





# People matter survey

# wellbeing check 2022

Have your say

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- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring



#### About your report

The results in this report help your organisation build a positive workplace culture with integrity that live the public sector values.

#### Report contents

The visual on the right shows you what sections we've included in this report for your organisation's survey results.

#### Comparing data in this report

Your organisation took part in the survey in 2021 but not 2020.

This means you'll be able to compare about 75% of this year's survey with your previous results.

#### Rounding of percentages

In this report, we round numbers up or down to their nearest whole percentage.

This means some percentages may not add up to 100%.

#### Survey questions and definitions

Download Survey questions: People matter survey 2022 (DOCX, 55 pages) to see how we asked questions and defined concepts in the 2022 survey

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## Privacy and anonymity

To protect you, we:

- use an anonymous survey link and everyone in your organisation receives the same survey link
- de-identify all survey response data provided to your organisation
- don't collect your name, date of birth or employee ID
- don't release results when fewer than 10 people in a work group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total
- don't link the free-text comment reporting to any other survey information

Read more in our privacy policy.



#### Survey's theoretical framework

#### What this is

The framework provides an overview of the workplace factors and outcomes that the survey measures.

#### Why this is important

Based on theory and research, the framework focuses on core themes that help guide organisations in creating better workplaces.

We developed the framework in consultation with stakeholders from the public sector and Deakin University.

#### Our public sector values

The public sector values inform the professional and ethical conduct of everyone who works in the public sector.

As such, these values underpin the theoretical framework of the survey.

There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.

# Senior leadership

- Lead the organisation
- Set the culture
- Lead by example
- Actions influence outcomes

# Organisation climate

- Organisational integrity
- Safety climate
- Patient safety climate
- Collaboration

# Workgroup climate

- Quality service delivery
- Innovation
- Workgroup support
- Safe to speak up

# Job and manager

- Manager leadership
- Manager support
- Workload
- Learning and development
- Job enrichment
- Meaningful work
- Flexible working

Engagement

**Outcomes** 

- Satisfaction
- Wellbeing –
   work-related stress
- Wellbeing –
  job-related affect
- Intention to stay
- Acting on negative behaviours
- Inclusion

## The public sector values that underpin the framework and all public sector organisations



Responsiveness



Integrity



Impartiality



Accountability



Respect



Leadership



**Human Rights** 





Your comparator group

#### What this is

This is a list of similar organisations to yours.

We try to make sure they're in the same industry your organisation is in.

Some organisations may not have taken part in the survey previously. This means your comparator group may be different to previous years.

#### How we use this in your report

In this report, we compare your organisation's survey results to your comparator group's results.

This is so you can compare how your organisation is doing in your industry or to similar organisations.

We refer to your comparator group in this report as 'comparator'.

Legal Practitioners Liability
Committee

**Transport Accident Commission** 

Victorian Funds Management Corporation

Victorian WorkCover Authority



#### Your response rate

#### What this is

This is how many staff in your organisation did the survey in 2022.

#### Why this is important

The higher the response rate, the more your results will reflect how staff feel.

If less than 100 completed the survey, consider how much one person could change your results.

For example, if only 25 people did the survey, 1 person would account for 4% of any result.

In this example, if your survey result and comparator group result or previous survey result are within 4% of each other, there is very little difference in the results.

#### How to read this

The number in the brackets () shows how many staff completed the survey this year.

We've also expressed this as a percentage of all the staff who work in your organisation.

2021		2022	
76% (35)		69% (35)	
Comparator Public Sector	10% 39%	Comparator Public Sector	47% 52%



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Scorecard: employee engagement index

#### What this is

Engaged employees are committed to their organisation's goals and values, and motivated to contribute to organisational success.

The employee engagement index is a score out of 100. It is a weighting of all engagement question responses.

The weightings for each engagement response are:

- strongly agree is 100 points
- agree is 75 points
- neither agree nor disagree is 50 points
- disagree is 25 points
- strongly disagree is 0 points

#### Why this is important

High engagement may lead to greater satisfaction and lower absences, turnover and workplace stress.

2021		20	022	
85		8	88	
Comparator	76	C	omparator	73
Public Sector	70		ublic Sector	69



#### Engagement question results 1 of 2

#### What this is

This is the overall sense of pride, attachment, inspiration, motivation and advocacy your employees have for your organisation.

Your organisation's engagement index

Your 2022 index is 88.

#### Why this is important

High engagement drives greater productivity, employee wellbeing and lower absences, turnover and workplace stress.

#### How to read this

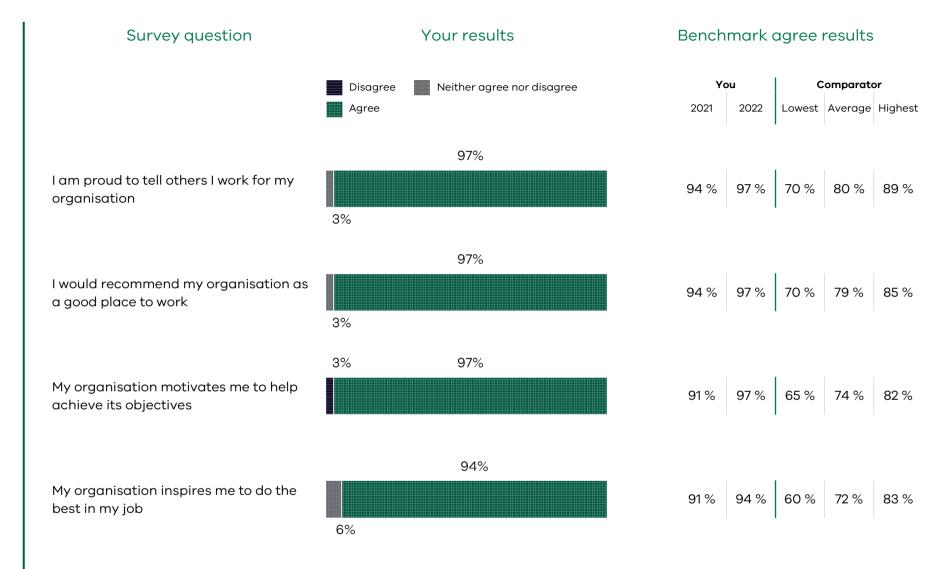
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

97% of your staff who did the survey agreed or strongly agreed with 'I am proud to tell others I work for my organisation'.







#### Engagement question results 2 of 2

#### What this is

This is the overall sense of pride, attachment, inspiration, motivation and advocacy your employees have for your organisation.

Your organisation's engagement index Your 2022 index is 88.

#### Why this is important

High engagement drives greater productivity, employee wellbeing and lower absences, turnover and workplace stress.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

89% of your staff who did the survey agreed or strongly agreed with 'I feel a strong personal attachment to my organisation'.

#### Survey question

#### Your results

89%

Disagree

Agree

3%

9%

Neither agree nor disagree

# You Comparator

Benchmark agree results

You			C	omparate	or
	2021	2022	Lowest	Average	Highes

86 %	89 %	45 %	66 %	66 %

I feel a strong personal attachment to my organisation

		Victorio

Scorecard: satisfaction, stress, intention to stay, inclusion

#### What this is

This scorecard provides overall results for satisfaction, high to severe work-related stress, intention to stay and inclusion.

There are more people outcomes scorecards throughout this report.

#### Why this is important

This page shows which outcomes are performing well and which outcomes you can look to improve.

#### How to read this

Each label represents a group of questions in the survey about people outcomes.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

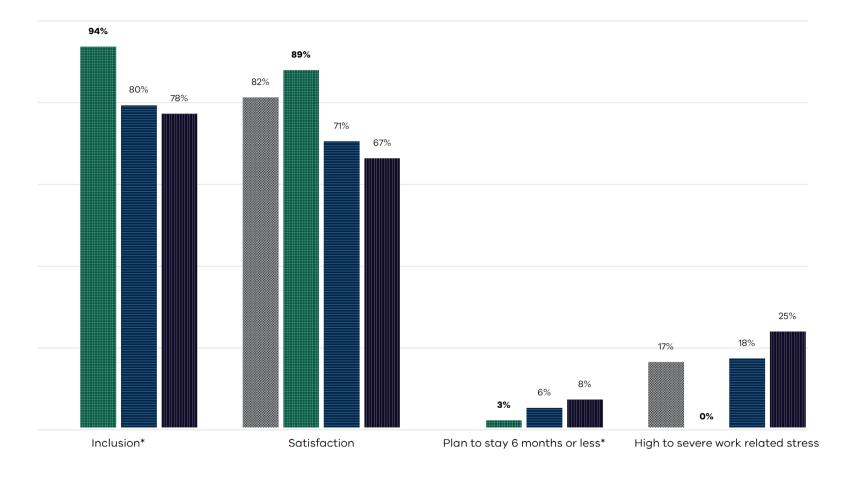
## Example

#### In 2022:

 94% of your staff who did the survey responded positively to questions about Inclusion.

## Compared to:

• 80% of staff at your comparator and 78% of staff across the public sector.



\*We can't compare some data here because one or more questions were not asked in a previous survey







#### Satisfaction question results

#### What this is

This is how satisfied staff are with their jobs, work-life balance and career development.

#### Why this is important

High satisfaction may lead to improved engagement, performance and lower absences and turnover.

#### How to read this

Under 'Your results', see results for each question in descending order by most satisfied.

'Satisfied' combines responses for satisfied and very satisfied and 'Dissatisfied' combines responses for dissatisfied and very dissatisfied.

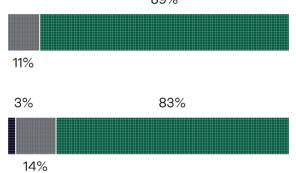
Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

94% of your staff who did the survey were satisfied or very satisfied with 'How satisfied are you with the work/life balance in your current job'.

# Survey question Your results Dissatisfied Neither satisfied nor dissatisfied Satisfied 3% 94% How satisfied are you with the work/life balance in your current job 3% 89% Considering everything, how satisfied are you with your current job 11% 3% 83%

How satisfied are you with your career development within your current organisation



#### Benchmark satisfied results

	You	ı	Comparator Lowest Average Higher			
202	21	2022	Lowest	Average	Highest	
				78 %		
89	%	89 %	65 %	76 %	85 %	
66	%	83 %	45 %	59 %	60 %	



#### Work-related stress levels

#### What this is

This is the level of stress experienced by employees in response to work-related factors.

#### Why this is important

Stress can negatively affect peoples health and wellbeing as well as their performance and behaviour.

#### How to read this

In this survey we asked staff to tell us their stress level.

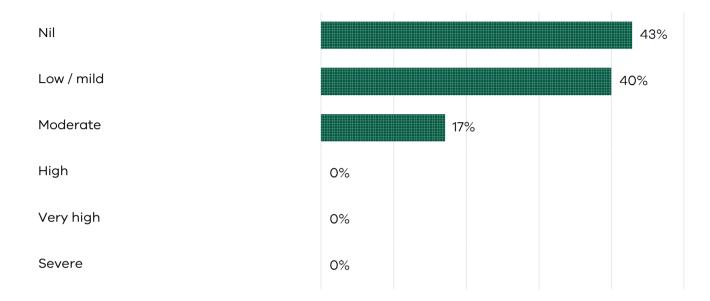
The graph at the top shows how staff in your organisation rated their current levels of work-related stress.

The numbers below show the percentage of staff in your organisation who said they experienced high to severe stress in 2022 compared to 2021 and your comparator.

#### Example

0% of your staff who did the survey said they had high to severe stress in 2022. This is compared to 18% of staff in your comparator group and 25% of staff across the public sector.

## How would you rate your current level of work-related stress? (You 2022)



**Public Sector** 

25%

## Reported levels of high to severe stress

26%

**Public Sector** 

2021		2022	
17%		0%	
Comparator	24%	Comparator	18%



Work-related stress causes

#### What this is

This is the main work-related causes of stress reported by staff.

#### Why this is important

Stress can negatively affect peoples health and wellbeing as well as their performance and behaviour.

#### How to read this

In the survey, we ask staff to tell us if they have experienced mild to severe stress at work, as shown in the visual above the table.

If they answer yes, we ask them to tell us what caused the stress. They can select more than one cause.

In descending order, the table shows the top 10 causes.

#### Example

57% of your staff who did the survey said they experienced mild to severe stress.

Of that 57%, 40% said the top reason was 'Workload'.

Experienced some work-related stress

57%

Did not experience some work-related stress

43%

Of those that experienced work related stress it was from	You 2021	You 2022	Comparator 2022	Public sector 2022
Workload	39%	40%	41%	51%
Time pressure	32%	35%	37%	44%
Competing home and work responsibilities	7%	30%	20%	14%
Content, variety, or difficulty of work	21%	30%	13%	11%
Organisation or workplace change	0%	10%	12%	13%
Other	11%	10%	10%	9%
Ability to choose how my work is done	7%	5%	6%	5%
Dealing with clients, patients or stakeholders	14%	5%	18%	15%
Job security	0%	5%	10%	10%
Management of work (e.g. supervision, training, information, support)	4%	5%	13%	12%



# Intention to stay

#### What this is

This is what your staff intend to do with their careers in the near future.

#### Why this is important

In the public sector, we want to attract, keep, motivate and engage staff.

#### How to read this

In the survey, we ask staff to tell us how long they intend to work at their organisation.

## Example

3% of your staff who did the survey said they intended to work for your organisation for 6 months or less.

Employees plan to work at your organisation for	You 2022	Comparator 2022	Public sector 2022
6 months or less	3%	6%	8%
Over 6 months and up to 1 year	6%	8%	10%
Over 1 year and up to 3 years	20%	20%	25%
Over 3 years and up to 5 years	23%	17%	16%
Over 5 years	49%	50%	41%



#### Inclusion question results

#### What this is

This is how included staff feel in their workplace.

#### Why this is important

When people feel like they belong, they can bring their true selves and lived experience to their work and workplace. This leads to increased productivity, wellbeing and better outcomes for the community.

#### How to read this

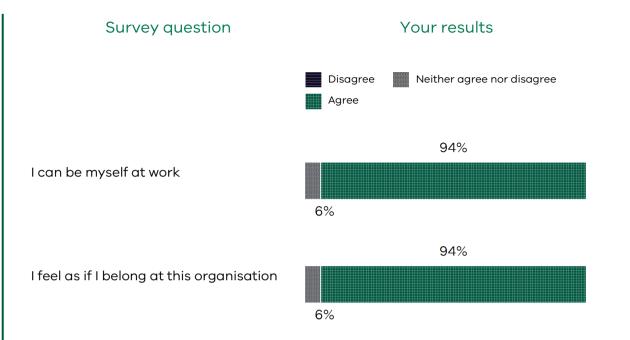
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

94% of your staff who did the survey agreed or strongly agreed with 'I can be myself at work'.



# Benchmark agree results

Yo	ou	С	omparato	or
2021	2022	Lowest	Average	Highest
Not asked	94 %	75 %	83 %	90 %
Not	94 %	65 %	77 %	80 %

Inclusion - Barriers to success

#### What this is

This is a list of things that staff felt were barriers to their success at work.

#### Why this is important

These results can show areas of focus for improvement to enable employee success in the workplace.

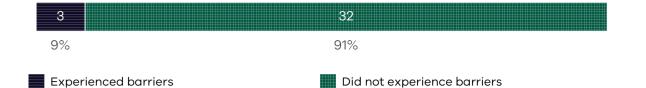
#### How to read this

In the survey, we ask staff to tell us if they have experienced any barriers to their success at work and what those barriers were. They can select more than one barrier.

In descending order, the table shows to top 10 answers.

#### Example

6% of your staff who did the survey said they have experienced barriers to success in the last 12 months due to 'My mental health'. Staff who experienced one or more barriers to success at work



During the last 12 months, employees experienced barriers to their success due to	You 2022	Comparator 2022	Public sector 2022
My mental health	6%	8%	7%
My caring responsibilities	3%	7%	7%
My physical health	3%	4%	4%



Scorecard: emotional effects of work

#### What this is

This is the level of positive and negative feelings experienced by staff in the 3 months before the survey.

#### Why this is important

Positive feelings can lead to higher wellbeing and job satisfaction and a lower chance of burnout.

#### How to read this

Each label represents a question in the survey about emotional effects of work.

Each result is the percentage of staff who said they often, very often or always felt happy, enthusiastic, worried or miserable in the past 3 months.

You can compare these with your comparator and the public sector.

## Example

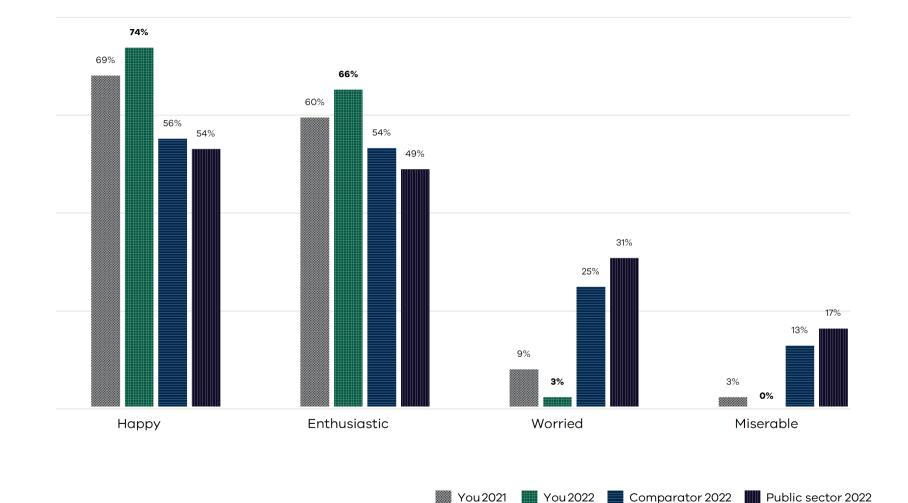
#### In 2022:

 74% of your staff who did the survey said work made them feel happy in 2022, which is up from 69% in 2021

#### Compared to:

• 56% of staff at your comparator and 54% of staff across the public sector.

Thinking about the last three months, how often has work made you feel ...



## Scorecard: negative behaviours

#### What this is

This is how many staff have experienced negative behaviours at work in the past 12 months.

#### Why this is important

Negative behaviours can be detrimental to health and wellbeing as well as performance and behaviour.

#### How to read this

Each label represents a question in the survey about negative behaviour.

Each result is the percentage of staff who said they experienced bullying, sexual harassment, discrimination or violence and aggression in the past 12 months.

You can compare these with your comparator and the public sector.

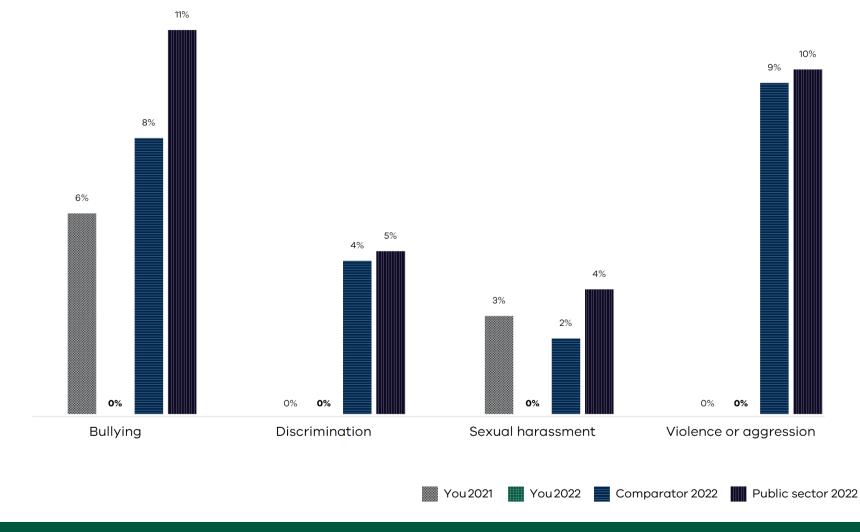
## Example

#### In 2022:

 0% of your staff who did the survey stated they experienced 'Bullying' in the last 12 months which is down from 6% in 2021.

#### Compared to:

8% of staff at your comparator and
 11% of staff across the public sector.



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Highest scoring questions

#### What this is

These are the questions your organisation had the highest agreement or satisfaction with in 2022.

#### How to read this

Use this data to see where your organisation has the highest agreement or satisfaction with questions from the 2022 survey.

In this table, your score for this year is shown in the 'you 2022 column'.

You can also compare your 2022 scores against your 2021 scores and your 2022 comparator group.

#### Example

On the first row 'Job enrichment', the 'You 2022' column shows 100% of your staff agreed with 'I can use my skills and knowledge in my job'.

This question was not asked in 2021.

Question group	Highest scoring questions	You 2022	Change from 2021	•	
Job enrichment	I can use my skills and knowledge in my job	100%	Not asked in 2021	93%	
Job enrichment	I clearly understand what I am expected to do in this job	100%	0%	87%	
Job enrichment	I have the authority to do my job effectively	100%	+9%	80%	
Job enrichment	I understand how my job helps my organisation achieve it's goals	100%	Not asked in 2021	92%	
Manager leadership	My manager treats employees with dignity and respect	100%	+9%	92%	
Manager support	I can discuss problems or issues with my manager	100%	Not asked in 2021	88%	
Meaningful work	I achieve something important through my work	100%	+6%	91%	
Organisational integrity	My organisation does not tolerate improper conduct	100%	+6%	71%	
Organisational integrity	My organisation encourages respectful workplace behaviours	100%	0%	88%	
Organisational integrity	My organisation takes steps to eliminate bullying, harassment and discrimination	100%	+9%	73%	



#### Lowest scoring questions

#### What this is

These are the questions your organisation had the lowest agreement or satisfaction with in 2022.

#### How to read this

Use this data to see where your organisation has the lowest agreement or satisfaction with questions from the 2022 survey.

In this table, your score for this year is shown in the 'you 2022 column'.

You can also compare your 2022 scores against your 2021 scores and your 2022 comparator group.

#### Example

On the first row 'Learning and development', the 'You 2022' column shows 63% of your staff agreed with 'I am satisfied with the opportunities to progress in my organisation'.

This question was not asked in 2021.

Question subgroup	Lowest scoring questions	You 2022	Change from 2021	Comparator 2022	
Learning and development	I am satisfied with the opportunities to progress in my organisation		Not asked in 2021	51%	
Organisational integrity	I have an equal chance at promotion in my organisation	74%	Not asked in 2021	51%	
Safety climate	All levels of my organisation are involved in the prevention of stress	80%	-3%	55%	
Safety climate	In my workplace, there is good communication about psychological safety issues that affect me	80%	-6%	65%	
Safety climate	My organisation has effective procedures in place to support employees who may experience stress		-9%	62%	
Organisational integrity	I believe the promotion processes in my organisation are fair		Not asked in 2021	47%	
Satisfaction	How satisfied are you with your career development within your current organisation		+17%	59%	
Learning and development	I am satisfied with the way my learning and development needs have been addressed in the last 12 months		-6%	55%	
Learning and development	My organisation places a high priority on the learning and development of staff		-9%	55%	
Innovation	My workgroup encourages employee creativity	86%	0%	74%	



#### Most improved

#### What this is

This is where staff feel their organisation has most improved.

#### How to read this

Use this data to see if your organisation has a developing or changing trend.

In this table, your trend is shown in the 'Increase from 2021' column.

When you use this data, focus on the increase instead of individual numbers.

This is because the increase from 2021 shows you where the most positive changes are happening in your organisation.

#### Example

On the first row 'Safe to speak up', the 'You 2022' column shows 97% of your staff agreed with 'I feel safe to challenge inappropriate behaviour at work'. In the 'Increase from 2021' column, you have a 20% increase, which is a positive trend.

Question group	Most improved from last year	You 2022	Increase from 2021	Comparator 2022
Safe to speak up	I feel safe to challenge inappropriate behaviour at work	97%	+20%	73%
Satisfaction	How satisfied are you with your career development within your current organisation	83%	+17%	59%
Workload	The workload I have is appropriate for the job that I do	91%	+14%	68%
Learning and development	I am developing and learning in my role		+11%	76%
Safe to speak up	I feel culturally safe at work	100%	+11%	85%
Workload	I have enough time to do my job effectively	91%	+9%	66%
Job enrichment	I have the authority to do my job effectively	100%	+9%	80%
Manager leadership	My manager models my organisation's values	97%	+9%	87%
Manager leadership	My manager treats employees with dignity and respect	100%	+9%	92%
Organisational integrity	My organisation takes steps to eliminate bullying, harassment and discrimination	100%	+9%	73%



#### Most declined

#### What this is

This is where staff feel their organisation has most declined.

#### How to read this

Use this data to see if your organisation has a developing or changing trend.

In this table, your trend is shown in the 'Decrease from 2021' column.

When you use this data, focus on the decrease instead of individual numbers.

This is because the decrease from 2021 shows you where the most negative changes are happening in your organisation.

#### Example

On the first row 'Learning and development', the 'You 2022' column shows 86% of your staff agreed with 'My organisation places a high priority on the learning and development of staff'. In the 'Decrease from 2021' column, you have a 9% decrease, which is a negative trend.

Question subgroup	stion subgroup Largest decline from last year		Decrease from 2021	Comparator 2022
Learning and development	My organisation places a high priority on the learning and development of staff	86%	-9%	55%
Safety climate	My organisation has effective procedures in place to support employees who may experience stress	80%	-9%	62%
Learning and development	I am satisfied with the way my learning and development needs have been addressed in the last 12 months	86%	-6%	55%
Collaboration	I am able to work effectively with others outside my immediate workgroup	94%	-6%	85%
Human rights	I understand how the Charter of Human Rights and Responsibilities applies to my work		-6%	87%
Safety climate	In my workplace, there is good communication about psychological safety issues that affect me		-6%	65%
Workgroup support	People in my workgroup work together effectively to get the job done		-6%	86%
Safety climate	All levels of my organisation are involved in the prevention of stress	80%	-3%	55%
Organisational integrity	My organisation encourages employees to act in ways that are consistent with human rights	97%	-3%	88%
Organisational integrity	My organisation is committed to earning a high level of public trust	97%	-3%	87%



# Biggest positive difference from comparator

#### What this is

This is where your staff have agreed more to a question compared to staff at similar organisations.

#### How to read this

Use this data to see where your organisation has the biggest positive difference with questions from the 2022 survey compared to your comparator group.

In this table, the difference to your comparator is shown in the 'difference' column.

#### Example

On the first row 'Taking action', the 'You 2022' column shows 89% of your staff agreed with 'My organisation has made improvements based on the survey results from last year'.

The 'difference' column, shows that agreement for this question was 53 percentage points higher in your organisation than in your comparator.

Question group	Biggest positive difference from comparator	You 2022	Difference	Comparator 2022	
Taking action	My organisation has made improvements based on the survey results from last year	89%	+53%	36%	
Safety climate	Senior leaders show support for stress prevention through involvement and commitment	100%	+45%	55%	
Taking action	I believe my organisation will make improvements based on the results of this survey	94%	+45%	49%	
Collaboration	Workgroups across my organisation willingly share information with each other	97%	+37%	60%	
Organisational integrity	I believe the promotion processes in my organisation are fair	83%	+36%	47%	
Senior leadership	Senior leaders demonstrate honesty and integrity	100%	+33%	67%	
Safety climate	Senior leaders consider the psychological health of employees to be as important as productivity	94%	+33%	62%	
Learning and development	My organisation places a high priority on the learning and development of staff	86%	+31%	55%	
Learning and development	I am satisfied with the way my learning and development needs have been addressed in the last 12 months	86%	+31%	55%	
Senior leadership	Senior leaders provide clear strategy and direction	94%	+31%	64%	



Biggest negative difference from comparator

#### What this is

This is where your staff have agreed less to a question compared to staff at similar organisations.

#### How to read this

Use this data to see where your organisation has the biggest negative difference with questions from the 2022 survey compared to your comparator group.

In this table, the difference to your comparator is shown in the 'difference' column.

As there is no negative difference from your comparator, we have no data to show on this page.

# People matter survey

# wellbeing check 2022

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- Your comparator group
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- Scorecard: engagement index
- Engagement
- Scorecard: satisfaction, stress, intention to stay, inclusion
- Satisfaction
- Work-related stress levels
- Work-related stress causes
- · Intention to stay

#### Inclusion

- Scorecard: emotional effects of work
- Scorecard: negative behaviour
- Bullying
- Sexual harassment
- Discrimination
- Violence and aggression

#### **Key differences**

- Highest scoring
- Lowest scoringMost improved
- Most declined
- Biggest positive
- difference from comparatorBiggest negative

difference from

comparator

#### Taking action

• Taking action questions

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 Senior leadership auestions

# Organisational climate

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#### Workgroup climate

- Scorecard
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- Innovation
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# Job and manager factors

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- Manager leadership
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- Workload
- Learning and development
- · Job enrichment
- Meaningful work
- · Flexible working

# Public sector values

- Scorecard
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- Impartiality
- Accountability
- Respect
- Leadership
- Human rights

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- · Cultural diversity
- Employment
- Adjustments
- Caring

# **Taking action**

#### What this is

This is how well staff feel their organisation takes action and makes improvements from your survey results.

#### Why this is important

If your organisation takes action as a result of survey results, your staff may feel their feedback is valuable.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

94% of your staff who did the survey agreed or strongly agreed with 'I believe my organisation will make improvements based on the results of this survey'.

#### Survey question

#### Your results



I believe my organisation will make improvements based on the results of this survey

My organisation has made improvements based on the survey results from last year

# 94% 6% 89%

6%

## Benchmark agree results

Yo	u	Comparator			
2021	2022	Lowest	Average	Highest	
Not asked			49 %		
Not asked	89 %	24 %	36 %	51 %	

# People matter survey

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- Scorecard: negative behaviour
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- Violence and aggression

#### **Key differences**

- · Highest scoring
- Lowest scoring
- Most improved
  Most declined
- Biggest positive difference from comparator
- Biggest negative difference from comparator

#### Taking action

• Taking action questions

## **Detailed results**

#### Senior leadership

 Senior leadership auestions

# Organisational climate

- Scorecard
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- · Workgroup support
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   Torres Strait Islander
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- Employment
- Adjustments
- Caring

## Senior leadership

#### Senior leadership

#### What this is

This is how supported staff feel by senior leaders in their organisation and how well they believe senior leaders communicate.

#### Why this is important

Supportive senior leaders who communicate well mean staff may feel more connected to their work and organisation.

#### How to read this

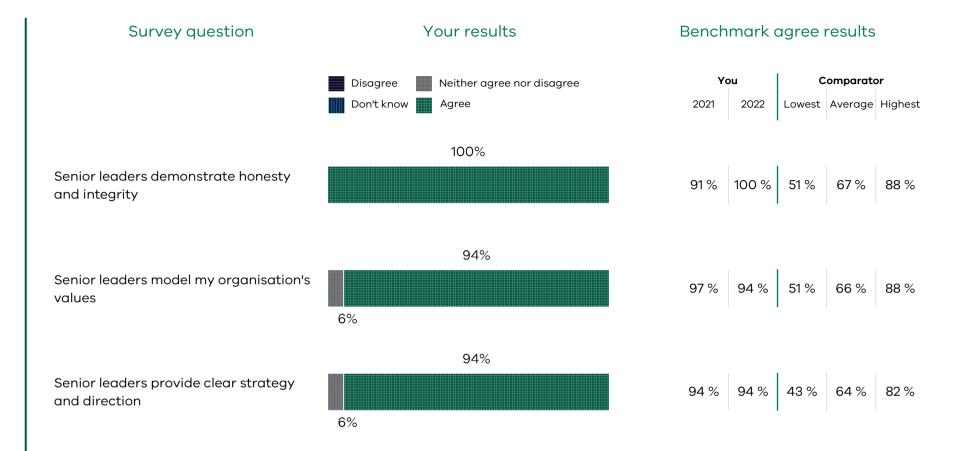
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

100% of your staff who did the survey agreed or strongly agreed with 'Senior leaders demonstrate honesty and integrity'.







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## **Key differences**

- · Highest scoring
- Lowest scoring
- Most improved
- Most declined
- Biggest positive difference from comparator
- Biggest negative difference from comparator

#### Taking action

• Taking action questions

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 Senior leadership questions

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# Public sector values

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#### Scorecard

#### What this is

This scorecard provides overall results for each factor in the organisation climate part of the survey's theoretical framework.

## Why this is important

This page shows which factors are performing well and which factors you can look to improve.

#### How to read this

Each label represents a group of questions in the survey about organisational climate.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

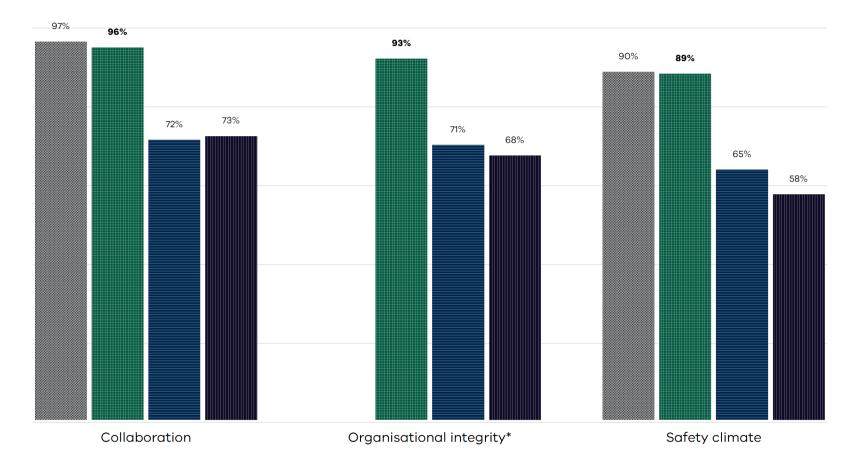
#### Example

#### In 2022:

 96% of your staff who did the survey responded positively to questions about Collaboration which is down from 97% in 2021.

#### Compared to:

• 72% of staff at your comparator and 73% of staff across the public sector.



\*We can't compare some data here because one or more questions were not asked in a previous survey

You 2021 You 2022 Comparator 2022 Public sector 2022

#### Organisational integrity 1 of 2

#### What this is

This is how much trust staff have in your organisation's ability to operate, implement policy and deliver services for Victorians.

#### Why this is important

We need the community to have high trust in how we work and what we do.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

100% of your staff who did the survey agreed or strongly agreed with 'My organisation does not tolerate improper conduct'.







#### Organisational integrity 2 of 2

#### What this is

This is how much trust staff have in your organisation's ability to operate, implement policy and deliver services for Victorians.

#### Why this is important

We need the community to have high trust in how we work and what we do.

#### How to read this

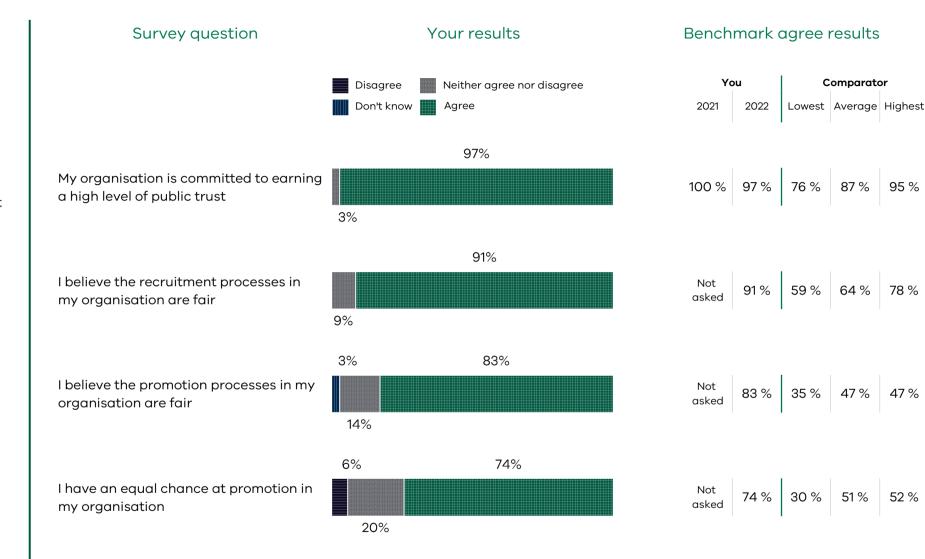
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

97% of your staff who did the survey agreed or strongly agreed with 'My organisation is committed to earning a high level of public trust'.





#### Collaboration

#### What this is

This shows how well the workgroups in your organisation work together and share information.

#### Why this is important

Improving these results can improve the cohesiveness of your organisation and allow for greater intra-organisational collaboration.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

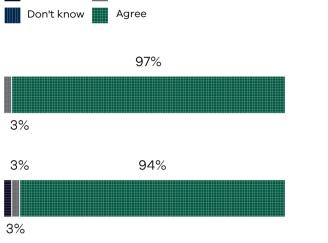
Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

97% of your staff who did the survey agreed or strongly agreed with 'Workgroups across my organisation willingly share information with each other'.

# Survey question Pisagree Disagree Don't know Agree 97% Workgroups across my organisation willingly share information with each other 3%

I am able to work effectively with others outside my immediate workgroup



## Benchmark agree results

Yo		C		
2021	2022	Lowest	Average	Highest
			60 %	
100 %	94 %	81 %	85 %	94 %

#### Organisational climate

#### Safety climate 1 of 2

#### What this is

This is how well staff feel your organisation supports safety at work.

#### Why this is important

A safe workplace is a key outcome of Leading the way and the Victorian public sector mental health and wellbeing charter.

#### How to read this

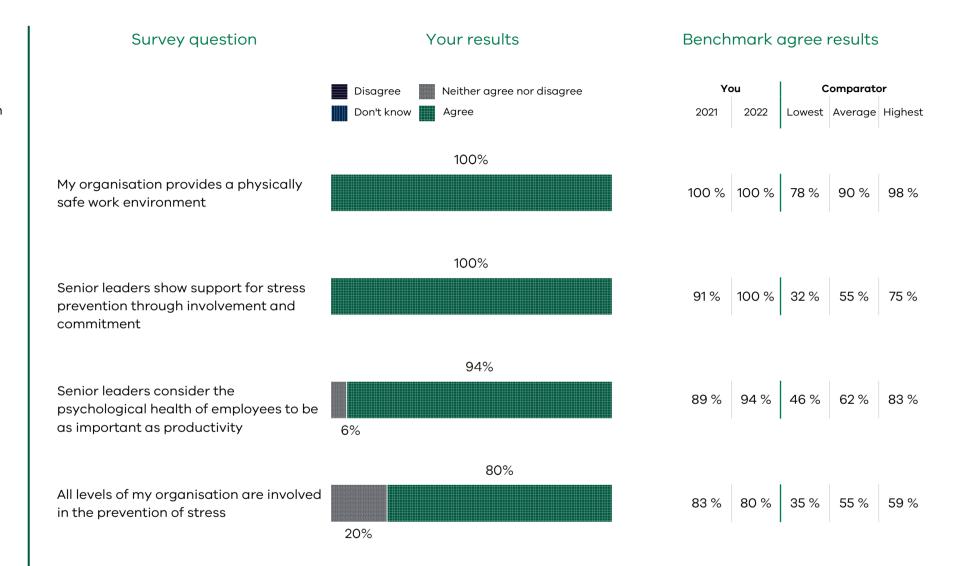
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

100% of your staff who did the survey agreed or strongly agreed with 'My organisation provides a physically safe work environment'.







#### Organisational climate

#### Safety climate 2 of 2

#### What this is

This is how well staff feel your organisation supports safety at work.

#### Why this is important

A safe workplace is a key outcome of Leading the way and the Victorian public sector mental health and wellbeing charter.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

80% of your staff who did the survey agreed or strongly agreed with 'In my workplace, there is good communication about psychological safety issues that affect me'.

#### Survey question

#### Neither agree nor disagree Disagree

Your results

In my workplace, there is good communication about psychological safety issues that affect me

My organisation has effective procedures in place to support employees who may experience stress

# Don't know 80% 20% 3% 80%

17%

You		C	omparato	or
2021	2022	Lowest	Average	Highest
86 %			65 %	
89 %	80 %	43 %	62 %	63 %



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- Scorecard: negative behaviour
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- Sexual harassment
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- · Highest scoring
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- Biggest negative difference from comparator

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• Taking action questions

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• Senior leadership questions

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- Scorecard
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#### **Demographics**

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring

#### Scorecard

#### What this is

This scorecard provides overall results for each factor in the workgroup climate part of the survey's theoretical framework.

#### Why this is important

This page shows which factors are performing well and which factors you can look to improve.

#### How to read this

Each label represents a group of questions in the survey about workgroup climate.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

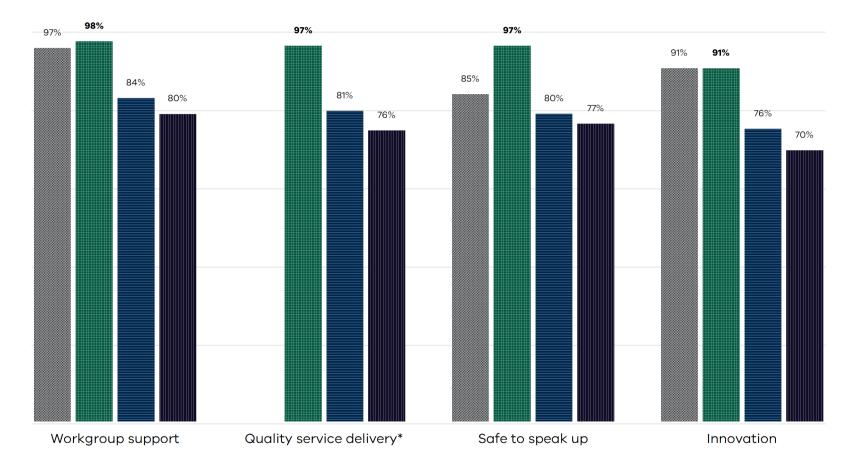
#### Example

#### In 2022:

 98% of your staff who did the survey responded positively to questions about Workgroup support which is up from 97% in 2021.

#### Compared to:

• 84% of staff at your comparator and 80% of staff across the public sector.



\*We can't compare some data here because one or more questions were not asked in a previous survey

You 2021 You 2022 Comparator 2022 Public sector 2022

#### Quality service delivery

#### What this is

This is how well workgroups in your organisation operate to deliver quality services.

#### Why this is important

The public sector must provide highquality services in a timely way to meet the needs of Victorians.

Workgroups need to be motivated, make impartial decisions and have clear accountabilities.

#### How to read this

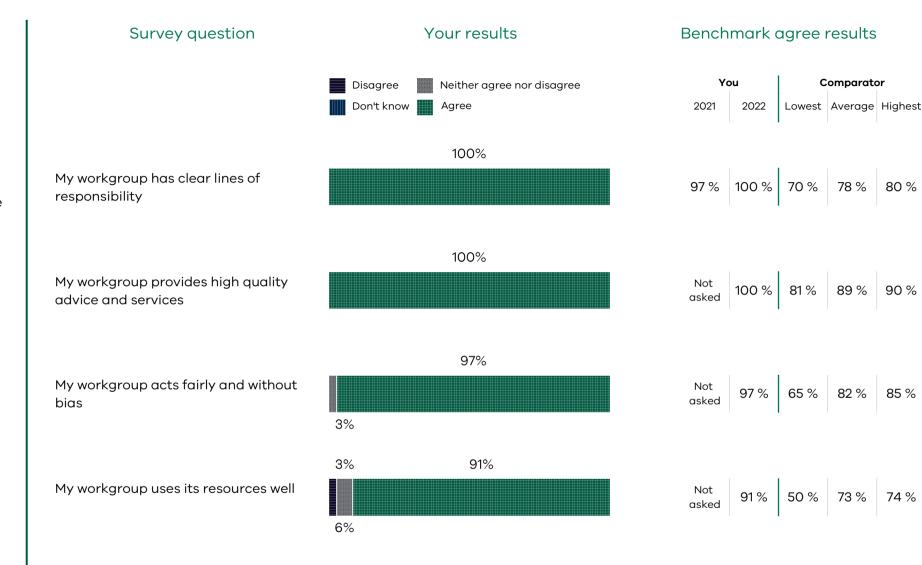
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

100% of your staff who did the survey agreed or strongly agreed with 'My workgroup has clear lines of responsibility'.







#### Innovation

#### What this is

This is how well staff feel their workgroup innovates its operations.

#### Why this is important

Innovation can reduce costs, create public value and lead to higher engagement.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

97% of your staff who did the survey agreed or strongly agreed with 'My workgroup learns from failures and mistakes'.

#### Survey question Your results Neither agree nor disagree Disagree Don't know Agree 97% My workgroup learns from failures and mistakes 3% 3% 91% My workgroup is quick to respond to opportunities to do things better 6% 3% 86% My workgroup encourages employee creativity 11%

<b>You</b> 2022		C	omparato	or	
	2021	2022	Lowest	Average	Highest
				76 %	
	94 %	91 %	45 %	77 %	78 %
	86 %	86 %	45 %	74 %	82 %

#### Workgroup support 1 of 2

#### What this is

This is how well staff feel people work together and support each other in your organisation.

#### Why this is important

Collaboration can lead to higher team satisfaction, performance and effectiveness.

#### How to read this

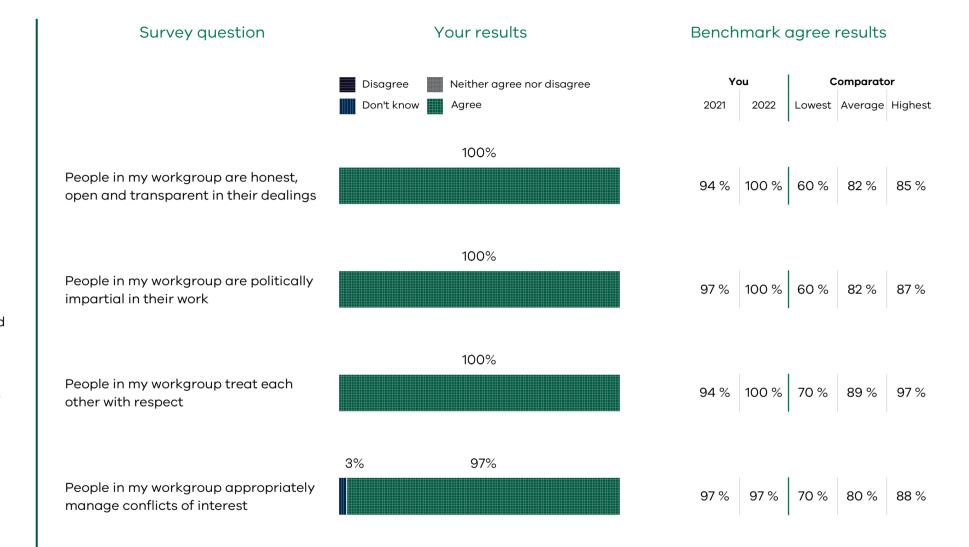
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

100% of your staff who did the survey agreed or strongly agreed with 'People in my workgroup are honest, open and transparent in their dealings'.







Workgroup support 2 of 2

#### What this is

This is how well staff feel people work together and support each other in your organisation.

#### Why this is important

Collaboration can lead to higher team satisfaction, performance and effectiveness.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

94% of your staff who did the survey agreed or strongly agreed with 'People in my workgroup work together effectively to get the job done'.

#### Survey question

People in my workgroup work together

effectively to get the job done

#### Your results

#### Benchmark agree results

Comparator

Lowest Average Highest

You

2021

Disagree	Neither agree nor disagree
Don't know	Agree



94%					
	100 %	94 %	70 %	86 %	91 %

#### Safe to speak up

#### What this is

This is how freely and confidently staff feel they can talk about issues without fear of retribution.

#### Why this is important

Organisations with psychologically safe cultures empower staff to report negative behaviour and integrity issues.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

100% of your staff who did the survey agreed or strongly agreed with 'I feel culturally safe at work'.

#### Survey question Your results Benchmark agree results You Comparator Neither agree nor disagree Disagree Don't know Agree 2021 Lowest Average Highest 100% I feel culturally safe at work 97% I feel safe to challenge inappropriate behaviour at work 3% 94% People in my workgroup are able to bring up problems and tough issues 6%





# People matter survey

# wellbeing check 2022

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- Satisfaction
- Work-related stress levels
- · Work-related stress causes
- · Intention to stay

#### Inclusion

- Scorecard: emotional effects of work
- · Scorecard: negative behaviour
- Bullying
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- Discrimination
- Violence and aggression

#### **Key differences**

- · Highest scoring
- Lowest scoring
- Most improved
- Most declined
- Biggest positive difference from comparator
- · Biggest negative difference from comparator

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· Taking action questions

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#### **Demographics**

- · Age, gender, variations in sex characteristics and sexual orientation
- · Aboriginal and/or Torres Strait Islander
- Disability
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- Employment
- Adjustments
- Caring

#### Scorecard 1 of 2

#### What this is

This scorecard provides overall results for each job and manager factor in the survey's theoretical framework.

#### Why this is important

This page shows which factors are performing well and which factors you can look to improve.

#### How to read this

Each label represents a group of questions in the survey about job and manager factors.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

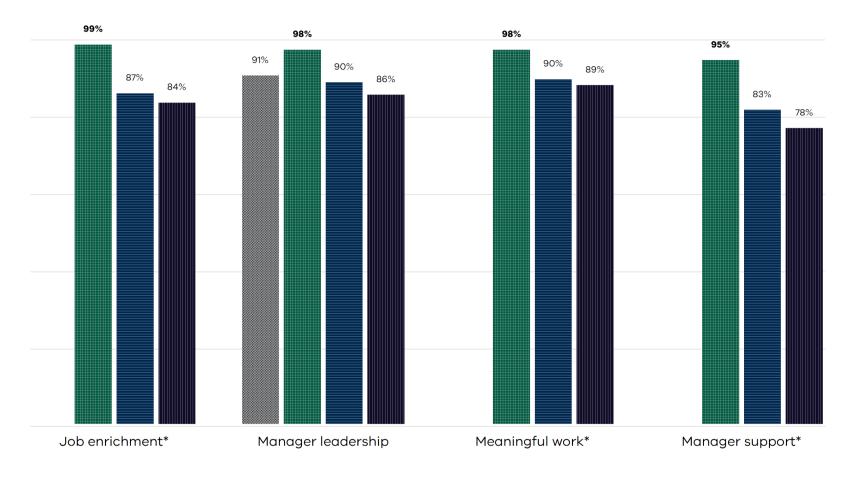
#### Example

#### In 2022:

 99% of your staff who did the survey responded positively to questions about Job enrichment.

#### Compared to:

• 87% of staff at your comparator and 84% of staff across the public sector.



\*We can't compare some data here because one or more questions were not asked in a previous survey

You 2021 You 2022 Comparator 2022 Public sector 2022

#### Scorecard 2 of 2

#### What this is

This scorecard provides overall results for each job and manager factor in the survey's theoretical framework.

#### Why this is important

This page shows which factors are performing well and which factors you can look to improve.

#### How to read this

Each label represents a group of questions in the survey about job and manager factors.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

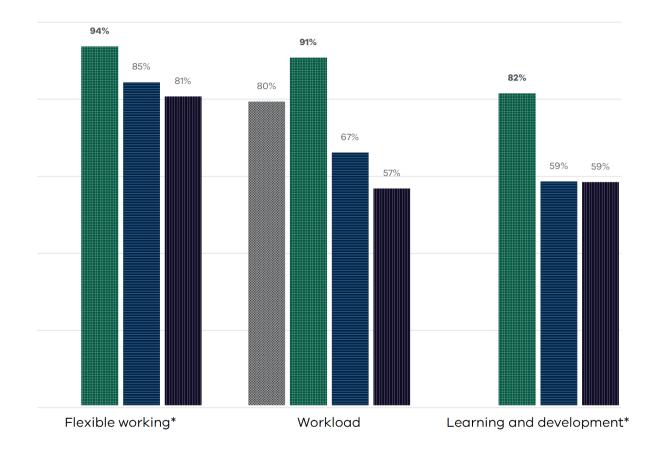
#### Example

#### In 2022:

94% of your staff who did the survey responded positively to questions about Flexible working.

#### Compared to:

• 85% of staff at your comparator and 81% of staff across the public sector.



\*We can't compare some data here because one or more questions were not asked in a previous survey









#### Manager leadership

#### What this is

This is how well staff perceive their direct managers lead.

#### Why this is important

Great managers can foster the right environment for staff engagement.

They can act as role models for your organisation's strategy and values.

#### How to read this

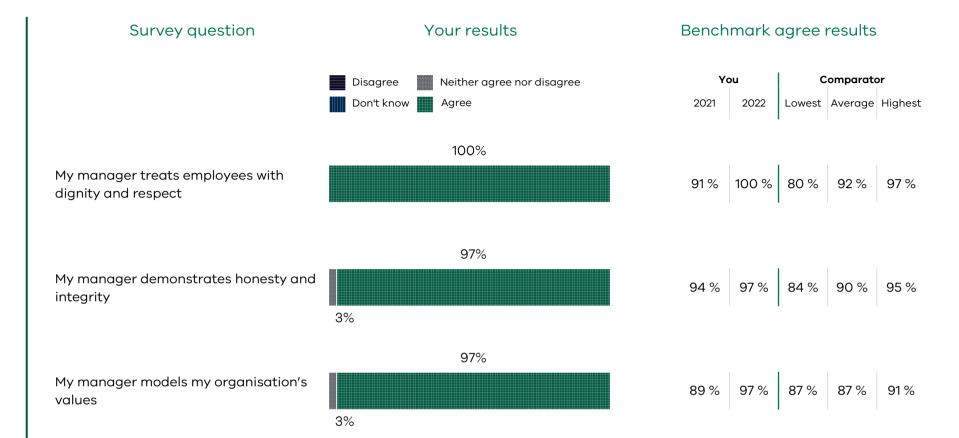
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

100% of your staff who did the survey agreed or strongly agreed with 'My manager treats employees with dignity and respect'.







#### Manager support 1 of 2

#### What this is

This is how supported staff feel by their direct manager.

#### Why this is important

Supportive managers can give staff clarity, appreciation and positive feedback and coaching.

This can lead to higher satisfaction, performance and capacity to do work.

#### How to read this

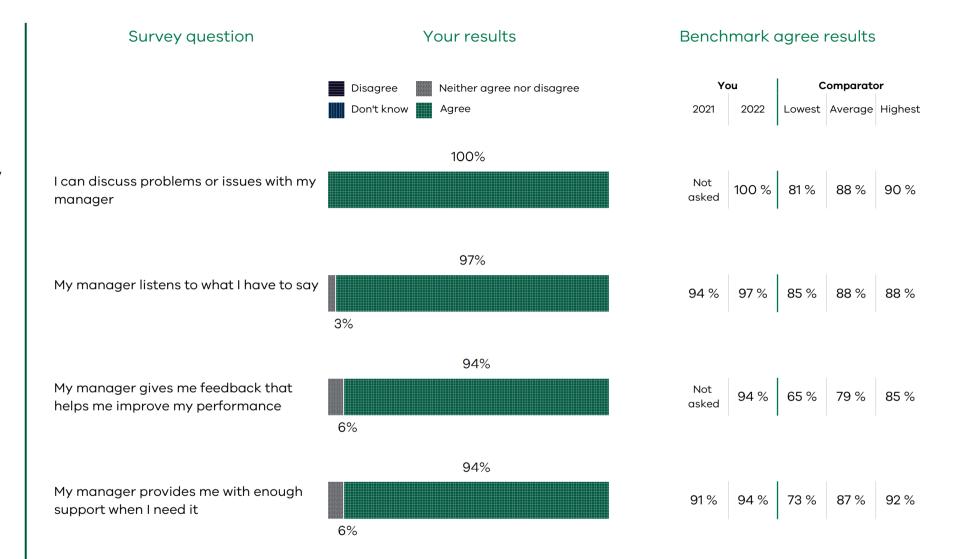
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

100% of your staff who did the survey agreed or strongly agreed with 'I can discuss problems or issues with my manager'.







#### Manager support 2 of 2

#### What this is

This is how supported staff feel by their direct manager.

#### Why this is important

Supportive managers can give staff clarity, appreciation and positive feedback and coaching.

This can lead to higher satisfaction, performance and capacity to do work.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

91% of your staff who did the survey agreed or strongly agreed with 'I receive meaningful recognition when I do good work'.

#### Survey question

I receive meaningful recognition when I

do good work

#### Your results

# Neither agree nor disagree





91%



You		Comparator		
2021	2022	Lowest	Average	Highest
		l		
Not asked	91 %	57 %	70 %	73 %

#### Workload

#### What this is

This is how staff feel about workload and time pressure.

#### Why this is important

Workload and time pressure are the most prominent causes of work-related stress.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

91% of your staff who did the survey agreed or strongly agreed with 'I have enough time to do my job effectively'.

#### Survey question

I have enough time to do my job

The workload I have is appropriate for

effectively

the job that I do

#### Your results

Disagree  Agree	Neither agree nor disagree
6%	91%
3%	
3% <b>■</b>	91%
6%	

You		Comparator Lowest Average Highest			
2021	2022	Lowest	Average	Highest	
			66 %		
77 %	91 %	41 %	68 %	68 %	

#### Learning and development

#### What this is

This is how well staff feel they can learn and grow in your organisation.

#### Why this is important

Good learning and career development can build engagement, efficiency and capability in organisations. It may also help staff retention.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

94% of your staff who did the survey agreed or strongly agreed with 'I am developing and learning in my role'.

#### Survey question Your results Benchmark agree results You Comparator Neither agree nor disagree Disagree 2021 Lowest Average Highest Agree 94% I am developing and learning in my role 6% 86% I am satisfied with the way my learning and development needs have been addressed in the last 12 months 14% 3% 86% My organisation places a high priority on the learning and development of staff 11% 6% 63% I am satisfied with the opportunities to progress in my organisation 31%





#### Job enrichment 1 of 2

#### What this is

This is how staff feel about their autonomy at work and role clarity.

#### Why this is important

Job enrichment is one of the main drivers of employee engagement and workplace wellbeing.

#### How to read this

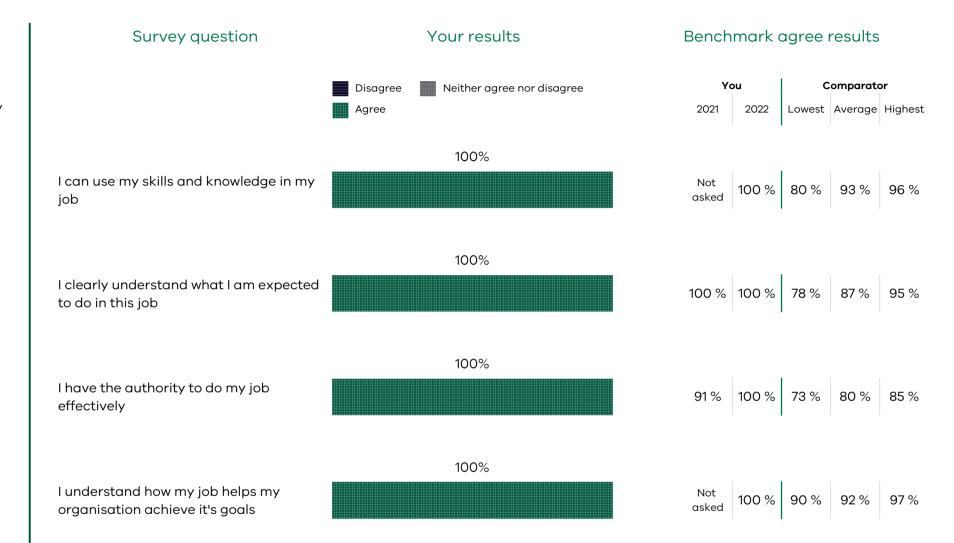
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

100% of your staff who did the survey agreed or strongly agreed with 'I can use my skills and knowledge in my job'.







#### Job enrichment 2 of 2

#### What this is

This is how staff feel about their autonomy at work and role clarity.

#### Why this is important

Job enrichment is one of the main drivers of employee engagement and workplace wellbeing.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

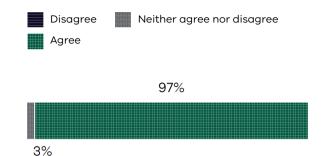
Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

97% of your staff who did the survey agreed or strongly agreed with 'I have a say in how I do my work'.

#### Survey question

I have a say in how I do my work



Your results

You		Comparator			
2021	2022	Lowest	Average	Highest	
Not		l			
asked	97 %	78 %	82 %	88 %	

#### Meaningful work

#### What this is

This is how staff feel about their contribution and how worthwhile their work is.

#### Why this is important

Staff who feel their work is meaningful can help achieve individual, team and organisational outcomes.

#### How to read this

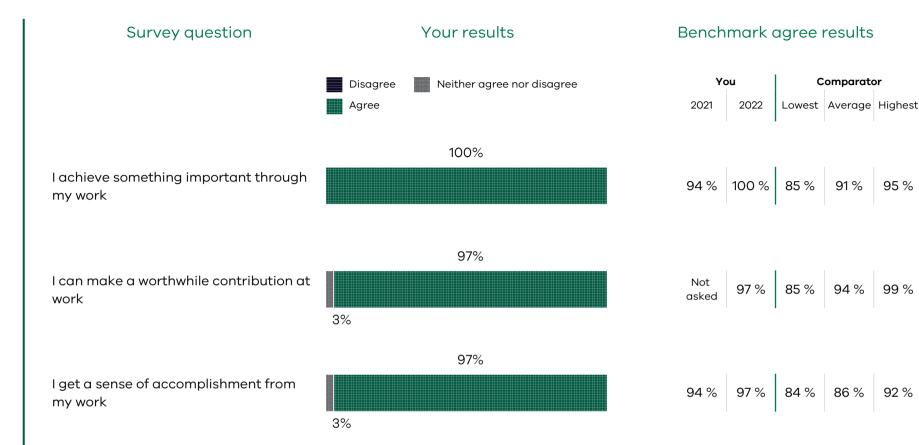
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

100% of your staff who did the survey agreed or strongly agreed with 'I achieve something important through my work'.







#### Flexible working

#### What this is

This is how well you organisation supports staff to work flexibly.

#### Why this is important

Supporting flexible working can improve employee wellbeing.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

94% of your staff who did the survey agreed or strongly agreed with 'I am confident that if I requested a flexible work arrangement, it would be given due consideration'.

#### Survey question

I am confident that if I requested a

given due consideration

flexible work arrangement, it would be

My manager supports working flexibly

#### Your results

#### Benchmark agree results

Disagree Don't know	Neither agree nor disagree Agree
3%	94%
3%	
	94%
00/	
6%	

Yo			omparato	
2021	2022	Lowest	Average	Highest
91%		1	79 %	
Not	94 %	81 %	91 %	97 %

asked

# People matter survey

# wellbeing check 2022

Have your say

#### Overview

#### **Result summary**

#### Report overview

- · About your report
- Privacy and anonymity
- Survey's theoretical framework
- Your comparator group
- Your response rate

#### People outcomes

- Scorecard: engagement index
- Engagement
- Scorecard: satisfaction, stress, intention to stay, inclusion
- Satisfaction
- Work-related stress levels
- Work-related stress causes
- · Intention to stay

- Inclusion
- Scorecard: emotional effects of work
- Scorecard: negative behaviour
- Bullying
- · Sexual harassment
- Discrimination
- Violence and aggression
- ----

#### **Key differences**

- · Highest scoring
- Lowest scoring
- Most improved
- Most declined
- Biggest positive difference from comparator
- Biggest negative difference from comparator

#### Taking action

• Taking action questions

#### **Detailed results**

#### Senior leadership

 Senior leadership questions

# Organisational climate

- Scorecard
- Organisational integrity
- Collaboration
- Safety climate

#### Workgroup climate

- Scorecard
- Quality service delivery
- Innovation
- · Workgroup support
- · Safe to speak up

## Job and manager factors

- Scorecard
- Manager leadership
- Manager support
- Workload
- Learning and development
- · Job enrichment
- Meaningful work
- · Flexible working

# Public sector values

- Scorecard
- Responsiveness
- · Integrity
- Impartiality
- Accountability
- Respect
- Leadership
- Human rights

#### **Demographics**

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring



#### Scorecard 1 of 2

#### What this is

This is a set of 7 values that form the basis for the professional and ethical conduct of everyone who works in the public sector.

#### Why this is important

There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.

#### How to read this

Each label represents a group of questions in the survey about public sector values.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

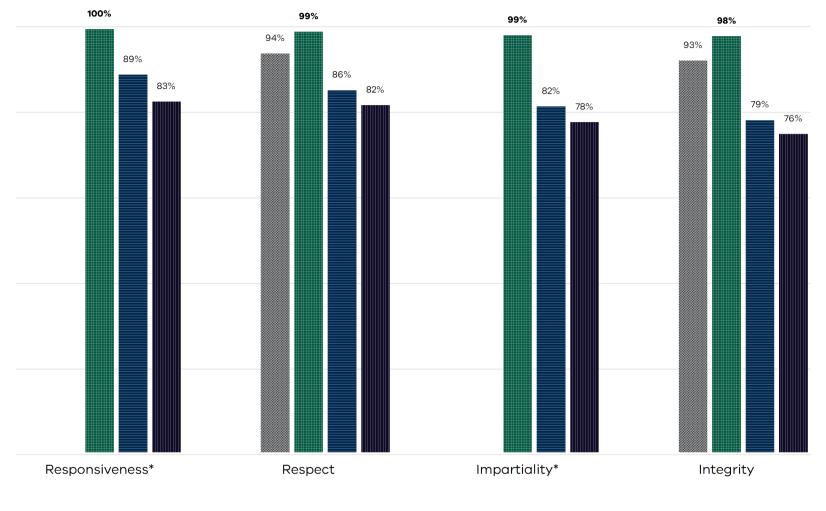
#### Example

#### In 2022:

 100% of your staff who did the survey responded positively to questions about Responsiveness.

#### Compared to:

 89% of staff at your comparator and 83% of staff across the public sector.



\*We can't compare some data here because one or more questions were not asked in a previous survey

You 2021 You 2022 Comparator 2022 Public sector 2022

#### Scorecard 2 of 2

#### What this is

This is a set of 7 values that form the basis for the professional and ethical conduct of everyone who works in the public sector.

#### Why this is important

There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.

#### How to read this

Each label represents a group of questions in the survey about public sector values.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

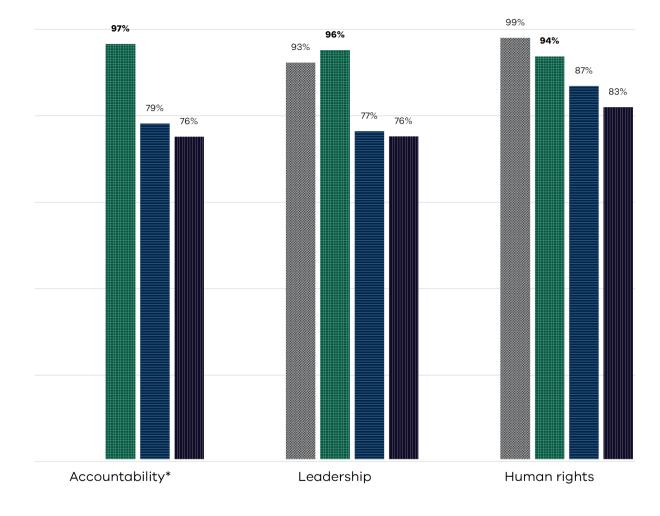
#### Example

#### In 2022:

97% of your staff who did the survey responded positively to questions about Accountability.

#### Compared to:

• 79% of staff at your comparator and 76% of staff across the public sector.



\*We can't compare some data here because one or more questions were not asked in a previous survey

You 2021 You 2022 Comparator 2022 Public sector 2022

#### Responsiveness

#### What this is

This is how responsive your staff feel they are to the community.

#### Why this is important

Staff need to feel they can adapt to the changing demands and circumstances of our clients and stakeholders.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

100% of staff who did the survey agreed or strongly agreed with 'My workgroup provides high quality advice and services'.

# Survey question Your results Disagree Neither agree nor disagree Don't know Agree 100%

My workgroup provides high quality advice and services

You		С	omparato	or
2021	2022	Lowest Average		Highest
		ı		
Not asked	100 %	81 %	89 %	90 %

#### Integrity 1 of 2

#### What this is

Integrity is being honest and transparent, conducting ourselves properly and using our powers responsibly.

#### Why this is important

The Victorian community need high trust in how everyone in the public sector works and what they do.

#### How to read this

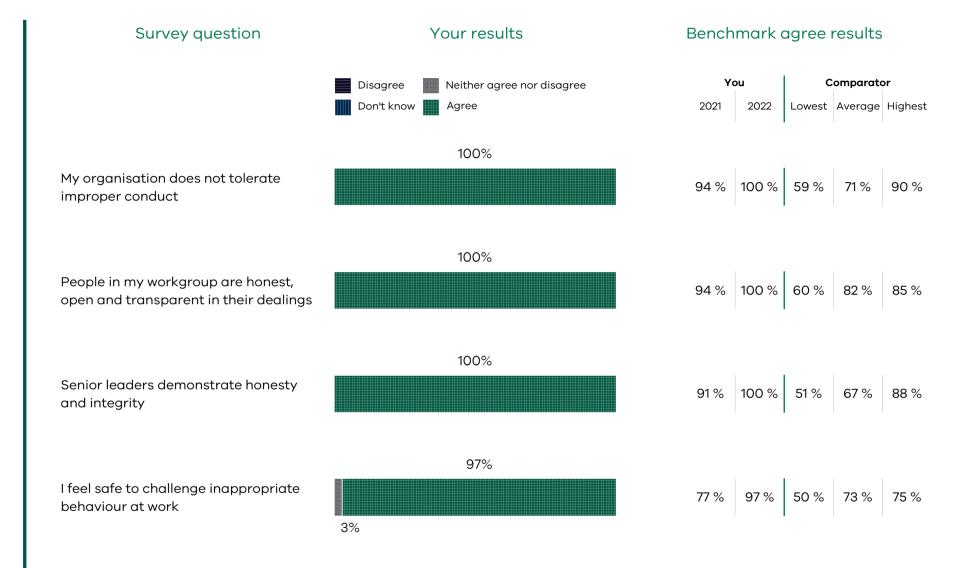
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

100% of staff who did the survey agreed or strongly agreed with 'My organisation does not tolerate improper conduct'.







#### Integrity 2 of 2

#### What this is

Integrity is being honest and transparent, conducting ourselves properly and using our powers responsibly.

#### Why this is important

The Victorian community need high trust in how everyone in the public sector works and what they do.

#### How to read this

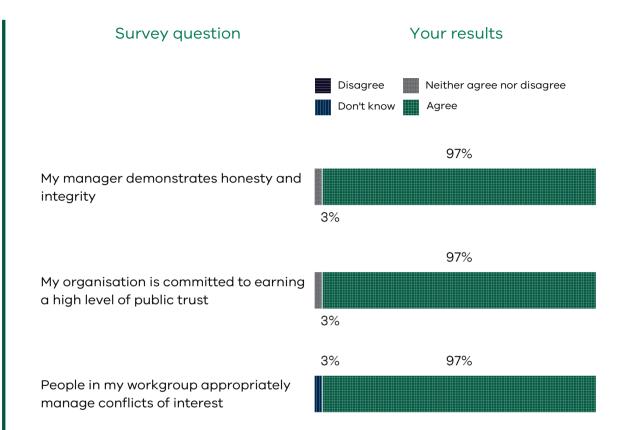
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

97% of staff who did the survey agreed or strongly agreed with 'My manager demonstrates honesty and integrity'.



Yo	C	omparato	or	
2021	2022	Lowest	Average	Highest
			90 %	
100 %	97 %	76 %	87 %	95 %
97 %	97 %	70 %	80 %	88 %



#### Impartiality

#### What this is

Impartiality is how your staff feel an organisation makes informed decisions and provides stable advice on merit, without bias, favouritism or self interest.

#### Why this is important

We all have an obligation to be impartial and make objective and fair decisions that are open to scrutiny.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

100% of staff who did the survey agreed or strongly agreed with 'People in my workgroup are politically impartial in their work'.

# Survey question People in my workgroup are politically impartial in their work My workgroup acts fairly and without bias Your results Neither agree nor disagree 100% 97% 97%

You		Comparator  Lowest Average Highest			
2021	2022	Lowest	Average	Highest	
			82 %		
Not asked	97 %	65 %	82 %	85 %	

#### Accountability 1 of 2

#### What this is

Accountability is if your staff feel they work to clear objectives in a transparent manner and can accept responsibility for decisions.

#### Why this is important

As we all make decisions on behalf of Victorians, we must be accountable in the resources we use.

#### How to read this

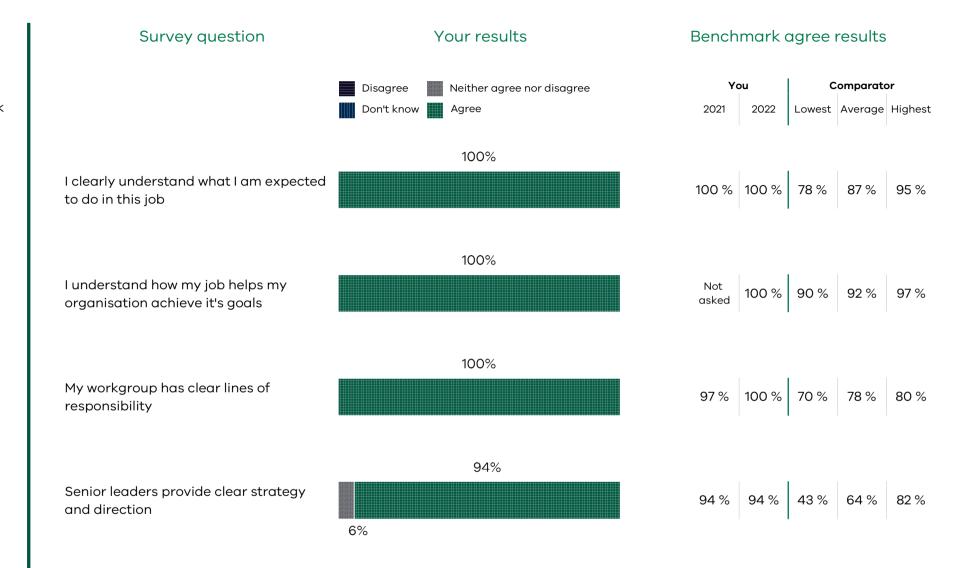
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

100% of staff who did the survey agreed or strongly agreed with 'I clearly understand what I am expected to do in this job'.







#### Accountability 2 of 2

#### What this is

Accountability is if your staff feel they work to clear objectives in a transparent manner and can accept responsibility for decisions.

#### Why this is important

As we all make decisions on behalf of Victorians, we must be accountable in the resources we use.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

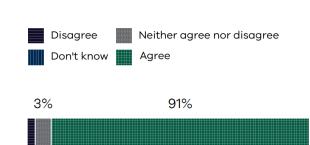
Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

91% of staff who did the survey agreed or strongly agreed with 'My workgroup uses its resources well'.

#### Survey question

My workgroup uses its resources well



6%

Your results

Yo	ou	С	omparato	or
2021	2022	Lowest	Average	Highest
Not asked	91 %	50 %	73 %	74 %

#### Respect 1 of 2

#### What this is

Respect is how your staff feel they're treated in the workplace and community.

#### Why this is important

All staff need to treat their colleagues and Victorians with respect.

#### How to read this

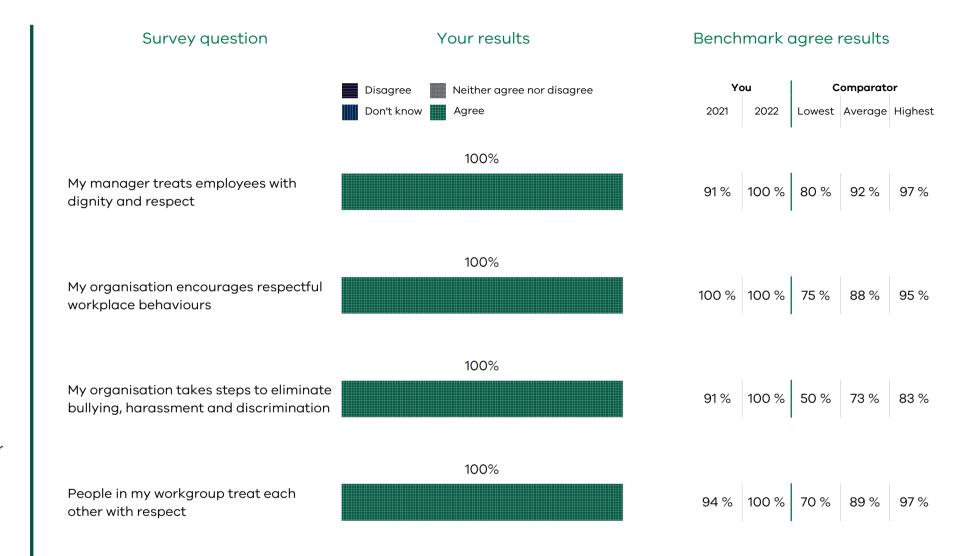
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

100% of staff who did the survey agreed or strongly agreed with 'My manager treats employees with dignity and respect'.







#### Respect 2 of 2

#### What this is

Respect is how your staff feel they're treated in the workplace and community.

#### Why this is important

All staff need to treat their colleagues and Victorians with respect.

#### How to read this

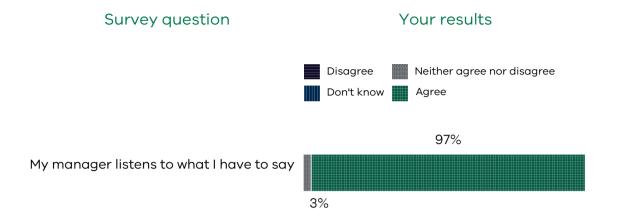
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

97% of staff who did the survey agreed or strongly agreed with 'My manager listens to what I have to say'.



You			C	omparato	or
	2021	2022	Lowest	Average	Highest
			l		
	94 %	97 %	85 %	88 %	88 %

#### Leadership

#### What this is

Leadership is how your staff feel an organisation implements and promotes the public sector values.

#### Why this is important

Good leadership plays a role in the development of workplace culture.

It also gives Victorians confidence that staff in the public sector behave to a high standard.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

97% of staff who did the survey agreed or strongly agreed with 'My manager models my organisation's values'.

# Survey question Disagree Neither agree nor disagree Don't know Agree 97% My manager models my organisation's values 3% Senior leaders model my organisation's values 6%

#### Benchmark agree results

You

2021

		•			
89 %	97 %	87 %	87 %	91 %	
	'				
		I			
97 %	94 %	51 %	66 %	88 %	

Comparator

Lowest Average Highest

#### Human rights

#### What this is

Human rights is how your staff feel their organisation upholds basic human rights.

#### Why this is important

Using the Victorian Charter of Human Rights, organisations must consider human rights in how they work and act.

#### How to read this

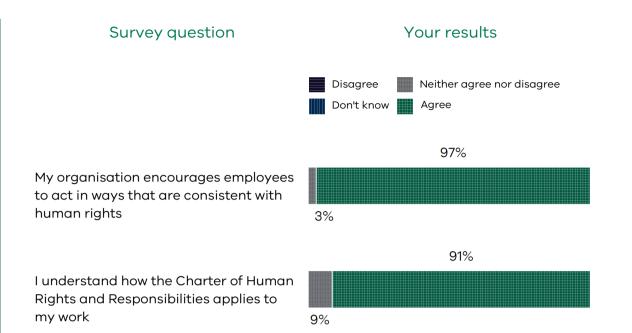
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

97% of staff who did the survey agreed or strongly agreed with 'My organisation encourages employees to act in ways that are consistent with human rights'.



#### Benchmark agree results

You

2021	2022	Lowest	Average	Highest	
100 %	97%	80 %	88 %	90 %	
97 %	91%	45 %	87 %	90 %	

Comparator

# People matter survey

# wellbeing check 2022

Have your say

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- · Intention to stay

- Inclusion
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- Sexual harassment
- Discrimination
- Violence and aggression

#### **Key differences**

- · Highest scoring
- Lowest scoring
- Most improved
- Most declined
- Biggest positive difference from comparator
- Biggest negative difference from comparator

#### **Taking action**

 Taking action questions

#### **Detailed results**

#### Senior leadership

 Senior leadership questions

# Organisational climate

- Scorecard
- Organisational integrity
- Collaboration
- Safety climate

#### Workgroup climate

- Scorecard
- Quality service delivery
- Innovation
- · Workgroup support
- · Safe to speak up

## Job and manager factors

- Scorecard
- Manager leadership
- Manager support
- Workload
- Learning and development
- · Job enrichment
- Meaningful work
- · Flexible working

# Public sector values

- Scorecard
- Responsiveness
- Integrity
- Impartiality
- Accountability
- Respect
- Leadership
- Human rights

#### Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring

Age, gender, variations in sex characteristics and sexual orientation

#### What this is

This is how staff describe their age, gender, variations in sex characteristics and sexual orientation.

#### Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

#### How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

#### How we protect anonymity and privacy

- de-identify all survey response data provided to your organisation
- don't release results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

Age	(n)	%
15-34 years	2	6%
35-54 years	18	51%
55+ years	9	26%
Prefer not to say	6	17%
How would you describe your gender?	(n)	%
Man	14	40%
Man Woman	14 12	40% 34%
Woman	12	34%
Woman Prefer not to say  Are you trans, non-binary or gender	12	34%

called intersex)?*	(n)	%
No	28	80%
Prefer not to say	7	20%
How do you describe your sexual orientation?	(n)	%
-	(n) 25	<b>%</b> 71%
orientation?		7,0



Aboriginal and/or Torres Strait Islander employees

#### What this is

This is staff who identify as Aboriginal and/or Torres Strait Islander.

#### Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

#### How to read this

Each table shows the breakdown of responses from your survey.
The (n) column shows the number of respondents in each category.
An asterisk (\*) means this is a new question for the 2022 survey.

#### How we protect anonymity and privacy

- de-identify all survey response data provided to your organisation
- don't release results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

Aboriginal and/or Torres Strait Islander	(n)	%
Yes	0	0%
Non Aboriginal and/or Torres Strait Islander	32	91%
Prefer not to say	3	9%



#### Disability

#### What this is

This is staff who identify as a person with disability and how they share that information.

#### Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

#### How to read this

Each table shows the breakdown of responses from your survey.
This is staff who identify as a person with disability and how they share that information

The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

- de-identify all survey response data provided to your organisation
- don't release results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

Do you identify as a person with a disability?	(n)	%
Yes	1	3%
No	32	91%
Prefer not to say	2	6%



#### Cultural diversity 1 of 2

#### What this is

These are the personal characteristics of staff.

#### Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

#### How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

An asterisk (\*) means this is a new question for the 2022 survey.

#### How we protect anonymity and privacy

- de-identify all survey response data provided to your organisation
- don't release results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

Country of birth	(n)	%
Born in Australia	24	69%
Not born in Australia	5	14%
Prefer not to say	6	17%

Language other than English spoken with family or community	(n)	%
Yes	3	9%
No	24	69%
Prefer not to say	8	23%



#### Cultural diversity 2 of 2

#### What this is

This is the cultural identity and religion of staff.

#### Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

#### How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

An asterisk (\*) means this is a new question for the 2022 survey.

#### How we protect anonymity and privacy

- de-identify all survey response data provided to your organisation
- don't release results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

Cultural identity	(n)	%
Australian	23	66%
Prefer not to say	8	23%
Other	2	6%
English, Irish, Scottish and/or Welsh	2	6%
European (including Western, Eastern and South-Eastern Europe, and Scandinavia)	2	6%
New Zealander	1	3%
East and/or South-East Asian	1	3%

Religion	(n)	%
No religion	18	51%
Christianity	10	29%
Prefer not to say	6	17%
Judaism	1	3%



#### Employment characteristics 1 of 2

#### What this is

These are the employment characteristics of staff.

#### Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

#### How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

An asterisk (\*) means this is a new question for the 2022 survey.

#### How we protect anonymity and privacy

- de-identify all survey response data provided to your organisation
- don't release results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

Working arrangement	(n)	%
Full-Time	23	66%
Part-Time	12	34%
Gross base salary (ongoing/fixed term		
only)	(n)	%
\$65k to \$95k	3	9%
\$95k to \$125k	6	17%
\$125k or more	13	37%
Prefer not to say	13	37%
Organisational tenure	(n)	%
<1 year	1	3%
1 to less than 2 years	2	6%
2 to less than 5 years	5	14%
5 to less than 10 years	3	9%
10 to less than 20 years	11	31%
More than 20 years	13	37%

Management responsibility	(n)	%
Non-manager	23	66%
Other manager	7	20%
Manager of other manager(s)	5	14%
Employment type	(n)	%
Ongoing and executive	28	80%
Fixed term	7	20%



#### Employment characteristics 2 of 2

#### What this is

These are the employment characteristics of staff.

#### Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

#### How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

An asterisk (\*) means this is a new question for the 2021 survey

#### How we protect anonymity and privacy

- de-identify all survey response data provided to your organisation
- don't release results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

Primary workplace location over the las	t	
3 months	(n)	%
Melbourne CBD	25	71%
Melbourne: Suburbs	9	26%
Other	1	3%
What have been your main places of work over the last 3-months?	(n)	%
Your employer's office	28	80%
Home or private location	22	63%
Other	1	3%

Flexible work	(n)	%
Part-time	12	34%
No, I do not use any flexible work arrangements	11	31%
Flexible start and finish times	10	29%
Other	5	14%
Working from an alternative location (e.g. home, hub/shared work space)	4	11%
Purchased leave	3	9%
Using leave to work flexible hours	2	6%
Working more hours over fewer days	1	3%



#### Adjustments

#### What this is

These are adjustments staff requested to perform in their role.

#### Why this is important

This shows organisations how flexible they are in adjusting for staff.

#### How to read this

Each demographic area shows the breakdown of responses from your survey results.

The (n) column shows the number of respondents in each category.

#### How we protect anonymity and privacy

To protect you, we:

- de-identify all survey response data provided to your organisation
- don't release results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

Have you requested any of the following adjustments at work?*	(n)	%
No, I have not requested adjustments	23	66%
Flexible working arrangements	12	34%
Physical modifications or improvements to the workplace	3	9%

Why did you make this request?	(n)	%
Work-life balance	7	58%
Caring responsibilities	2	17%
Family responsibilities	2	17%
Health	2	17%
Other	1	8%

# What was your experience with making the request? The adjustments I needed were made and the process was satisfactory The adjustments I needed were not made 1 8%

#### Caring

#### What this is

These are staff-reported caring responsibilities.

#### Why this is important

This shows organisations what caring responsibilities their staff have.

#### How to read this

Each demographic area shows the breakdown of responses from your survey results.

The (n) column shows the number of respondents in each category.

#### How we protect anonymity and privacy

- de-identify all survey response data provided to your organisation
- don't release results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

Caring responsibility	(n)	%
None of the above	11	31%
Prefer not to say	10	29%
Primary school aged child(ren)	6	17%
Secondary school aged child(ren)	6	17%
Frail or aged person(s)	3	9%
Child(ren) - younger than preschool age	1	3%
Preschool aged child(ren)	1	3%
Person(s) with disability	1	3%
Person(s) with a medical condition	1	3%
Person(s) with a mental illness	1	3%
Other	1	3%







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