





People matter survey

wellbeing check 2022

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About your report

The results in this report help your organisation build a positive workplace culture with integrity that live the public sector values.

Report contents

The visual on the right shows you what sections we've included in this report for your organisation's survey results.

Comparing data in this report

Your organisation took part in the survey in 2021 but not 2020.

This means you'll be able to compare about 76% of this year's survey with your previous results.

Rounding of percentages

In this report, we round numbers up or down to their nearest whole percentage.

This means some percentages may not add up to 100%.

Survey questions and definitions

Download Survey questions: People matter survey 2022 (DOCX, 55 pages) to see how we asked questions and defined concepts in the 2022 survey

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Privacy and anonymity

To protect you, we:

- use an anonymous survey link and everyone in your organisation receives the same survey link
- de-identify all survey response data provided to your organisation
- don't collect your name, date of birth or employee ID
- don't release results when fewer than 10 people in a work group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total
- don't link the free-text comment reporting to any other survey information

Read more in our privacy policy.



Survey's theoretical framework

What this is

The framework provides an overview of the workplace factors and outcomes that the survey measures.

Why this is important

Based on theory and research, the framework focuses on core themes that help guide organisations in creating better workplaces.

We developed the framework in consultation with stakeholders from the public sector and Deakin University.

Our public sector values

The public sector values inform the professional and ethical conduct of everyone who works in the public sector.

As such, these values underpin the theoretical framework of the survey.

There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.

Senior leadership

- Lead the organisation
- Set the culture
- Lead by example
- Actions influence outcomes

Organisation climate

- Organisational integrity
- Safety climate
- Patient safety climate
- Collaboration

Workgroup climate

- Quality service delivery
- Innovation
- Workgroup support
- Safe to speak up

Job and manager

- Manager leadership
- Manager support
- Workload
- Learning and development
- Job enrichment
- Meaningful work
- Flexible working

Engagement

Outcomes

- Satisfaction
- Wellbeing –
 work-related stress
- Wellbeing –
 job-related affect
- Intention to stay
- Acting on negative behaviours
- Inclusion

The public sector values that underpin the framework and all public sector organisations



Responsiveness



Integrity



Impartiality



Accountability



Respect



Leadership



Human Rights





Your comparator group

What this is

This is a list of similar organisations to yours.

We try to make sure they're in the same industry your organisation is in.

Some organisations may not have taken part in the survey previously. This means your comparator group may be different to previous years.

How we use this in your report

In this report, we compare your organisation's survey results to your comparator group's results.

This is so you can compare how your organisation is doing in your industry or to similar organisations.

We refer to your comparator group in this report as 'comparator'.

Australian Centre for the Moving Image

Film Victoria

Geelong Performing Arts Centre Trust

Museums Victoria

National Gallery of Victoria

Shrine of Remembrance Trustees

Victorian Arts Centre Trust



Your response rate

What this is

This is how many staff in your organisation did the survey in 2022.

Why this is important

The higher the response rate, the more your results will reflect how staff feel.

If less than 100 completed the survey, consider how much one person could change your results.

For example, if only 25 people did the survey, 1 person would account for 4% of any result.

In this example, if your survey result and comparator group result or previous survey result are within 4% of each other, there is very little difference in the results.

How to read this

The number in the brackets () shows how many staff completed the survey this year.

We've also expressed this as a percentage of all the staff who work in your organisation.

| 2021 | | 2022 | |
|-----------------------------|------------|-----------------------------|------------|
| 52% (73) | | 38% (66) | |
| Comparator Public Sector | 44% 39% | Comparator Public Sector | 38% 52% |



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Scorecard: employee engagement index

What this is

Engaged employees are committed to their organisation's goals and values, and motivated to contribute to organisational success.

The employee engagement index is a score out of 100. It is a weighting of all engagement question responses.

The weightings for each engagement response are:

- strongly agree is 100 points
- agree is 75 points
- neither agree nor disagree is 50 points
- disagree is 25 points
- strongly disagree is 0 points

Why this is important

High engagement may lead to greater satisfaction and lower absences, turnover and workplace stress.

| 20: | 21 | | _ | 2022 | |
|-----|-------------|----|---|---------------|----|
| 83 | 3 | | | 83 | |
| Co | mparator | 73 | | Comparator | 70 |
| | blic Sector | 70 | | Public Sector | 69 |



Engagement question results 1 of 2

What this is

This is the overall sense of pride, attachment, inspiration, motivation and advocacy your employees have for your organisation.

Your organisation's engagement index

Your 2022 index is 83.

Why this is important

High engagement drives greater productivity, employee wellbeing and lower absences, turnover and workplace stress.

How to read this

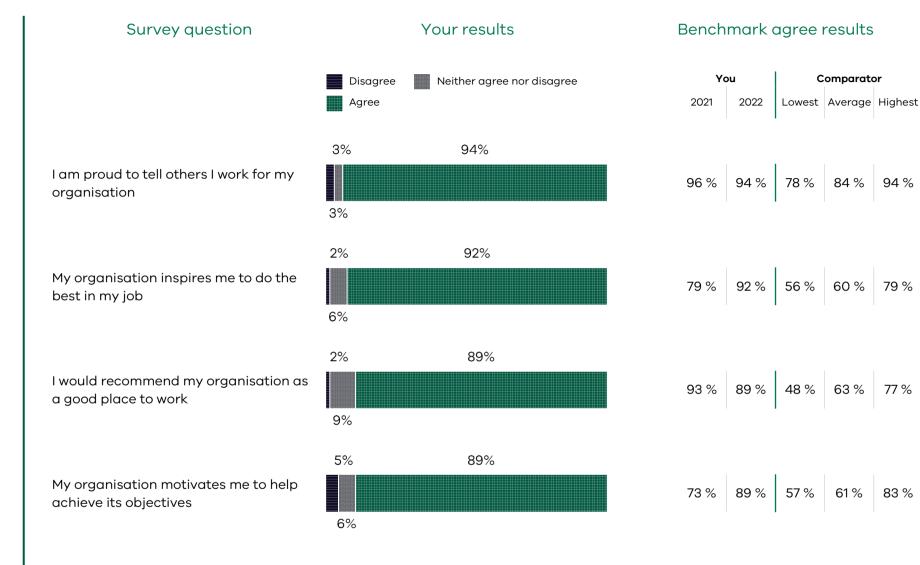
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

94% of your staff who did the survey agreed or strongly agreed with 'I am proud to tell others I work for my organisation'.







Engagement question results 2 of 2

What this is

This is the overall sense of pride, attachment, inspiration, motivation and advocacy your employees have for your organisation.

Your organisation's engagement index Your 2022 index is 83.

Why this is important

High engagement drives greater productivity, employee wellbeing and lower absences, turnover and workplace stress.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

77% of your staff who did the survey agreed or strongly agreed with 'I feel a strong personal attachment to my organisation'.

Survey question

Your results

Disagree

Agree

Neither agree nor disagree

You Comparator 2021 2022 Lowest Average Highest

Benchmark agree results

I feel a strong personal attachment to my organisation

| 5% | 77% |
|-----|-----|
| | |
| 18% | |



Scorecard: satisfaction, stress, intention to stay, inclusion

What this is

This scorecard provides overall results for satisfaction, high to severe work-related stress, intention to stay and inclusion.

There are more people outcomes scorecards throughout this report.

Why this is important

This page shows which outcomes are performing well and which outcomes you can look to improve.

How to read this

Each label represents a group of questions in the survey about people outcomes.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

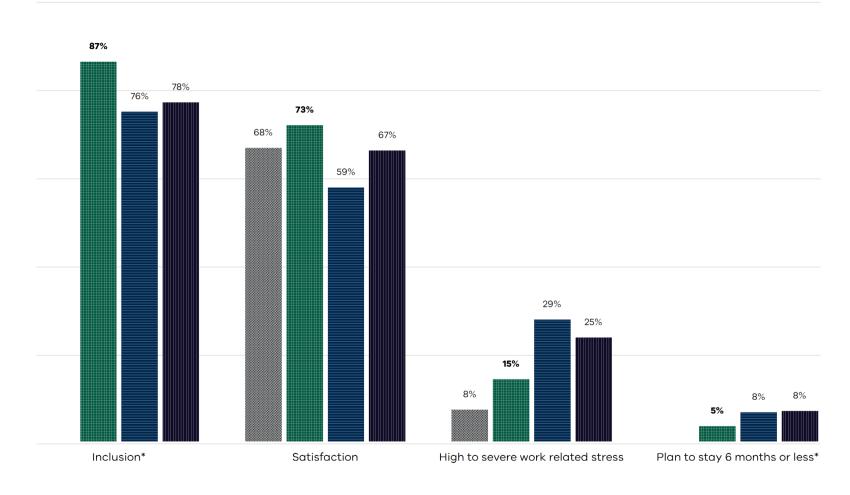
Example

In 2022:

 87% of your staff who did the survey responded positively to questions about Inclusion.

Compared to:

• 76% of staff at your comparator and 78% of staff across the public sector.



*We can't compare some data here because one or more questions were not asked in a previous survey





Satisfaction auestion results

What this is

This is how satisfied staff are with their jobs, work-life balance and career development.

Why this is important

High satisfaction may lead to improved engagement, performance and lower absences and turnover.

How to read this

Under 'Your results', see results for each question in descending order by most satisfied.

'Satisfied' combines responses for satisfied and very satisfied and 'Dissatisfied' combines responses for dissatisfied and very dissatisfied.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

82% of your staff who did the survey were satisfied or very satisfied with 'Considering everything, how satisfied are you with your current job'.

Survey question Your results Benchmark satisfied results Dissatisfied Neither satisfied nor dissatisfied Satisfied 2021 3% 82% Considering everything, how satisfied are you with your current job 15% 9% 80% How satisfied are you with the work/life balance in your current job 11% 12% 56% How satisfied are you with your career development within your current organisation 32%



You



Comparator

Lowest Average Highest

Work-related stress levels

What this is

This is the level of stress experienced by employees in response to work-related factors.

Why this is important

Stress can negatively affect peoples health and wellbeing as well as their performance and behaviour.

How to read this

In this survey we asked staff to tell us their stress level.

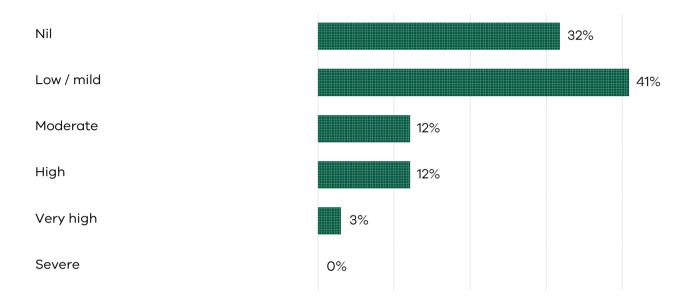
The graph at the top shows how staff in your organisation rated their current levels of work-related stress.

The numbers below show the percentage of staff in your organisation who said they experienced high to severe stress in 2022 compared to 2021 and your comparator.

Example

15% of your staff who did the survey said they had high to severe stress in 2022. This is compared to 29% of staff in your comparator group and 25% of staff across the public sector.

How would you rate your current level of work-related stress? (You 2022)



Reported levels of high to severe stress

| 2021 | 2022 | |
|------|------|--|
| 8% | 15% | |

| Comparator | 29% | Comparator | 29% |
|---------------|-----|----------------------|-----|
| Public Sector | 26% | Public Sector | 25% |



Work-related stress causes

What this is

This is the main work-related causes of stress reported by staff.

Why this is important

Stress can negatively affect peoples health and wellbeing as well as their performance and behaviour.

How to read this

In the survey, we ask staff to tell us if they have experienced mild to severe stress at work, as shown in the visual above the table.

If they answer yes, we ask them to tell us what caused the stress. They can select more than one cause.

In descending order, the table shows the top 10 causes.

Example

68% of your staff who did the survey said they experienced mild to severe stress.

Of that 68%, 42% said the top reason was 'Time pressure'.

| 45 | 21 |
|-----|-----|
| 68% | 32% |

Experienced some work-related stress

Did not experience some work-related stress

| Of those that experienced work related stress it was from | You 2021 | You 2022 | Comparator 2022 | Public sector 2022 |
|--|-------------|-------------|--------------------|-----------------------|
| Time pressure | 24% | 42% | 43% | 44% |
| Workload | 20% | 38% | 46% | 51% |
| Dealing with clients, patients or stakeholders | 16% | 27% | 19% | 15% |
| Competing home and work responsibilities | 5% | 22% | 13% | 14% |
| Other | 4% | 16% | 9% | 9% |
| Other changes due to COVID-19 | 47% | 16% | 7% | 7% |
| Job security | 18% | 11% | 10% | 10% |
| Social environment (e.g. relationships with colleagues, manager and/or senior leaders) | 7% | 11% | 14% | 10% |
| Work schedule or hours | 9% | 11% | 10% | 6% |
| Physical environment | 4% | 9% | 5% | 3% |



Intention to stay

What this is

This is what your staff intend to do with their careers in the near future.

Why this is important

In the public sector, we want to attract, keep, motivate and engage staff.

How to read this

In the survey, we ask staff to tell us how long they intend to work at their organisation.

Example

5% of your staff who did the survey said they intended to work for your organisation for 6 months or less.

| Employees plan to work at your organisation for | You 2022 | Comparator 2022 | Public sector 2022 |
|---|-------------|--------------------|-----------------------|
| 6 months or less | 5% | 8% | 8% |
| Over 6 months and up to 1 year | 8% | 9% | 10% |
| Over 1 year and up to 3 years | 30% | 30% | 25% |
| Over 3 years and up to 5 years | 18% | 16% | 16% |
| Over 5 years | 39% | 38% | 41% |



Inclusion question results

What this is

This is how included staff feel in their workplace.

Why this is important

When people feel like they belong, they can bring their true selves and lived experience to their work and workplace. This leads to increased productivity, wellbeing and better outcomes for the community.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

89% of your staff who did the survey agreed or strongly agreed with 'I can be myself at work'.

Survey question Disagree Agree Neither agree nor disagree Agree 1 can be myself at work 6% 6% 85% I feel as if I belong at this organisation

Benchmark agree results

| Yo | u | C | or | |
|--------------|------|--------|---------|---------|
| 2021 | 2022 | Lowest | Average | Highest |
| Not asked | | l | 82 % | |
| Not asked | 85 % | 59 % | 70 % | 79 % |

Inclusion - Barriers to success

What this is

This is a list of things that staff felt were barriers to their success at work.

Why this is important

These results can show areas of focus for improvement to enable employee success in the workplace.

How to read this

In the survey, we ask staff to tell us if they have experienced any barriers to their success at work and what those barriers were. They can select more than one barrier.

In descending order, the table shows to top 10 answers.

Example

8% of your staff who did the survey said they have experienced barriers to success in the last 12 months due to 'My mental health'. Staff who experienced one or more barriers to success at work

14 52 21% 79%

Experienced barriers

Did not experience barriers

| During the last 12 months, employees experienced barriers to their success due to | You 2022 | Comparator 2022 | Public sector 2022 |
|---|-------------|--------------------|-----------------------|
| My mental health | 8% | 12% | 7% |
| My sex | 6% | 6% | 4% |
| My age | 5% | 10% | 8% |
| My caring responsibilities | 5% | 7% | 7% |
| My physical health | 5% | 6% | 4% |
| My political belief | 5% | 1% | 1% |
| My gender identity | 3% | 2% | 1% |
| My race | 3% | 1% | 1% |
| My sexual orientation | 3% | 1% | 1% |
| My industrial activity | 2% | 2% | 1% |



Scorecard: emotional effects of work

What this is

This is the level of positive and negative feelings experienced by staff in the 3 months before the survey.

Why this is important

Positive feelings can lead to higher wellbeing and job satisfaction and a lower chance of burnout.

How to read this

Each label represents a question in the survey about emotional effects of work.

Each result is the percentage of staff who said they often, very often or always felt happy, enthusiastic, worried or miserable in the past 3 months.

You can compare these with your comparator and the public sector.

Example

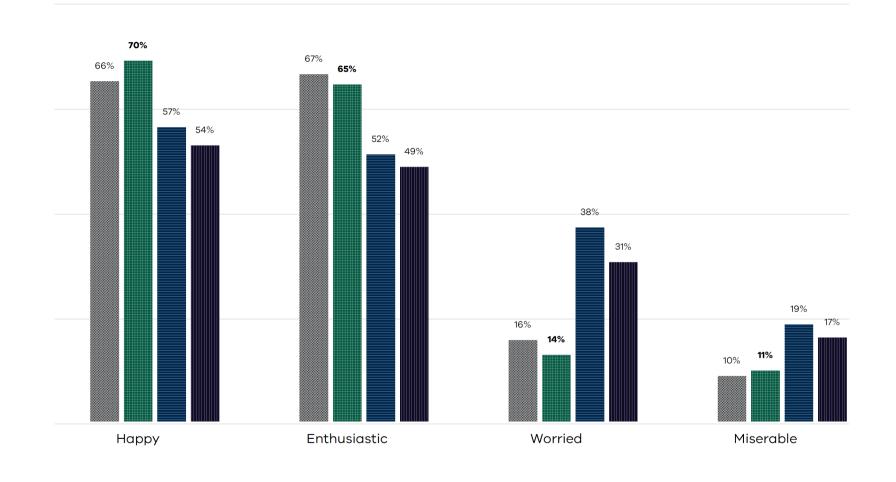
In 2022:

 70% of your staff who did the survey said work made them feel happy in 2022, which is up from 66% in 2021

Compared to:

• 57% of staff at your comparator and 54% of staff across the public sector.

Thinking about the last three months, how often has work made you feel ...





You 2022 Comparator 2022



Public sector 2022

Scorecard: negative behaviours

What this is

This is how many staff have experienced negative behaviours at work in the past 12 months.

Why this is important

Negative behaviours can be detrimental to health and wellbeing as well as performance and behaviour.

How to read this

Each label represents a question in the survey about negative behaviour.

Each result is the percentage of staff who said they experienced bullying, sexual harassment, discrimination or violence and aggression in the past 12 months.

You can compare these with your comparator and the public sector.

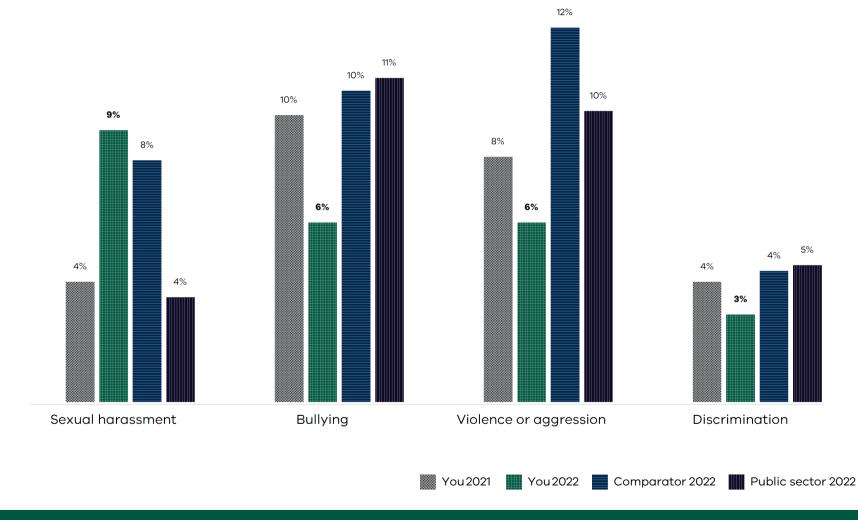
Example

In 2022:

 9% of your staff who did the survey stated they experienced 'Sexual harassment' in the last 12 months which is up from 4% in 2021.

Compared to:

8% of staff at your comparator and
 4% of staff across the public sector.



Bullying

What this is

This is repeated unreasonable behaviour directed at an employee that creates a risk to their health and safety.

Why this is important

Bullying can have an immediate and longterm negative impact on those involved, including those who witness bullying.

Why there is no data here

We've not published the results for this section because less than 10 people said they experienced bullying.

We do this to protect the respondents.



Sexual harassment

What this is

This is non-consensual or unwelcome sexual behaviour that could cause an employee to feel offended, humiliated or intimidated.

Why this is important

Sexual harassment can have an immediate and long-term negative impact on those involved, including those who witness sexual harassment.

Why there is no data here

We've not published the results for this section because less than 10 people said they experienced sexual harassment.

We do this to protect the respondents.

Discrimination

What this is

Discrimination is when a person treats, or proposes to treat, a person unfavourably because of their personal characteristics, such as their age or gender, or other attributes.

Why this is important

Staff expect to have a safe and inclusive working environment to work in that is free of discrimination.

Why there is no data here

We've not published the results for this section because less than 10 people said they experienced discrimination.

We do this to protect the respondents.

Violence and aggression

What this is

This is when staff are abused, threatened or assaulted in a situation related to their work.

Why this is important

Violence and aggression can have an immediate and long-term negative impact of those involved, including those who witness violence and aggression.

Why there is no data here

We've not published the results for this section because less than 10 people said they experienced violence or aggression. We do this to protect the respondents.

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Highest scoring questions

What this is

These are the questions your organisation had the highest agreement or satisfaction with in 2022.

How to read this

Use this data to see where your organisation has the highest agreement or satisfaction with questions from the 2022 survey.

In this table, your score for this year is shown in the 'you 2022 column'.

You can also compare your 2022 scores against your 2021 scores and your 2022 comparator group.

Example

On the first row 'Job enrichment', the 'You 2022' column shows 98% of your staff agreed with 'I clearly understand what I am expected to do in this job'.

In the 'Change from 2021' column, you have a 5% increase, which is a positive trend.

| Question group | Highest scoring questions | You 2022 | Change from 2021 | Comparator 2022 |
|--------------------------|--|-------------|----------------------|--------------------|
| Job enrichment | I clearly understand what I am expected to do in this job | 98% | +5% | 85% |
| Job enrichment | I understand how my job helps my organisation achieve it's goals | 97% | Not asked in 2021 | 92% |
| Manager leadership | My manager demonstrates honesty and integrity | 97% | +4% | 85% |
| Manager leadership | My manager models my organisation's values | 97% | +5% | 82% |
| Manager leadership | My manager treats employees with dignity and respect | 97% | +4% | 86% |
| Flexible working | My manager supports working flexibly | 95% | Not asked in 2021 | 81% |
| Job enrichment | I can use my skills and knowledge in my job | 95% | Not asked in 2021 | 89% |
| Manager support | My manager provides me with enough support when I need it | 95% | +9% | 80% |
| Organisational integrity | My organisation encourages respectful workplace behaviours | 95% | +5% | 80% |
| Manager support | I can discuss problems or issues with my manager | 94% | Not asked in 2021 | 82% |



Lowest scoring questions

What this is

These are the questions your organisation had the lowest agreement or satisfaction with in 2022.

How to read this

Use this data to see where your organisation has the lowest agreement or satisfaction with questions from the 2022 survey.

In this table, your score for this year is shown in the 'you 2022 column'.

You can also compare your 2022 scores against your 2021 scores and your 2022 comparator group.

Example

On the first row 'Taking action', the 'You 2022' column shows 32% of your staff agreed with 'My organisation has made improvements based on the survey results from last year'.

This question was not asked in 2021.

| Question subgroup | Lowest scoring questions | You 2022 | Change from 2021 | Comparator 2022 |
|--------------------------|--|-------------|----------------------|--------------------|
| Taking action | My organisation has made improvements based on the survey results from last year | 32% | Not asked in 2021 | 25% |
| Learning and development | I am satisfied with the opportunities to progress in my organisation | 48% | Not asked in 2021 | 36% |
| Learning and development | I am satisfied with the way my learning and development needs have been addressed in the last 12 months | 55% | +2% | 40% |
| Learning and development | My organisation places a high priority on the learning and development of staff | 55% | -4% | 36% |
| Satisfaction | How satisfied are you with your career development within your current organisation | 56% | -1% | 46% |
| Organisational integrity | I believe the promotion processes in my organisation are fair | 59% | Not asked in 2021 | 39% |
| Organisational integrity | I have an equal chance at promotion in my organisation | 59% | Not asked in 2021 | 44% |
| Safety climate | All levels of my organisation are involved in the prevention of stress | 59% | +2% | 34% |
| Safety climate | My organisation has effective procedures in place to support employees who may experience stress | 62% | -12% | 39% |
| Collaboration | Workgroups across my organisation willingly share information with each other | 64% | +6% | 52% |



Most improved

What this is

This is where staff feel their organisation has most improved.

How to read this

Use this data to see if your organisation has a developing or changing trend.

In this table, your trend is shown in the 'Increase from 2021' column.

When you use this data, focus on the increase instead of individual numbers.

This is because the increase from 2021 shows you where the most positive changes are happening in your organisation.

Example

On the first row 'Senior leadership', the 'You 2022' column shows 92% of your staff agreed with 'Senior leaders demonstrate honesty and integrity'.

In the 'Increase from 2021' column, you have a 17% increase, which is a positive trend.

| Question group | Most improved from last year | You 2022 | Increase from 2021 | Comparator 2022 |
|--------------------------|---|-------------|-----------------------|--------------------|
| Senior leadership | Senior leaders demonstrate honesty and integrity | 92% | +17% | 55% |
| Engagement | My organisation motivates me to help achieve its objectives | 89% | +17% | 61% |
| Workgroup support | People in my workgroup are politically impartial in their work | 79% | +16% | 76% |
| Meaningful work | I achieve something important through my work | 86% | +15% | 85% |
| Satisfaction | How satisfied are you with the work/life balance in your current job | 80% | +15% | 61% |
| Human rights | I understand how the Charter of Human Rights and Responsibilities applies to my work | 71% | +14% | 73% |
| Organisational integrity | My organisation does not tolerate improper conduct | 92% | +13% | 67% |
| Engagement | My organisation inspires me to do the best in my job | 92% | +13% | 60% |
| Workgroup support | People in my workgroup appropriately manage conflicts of interest | 74% | +13% | 72% |
| Meaningful work | I get a sense of accomplishment from my work | 91% | +10% | 81% |



Most declined

What this is

This is where staff feel their organisation has most declined.

How to read this

Use this data to see if your organisation has a developing or changing trend.

In this table, your trend is shown in the 'Decrease from 2021' column.

When you use this data, focus on the decrease instead of individual numbers.

This is because the decrease from 2021 shows you where the most negative changes are happening in your organisation.

Example

On the first row 'Workload', the 'You 2022' column shows 73% of your staff agreed with 'The workload I have is appropriate for the job that I do'.

In the 'Decrease from 2021' column, you have a 12% decrease, which is a negative trend.

| Question subgroup | Largest decline from last year | You 2022 | Decrease from 2021 | Comparator 2022 |
|--------------------------|--|-------------|-----------------------|--------------------|
| Workload | The workload I have is appropriate for the job that I do | 73% | -12% | 57% |
| Safety climate | My organisation has effective procedures in place to support employees who may experience stress | 62% | -12% | 39% |
| Workload | I have enough time to do my job effectively | 76% | -9% | 54% |
| Quality service delivery | My workgroup has clear lines of responsibility | 85% | -7% | 69% |
| Engagement | I feel a strong personal attachment to my organisation | 77% | -6% | 69% |
| Learning and development | My organisation places a high priority on the learning and development of staff | 55% | -4% | 36% |
| Collaboration | I am able to work effectively with others outside my immediate workgroup | 88% | -4% | 81% |
| Workgroup support | People in my workgroup treat each other with respect | 88% | -4% | 83% |
| Engagement | I would recommend my organisation as a good place to work | 89% | -4% | 63% |
| Safety climate | Senior leaders consider the psychological health of employees to be as important as productivity | 76% | -2% | 45% |



Biggest positive difference from comparator

What this is

This is where your staff have agreed more to a question compared to staff at similar organisations.

How to read this

Use this data to see where your organisation has the biggest positive difference with questions from the 2022 survey compared to your comparator group.

In this table, the difference to your comparator is shown in the 'difference' column.

Example

On the first row 'Senior leadership', the 'You 2022' column shows 92% of your staff agreed with 'Senior leaders demonstrate honesty and integrity'.

The 'difference' column, shows that agreement for this question was 38 percentage points higher in your organisation than in your comparator.

| Question group | Biggest positive difference from comparator | You 2022 | Difference | Comparator 2022 |
|--------------------------|--|-------------|------------|--------------------|
| Senior leadership | Senior leaders demonstrate honesty and integrity | 92% | +38% | 55% |
| Engagement | My organisation inspires me to do the best in my job | 92% | +32% | 60% |
| Safety climate | Senior leaders consider the psychological health of employees to be as important as productivity | 76% | +31% | 45% |
| Safety climate | Senior leaders show support for stress prevention through involvement and commitment | 68% | +30% | 39% |
| Engagement | My organisation motivates me to help achieve its objectives | 89% | +28% | 61% |
| Senior leadership | Senior leaders model my organisation's values | 80% | +26% | 54% |
| Engagement | I would recommend my organisation as a good place to work | 89% | +26% | 63% |
| Senior leadership | Senior leaders provide clear strategy and direction | 76% | +26% | 50% |
| Organisational integrity | My organisation does not tolerate improper conduct | 92% | +26% | 67% |
| Safety climate | All levels of my organisation are involved in the prevention of stress | 59% | +25% | 34% |



Biggest negative difference from comparator

What this is

This is where your staff have agreed less to a question compared to staff at similar organisations.

How to read this

Use this data to see where your organisation has the biggest negative difference with questions from the 2022 survey compared to your comparator group.

In this table, the difference to your comparator is shown in the 'difference' column.

Example

On the first row 'Human rights', the 'You 2022' column shows 71% of your staff agreed with 'I understand how the Charter of Human Rights and Responsibilities applies to my work'.

The 'difference' column, shows that agreement for this question was 2 percentage points lower in your organisation than in your comparator.

| Question subgroup | Biggest negative difference from comparator | You 2022 | Difference | Comparator 2022 |
|-------------------|---|-------------|------------|--------------------|
| Human rights | I understand how the Charter of Human Rights and Responsibilities applies to my work | 71% | -2% | 73% |



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- Sexual harassment
- Discrimination
- Violence and aggression

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- Lowest scoringMost improved
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- Employment
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- Caring



Taking action

What this is

This is how well staff feel their organisation takes action and makes improvements from your survey results.

Why this is important

If your organisation takes action as a result of survey results, your staff may feel their feedback is valuable.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

64% of your staff who did the survey agreed or strongly agreed with 'I believe based on the results of this survey'.

Survey question

I believe my organisation will make

improvements based on the survey

My organisation has made

results from last year

this survey

improvements based on the results of

Your results

Benchmark agree results

| Disagree Don't know | Neither agree nor disagree Agree |
|----------------------|-------------------------------------|
| 9% | 64% |
| | |
| 27% | |
| 31% | 32% |
| | |

34%

3%

| Yo | | Comparator | | | |
|--------------|------|------------|---------|---------|--|
| 2021 | 2022 | Lowest | Average | Highest | |
| Not asked | | | 42 % | | |
| | | I | | | |

asked

my organisation will make improvements

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Key differences

- · Highest scoring
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Senior leadership

Senior leadership

What this is

This is how supported staff feel by senior leaders in their organisation and how well they believe senior leaders communicate.

Why this is important

Supportive senior leaders who communicate well mean staff may feel more connected to their work and organisation.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

92% of your staff who did the survey agreed or strongly agreed with 'Senior leaders demonstrate honesty and integrity'.



Benchmark agree results

| Yo | ou | C | or | |
|------|------|--------|----------------|---------|
| 2021 | 2022 | Lowest | Average | Highest |
| | | | 55 % | |
| 73 % | 80 % | 47 % | 54 % | 80 % |
| 68 % | 76 % | 41 % | 50 % | 83 % |

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- Inclusion
- Scorecard: emotional effects of work
- Scorecard: negative behaviour
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- Sexual harassment
- · Discrimination
- Violence and aggression

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- · Highest scoring
- Lowest scoring
- Most improved
- Most declined
- Biggest positive difference from comparator
- Biggest negative difference from comparator

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Scorecard

What this is

This scorecard provides overall results for each factor in the organisation climate part of the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about organisational climate.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

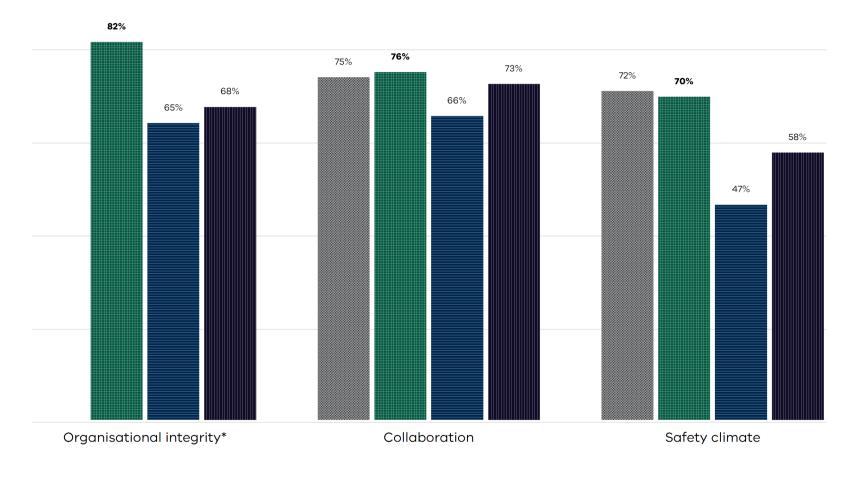
Example

In 2022:

 82% of your staff who did the survey responded positively to questions about Organisational integrity.

Compared to:

 65% of staff at your comparator and 68% of staff across the public sector.



*We can't compare some data here because one or more questions were not asked in a previous survey

You 2021 You 2022 Comparator 2022 Public sector 2022



Organisational integrity 1 of 2

What this is

This is how much trust staff have in your organisation's ability to operate, implement policy and deliver services for Victorians.

Why this is important

We need the community to have high trust in how we work and what we do.

How to read this

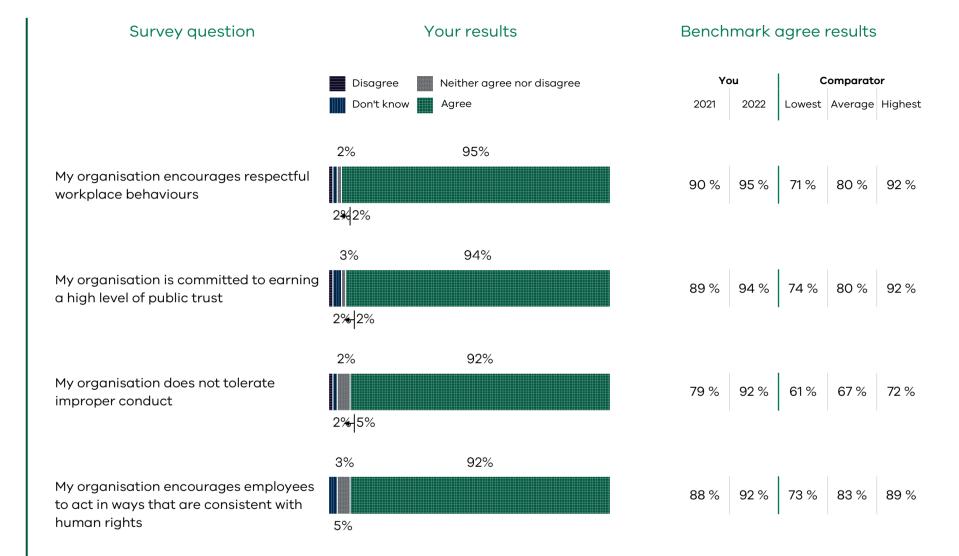
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

95% of your staff who did the survey agreed or strongly agreed with 'My organisation encourages respectful workplace behaviours'.





Organisational integrity 2 of 2

What this is

This is how much trust staff have in your organisation's ability to operate, implement policy and deliver services for Victorians.

Why this is important

We need the community to have high trust in how we work and what we do.

How to read this

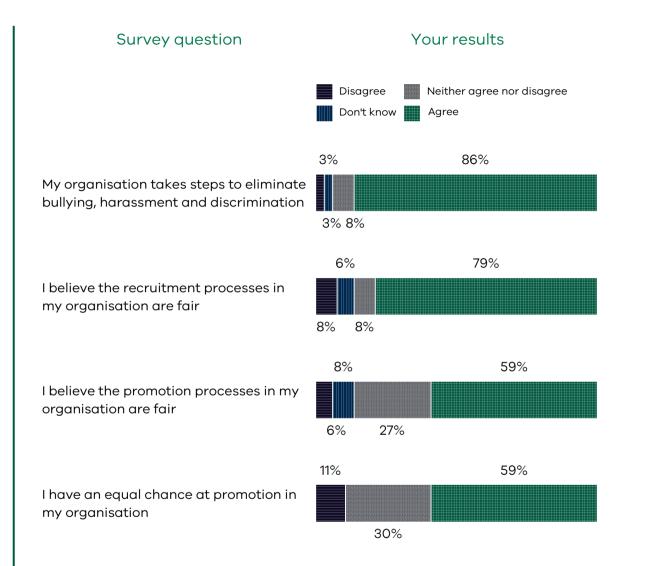
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

86% of your staff who did the survey agreed or strongly agreed with 'My organisation takes steps to eliminate bullying, harassment and discrimination'.





Benchmark agree results

Comparator

Lowest Average Highest

You

2021



Collaboration

What this is

This shows how well the workgroups in your organisation work together and share information.

Why this is important

Improving these results can improve the cohesiveness of your organisation and allow for greater intra-organisational collaboration.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

88% of your staff who did the survey agreed or strongly agreed with 'I am able to work effectively with others outside my immediate workgroup'.

Survey question

I am able to work effectively with others

outside my immediate workgroup

Workgroups across my organisation willingly share information with each

other

Your results

| Disagree Don't know | Neither agree nor disagree Agree |
|---------------------|-----------------------------------|
| 2% | 88% |
| | |
| 11% | |
| 9% | 64% |
| | |

| 2% | 88% | |
|-----|-----|--|
| | | |
| 11% | | |
| Ω% | 64% | |

| 9% | | 64% |
|----|-----|-----|
| | | |
| 8% | 20% | |

| You | | C | omparato | or |
|------|------|--------|----------|---------|
| 2021 | 2022 | Lowest | Average | Highest |
| | | l | | |
| | | I | | |
| 92 % | 88 % | 74 % | 81 % | 89 % |
| | | | | |
| | | | | |

Safety climate 1 of 2

What this is

This is how well staff feel your organisation supports safety at work.

Why this is important

A safe workplace is a key outcome of Leading the way and the Victorian public sector mental health and wellbeing charter.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

92% of your staff who did the survey agreed or strongly agreed with 'My organisation provides a physically safe work environment'.

Survey question Your results Benchmark agree results You Comparator Neither agree nor disagree Disagree Don't know 2021 Lowest Average Highest 2% 92% My organisation provides a physically safe work environment 6% 6% 76% Senior leaders consider the psychological health of employees to be as important as productivity 18% 6% 68% Senior leaders show support for stress prevention through involvement and commitment 26% 8% 65% In my workplace, there is good communication about psychological safety issues that affect me 27%



Safety climate 2 of 2

What this is

This is how well staff feel your organisation supports safety at work.

Why this is important

A safe workplace is a key outcome of Leading the way and the Victorian public sector mental health and wellbeing charter.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

62% of your staff who did the survey agreed or strongly agreed with 'My organisation has effective procedures in place to support employees who may experience stress'.

Survey question Your results Neither agree nor disagree Disagree Don't know 62% 15% My organisation has effective procedures in place to support employees who may experience stress 6% 17% 8% 59% All levels of my organisation are involved in the prevention of stress 33%

| You | | | omparato | | |
|-----|------|------|----------|---------|---------|
| | 2021 | 2022 | Lowest | Average | Highest |
| | | | | 39 % | |
| | 58 % | 59 % | 27 % | 34 % | 46 % |

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wellbeing check 2022

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- Violence and aggression

Key differences

- · Highest scoring
- Lowest scoring
- Most improved
- Most declined
- Biggest positive difference from comparator
- Biggest negative difference from comparator

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• Taking action questions

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- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
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- Adjustments
- Caring

Scorecard

What this is

This scorecard provides overall results for each factor in the workgroup climate part of the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about workgroup climate.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

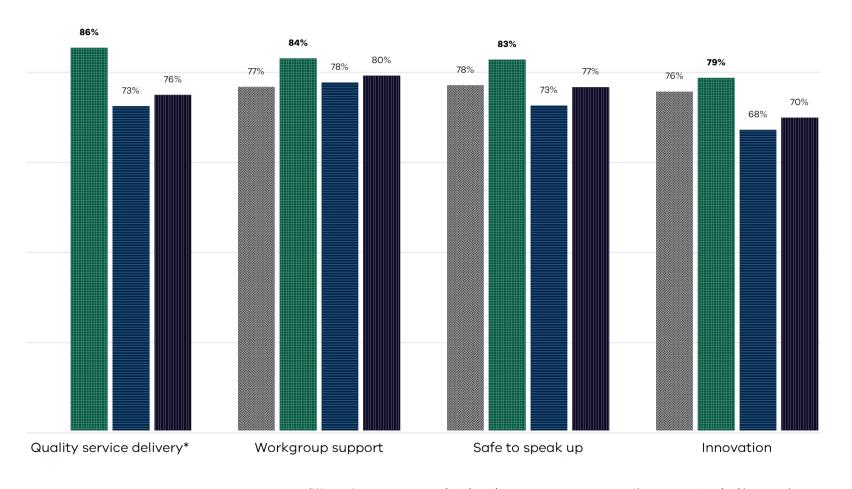
Example

In 2022:

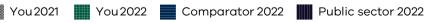
 86% of your staff who did the survey responded positively to questions about Quality service delivery.

Compared to:

• 73% of staff at your comparator and 76% of staff across the public sector.



*We can't compare some data here because one or more questions were not asked in a previous survey





Quality service delivery

What this is

This is how well workgroups in your organisation operate to deliver quality services.

Why this is important

The public sector must provide highquality services in a timely way to meet the needs of Victorians.

Workgroups need to be motivated, make impartial decisions and have clear accountabilities.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

89% of your staff who did the survey agreed or strongly agreed with 'My workgroup provides high quality advice and services'.

Survey question Your results Benchmark agree results You Comparator Neither agree nor disagree Disagree Don't know Agree 2021 Lowest Average Highest 2% 89% My workgroup provides high quality asked advice and services 3%-6% 2% 88% My workgroup acts fairly and without bias 5%6% 2% 85% My workgroup has clear lines of responsibility 2% 12% 2% 82% My workgroup uses its resources well 5% 12%





Innovation

What this is

This is how well staff feel their workgroup innovates its operations.

Why this is important

Innovation can reduce costs, create public value and lead to higher engagement.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

83% of your staff who did the survey agreed or strongly agreed with 'My workgroup is quick to respond to opportunities to do things better'.

Survey question Your results Neither agree nor disagree Disagree Don't know Agree 3% 83% My workgroup is quick to respond to opportunities to do things better 5% 9% 2% 83% My workgroup learns from failures and mistakes 6% 9% 2% 71% My workgroup encourages employee creativity 5% 23%



Benchmark agree results

Comparator

Lowest Average Highest

You

2021



Workgroup support 1 of 2

What this is

This is how well staff feel people work together and support each other in your organisation.

Why this is important

Collaboration can lead to higher team satisfaction, performance and effectiveness.

How to read this

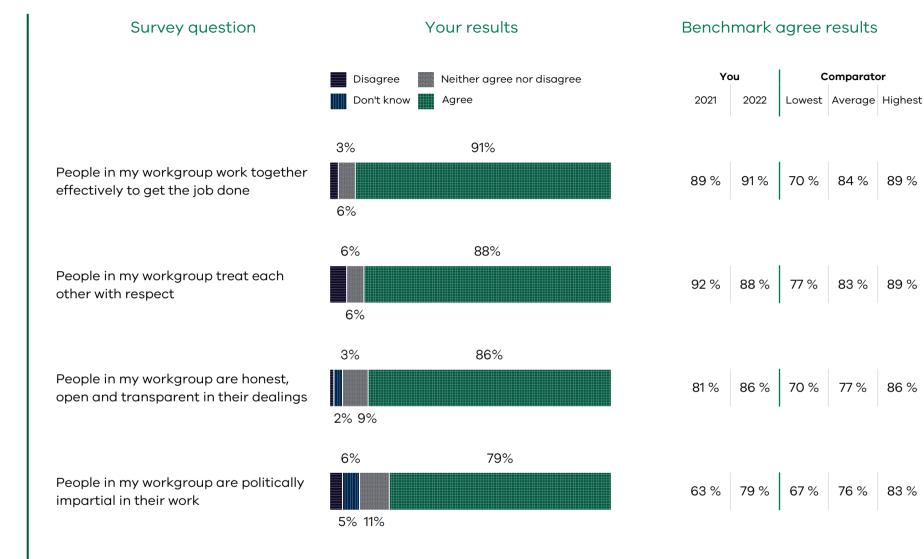
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

91% of your staff who did the survey agreed or strongly agreed with 'People in my workgroup work together effectively to get the job done'.







Workgroup support 2 of 2

What this is

This is how well staff feel people work together and support each other in your organisation.

Why this is important

Collaboration can lead to higher team satisfaction, performance and effectiveness.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

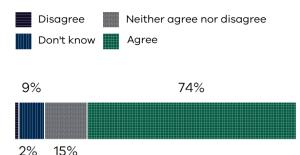
74% of your staff who did the survey agreed or strongly agreed with 'People in my workgroup appropriately manage conflicts of interest'.

Survey question

People in my workgroup appropriately

manage conflicts of interest

Your results



| You | | Comparator | | | |
|------|------|------------|---------|---------|--|
| 2021 | 2022 | Lowest | Average | Highest | |
| | | | | | |
| | | | | | |
| | | ı | | | |
| 62 % | 74 % | 65 % | 72 % | 83 % | |
| | | | | | |

Safe to speak up

What this is

This is how freely and confidently staff feel they can talk about issues without fear of retribution.

Why this is important

Organisations with psychologically safe cultures empower staff to report negative behaviour and integrity issues.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

89% of your staff who did the survey agreed or strongly agreed with 'I feel culturally safe at work'.

Survey question

I feel culturally safe at work

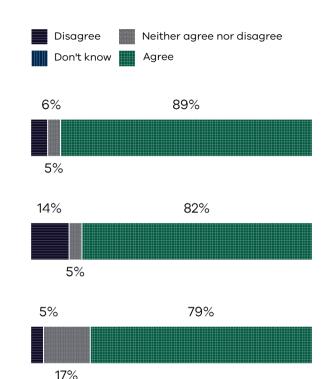
behaviour at work

I feel safe to challenge inappropriate

People in my workgroup are able to

bring up problems and tough issues

Your results



| You | | | Comparator Lowest Average Highest | | |
|-----|------|------|------------------------------------|---------|---------|
| | 2021 | 2022 | Lowest | Average | Highest |
| | | | | 81 % | |
| | 79 % | 82 % | 61 % | 68 % | 75 % |
| | 71 % | 79 % | 65 % | 71 % | 83 % |

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- Violence and aggression

- Highest scoringtionalLowest scoring
 - Most improvedMost declined

Key differences

 Biggest positive difference from

comparator

 Biggest negative difference from comparator

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Scorecard 1 of 2

What this is

This scorecard provides overall results for each job and manager factor in the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about job and manager factors.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

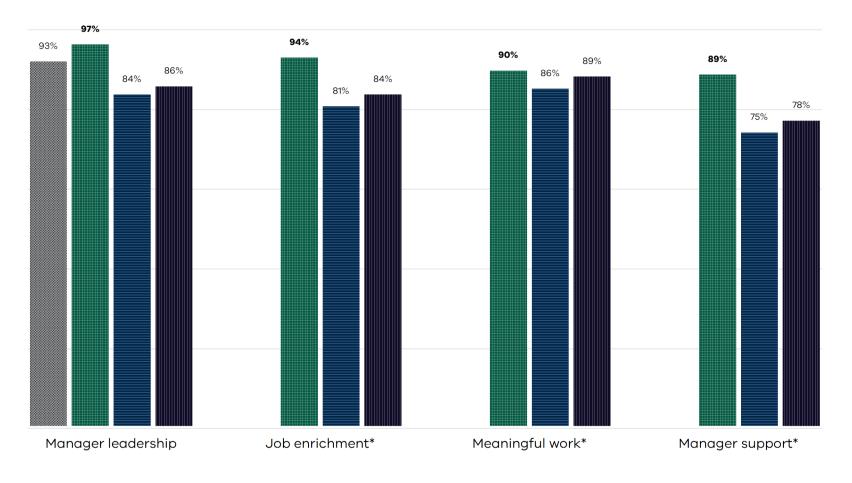
Example

In 2022:

 97% of your staff who did the survey responded positively to questions about Manager leadership.

Compared to:

• 84% of staff at your comparator and 86% of staff across the public sector.



*We can't compare some data here because one or more questions were not asked in a previous survey

You 2021 You 2022 Comparator 2022 Public sector 2022

Scorecard 2 of 2

What this is

This scorecard provides overall results for each job and manager factor in the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about job and manager factors.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

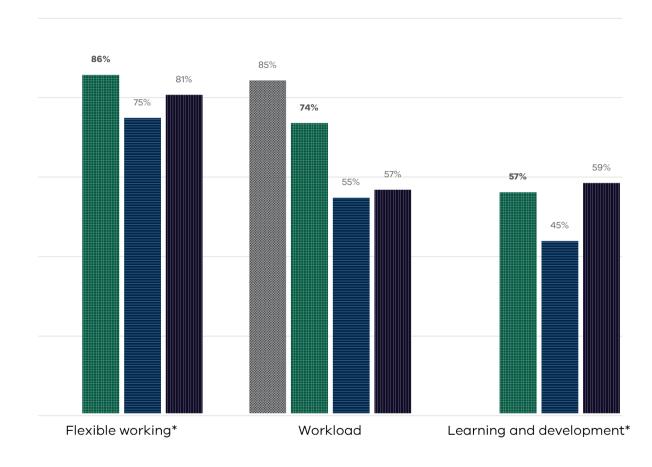
Example

In 2022:

86% of your staff who did the survey responded positively to questions about Flexible working.

Compared to:

• 75% of staff at your comparator and 81% of staff across the public sector.



*We can't compare some data here because one or more questions were not asked in a previous survey









Manager leadership

What this is

This is how well staff perceive their direct managers lead.

Why this is important

Great managers can foster the right environment for staff engagement.

They can act as role models for your organisation's strategy and values.

How to read this

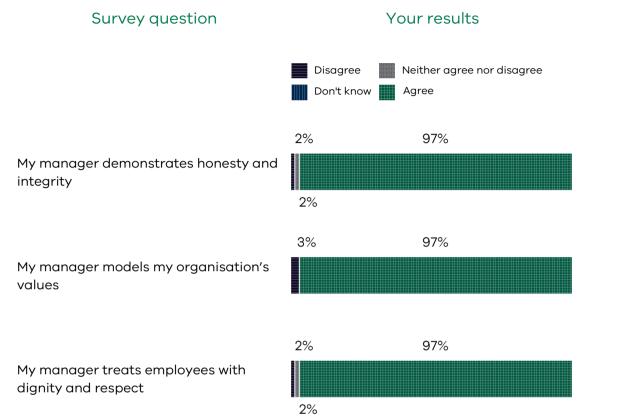
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

97% of your staff who did the survey agreed or strongly agreed with 'My manager demonstrates honesty and integrity'.



| Yo | ou | C | omparato | or |
|------|------|--------|----------|---------|
| 2021 | 2022 | Lowest | Average | Highest |
| 93 % | 97 % | 81 % | 85 % | 90 % |
| 92 % | 97 % | 78 % | 82 % | 86 % |
| | | | | |
| 93 % | 97 % | 78 % | 86 % | 91 % |

Manager support 1 of 2

What this is

This is how supported staff feel by their direct manager.

Why this is important

Supportive managers can give staff clarity, appreciation and positive feedback and coaching.

This can lead to higher satisfaction, performance and capacity to do work.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

95% of your staff who did the survey agreed or strongly agreed with 'My manager provides me with enough support when I need it'.







Manager support 2 of 2

What this is

This is how supported staff feel by their direct manager.

Why this is important

Supportive managers can give staff clarity, appreciation and positive feedback and coaching.

This can lead to higher satisfaction, performance and capacity to do work.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

82% of your staff who did the survey agreed or strongly agreed with 'My manager gives me feedback that helps me improve my performance'.

Survey question

My manager gives me feedback that

helps me improve my performance

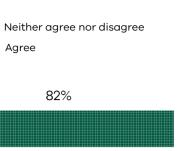
Your results

Disagree

2%

17%

Don't know



| You | | C | omparato | or |
|--------------|-----------|------|----------|---------|
| 2021 | 2021 2022 | | Average | Highest |
| | | | | |
| Not asked | 82 % | 48 % | 68 % | 83 % |

Workload

What this is

This is how staff feel about workload and time pressure.

Why this is important

Workload and time pressure are the most prominent causes of work-related stress.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

76% of your staff who did the survey agreed or strongly agreed with 'I have enough time to do my job effectively'.

Survey question Disagree Neither agree nor disagree Agree 12% 76% I have enough time to do my job effectively 12% 15% 73% The workload I have is appropriate for the job that I do

12%

| You | | Comparator | | | |
|-----------|------|------------|---------|---------|--|
| 2021 2022 | | Lowest | Average | Highest | |
| | | | 54 % | | |
| 85 % | 73 % | 32 % | 57 % | 64 % | |

Learning and development

What this is

This is how well staff feel they can learn and grow in your organisation.

Why this is important

Good learning and career development can build engagement, efficiency and capability in organisations. It may also help staff retention.

How to read this

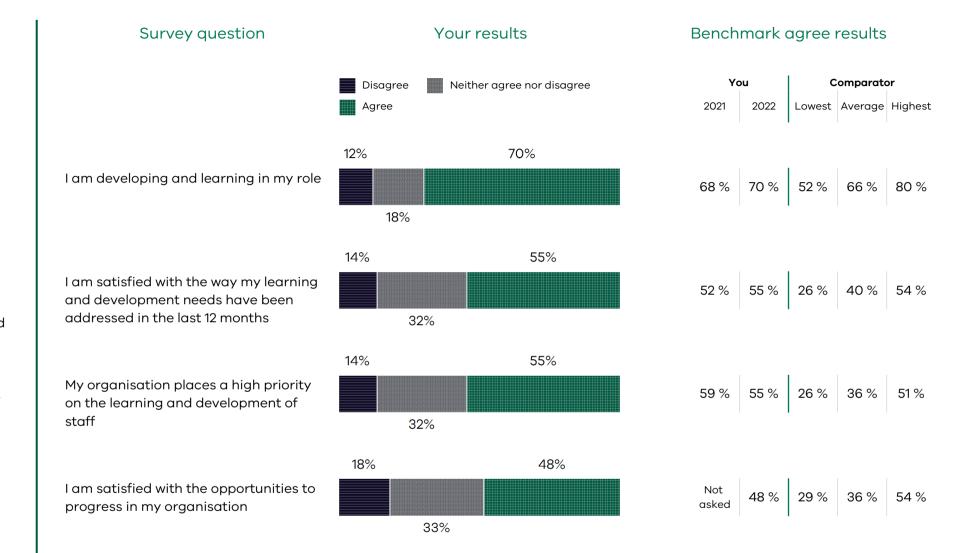
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

70% of your staff who did the survey agreed or strongly agreed with 'I am developing and learning in my role'.







Job enrichment 1 of 2

What this is

This is how staff feel about their autonomy at work and role clarity.

Why this is important

Job enrichment is one of the main drivers of employee engagement and workplace wellbeing.

How to read this

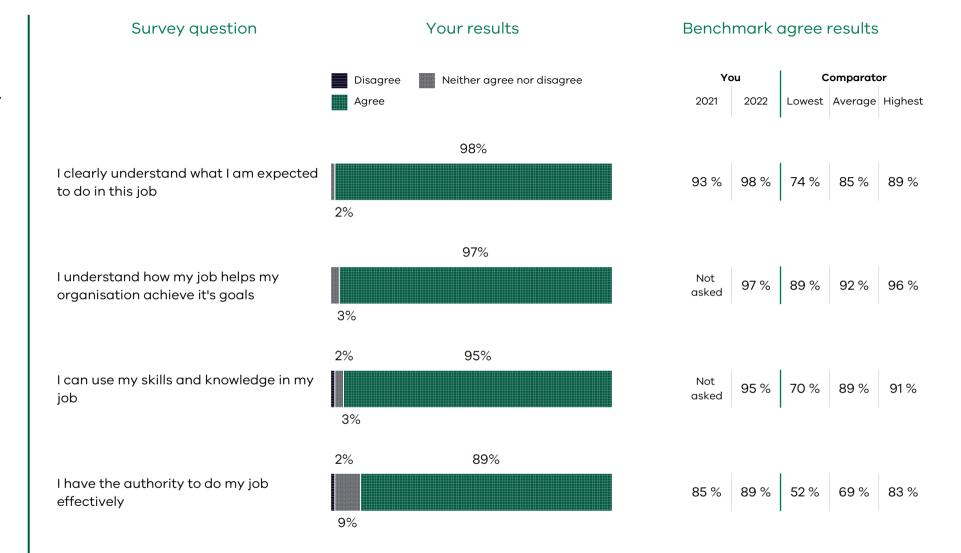
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

98% of your staff who did the survey agreed or strongly agreed with 'I clearly understand what I am expected to do in this job'.







Job enrichment 2 of 2

What this is

This is how staff feel about their autonomy at work and role clarity.

Why this is important

Job enrichment is one of the main drivers of employee engagement and workplace wellbeing.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

88% of your staff who did the survey agreed or strongly agreed with 'I have a say in how I do my work'.

Survey question

I have a say in how I do my work

Disagree Neither agree nor disagree

Agree

3%

88%

Your results

| You | | c | omparato | or |
|-------|------|--------|----------|---------|
| 2021 | 2022 | Lowest | Average | Highest |
| Not | | | o. | |
| asked | 88 % | 68 % | 72 % | 86 % |

Meaningful work

What this is

This is how staff feel about their contribution and how worthwhile their work is.

Why this is important

Staff who feel their work is meaningful can help achieve individual, team and organisational outcomes.

How to read this

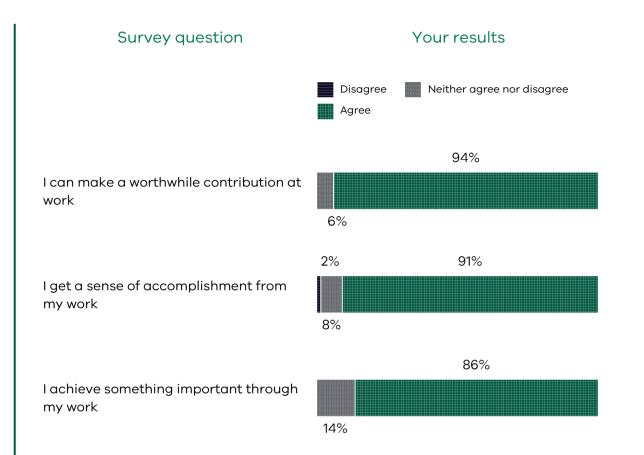
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

94% of your staff who did the survey agreed or strongly agreed with 'I can make a worthwhile contribution at work'.



| You 2022 | | С | omparato | or | |
|-----------------|------|------|----------|---------|---------|
| 2 | 2021 | 2022 | Lowest | Average | Highest |
| | | | | 92 % | |
| 8 | 31 % | 91 % | 78 % | 81 % | 83 % |
| 7 | 71 % | 86 % | 81 % | 85 % | 91 % |

Flexible working

What this is

This is how well you organisation supports staff to work flexibly.

Why this is important

Supporting flexible working can improve employee wellbeing.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

95% of your staff who did the survey agreed or strongly agreed with 'My manager supports working flexibly'.

Survey question

My manager supports working flexibly

I am confident that if I requested a

given due consideration

flexible work arrangement, it would be

Your results

| Disagree Don't know | Neither agree nor disagree Agree |
|---------------------|-------------------------------------|
| 2% | 95% |
| | |
| 3% | |
| 8% | 77% |
| | |
| 15% | |

| You | | Comparator | | |
|------|------|------------|---------|---------|
| 2021 | 2022 | Lowest | Average | Highest |
| | | | 81 % | |
| 78 % | 77 % | 30 % | 70 % | 94 % |





People matter survey

wellbeing check 2022

Have your say

Overview

Result summary

Report overview

- · About your report
- Privacy and anonymity
- Survey's theoretical framework
- Your comparator group
- · Your response rate

People outcomes

- Scorecard: engagement index
- Engagement
- Scorecard: satisfaction, stress, intention to stay, inclusion
- Satisfaction
- Work-related stress levels
- Work-related stress causes
- · Intention to stay

Inclusion

- Scorecard: emotional effects of work
- Scorecard: negative behaviour
- Bullying
- Sexual harassment
- Discrimination
- Violence and aggression

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Key differences

- · Highest scoring
- · Lowest scoring
- Most improved
- Most declined
- Biggest positive difference from comparator
- Biggest negative difference from comparator

Taking action

• Taking action questions

Detailed results

Senior leadership

 Senior leadership questions

Organisational climate

- Scorecard
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- Collaboration
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Workgroup climate

- Scorecard
- Quality service delivery
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Job and manager factors

- Scorecard
- Manager leadership
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- Workload
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Public sector values

- Scorecard
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- Integrity
- Impartiality
- Accountability
- Respect
- Leadership
- Human rights

Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring



Scorecard 1 of 2

What this is

This is a set of 7 values that form the basis for the professional and ethical conduct of everyone who works in the public sector.

Why this is important

There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.

How to read this

Each label represents a group of questions in the survey about public sector values.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

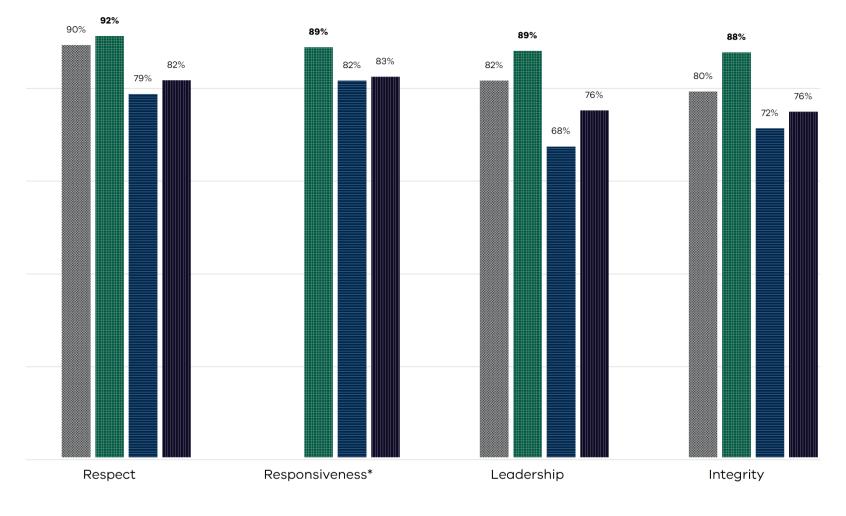
Example

In 2022:

 92% of your staff who did the survey responded positively to questions about Respect, which is up 2% in 2021.

Compared to:

• 79% of staff at your comparator and 82% of staff across the public sector.



*We can't compare some data here because one or more questions were not asked in a previous survey

You 2021 You 2022 Comparator 2022 Public sector 2022

Scorecard 2 of 2

What this is

This is a set of 7 values that form the basis for the professional and ethical conduct of everyone who works in the public sector.

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There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.

How to read this

Each label represents a group of questions in the survey about public sector values.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

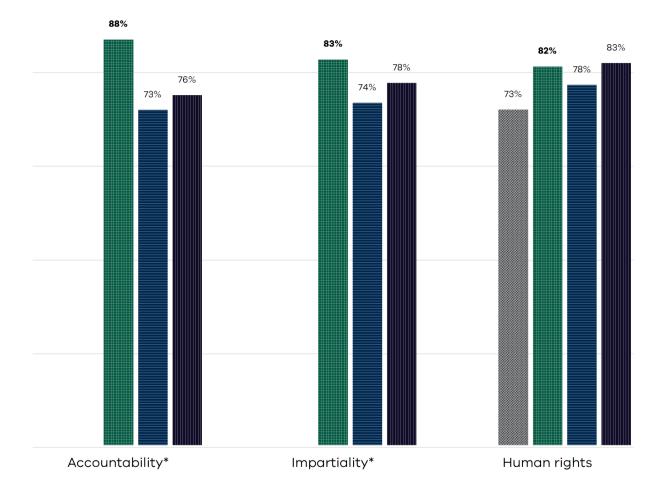
Example

In 2022:

88% of your staff who did the survey responded positively to questions about Accountability.

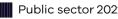
Compared to:

• 73% of staff at your comparator and 76% of staff across the public sector.



*We can't compare some data here because one or more questions were not asked in a previous survey

You 2021 You 2022 Comparator 2022 Public sector 2022



Responsiveness

What this is

This is how responsive your staff feel they are to the community.

Why this is important

Staff need to feel they can adapt to the changing demands and circumstances of our clients and stakeholders.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

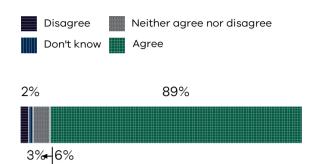
Example

89% of staff who did the survey agreed or strongly agreed with 'My workgroup provides high quality advice and services'.

Survey question

My workgroup provides high quality

advice and services



Your results

| You | | С | omparato | or |
|--------------|------|--------|----------|---------|
| 2021 | 2022 | Lowest | Average | Highest |
| | | | | |
| | ı | | | |
| Not asked | 89 % | 74 % | 82 % | 88 % |

Integrity 1 of 2

What this is

Integrity is being honest and transparent, conducting ourselves properly and using our powers responsibly.

Why this is important

The Victorian community need high trust in how everyone in the public sector works and what they do.

How to read this

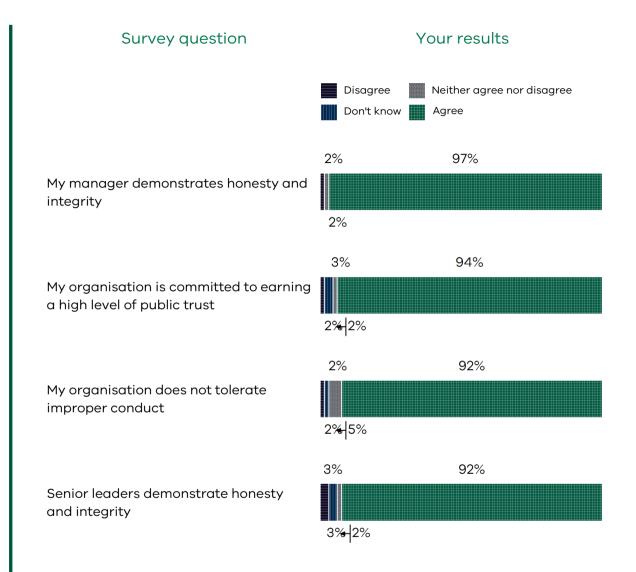
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

97% of staff who did the survey agreed or strongly agreed with 'My manager demonstrates honesty and integrity'.



| Y | ou | C | omparato | or |
|------|------|--------|----------|--------|
| 2021 | 2022 | Lowest | Average | Highes |
| | | | 85 % | |
| 89 % | 94 % | 74 % | 80 % | 92 % |
| 79 % | 92 % | 61 % | 67 % | 89 % |
| 75 % | 92 % | 47 % | 55 % | 83 % |

Integrity 2 of 2

What this is

Integrity is being honest and transparent, conducting ourselves properly and using our powers responsibly.

Why this is important

The Victorian community need high trust in how everyone in the public sector works and what they do.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

86% of staff who did the survey agreed or strongly agreed with 'People in my workgroup are honest, open and transparent in their dealings'.

Survey question Your results Neither agree nor disagree 3% 86% People in my workgroup are honest, open and transparent in their dealings 2% 9% 14% 82% I feel safe to challenge inappropriate behaviour at work 5% 9% 74% People in my workgroup appropriately manage conflicts of interest 15%

| Yo | u | С | omparato | or |
|------|------|--------|----------|---------|
| 2021 | 2022 | Lowest | Average | Highest |
| | | | 77 % | |
| 79 % | 82 % | 61 % | 68 % | 89 % |
| 62 % | 74 % | 65 % | 72 % | 83 % |

Impartiality

What this is

Impartiality is how your staff feel an organisation makes informed decisions and provides stable advice on merit, without bias, favouritism or self interest.

Why this is important

We all have an obligation to be impartial and make objective and fair decisions that are open to scrutiny.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

88% of staff who did the survey agreed or strongly agreed with 'My workgroup acts fairly and without bias'.

Survey question

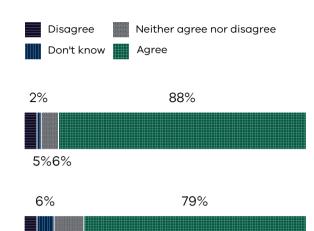
My workgroup acts fairly and without

People in my workgroup are politically

impartial in their work

bias

Your results



5% 11%

Benchmark agree results

Vou

| You | | C | omparate | or |
|--------------|------|--------|----------|---------|
| 2021 | 2022 | Lowest | Average | Highest |
| Not asked | | | 73 % | |
| 63 % | 79 % | 22 % | 76 % | 83 % |

Comparator

Accountability 1 of 2

What this is

Accountability is if your staff feel they work to clear objectives in a transparent manner and can accept responsibility for decisions.

Why this is important

As we all make decisions on behalf of Victorians, we must be accountable in the resources we use.

How to read this

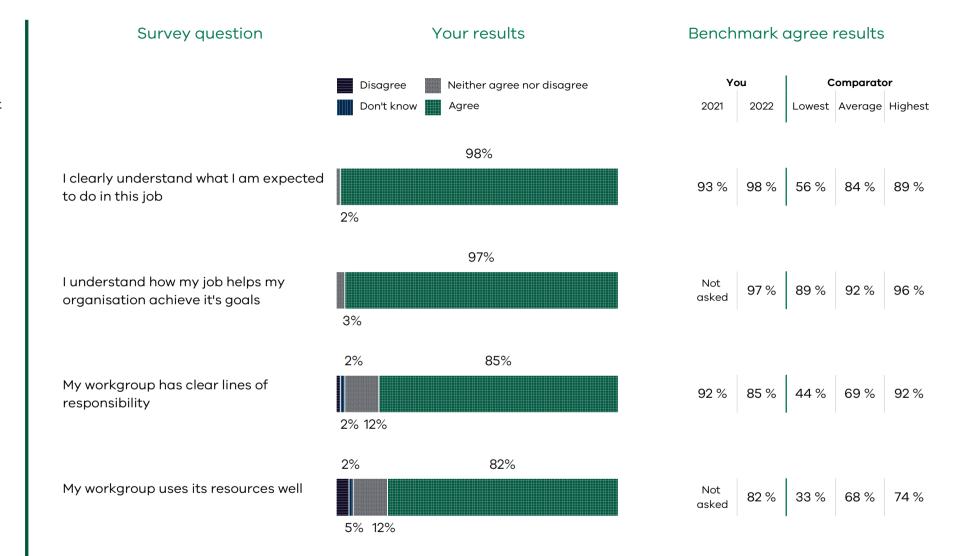
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

98% of staff who did the survey agreed or strongly agreed with 'I clearly understand what I am expected to do in this job'.







Accountability 2 of 2

What this is

Accountability is if your staff feel they work to clear objectives in a transparent manner and can accept responsibility for decisions.

Why this is important

As we all make decisions on behalf of Victorians, we must be accountable in the resources we use.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

76% of staff who did the survey agreed or strongly agreed with 'Senior leaders provide clear strategy and direction'.

Survey question

Neither agree nor disagree

Your results

Senior leaders provide clear strategy and direction

3% 76% 5% 17%

| You | | С | omparato | or |
|------|------|--------|----------|---------|
| 2021 | 2022 | Lowest | Average | Highest |
| | | | | |
| | | | | |
| 68 % | 76 % | 22 % | 50 % | 83 % |

Respect 1 of 2

What this is

Respect is how your staff feel they're treated in the workplace and community.

Why this is important

All staff need to treat their colleagues and Victorians with respect.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

97% of staff who did the survey agreed or strongly agreed with 'My manager treats employees with dignity and respect'.



| Yo | u | С | omparato | arator | |
|------|------|--------|----------|---------|--|
| 2021 | 2022 | Lowest | Average | Highest | |
| | ' | | 86 % | | |
| 90 % | 95 % | 71 % | 80 % | 100 % | |
| 89 % | 92 % | 78 % | 83 % | 89 % | |
| 92 % | 88 % | 77 % | 83 % | 100 % | |



Respect 2 of 2

What this is

Respect is how your staff feel they're treated in the workplace and community.

Why this is important

All staff need to treat their colleagues and Victorians with respect.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

86% of staff who did the survey agreed or strongly agreed with 'My organisation takes steps to eliminate bullying, harassment and discrimination'.

Survey question Disagree Neither agree nor disagree Don't know Agree 3% 86% My organisation takes steps to eliminate bullying, harassment and discrimination 3% 8%

| You | | С | omparato | or |
|------|------|--------|----------|---------|
| 2021 | 2022 | Lowest | Average | Highest |
| | | | | |
| | | | | |
| | | ı | | |
| 85 % | 86 % | 53 % | 64 % | 77 % |
| | | | | |

Public sector values

Leadership

What this is

Leadership is how your staff feel an organisation implements and promotes the public sector values.

Why this is important

Good leadership plays a role in the development of workplace culture.

It also gives Victorians confidence that staff in the public sector behave to a high standard.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

97% of staff who did the survey agreed or strongly agreed with 'My manager models my organisation's values'.

Survey question Disagree Neither agree nor disagree Don't know Agree 3% 97% My manager models my organisation's values 6% 80% Senior leaders model my organisation's values 3% 11%

Benchmark agree results

| Yo | | С | omparato | or |
|------|------|--------|----------|---------|
| 2021 | 2022 | Lowest | Average | Highest |
| 92 % | 97% | 67 % | 82 % | 86 % |
| 73 % | 80 % | 47 % | 54 % | 80 % |

Public sector values

Human rights

What this is

Human rights is how your staff feel their organisation upholds basic human rights.

Why this is important

Using the Victorian Charter of Human Rights, organisations must consider human rights in how they work and act.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

92% of staff who did the survey agreed or strongly agreed with 'My organisation encourages employees to act in ways that are consistent with human rights'.

Survey question Disagree Neither agree nor disagree Don't know Agree 3% 92% My organisation encourages employees to act in ways that are consistent with human rights 6% 71% I understand how the Charter of Human Rights and Responsibilities applies to my work 23%

Benchmark agree results

You

| | | _ | | |
|------|------|--------|---------|---------|
| 2021 | 2022 | Lowest | Average | Highest |
| | | • | | |
| | | l | | |
| 88 % | 92 % | 73 % | 83 % | 100 % |
| | | | | |
| | | | | |
| 58 % | 71 % | 58 % | 73 % | 85 % |
| | | | | |

Comparator

People matter survey

wellbeing check 2022

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- Scorecard: engagement index
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- Work-related stress causes
- · Intention to stay

Inclusion

- Scorecard: emotional effects of work
- Scorecard: negative behaviour
- Bullying
- Sexual harassment
- Discrimination
- Violence and aggression

Key differences

- · Highest scoring
- · Lowest scoring
- Most improved
- Most declined
- Biggest positive difference from comparator
- Biggest negative difference from comparator

Taking action

• Taking action questions

Detailed results

Senior leadership

 Senior leadership auestions

Organisational climate

- Scorecard
- Organisational integrity
- Collaboration
- Safety climate

Workgroup climate

- Scorecard
- Quality service delivery
- Innovation
- · Workgroup support
- Safe to speak up

Job and manager factors

- Scorecard
- Manager leadership
- Manager support
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- Learning and development
- · Job enrichment
- Meaningful work
- · Flexible working

Public sector values

- Scorecard
- Responsiveness
- Integrity
- Impartiality
- Accountability
- Respect
- Leadership
- Human rights

Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- · Disability
- Cultural diversity
- Employment
- Adjustments
- Caring

Age, gender, variations in sex characteristics and sexual orientation

What this is

This is how staff describe their age, gender, variations in sex characteristics and sexual orientation.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

To protect you, we:

• de-identify all survey response data provided to your organisation

No

Prefer not to say

- don't release results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

| Age | (n) | % |
|---|----------|------------|
| 15-34 years | 24 | 36% |
| 35-54 years | 26 | 39% |
| 55+ years | 11 | 17% |
| Prefer not to say | 5 | 8% |
| | | |
| How would you describe your gender? | (n) | % |
| | | |
| Woman | 35 | 53% |
| Woman Man | 35 24 | 53% 36% |
| | | |
| Man | 24 | 36% |
| Man Prefer not to say Non-binary and I use a different term | 24 | 36% |
| Man Prefer not to say | 24 | 36% |

89%

6%

59

4

To your knowledge, do you have innate variation(s) of sex characteristics (often called intersex)?* (n) % Nο 63 95% Prefer not to say 3 5% How do you describe your sexual orientation? (n) % Straight (heterosexual) 41 62% Gay or lesbian 8 12% 7 Prefer not to say 11%



Aboriginal and/or Torres Strait Islander employees

What this is

This is staff who identify as Aboriginal and/or Torres Strait Islander.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.
The (n) column shows the number of respondents in each category.
An asterisk (*) means this is a new question for the 2022 survey.

How we protect anonymity and privacy

- de-identify all survey response data provided to your organisation
- don't release results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

| Aboriginal and/or Torres Strait Islander | (n) | % |
|--|-----|-----|
| Yes | 1 | 2% |
| Non Aboriginal and/or Torres Strait Islander | 62 | 94% |
| Prefer not to say | 3 | 5% |



Disability

What this is

This is staff who identify as a person with disability and how they share that information.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.
This is staff who identify as a person with disability and how they share that information

The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

- de-identify all survey response data provided to your organisation
- don't release results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

| Do you identify as a person with a disability? | (n) | % |
|--|-----|-----|
| Yes | 3 | 5% |
| No | 60 | 91% |
| Prefer not to say | 3 | 5% |



Cultural diversity 1 of 2

What this is

These are the personal characteristics of staff.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

An asterisk (*) means this is a new question for the 2022 survey.

How we protect anonymity and privacy

- de-identify all survey response data provided to your organisation
- don't release results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

| Country of birth | (n) | % |
|-----------------------|-----|-----|
| Born in Australia | 49 | 74% |
| Not born in Australia | 13 | 20% |
| Prefer not to say | 4 | 6% |

| Language other than English spoken with family or community | (n) | % |
|---|-----|-----|
| Yes | 8 | 12% |
| No | 55 | 83% |
| Prefer not to say | 3 | 5% |



Cultural diversity 2 of 2

What this is

This is the cultural identity and religion of staff.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

An asterisk (*) means this is a new question for the 2022 survey.

How we protect anonymity and privacy

- de-identify all survey response data provided to your organisation
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- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

| Cultural identity | (n) | % |
|---|-----|-----|
| Australian | 47 | 71% |
| English, Irish, Scottish and/or Welsh | 11 | 17% |
| European (including Western, Eastern and South-Eastern Europe, and Scandinavia) | 9 | 14% |
| Prefer not to say | 6 | 9% |
| New Zealander | 5 | 8% |
| Other | 3 | 5% |
| East and/or South-East Asian | 3 | 5% |
| Middle Eastern | 1 | 2% |
| Aboriginal and/or Torres Strait Islander | 1 | 2% |
| Central and/or South American | 1 | 2% |
| Central Asian | 1 | 2% |

| Religion | (n) | % |
|-------------------|-----|-----|
| No religion | 49 | 74% |
| Christianity | 10 | 15% |
| Prefer not to say | 4 | 6% |
| Other | 3 | 5% |



Employment characteristics 1 of 2

What this is

These are the employment characteristics of staff.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

An asterisk (*) means this is a new question for the 2022 survey.

How we protect anonymity and privacy

- de-identify all survey response data provided to your organisation
- don't release results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

| Working arrangement | (n) | % |
|---------------------------------------|-----|-----|
| Full-Time | 29 | 44% |
| Part-Time | 37 | 56% |
| Gross base salary (ongoing/fixed term | | |
| only) | (n) | % |
| Below \$65k | 6 | 17% |
| \$65k to \$95k | 14 | 40% |
| \$95k to \$125k | 9 | 26% |
| \$125k or more | 5 | 14% |
| Prefer not to say | 1 | 3% |
| Overnientienaltenus | (-) | % |
| Organisational tenure | (n) | 76 |
| <1 year | 17 | 26% |
| 1 to less than 2 years | 9 | 14% |
| 2 to less than 5 years | 16 | 24% |
| 5 to less than 10 years | 15 | 23% |
| 10 to less than 20 years | 9 | 14% |

| Management responsibility | (n) | % |
|-----------------------------|-----|--------------|
| Non-manager | 46 | 70% |
| Other manager | 12 | 18% |
| Manager of other manager(s) | 8 | 12% |
| | | |
| Employment type | (n) | 0/ |
| Employment type | (n) | % |
| Employment type Other | (n) | % 47% |
| | | 1 |



Employment characteristics 2 of 2

What this is

These are the employment characteristics of staff.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

An asterisk (*) means this is a new question for the 2021 survey

How we protect anonymity and privacy

- de-identify all survey response data provided to your organisation
- don't release results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

| Primary workplace location over the la | st | |
|--|-----|-----|
| 3 months | (n) | % |
| Melbourne CBD | 48 | 73% |
| Melbourne: Suburbs | 15 | 23% |
| Other | 1 | 2% |
| Rural | 1 | 2% |
| Large regional city | 1 | 2% |
| What have been your main places of | | |
| work over the last 3-months? | (n) | % |
| Your employer's office | 38 | 58% |
| A frontline or service delivery location | 20 | 30% |
| Home or private location | 27 | 41% |
| Other | 7 | 11% |

| Flexible work | (n) | % |
|---|-----|-----|
| Flexible start and finish times | 24 | 36% |
| Shift swap | 23 | 35% |
| No, I do not use any flexible work arrangements | 14 | 21% |
| Part-time | 10 | 15% |
| Other | 9 | 14% |
| Using leave to work flexible hours | 7 | 11% |
| Working from an alternative location (e.g. home, hub/shared work space) | 6 | 9% |
| Study leave | 4 | 6% |
| Working more hours over fewer days | 2 | 3% |
| Job sharing | 1 | 2% |



Adjustments

What this is

These are adjustments staff requested to perform in their role.

Why this is important

This shows organisations how flexible they are in adjusting for staff.

How to read this

Each demographic area shows the breakdown of responses from your survey results

The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

To protect you, we:

- de-identify all survey response data provided to your organisation
- don't release results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

| Have you requested any of the following adjustments at work?* | (n) | % |
|---|-----|-----|
| No, I have not requested adjustments | 51 | 77% |
| Flexible working arrangements | 12 | 18% |
| Physical modifications or improvements to the workplace | 7 | 11% |
| Career development support strategies | 4 | 6% |
| Job redesign or role sharing | 1 | 2% |
| Other | 1 | 2% |

| Why did you make this request? | (n) | % |
|--------------------------------|-----|-----|
| Work-life balance | 9 | 60% |
| Health | 4 | 27% |
| Caring responsibilities | 3 | 20% |
| Family responsibilities | 3 | 20% |
| Other | 3 | 20% |
| Study commitments | 2 | 13% |

What was your experience with making the request? The adjustments I needed were made and the process was satisfactory The adjustments I needed were made but the process was unsatisfactory The adjustments I needed were not made 1 7%



Caring

What this is

These are staff-reported caring responsibilities.

Why this is important

This shows organisations what caring responsibilities their staff have.

How to read this

Each demographic area shows the breakdown of responses from your survey results.

The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

- de-identify all survey response data provided to your organisation
- don't release results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

| Caring responsibility | (n) | % |
|---|-----|-----|
| None of the above | 38 | 58% |
| Prefer not to say | 7 | 11% |
| Frail or aged person(s) | 5 | 8% |
| Primary school aged child(ren) | 5 | 8% |
| Child(ren) - younger than preschool age | 4 | 6% |
| Secondary school aged child(ren) | 4 | 6% |
| Person(s) with disability | 3 | 5% |
| Person(s) with a medical condition | 2 | 3% |
| Preschool aged child(ren) | 1 | 2% |
| Person(s) with a mental illness | 1 | 2% |







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