

West Gippsland Catchment Management Authority 2022 people matter survey results report



Victorian Public Sector Commission



People matter survey

wellbeing check 2022

Have your say

Report overview

 About your report Privacy and

Overview

- anonymity
- Survey's theoretical
- framework Your comparator
- group
- Your response rate
 - Work-related stress levels
 - Work-related stress causes

Result summary

People outcomes

engagement index

satisfaction, stress,

intention to stay,

Scorecard:

Engagement

Scorecard:

inclusion

Satisfaction

Intention to stay

- **Key differences**
 - Highest scoring

difference from

Biggest negative

difference from

comparator

comparator

- Scorecard: emotional Lowest scoring
 - Most improved Most declined
- Scorecard: negative behaviour Biggest positive
- Bullying

effects of work

- Sexual harassment
- Discrimination Violence and aggression

Inclusion

- **Taking action**
 - Taking action questions

Detailed results

Senior leadership

 Senior leadership auestions

Organisational

- climate
- Scorecard
- Organisational integrity
- Collaboration
- Safety climate

Workgroup climate

- Scorecard
- Quality service delivery
- Innovation
- Workgroup support
- Safe to speak up
- Learning and development

factors

Scorecard

Workload

- Job enrichment
- Meaningful work

- Public sector values
- Scorecard
- Responsiveness
 - Integrity
 - Impartiality
 - Accountability
 - Respect
- Leadership
- Human rights
- Flexible working

Job and manager

Manager leadership

Manager support







About your report

The results in this report help your organisation build a positive workplace culture with integrity that live the public sector values.

Report contents

The visual on the right shows you what sections we've included in this report for your organisation's survey results.

Comparing data in this report

Your organisation took part in the survey in 2020 and 2021.

This means you'll be able to compare about 72% of this year's survey with your previous results.

Rounding of percentages

In this report, we round numbers up or down to their nearest whole percentage.

This means some percentages may not add up to 100%.

Survey questions and definitions

Download Survey questions: People matter survey 2022 (DOCX, 55 pages) to see how we asked questions and defined concepts in the 2022 survey

Result summary

People outcomes

- About your report Scorecard: Privacy and
 - engagement index Engagement
- Scorecard: Survey's theoretical
- satisfaction, stress, framework intention to stay, Your comparator
 - inclusion
 - Satisfaction Work-related stress
 - levels
 - Work-related stress causes

Key differences

- Highest scoring
- Lowest scoring
 - Most improved
 - Most declined
 - Biggest positive difference from

difference from

comparator

- Sexual harassment comparator Biggest negative
- Discrimination Violence and aggression

Scorecard emotional

negative behaviour

effects of work

Inclusion

Scorecard:

Bullying

- **Taking action**
 - Taking action auestions

Intention to stay

Detailed results

Overview

anonymity

group

Report overview

Your response rate

- Senior leadership Workgroup climate
 - Scorecard
 - Quality service delivery
 - Innovation
 - Safe to speak up

Job and manager factors

- Scorecard
- Manager leadership
- Manager support Workload
- Learning and
- development
- Job enrichment
- Meaningful work
- Flexible working



- Scorecard
- Responsiveness
- Integrity
- Impartiality
- Accountability
- Respect
- Leadership
- Human rights





3

- Organisational
- Collaboration
- Safety climate
- integrity

Senior leadership

auestions

- climate Scorecard
- Organisational
- - Workgroup support

Privacy and anonymity

To protect you, we:

- use an anonymous survey link and everyone in your organisation receives the same survey link
- de-identify all survey response data provided to your organisation
- don't collect your name, date of birth or employee ID
- don't release results when fewer than 10 people in a work group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total
- don't link the free-text comment reporting to any other survey information

Read more in our privacy policy.





Survey's theoretical framework

What this is

The framework provides an overview of the workplace factors and outcomes that the survey measures.

Why this is important

Based on theory and research, the framework focuses on core themes that help guide organisations in creating better workplaces.

We developed the framework in consultation with stakeholders from the public sector and Deakin University.

Our public sector values

The public sector values inform the professional and ethical conduct of everyone who works in the public sector.

As such, these values underpin the theoretical framework of the survey.

There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.

Senior leadership		ganisation nate	-	Workgroup climate	-	Job and manager	-	Outcomes
 Lead the organisation Set the culture Lead by example Actions influence outcomes 	inte • Safe • Pati clim	anisational egrity ety climate ient safety nate laboration		 Quality service delivery Innovation Workgroup support Safe to speak up 		 Manager leadership Manager support Workload Learning and development Job enrichment Meaningful work Flexible working 		 Engagement Satisfaction Wellbeing – work-related stress Wellbeing – job-related affect Intention to stay Acting on negative behaviours

Inclusion

The public sector values that underpin the framework and all public sector organisations



Responsiveness



Integrity



Impartiality



Accountability



Respect



Leadership











Your comparator group

What this is

This is a list of similar organisations to yours.

We try to make sure they're in the same industry your organisation is in.

Some organisations may not have taken part in the survey previously. This means your comparator group may be different to previous years.

How we use this in your report

In this report, we compare your organisation's survey results to your comparator group's results.

This is so you can compare how your organisation is doing in your industry or to similar organisations.

We refer to your comparator group in this report as 'comparator'.

Corangamite Catchment Management Authority

East Gippsland Catchment Management Authority

Glenelg Hopkins Catchment Management Authority

Goulburn Broken Catchment Management Authority

Mallee Catchment Management Authority

North Central Catchment Management Authority

North East Catchment Management Authority

Wimmera Catchment Management Authority



Your response rate

What this is

This is how many staff in your organisation did the survey in 2022.

Why this is important

The higher the response rate, the more your results will reflect how staff feel.

If less than 100 completed the survey, consider how much one person could change your results.

For example, if only 25 people did the survey, 1 person would account for 4% of any result.

In this example, if your survey result and comparator group result or previous survey result are within 4% of each other, there is very little difference in the results.

How to read this

The number in the brackets () shows how many staff completed the survey this year. We've also expressed this as a percentage of all the staff who work in your organisation.

2021	
69% (31)	
Comparator	74%

39%

Public Sector

2022	
53%	
(07)	

(27)

Comparator79%Public Sector52%



People matter survey

wellbeing check 2022

Have your say

V Overview

Result summary

People outcomes

engagement index

satisfaction, stress,

intention to stay,

· Scorecard:

Engagement

Scorecard:

inclusion

Satisfaction

Report overview

- About your report
- Privacy and anonymity
- Survey's theoretical
- framework

 Your comparator

 group
- Your response rate
- Work-related stress
 levels
 - Work-related stress causes
 - Intention to stay

Key differences

- Highest scoring
- Lowest scoring
- Most improved
- Most declinedBiggest positive
- difference from comparator
- Biggest negative difference from comparator

Public sector

Responsiveness

Scorecard

Integrity

Respect

Impartiality

Leadership

Human rights

Accountability

values

- **Taking action**
- Taking action questions

Detailed results

Senior leadership

 Senior leadership questions

Organisational

- climate
- Scorecard
- Organisational integrity
- Collaboration
- Safety climate

Workgroup climate

- Scorecard
- Quality service delivery
- Innovation
- Workgroup support
- Safe to speak up

factors

Inclusion

Scorecard:

Bullving

Scorecard: emotional

negative behaviour

Sexual harassment

Discrimination

Violence and

aggression

effects of work

- Scorecard
- Manager leadership

Job and manager

- Manager supportWorkload
- Learning and
- development
- Job enrichment
- Meaningful work
- Flexible working

Victorian Public Sector Commission





Scorecard: employee engagement index

What this is

Engaged employees are committed to their organisation's goals and values, and motivated to contribute to organisational success.

The employee engagement index is a score out of 100. It is a weighting of all engagement question responses.

The weightings for each engagement response are:

- strongly agree is 100 points
- agree is 75 points
- neither agree nor disagree is 50 points
- disagree is 25 points
- strongly disagree is 0 points

Why this is important

High engagement may lead to greater satisfaction and lower absences, turnover and workplace stress.

2021		2022
88		87
Comparator	77	Comp
Public Sector	70	Public

37

Comparator	76
Public Sector	69





Engagement question results 1 of 2 $\,$

What this is

This is the overall sense of pride, attachment, inspiration, motivation and advocacy your employees have for your organisation.

Your organisation's engagement index Your 2022 index is 87.

Why this is important

High engagement drives greater productivity, employee wellbeing and lower absences, turnover and workplace stress.

How to read this

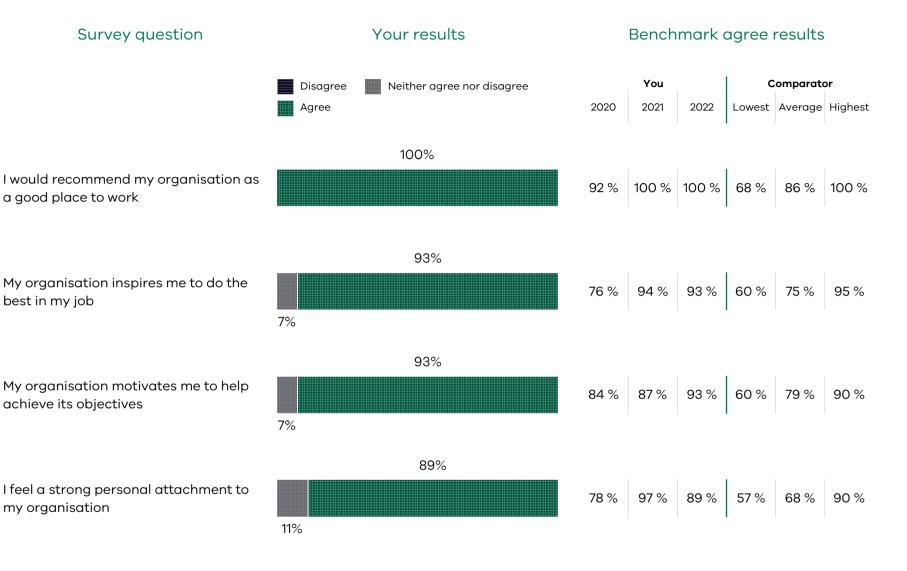
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

100% of your staff who did the survey agreed or strongly agreed with 'I would recommend my organisation as a good place to work'.







Engagement question results 2 of 2

What this is

This is the overall sense of pride, attachment, inspiration, motivation and advocacy your employees have for your organisation.

Your organisation's engagement index Your 2022 index is 87.

Why this is important

High engagement drives greater productivity, employee wellbeing and lower absences, turnover and workplace stress.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

85% of your staff who did the survey agreed or strongly agreed with 'I am proud to tell others I work for my organisation'.

Survey question Your results Benchmark agree results You Comparator Neither agree nor disagree Disagree 2020 2021 2022 Lowest Average Highest Agree 85% I am proud to tell others I work for my 92 % 100 % 85 % 76 % 87 % 96 % organisation 15%





Scorecard: satisfaction, stress, intention to stay, inclusion

What this is

This scorecard provides overall results for satisfaction, high to severe work-related stress, intention to stay and inclusion.

There are more people outcomes scorecards throughout this report.

Why this is important

This page shows which outcomes are performing well and which outcomes you can look to improve.

How to read this

Each label represents a group of questions in the survey about people outcomes.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

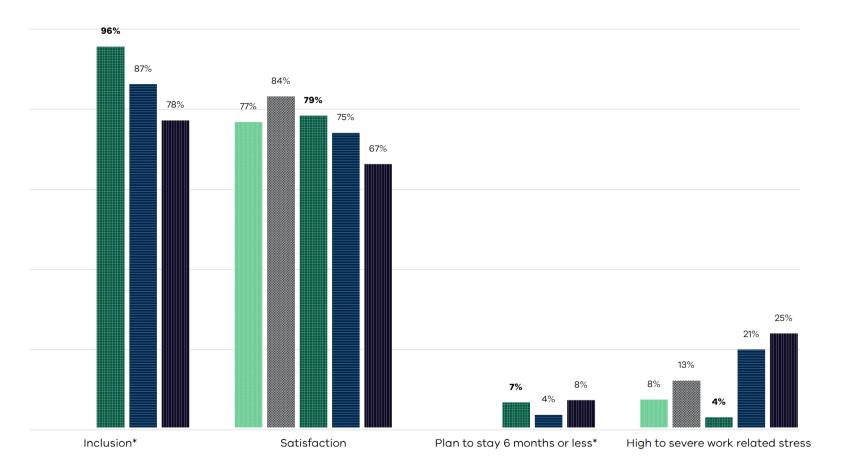
Example

In 2022:

96% of your staff who did the survey • responded positively to questions about Inclusion.

Compared to:

• 87% of staff at your comparator and 78% of staff across the public sector.



*We can't compare some data here because one or more questions were not asked in a previous survey

Vou 2020 You 2021 You 2022 Comparator 2022 Public sector 2022



12

People matter survey | results



jobs, work-life balance and career development.

People outcomes

Why this is important

High satisfaction may lead to improved engagement, performance and lower absences and turnover.

How to read this

What this is

Under 'Your results', see results for each auestion in descending order by most satisfied.

'Satisfied' combines responses for satisfied and very satisfied and 'Dissatisfied' combines responses for dissatisfied and very dissatisfied.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

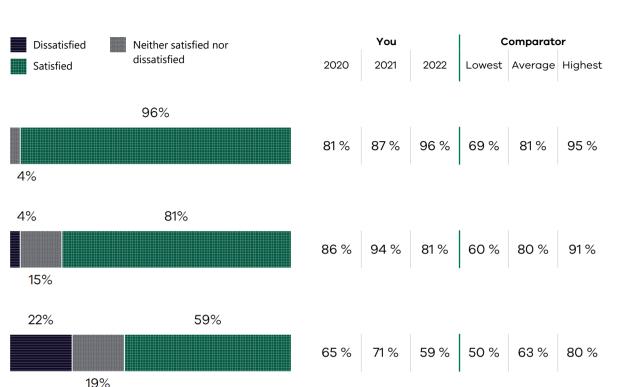
96% of your staff who did the survey were satisfied or very satisfied with 'How satisfied are you with the work/life balance in your current job'.

Satisfaction auestion results This is how satisfied staff are with their How satisfied are you with the work/life balance in your current job

Considering everything, how satisfied are you with your current job

Survey question

How satisfied are you with your career development within your current organisation



Your results

Benchmark satisfied results

Work-related stress levels

What this is

This is the level of stress experienced by employees in response to work-related factors.

Why this is important

Stress can negatively affect peoples health and wellbeing as well as their performance and behaviour.

How to read this

In this survey we asked staff to tell us their stress level.

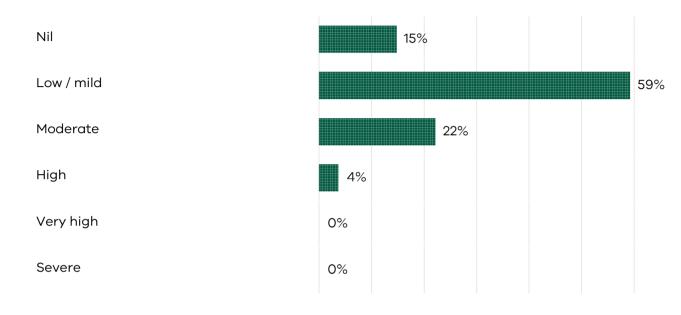
The graph at the top shows how staff in your organisation rated their current levels of work-related stress.

The numbers below show the percentage of staff in your organisation who said they experienced high to severe stress in 2022 compared to 2021 and your comparator.

Example

4% of your staff who did the survey said they had high to severe stress in 2022. This is compared to 21% of staff in your comparator group and 25% of staff across the public sector.

How would you rate your current level of work-related stress? (You 2022)



Reported levels of high to severe stress

2021		2022	
13%		4%	
Comparator Public Sector	27% 26%	Comparator Public Sector	21% 25%





Work-related stress causes

What this is

This is the main work-related causes of stress reported by staff.

Why this is important

Stress can negatively affect peoples health and wellbeing as well as their performance and behaviour.

How to read this

In the survey, we ask staff to tell us if they have experienced mild to severe stress at work, as shown in the visual above the table.

If they answer yes, we ask them to tell us what caused the stress. They can select more than one cause.

In descending order, the table shows the top 10 causes.

Example

85% of your staff who did the survey said they experienced mild to severe stress.

Of that 85%, 43% said the top reason was 'Dealing with clients, patients or stakeholders'.

Of those that experienced work related stress it was from	90u 2021	2022	2022	sector 2022
Dealing with clients, patients or stakeholders	26%	43%	21%	15%
Competing home and work responsibilities	26%	30%	20%	14%
Time pressure	43%	26%	52%	44%
Workload	39%	22%	53%	51%
Content, variety, or difficulty of work	26%	17%	12%	11%
Other	9%	13%	7%	9%
Other changes due to COVID-19	48%	13%	9%	7%
Work that doesn't match my skills or experience	9%	13%	8%	7%
Management of work (e.g. supervision, training, information, support)	0%	9%	7%	12%
Organisation or workplace change	0%	9%	8%	13%



15

23 85%

You

You

15%

Public

4

Experienced some work-related stress

Did not experience some work-related stress

Comparator

Intention to stay

What this is

This is what your staff intend to do with their careers in the near future.

Why this is important

In the public sector, we want to attract, keep, motivate and engage staff.

How to read this

In the survey, we ask staff to tell us how long they intend to work at their organisation.

Example

7% of your staff who did the survey said they intended to work for your organisation for 6 months or less.

Employees plan to work at your organisation for	You 2022	Comparator 2022	Public sector 2022
6 months or less	7%	4%	8%
Over 6 months and up to 1 year	11%	9%	10%
Over 1 year and up to 3 years	22%	28%	25%
Over 3 years and up to 5 years	4%	20%	16%
Over 5 years	56%	39%	41%





Inclusion question results

What this is

This is how included staff feel in their workplace.

Why this is important

When people feel like they belong, they can bring their true selves and lived experience to their work and workplace. This leads to increased productivity, wellbeing and better outcomes for the community.

How to read this

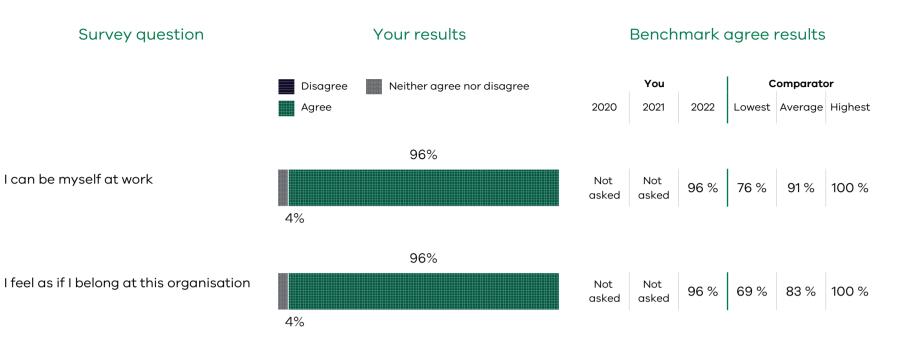
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

96% of your staff who did the survey agreed or strongly agreed with 'I can be myself at work'.







17

Inclusion - Barriers to success

What this is

This is a list of things that staff felt were barriers to their success at work.

Why this is important

These results can show areas of focus for improvement to enable employee success in the workplace.

How to read this

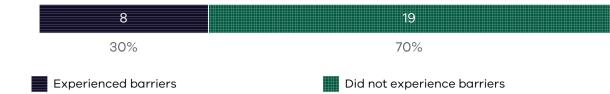
In the survey, we ask staff to tell us if they have experienced any barriers to their success at work and what those barriers were. They can select more than one barrier.

In descending order, the table shows to top 10 answers.

Example

15% of your staff who did the survey said they have experienced barriers to success in the last 12 months due to 'My age'.

Staff who experienced one or more barriers to success at work



During the last 12 months, employees experienced barriers to their success due to	You 2022	Comparator 2022	Public sector 2022
My age	15%	5%	8%
My caring responsibilities	11%	7%	7%
My mental health	11%	8%	7%
My sex	11%	4%	4%
My physical features	4%	0%	1%
My physical health	4%	3%	4%





18

Scorecard: emotional effects of work

What this is

This is the level of positive and negative feelings experienced by staff in the 3 months before the survey.

Why this is important

Positive feelings can lead to higher wellbeing and job satisfaction and a lower chance of burnout.

How to read this

Each label represents a question in the survey about emotional effects of work.

Each result is the percentage of staff who said they often, very often or always felt happy, enthusiastic, worried or miserable in the past 3 months.

You can compare these with your comparator and the public sector.

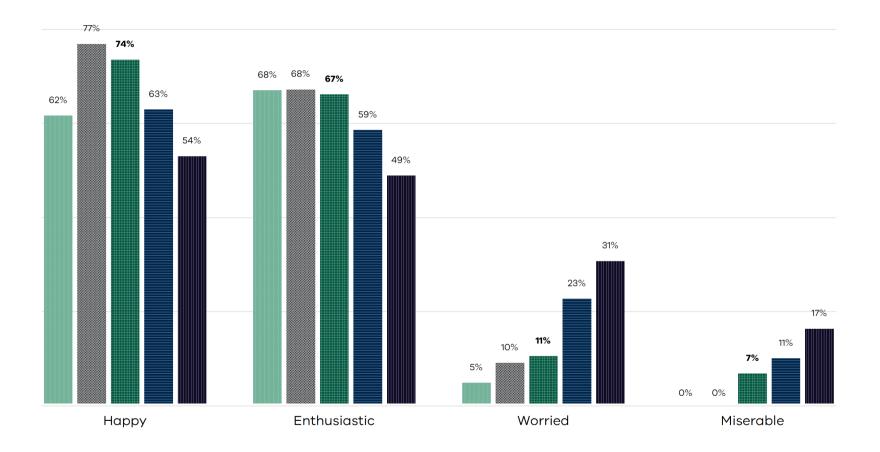
Example

In 2022:

• 74% of your staff who did the survey said work made them feel happy in 2022, which is down from 77% in 2021

Compared to:

• 63% of staff at your comparator and 54% of staff across the public sector. Thinking about the last three months, how often has work made you feel ...



You 2022 Comparator 2022 You 2020 You 2021

Public sector 2022





Scorecard: negative behaviours

What this is

This is how many staff have experienced negative behaviours at work in the past 12 months.

Why this is important

Negative behaviours can be detrimental to health and wellbeing as well as performance and behaviour.

How to read this

Each label represents a question in the survey about negative behaviour.

Each result is the percentage of staff who said they experienced bullying, sexual harassment, discrimination or violence and aggression in the past 12 months.

You can compare these with your comparator and the public sector.

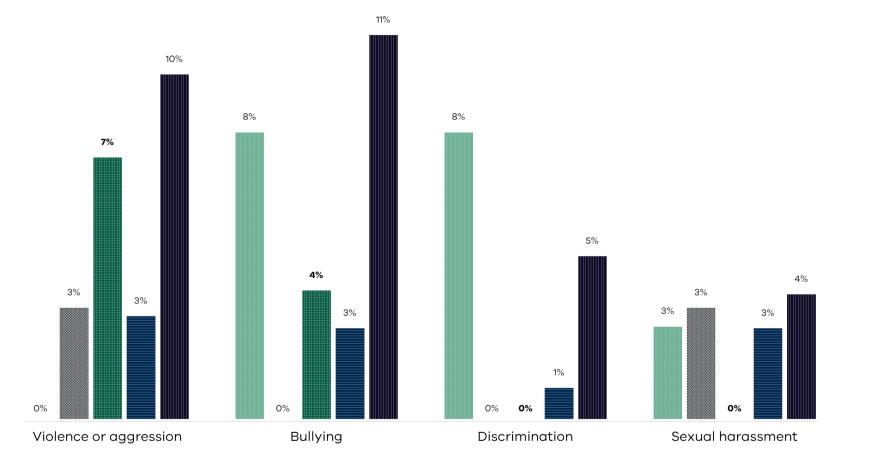
Example

In 2022:

• 7% of your staff who did the survey stated they experienced 'Violence or aggression' in the last 12 months which is up from 3% in 2021.

Compared to:

3% of staff at your comparator and • 10% of staff across the public sector.



You 2020 You 2021

You 2022 Comparator 2022 Public sector 2022







Bullying

What this is

This is repeated unreasonable behaviour directed at an employee that creates a risk to their health and safety.

Why this is important

Bullying can have an immediate and longterm negative impact on those involved, including those who witness bullying.

Why there is no data here

We've not published the results for this section because less than 10 people said they experienced bullying.

We do this to protect the respondents.



21

Violence and aggression

What this is

This is when staff are abused, threatened or assaulted in a situation related to their work.

Why this is important

Violence and aggression can have an immediate and long-term negative impact of those involved, including those who witness violence and aggression.

Why there is no data here

We've not published the results for this section because less than 10 people said they experienced violence or aggression. We do this to protect the respondents.





22

People matter survey

wellbeing check 2022

Have your say

Overview

Result summary

Report overview

- About your report
- Privacy and anonymity
- Survey's theoretical
- framework
- Your comparator group
- Your response rate
- Work-related stress levels
 - Work-related stress causes
 - Intention to stay

Key differences

- Highest scoring
- Lowest scoring
- Most improved
- Most declined
- Biggest positive difference from comparator
- Sexual harassment Biggest negative
 - difference from comparator

- **Taking action**
- Taking action questions

Detailed results

Senior leadership

 Senior leadership auestions

Organisational

- climate
- Scorecard
- Organisational integrity
- Collaboration
- Safety climate

Workgroup climate

- Scorecard • Quality service
 - delivery
- Innovation
- Workgroup support
- Safe to speak up
- Job and manager factors

Inclusion

Scorecard:

Bullying

Scorecard: emotional

negative behaviour

effects of work

Discrimination

Violence and

aggression

Public sector values

- Scorecard
- Responsiveness
 - Integrity
 - Impartiality
 - Accountability
- Human rights



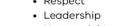




- Learning and
- development
- Flexible working
- Manager support
- Job enrichment
- Meaningful work

- Workload

- - Respect
- - Leadership



- Scorecard Manager leadership

 Engagement Scorecard: satisfaction, stress, intention to stay,

People outcomes

engagement index

- Satisfaction
- - inclusion

Scorecard:

Highest scoring questions

What this is

These are the questions your organisation had the highest agreement or satisfaction with in 2022.

How to read this

Use this data to see where your organisation has the highest agreement or satisfaction with questions from the 2022 survey.

In this table, your score for this year is shown in the 'you 2022 column'.

You can also compare your 2022 scores against your 2021 scores and your 2022 comparator group.

Example

On the first row 'Flexible working', the 'You 2022' column shows 100% of your staff agreed with 'I am confident that if I requested a flexible work arrangement, it would be given due consideration'. In the 'Change from 2021' column, you have a 0% decrease, which is a negative trend.

Question group	Highest scoring questions	You 2022	Change from 2021	Comparator 2022
Flexible working	I am confident that if I requested a flexible work arrangement, it would be given due consideration	100%	0%	89%
Flexible working	My manager supports working flexibly	100%	Not asked in 2021	96%
Job enrichment	I have a say in how I do my work	100%	Not asked in 2021	88%
Manager support	My manager listens to what I have to say	100%	0%	91%
Workload	The workload I have is appropriate for the job that I do	100%	+10%	62%
Organisational integrity	My organisation encourages employees to act in ways that are consistent with human rights	100%	+3%	97%
Organisational integrity	My organisation encourages respectful workplace behaviours	100%	+3%	95%
Organisational integrity	My organisation is committed to earning a high level of public trust	100%	0%	95%
Safety climate	My organisation provides a physically safe work environment	100%	0%	96%
Engagement	I would recommend my organisation as a good place to work	100%	0%	86%





Lowest scoring questions

What this is

These are the questions your organisation had the lowest agreement or satisfaction with in 2022.

How to read this

Use this data to see where your organisation has the lowest agreement or satisfaction with questions from the 2022 survey.

In this table, your score for this year is shown in the 'you 2022 column'.

You can also compare your 2022 scores against your 2021 scores and your 2022 comparator group.

Example

On the first row 'Taking action', the 'You 2022' column shows 44% of your staff agreed with 'My organisation has made improvements based on the survey results from last year'.

This question was not asked in 2021.

Question subgroup	Lowest scoring questions	You 2022	Change from 2021	Comparator 2022
Taking action	My organisation has made improvements based on the survey results from last year	44%	Not asked in 2021	48%
Learning and development	I am satisfied with the opportunities to progress in my organisation	59%	Not asked in 2021	57%
Satisfaction	How satisfied are you with your career development within your current organisation	59%	-12%	63%
Learning and development	I am satisfied with the way my learning and development needs have been addressed in the last 12 months	70%	-4%	66%
Taking action	I believe my organisation will make improvements based on the results of this survey	70%	Not asked in 2021	67%
Organisational integrity	I believe the promotion processes in my organisation are fair	78%	Not asked in 2021	60%
Organisational integrity	I have an equal chance at promotion in my organisation	78%	Not asked in 2021	63%
Learning and development	I am developing and learning in my role	81%	-12%	82%
Workload	I have enough time to do my job effectively	81%	+7%	59%
Organisational integrity	My organisation does not tolerate improper conduct	81%	-15%	86%







Most improved

What this is

This is where staff feel their organisation has most improved.

How to read this

Use this data to see if your organisation has a developing or changing trend. In this table, your trend is shown in the 'Increase from 2021' column.

When you use this data, focus on the increase instead of individual numbers.

This is because the increase from 2021 shows you where the most positive changes are happening in your organisation.

Example

trend.

On the first row 'Senior leadership', the 'You 2022' column shows 100% of your staff agreed with 'Senior leaders demonstrate honesty and integrity'. In the 'Increase from 2021' column, you have a 10% increase, which is a positive

Question group	Most improved from last year	You 2022	Increase from 2021	Comparator 2022
Senior leadership	Senior leaders demonstrate honesty and integrity	100%	+10%	89%
Workload	The workload I have is appropriate for the job that I do	100%	+10%	62%
Satisfaction	How satisfied are you with the work/life balance in your current job	96%	+9%	81%
Workload	I have enough time to do my job effectively	81%	+7%	59%
Meaningful work	I get a sense of accomplishment from my work	96%	+6%	89%
Engagement	My organisation motivates me to help achieve its objectives	93%	+5%	79%
Safe to speak up	I feel culturally safe at work	100%	+3%	95%
Organisational integrity	My organisation encourages employees to act in ways that are consistent with human rights	100%	+3%	97%
Organisational integrity	My organisation encourages respectful workplace behaviours	100%	+3%	95%
Senior leadership	Senior leaders model my organisation's values	100%	+3%	85%





Most declined

What this is

This is where staff feel their organisation has most declined.

How to read this

Use this data to see if your organisation has a developing or changing trend. In this table, your trend is shown in the 'Decrease from 2021' column.

When you use this data, focus on the decrease instead of individual numbers.

This is because the decrease from 2021 shows you where the most negative changes are happening in your organisation.

Example

On the first row 'Organisational integrity', the 'You 2022' column shows 81% of your staff agreed with 'My organisation does not tolerate improper conduct'. In the 'Decrease from 2021' column, you have a 15% decrease, which is a negative trend.

Question subgroup	Largest decline from last year	You 2022	Decrease from 2021	Comparator 2022
Organisational integrity	My organisation does not tolerate improper conduct	81%	-15%	86%
Engagement	I am proud to tell others I work for my organisation	85%	-15%	87%
Innovation	My workgroup is quick to respond to opportunities to do things better	85%	-15%	82%
Satisfaction	Considering everything, how satisfied are you with your current job	81%	-12%	80%
Learning and development	I am developing and learning in my role	81%	-12%	82%
Satisfaction	How satisfied are you with your career development within your current organisation	59%	-12%	63%
Collaboration	I am able to work effectively with others outside my immediate workgroup	85%	-12%	91%
Job enrichment	I clearly understand what I am expected to do in this job	85%	-12%	87%
Innovation	My workgroup encourages employee creativity	85%	-12%	78%
Quality service delivery	My workgroup has clear lines of responsibility	89%	-11%	83%





Biggest positive difference from comparator

What this is

This is where your staff have agreed more to a question compared to staff at similar organisations.

How to read this

Use this data to see where your organisation has the biggest positive difference with questions from the 2022 survey compared to your comparator group.

In this table, the difference to your comparator is shown in the 'difference' column.

Example

On the first row 'Workload', the 'You 2022' column shows 100% of your staff agreed with 'The workload I have is appropriate for the job that I do'.

The 'difference' column, shows that agreement for this question was 38 percentage points higher in your organisation than in your comparator.

Question group	Biggest positive difference from comparator	You 2022	Difference	Comparator 2022
Workload	The workload I have is appropriate for the job that I do	100%	+38%	62%
Safety climate	Senior leaders show support for stress prevention through involvement and commitment	96%	+27%	69%
Safety climate	My organisation has effective procedures in place to support employees who may experience stress	93%	+26%	66%
Workload	I have enough time to do my job effectively	81%	+23%	59%
Safety climate	All levels of my organisation are involved in the prevention of stress	85%	+22%	63%
Engagement	I feel a strong personal attachment to my organisation	89%	+21%	68%
Safety climate	Senior leaders consider the psychological health of employees to be as important as productivity	96%	+20%	76%
Safety climate	In my workplace, there is good communication about psychological safety issues that affect me	85%	+20%	65%
Senior leadership	Senior leaders provide clear strategy and direction	96%	+19%	77%
Organisational integrity	I believe the promotion processes in my organisation are fair	78%	+17%	60%





Biggest negative difference from comparator

What this is

This is where your staff have agreed less to a question compared to staff at similar organisations.

How to read this

Use this data to see where your organisation has the biggest negative difference with questions from the 2022 survey compared to your comparator group.

In this table, the difference to your comparator is shown in the 'difference' column.

Example

On the first row 'Collaboration', the 'You 2022' column shows 85% of your staff agreed with 'I am able to work effectively with others outside my immediate workgroup'.

The 'difference' column, shows that agreement for this question was 6 percentage points lower in your organisation than in your comparator.

Question subgroup	Biggest negative difference from comparator	You 2022	Difference	Comparator 2022
Collaboration	I am able to work effectively with others outside my immediate workgroup	85%	-6%	91%
Job enrichment	I can use my skills and knowledge in my job	89%	-5%	94%
Organisational integrity	My organisation does not tolerate improper conduct	81%	-4%	86%
Satisfaction	How satisfied are you with your career development within your current organisation	59%	-4%	63%
Job enrichment	I understand how my job helps my organisation achieve it's goals	93%	-4%	96%
Taking action	My organisation has made improvements based on the survey results from last year	44%	-4%	48%
Meaningful work	I can make a worthwhile contribution at work	93%	-3%	96%
Workgroup support	People in my workgroup are honest, open and transparent in their dealings	89%	-3%	92%
Job enrichment	I clearly understand what I am expected to do in this job	85%	-2%	87%
Quality service delivery	My workgroup acts fairly and without bias	89%	-2%	91%





People matter survey

wellbeing check 2022

Have your say

Overview

Result summary

People outcomes

engagement index

satisfaction, stress,

intention to stay,

Scorecard:

Scorecard:

inclusion

Satisfaction

Engagement

Report overview

- About your report
- Privacy and anonymity
- Survey's theoretical
- framework Your comparator group
- Your response rate
 - Work-related stress levels
 - Work-related stress causes
 - Intention to stay

Key differences

Biggest positive

comparator

difference from

Biggest negative

- Highest scoring
- Scorecard: emotional
- effects of work Most improved Scorecard: Most declined
- negative behaviour
- Bullying
- Sexual harassment
- Discrimination Violence and aggression

Inclusion

- **Taking action**
 - Taking action questions

Detailed results

Senior leadership

 Senior leadership auestions

Organisational

- climate
- Scorecard
- Organisational integrity
- Collaboration
- Safety climate

Workgroup climate

- Scorecard • Quality service
- delivery
- Innovation
- Workgroup support
- Safe to speak up

Job and manager factors

- - Scorecard
 - Responsiveness
 - Integrity
 - Impartiality
 - Accountability
 - Respect
 - Leadership
 - Human rights







- Manager support
- Workload
- Job enrichment
- Learning and development
- Meaningful work
- Flexible working

 Scorecard Manager leadership

- values
- Public sector
- difference from comparator

Lowest scoring

from your survey results. Why this is important

If your organisation takes action as a result of survey results, your staff may feel their feedback is valuable.

This is how well staff feel their organisation

takes action and makes improvements

How to read this

What this is

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

70% of your staff who did the survey agreed or strongly agreed with 'I believe my organisation will make improvements based on the results of this survey'.

Taking action

Survey question

I believe my organisation will make

improvements based on the survey

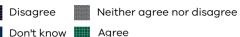
My organisation has made

results from last year

this survey

improvements based on the results of





30%

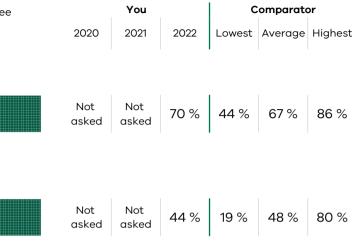
30%

26%

70%

44%

Benchmark agree results





31

People matter survey

wellbeing check 2022

Have your say

Overview

Result summary

Report overview

- About your report
- Privacy and anonymity
- Survey's theoretical framework
- Your comparator group
- Your response rate
- levels
 - causes
 - Intention to stay

People outcomes

Inclusion

Scorecard:

Violence and

aggression

Bullying

Scorecard: emotional

negative behaviour

effects of work

- Scorecard:
- engagement index Engagement
- Scorecard:
- satisfaction, stress, intention to stay,
- inclusion
- Satisfaction
 - Work-related stress
 - Work-related stress

Key differences

- Highest scoring
- Lowest scoring
- Most improved
- Most declined Biggest positive
- difference from
- Sexual harassment comparator Discrimination
 - Biggest negative
 - difference from comparator

- **Taking action**
- Taking action questions

- **Detailed results**
- Senior leadership Senior leadership auestions

Organisational

- climate
- Scorecard
- Organisational integrity
- Collaboration
- Safety climate

- Workgroup climate
- Scorecard • Quality service
- delivery
- Innovation
- Workgroup support
- Safe to speak up
- Job and manager factors

Public sector values

- Scorecard
- Responsiveness
 - Integrity
 - Impartiality
 - Accountability
- Leadership
- Human rights





- Scorecard
 - Manager leadership
 - Manager support
- - Workload

 - Meaningful work
 - Flexible working
- Learning and
 - development
 - Job enrichment
- Respect

Senior leadership

Senior leadership

What this is

This is how supported staff feel by senior leaders in their organisation and how well they believe senior leaders communicate.

Why this is important

Supportive senior leaders who communicate well mean staff may feel more connected to their work and organisation.

How to read this

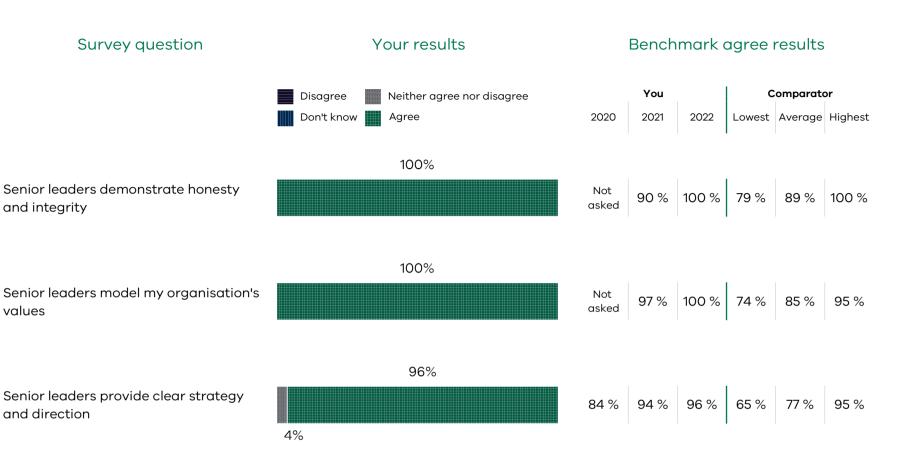
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

100% of your staff who did the survey agreed or strongly agreed with 'Senior leaders demonstrate honesty and integrity'.





People matter survey

wellbeing check 2022

Have your say

Overview

Result summary

engagement index

satisfaction, stress,

intention to stay,

Report overview

- About your report
- Privacy and anonymity
- Survey's theoretical
- framework
- Your comparator group
- Your response rate
- Work-related stress levels

Scorecard:

Scorecard:

inclusion

Satisfaction

Engagement

- Work-related stress causes
- Intention to stay

- People outcomes
 - Inclusion
 - Scorecard: emotional effects of work
 - Scorecard:
 - negative behaviour
 - Bullying
 - Sexual harassment Discrimination
 - Violence and aggression

- **Key differences**
- Highest scoring
- Lowest scoring
- Most improved
- Most declined Biggest positive
- difference from comparator
- Biggest negative
 - difference from comparator

Public sector

values

- **Taking action**
- Taking action questions

Detailed results

Senior leadership

 Senior leadership questions

Organisational

- climate
- Scorecard
- Organisational integrity
- Collaboration
- Safety climate

- Workgroup climate
- Scorecard • Quality service
- delivery
- Innovation
- Workgroup support
- Safe to speak up

Job and manager factors

Scorecard

- - Scorecard Responsiveness
- Manager leadership
- Job enrichment





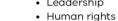


Manager support

- development

Workload Learning and

- Respect
 - Leadership

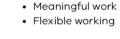


Integrity

Impartiality

Accountability





Organisational climate

Scorecard

What this is

This scorecard provides overall results for each factor in the organisation climate part of the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about organisational climate. Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

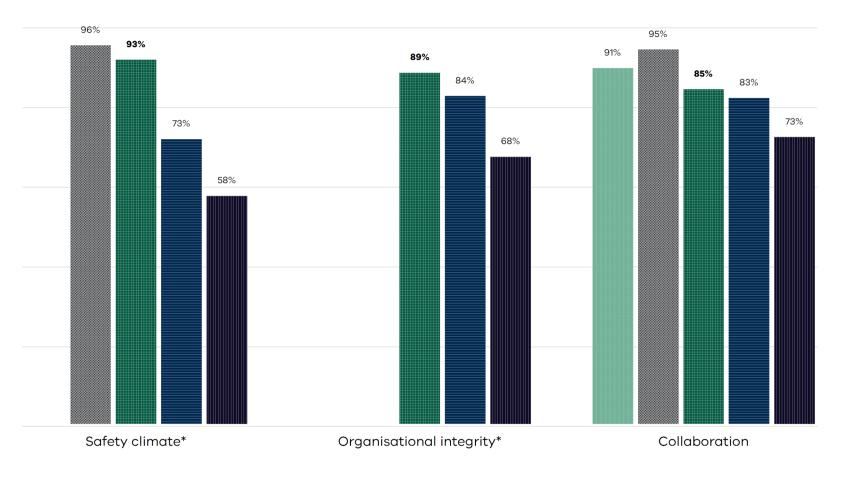
Example

In 2022:

• 93% of your staff who did the survey responded positively to questions about Safety climate which is down from 96% in 2021.

Compared to:

• 73% of staff at your comparator and 58% of staff across the public sector.

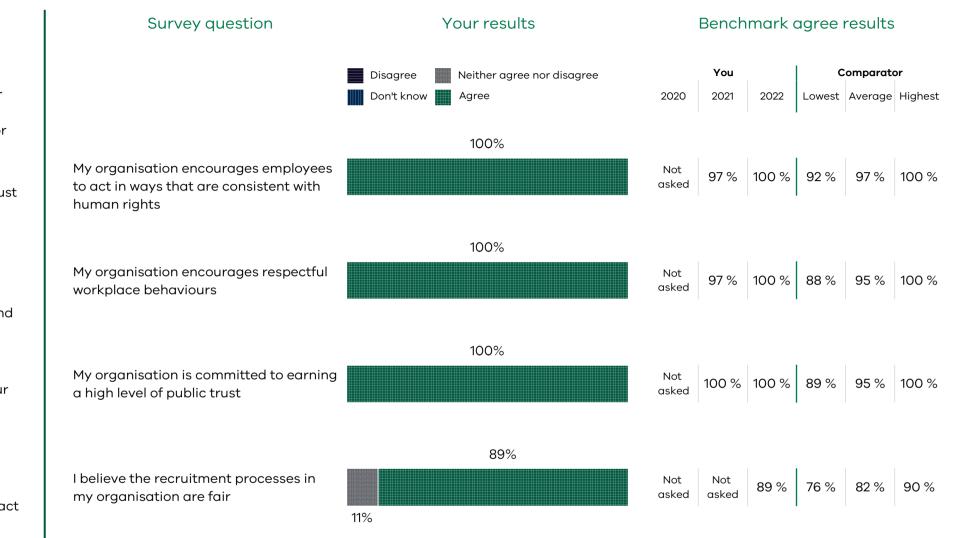


*We can't compare some data here because one or more questions were not asked in a previous survey

You 2020 🖉 You 2021 🚺 You 2022 🚺 Comparator 2022 🚮 Public sector 2022









Organisational integrity 1 of 2

What this is

This is how much trust staff have in your organisation's ability to operate, implement policy and deliver services for Victorians.

Why this is important

We need the community to have high trust in how we work and what we do.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

100% of your staff who did the survey agreed or strongly agreed with 'My organisation encourages employees to act in ways that are consistent with human rights'.





Organisational integrity 2 of 2

What this is

This is how much trust staff have in your organisation's ability to operate, implement policy and deliver services for Victorians.

Why this is important

We need the community to have high trust in how we work and what we do.

How to read this

Under 'Your results', see results for each auestion in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

improper conduct

organisation are fair

my organisation

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

89% of your staff who did the survey agreed or strongly agreed with 'My organisation takes steps to eliminate bullying, harassment and discrimination'.

Survey question Your results Benchmark agree results You Comparator Neither agree nor disagree Disaaree Don't know Agree 2020 2021 2022 Lowest Average Highest 7% 89% My organisation takes steps to eliminate Not 89 % 77 % 94 % 90 % asked bullying, harassment and discrimination 4% 11% 81% My organisation does not tolerate Not 97 % 81 % 73 % 86 % asked 7% 4% 78% I believe the promotion processes in my Not Not 78 % 50 % 60 % asked asked 4%15% 11% 78% I have an equal chance at promotion in Not Not 78 % 45 % 63 % asked asked 11%





100 %

100 %

69 %

75 %

37

Collaboration

What this is

This shows how well the workgroups in your organisation work together and share information.

Why this is important

Improving these results can improve the cohesiveness of your organisation and allow for greater intra-organisational collaboration.

How to read this

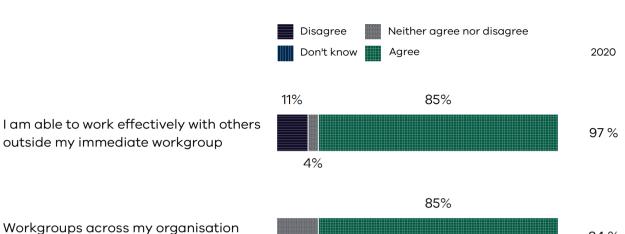
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

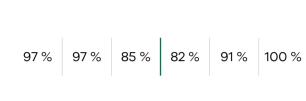
Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

85% of your staff who did the survey agreed or strongly agreed with " am able to work effectively with others outside my immediate workgroup'.



Your results



2022

Benchmark agree results

Comparator

Lowest Average Highest

You

2021



15%

Survey question

willingly share information with each

other







Safety climate 1 of 2

What this is

This is how well staff feel your organisation supports safety at work.

Why this is important

A safe workplace is a key outcome of Leading the way and the Victorian public sector mental health and wellbeing charter.

How to read this

Under 'Your results', see results for each auestion in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

commitment

My organisation has effective

procedures in place to support

employees who may experience stress

Example

100% of your staff who did the survey agreed or strongly agreed with 'My organisation provides a physically safe work environment'.



93%

4%

7%



Comparator

Lowest Average Highest

96 %

100 %

95 %







People matter survey | results



Safety climate 2 of 2

What this is

This is how well staff feel your organisation supports safety at work.

Why this is important

A safe workplace is a key outcome of Leading the way and the Victorian public sector mental health and wellbeing charter.

How to read this

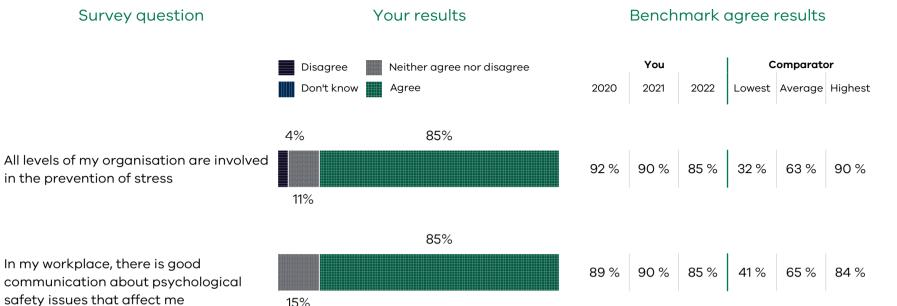
Under 'Your results', see results for each auestion in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

85% of your staff who did the survey agreed or strongly agreed with 'All levels of my organisation are involved in the prevention of stress'.



15%



40

People matter survey | results

People matter survey

wellbeing check 2022

Have your say

Overview

Result summary

People outcomes

engagement index

satisfaction, stress,

intention to stay,

Scorecard:

Scorecard:

Engagement

Report overview

- About your report
- Privacy and
- anonymity Survey's theoretical
- framework
- Your comparator group
- Your response rate
- Work-related stress levels
 - Work-related stress causes
 - Intention to stay

Key differences

Highest scoring

Most declined

Biggest positive

comparator

comparator

Public sector

Responsiveness

values

Scorecard

Integrity

Impartiality

Accountability

difference from

Biggest negative

difference from

- Scorecard: emotional Lowest scoring Most improved
- effects of work Scorecard:
- negative behaviour
- Bullying

Inclusion

- Sexual harassment
- Discrimination Violence and

- - Taking action
 - questions

Taking action

- inclusion Satisfaction

aggression

Detailed results

Senior leadership

 Senior leadership auestions

Organisational climate

- Scorecard
- Organisational integrity
- Collaboration
- Safety climate

Workgroup climate

- Scorecard • Quality service
- delivery
- Innovation
- Workgroup support • Safe to speak up

Learning and

factors

- development

- Flexible working

Victorian **Public Sector** Commission



41

- Respect Leadership
- Human rights

- Scorecard Manager leadership
- Manager support

Job and manager

- Workload
- Job enrichment
- Meaningful work

Workgroup climate

Scorecard

What this is

This scorecard provides overall results for each factor in the workgroup climate part of the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about workgroup climate. Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

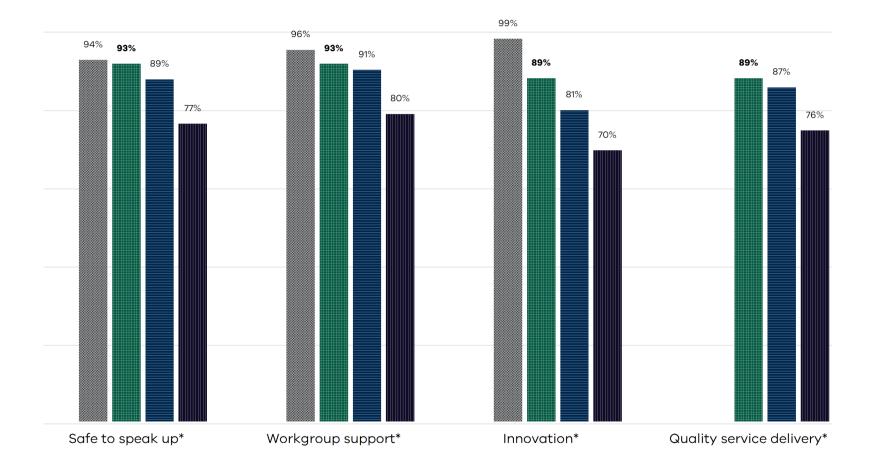
Example

In 2022:

93% of your staff who did the survey • responded positively to questions about Safe to speak up which is down from 94% in 2021.

Compared to:

• 89% of staff at your comparator and 77% of staff across the public sector.



*We can't compare some data here because one or more questions were not asked in a previous survey

You 2020 You 2021 You 2022 Comparator 2022 Public sector 2022





quality services in a timely way to meet the needs of Victorians.

Why this is important

What this is

services.

Workgroup climate

Quality service delivery

This is how well workgroups in your

The public sector must provide high-

Workgroups need to be motivated, make impartial decisions and have clear accountabilities.

How to read this

Under 'Your results', see results for each auestion in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

96% of your staff who did the survey agreed or strongly agreed with 'My workgroup provides high quality advice and services'.



Survey question

My workgroup has clear lines of

My workgroup uses its resources well

responsibility

11%

89%

Your results



4% 81% 15%

You Comparator 2021 2022 Lowest Average Highest

2020

Benchmark agree results

Not asked	Not asked	96 %	82 %	92 %	100 %

Not asked	Not asked	89 %	81 %	91 %	100 %
uskeu	uskeu				









People matter survey | results

Workgroup climate Survey question Your results Benchmark agree results You Comparator Neither agree nor disagree Disagree This is how well staff feel their workgroup Don't know Agree 2020 2021 2022 Lowest Average Highest innovates its operations. Why this is important 96% My workgroup learns from failures and Not 100 % 96 % 71 % 82 % 95 % asked mistakes 4% 85% My workgroup encourages employee Not 97 % 85 % 63 % 78 % 95 % asked creativity 15% 4% 85% My workgroup is quick to respond to Not asked 100 % 85 % 67 % 82 % 95 % opportunities to do things better 11%



People matter survey | results

Innovation What this is

Innovation can reduce costs, create public value and lead to higher engagement.

How to read this

Under 'Your results', see results for each auestion in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

96% of your staff who did the survey agreed or strongly agreed with 'My workgroup learns from failures and mistakes'.

People matter survey | results



89 %

4% People in my workgroup treat each other with respect 4% People in my workgroup work together effectively to get the job done 4% 4%

4%

7%

People in my workgroup appropriately manage conflicts of interest

Survey question

People in my workgroup are politically

impartial in their work

Workgroup climate

Workgroup support 1 of 2

What this is

This is how well staff feel people work together and support each other in your organisation.

Why this is important

Collaboration can lead to higher team satisfaction, performance and effectiveness.

How to read this

Under 'Your results', see results for each auestion in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

96% of your staff who did the survey agreed or strongly agreed with 'People in my workgroup are politically impartial in their work'.





Victorian

Public Sector Commission

Workgroup climate

Workgroup support 2 of 2

What this is

This is how well staff feel people work together and support each other in your organisation.

Why this is important

Collaboration can lead to higher team satisfaction, performance and effectiveness.

How to read this

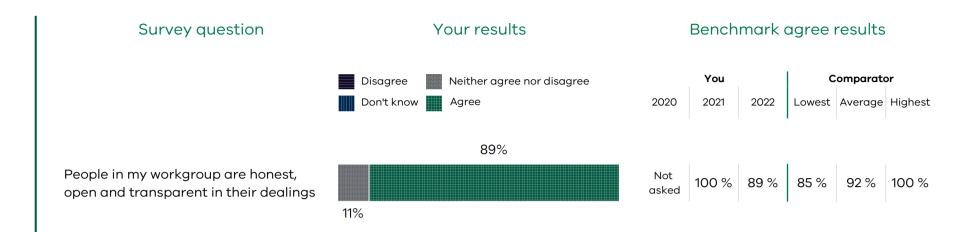
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

89% of your staff who did the survey agreed or strongly agreed with 'People in my workgroup are honest, open and transparent in their dealings'.





46

People matter survey | results



Under 'Your results', see results for each auestion in descending order by most agreed.

'Agree' combines responses for agree and

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

100% of your staff who did the survey agreed or strongly agreed with "I feel culturally safe at work'.

Workgroup climate

Safe to speak up

What this is

This is how freely and confidently staff feel they can talk about issues without fear of retribution.

Survey question

I feel culturally safe at work

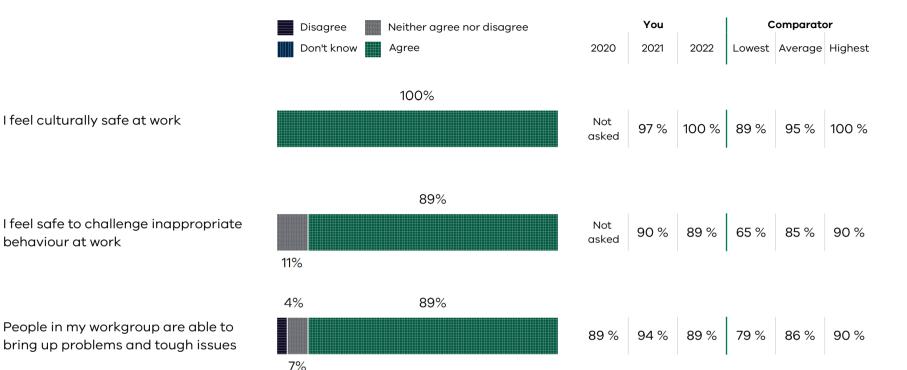
behaviour at work

Why this is important

Organisations with psychologically safe cultures empower staff to report negative behaviour and integrity issues.

How to read this

strongly agree and 'Disagree' combines responses for disagree and strongly disagree.



Benchmark agree results

Victorian

Public Sector Commission

Your results

People matter survey

wellbeing check 2022

Have your say

Overview

Result summary

People outcomes

engagement index

satisfaction, stress,

intention to stay,

Scorecard:

Report overview

- About your report
- Privacy and anonymity
 - Engagement Scorecard:
- Survey's theoretical framework
- Your comparator group
- Your response rate
- Satisfaction Work-related stress levels

inclusion

- Work-related stress causes
- Intention to stay

Key differences

Highest scoring

Biggest positive

comparator

comparator

difference from

Biggest negative

difference from

- Scorecard: emotional Lowest scoring
- effects of work Most improved Most declined
- Scorecard: negative behaviour
- Bullying
- Sexual harassment
- Discrimination Violence and aggression

Inclusion

- **Taking action**
 - Taking action questions

Detailed results

Senior leadership

 Senior leadership auestions

Organisational

- climate
- Scorecard
- Organisational integrity
- Collaboration
- Safety climate

- Workgroup climate
- Scorecard • Quality service
- delivery
- Innovation
- Workgroup support
- Safe to speak up
- Manager support Workload

Scorecard

factors

Learning and

Job and manager

Manager leadership

- development
- Job enrichment
- Meaningful work Flexible working

- Public sector values
- Scorecard
- Responsiveness
- Integrity
- Impartiality
- Accountability
- Respect
- Leadership
- Human rights







Scorecard 1 of 2

What this is

This scorecard provides overall results for each job and manager factor in the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about job and manager factors.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

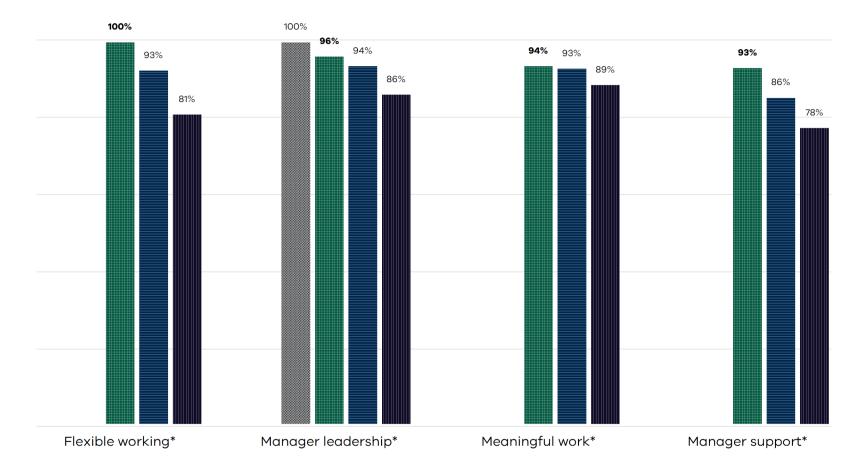
Example

In 2022:

100% of your staff who did the • survey responded positively to questions about Flexible working.

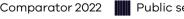
Compared to:

93% of staff at your comparator and • 81% of staff across the public sector.



*We can't compare some data here because one or more questions were not asked in a previous survey

Vou 2020 You 2021 You 2022 Comparator 2022 Public sector 2022







Scorecard 2 of 2

What this is

This scorecard provides overall results for each job and manager factor in the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about job and manager factors.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

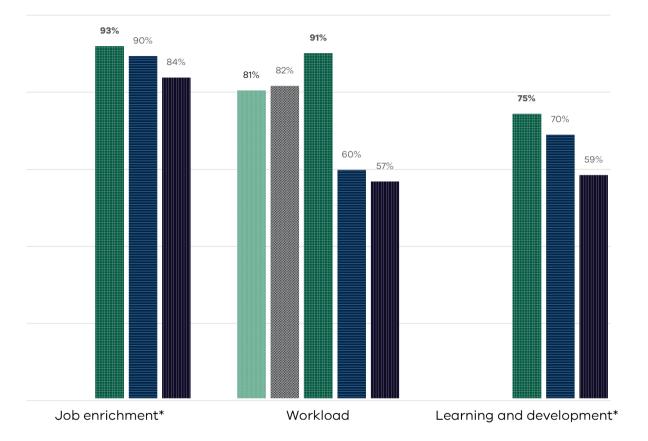
Example

In 2022:

93% of your staff who did the survey • responded positively to questions about Job enrichment.

Compared to:

• 90% of staff at your comparator and 84% of staff across the public sector.



*We can't compare some data here because one or more questions were not asked in a previous survey









Manager leadership

What this is

This is how well staff perceive their direct managers lead.

Why this is important

Great managers can foster the right environment for staff engagement. They can act as role models for your

organisation's strategy and values.

How to read this

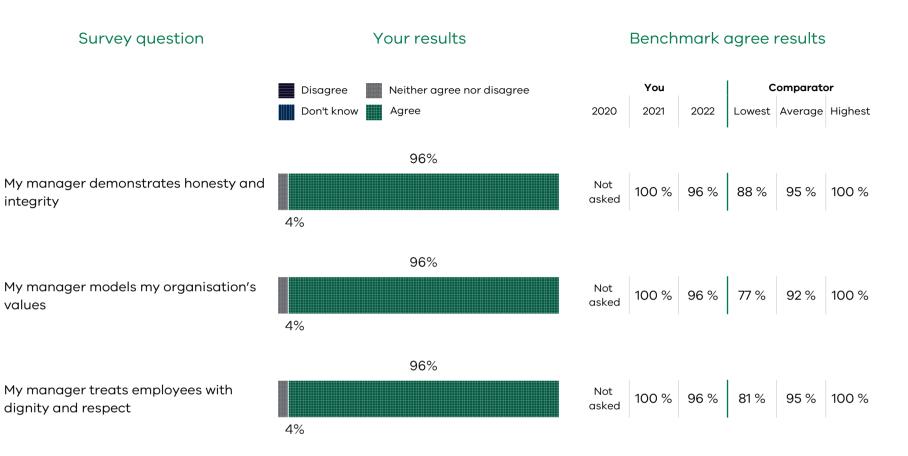
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

96% of your staff who did the survey agreed or strongly agreed with 'My manager demonstrates honesty and integrity'.







Manager support 1 of 2

What this is

This is how supported staff feel by their direct manager.

Why this is important

Supportive managers can give staff clarity, appreciation and positive feedback and coaching.

This can lead to higher satisfaction, performance and capacity to do work.

How to read this

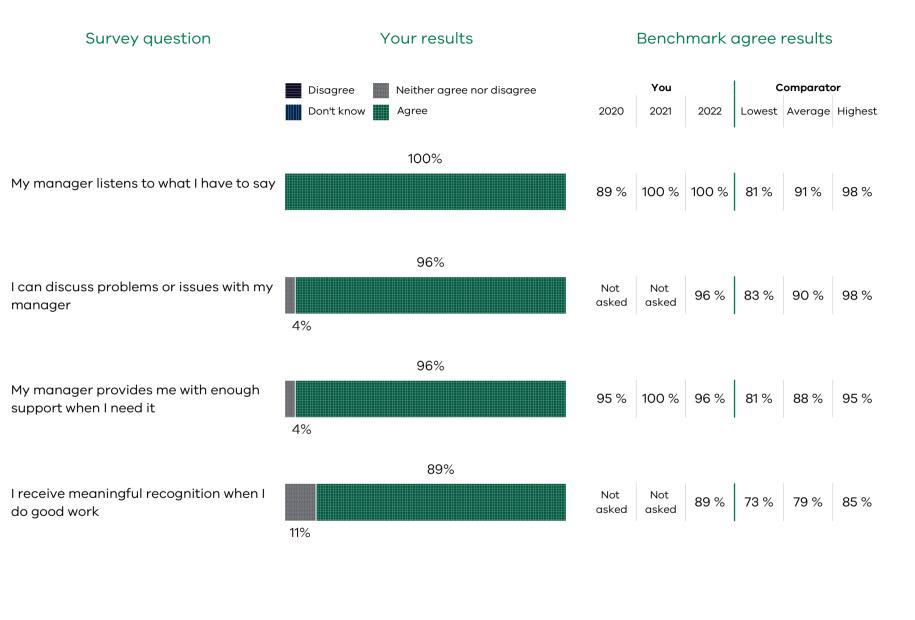
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

100% of your staff who did the survey agreed or strongly agreed with 'My manager listens to what I have to say'.







People matter survey | results

52

Job and manager factors Survey question Your results Benchmark agree results Manager support 2 of 2 What this is You Comparator Neither agree nor disagree Disaaree This is how supported staff feel by their Don't know Agree 2020 2021 2022 Lowest Average Highest direct manager. Why this is important 85% Supportive managers can give staff clarity, My manager gives me feedback that Not Not appreciation and positive feedback and 85 % 69 % asked helps me improve my performance asked coaching. 15% This can lead to higher satisfaction, performance and capacity to do work. How to read this

Under 'Your results', see results for each auestion in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

85% of your staff who did the survey agreed or strongly agreed with 'My manager gives me feedback that helps me improve my performance'.





Workload

What this is

This is how staff feel about workload and time pressure.

Why this is important

Workload and time pressure are the most prominent causes of work-related stress.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

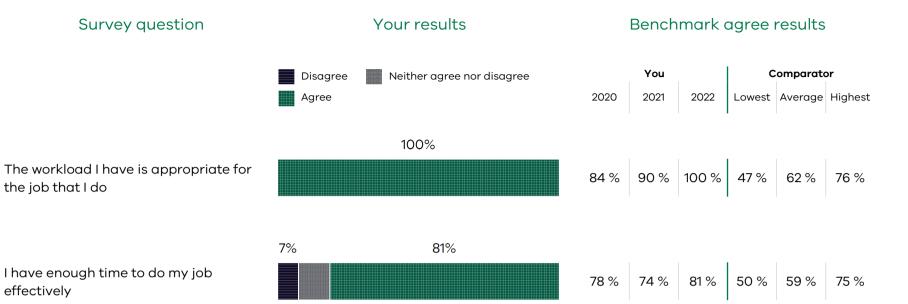
'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

effectively

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

100% of your staff who did the survey agreed or strongly agreed with 'The workload I have is appropriate for the job that I do'.



11%





Learning and development

What this is

This is how well staff feel they can learn and grow in your organisation.

Why this is important

Good learning and career development can build engagement, efficiency and capability in organisations. It may also help staff retention.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

89% of your staff who did the survey agreed or strongly agreed with 'My organisation places a high priority on the learning and development of staff.

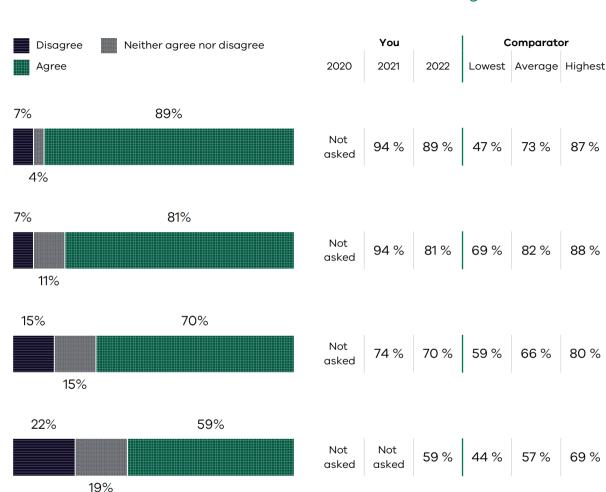
My organisation places a high priority on the learning and development of staff

Survey question

I am developing and learning in my role

I am satisfied with the way my learning and development needs have been addressed in the last 12 months

I am satisfied with the opportunities to progress in my organisation



Your results



Benchmark agree results



Job enrichment 1 of 2

What this is

This is how staff feel about their autonomy at work and role clarity.

Why this is important

Job enrichment is one of the main drivers of employee engagement and workplace wellbeing.

How to read this

Under 'Your results', see results for each auestion in descending order by most agreed.

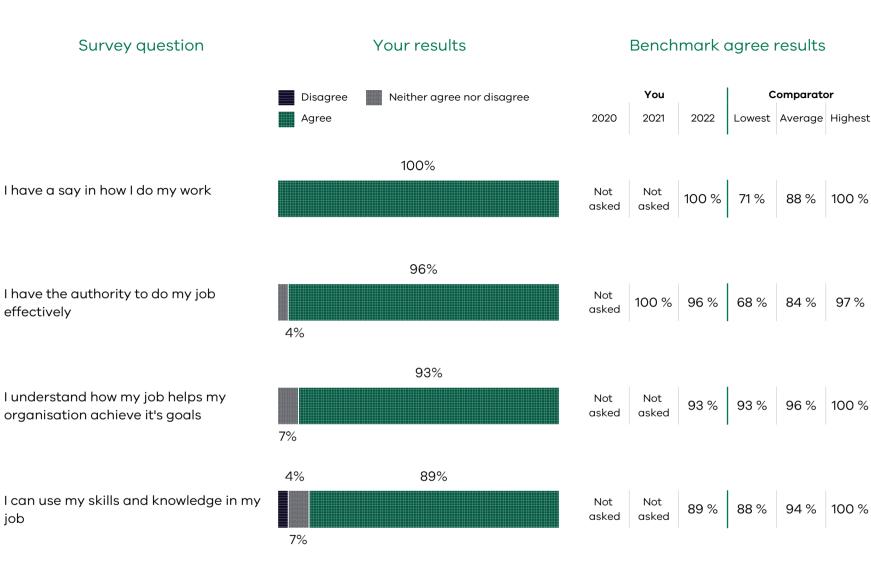
'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

100% of your staff who did the survey agreed or strongly agreed with I have a say in how I do my work'.

job









Job enrichment 2 of 2

What this is

This is how staff feel about their autonomy at work and role clarity.

Why this is important

Job enrichment is one of the main drivers of employee engagement and workplace wellbeing.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

85% of your staff who did the survey agreed or strongly agreed with 'I clearly understand what I am expected to do in this job'.

Survey question Your results Benchmark agree results You Comparator Neither agree nor disagree Disagree 2020 2021 2022 Lowest Average Highest Agree 85% I clearly understand what I am expected 97 % 97 % 85 % 69 % 87 % 95 % to do in this iob 15%





Meaningful work

What this is

This is how staff feel about their contribution and how worthwhile their work is.

Why this is important

Staff who feel their work is meaninaful can help achieve individual, team and organisational outcomes.

my work

my work

work

How to read this

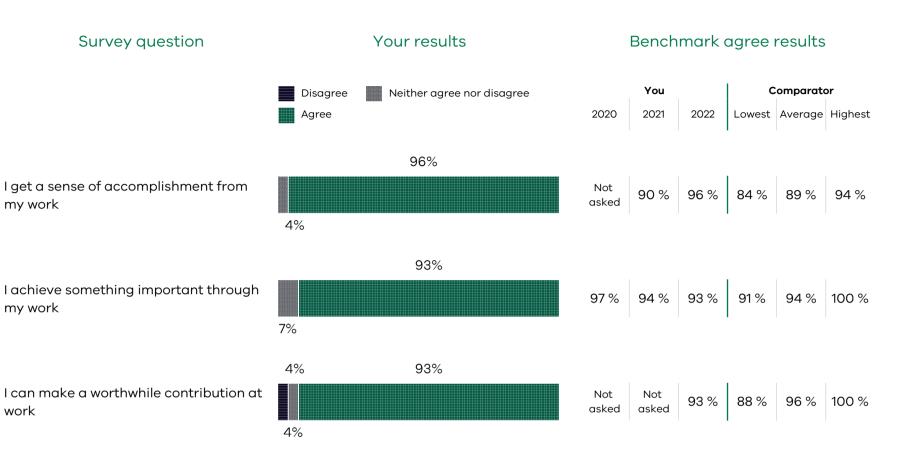
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

96% of your staff who did the survey agreed or strongly agreed with "I get a sense of accomplishment from my work'.







Job and manager factors Survey question Your results Benchmark agree results Flexible working What this is You Comparator Neither agree nor disagree Disaaree This is how well you organisation supports Don't know Agree 2020 2021 2022 Lowest Average Highest staff to work flexibly. Why this is important 100% Supporting flexible working can improve I am confident that if I requested a employee wellbeing. 92 % 100 % 100 % 74 % 89 % 100 % flexible work arrangement, it would be How to read this given due consideration Under 'Your results', see results for each auestion in descending order by most 100% agreed. My manager supports working flexibly Not 'Agree' combines responses for agree and Not 100 % 85 % 96 % asked asked strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and

100% of your staff who did the survey agreed or strongly agreed with 'I am

arrangement, it would be given due

confident that if I requested a flexible work

highest scores with your own.

Example

consideration'.



59

People matter survey

wellbeing check 2022

Have your say

Overview

Result summary

People outcomes

engagement index

satisfaction, stress,

intention to stay,

Scorecard:

Report overview

- About your report
- Privacy and anonymity
- Engagement Scorecard: Survey's theoretical
- framework
- Your comparator group
- Your response rate
- Satisfaction Work-related stress levels

inclusion

- Work-related stress causes
- Intention to stay

Key differences

Highest scoring

Biggest positive

comparator

comparator

difference from

Biggest negative

difference from

- Scorecard: emotional Lowest scoring
- effects of work Most improved Scorecard: Most declined
- negative behaviour
- Bullying
- Sexual harassment
- Discrimination Violence and aggression

Inclusion

- **Taking action**
 - Taking action questions

Detailed results

Senior leadership

 Senior leadership auestions

Organisational

- climate
- Scorecard
- Organisational integrity
- Collaboration
- Safety climate

Workgroup climate

- Scorecard • Quality service
 - delivery
- Innovation
- Workgroup support
- Safe to speak up

Job and manager factors

- Manager support
- Workload

Public sector values

- Scorecard
- Responsiveness
- Integrity
- Impartiality
- Accountability
- Respect
- Leadership
- Human rights







- Scorecard Manager leadership
- Learning and

- development
- Job enrichment
- Meaningful work

- Flexible working

Scorecard 1 of 2

What this is

This is a set of 7 values that form the basis for the professional and ethical conduct of everyone who works in the public sector.

Why this is important

There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.

How to read this

Each label represents a group of questions in the survey about public sector values. Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

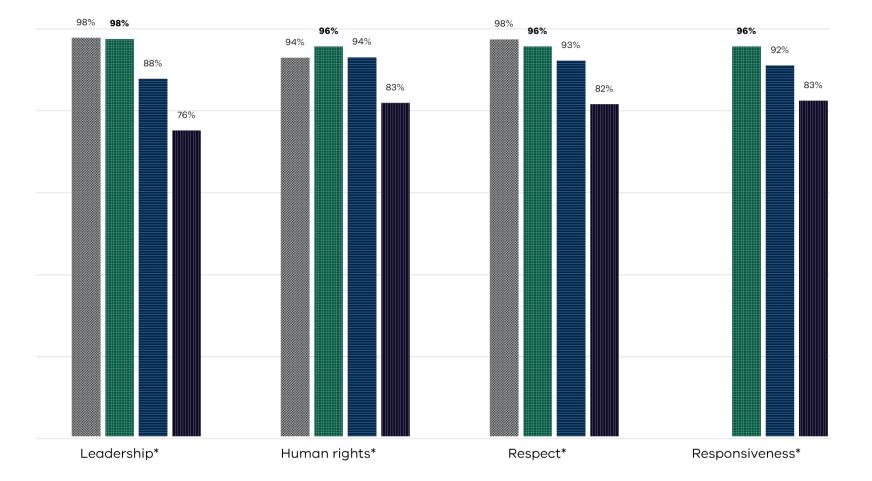
Example

In 2022:

98% of your staff who did the survey • responded positively to questions about Leadership , which is down 0% in 2021.

Compared to:

• 88% of staff at your comparator and 76% of staff across the public sector.



*We can't compare some data here because one or more questions were not asked in a previous survey

Vou 2020 You 2021 You 2022 Comparator 2022 Public sector 2022





Scorecard 2 of 2

What this is

This is a set of 7 values that form the basis for the professional and ethical conduct of everyone who works in the public sector.

Why this is important

There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.

How to read this

Each label represents a group of questions in the survey about public sector values. Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

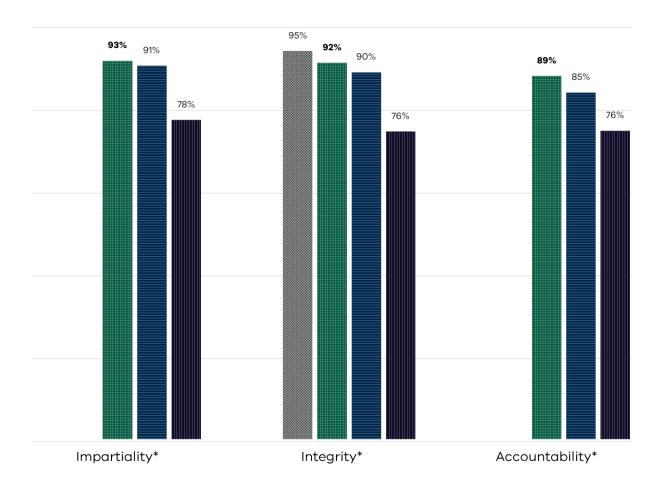
Example

In 2022:

93% of your staff who did the survey • responded positively to questions about Impartiality.

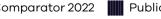
Compared to:

91% of staff at your comparator and • 78% of staff across the public sector.



*We can't compare some data here because one or more questions were not asked in a previous survey

You 2020 You 2021 You 2022 Comparator 2022 Public sector 2022



Victorian

Public Sector Commission





Responsiveness

What this is

This is how responsive your staff feel they are to the community.

Why this is important

Staff need to feel they can adapt to the changing demands and circumstances of our clients and stakeholders.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

96% of staff who did the survey agreed or strongly agreed with 'My workgroup provides high quality advice and services'.

Survey question Your results Benchmark agree results You Comparator Neither agree nor disagree Disaaree Agree 2020 2021 2022 Lowest Average Highest Don't know 96% My workgroup provides high quality Not Not 92 % 100 % 96 % 82 % asked advice and services asked

4%







in how everyone in the public sector works and what they do.

our powers responsibly.

Why this is important

Public sector values

How to read this

Integrity 1 of 2 What this is

Under 'Your results', see results for each question in descending order by most agreed.

Integrity is being honest and transparent,

conducting ourselves properly and using

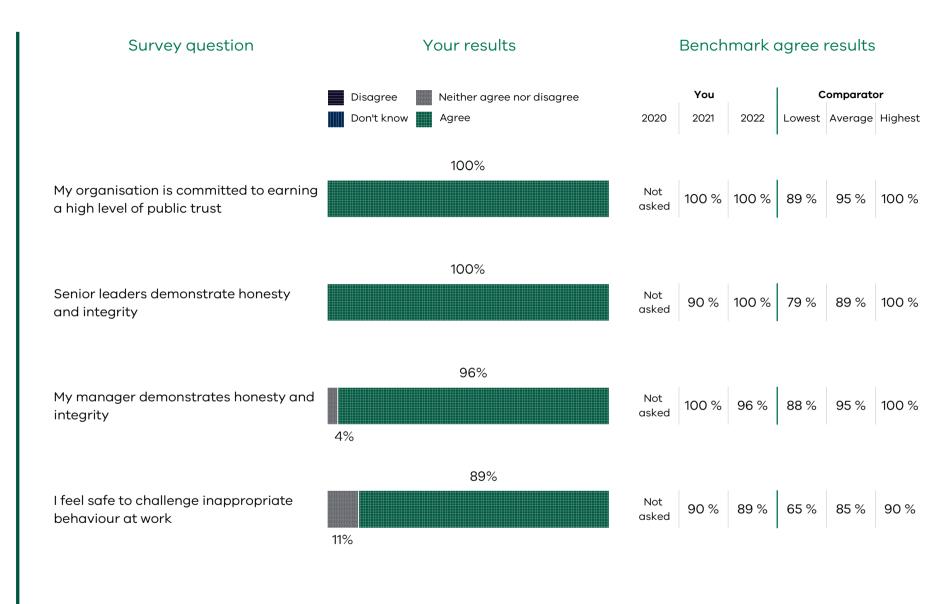
The Victorian community need high trust

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

100% of staff who did the survey agreed or strongly agreed with 'My organisation is committed to earning a high level of public trust'.







Integrity 2 of 2

What this is

Integrity is being honest and transparent, conducting ourselves properly and using our powers responsibly.

Why this is important

The Victorian community need high trust in how everyone in the public sector works and what they do.

How to read this

Under 'Your results', see results for each auestion in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

89% of staff who did the survey agreed or strongly agreed with 'People in my workgroup appropriately manage conflicts of interest'.

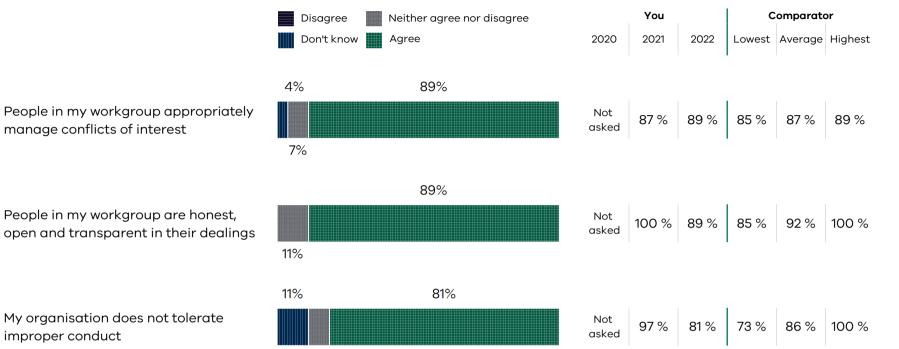
Survey question

manage conflicts of interest

improper conduct

Your results

Benchmark agree results



7%





Impartiality

What this is

Impartiality is how your staff feel an organisation makes informed decisions and provides stable advice on merit, without bias, favouritism or self interest.

Why this is important

We all have an obligation to be impartial and make objective and fair decisions that are open to scrutiny.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

bias

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

96% of staff who did the survey agreed or strongly agreed with 'People in my workgroup are politically impartial in their work'.

Survey question Your results Benchmark agree results You Comparator Neither agree nor disagree Disaaree Agree 2020 2021 2022 Lowest Average Highest Don't know 96% People in my workgroup are politically Not 94 % 81 % 92 % 100 % 96 % asked impartial in their work 4% 89% My workgroup acts fairly and without Not Not 89 % 81 % 91% 100 % asked asked 11%







People matter survey | results



How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

96% of staff who did the survey agreed or strongly agreed with 'Senior leaders provide clear strategy and direction'.

Public sector values

Accountability 1 of 2

What this is

Accountability is if your staff feel they work to clear objectives in a transparent manner and can accept responsibility for decisions.

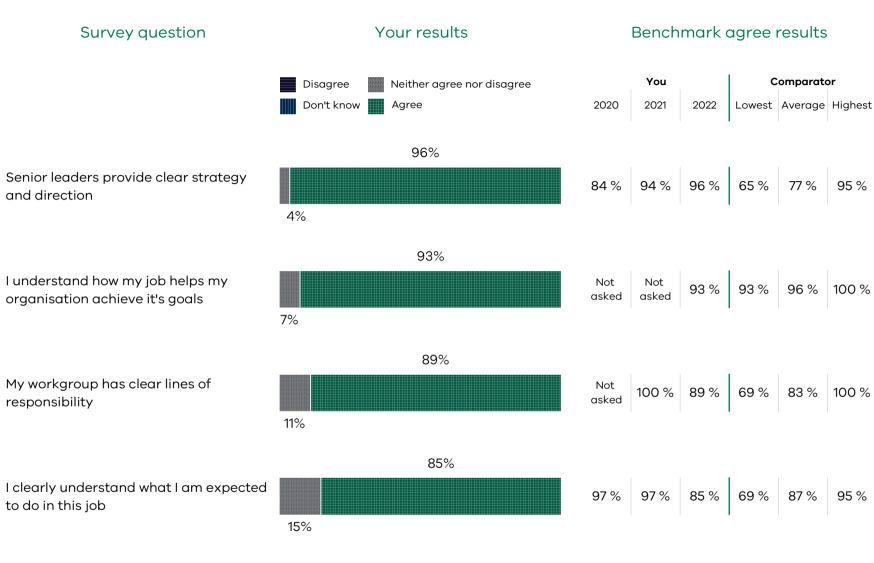
Why this is important

As we all make decisions on behalf of Victorians, we must be accountable in the resources we use.

and direction

responsibility

to do in this job





95 %

95 %

Benchmark agree results

Accountability 2 of 2

What this is

Accountability is if your staff feel they work to clear objectives in a transparent manner and can accept responsibility for decisions.

Why this is important

As we all make decisions on behalf of Victorians, we must be accountable in the resources we use.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

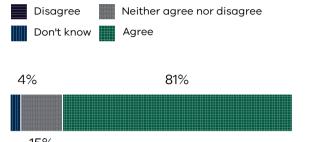
81% of staff who did the survey agreed or strongly agreed with 'My workgroup uses its resources well'.

Survey question

My workgroup uses its resources well



Benchmark agree results



You			Comparator			
	2020	2021	2022	Lowest	Average	Highest
	Not	Not asked	81 %	65 %	81 %	95 %
	asked	asked	0.70		0.70	

15%





Respect 1 of 2

What this is

Respect is how your staff feel they're treated in the workplace and community.

Why this is important

All staff need to treat their colleagues and Victorians with respect.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

100% of staff who did the survey agreed or strongly agreed with 'My manager listens to what I have to say'.



People in my workgroup treat each other with respect







Respect 2 of 2

What this is

Respect is how your staff feel they're treated in the workplace and community.

Why this is important

All staff need to treat their colleagues and Victorians with respect.

How to read this

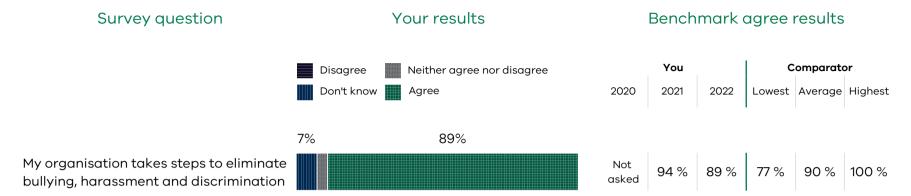
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

89% of staff who did the survey agreed or strongly agreed with 'My organisation takes steps to eliminate bullying, harassment and discrimination'.



4%





People matter survey | results

71

values

values

auestion in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

100% of staff who did the survey agreed or strongly agreed with 'Senior leaders model my organisation's values'.

Public sector values

Leadership

What this is

Leadership is how your staff feel an organisation implements and promotes the public sector values.

Why this is important

Good leadership plays a role in the development of workplace culture.

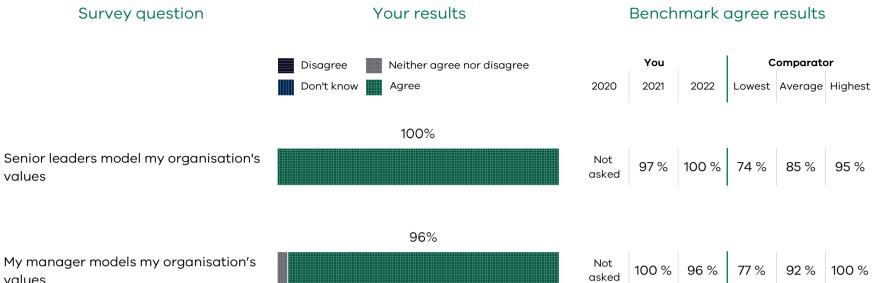
It also gives Victorians confidence that staff in the public sector behave to a high standard.

How to read this

Under 'Your results', see results for each

96% My manager models my organisation's

4%





Human rights

What this is

Human rights is how your staff feel their organisation upholds basic human rights.

Why this is important

Using the Victorian Charter of Human Rights, organisations must consider human rights in how they work and act.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

my work

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

100% of staff who did the survey agreed or strongly agreed with 'My organisation encourages employees to act in ways that are consistent with human rights'.











Victorian Public Sector Commission



vpsc.vic.gov.au/peoplemattersurvey







73

People matter survey | results