islander employees

What this is

This is staff who identify as Aboriginal and/or Torres Strait Islander.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey. The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

- de-identify all survey response data provided to your organisation
- don't release employee experience • results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee experience • results for demographic groups where organisations have fewer than 30 responses in total.

Aboriginal and/or Torres Strait Islander	(n)	%
Yes	2	7%
Non Aboriginal and/or Torres Strait Islander	27	90%
Prefer not to say	1	3%





Disability

What this is

This is staff who identify as a person with disability and how they share that information.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey. This is staff who identify as a person with disability and how they share that information

The (n) column shows the number of respondents in each category. How we protect anonymity and privacy

- de-identify all survey response data provided to your organisation
- don't release employee experience results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee experience results for demographic groups where organisations have fewer than 30 responses in total.

Do you identify as a person with a disability?	(n)	%
Yes	1	3%
No	28	93%
Prefer not to say	1	3%



Cultural diversity 1 of 2

What this is

These are the personal characteristics of staff.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

To protect you, we:

- de-identify all survey response data provided to your organisation
- don't release employee experience results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee experience results for demographic groups where organisations have fewer than 30 responses in total.

Country of birth	(n)	%
Born in Australia	25	83%
Not born in Australia	1	3%
Prefer not to say	4	13%

Language other than English spoken
with family or community(n)%Yes13%No2790%Prefer not to say27%





Cultural diversity 2 of 2

What this is

This is the cultural identity and religion of staff.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

- de-identify all survey response data provided to your organisation
- don't release employee experience results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee experience results for demographic groups where organisations have fewer than 30 responses in total.

Cultural identity	(n)	%
Australian	25	83%
Prefer not to say	2	7%
Aboriginal and/or Torres Strait Islander	2	7%
New Zealander	1	3%
English, Irish, Scottish and/or Welsh	1	3%
European (including Western, Eastern and South-Eastern Europe, and Scandinavia)	1	3%

Religion	(n)	%
No religion	18	60%
Christianity	7	23%
Prefer not to say	5	17%





Employment characteristics 1 of 2

What this is

These are the employment characteristics of staff.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy $% \left({{{\mathbf{F}}_{\mathbf{r}}}^{T}} \right)$

To protect you, we:

- de-identify all survey response data provided to your organisation
- don't release employee experience results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee experience results for demographic groups where organisations have fewer than 30 responses in total.

Working arrangement	(n)	%
Full-Time	30	100%

Gross base salary (ongoing/fixed term

only)	(n)	%
Prefer not to say	3	10%
\$80k to \$120k	20	69%
\$120k to \$160k	3	10%
\$160k to \$200k	1	3%
\$200k or more	2	7%

Organisational tenure	(n)	%
<1 year	3	10%
1 to less than 2 years	2	7%
2 to less than 5 years	15	50%
5 to less than 10 years	7	23%
10 to less than 20 years	0	0%
More than 20 years	3	10%

Management responsibility	(n)	%
Non-manager	20	67%
Other manager	6	20%
Manager of other manager(s)	4	13%

Employment type	(n)	%
Ongoing and executive	28	93%
Fixed term	1	3%
Other	1	3%





Employment characteristics 2 of 2

What this is

These are the employment characteristics of staff.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

To protect you, we:

- de-identify all survey response data provided to your organisation
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Primary workplace location over the last 3 months	(n)	%
Rural	12	40%
Melbourne CBD	9	30%
Large regional city	7	23%
Other	2	7%

What have been your main places of

work over the last 3-months?	(n)	%
Your employer's office	21	70%
A frontline or service delivery location	2	7%
Home or private location	4	13%
A shared office space (where two or more organisations share the same workspace e.g. Gov hubs, suburban hubs etc.)	6	20%
Other	3	10%

Flexible work	(n)	%
No, I do not use any flexible work arrangements	12	40%
Working from an alternative location (e.g. home, hub/shared work space)	10	33%
Flexible start and finish times	7	23%
Other	2	7%
Shift swap	1	3%
Study leave	1	3%
Purchased leave	1	3%
Using leave to work flexible hours	1	3%



Adjustments

What this is

These are adjustments staff requested to perform in their role.

Why this is important

This shows organisations how flexible they are in adjusting for staff.

How to read this

Each demographic area shows the breakdown of responses from your survey results.

The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

To protect you, we:

- de-identify all survey response data provided to your organisation
- don't release employee experience results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee experience • results for demographic groups where organisations have fewer than 30 responses in total.

Have you requested any of the following

adjustments at work?*	(n)	%
No, I have not requested adjustments	24	80%
Flexible working arrangements	5	17%
Career development support strategies	1	3%
Other	1	3%







Caring

What this is

These are staff-reported caring responsibilities.

Why this is important

This shows organisations what caring responsibilities their staff have.

How to read this

Each demographic area shows the breakdown of responses from your survey results.

The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

- de-identify all survey response data provided to your organisation
- don't release employee experience results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee experience results for demographic groups where organisations have fewer than 30 responses in total.

Caring responsibility	(n)	%
None of the above	10	33%
Child(ren) - younger than preschool age	7	23%
Prefer not to say	5	17%
Primary school aged child(ren)	4	13%
Secondary school aged child(ren)	4	13%
Preschool aged child(ren)	3	10%
Frail or aged person(s)	3	10%
Person(s) with a medical condition	2	7%
Other	2	7%







Victorian Public Sector Commission



vpsc.vic.gov.au/peoplemattersurvey





People matter survey | results